

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/06/2025



Custom Survey

1 survey(s) 39 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	3	8%
Female	33	89%
Prefer not to answer	1	3%

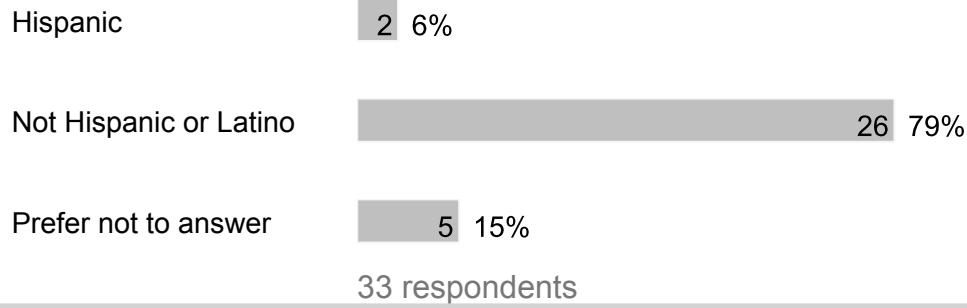
37 respondents

2. Ethnicity

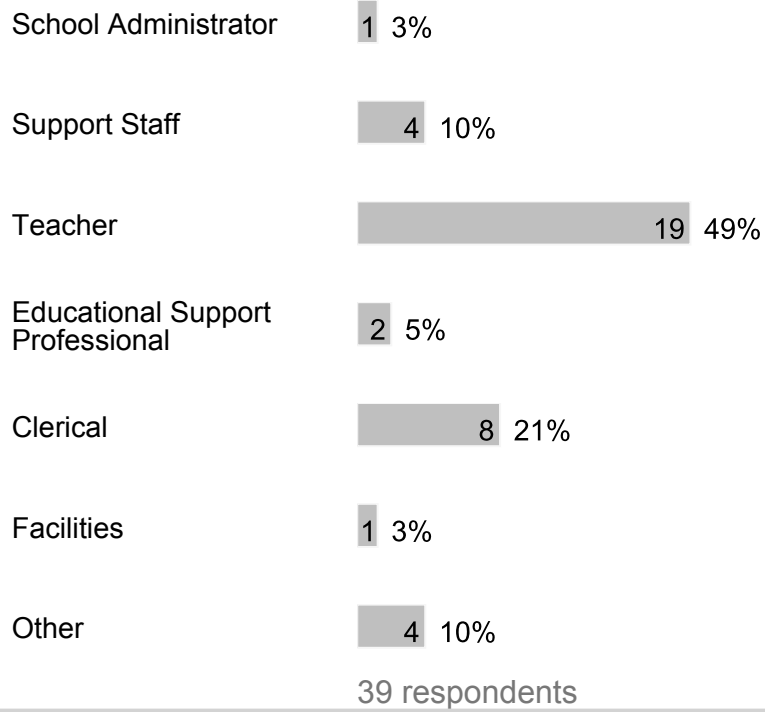
Black or African American	21	57%
White	10	27%
Multiracial	3	8%
Other	3	8%

37 respondents

3. Ethnicity



4. Role



5. Experience



11 - 20 years



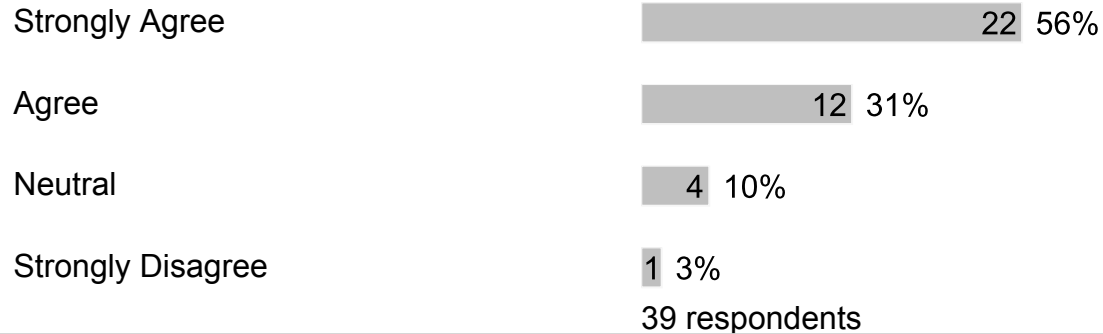
More than 20 years



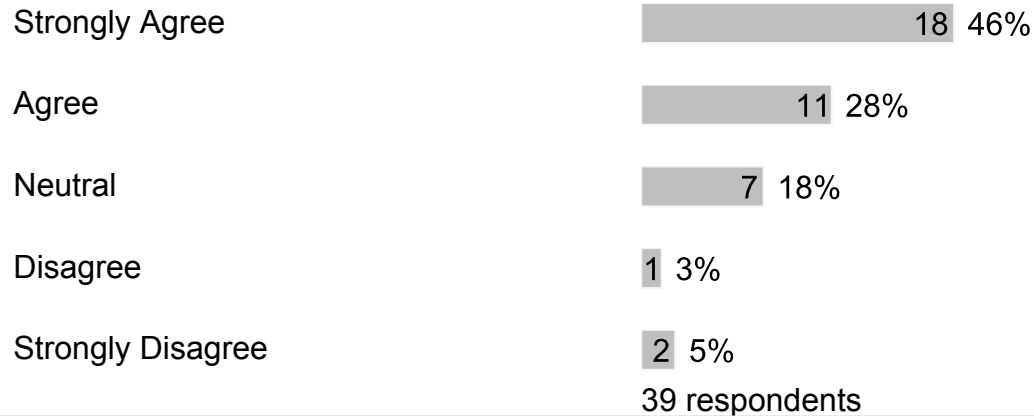
39 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



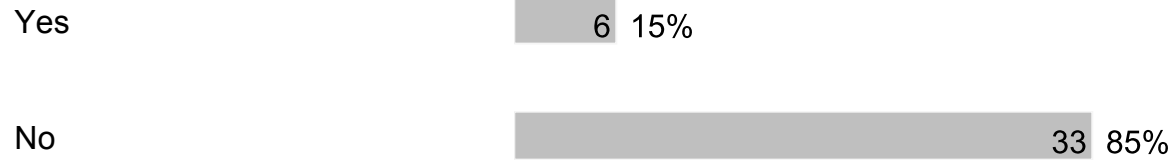
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





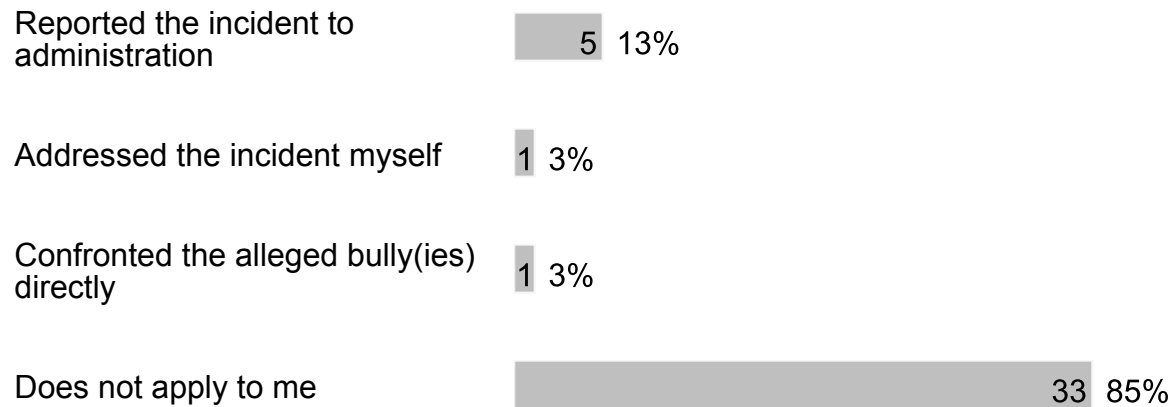
39 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



39 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



39 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Don't know 2 5%

Does not apply to me 32 82%

39 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 13 34%

Agree 17 45%

Neutral 4 11%

Disagree 2 5%

Strongly Disagree 2 5%

38 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  21 54%

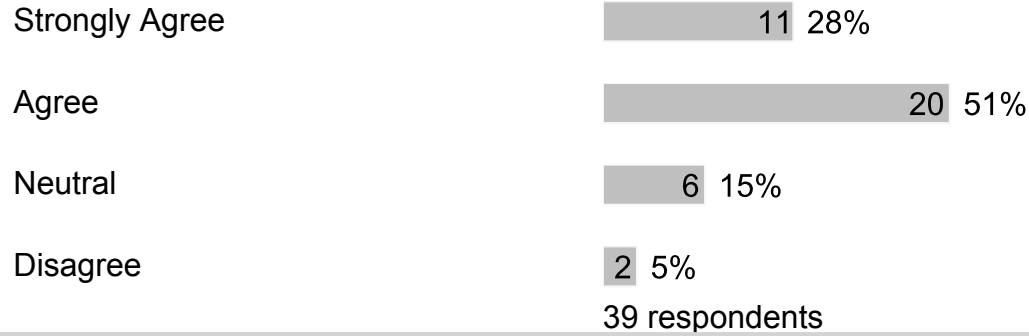
Agree  16 41%

Neutral  2 5%

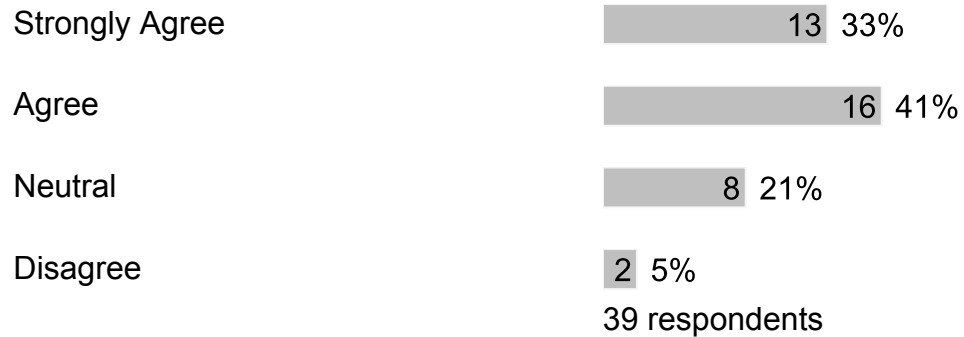
39 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



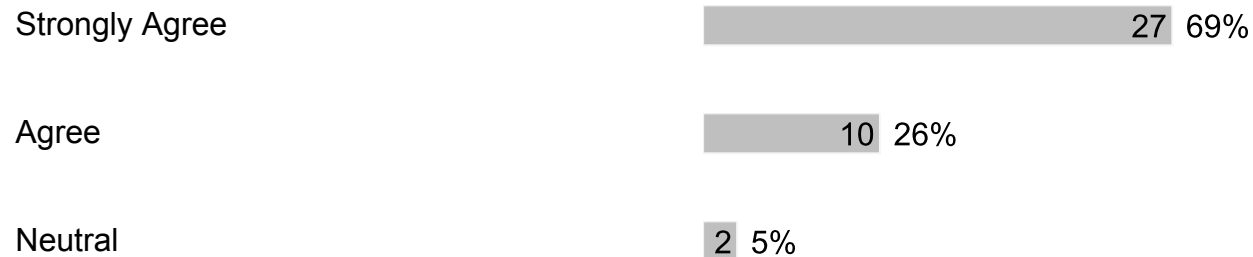
F. Section 5

1. If students have a problem, they know who they can go to for help.



39 respondents

2. If students have a problem, they can come to me for help.



39 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Strongly Disagree 1 3%

39 respondents

4. In my school, adults treat students with respect.

Strongly Agree 14 36%

Agree 15 38%

Neutral 7 18%

Disagree 3 8%

39 respondents

5. In my school, students treat adults with respect.

Strongly Agree 8 21%

Agree 16 41%

Neutral 10 26%

Disagree 4 10%

Strongly Disagree 1 3%

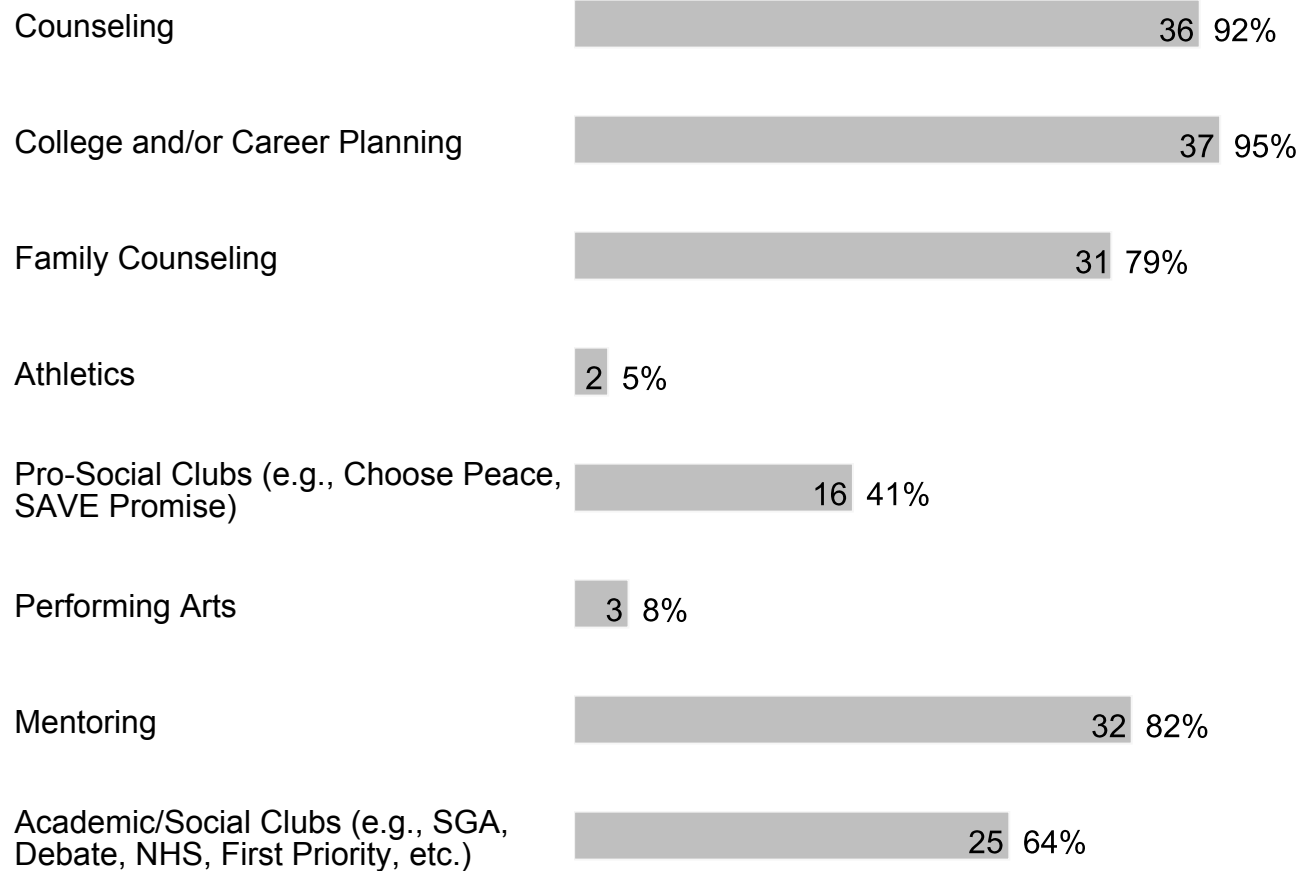
39 respondents

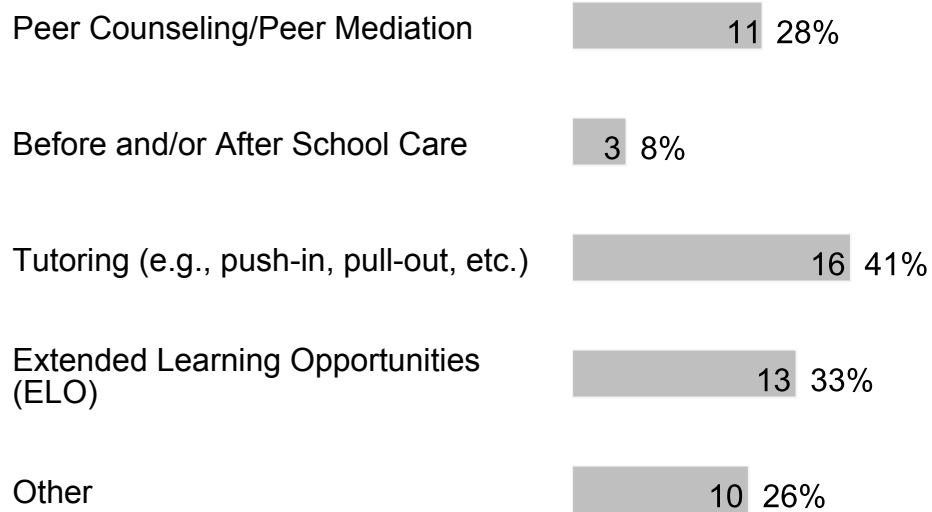
6. In my school, colleagues/adults treat each other with respect.



39 respondents

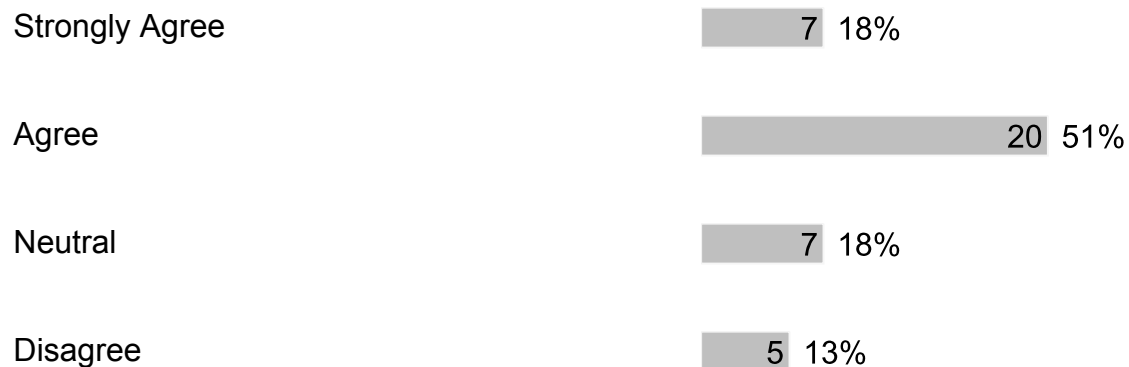
7. At my school the following programs/services are available (check all that apply):





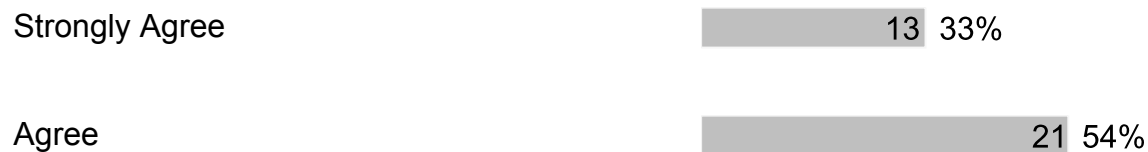
39 respondents

8. Our school implements changes based on the feedback from staff.



39 respondents

9. Our school maintains facilities that support student learning.



Neutral 4 10%

Strongly Disagree 1 3%

39 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 1 3%

Agree 2 5%

Neutral 16 42%

Disagree 9 24%

Strongly Disagree 10 26%

38 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 1 3%

Agree 9 23%

Neutral 16 41%

Disagree 9 23%

Strongly Disagree 4 10%

39 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 12 31%

Agree 24 62%

Neutral 2 5%

Disagree 1 3%

39 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 8 21%

Agree 17 44%

Neutral 10 26%

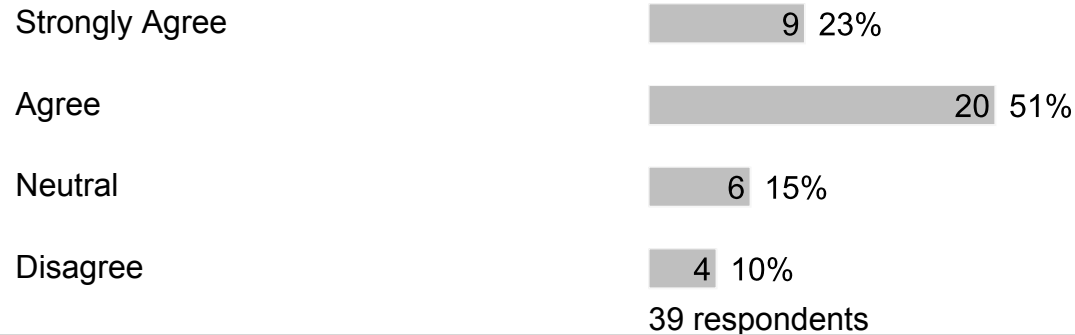
Disagree 3 8%

Strongly Disagree 1 3%

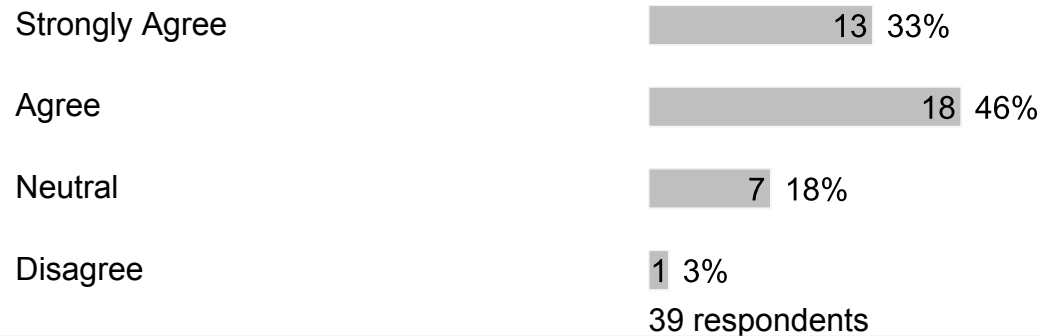
39 respondents

G. Section 6

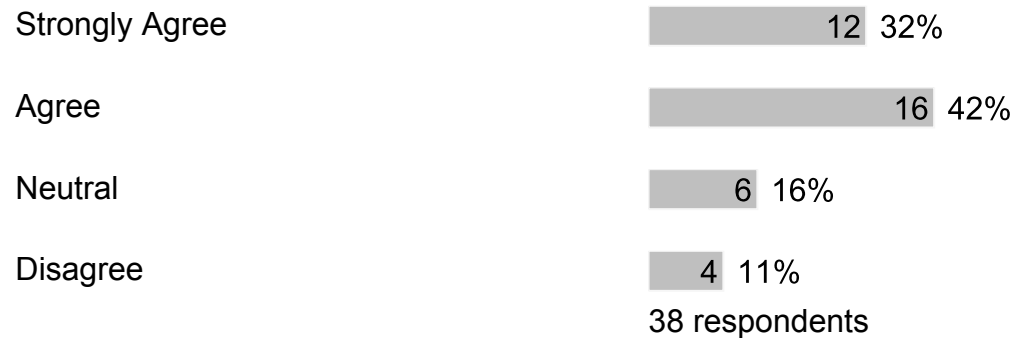
1. Our school has a culture of high expectations.



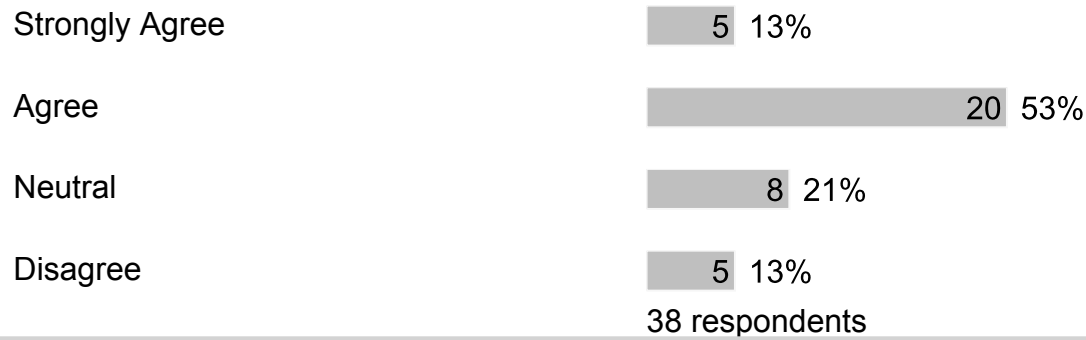
2. Our school has a continuous improvement process.



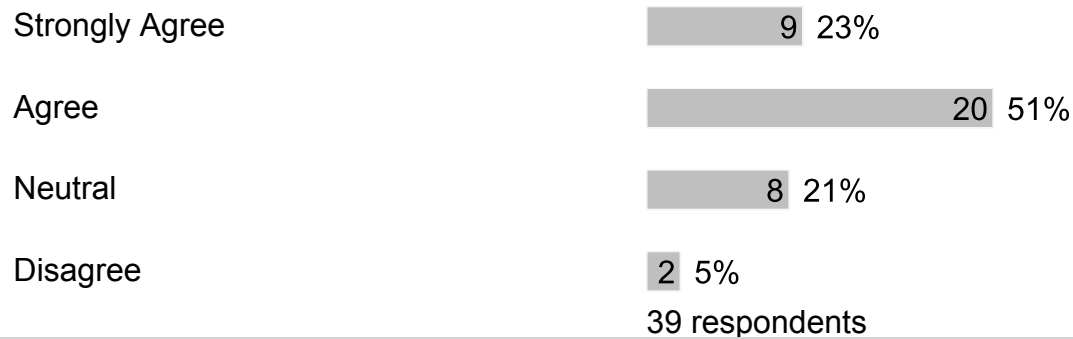
3. Our school's leaders expect staff members to hold all students to high academic standards.



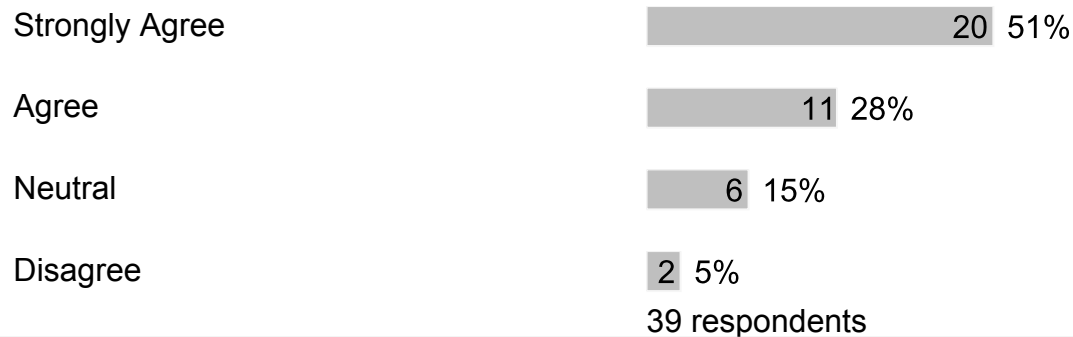
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Agree	14	36%
Neutral	6	15%
Disagree	2	5%

39 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	15	38%
Agree	17	44%
Neutral	7	18%

39 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	13	33%
Agree	17	44%
Neutral	7	18%
Disagree	2	5%

39 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	15	38%
Agree	18	46%
Neutral	5	13%

Disagree 1 3%
39 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 7 18%
Agree 19 49%
Neutral 10 26%
Strongly Disagree 3 8%
39 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 15 39%
Agree 8 21%
Neutral 15 39%
38 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 15 39%
Agree 9 24%
Neutral 14 37%
38 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 14 38%
Agree 9 24%

Neutral 14 38%
37 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 14 38%

Agree 9 24%

Neutral 14 38%

37 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 14 37%

Agree 14 37%

Neutral 10 26%

38 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 13 34%

Agree 18 47%

Neutral 7 18%

38 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 10 26%

Agree 12 32%

Neutral 14 37%

Disagree 2 5%

38 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 8 21%

Agree 14 36%

Neutral 16 41%

Disagree 1 3%

39 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 16 41%

Agree 18 46%

Neutral 5 13%

39 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 12 31%

Agree 20 51%

Neutral 6 15%

Disagree 1 3%

39 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



38 respondents

23. I feel confident in my classroom management strategies.



38 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



39 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



Disagree 2 5%
38 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 11 28%
Agree 14 36%
Neutral 13 33%
Disagree 1 3%
39 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 14 36%
Agree 8 21%
Neutral 15 38%
Strongly Disagree 2 5%
39 respondents

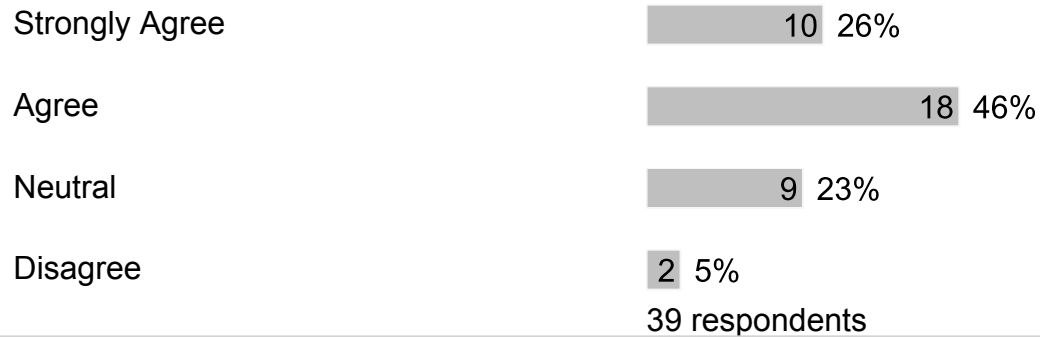
28. I schedule conferences to share student learning progress with families.

1 time per year 7 18%
3 or more times per year 8 21%
Does not apply 24 62%
39 respondents

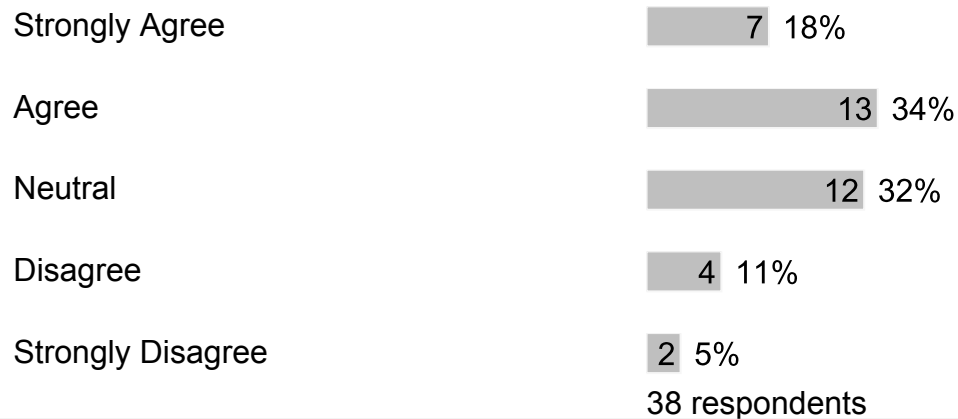
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

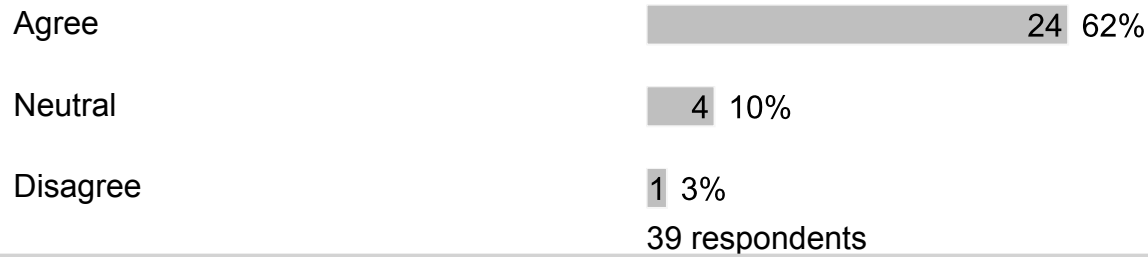


31. I regularly post information online or send home a newsletter.

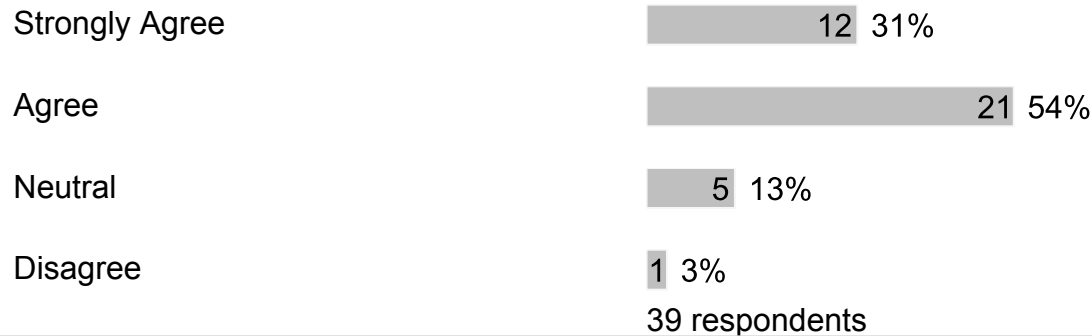


32. Our school communicates well about its goals and activities.

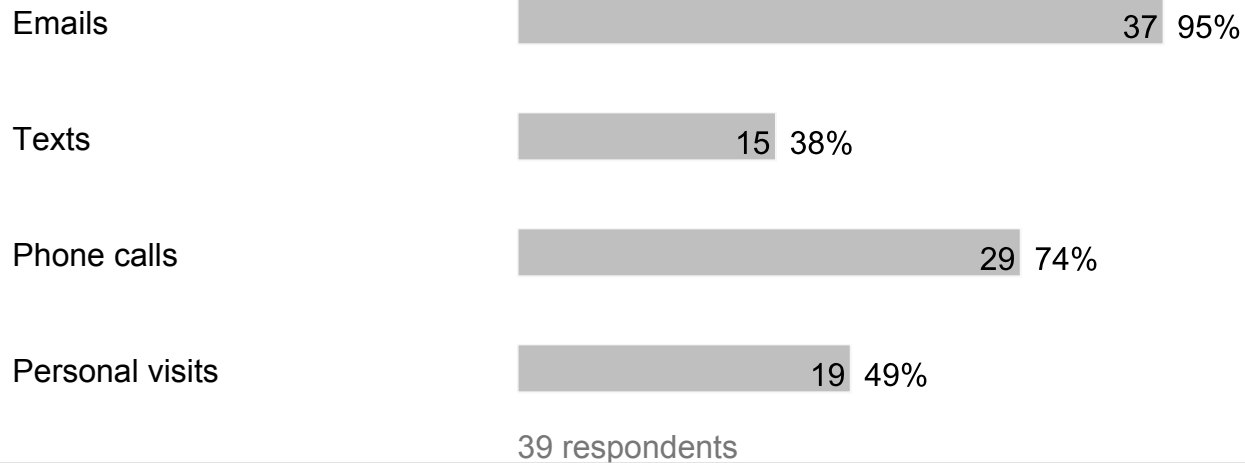




33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Agree 14 37%

Neutral 7 18%

Disagree 2 5%

38 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report