

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 08/24/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 08/24/2025

Custom Survey

1 survey(s) 56 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

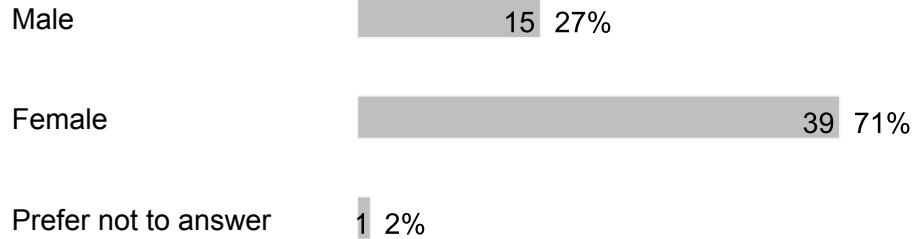
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

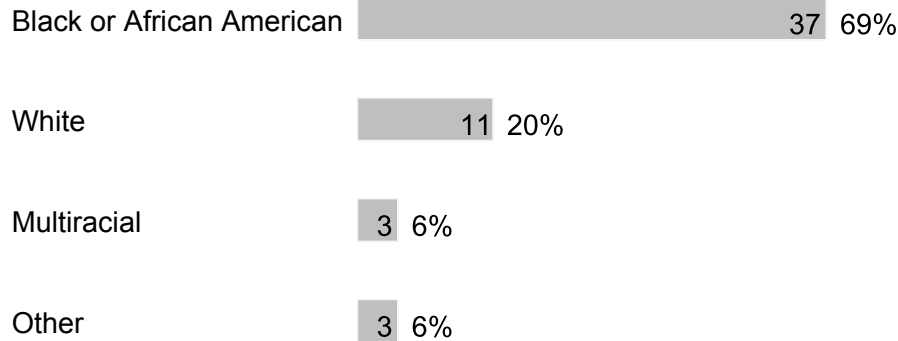
Number of Responses | Percentages of Total Responses

1. Gender



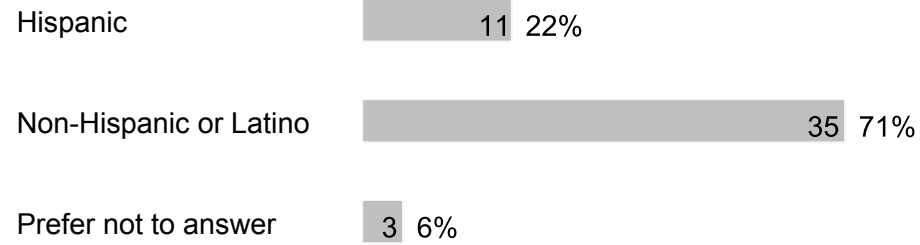
55 respondents

2. Race



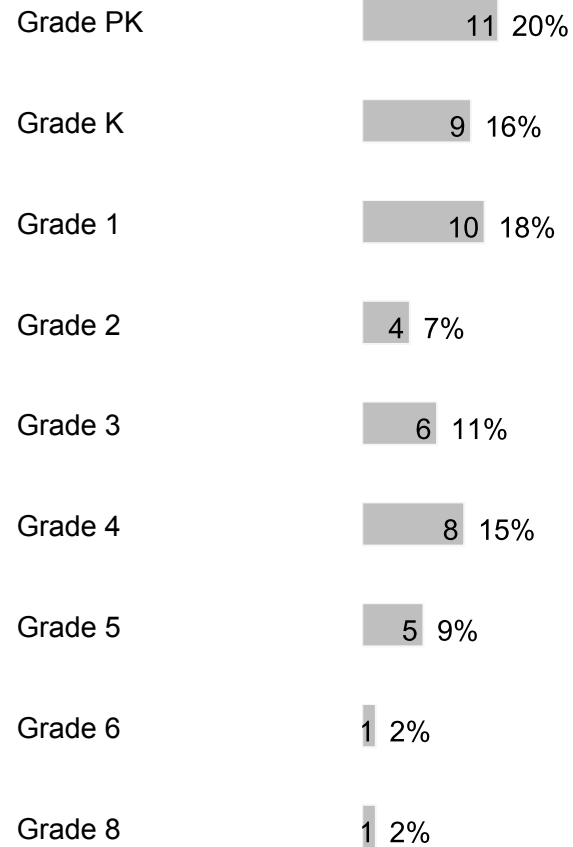
54 respondents

3. Ethnicity



49 respondents

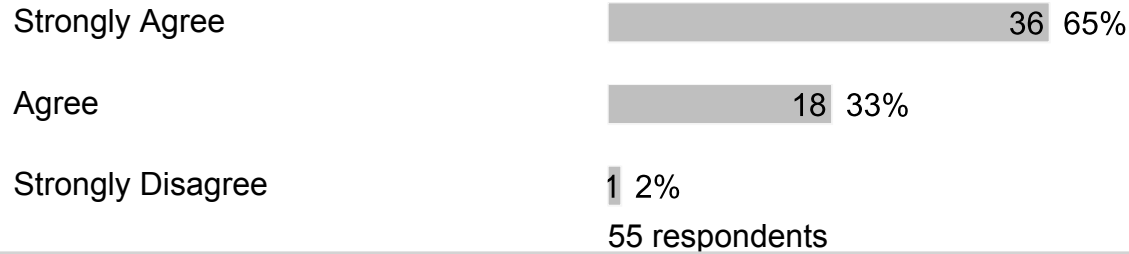
4. Grade



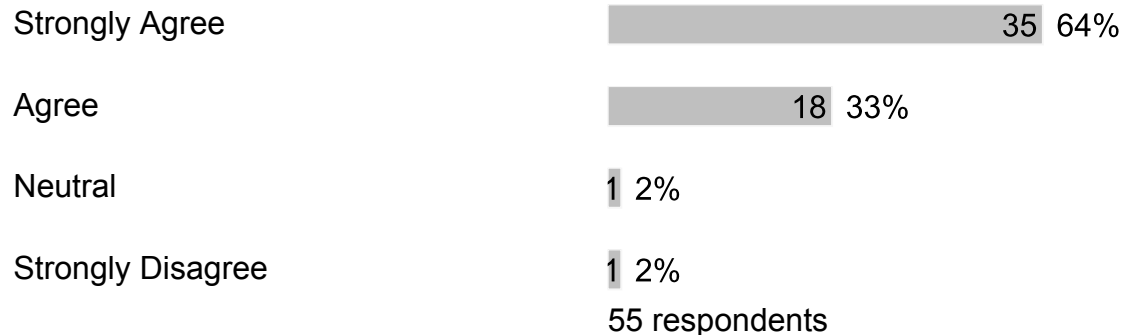
55 respondents

C. Section 2

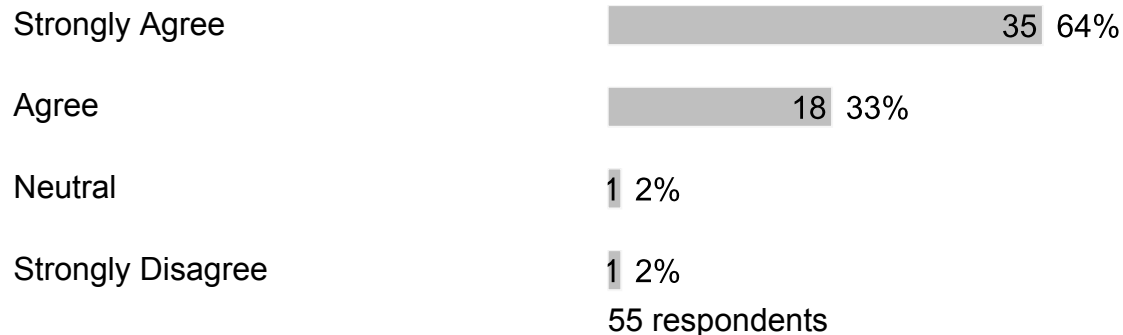
1. My child feels safe at school.



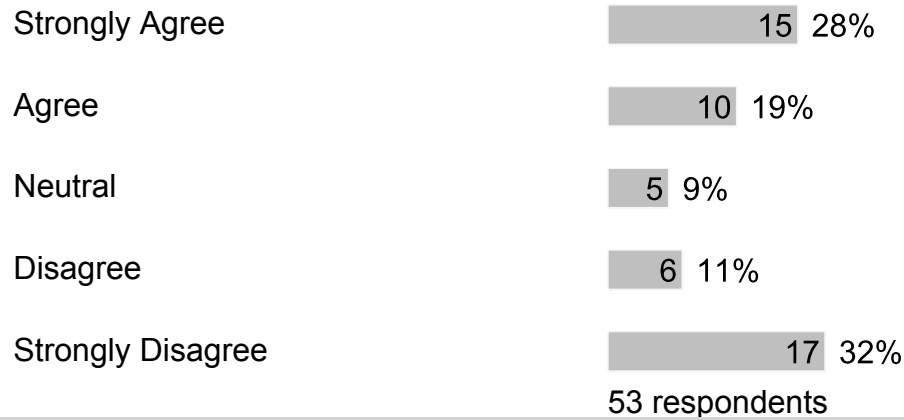
2. My child's school is clean and well-maintained.



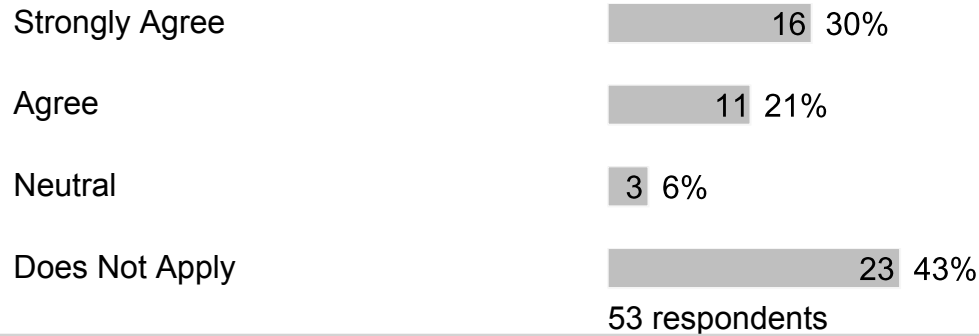
3. I would recommend my child's school to my friends and/or family.



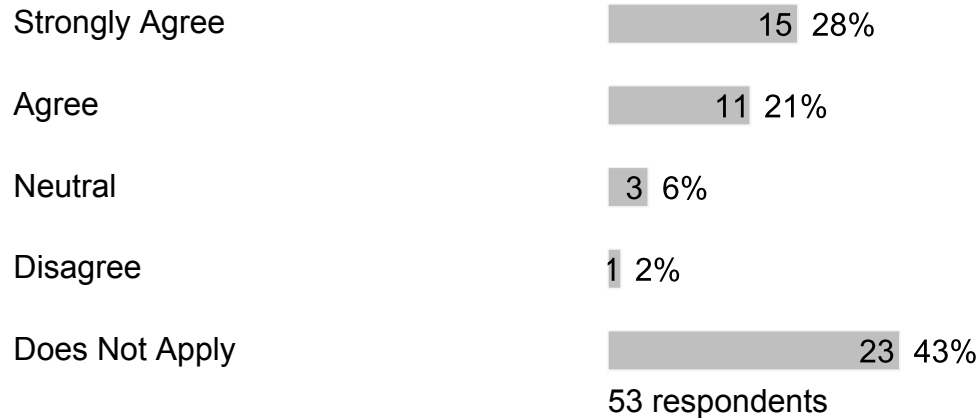
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

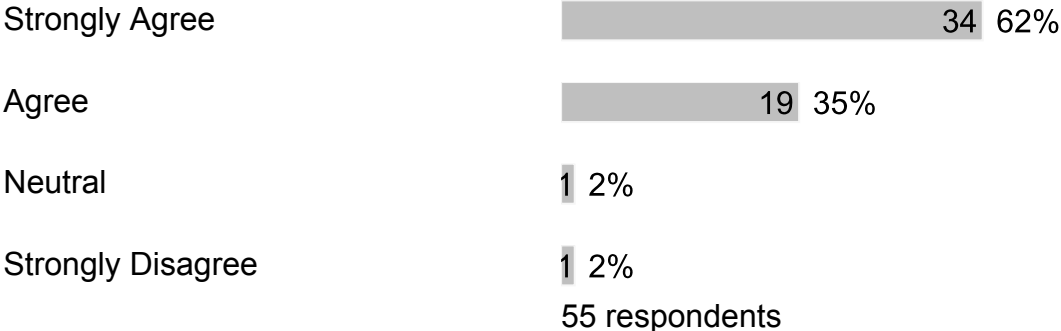


6. After I contacted school staff, the bullying behavior against my child stopped.



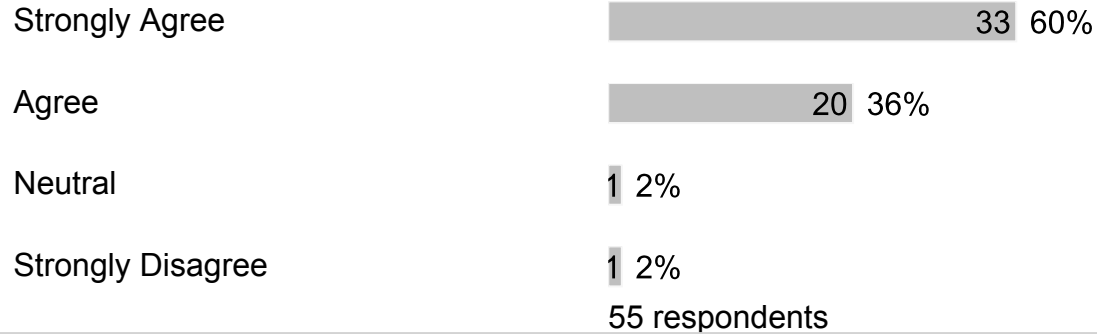
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

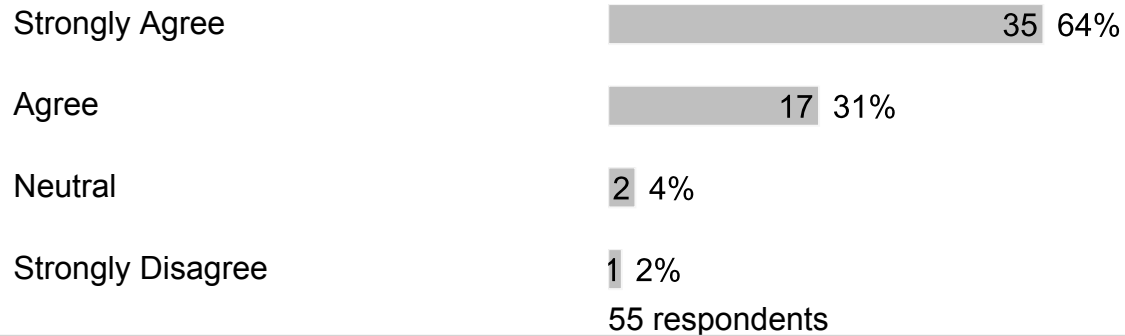


E. Section 4

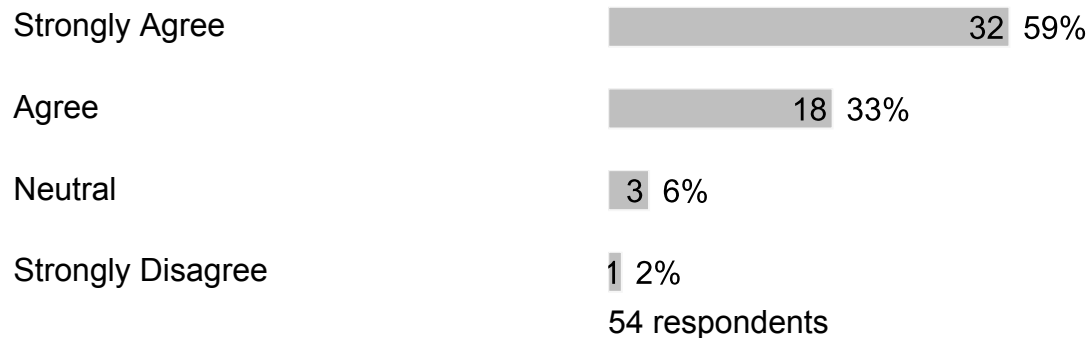
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.

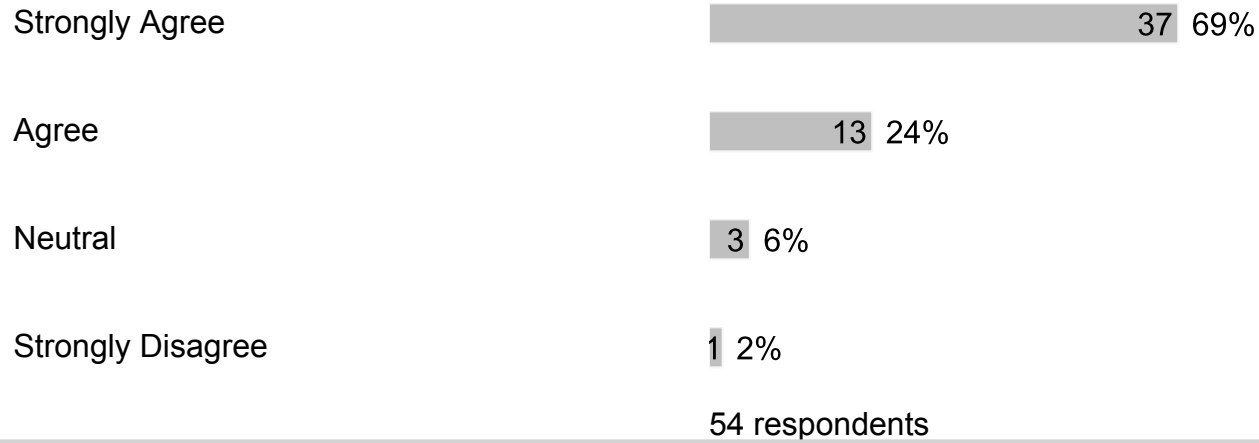


3. At school, my child has up-to-date computers and other technology to learn.

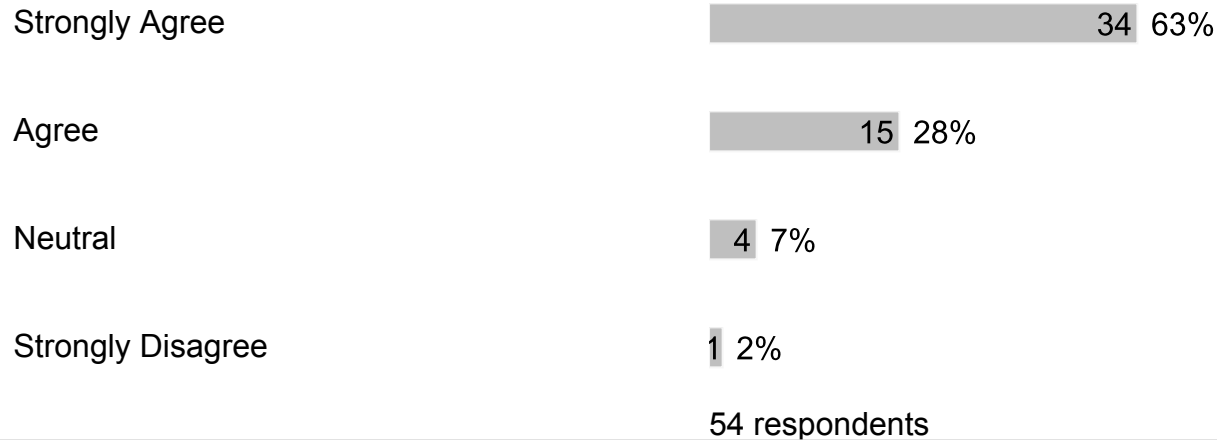


F. Section 5

1. If my child has a problem, they know who they can go to for help.



2. My child likes going to school.



3. I would recommend my child's school to my friends and/or family.



Agree	20	37%
Neutral	2	4%
Strongly Disagree	1	2%

54 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree	37	69%
Agree	16	30%
Strongly Disagree	1	2%

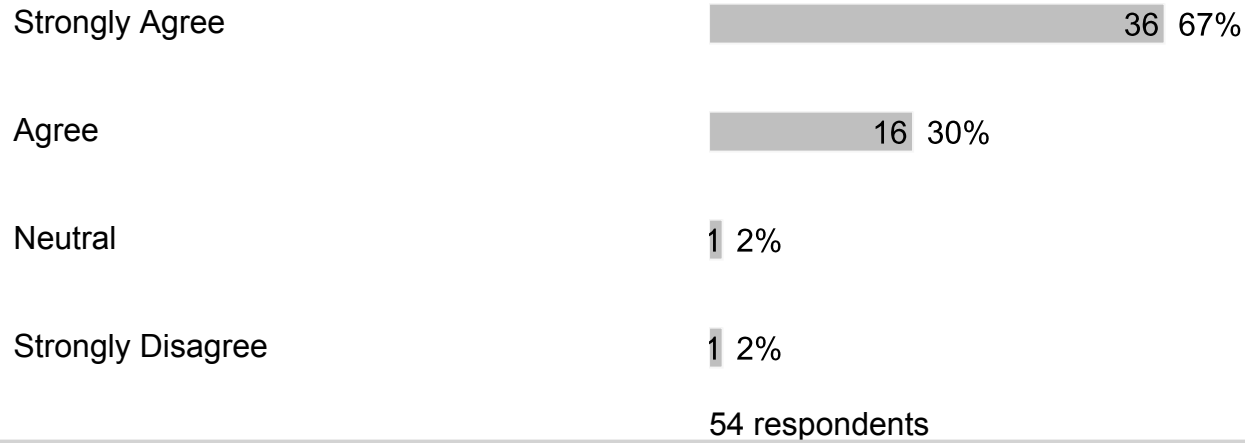
54 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

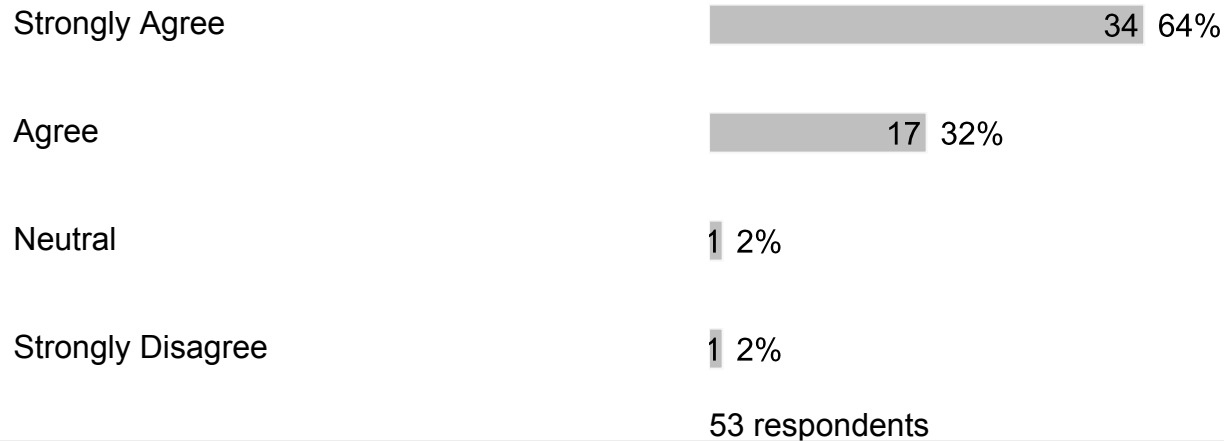
Strongly Agree	34	64%
Agree	15	28%
Neutral	2	4%
Disagree	1	2%
Strongly Disagree	1	2%

53 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

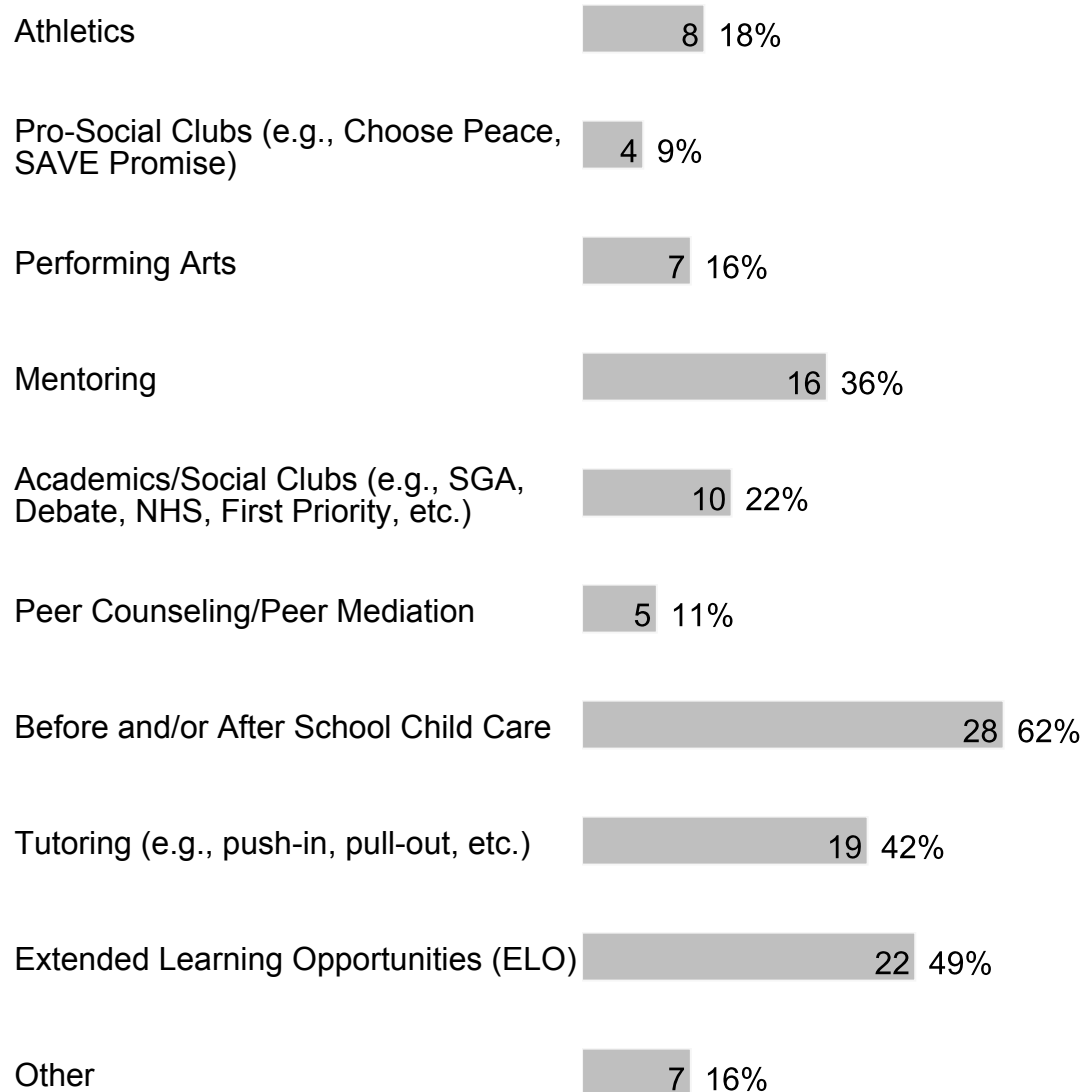


7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



8. At our school, the following programs/services are available (check all that apply):

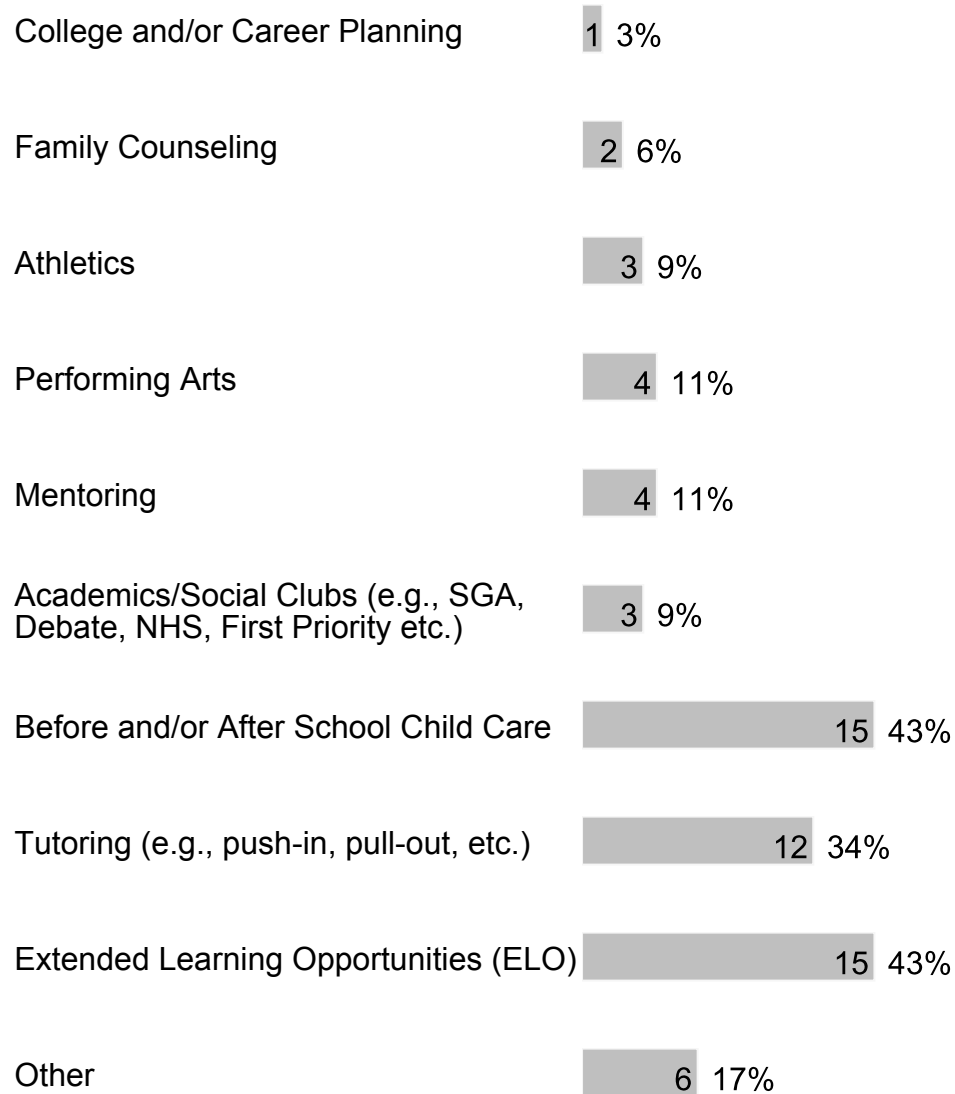




45 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

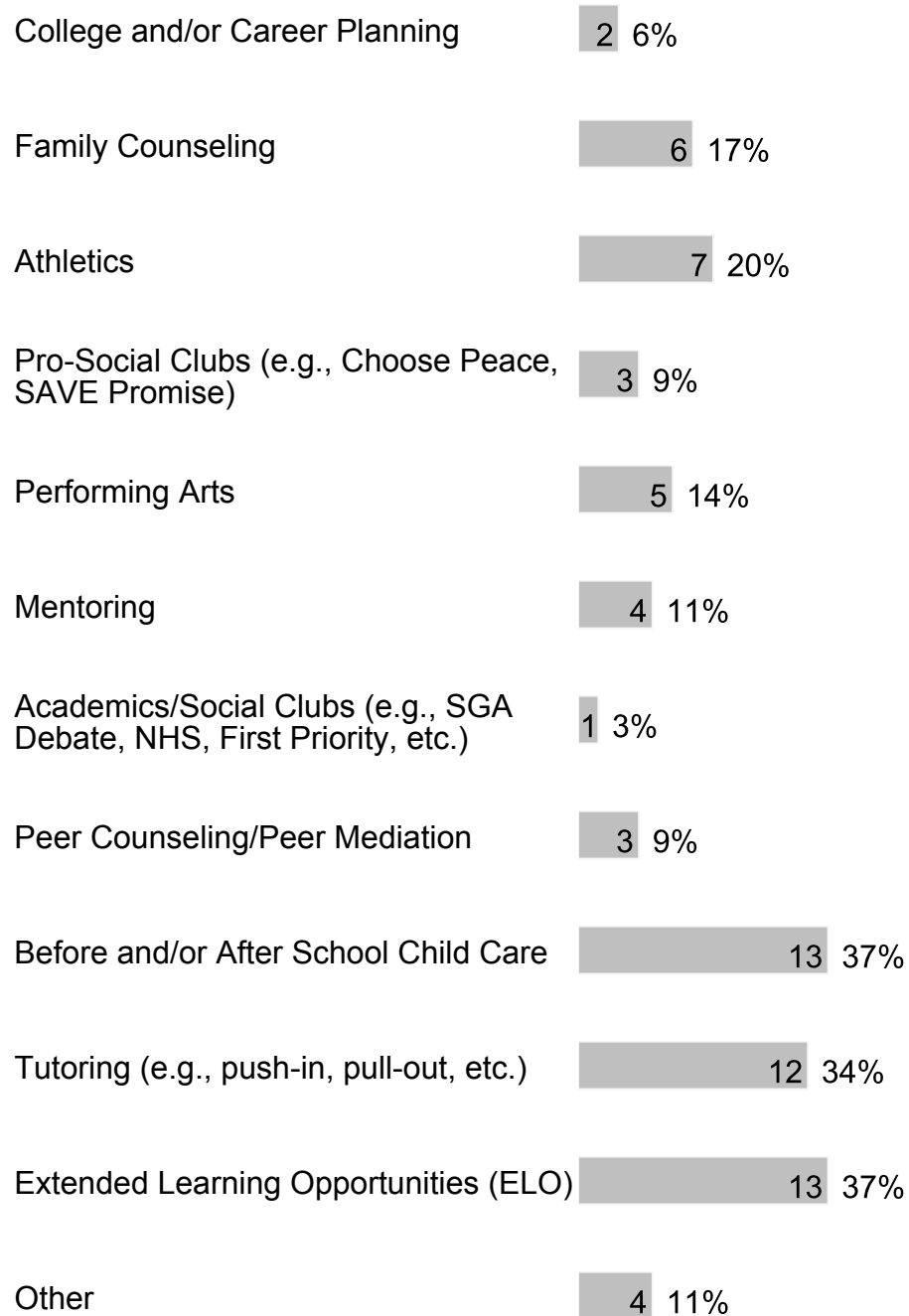




35 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





35 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree  24 48%

Agree  18 36%

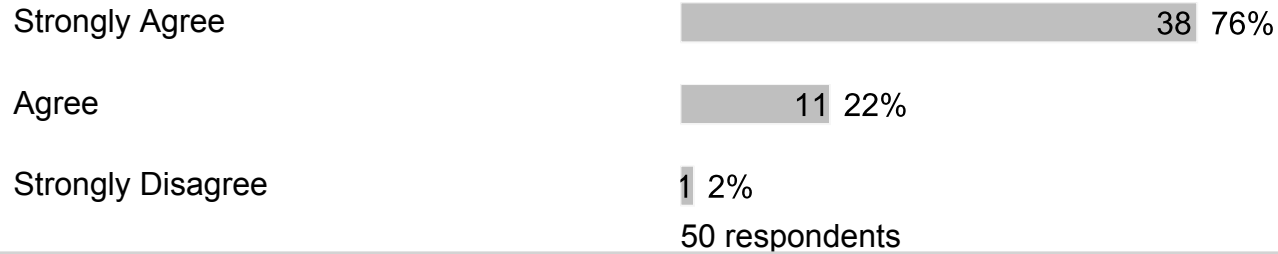
Neutral  7 14%

Strongly Disagree  1 2%

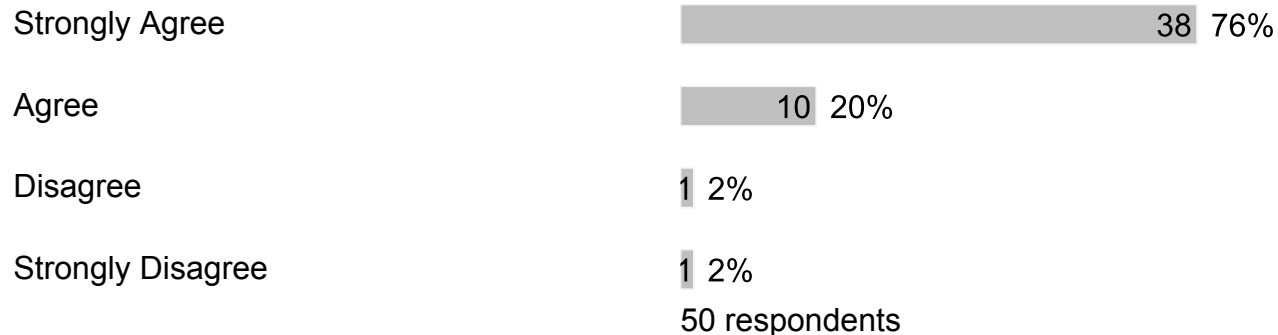
50 respondents

G. Section 6

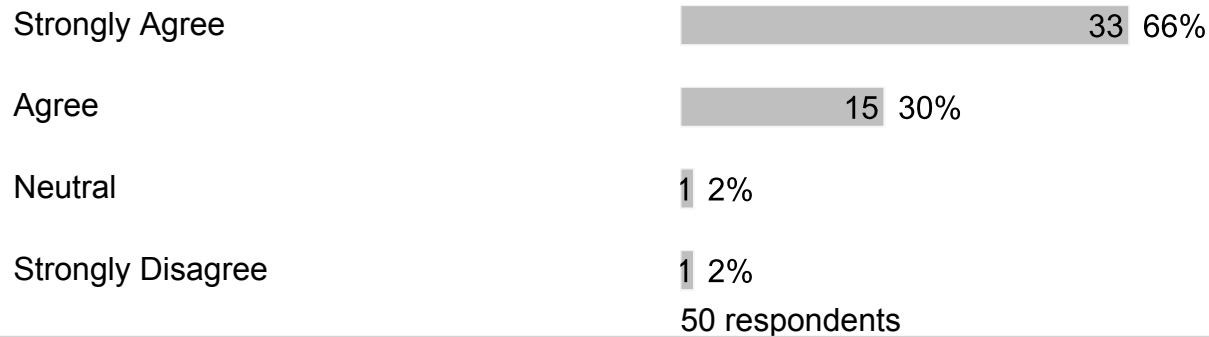
1. The principal is a positive educational leader at the school.



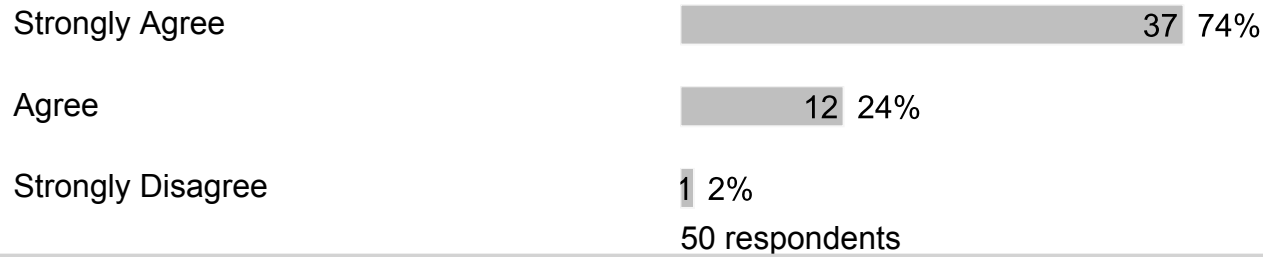
2. The assistant principal(s) is a positive educational leader at the school.



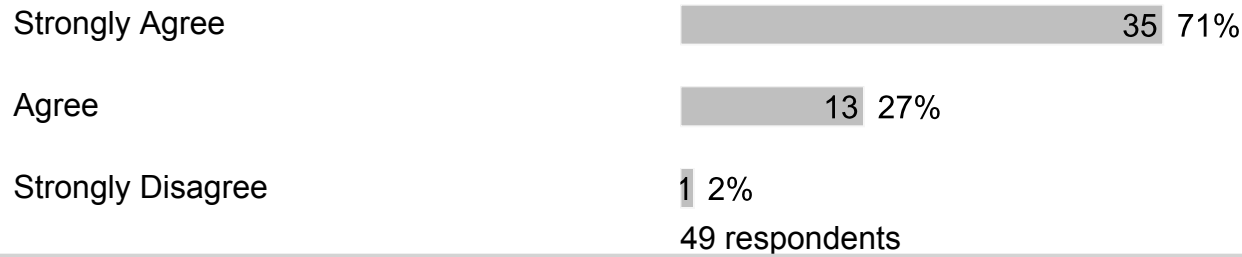
3. Our school's administration provides strong instructional leadership.



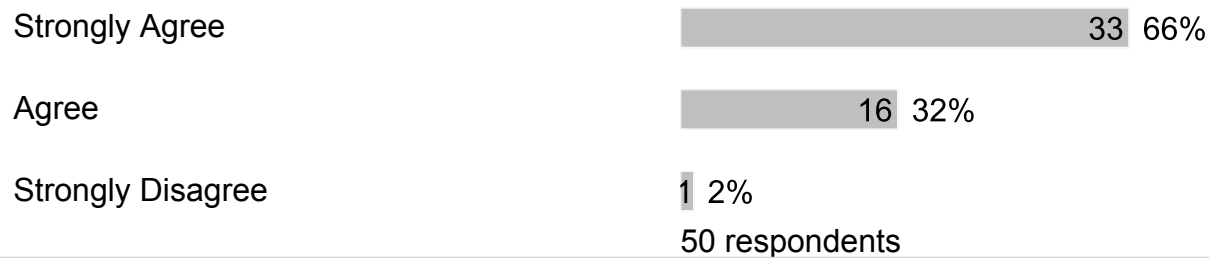
4. Our school has established goals and a plan for improving student learning.



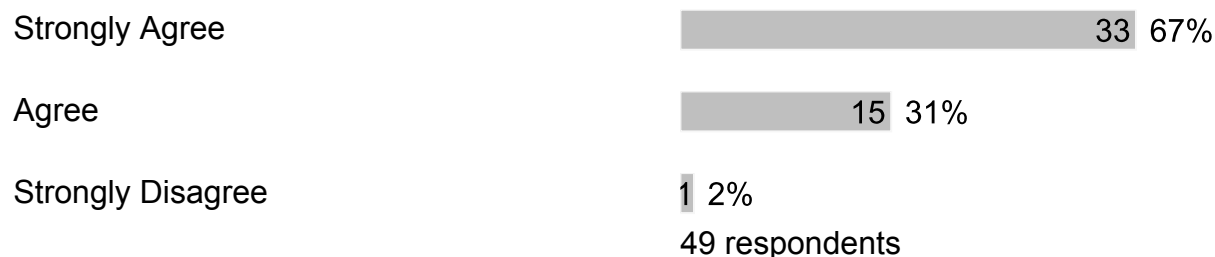
5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



7. Our school has high expectations for students.

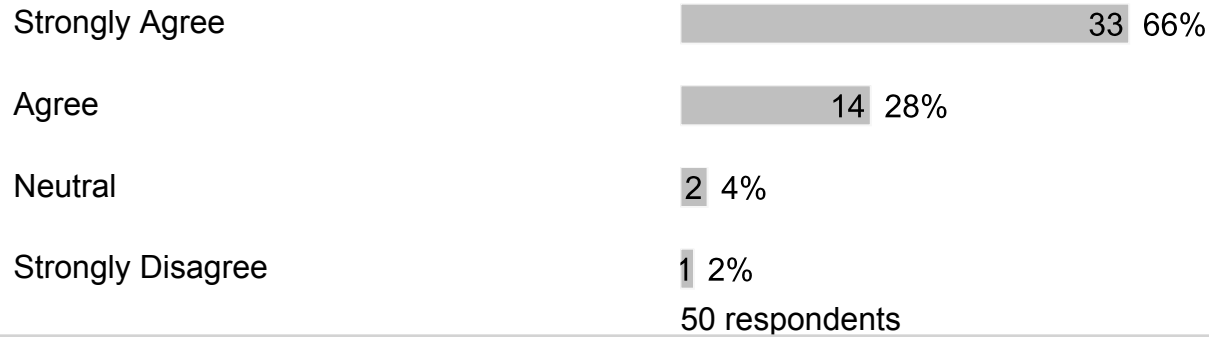


8. My child's teachers provide curriculum that meets the learning needs of my child.

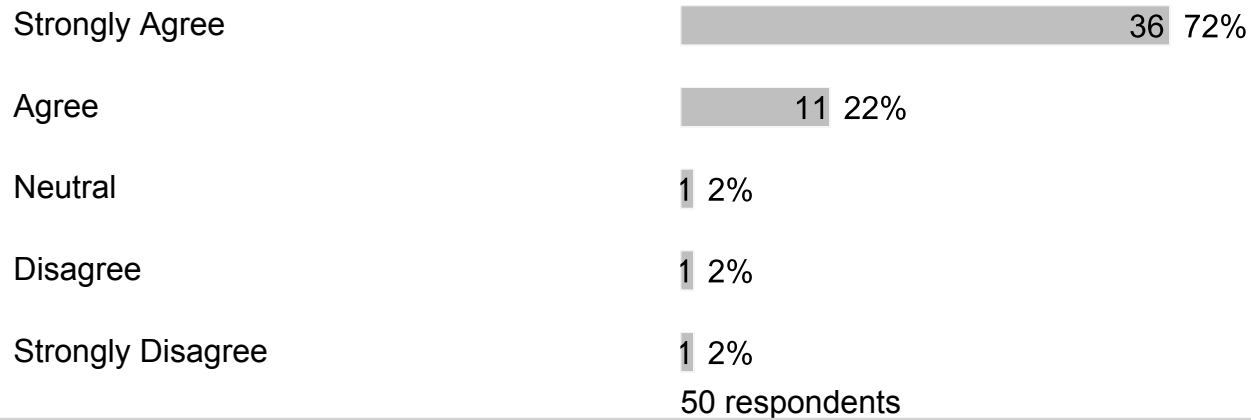




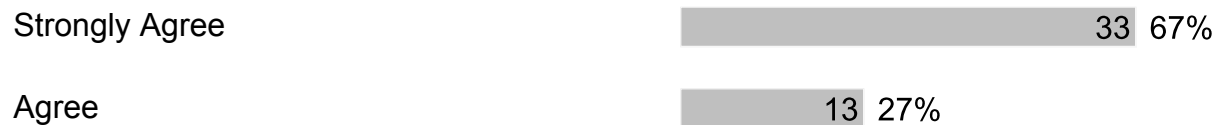
9. My child's teachers give work that challenges my child.



10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.



Neutral	1	2%
Disagree	1	2%
Strongly Disagree	1	2%
49 respondents		

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	32	65%
Agree	14	29%
Neutral	1	2%
Disagree	1	2%
Strongly Disagree	1	2%
49 respondents		

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	28	56%
Agree	20	40%
Neutral	1	2%
Strongly Disagree	1	2%
50 respondents		

14. Clear learning expectations are set for my child.

Strongly Agree	33	66%
Agree	14	28%

Neutral 2 4%

Strongly Disagree 1 2%

50 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 27 54%

Agree 19 38%

Neutral 3 6%

Strongly Disagree 1 2%

50 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 29 58%

Agree 19 38%

Neutral 1 2%

Strongly Disagree 1 2%

50 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 32 64%

Agree 15 30%

Neutral 1 2%

Disagree 1 2%

Strongly Disagree 1 2%
50 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 33 67%
Agree 13 27%
Neutral 1 2%
Disagree 1 2%
Strongly Disagree 1 2%
49 respondents

19. Teachers schedule conferences to share student learning progress with families.

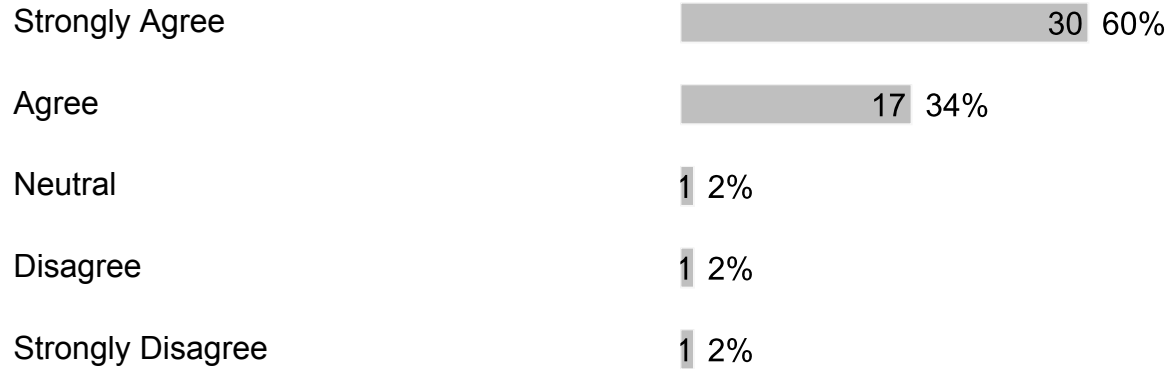
Strongly Agree 33 66%
Agree 14 28%
Neutral 2 4%
Strongly Disagree 1 2%
50 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 34 69%
Agree 12 24%
Neutral 2 4%
Strongly Disagree 1 2%

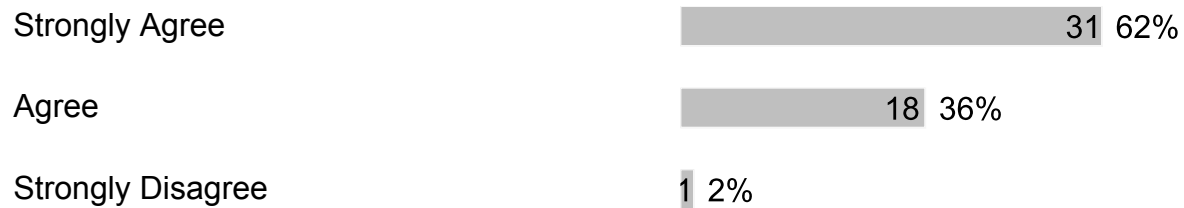
49 respondents

21. Families are encouraged to volunteer.



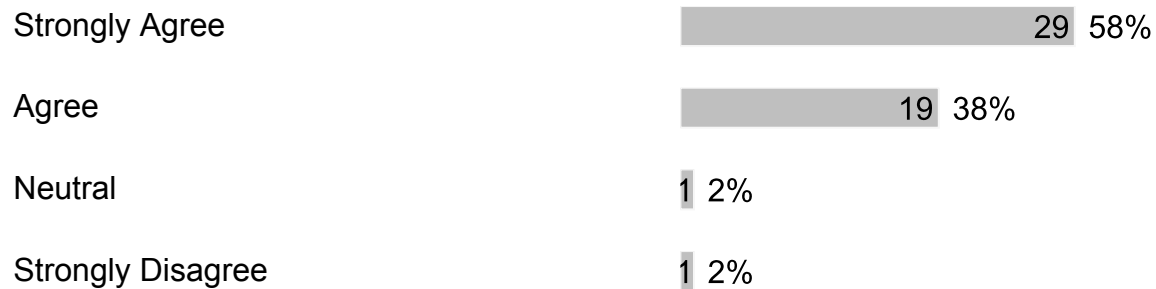
50 respondents

22. Families are given the opportunity to participate on school committees.



50 respondents

23. I am well-informed of the school's goals and activities.



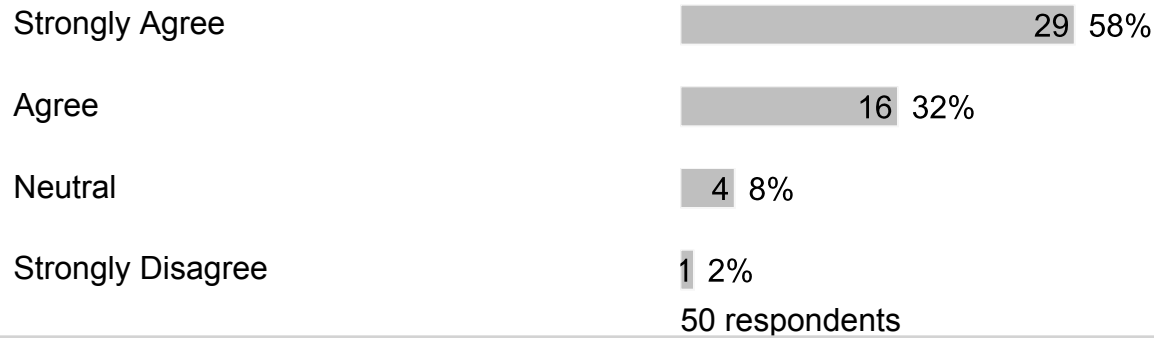
50 respondents

24. Our school reports the achievement of school goals.

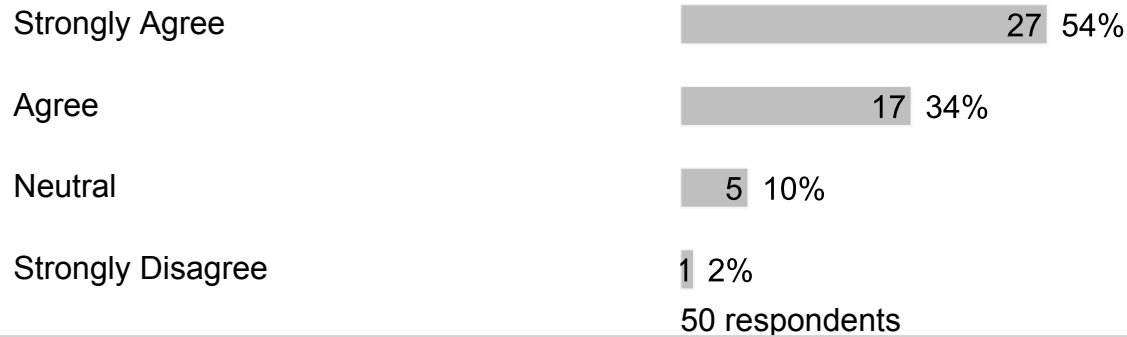




25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



Neutral 1 2%

Strongly Disagree 1 2%

51 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 32 64%

Agree 16 32%

Disagree 1 2%

Strongly Disagree 1 2%

50 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 28 56%

Agree 19 38%

Neutral 2 4%

Strongly Disagree 1 2%

50 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 29 57%

Agree 17 33%

Neutral 4 8%

Strongly Disagree 1 2%

51 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree  33 65%

Agree  17 33%

Strongly Disagree  1 2%

51 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report