

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/22/2025





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Custom Survey

1 survey(s) 42 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	5	12%
Female	35	83%
Prefer not to answer	2	5%

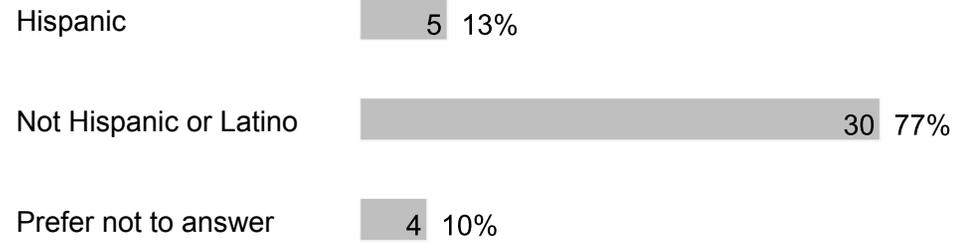
42 respondents

2. Ethnicity

Asian	1	3%
Black or African American	22	55%
White	9	23%
Multiracial	1	3%
Other	7	18%

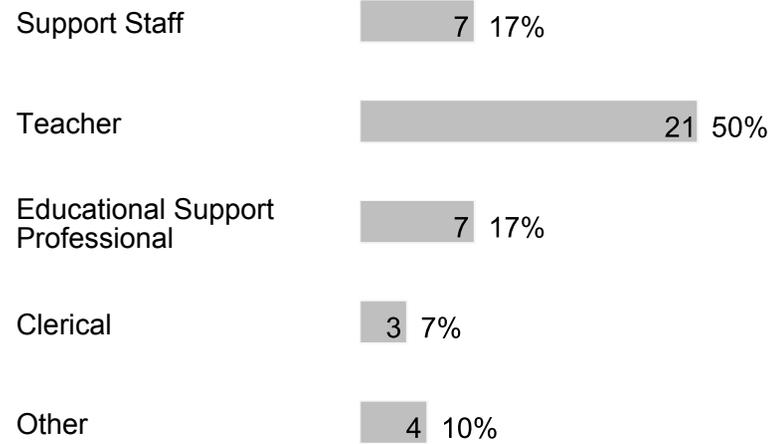
40 respondents

3. Ethnicity



39 respondents

4. Role



42 respondents

5. Experience



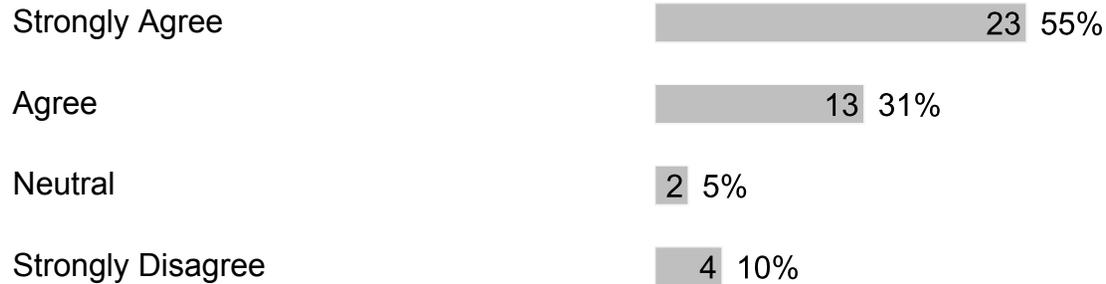
More than 20 years



42 respondents

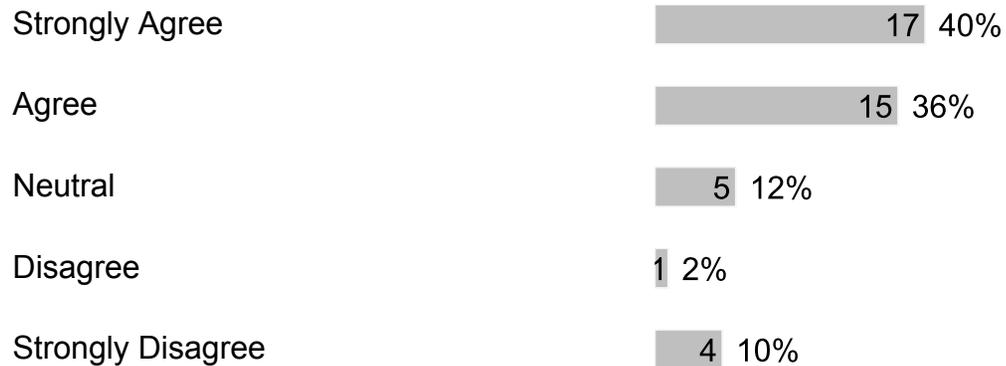
C. Section 2

1. I feel safe at my school.



42 respondents

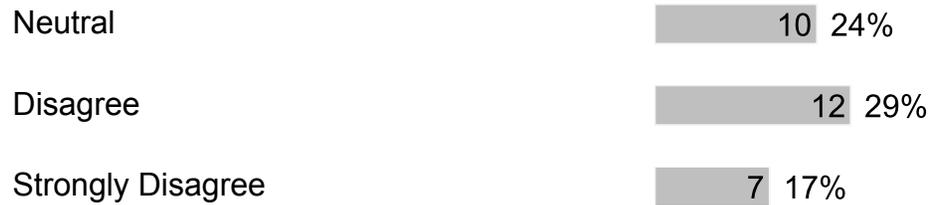
2. I would recommend my school to my friends and/or family.



42 respondents

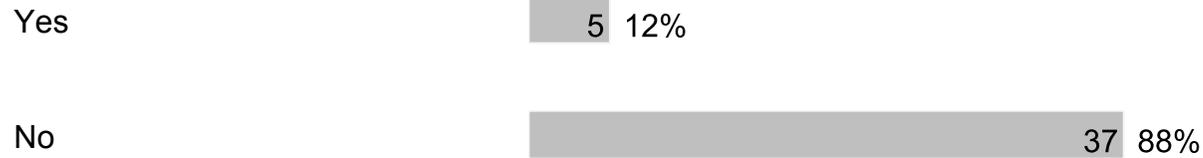
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





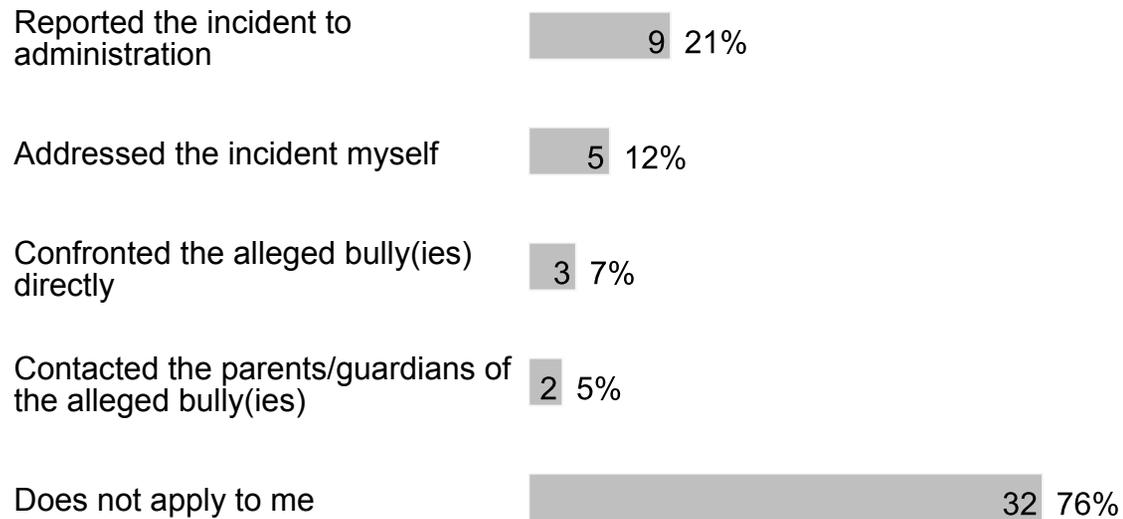
42 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



42 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



42 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Don't know 2 5%

Does not apply to me 33 79%

42 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 23 55%

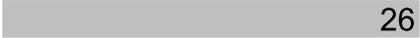
Agree 16 38%

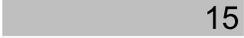
Neutral 3 7%

42 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  26 62%

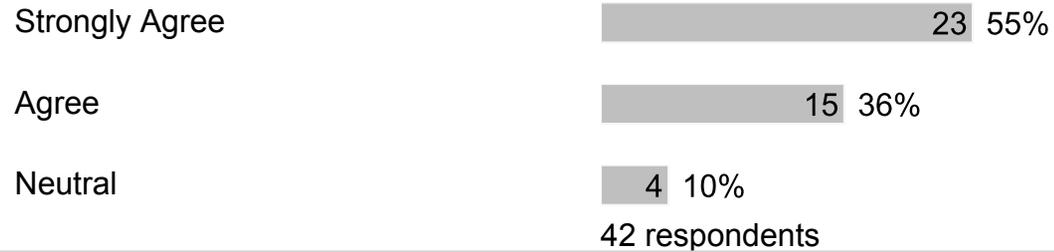
Agree  15 36%

Neutral  1 2%

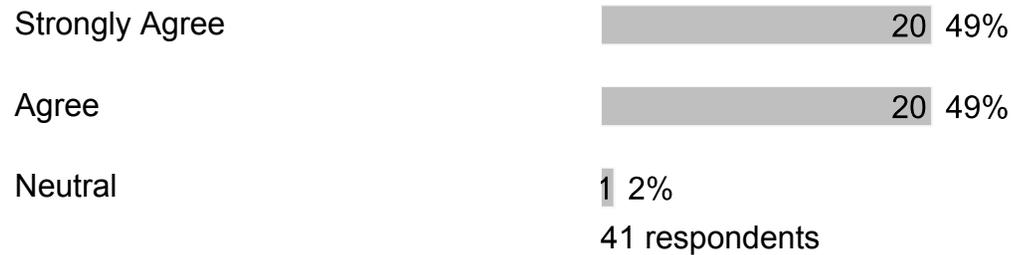
42 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 27 64%

Agree 15 36%

42 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 29 69%

Agree 12 29%

Neutral 1 2%

42 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 26 62%

Agree 14 33%

Neutral 2 5%

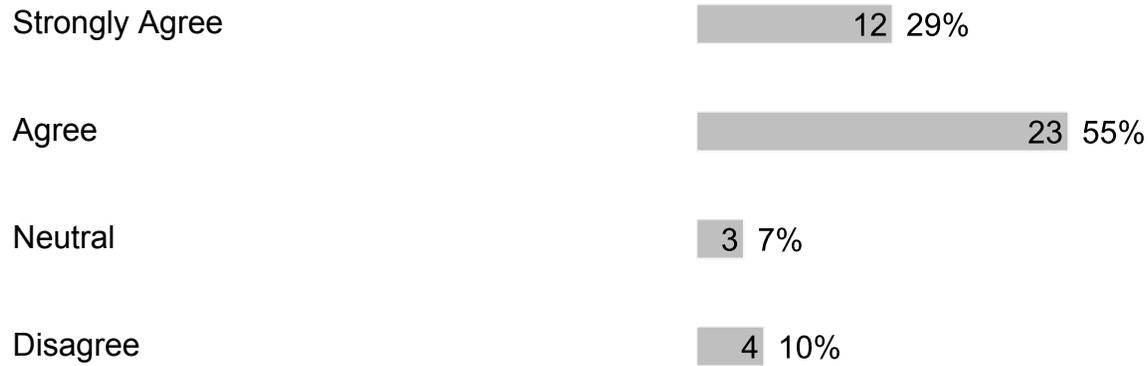
42 respondents

4. In my school, adults treat students with respect.



42 respondents

5. In my school, students treat adults with respect.



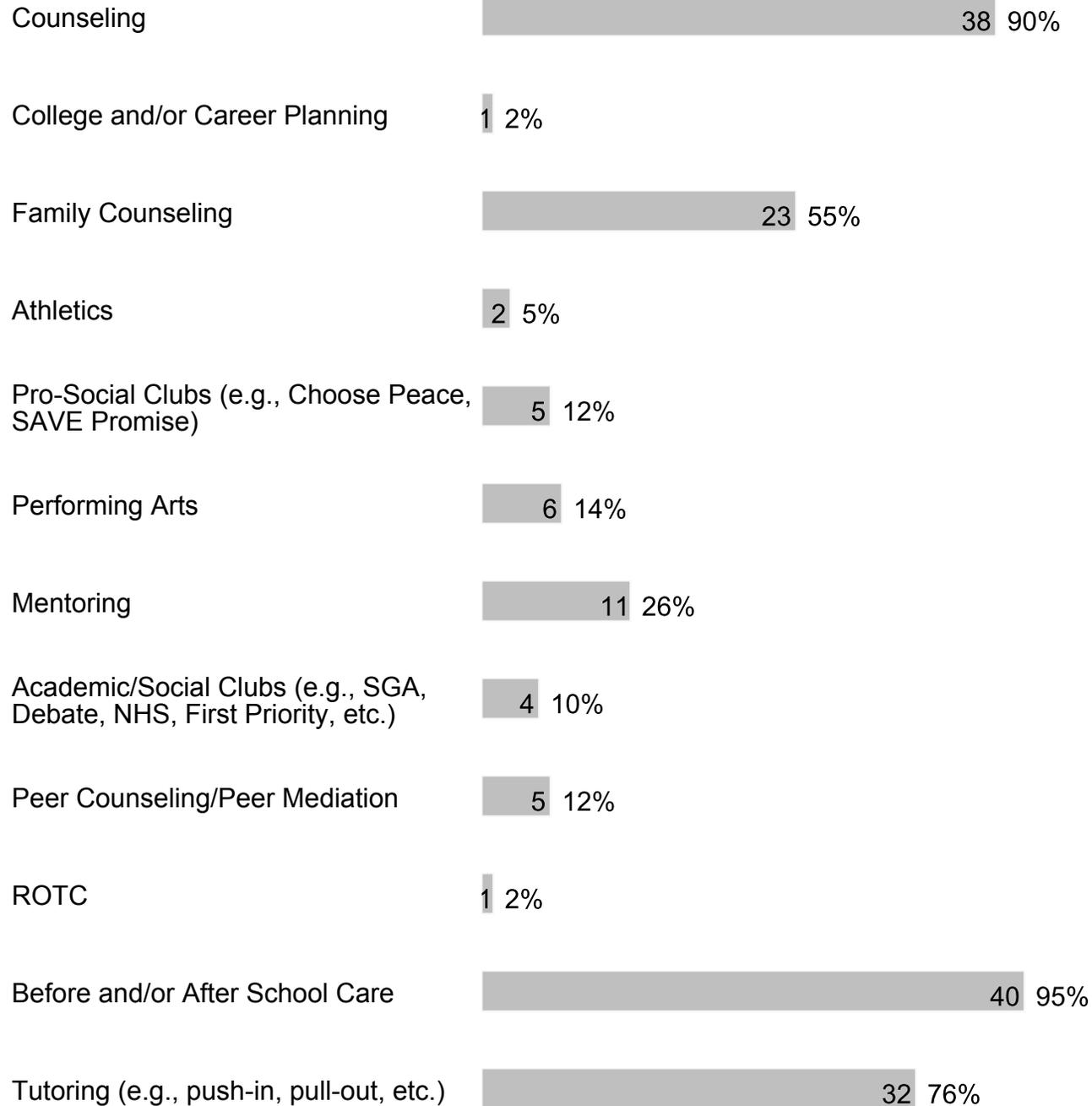
42 respondents

6. In my school, colleagues/adults treat each other with respect.



42 respondents

7. At my school the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 16 38%

Other 3 7%

42 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree 15 37%

Agree 16 39%

Neutral 9 22%

Disagree 1 2%

41 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 15 36%

Agree 25 60%

Neutral 2 5%

42 respondents

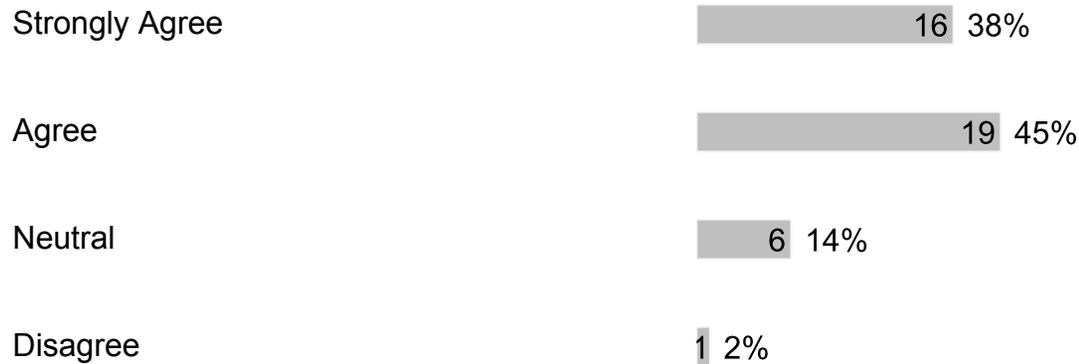
10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 9 21%



42 respondents

11. Families regularly participate in school involvement activities offered by our school.



42 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



Strongly Disagree 1 2%

42 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 15 36%

Agree 20 48%

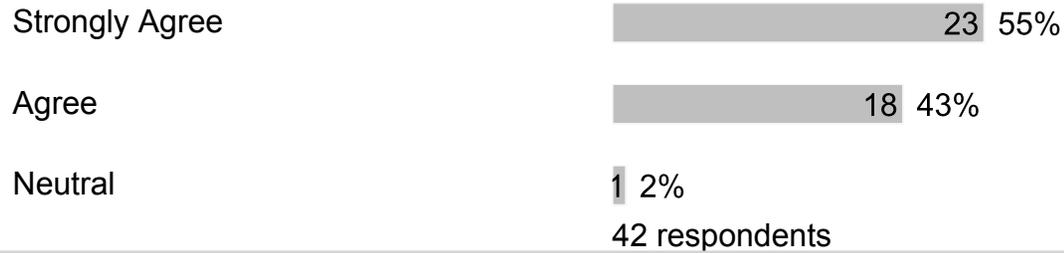
Neutral 6 14%

Strongly Disagree 1 2%

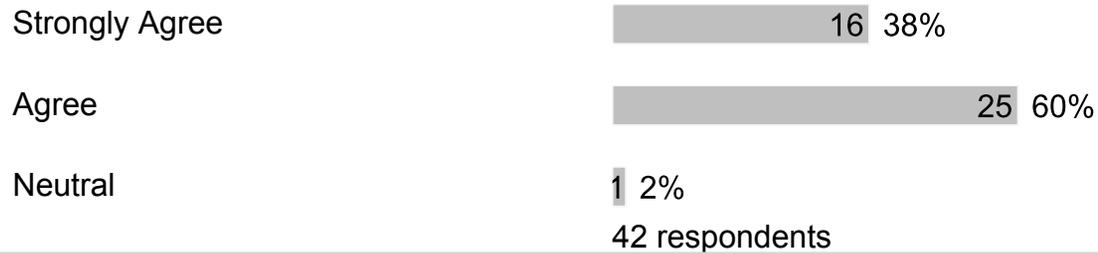
42 respondents

G. Section 6

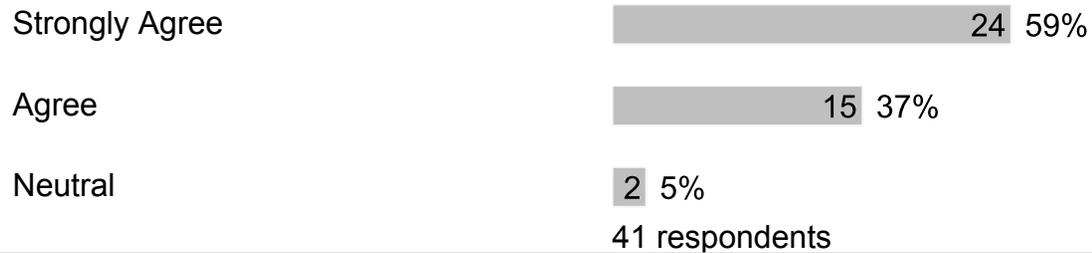
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 1 2%
42 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 21 50%

Agree 20 48%

Neutral 1 2%
42 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 19 45%

Agree 22 52%

Disagree 1 2%
42 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 21 50%

Agree 19 45%

Neutral 2 5%
42 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 18 43%

Agree 23 55%

Neutral 1 2%
42 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 21 50%
Agree 21 50%
42 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 23 55%
Agree 19 45%
42 respondents

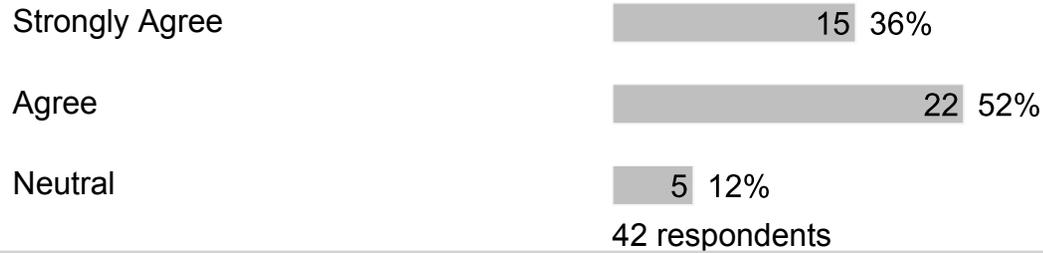
11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 18 44%
Agree 19 46%
Neutral 3 7%
Disagree 1 2%
41 respondents

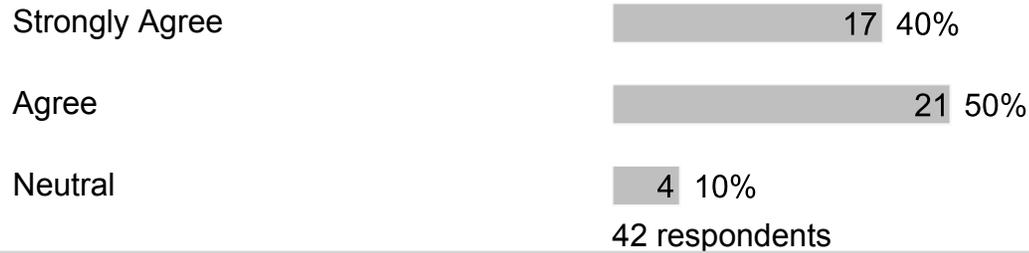
12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 15 37%
Agree 20 49%
Neutral 6 15%
41 respondents

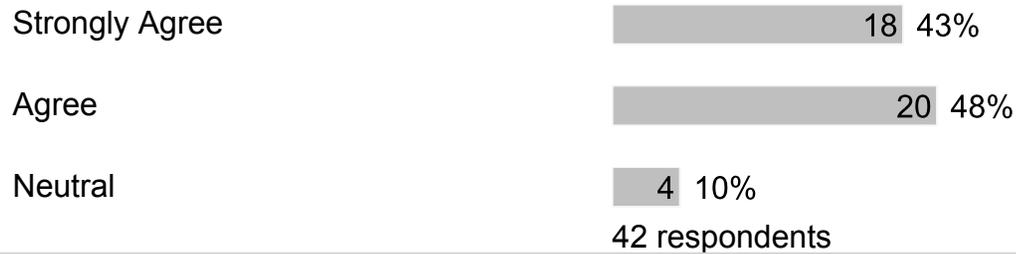
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



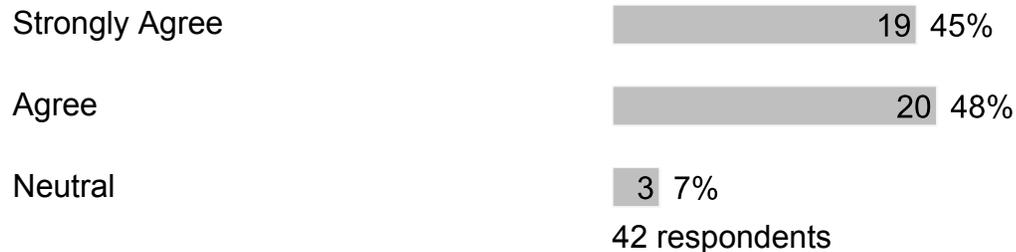
14. I use student achievement data to modify and adjust materials and lessons for my students.



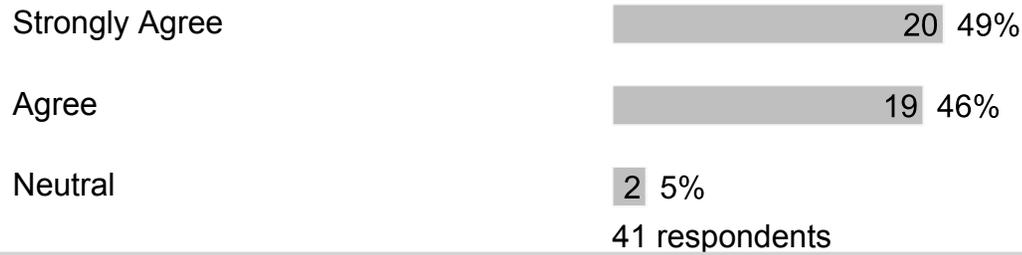
15. I use formative assessments to monitor student progress.



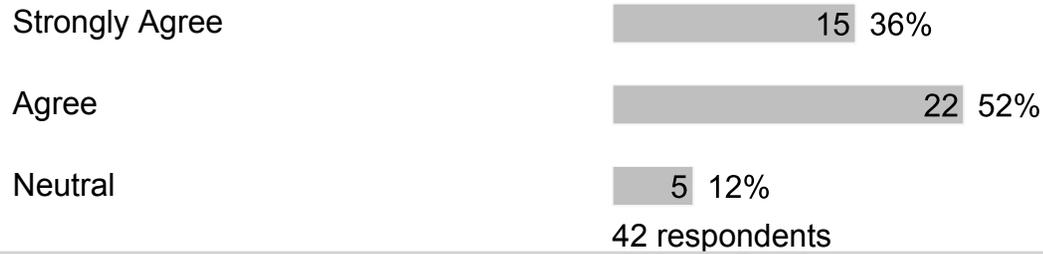
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



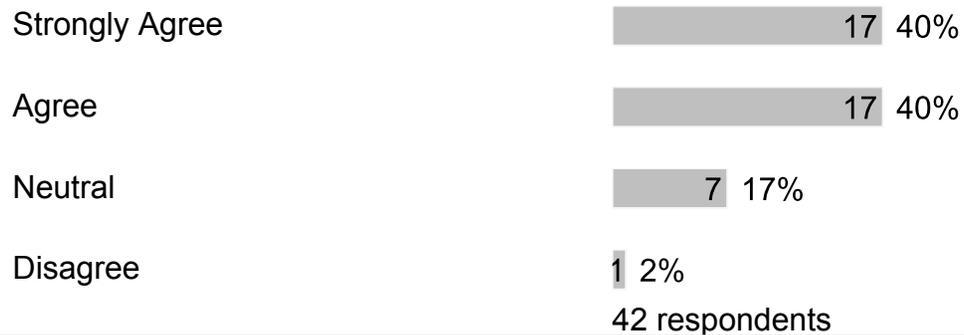
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



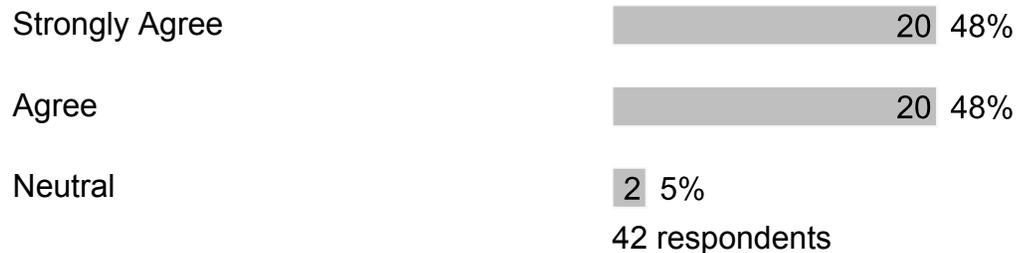
18. The school ensures I receive formal training in the use of student assessment data.



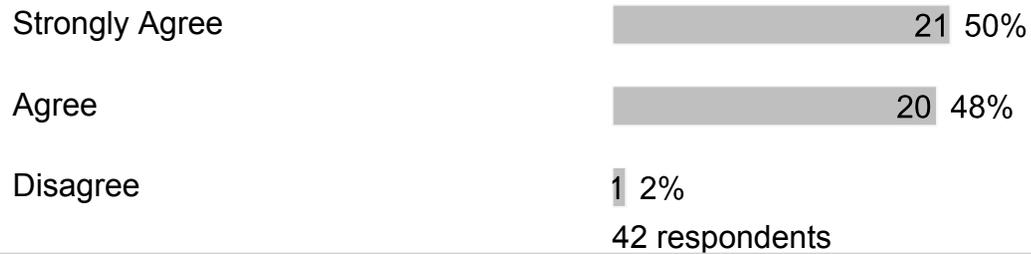
19. In our school, staff members provide peer coaching to teachers.



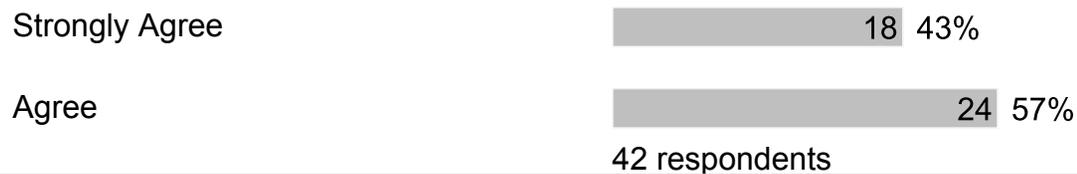
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



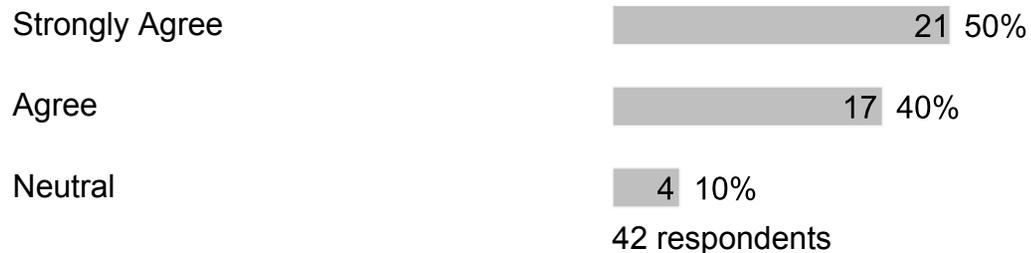
21. I am provided with professional development opportunities that are relevant to my role.



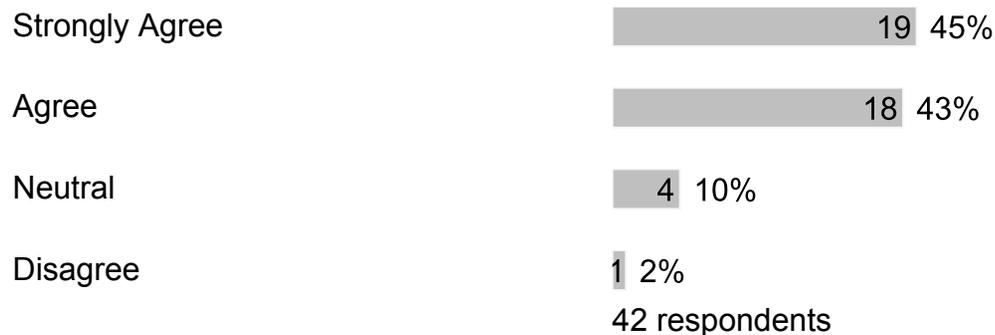
22. Our school shares responsibility for student learning with its staff, parents and community members.



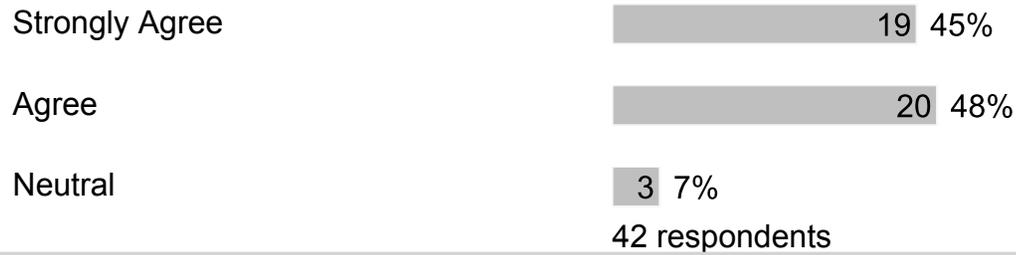
23. I feel confident in my classroom management strategies.



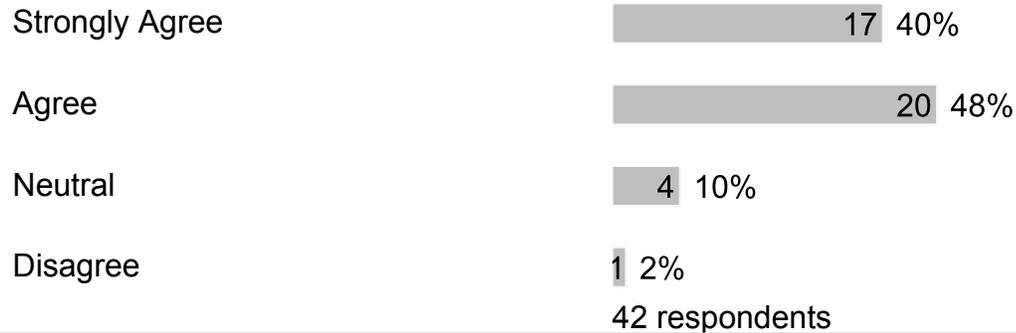
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



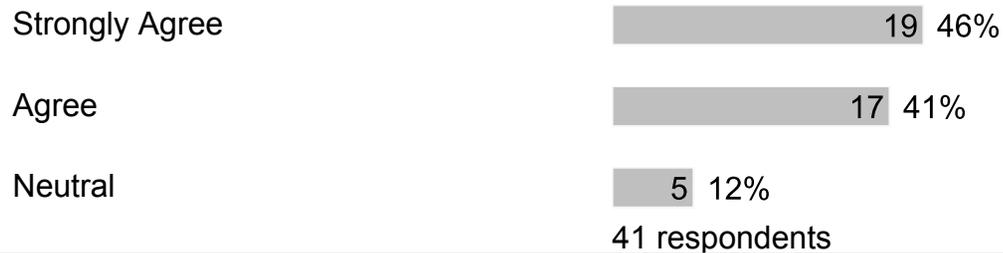
25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



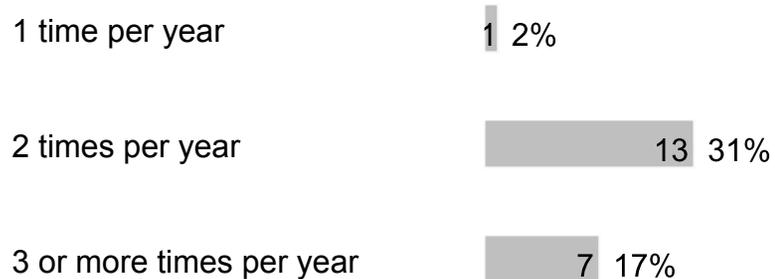
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



Does not apply  21 50%

42 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree  23 55%

Agree  15 36%

Neutral  4 10%

42 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree  20 49%

Agree  19 46%

Neutral  2 5%

41 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree  13 33%

Agree  15 38%

Neutral  10 25%

Disagree  2 5%

40 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree  20 49%

Agree 19 46%

Neutral 2 5%

41 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 21 50%

Agree 18 43%

Disagree 2 5%

Strongly Disagree 1 2%

42 respondents

34. I am accessible via (check all that apply):

Emails 39 93%

Texts 37 88%

Phone calls 39 93%

Personal visits 25 60%

42 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 22 54%

Agree 14 34%

Neutral

3 7%

Disagree

2 5%

41 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report