

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/30/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/30/2025

Custom Survey

1 survey(s) 83 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

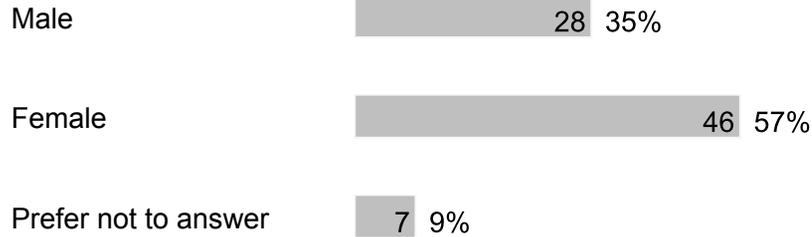
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

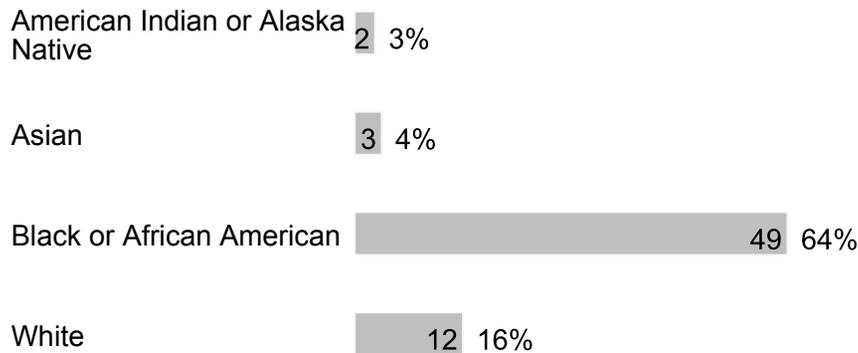
Number of Responses | Percentages of Total Responses

1. Gender



81 respondents

2. Race



Multiracial 7 9%

Other 3 4%

76 respondents

3. Ethnicity

Hispanic 20 28%

Non-Hispanic or Latino 44 61%

Prefer not to answer 8 11%

72 respondents

4. Grade

Grade 2 1%

Grade 6 26 32%

Grade 7 25 30%

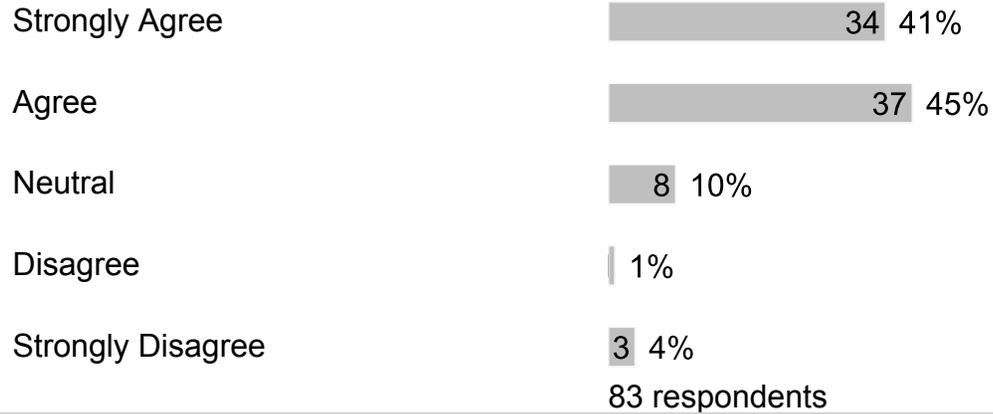
Grade 8 29 35%

Grade 9 1%

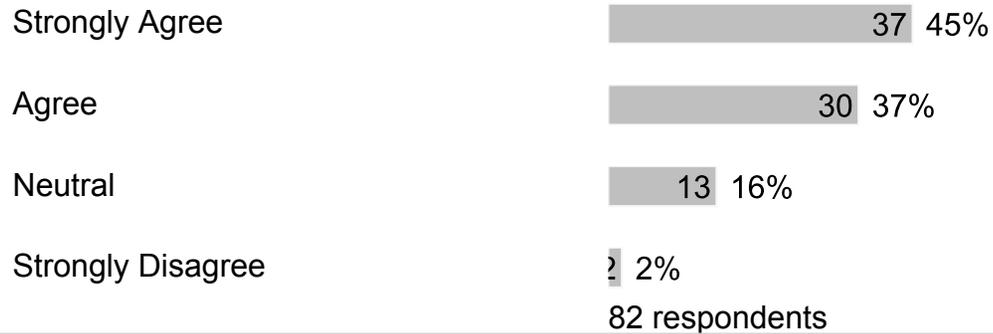
82 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Strongly Disagree 2%
82 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

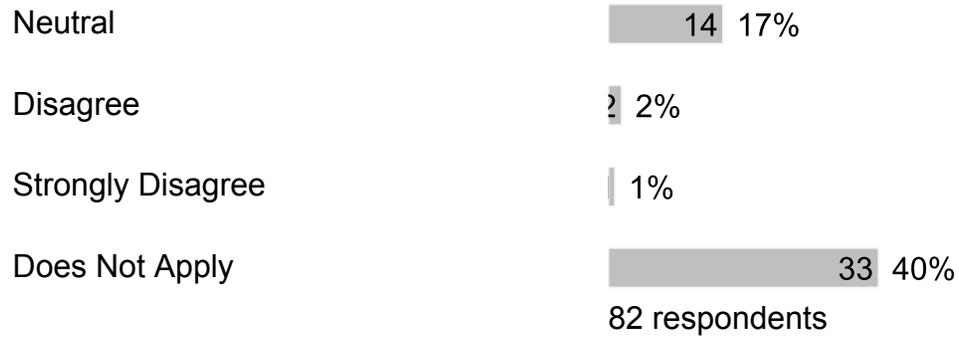
Strongly Agree 9 11%
Agree 24 29%
Neutral 18 22%
Disagree 12 15%
Strongly Disagree 19 23%
82 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 12 15%
Agree 17 21%
Neutral 16 20%
Disagree 1 1%
Does Not Apply 36 44%
82 respondents

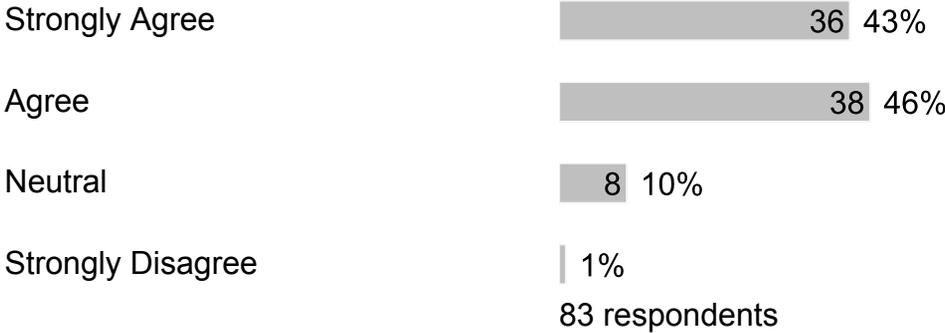
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 13 16%
Agree 19 23%



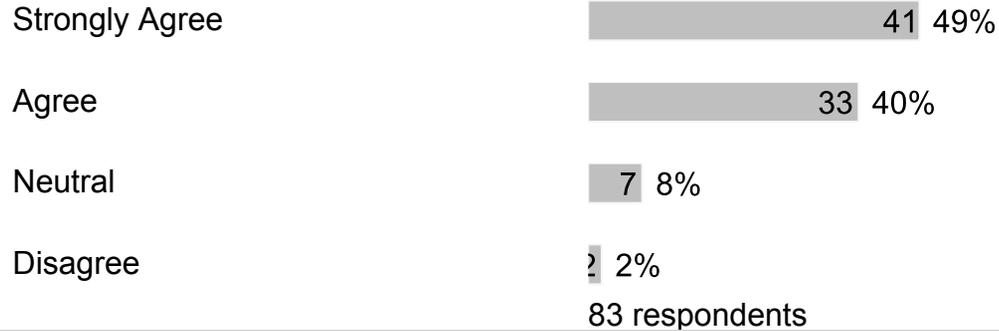
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

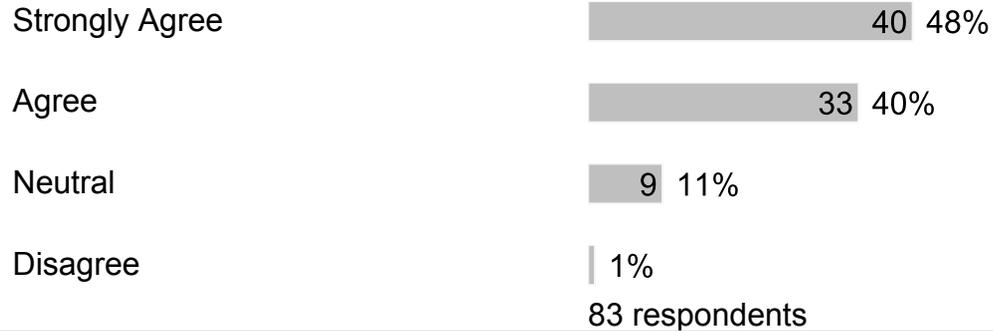


E. Section 4

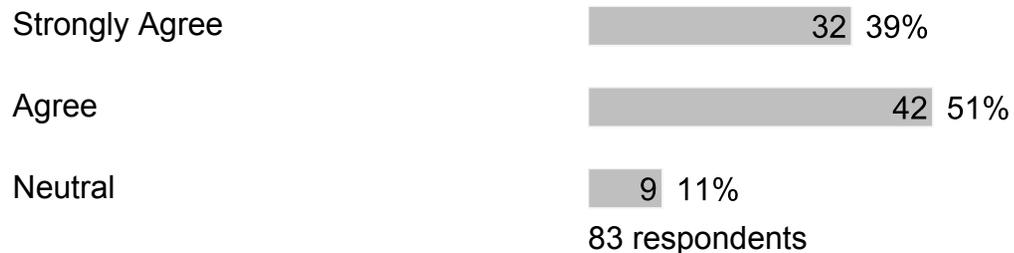
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.

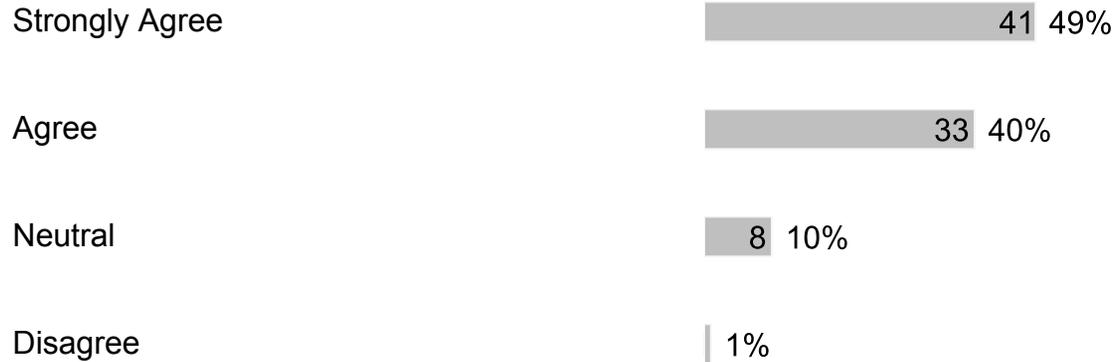


3. At school, my child has up-to-date computers and other technology to learn.



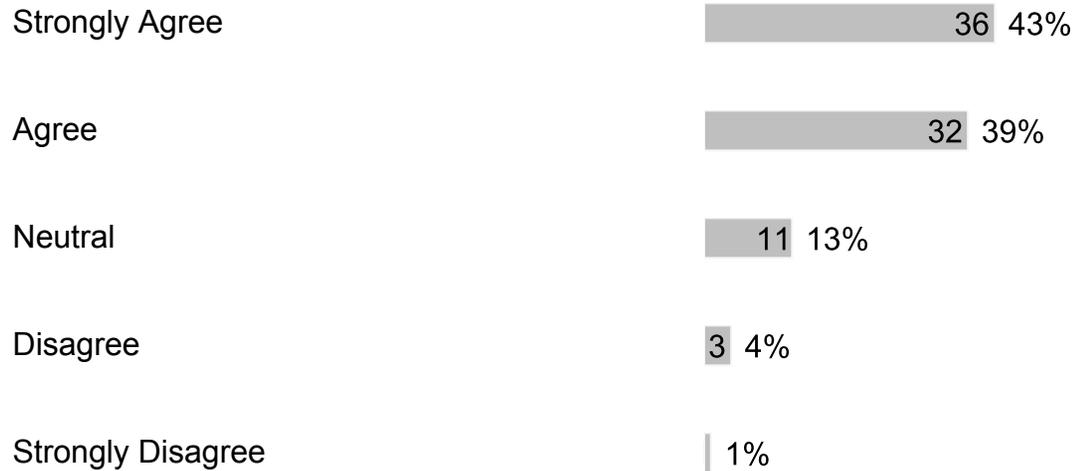
F. Section 5

1. If my child has a problem, they know who they can go to for help.



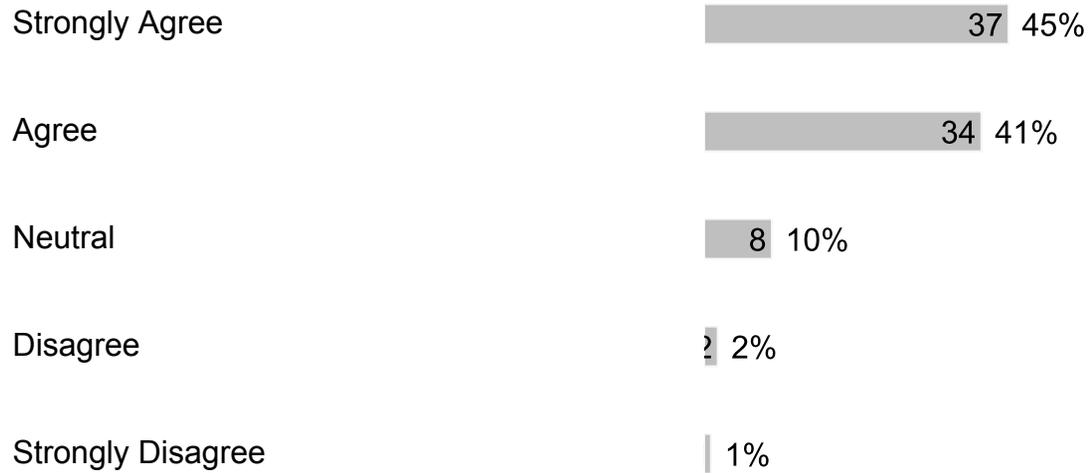
83 respondents

2. My child likes going to school.



83 respondents

3. I would recommend my child's school to my friends and/or family.



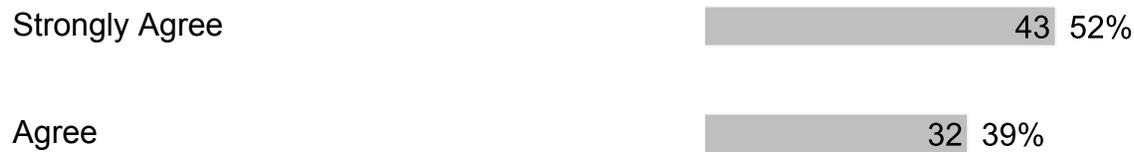
82 respondents

4. Our school treats students with value, respect and compassion.



83 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Neutral 7 8%

Disagree 1 1%

83 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 45 54%

Agree 33 40%

Neutral 4 5%

Disagree 1 1%

83 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 42 51%

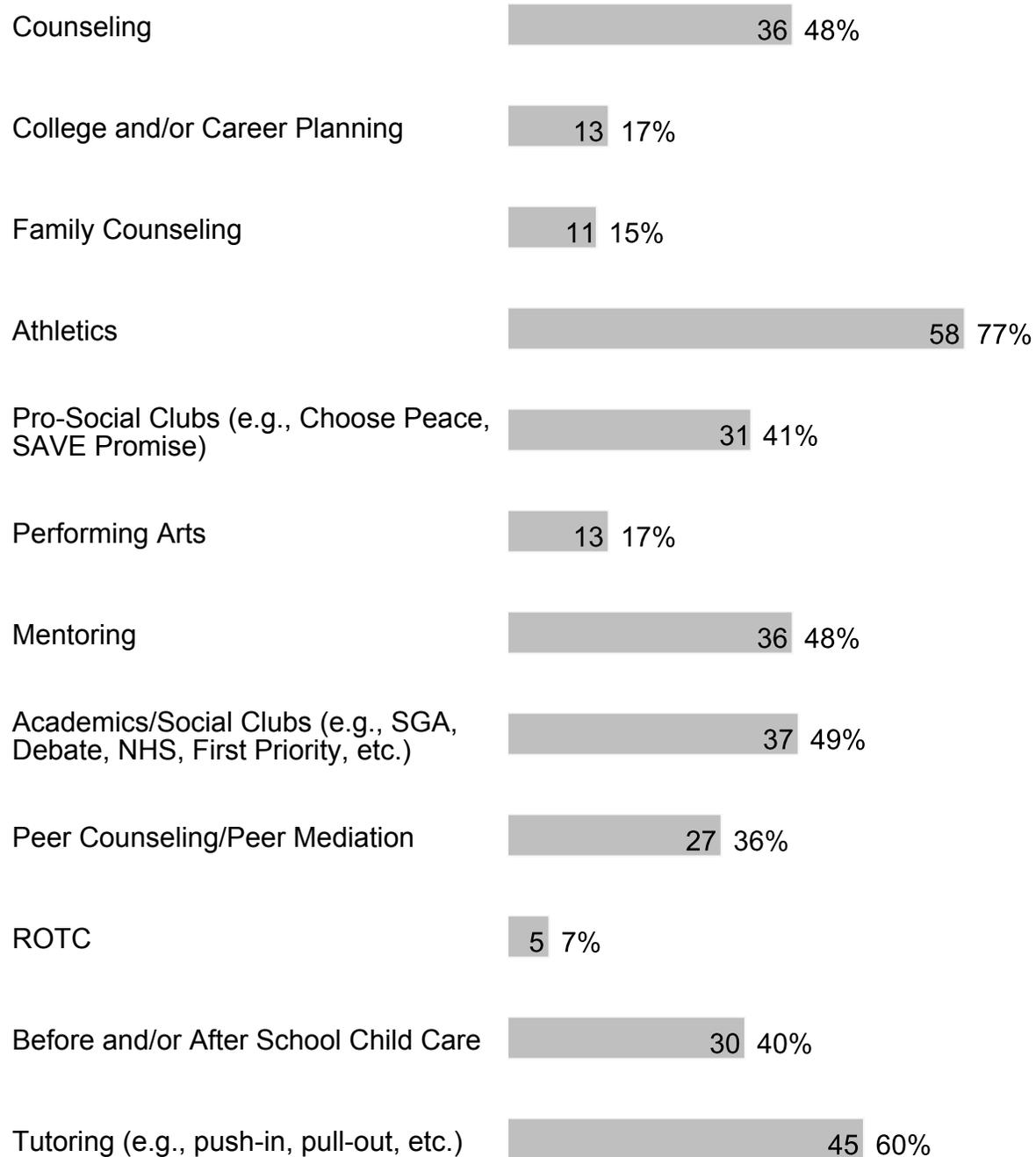
Agree 34 41%

Neutral 5 6%

Disagree 1 1%

82 respondents

8. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 38 51%

Other 8 11%

75 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 12 17%

College and/or Career Planning 6 9%

Family Counseling 1 1%

Athletics 33 47%

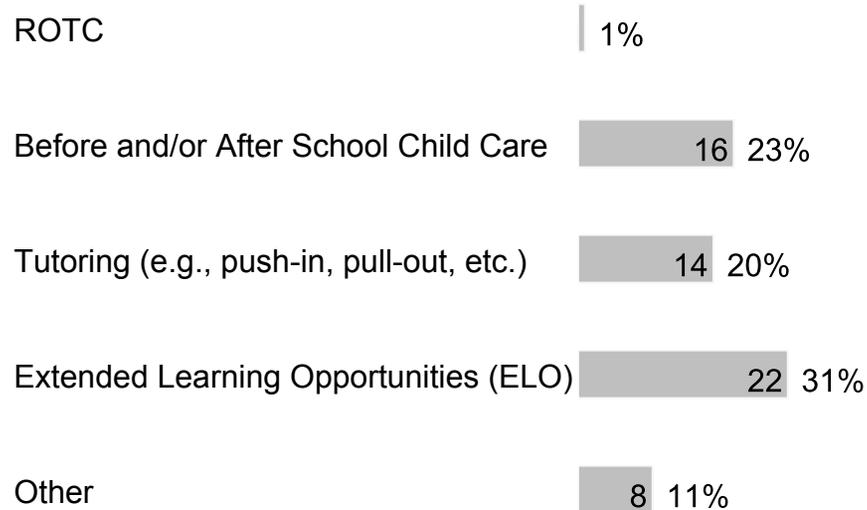
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 19 27%

Performing Arts 4 6%

Mentoring 27 39%

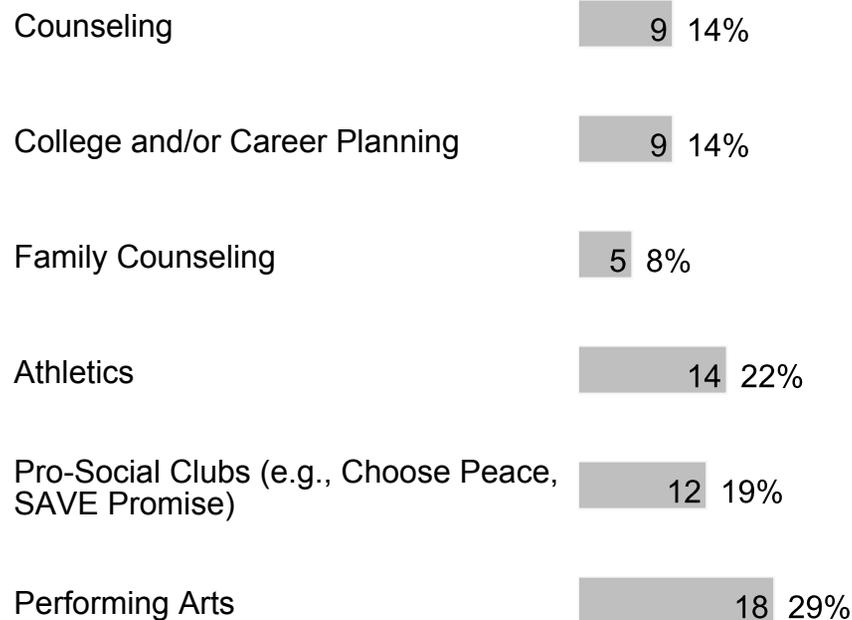
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 22 31%

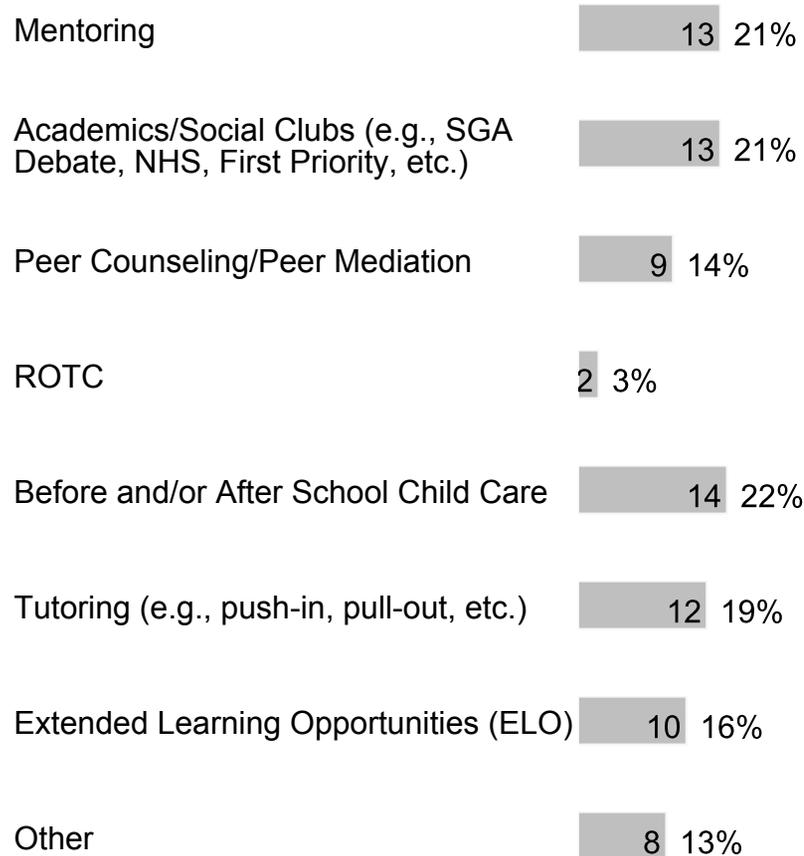
Peer Counseling/Peer Mediation 22 31%



70 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





63 respondents

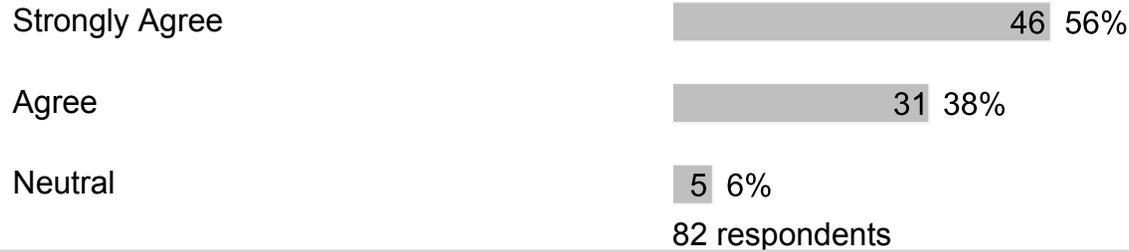
11. Our school has a family resource center and/or a staff member assigned to work with families.



82 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



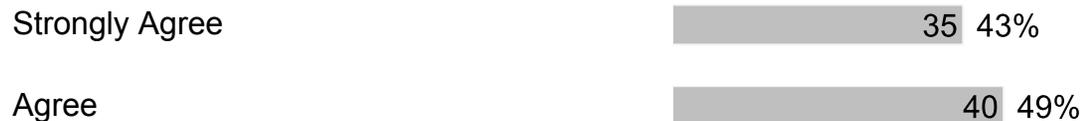
2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



4. Our school has established goals and a plan for improving student learning.



Neutral 6 7%

Disagree 1 1%

82 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 32 39%

Agree 40 49%

Neutral 10 12%

82 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 37 45%

Agree 39 48%

Neutral 6 7%

82 respondents

7. Our school has high expectations for students.

Strongly Agree 44 54%

Agree 32 39%

Neutral 6 7%

82 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 35 43%

Agree 40 49%

Neutral 5 6%

Disagree 2 2%

82 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 34 42%

Agree 34 42%

Neutral 12 15%

Disagree 1 1%

81 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree 35 43%

Agree 37 45%

Neutral 9 11%

Disagree 1 1%

82 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 31 38%

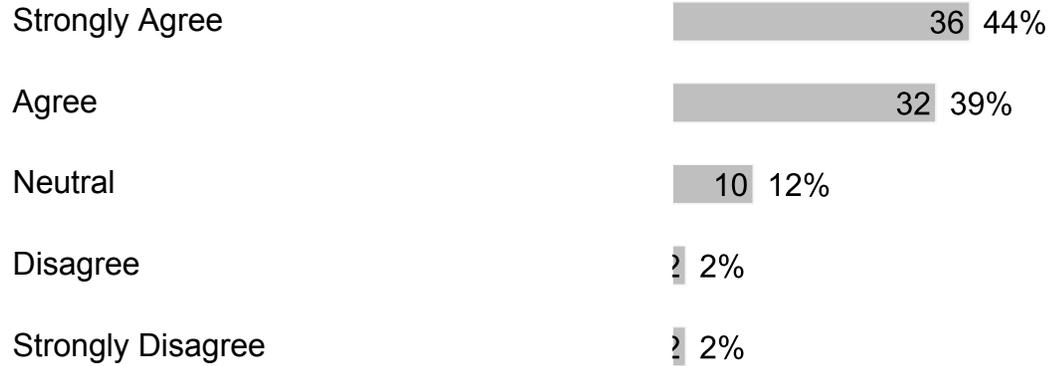
Agree 39 48%

Neutral 11 13%

Disagree 1 1%

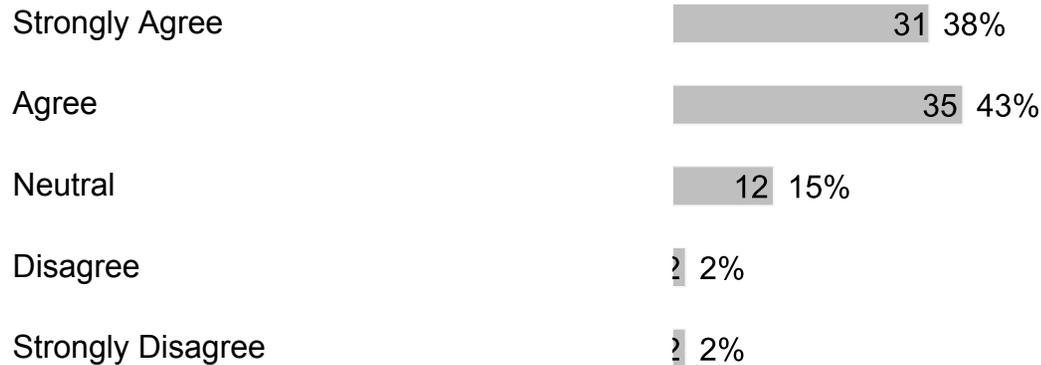
82 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.



82 respondents

13. My child sees a relationship between what is being taught and everyday life.



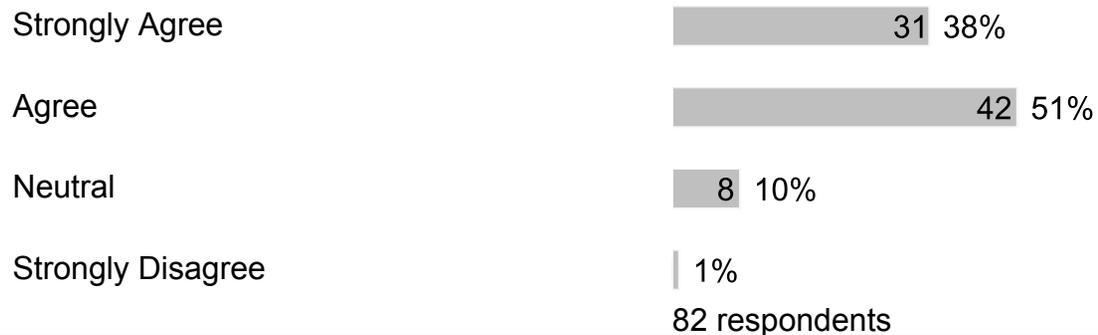
82 respondents

14. Clear learning expectations are set for my child.

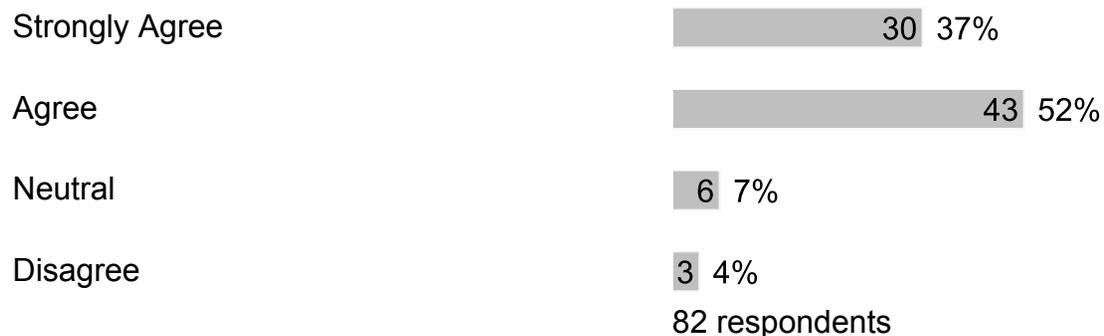


82 respondents

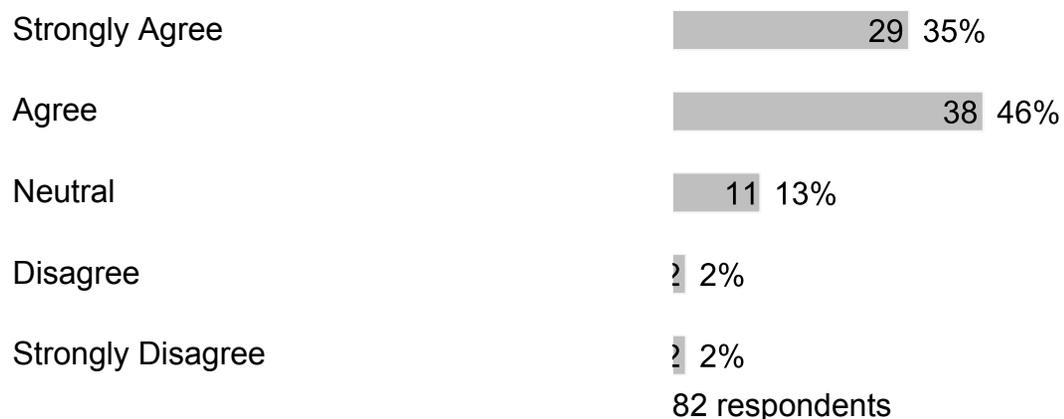
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.

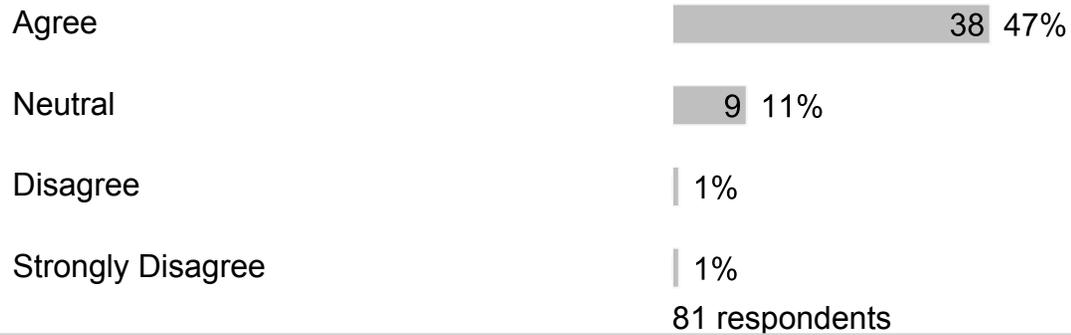


17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

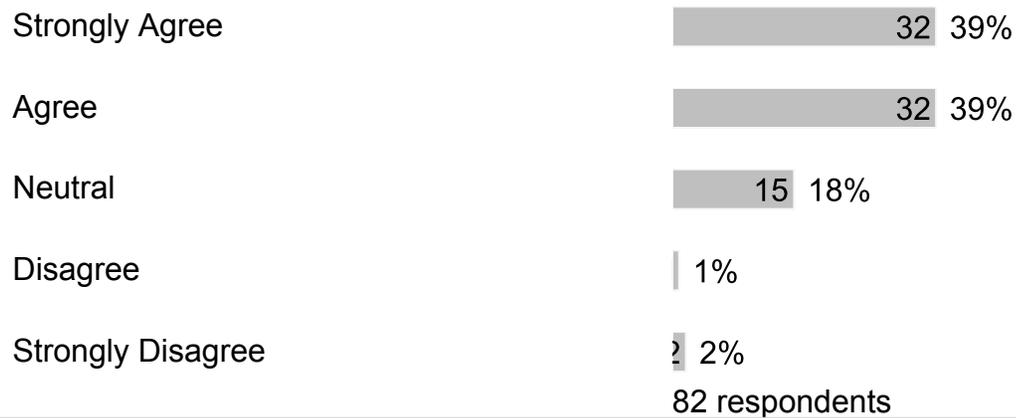


18. My child's teachers report on my child's progress in easy to understand language.

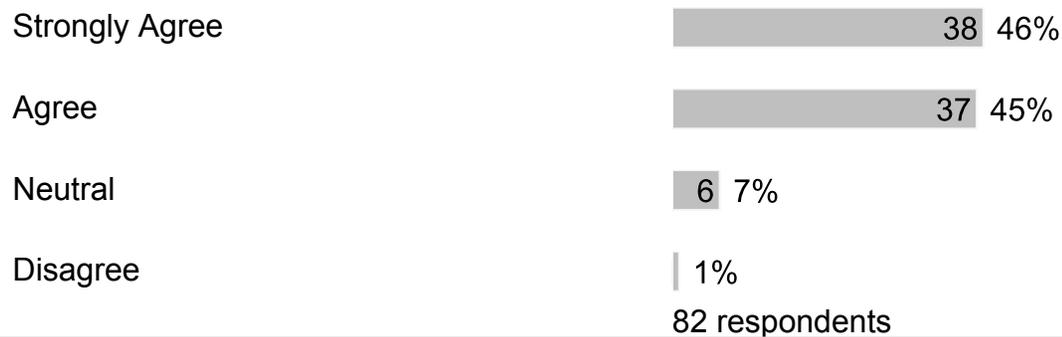




19. Teachers schedule conferences to share student learning progress with families.



20. My child is prepared for success in the next school year.



21. Families are encouraged to volunteer.





82 respondents

22. Families are given the opportunity to participate on school committees.



82 respondents

23. I am well-informed of the school's goals and activities.



82 respondents

24. Our school reports the achievement of school goals.



82 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



82 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



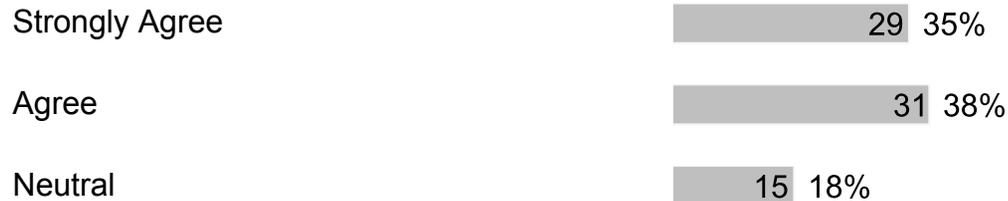
82 respondents

27. Our school communicates information in ways that are easy for families to understand.



81 respondents

28. Teachers regularly post information online or send home a newsletter.



Disagree 6 7%

Strongly Disagree 1 1%

82 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 31 38%

Agree 39 48%

Neutral 9 11%

Disagree 1 1%

Strongly Disagree 1 1%

81 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 33 41%

Agree 36 44%

Neutral 10 12%

Disagree 1 1%

Strongly Disagree 1 1%

81 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 36 44%

Agree 38 46%

Neutral

7 9%

Strongly Disagree

1%

82 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report