

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/16/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 09/16/2025

Custom Survey

Date(s): 12/31/1969 - 12/31/1969

1 survey(s) 111 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

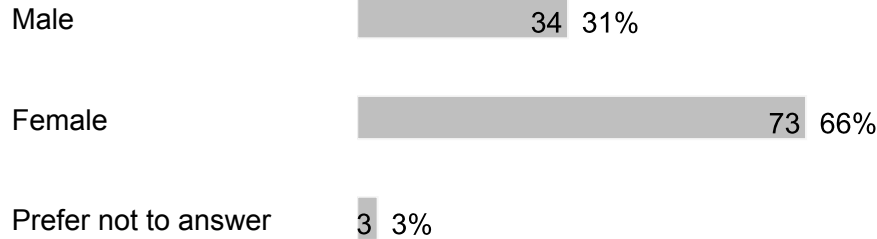
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

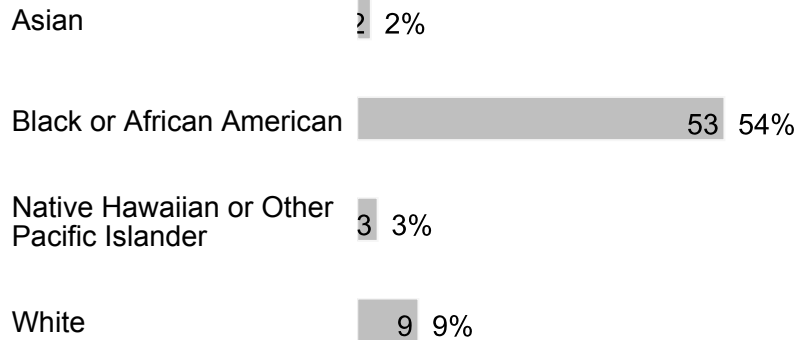
Number of Responses | Percentages of Total Responses

1. Gender



110 respondents

2. Race



Multiracial 24 24%

Other 8 8%

99 respondents

3. Ethnicity

Hispanic 39 41%

Non-Hispanic or Latino 51 54%

Prefer not to answer 5 5%

95 respondents

4. Grade

Grade PK 11 10%

Grade K 23 21%

Grade 1 9 8%

Grade 2 12 11%

Grade 3 13 12%

Grade 4 21 19%

Grade 5 20 18%

Grade 6

| 1%

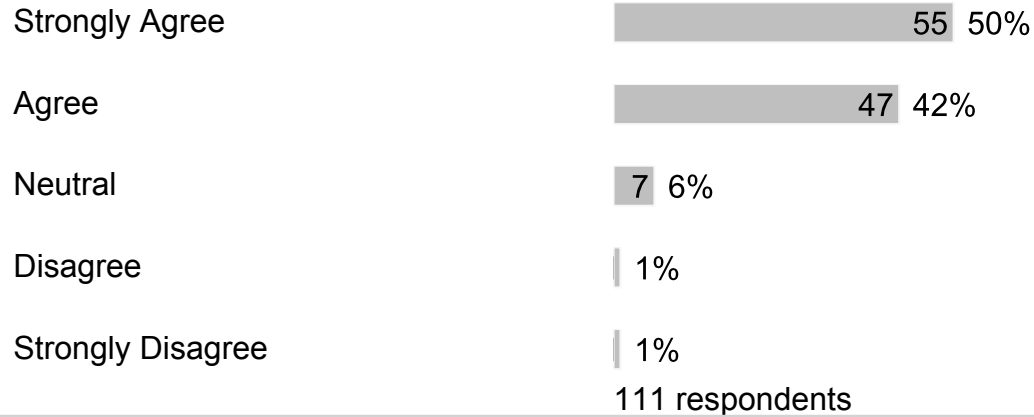
Grade 12

| 1%

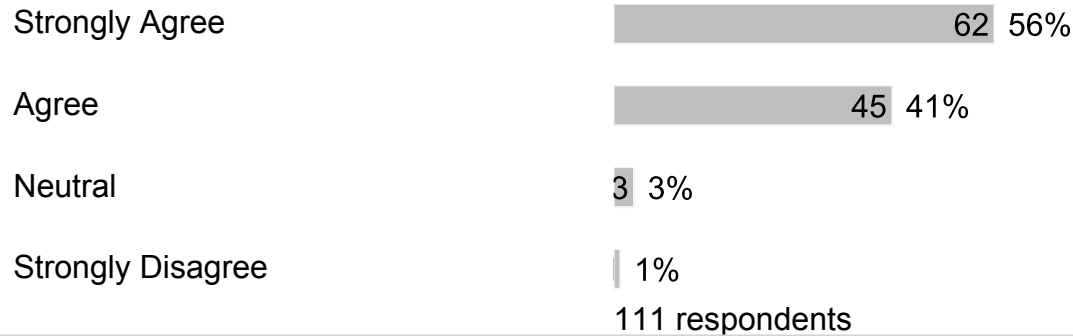
111 respondents

B. Safety

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Strongly Disagree 4 4%
109 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

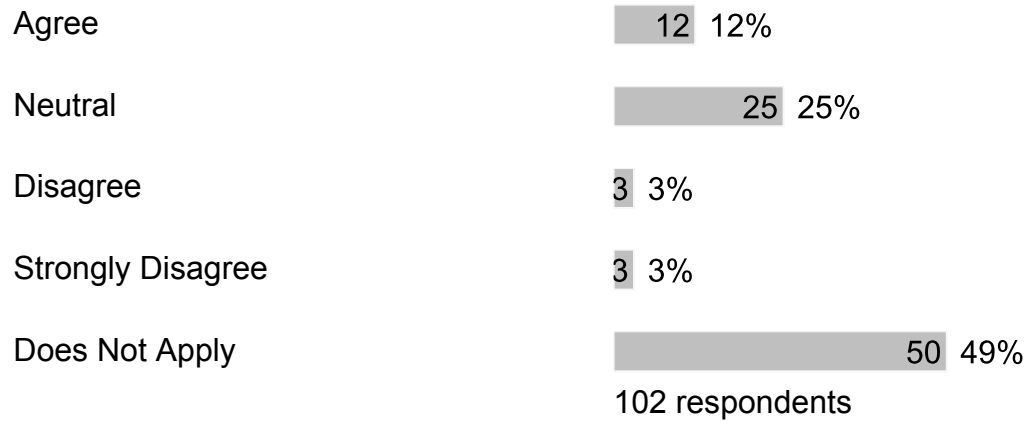
Strongly Agree 10 10%
Agree 18 18%
Neutral 21 21%
Disagree 27 26%
Strongly Disagree 26 25%
102 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 13 13%
Agree 16 16%
Neutral 18 17%
Disagree 4 4%
Strongly Disagree 3 3%
Does Not Apply 49 48%
103 respondents

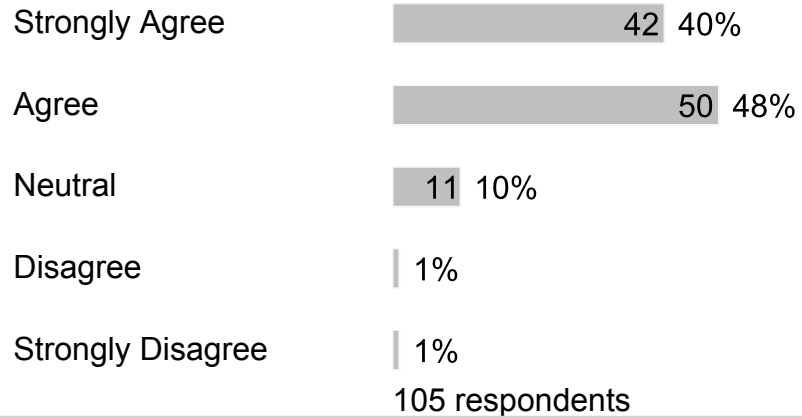
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 9 9%

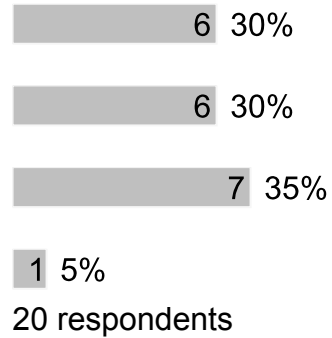


C. Equity

1. Our school provides an equitable and inclusive environment for students.

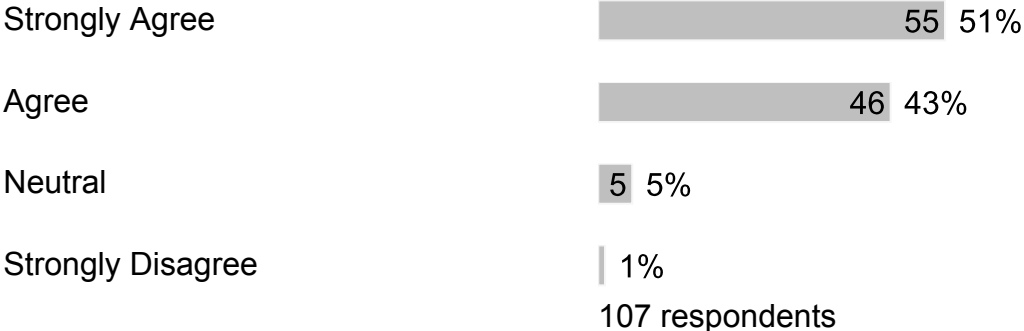


2. Intentionally Left Blank

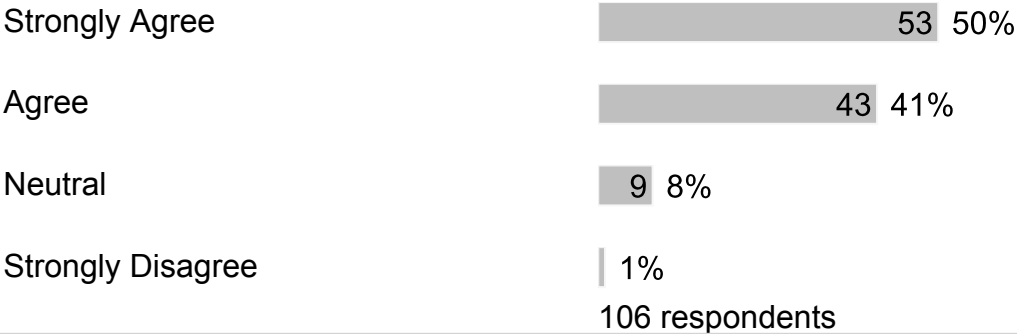


D. School Support

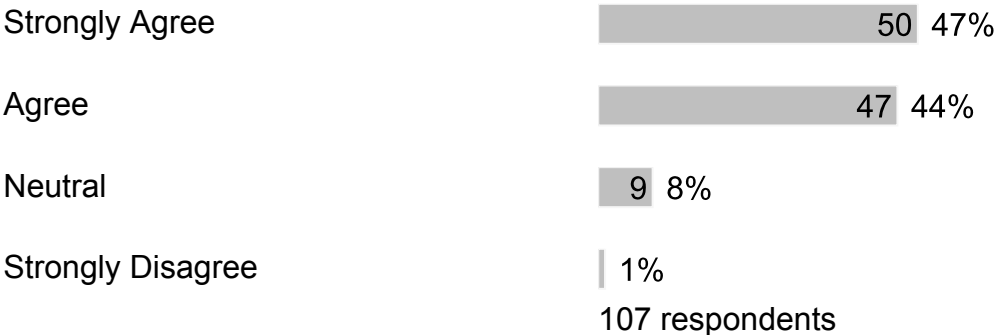
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.

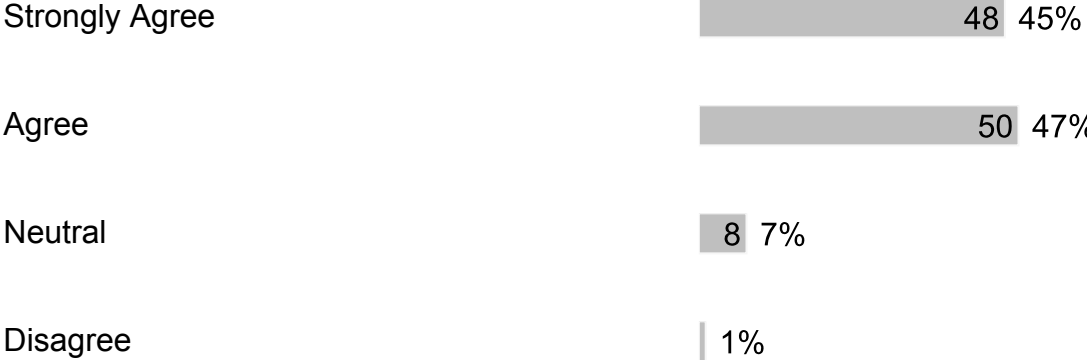


3. At school, my child has up-to-date computers and other technology to learn.



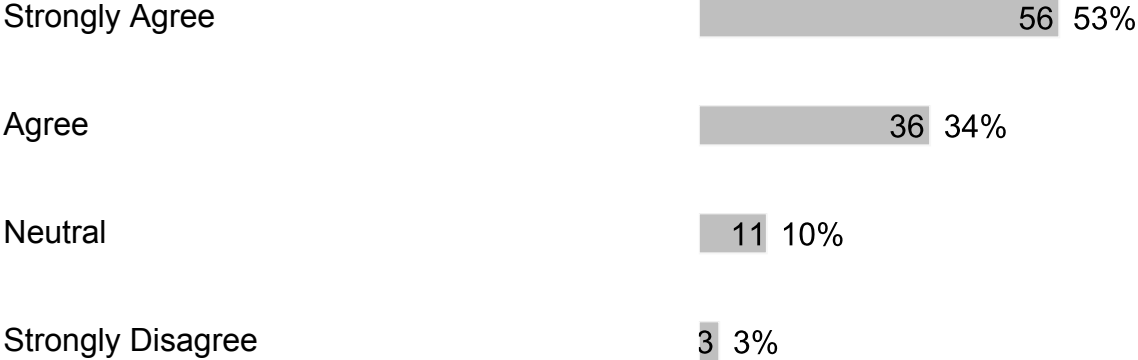
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



107 respondents

2. My child likes going to school.



106 respondents

3. I would recommend my child's school to my friends and/or family.



Agree 39 37%

Neutral 8 8%

Disagree 1 1%

Strongly Disagree 1 1%

106 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree 56 52%

Agree 44 41%

Neutral 5 5%

Disagree 1 1%

Strongly Disagree 1 1%

107 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 56 52%

Agree 44 41%

Neutral 5 5%

Disagree 2 2%

107 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 56 52%

Agree 47 44%

Neutral 2 2%

Disagree 2 2%

107 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 56 53%

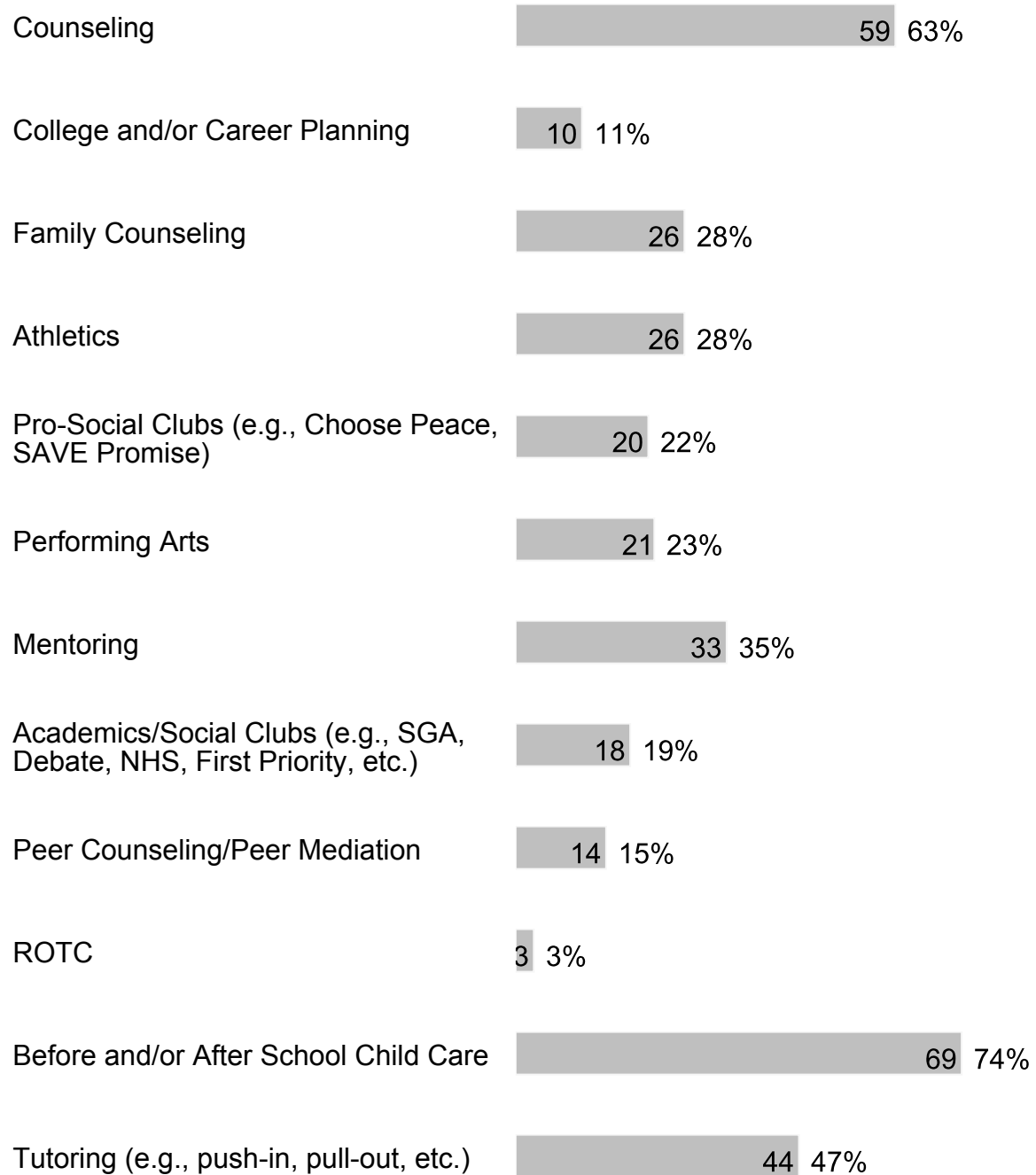
Agree 45 43%

Neutral 2 2%

Disagree 2 2%

105 respondents

8. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 26 28%

Other 20 22%

93 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 12 18%

College and/or Career Planning 4 6%

Family Counseling 4 6%

Athletics 8 12%

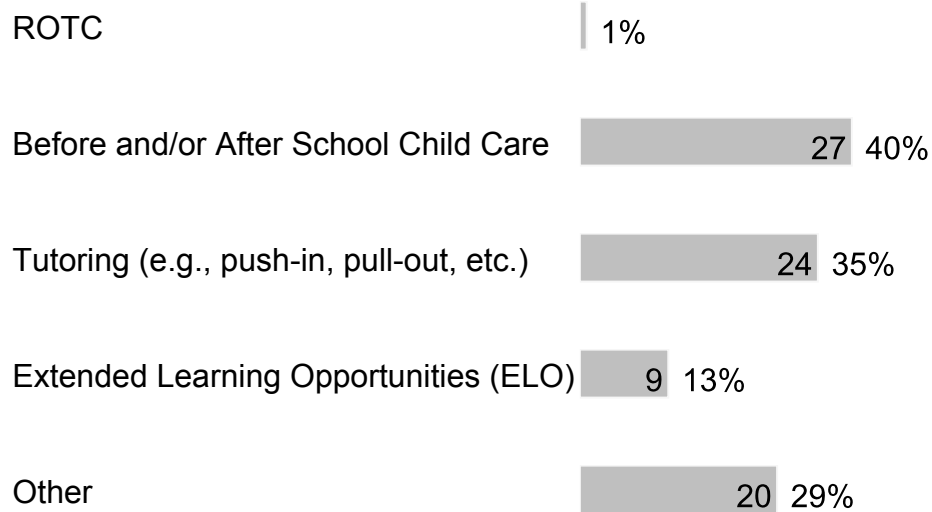
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 10 15%

Performing Arts 12 18%

Mentoring 12 18%

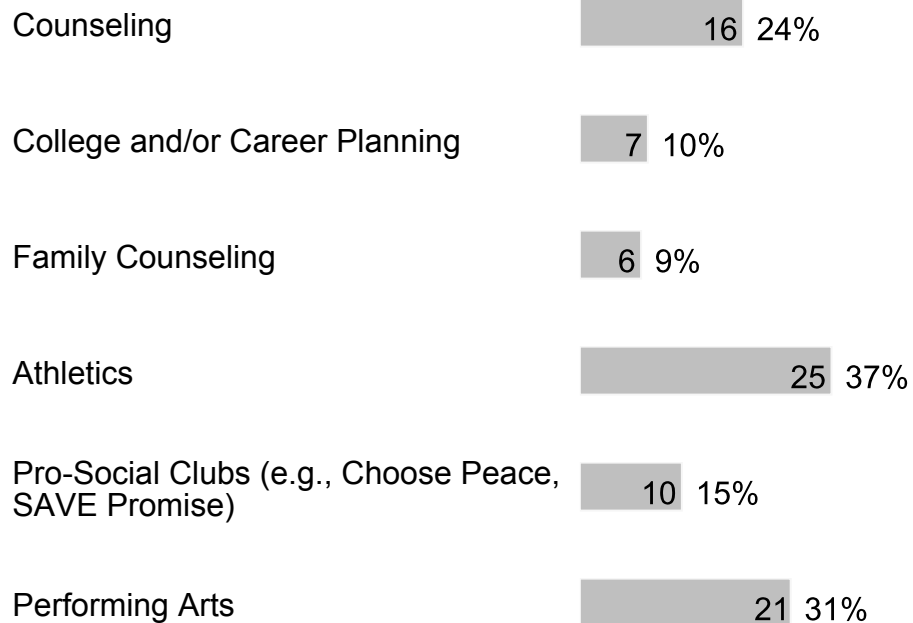
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 9 13%

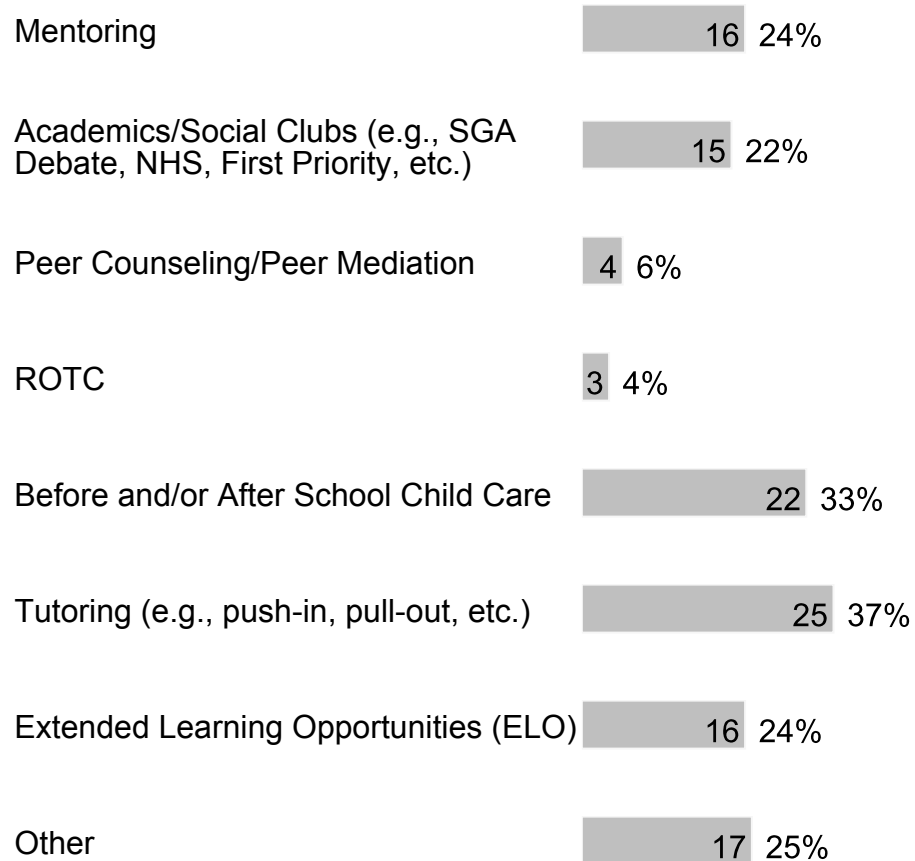
Peer Counseling/Peer Mediation 2 3%



68 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





67 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Strongly Disagree

3 3%

96 respondents

F. Accountability

1. The principal is a positive educational leader at the school.

Strongly Agree  63 59%

Agree  34 32%

Neutral  8 8%

Disagree  1%

106 respondents

2. The assistant principal(s) is a positive educational leader at the school.

Strongly Agree  59 56%

Agree  33 31%

Neutral  12 11%

Disagree  1%

105 respondents

3. Our school's administration provides strong instructional leadership.

Strongly Agree  49 47%

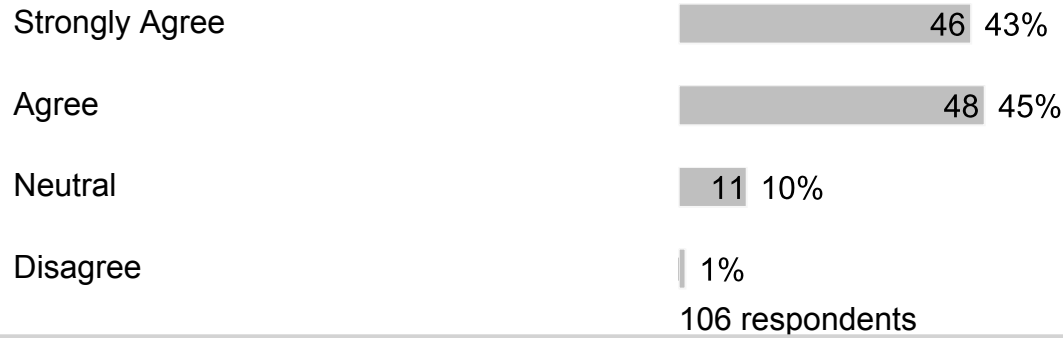
Agree  41 39%

Neutral  14 13%

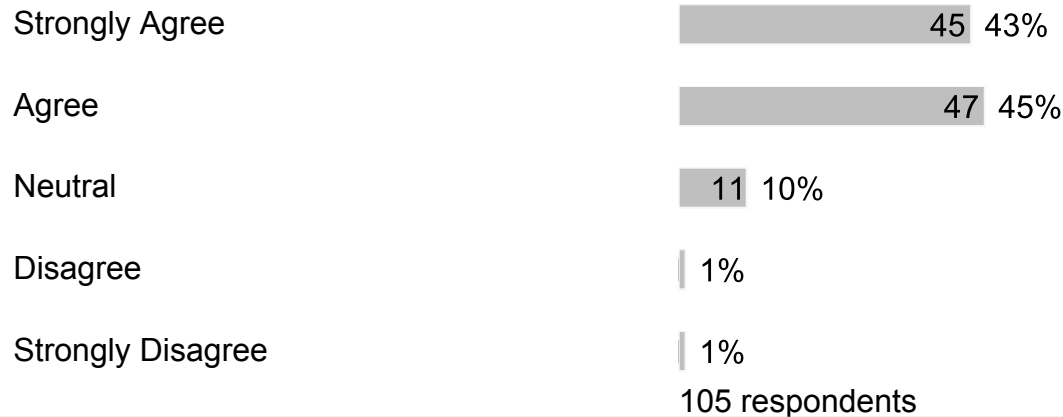
Disagree  1%

105 respondents

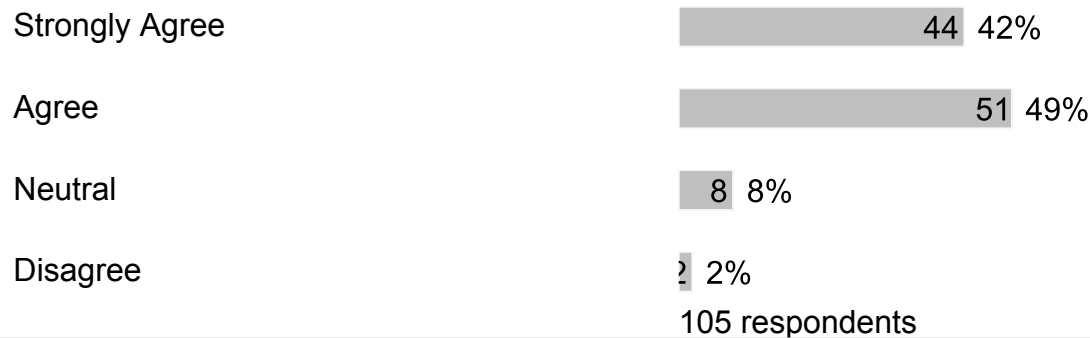
4. Our school has established goals and a plan for improving student learning.



5. Our school meets my expectations to prepare my child well for the next level of study.



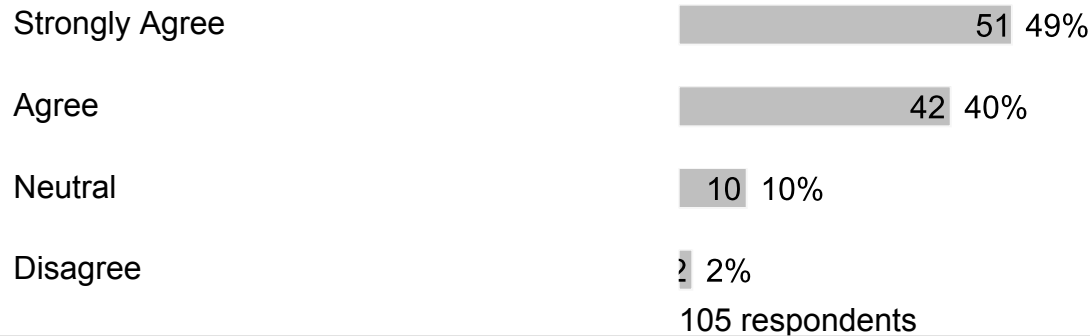
6. Our school shares responsibility for student learning with its staff, parents and community members.



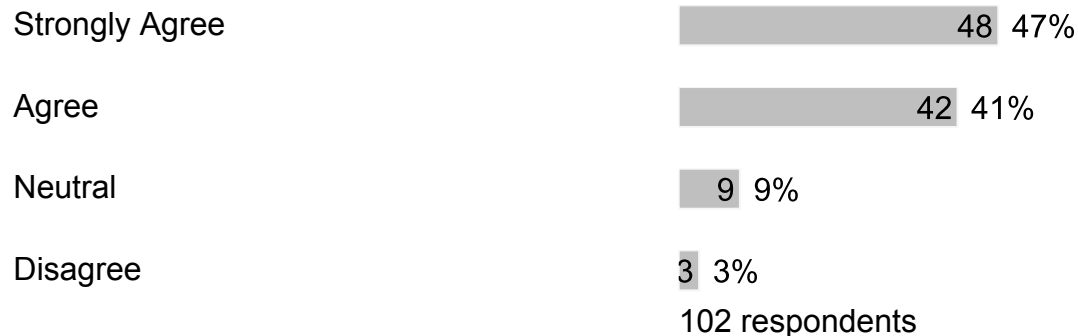
7. Our school has high expectations for students.



8. My child's teachers provide curriculum that meets the learning needs of my child.



9. My child's teachers give work that challenges my child.



10. My child's teachers work as a team to help my child learn.



Disagree 4 4%
105 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 52 50%

Agree 36 35%

Neutral 13 13%

Disagree 3 3%

104 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 51 49%

Agree 38 36%

Neutral 13 12%

Disagree 3 3%

105 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 42 41%

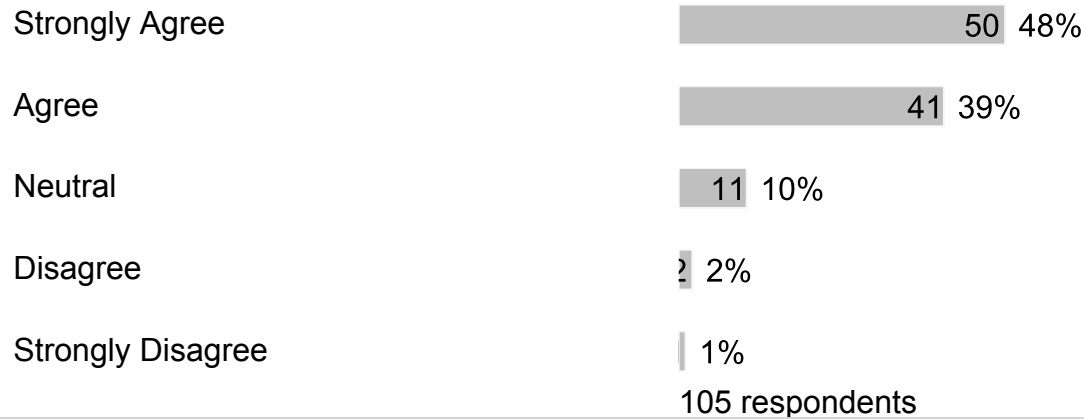
Agree 47 46%

Neutral 11 11%

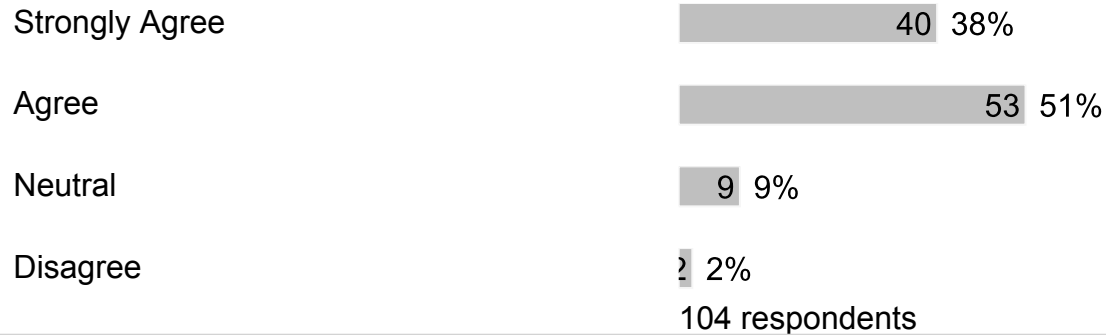
Disagree 3 3%

103 respondents

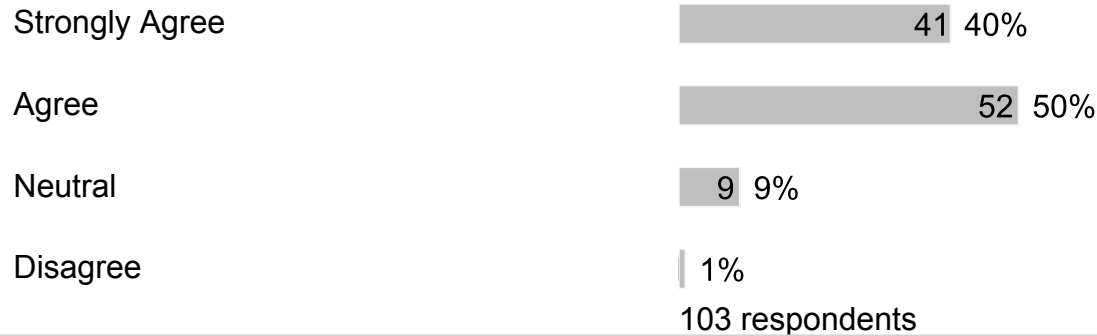
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.

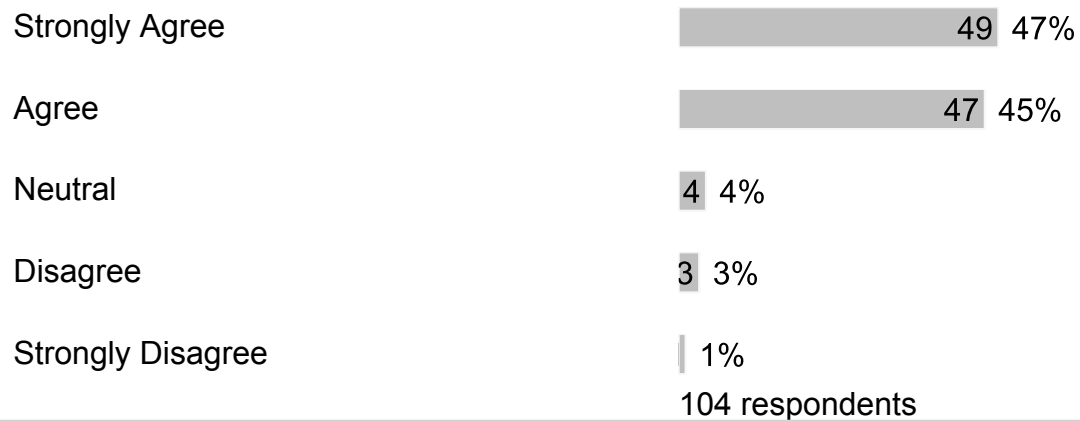


17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

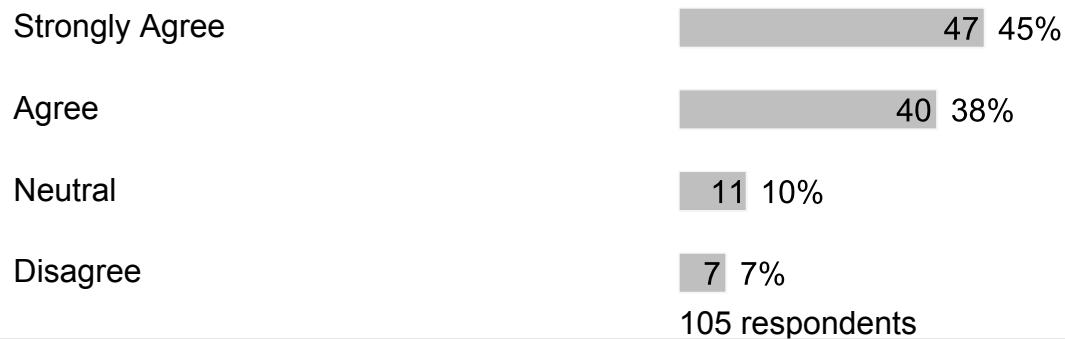




18. My child's teachers report on my child's progress in easy to understand language.

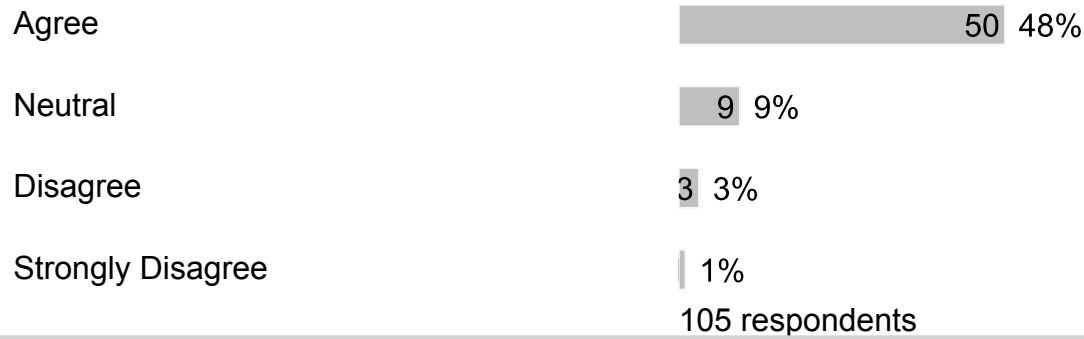


19. Teachers schedule conferences to share student learning progress with families.

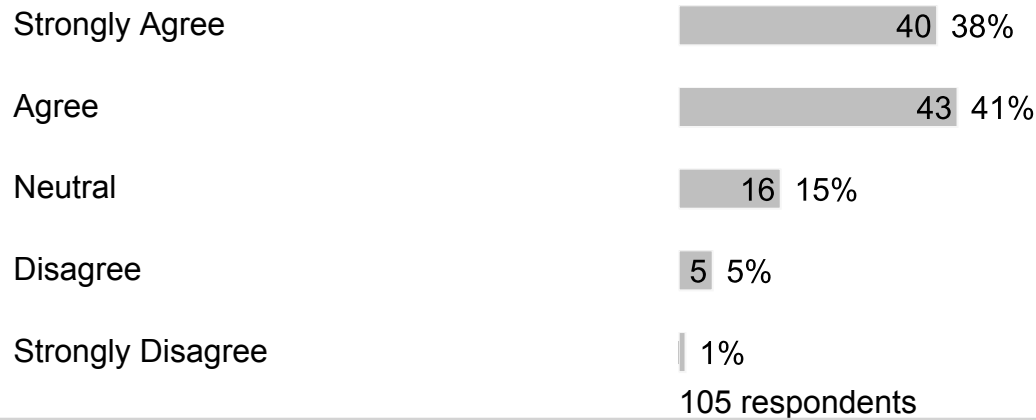


20. My child is prepared for success in the next school year.

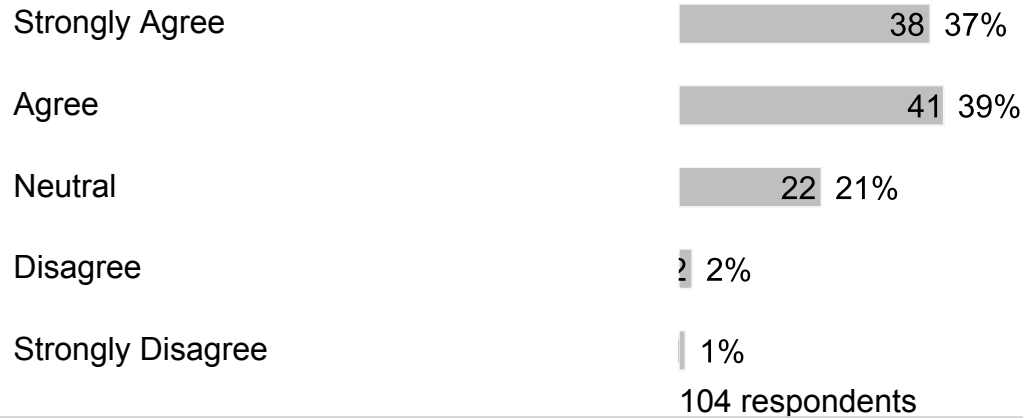




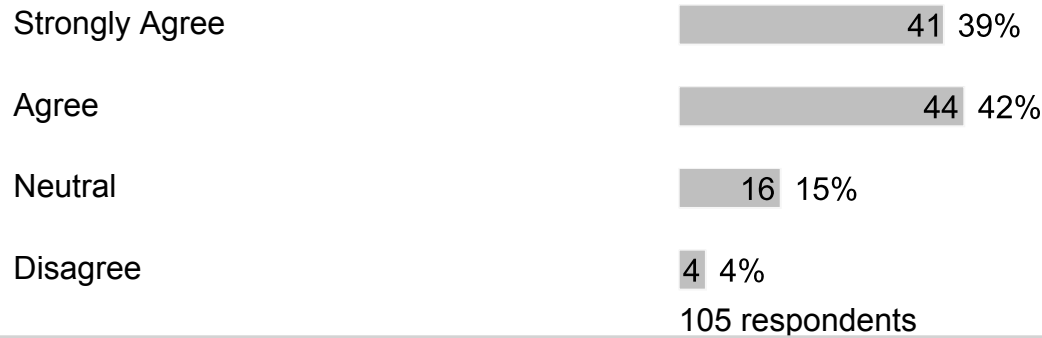
21. Families are encouraged to volunteer.



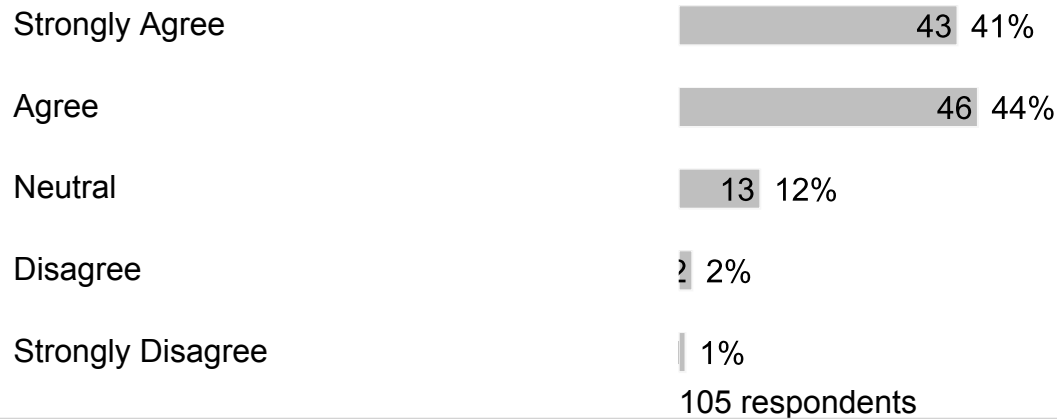
22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.



24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



105 respondents

27. Our school communicates information in ways that are easy for families to understand.



105 respondents

28. Teachers regularly post information online or send home a newsletter.



105 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



Neutral 22 21%

Disagree 4 4%

104 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 37 35%

Agree 39 37%

Neutral 23 22%

Disagree 6 6%

105 respondents

G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report