

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/12/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/12/2025

Custom Survey

1 survey(s) 56 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

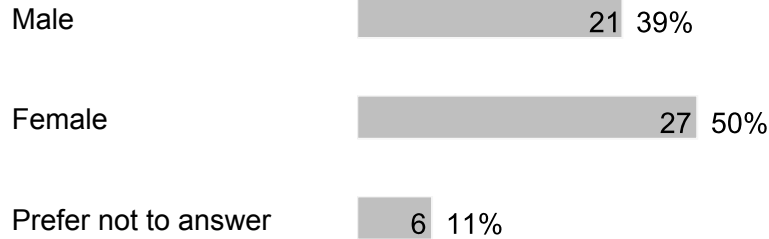
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

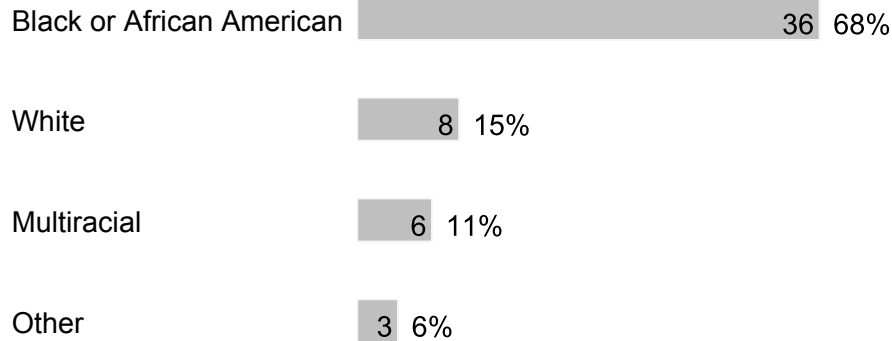
Number of Responses | Percentages of Total Responses

1. Gender



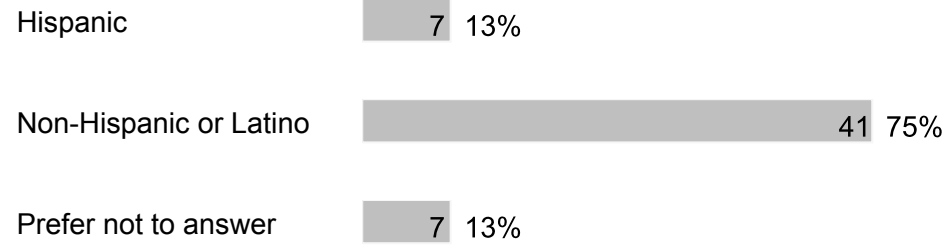
54 respondents

2. Race



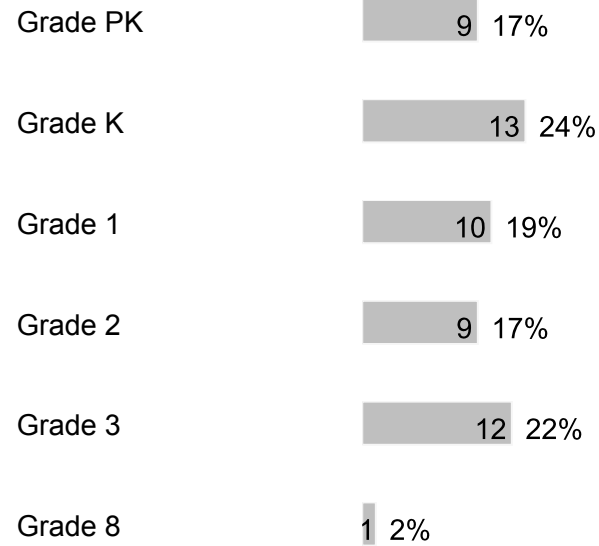
53 respondents

3. Ethnicity



55 respondents

4. Grade



54 respondents

C. Section 2

1. My child feels safe at school.

Strongly Agree 33 63%

Agree 8 15%

Neutral 9 17%

Disagree 2 4%

52 respondents

2. My child's school is clean and well-maintained.

Strongly Agree 31 60%

Agree 7 13%

Neutral 10 19%

Disagree 4 8%

52 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 25 48%

Agree 12 23%

Neutral 7 13%

Disagree 5 10%

Strongly Disagree 3 6%

52 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



53 respondents

5. After my child was bullied, I contacted school staff.



53 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



Strongly Disagree

2 4%

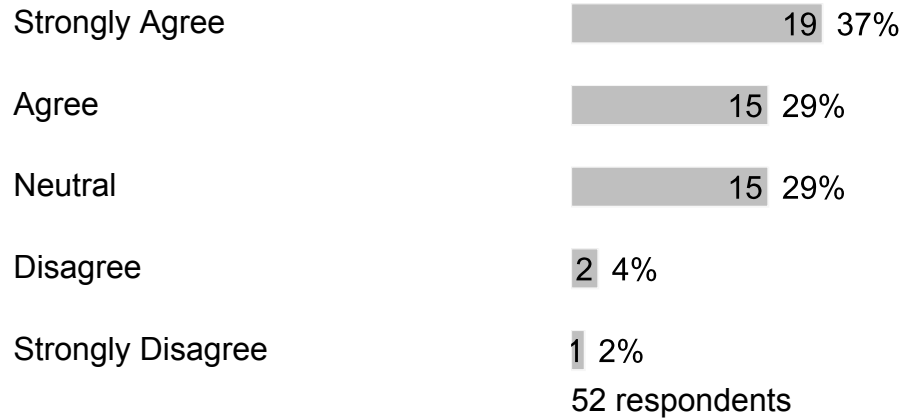
Does Not Apply

27 51%

53 respondents

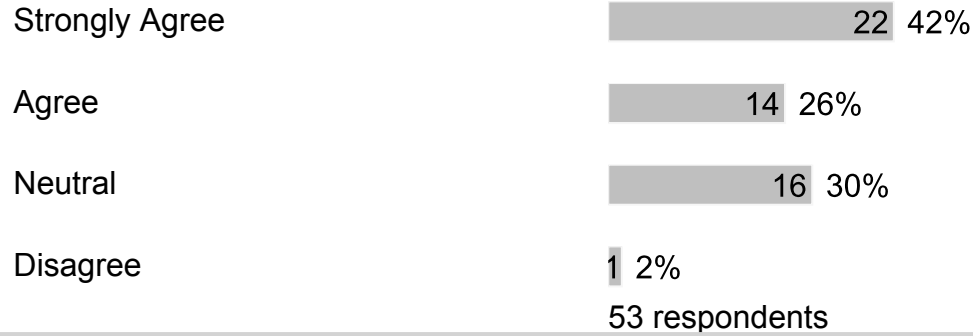
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

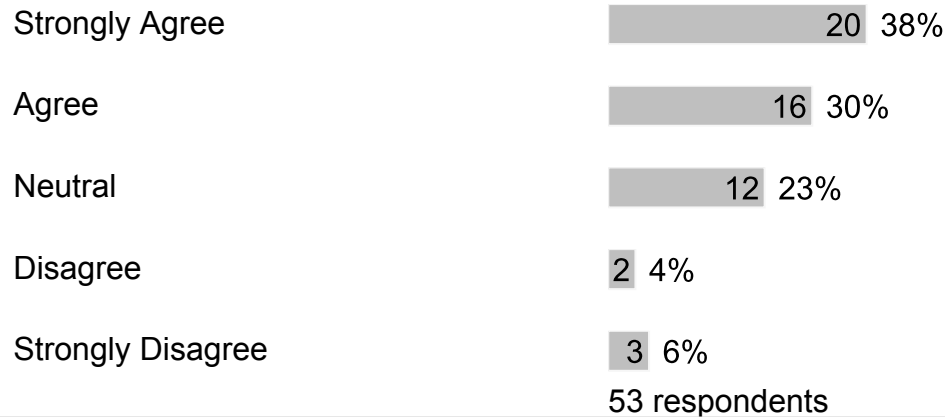


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Disagree

3 6%
53 respondents

F. Section 5

1. If my child has a problem, they know who they can go to for help.



53 respondents

2. My child likes going to school.



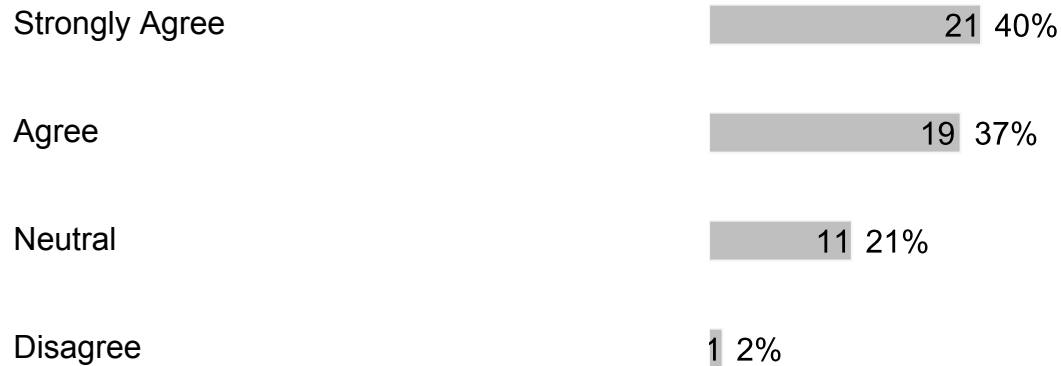
53 respondents

3. I would recommend my child's school to my friends and/or family.



53 respondents

4. Our school treats students with value, respect and compassion.



52 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Neutral	7	13%
Disagree	1	2%
Strongly Disagree	2	4%

53 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	32	60%
Agree	16	30%
Neutral	5	9%

53 respondents

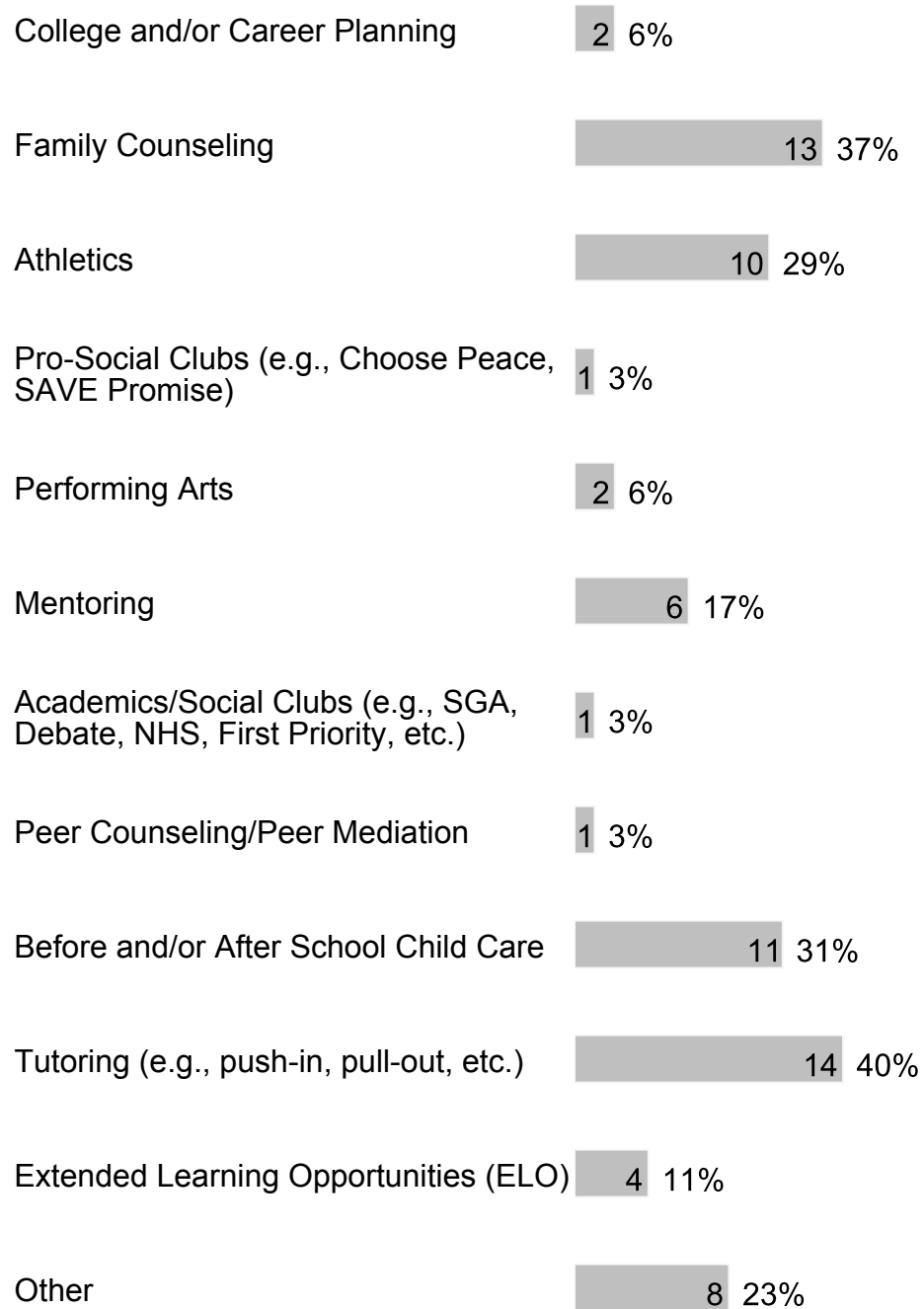
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	30	57%
Agree	17	32%
Neutral	6	11%

53 respondents

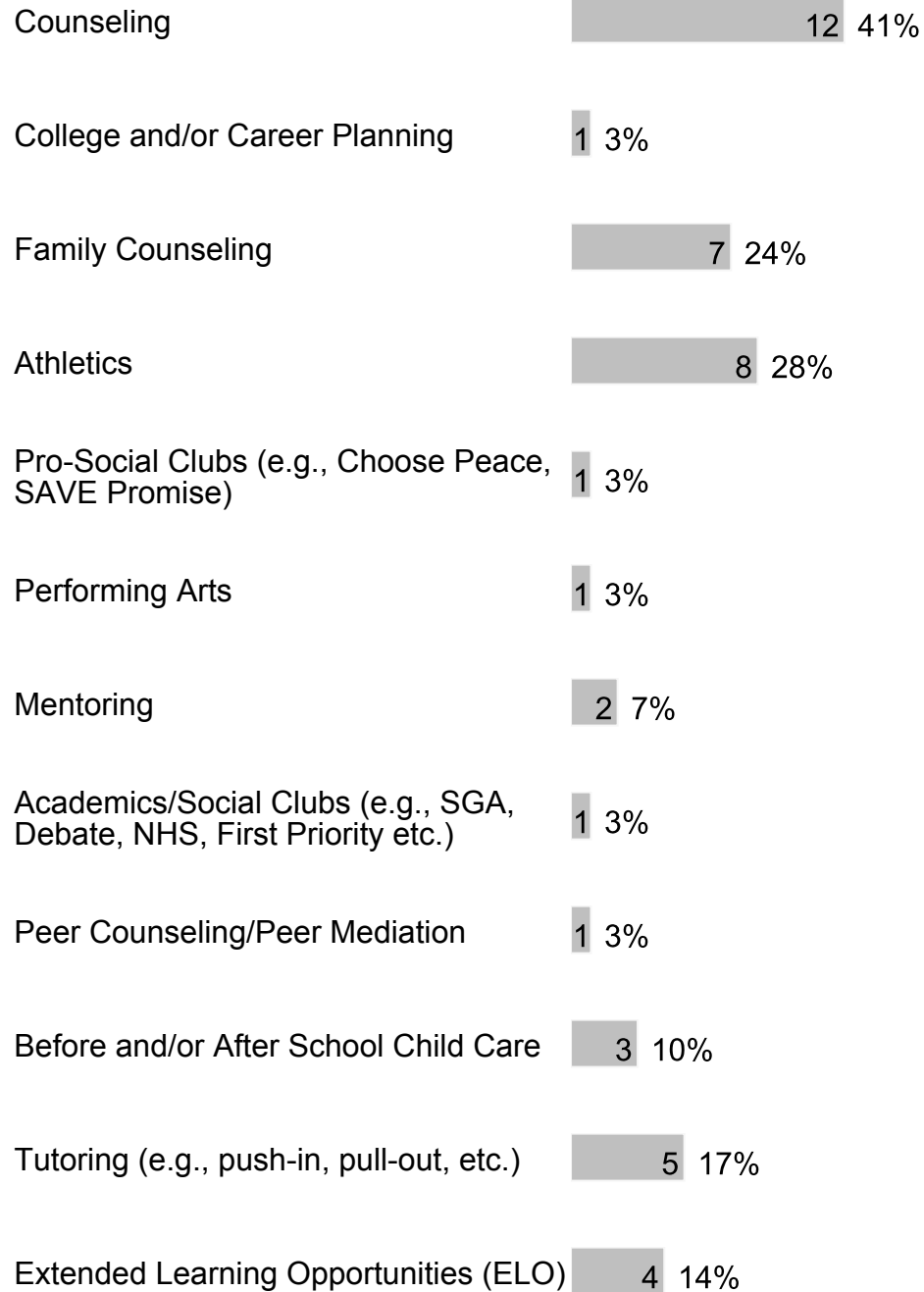
8. At our school, the following programs/services are available (check all that apply):

Counseling	24	69%
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35 respondents

9. At our school, my child participates in the following programs/services (check all that apply):



Other 7 24%

29 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling 11 41%

College and/or Career Planning 2 7%

Family Counseling 6 22%

Athletics 8 30%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 2 7%

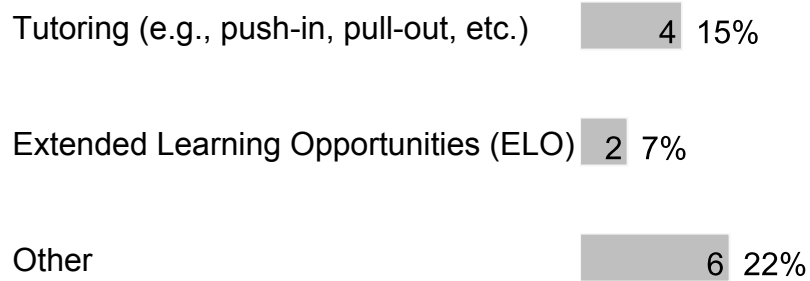
Performing Arts 6 22%

Mentoring 1 4%

Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.) 1 4%

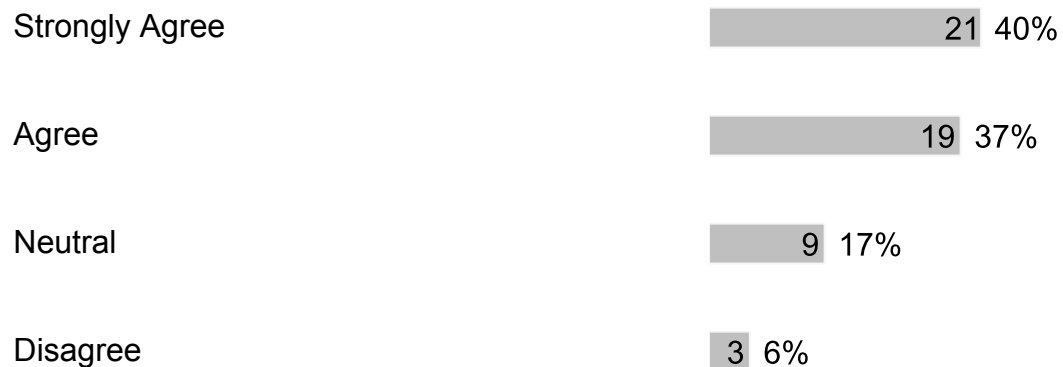
Peer Counseling/Peer Mediation 2 7%

Before and/or After School Child Care 5 19%



27 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



52 respondents

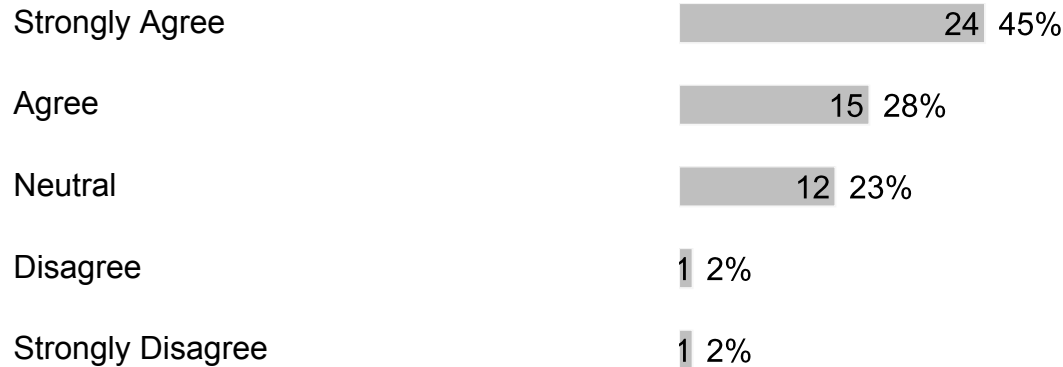
G. Section 6

1. The principal is a positive educational leader at the school.



53 respondents

2. The assistant principal(s) is a positive educational leader at the school.



53 respondents

3. Our school's administration provides strong instructional leadership.



53 respondents

4. Our school has established goals and a plan for improving student learning.



53 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



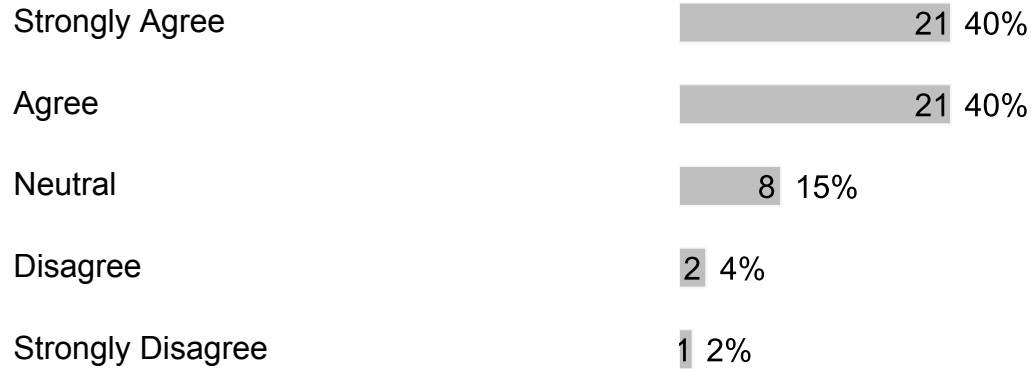
53 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



53 respondents

7. Our school has high expectations for students.



53 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



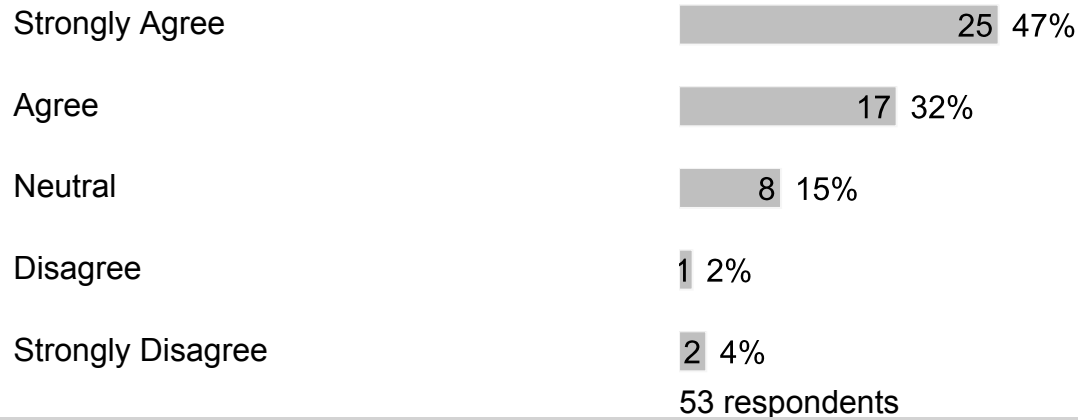
53 respondents

9. My child's teachers give work that challenges my child.

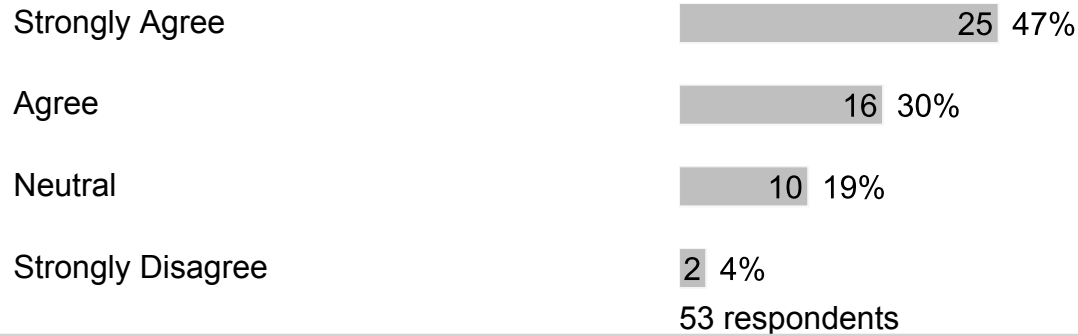


53 respondents

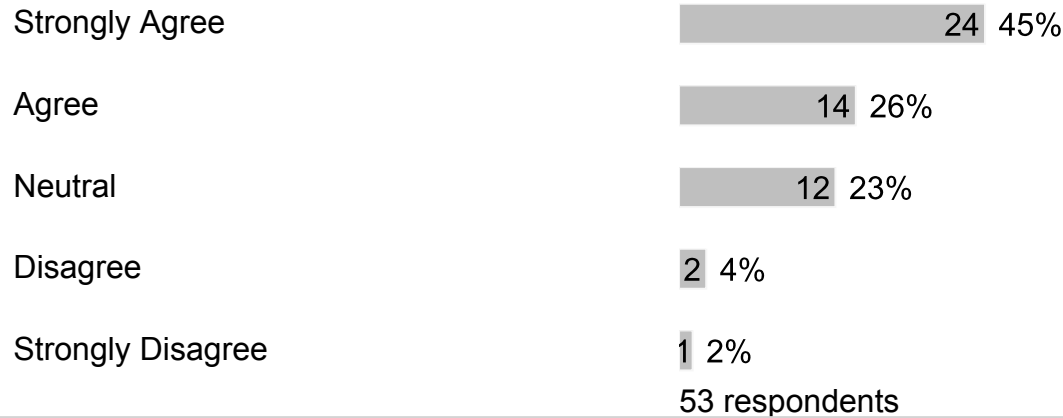
10. My child's teachers work as a team to help my child learn.



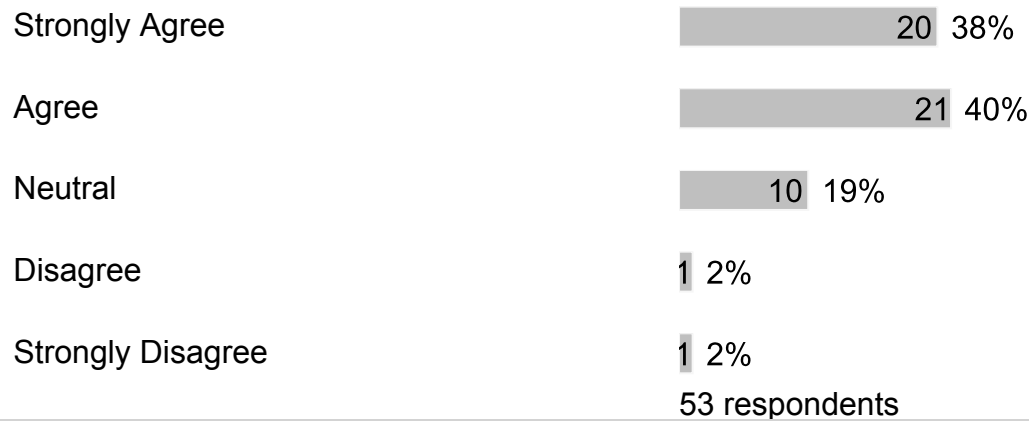
11. My child's teachers use a variety of teaching strategies.



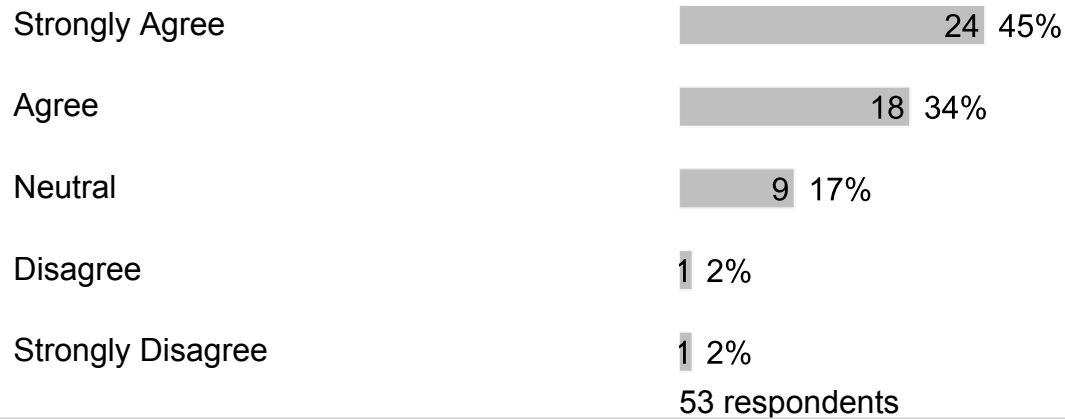
12. My child's teachers adjust the instruction to meet my child's learning needs.



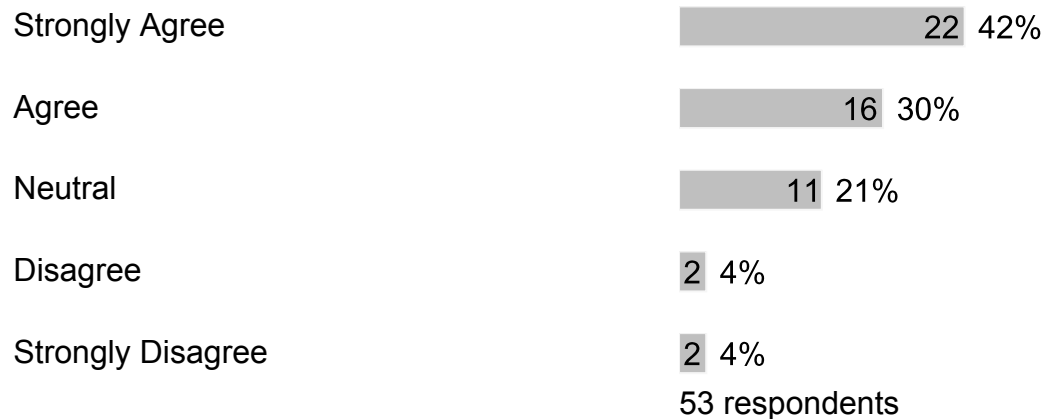
13. My child sees a relationship between what is being taught and everyday life.



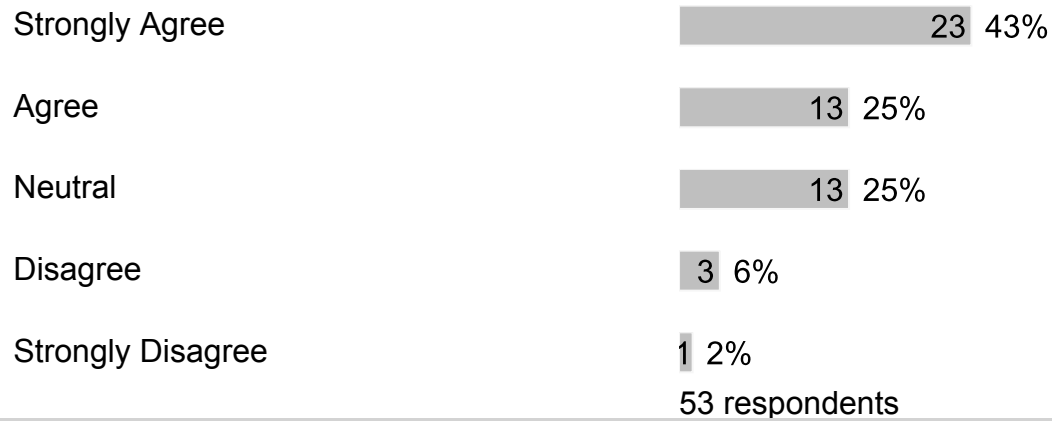
14. Clear learning expectations are set for my child.



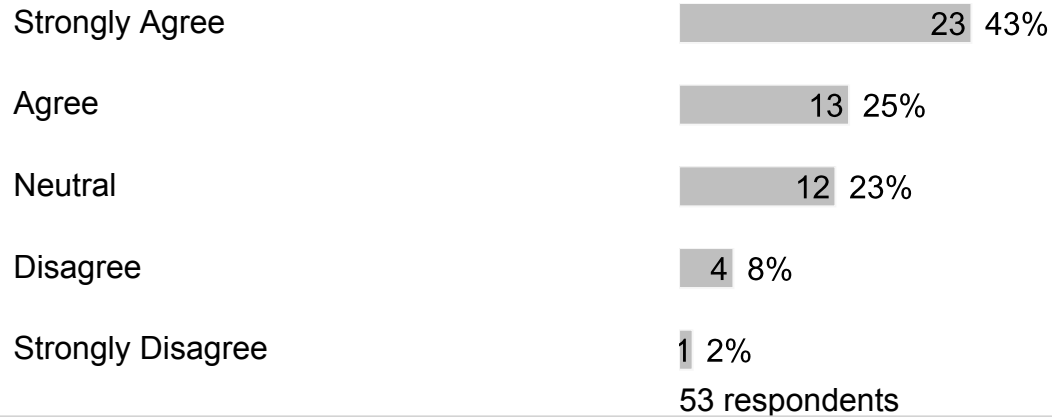
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. My child's teachers report on my child's progress in easy to understand language.



Strongly Disagree 1 2%
52 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 21 40%

Agree 17 32%

Neutral 14 26%

Strongly Disagree 1 2%
53 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 22 41%

Agree 17 31%

Neutral 13 24%

Strongly Disagree 2 4%
54 respondents

21. Families are encouraged to volunteer.

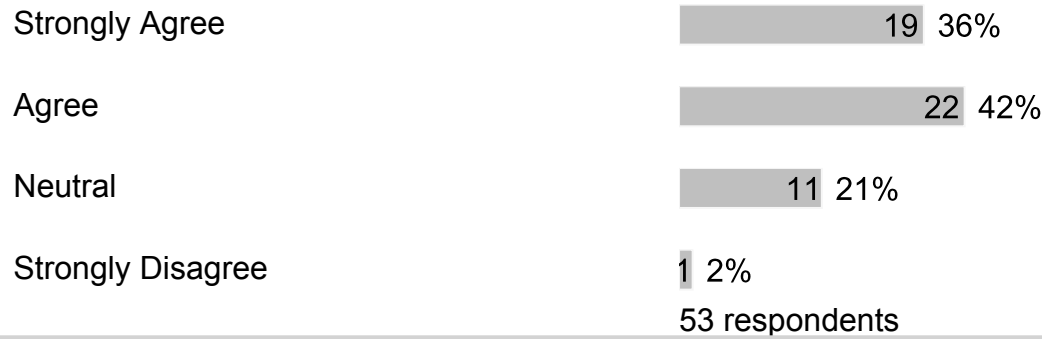
Strongly Agree 18 34%

Agree 22 42%

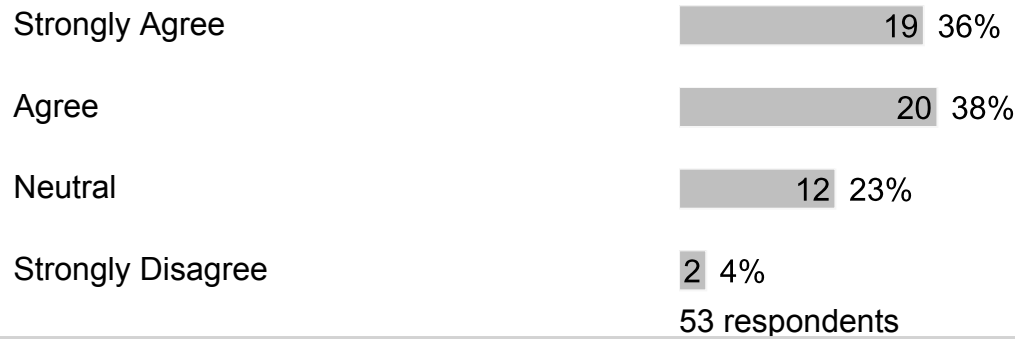
Neutral 12 23%

Strongly Disagree 1 2%
53 respondents

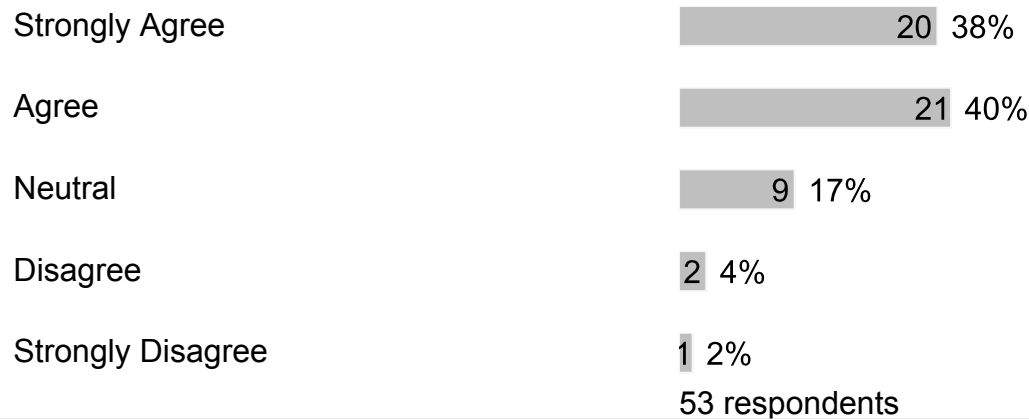
22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.



24. Our school reports the achievement of school goals.

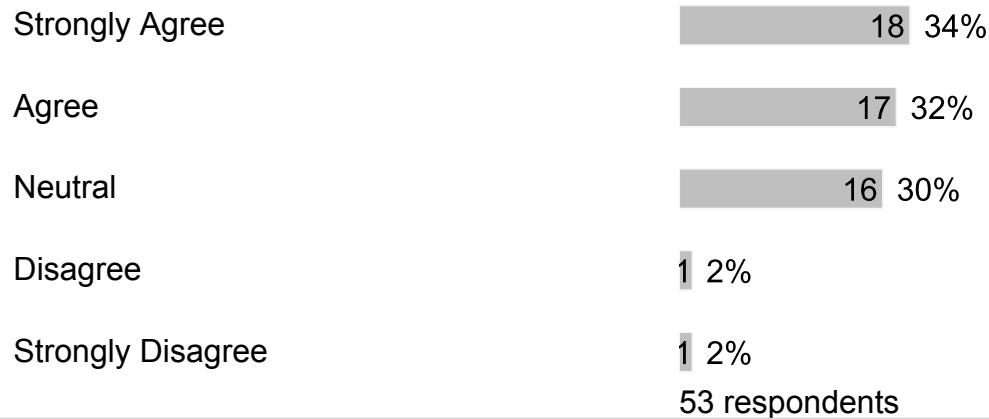


25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).





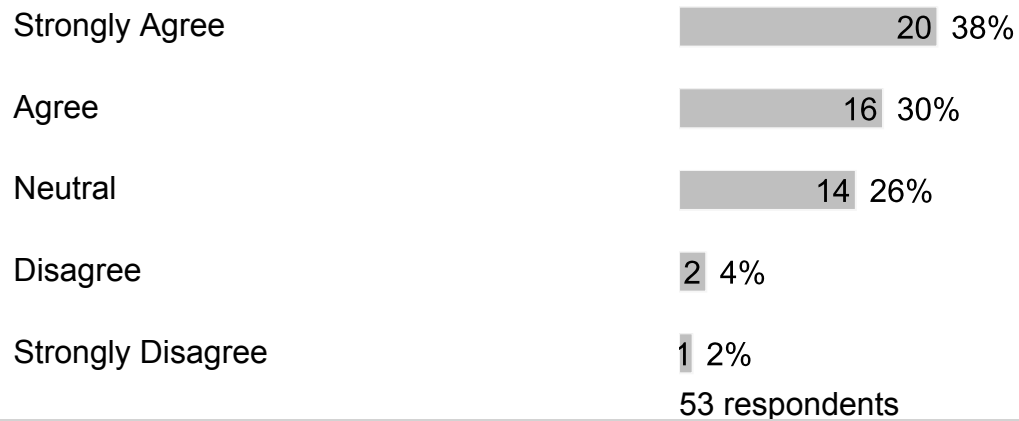
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



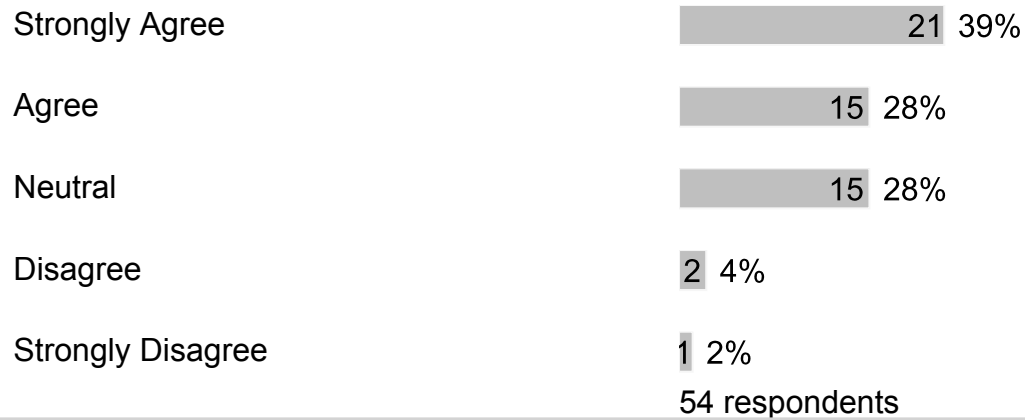
27. Our school communicates information in ways that are easy for families to understand.



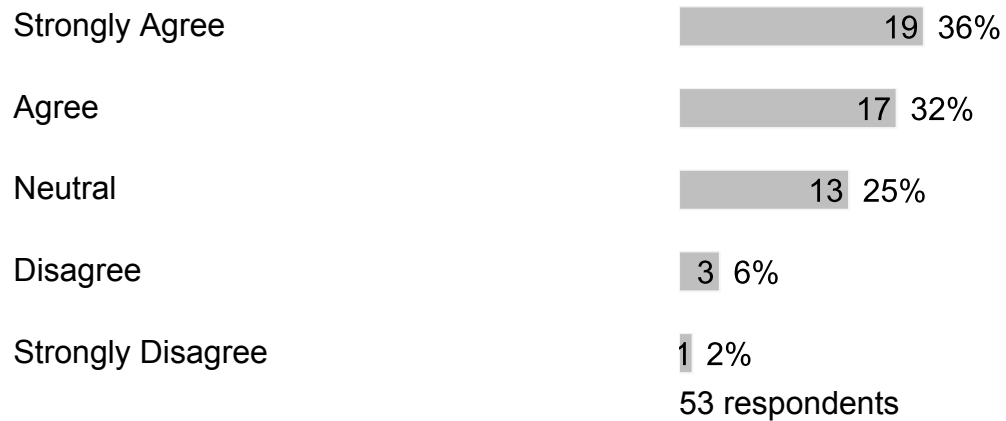
28. Teachers regularly post information online or send home a newsletter.



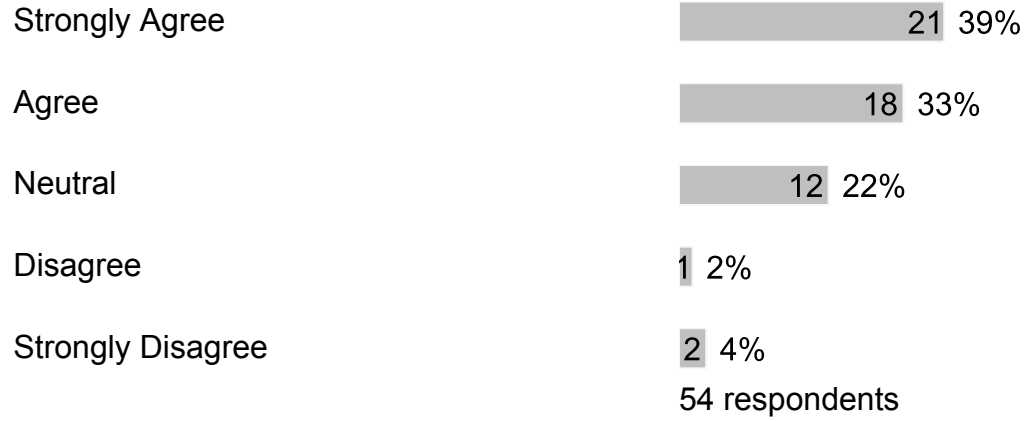
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report