

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/24/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/24/2025

Custom Survey

1 survey(s) 68 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

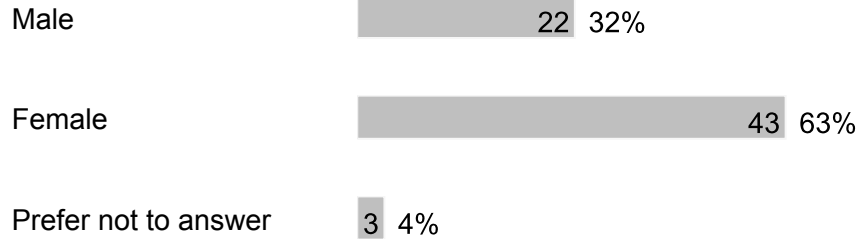
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

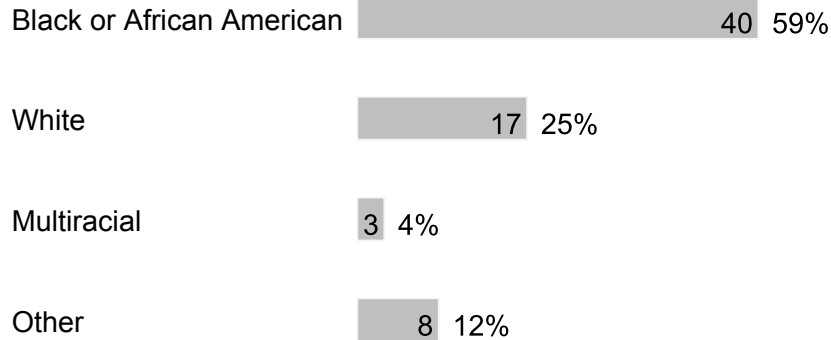
Number of Responses | Percentages of Total Responses

1. Gender



68 respondents

2. Race



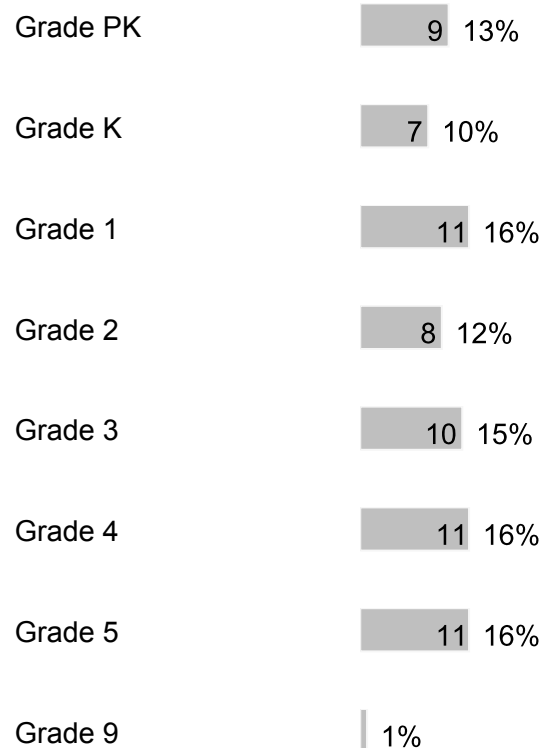
68 respondents

3. Ethnicity



60 respondents

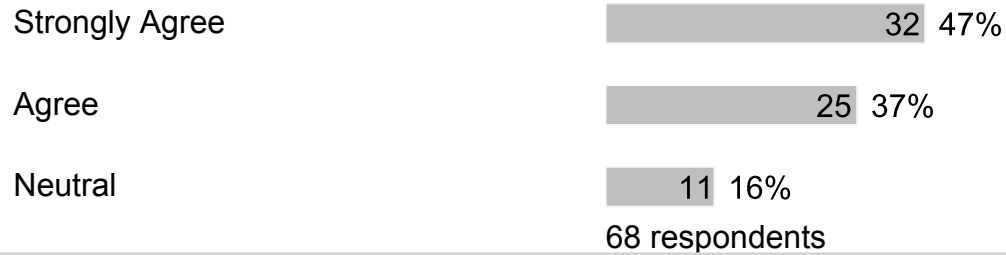
4. Grade



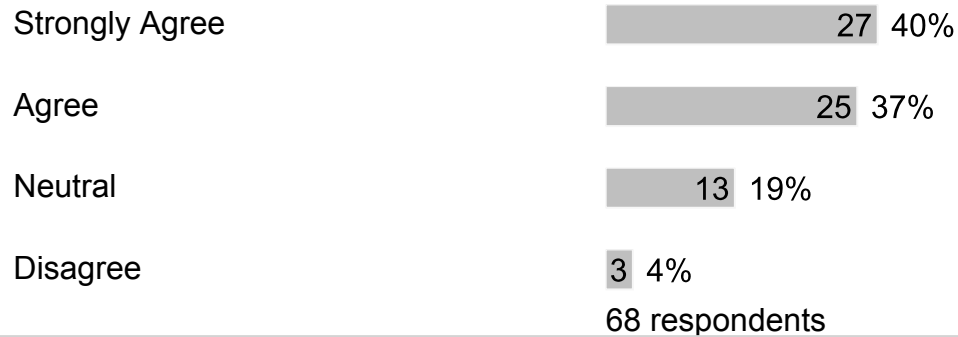
68 respondents

C. Section 2

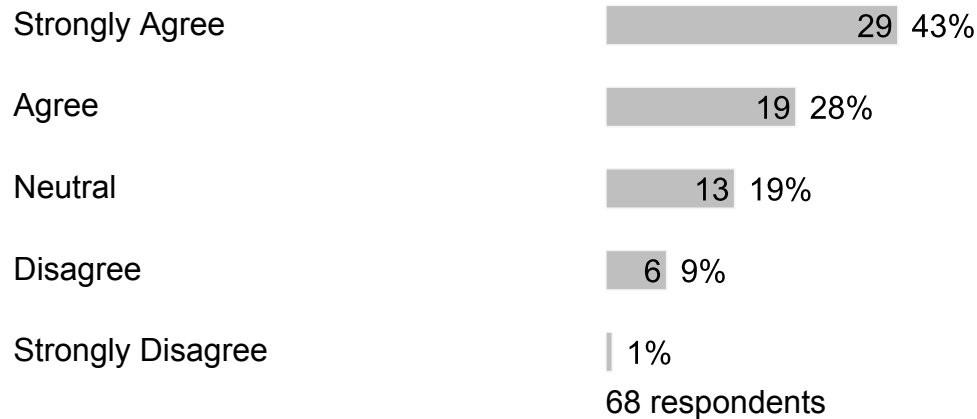
1. My child feels safe at school.



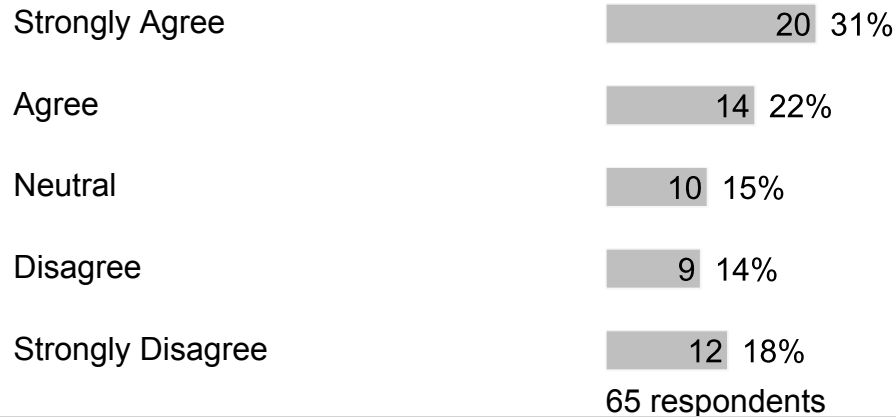
2. My child's school is clean and well-maintained.



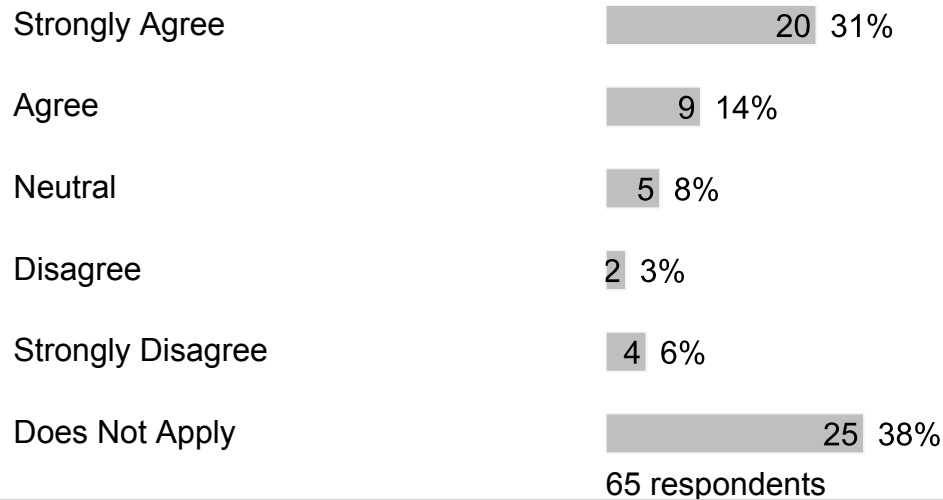
3. I would recommend my child's school to my friends and/or family.



4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

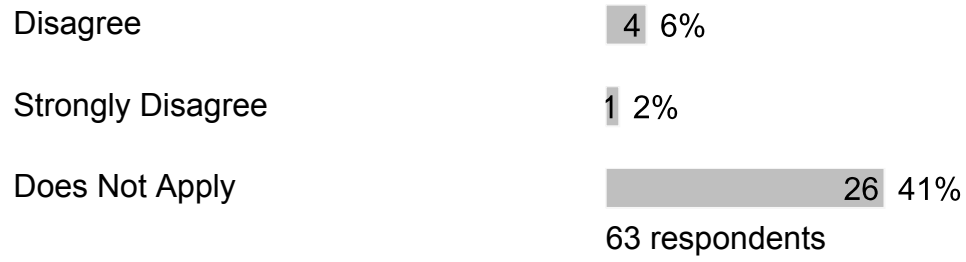


5. After my child was bullied, I contacted school staff.



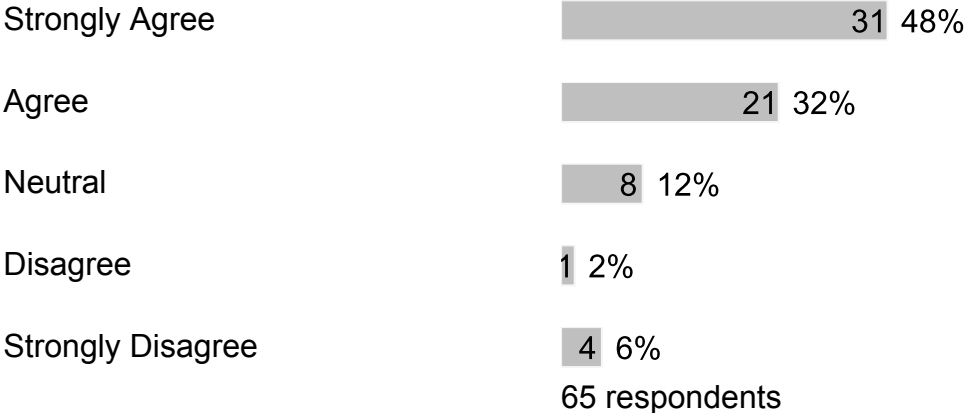
6. After I contacted school staff, the bullying behavior against my child stopped.





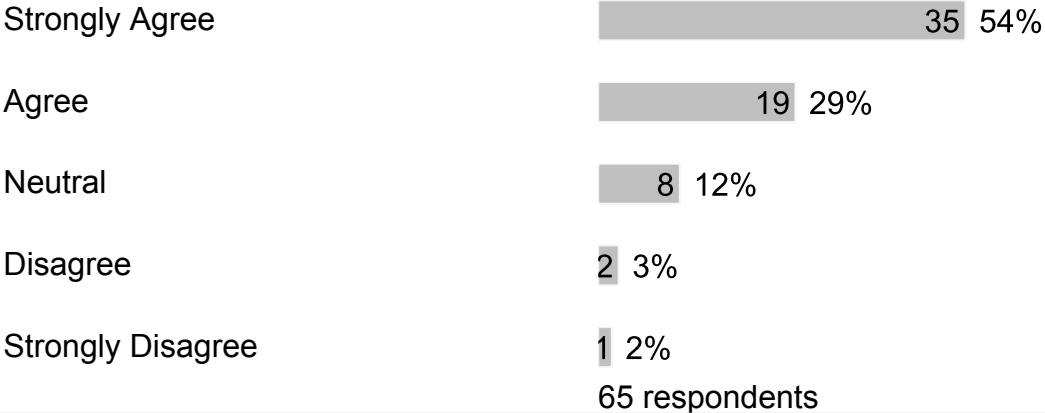
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

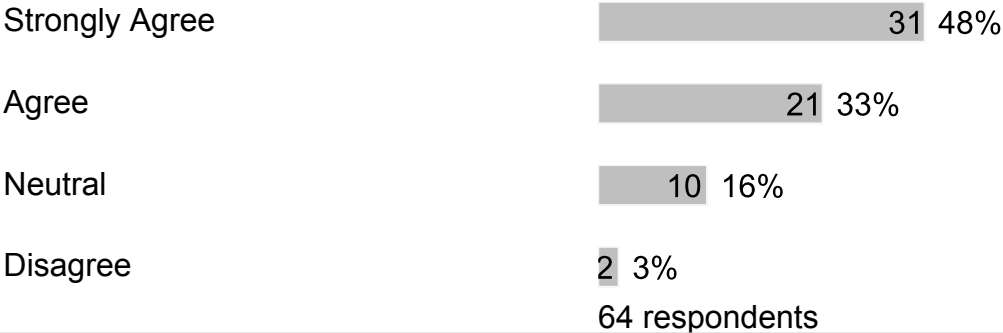


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Disagree

1 2%

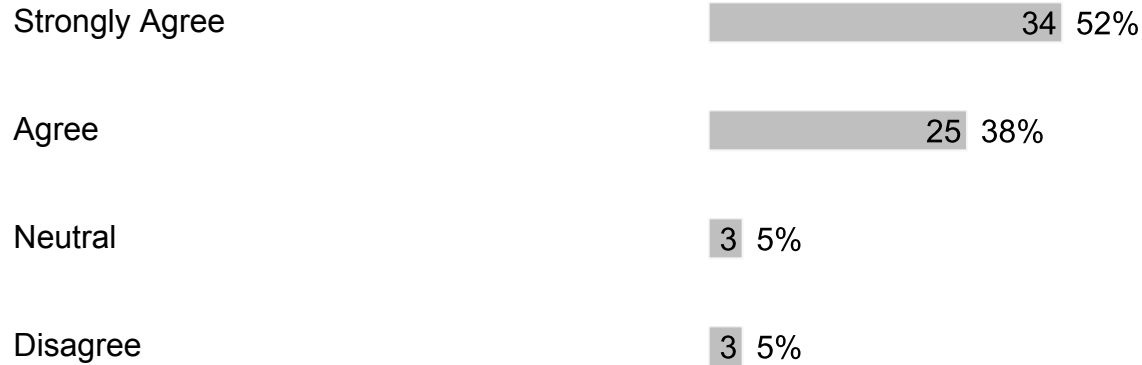
Strongly Disagree

1 2%

65 respondents

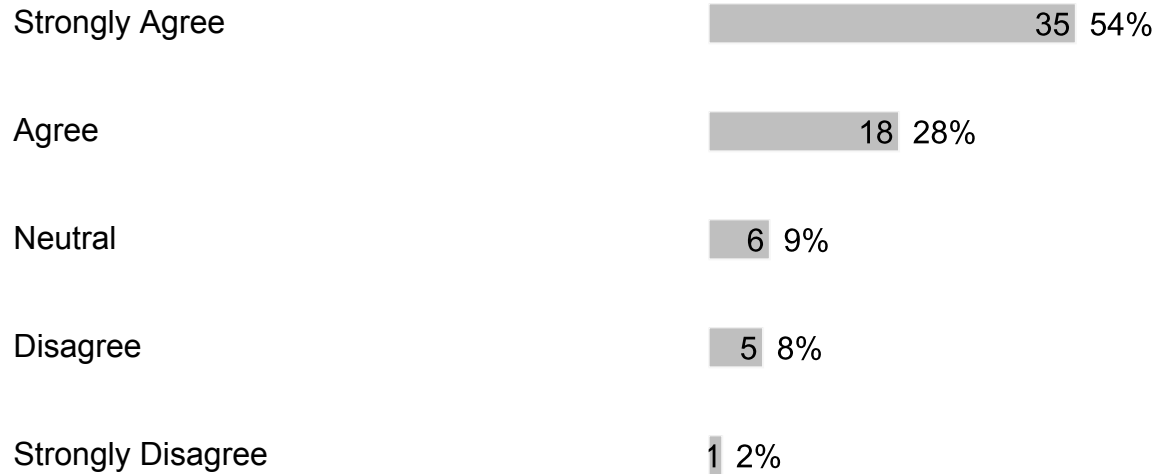
F. Section 5

1. If my child has a problem, they know who they can go to for help.



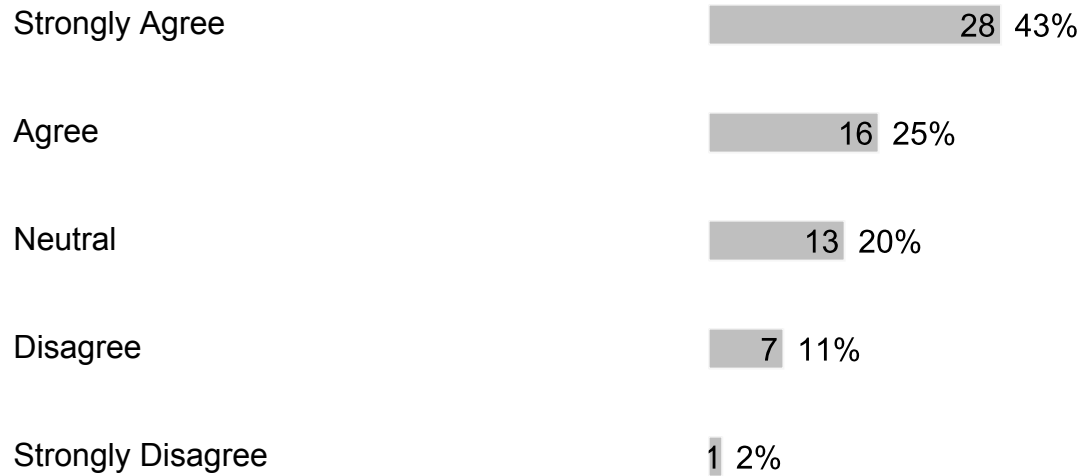
65 respondents

2. My child likes going to school.



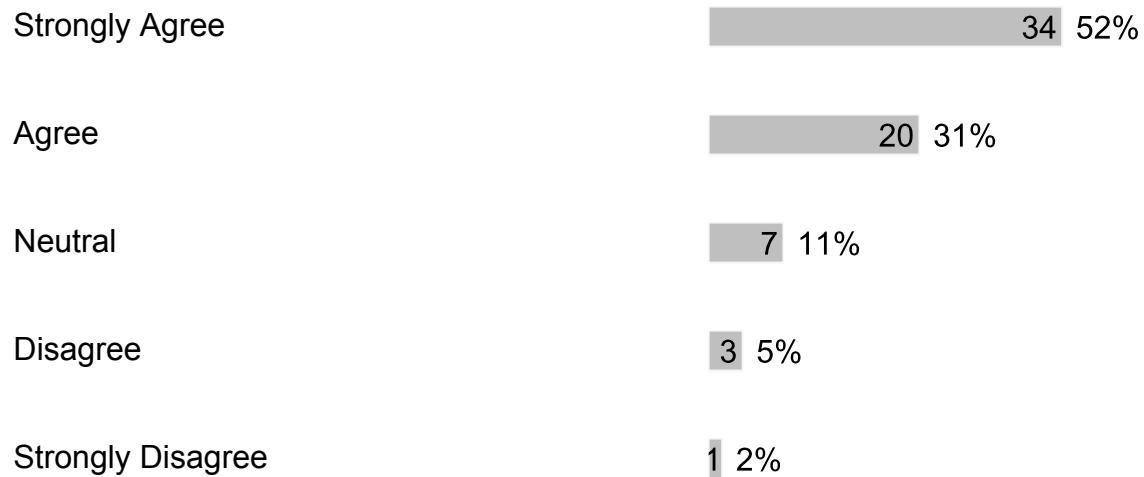
65 respondents

3. I would recommend my child's school to my friends and/or family.



65 respondents

4. Our school treats students with value, respect and compassion.



65 respondents

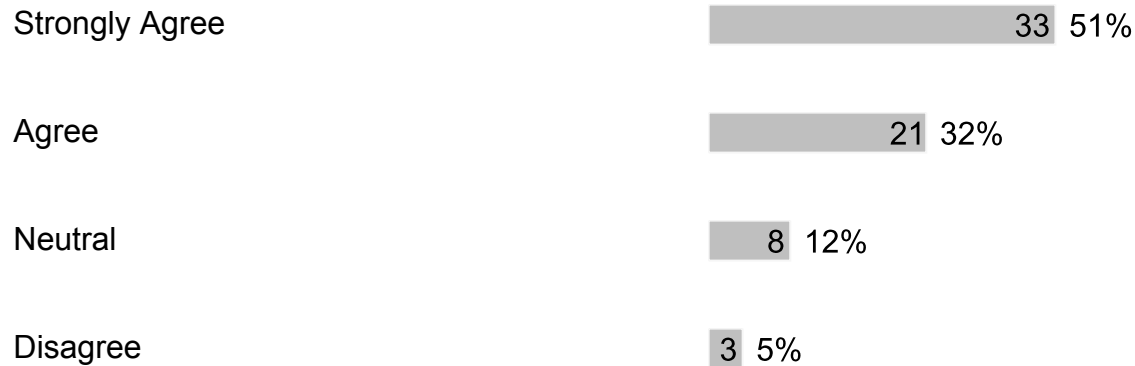
5. The office staff is helpful and made me feel valued as a parent/guardian.





65 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



65 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Disagree

3 5%

65 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 30 54%

College and/or Career Planning 5 9%

Family Counseling 24 43%

Athletics 12 21%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 8 14%

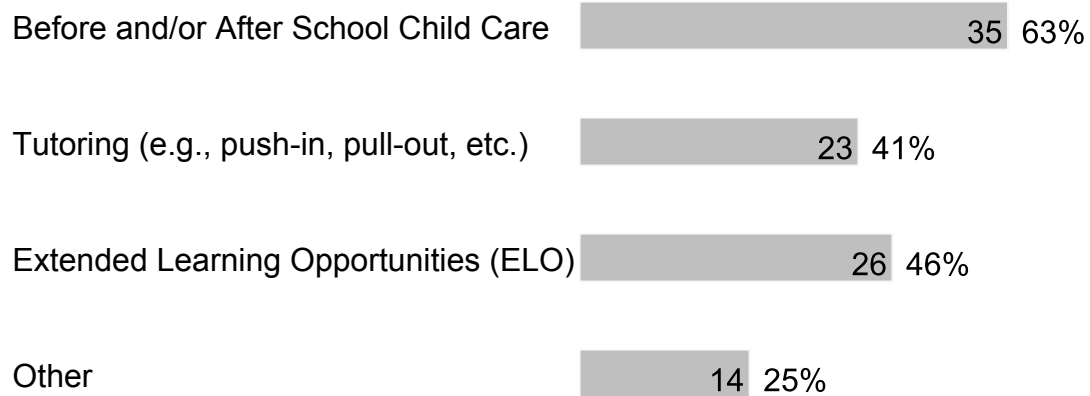
Performing Arts 12 21%

Mentoring 14 25%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 15 27%

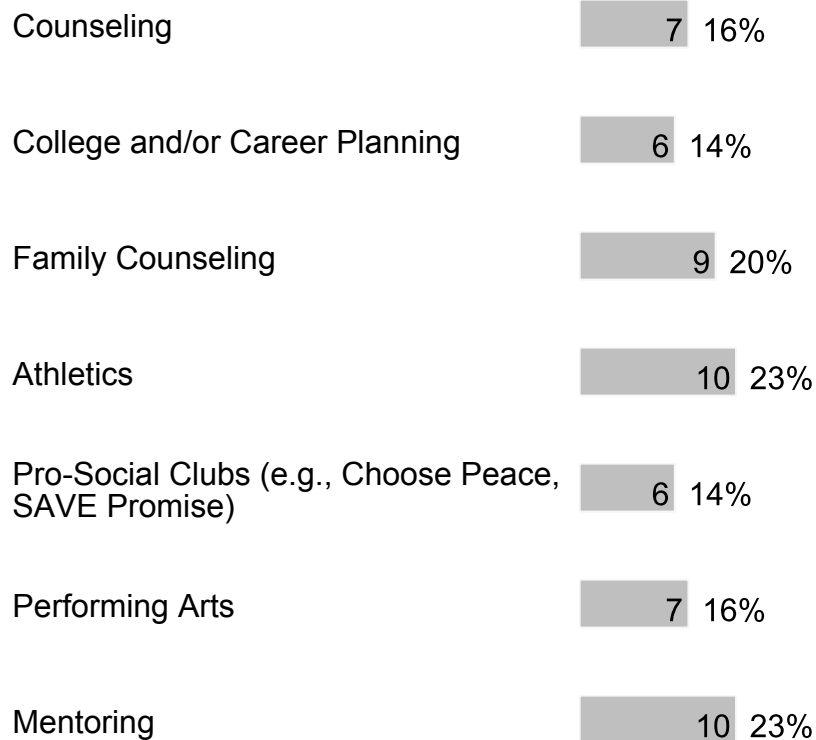
Peer Counseling/Peer Mediation 8 14%

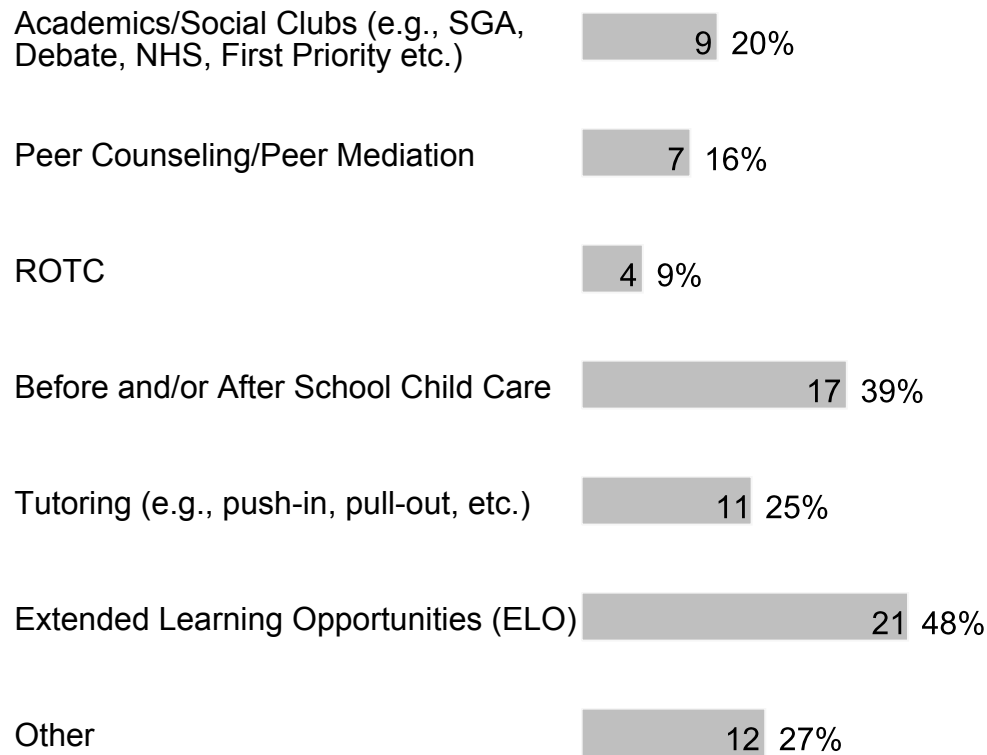
ROTC 4 7%



56 respondents

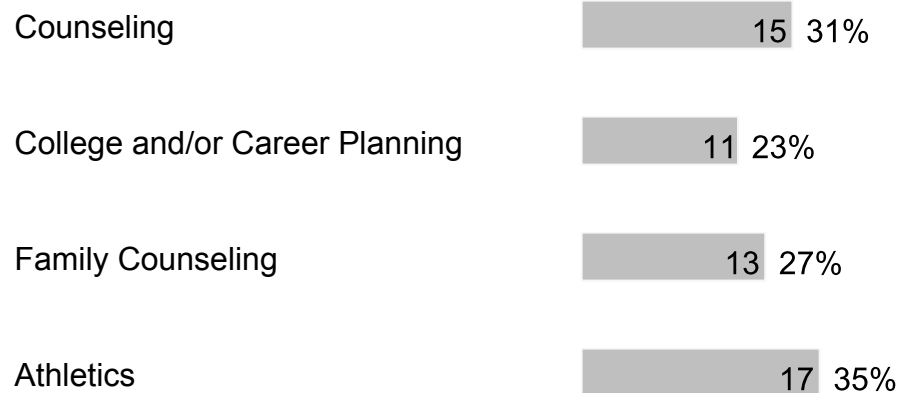
9. At our school, my child participates in the following programs/services (check all that apply):

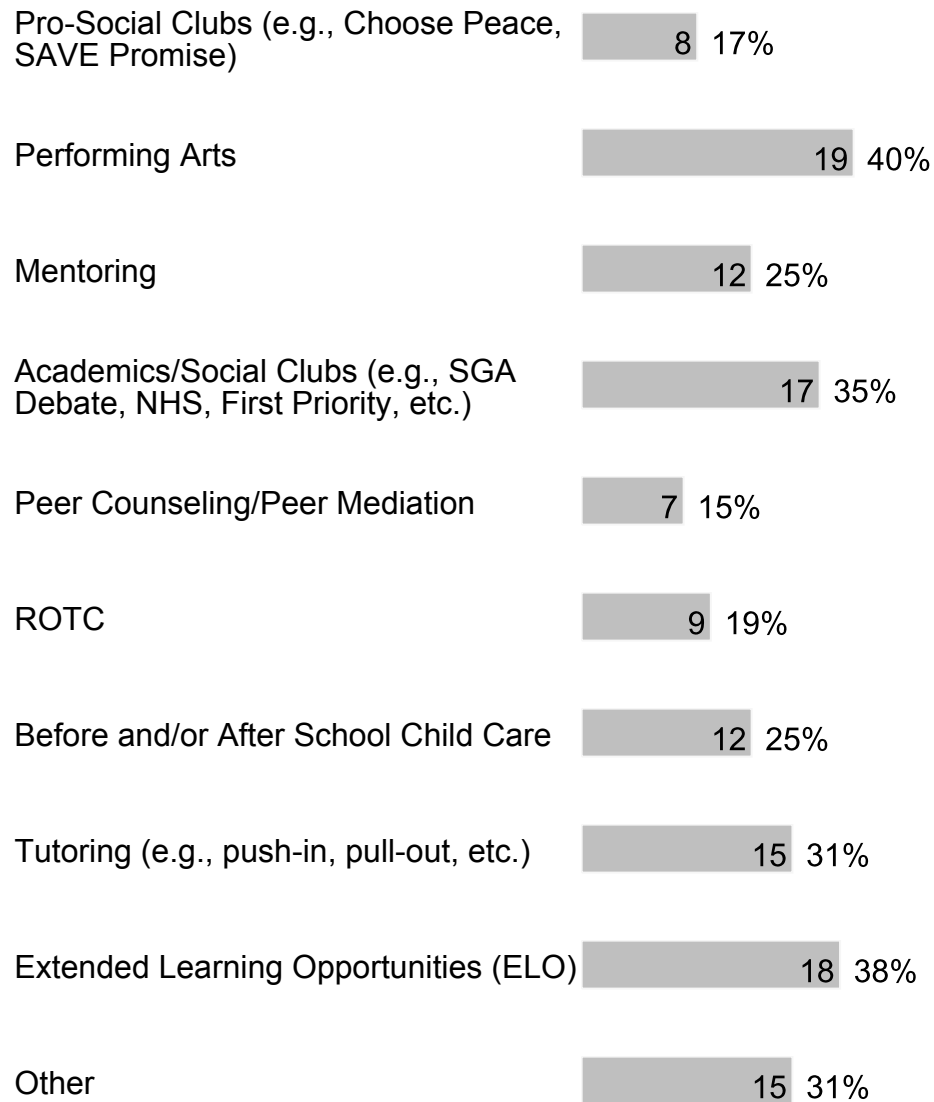




44 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





48 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 21 33%

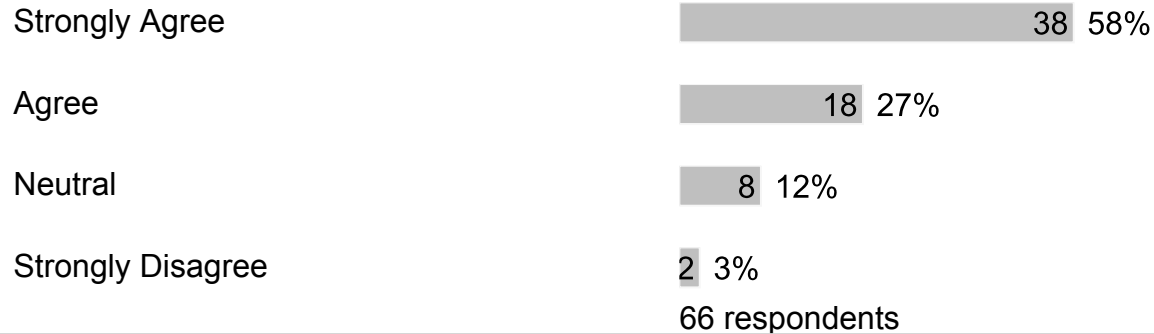
Disagree 1 2%

Strongly Disagree 2 3%

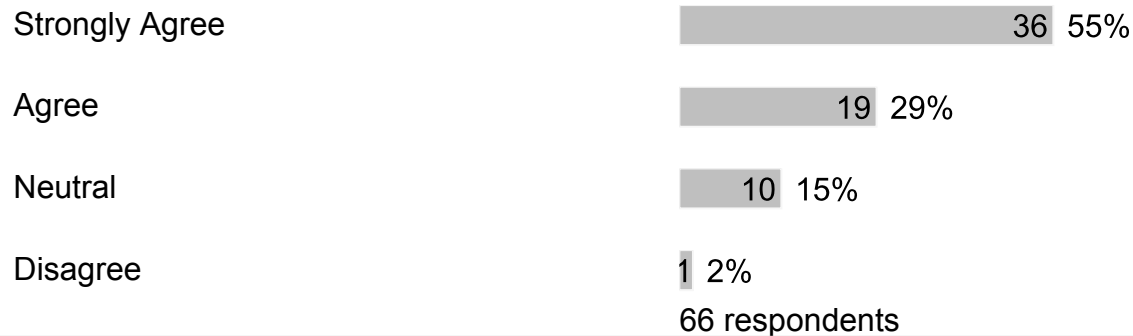
64 respondents

G. Section 6

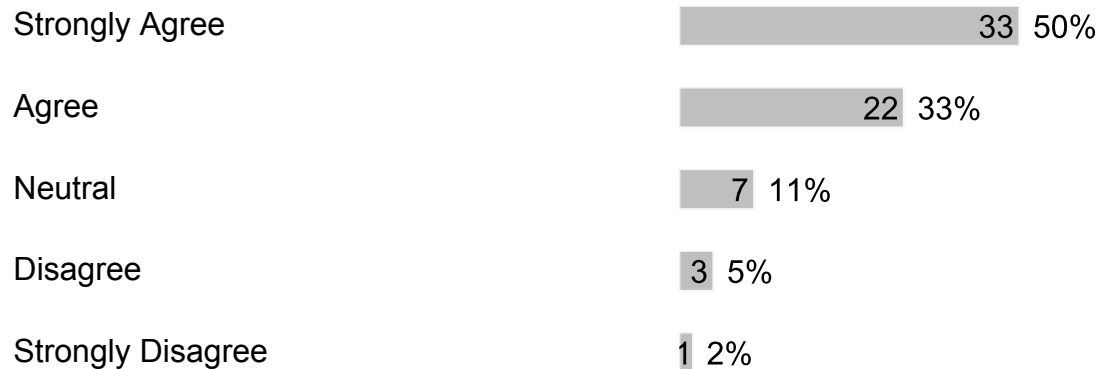
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.

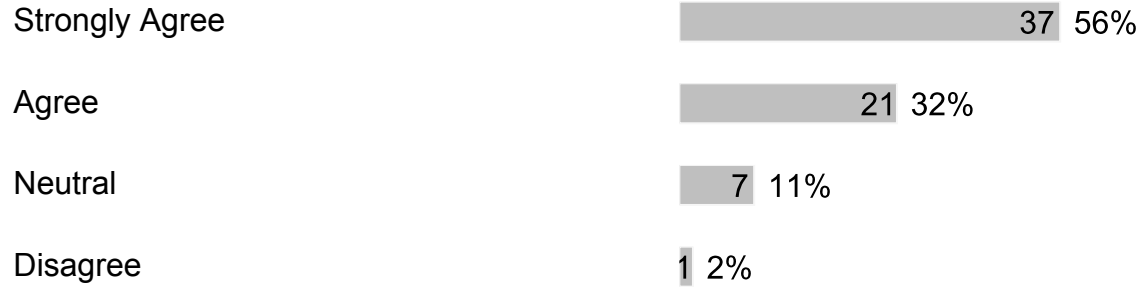


3. Our school's administration provides strong instructional leadership.



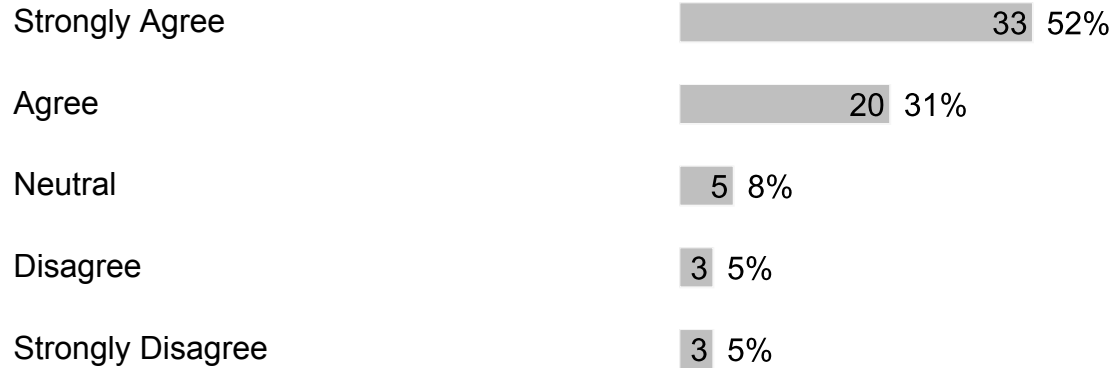
66 respondents

4. Our school has established goals and a plan for improving student learning.



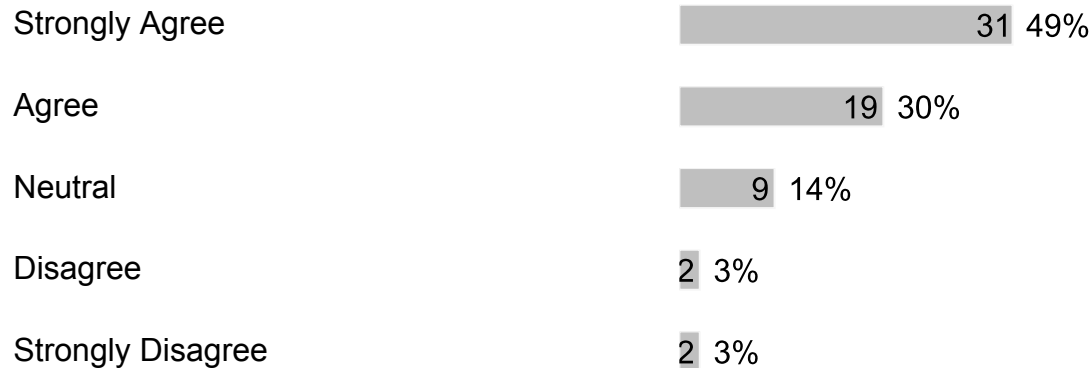
66 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



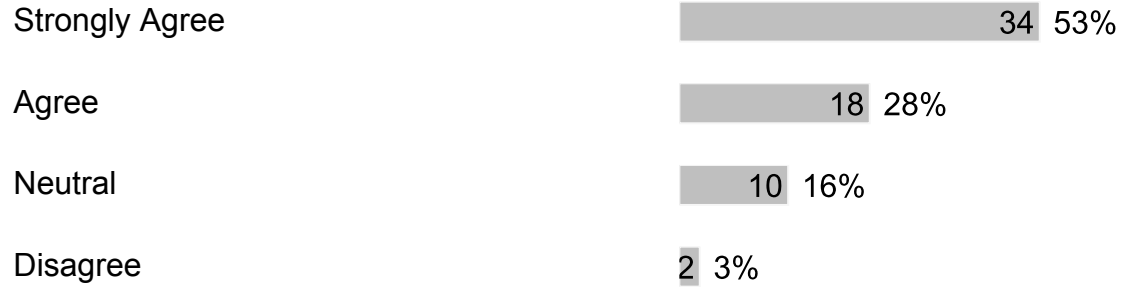
64 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



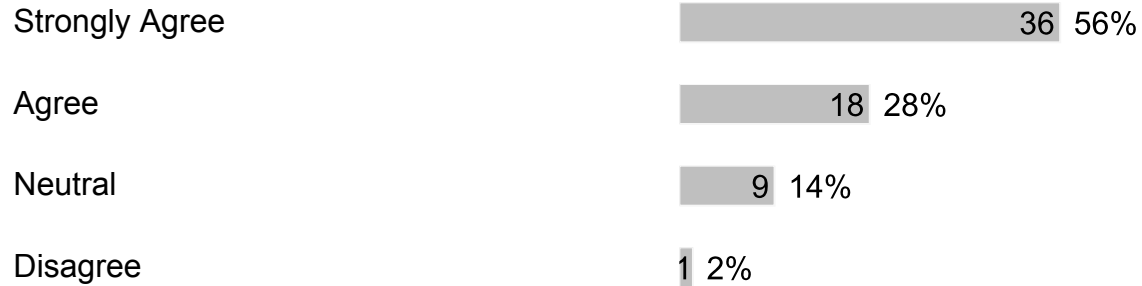
63 respondents

7. Our school has high expectations for students.



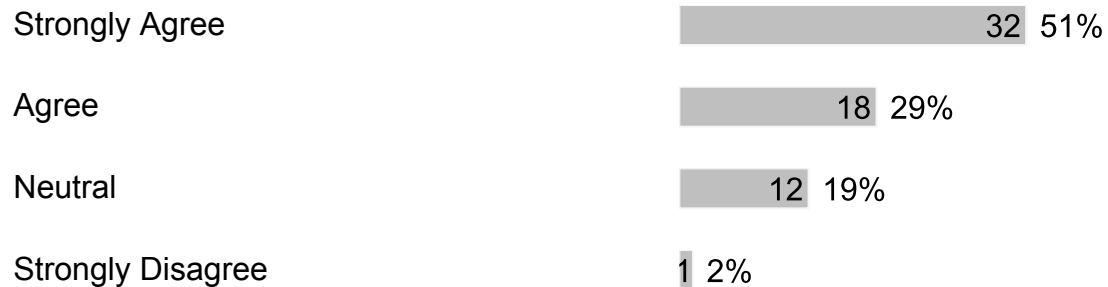
64 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



64 respondents

9. My child's teachers give work that challenges my child.



63 respondents

10. My child's teachers work as a team to help my child learn.

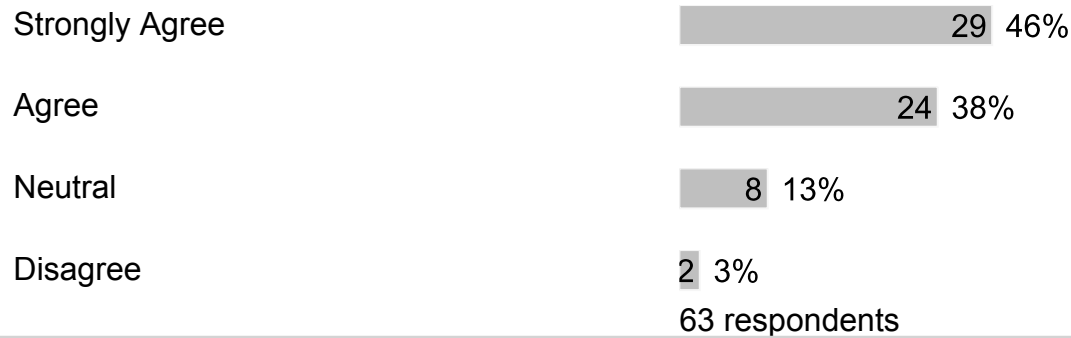




11. My child's teachers use a variety of teaching strategies.



12. My child's teachers adjust the instruction to meet my child's learning needs.



13. My child sees a relationship between what is being taught and everyday life.



Neutral 8 13%

Disagree 3 5%

64 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 31 48%

Agree 24 38%

Neutral 7 11%

Strongly Disagree 2 3%

64 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 32 50%

Agree 19 30%

Neutral 10 16%

Disagree 2 3%

Strongly Disagree 1 2%

64 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 31 48%

Agree 24 38%

Neutral 8 13%

Disagree 1 2%
64 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 34 53%
Agree 18 28%
Neutral 8 13%
Disagree 1 2%
Strongly Disagree 3 5%
64 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 32 50%
Agree 20 31%
Neutral 8 13%
Disagree 3 5%
Strongly Disagree 1 2%
64 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 34 54%
Agree 17 27%
Neutral 10 16%

Disagree 1 2%

Strongly Disagree 1 2%

63 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 39 61%

Agree 16 25%

Neutral 6 9%

Disagree 2 3%

Strongly Disagree 1 2%

64 respondents

21. Families are encouraged to volunteer.

Strongly Agree 25 40%

Agree 25 40%

Neutral 9 14%

Disagree 2 3%

Strongly Disagree 2 3%

63 respondents

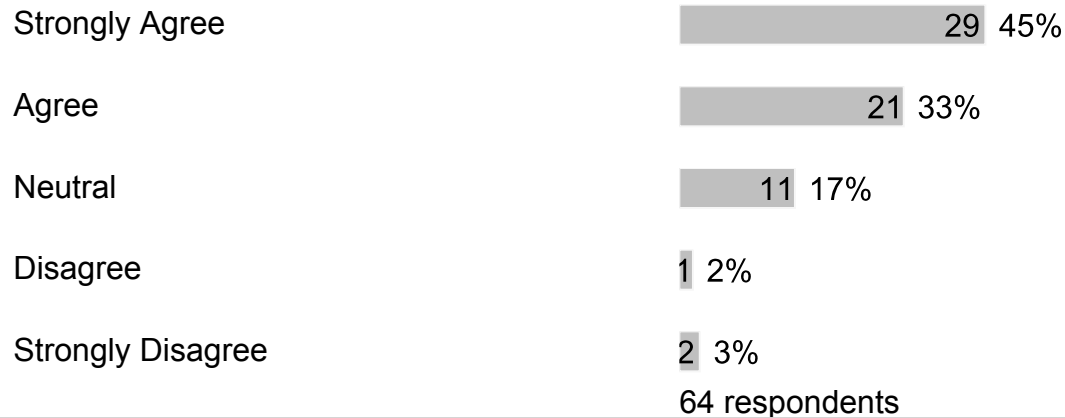
22. Families are given the opportunity to participate on school committees.

Strongly Agree 27 43%

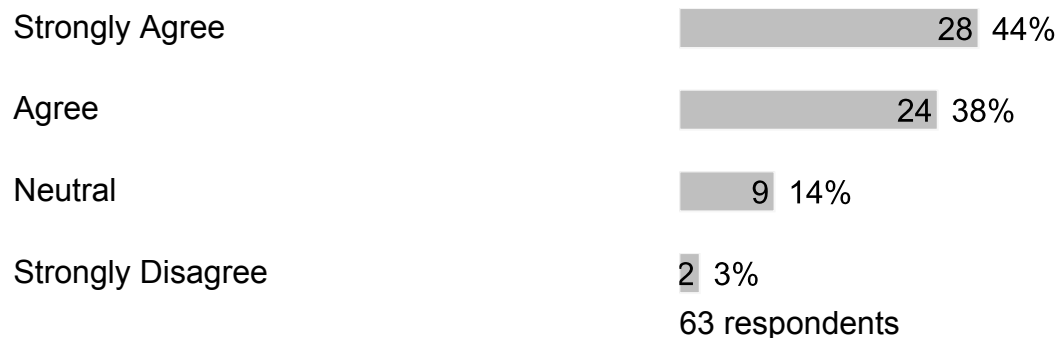
Agree 22 35%



23. I am well-informed of the school's goals and activities.



24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Neutral	10	16%
Disagree	1	2%
Strongly Disagree	2	3%

63 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	23	36%
Agree	22	34%
Neutral	17	27%
Strongly Disagree	2	3%

64 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	33	52%
Agree	21	33%
Neutral	7	11%
Disagree	1	2%
Strongly Disagree	2	3%

64 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	28	44%
Agree	22	34%

Neutral	10	16%
Disagree	1	2%
Strongly Disagree	3	5%

64 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	23	36%
Agree	22	34%
Neutral	14	22%
Disagree	1	2%
Strongly Disagree	4	6%

64 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree	20	32%
Agree	22	35%
Neutral	15	24%
Disagree	2	3%
Strongly Disagree	4	6%

63 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	24	38%
----------------	----	-----



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report