

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/12/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/12/2025

Custom Survey

Date(s): 12/31/1969 - 12/31/1969

1 survey(s) 25 response(s)

Report Filters

School:

Race:

Grade:

N/A

N/A

Gender:

Ethnicity:

Tag:

N/A

N/A

N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

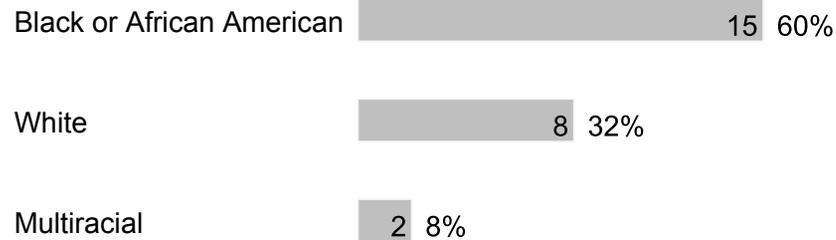
Number of Responses | Percentages of Total Responses

1. Gender



25 respondents

2. Race



25 respondents

3. Ethnicity



Non-Hispanic or Latino

17 85%

20 respondents

4. Grade

Grade PK

1 4%

Grade 1

1 4%

Grade 2

1 4%

Grade 3

1 4%

Grade 4

3 12%

Grade 5

3 12%

Grade 6

1 4%

Grade 7

1 4%

Grade 8

3 12%

Grade 9

2 8%

Grade 10

3 12%

Grade 11

3 12%

Grade 12

2 8%

25 respondents

C. Section 2

1. My child feels safe at school.

Strongly Agree 15 60%

Agree 9 36%

Neutral 1 4%

25 respondents

2. My child's school is clean and well-maintained.

Strongly Agree 17 68%

Agree 8 32%

25 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 17 68%

Agree 7 28%

Neutral 1 4%

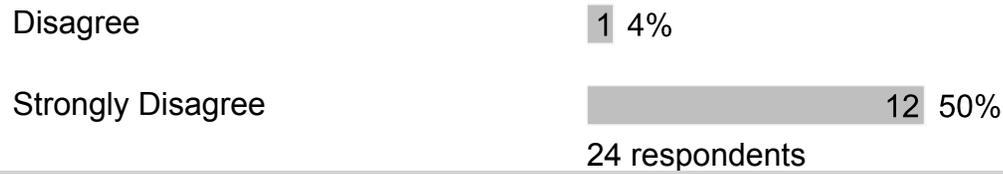
25 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

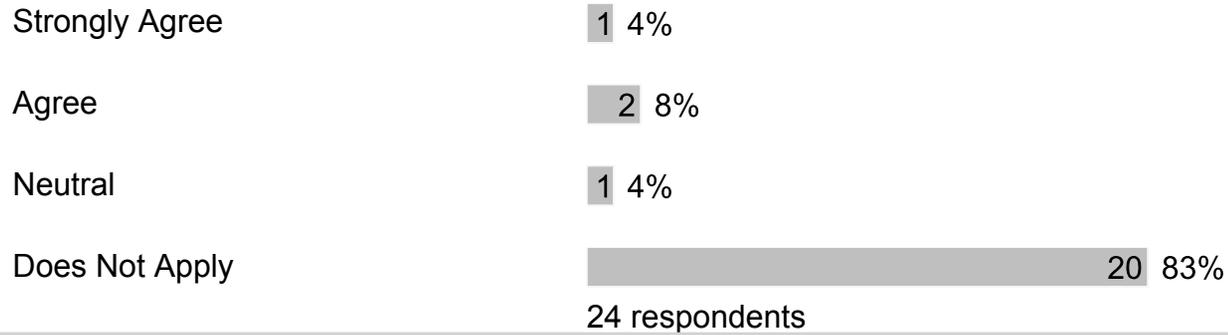
Strongly Agree 1 4%

Agree 1 4%

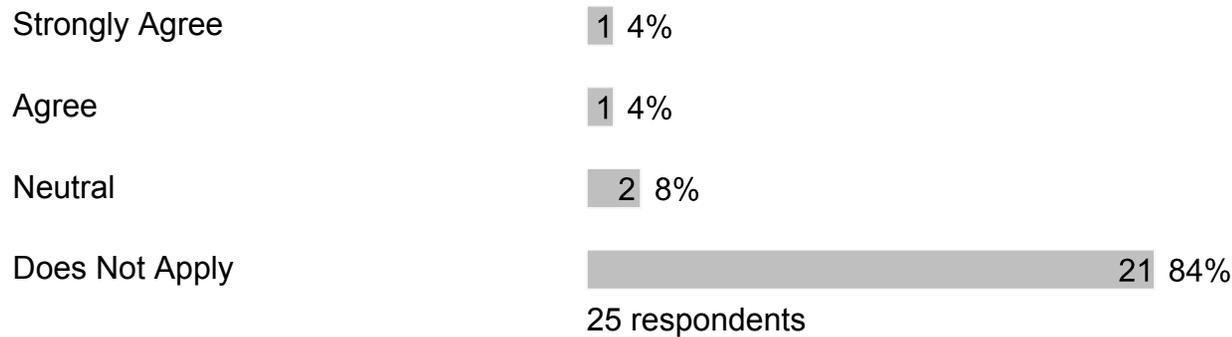
Neutral 9 38%



5. After my child was bullied, I contacted school staff.

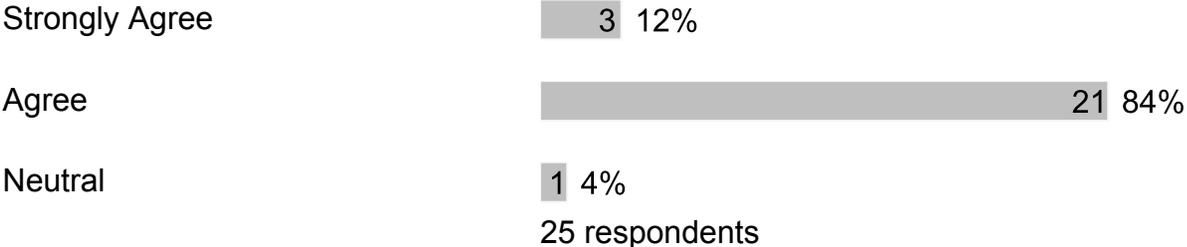


6. After I contacted school staff, the bullying behavior against my child stopped.



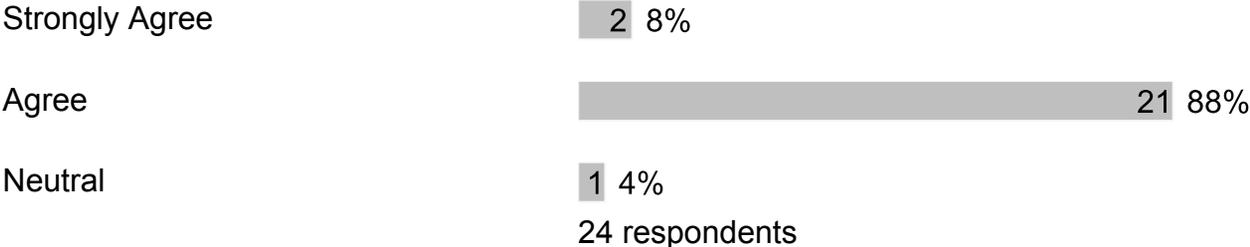
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

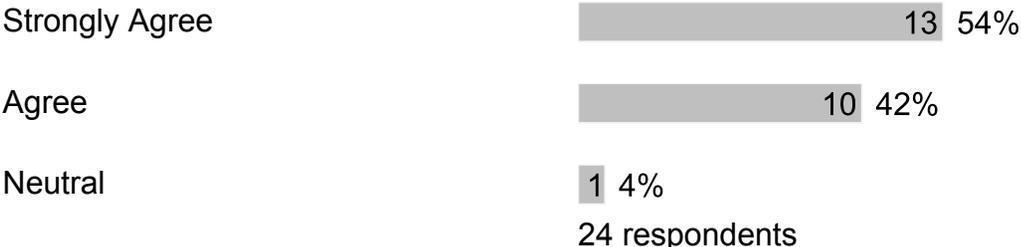


E. Section 4

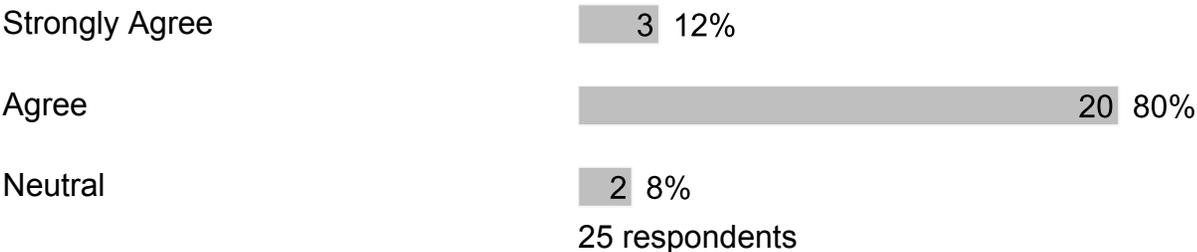
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



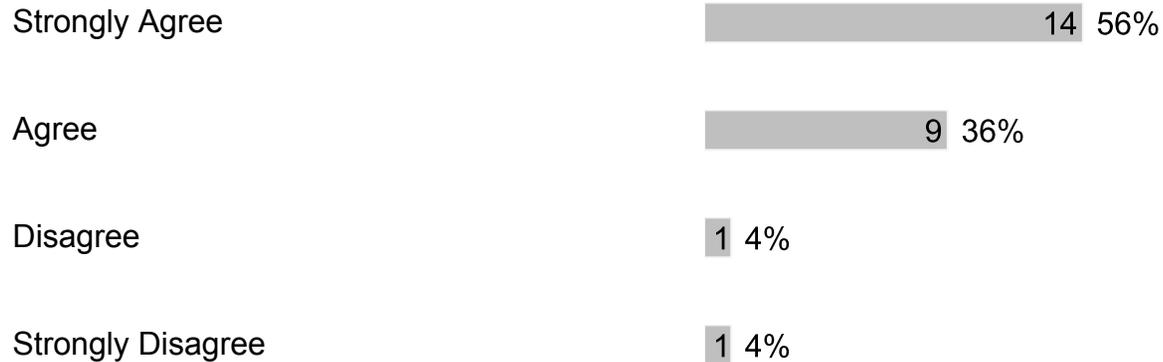
F. Section 5

1. If my child has a problem, they know who they can go to for help.



25 respondents

2. My child likes going to school.



25 respondents

3. I would recommend my child's school to my friends and/or family.



Neutral 1 4%

25 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree 19 76%

Agree 5 20%

Neutral 1 4%

25 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 15 63%

Agree 8 33%

Neutral 1 4%

24 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

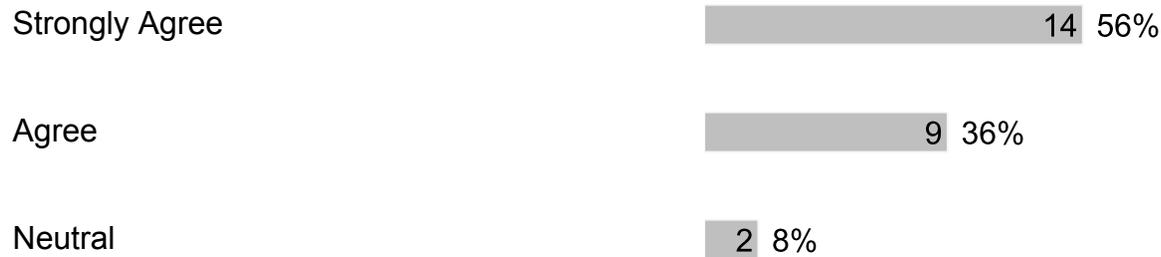
Strongly Agree 16 64%

Agree 8 32%

Neutral 1 4%

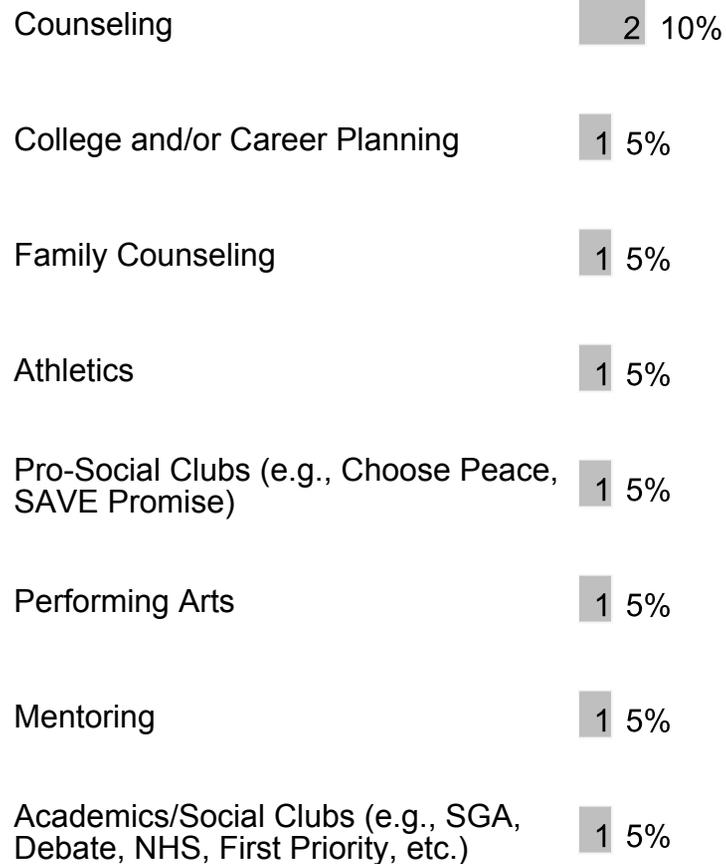
25 respondents

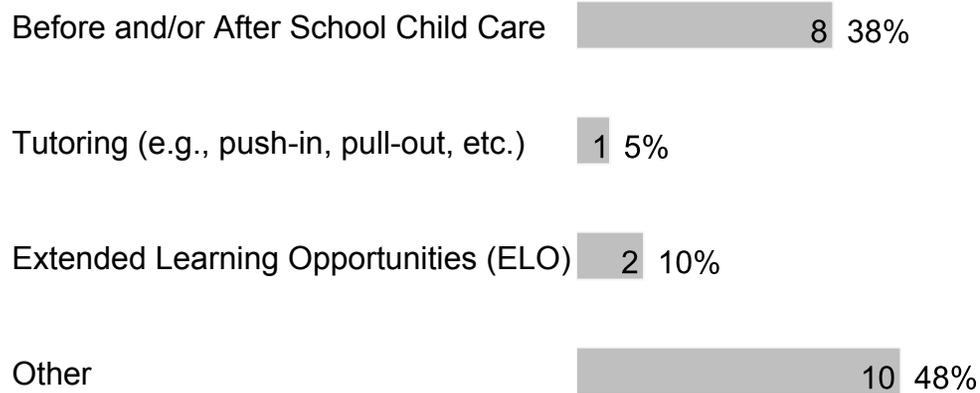
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



25 respondents

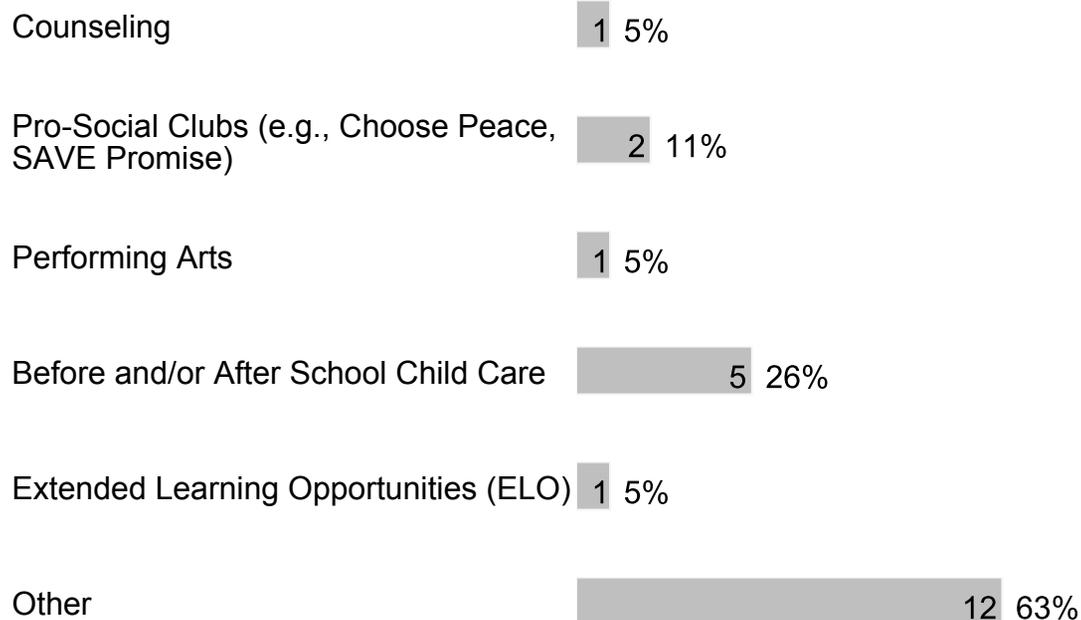
8. At our school, the following programs/services are available (check all that apply):





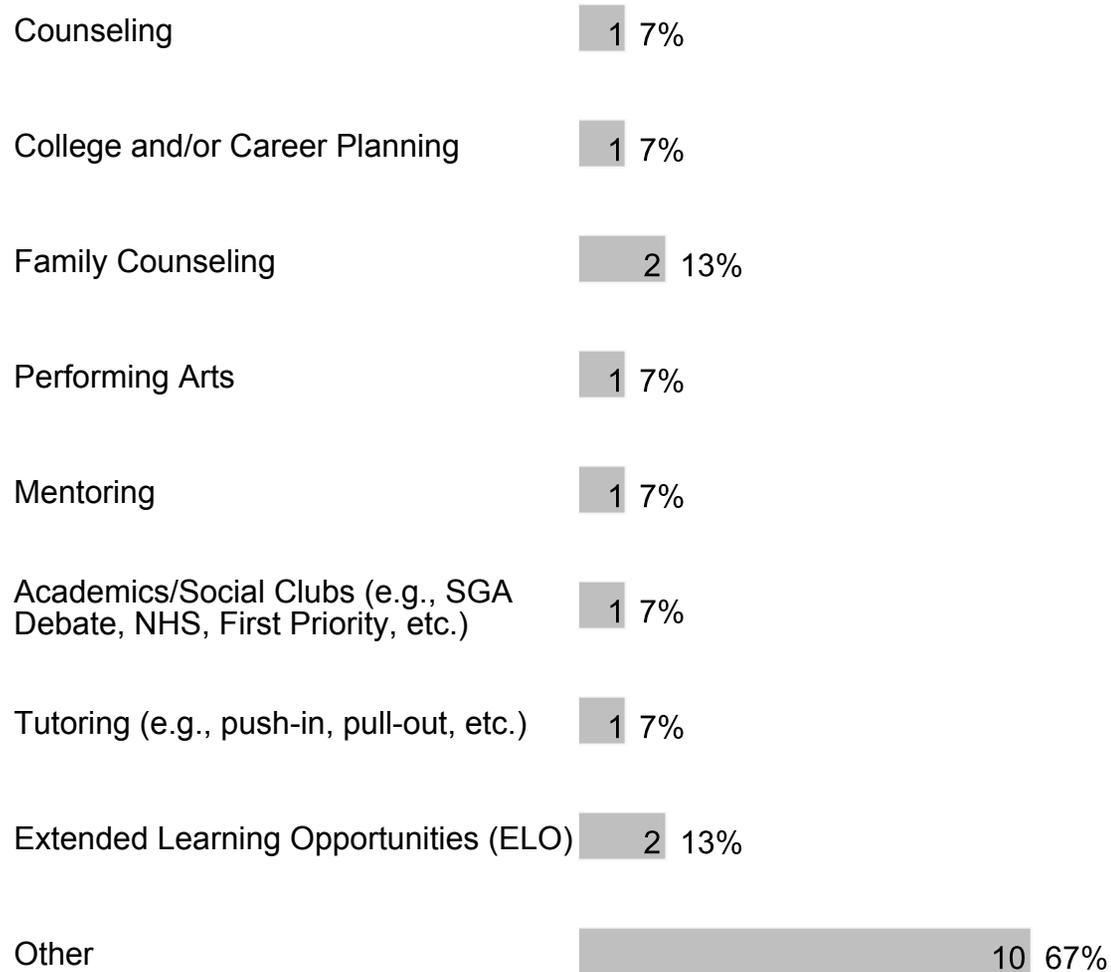
21 respondents

9. At our school, my child participates in the following programs/services (check all that apply):



19 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



15 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

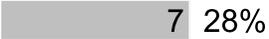


25 respondents

G. Section 6

1. The principal is a positive educational leader at the school.

Strongly Agree  18 72%

Agree  7 28%

25 respondents

2. The assistant principal(s) is a positive educational leader at the school.

Strongly Agree  17 68%

Agree  7 28%

Neutral  1 4%

25 respondents

3. Our school's administration provides strong instructional leadership.

Strongly Agree  17 68%

Agree  7 28%

Neutral  1 4%

25 respondents

4. Our school has established goals and a plan for improving student learning.

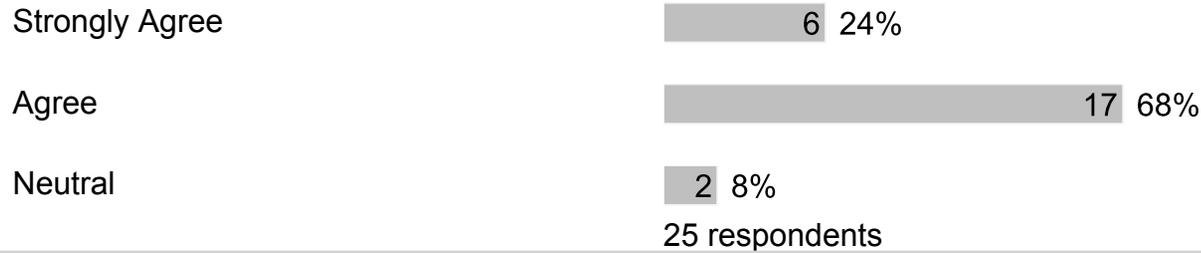
Strongly Agree  8 32%

Agree  16 64%

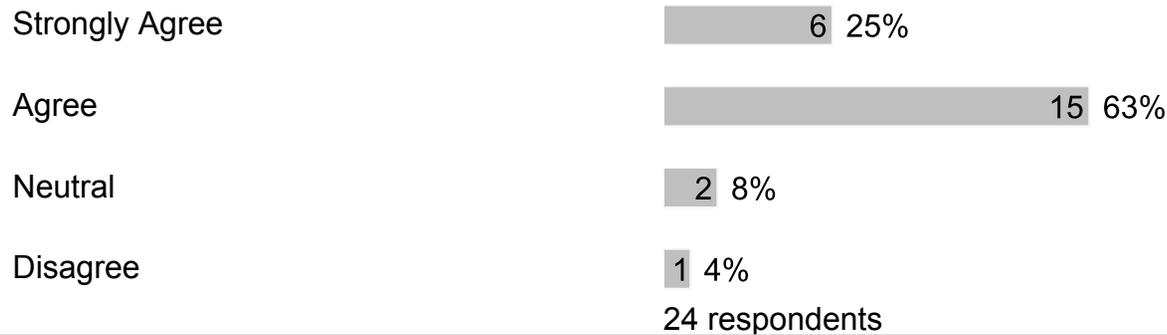
Neutral  1 4%

25 respondents

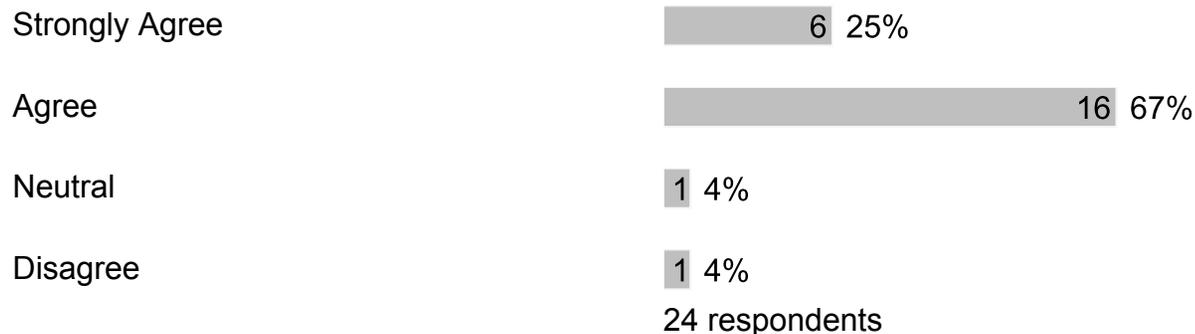
5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



7. Our school has high expectations for students.



8. My child's teachers provide curriculum that meets the learning needs of my child.



Neutral 3 12%
25 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 5 20%

Agree 18 72%

Neutral 2 8%

25 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree 15 60%

Agree 7 28%

Neutral 2 8%

Disagree 1 4%

25 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 16 64%

Agree 6 24%

Neutral 3 12%

25 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 15 63%

Agree 6 25%

Neutral 2 8%

Disagree 1 4%

24 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 5 20%

Agree 12 48%

Neutral 8 32%

25 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 9 36%

Agree 13 52%

Neutral 3 12%

25 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 4 16%

Agree 14 56%

Neutral 7 28%

25 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 6 25%

Agree 16 67%

Neutral 2 8%

24 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 8 32%

Agree 15 60%

Neutral 1 4%

Disagree 1 4%

25 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 8 32%

Agree 15 60%

Neutral 1 4%

Disagree 1 4%

25 respondents

19. Teachers schedule conferences to share student learning progress with families.

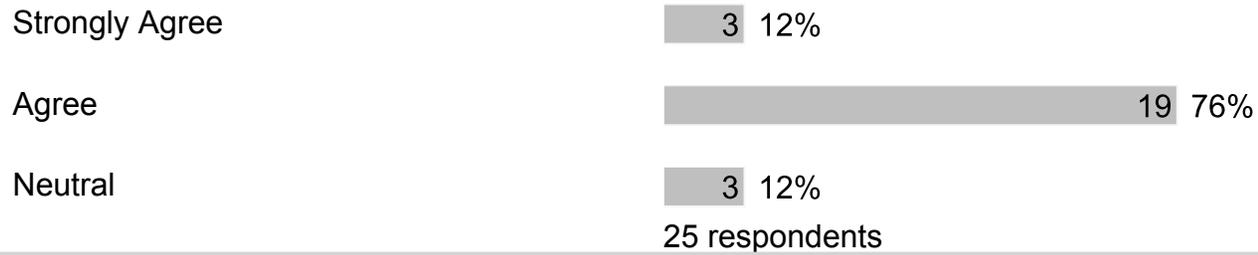
Strongly Agree 3 12%

Agree 20 80%

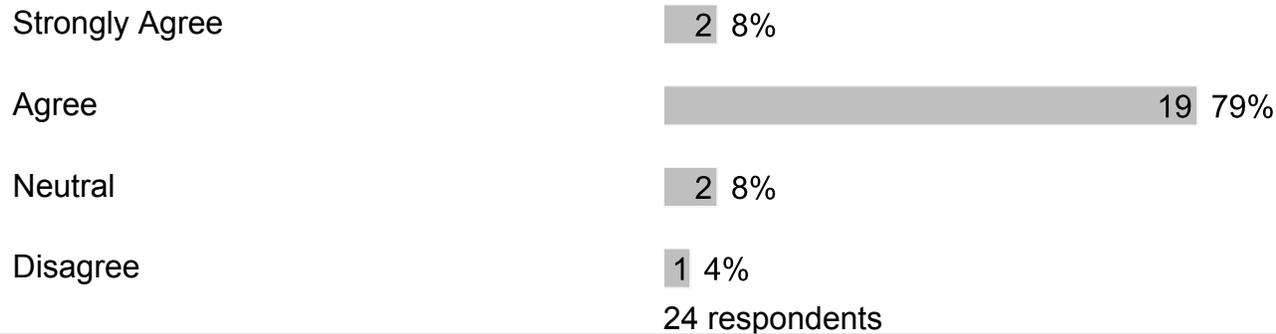
Disagree 2 8%

25 respondents

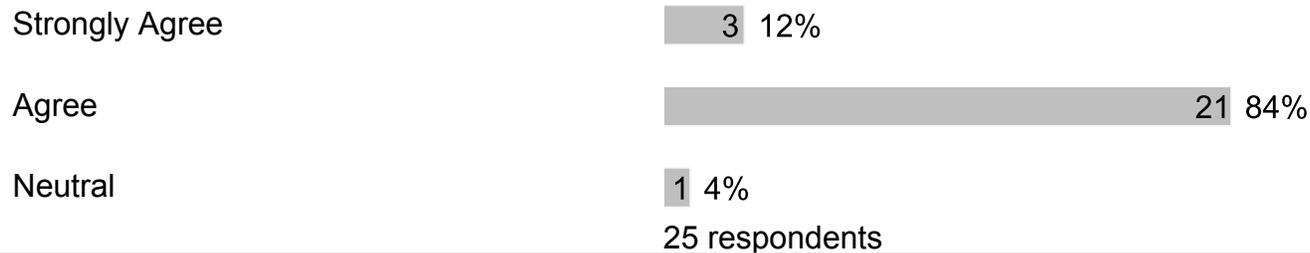
20. My child is prepared for success in the next school year.



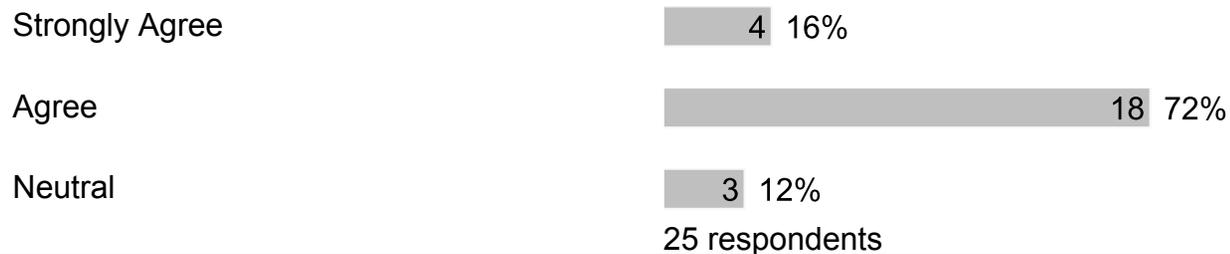
21. Families are encouraged to volunteer.



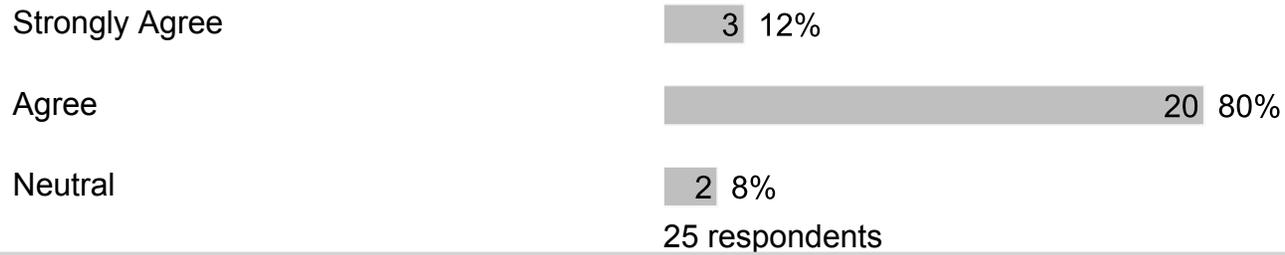
22. Families are given the opportunity to participate on school committees.



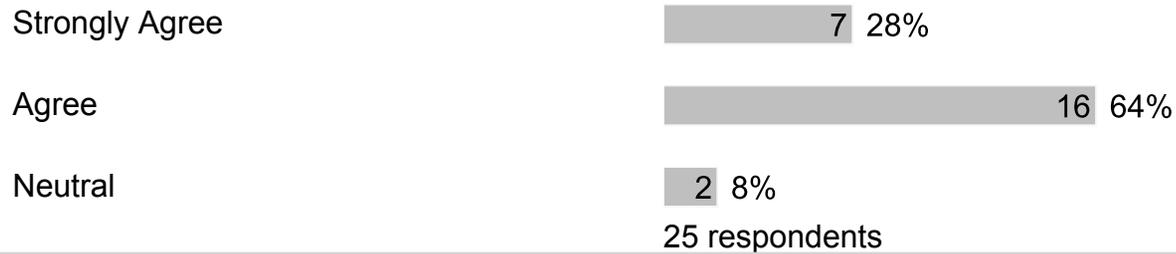
23. I am well-informed of the school's goals and activities.



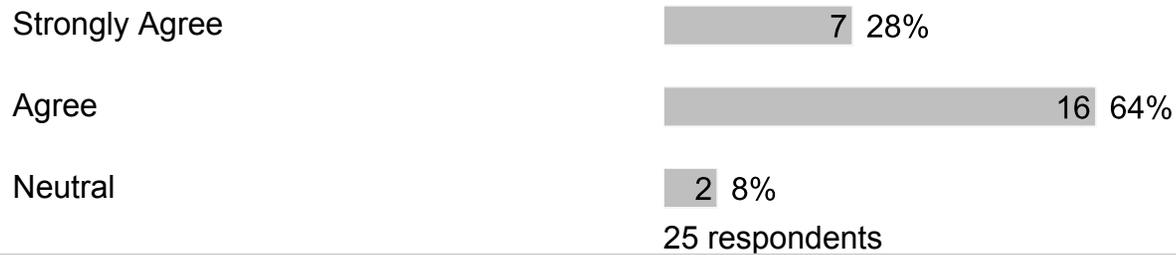
24. Our school reports the achievement of school goals.



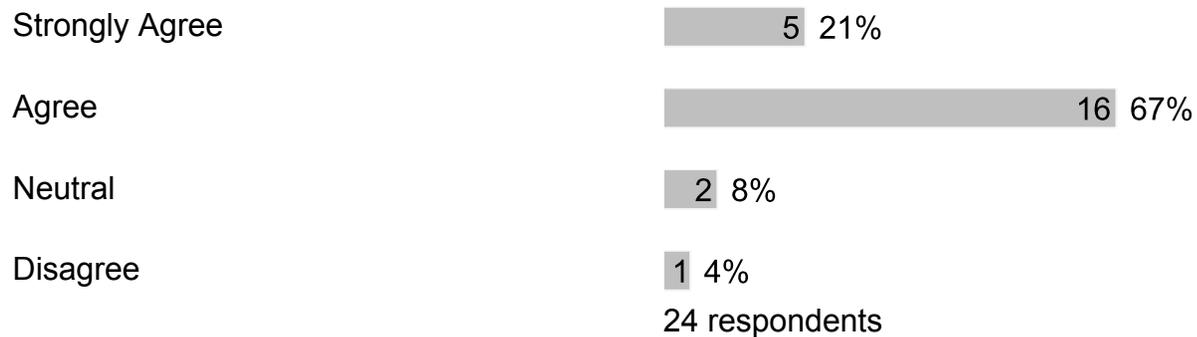
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



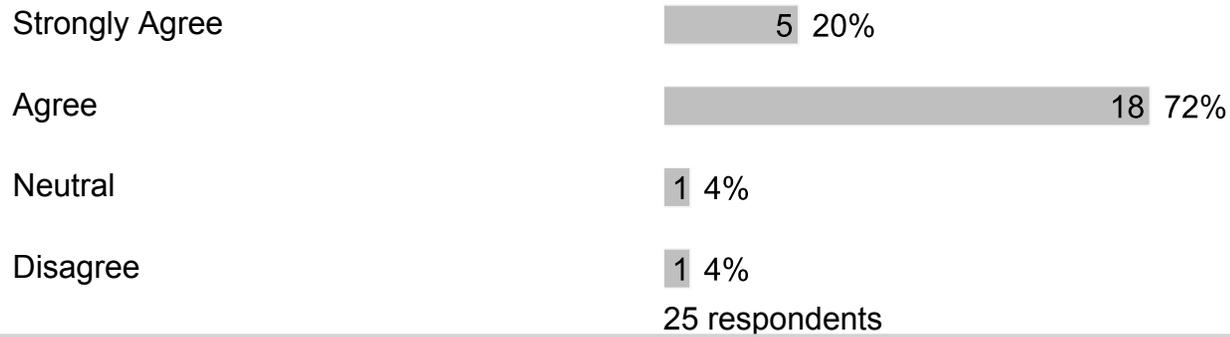
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



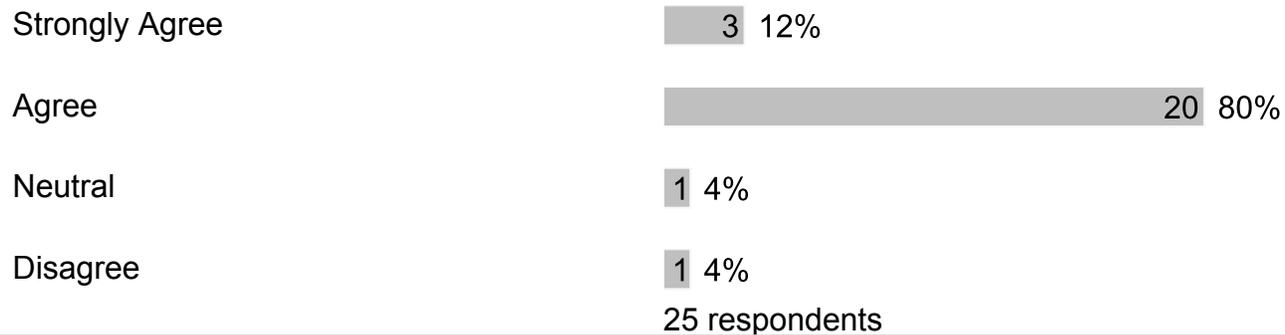
27. Our school communicates information in ways that are easy for families to understand.



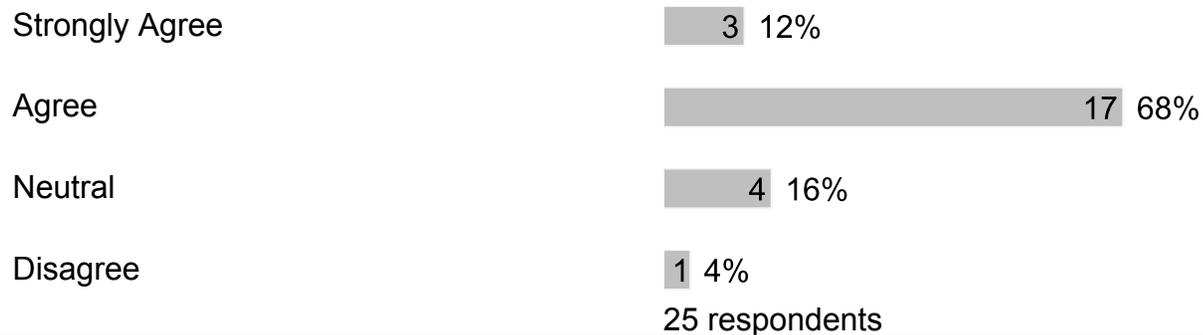
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Agree  15 60%

Neutral  2 8%
25 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report