

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 09/22/2025



surveys

Custom Survey

1 survey(s) 31 response(s)

## Report Filters

**School:**  
N/A

**Ethnicity:**  
N/A

**Experience:**  
N/A

**Gender:**  
N/A

**Role:**  
N/A

**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	3	10%
Female	27	87%
Prefer not to answer	1	3%

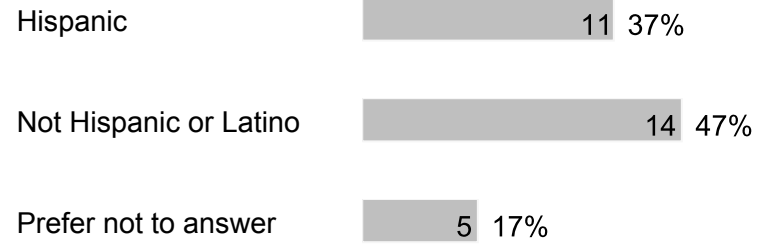
31 respondents

#### 2. Ethnicity

Asian	1	3%
Black or African American	9	29%
White	13	42%
Multiracial	4	13%
Other	4	13%

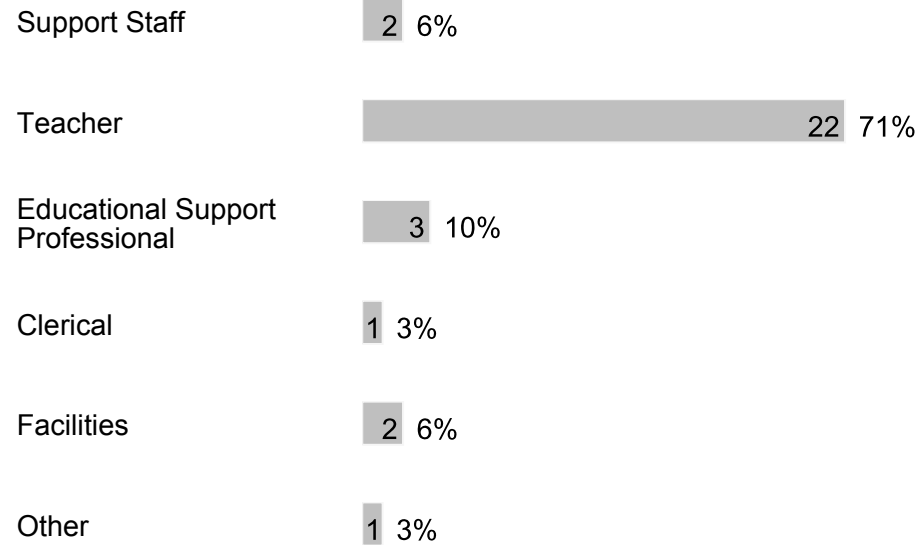
31 respondents

### 3. Ethnicity



30 respondents

### 4. Role



31 respondents

### 5. Experience



11 - 20 years



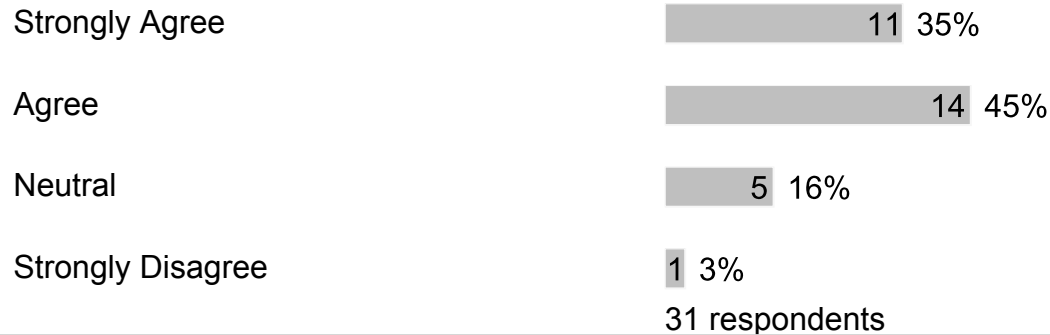
More than 20 years



31 respondents

## C. Section 2

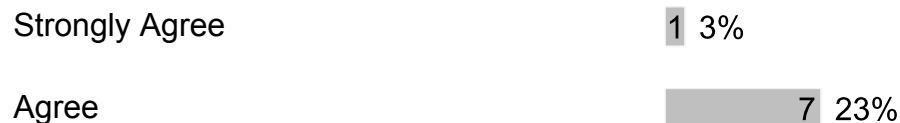
### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



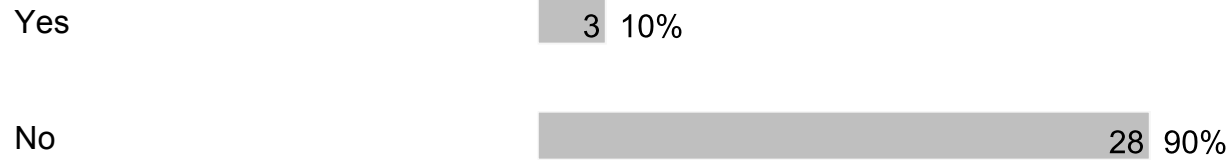
### 3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





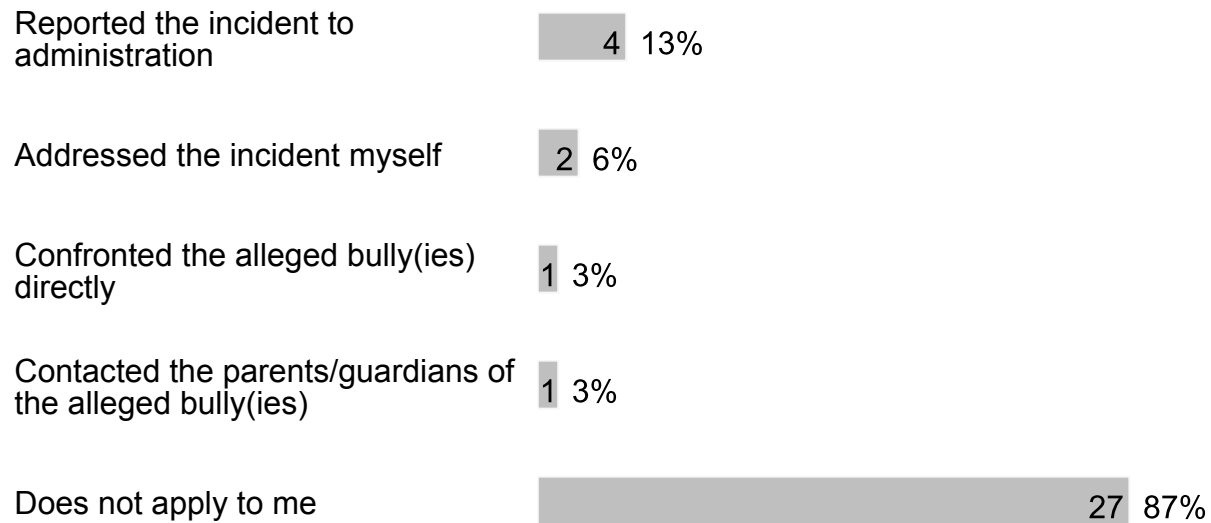
31 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



31 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



31 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



Stayed the same 1 3%

Does not apply to me 27 87%

31 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 11 35%

Agree 10 32%

Neutral 5 16%

Disagree 4 13%

Strongly Disagree 1 3%

31 respondents

## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  15 48%

Agree  11 35%

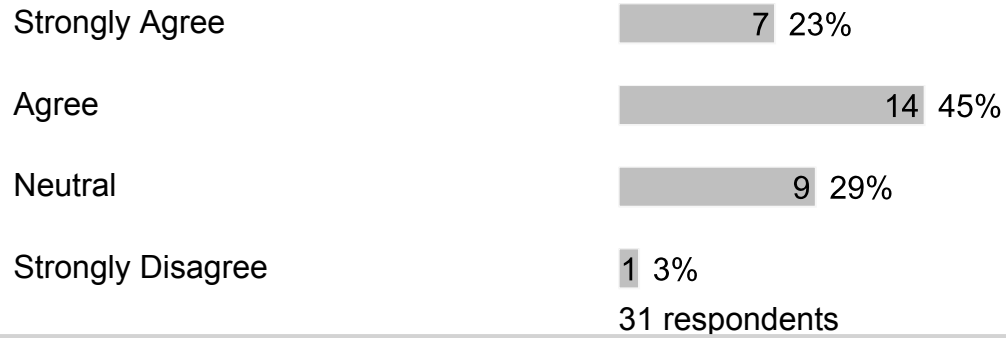
Neutral  4 13%

Strongly Disagree  1 3%

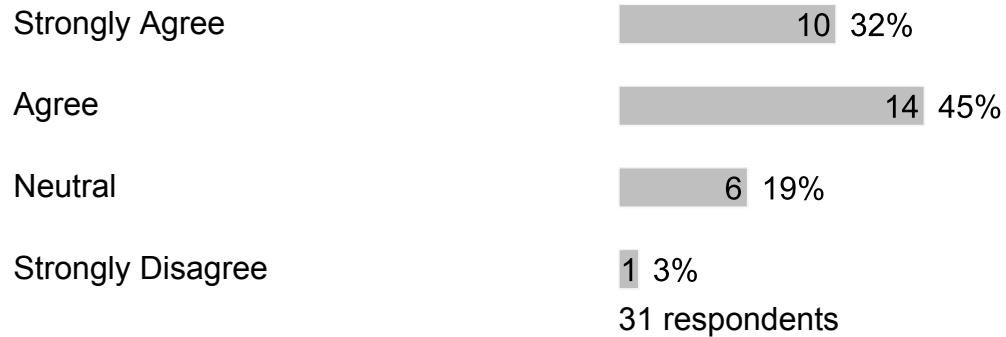
31 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

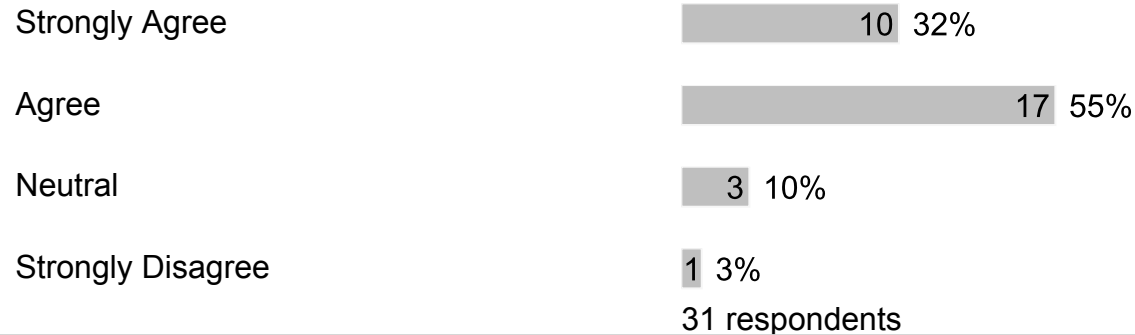


2. Teachers in our school use a variety of technology as instructional resources.

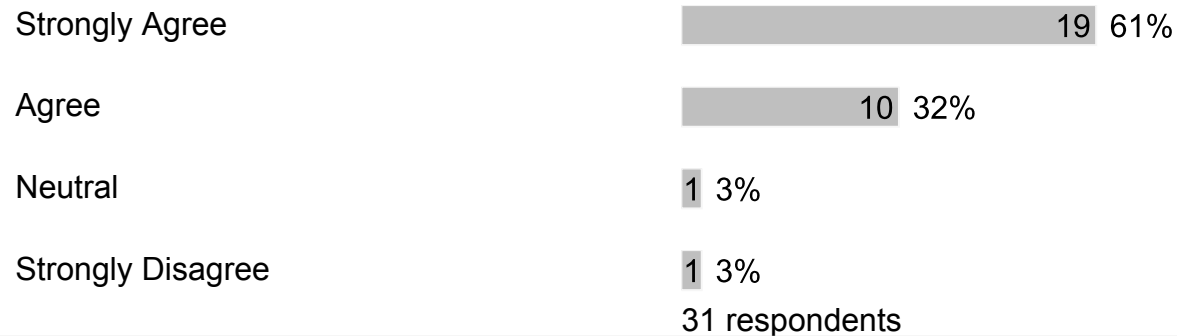


## F. Section 5

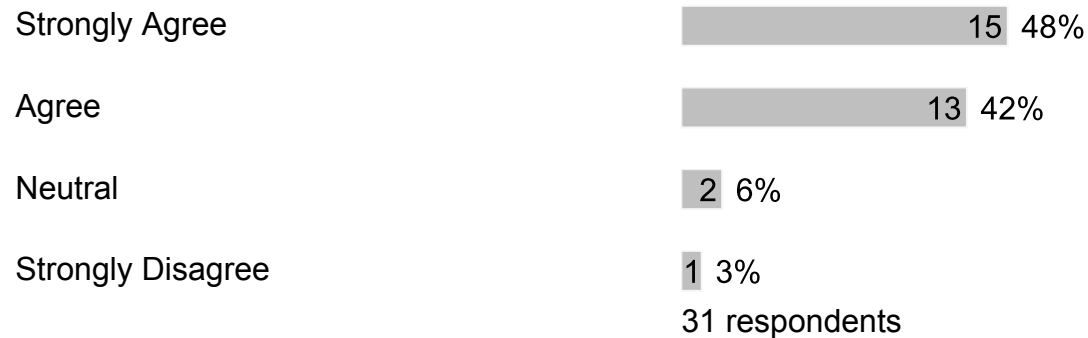
1. If students have a problem, they know who they can go to for help.



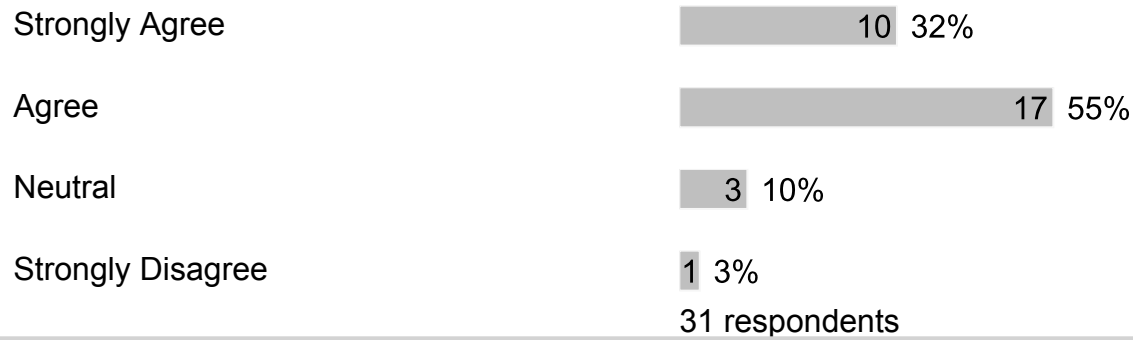
2. If students have a problem, they can come to me for help.



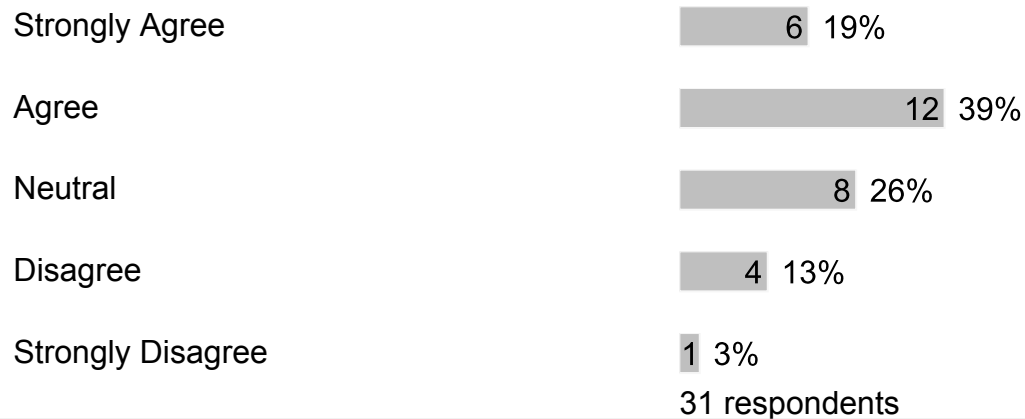
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



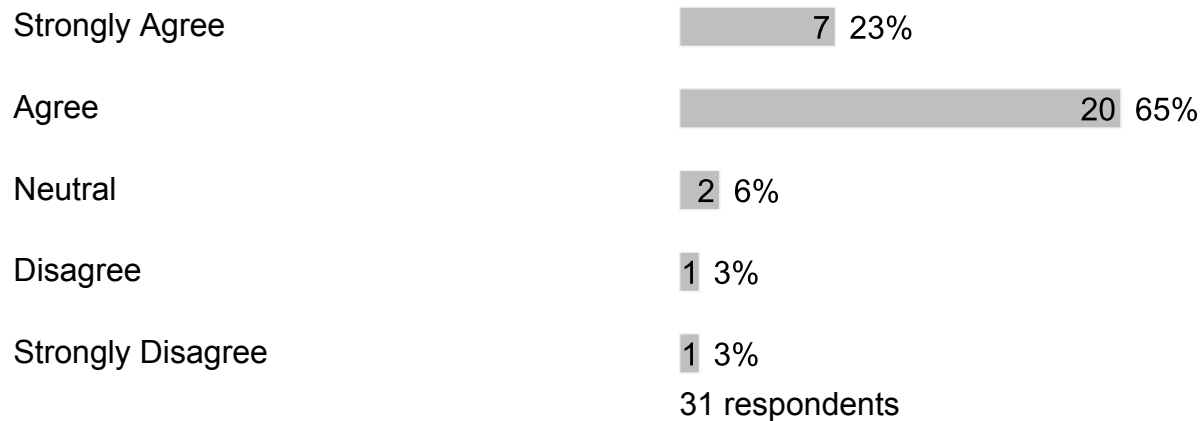
**4. In my school, adults treat students with respect.**



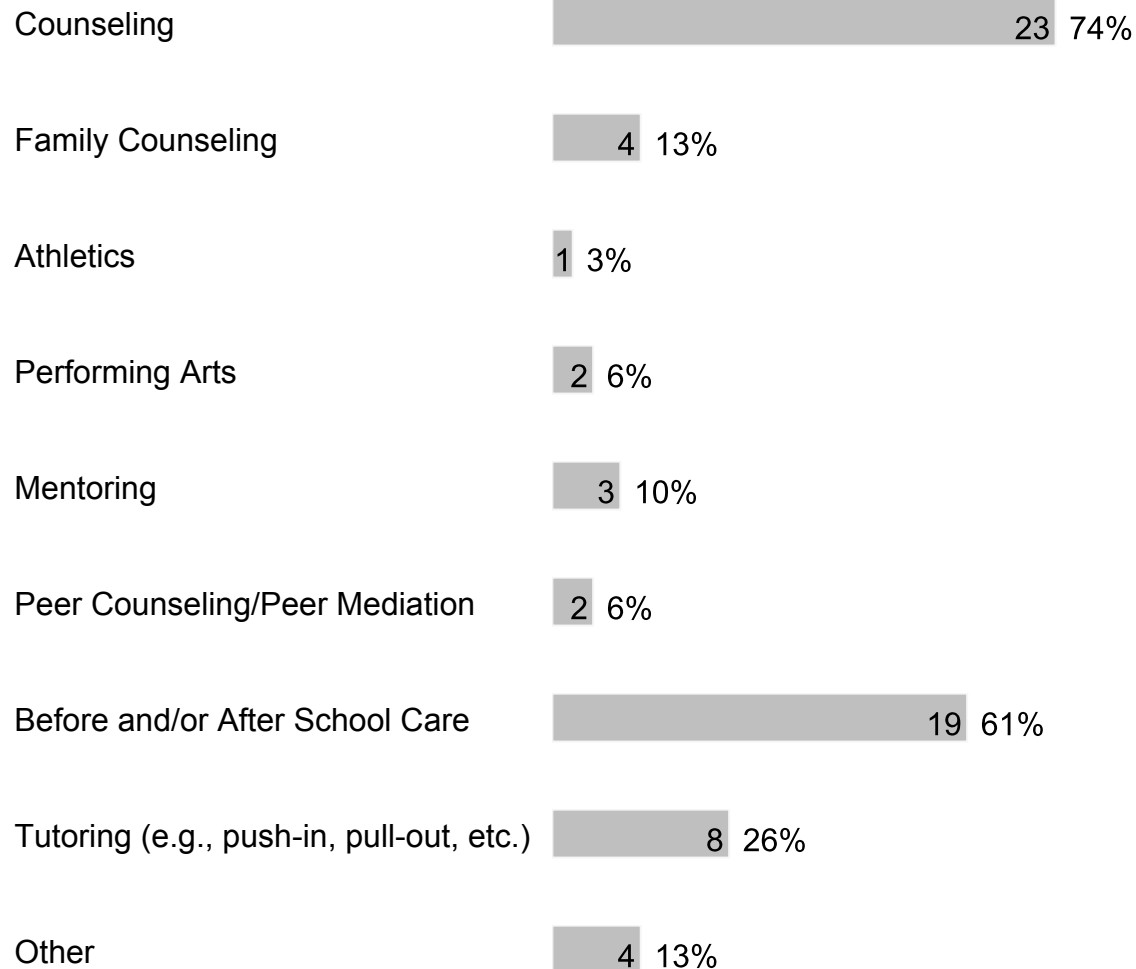
**5. In my school, students treat adults with respect.**



**6. In my school, colleagues/adults treat each other with respect.**



7. At my school the following programs/services are available (check all that apply):



31 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 3 10%

Strongly Disagree 2 6%

31 respondents

**9. Our school maintains facilities that support student learning.**

Strongly Agree 9 29%

Agree 13 42%

Neutral 5 16%

Disagree 2 6%

Strongly Disagree 2 6%

31 respondents

**10. I enjoy eating food prepared by the cafeteria.**

Strongly Agree 3 10%

Agree 5 16%

Neutral 17 55%

Disagree 4 13%

Strongly Disagree 2 6%

31 respondents

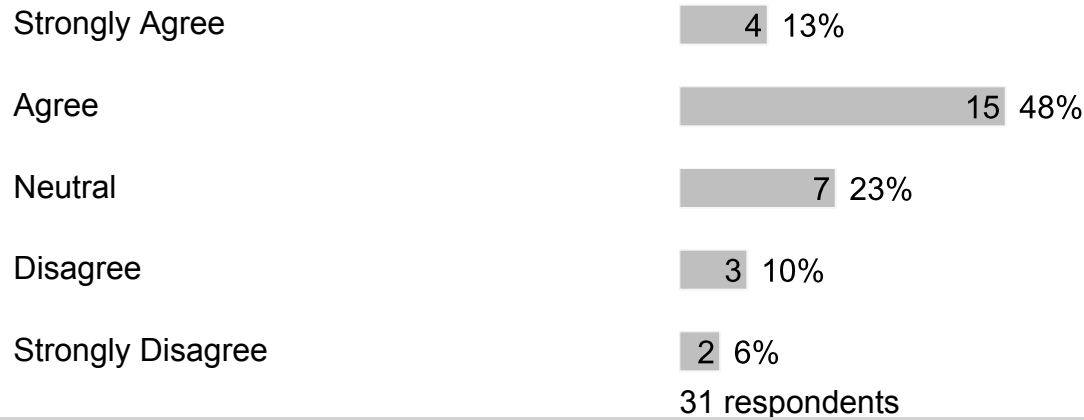
**11. Families regularly participate in school involvement activities offered by our school.**

Strongly Agree 2 7%

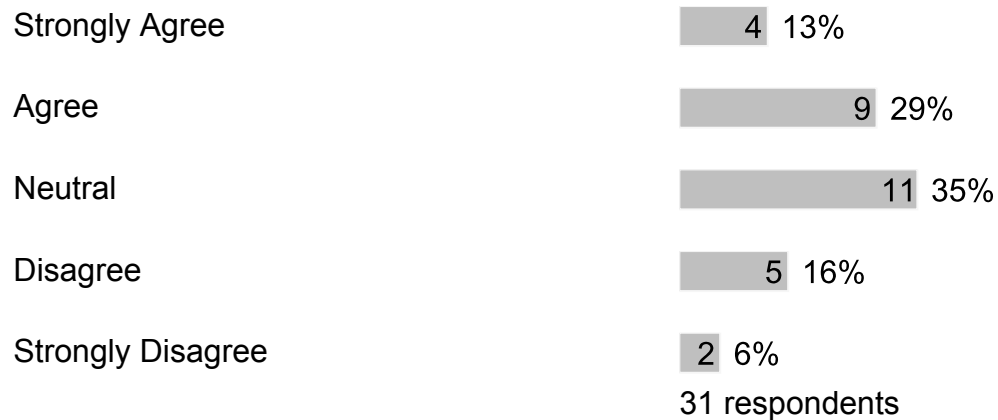
Agree 12 40%



**12. Our school has a family resource center and/or a staff member assigned to work with families.**



**13. Our school asks families for their ideas on the best way to communicate school-related information.**



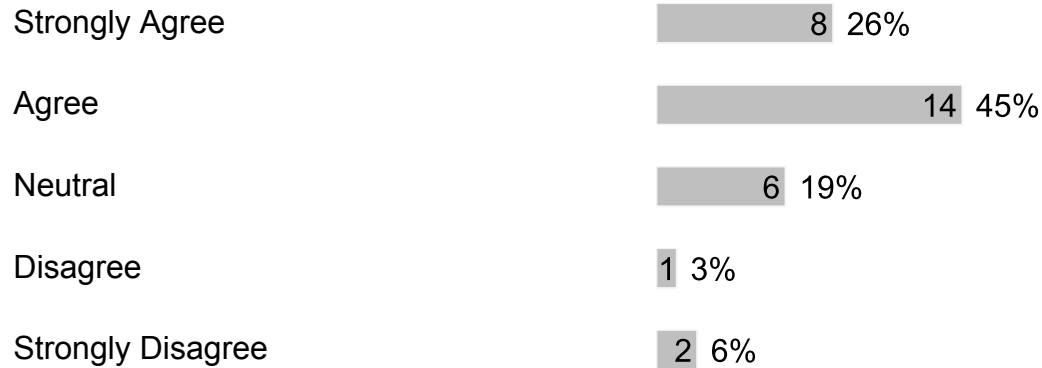
## G. Section 6

### 1. Our school has a culture of high expectations.



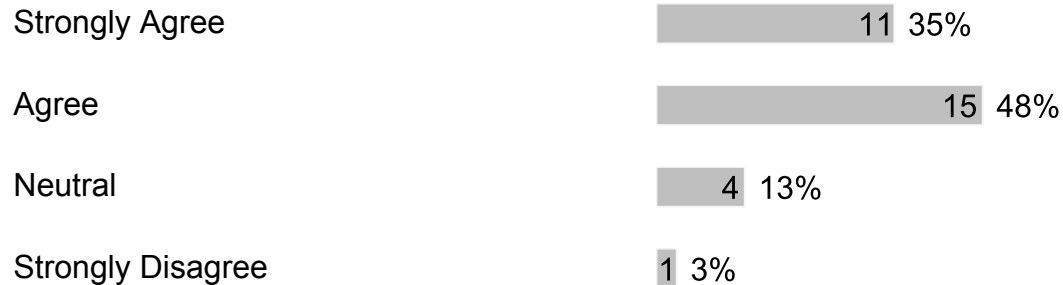
31 respondents

### 2. Our school has a continuous improvement process.



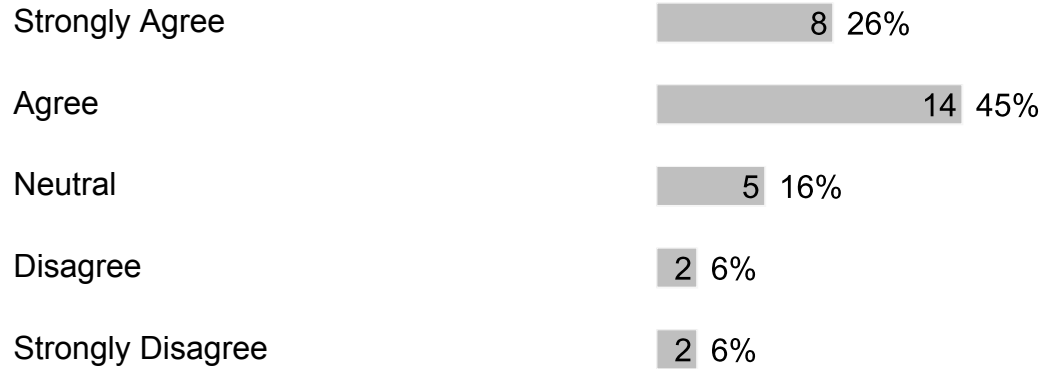
31 respondents

### 3. Our school's leaders expect staff members to hold all students to high academic standards.



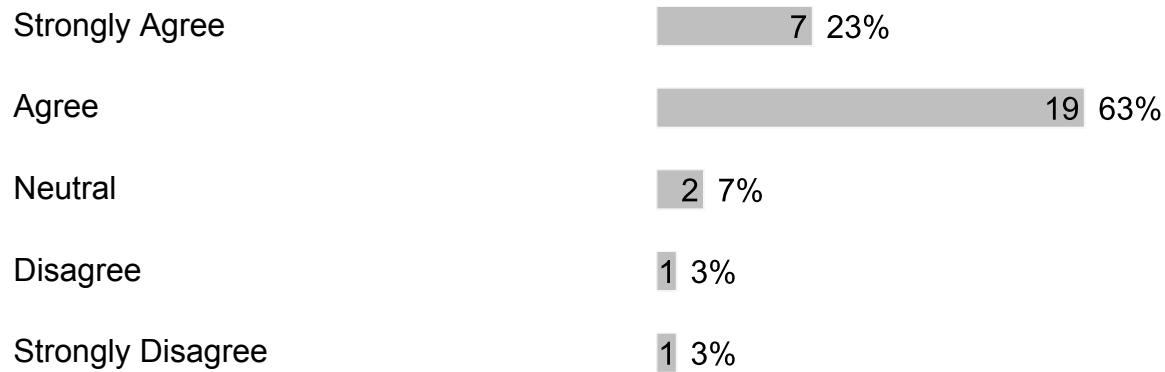
31 respondents

**4. Our school's leaders hold themselves accountable for student learning.**



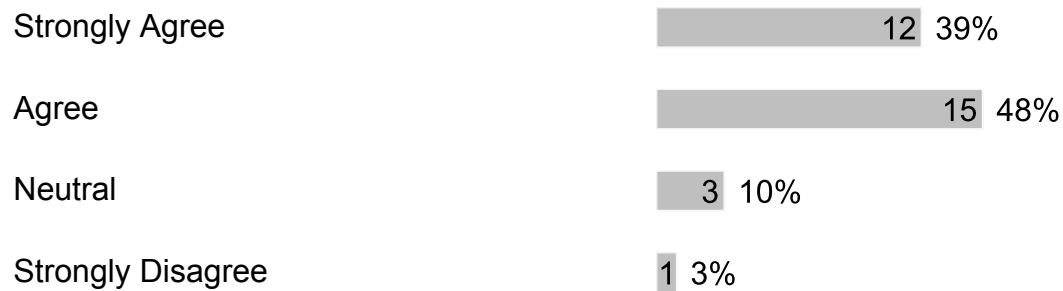
31 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**



30 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**



31 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



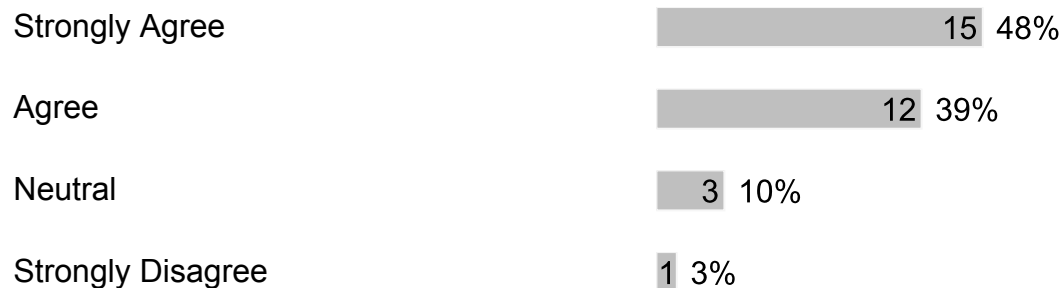
30 respondents

**8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.**



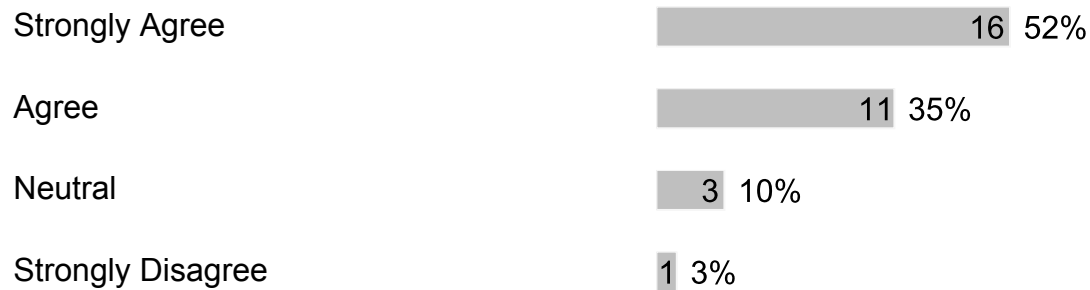
31 respondents

**9. Our school uses the results of student assessments to improve teaching and learning.**



31 respondents

**10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.**



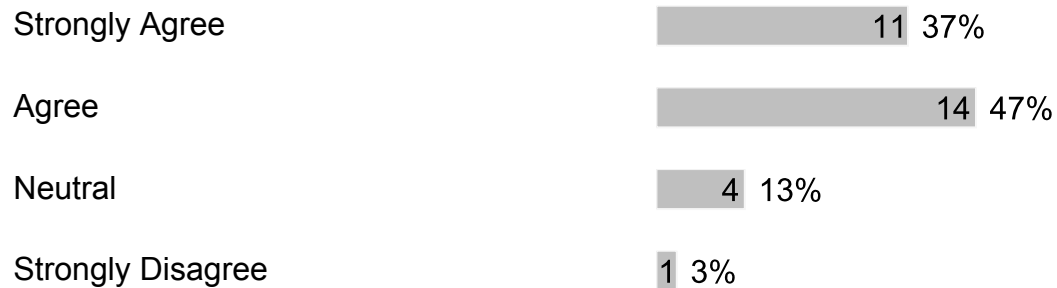
31 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.



31 respondents

**12.** My lessons provide opportunities for students to be actively engaged in their learning.



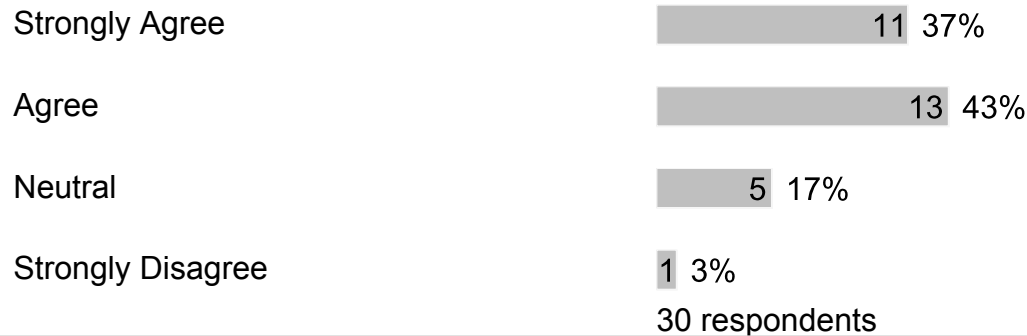
30 respondents

**13.** I structure lessons, tasks and activities that require students' use of digital tools for learning.





**14. I use student achievement data to modify and adjust materials and lessons for my students.**



**15. I use formative assessments to monitor student progress.**



**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**



Strongly Disagree 1 3%  
31 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**

Strongly Agree 11 35%  
Agree 13 42%  
Neutral 5 16%  
Strongly Disagree 2 6%  
31 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**

Strongly Agree 10 32%  
Agree 11 35%  
Neutral 9 29%  
Strongly Disagree 1 3%  
31 respondents

**19. In our school, staff members provide peer coaching to teachers.**

Strongly Agree 10 32%  
Agree 10 32%  
Neutral 8 26%  
Disagree 2 6%  
Strongly Disagree 1 3%

31 respondents

**20.** In our school, staff members participate in continuous professional learning based on identified needs of the school.



30 respondents

**21.** I am provided with professional development opportunities that are relevant to my role.



31 respondents

**22.** Our school shares responsibility for student learning with its staff, parents and community members.



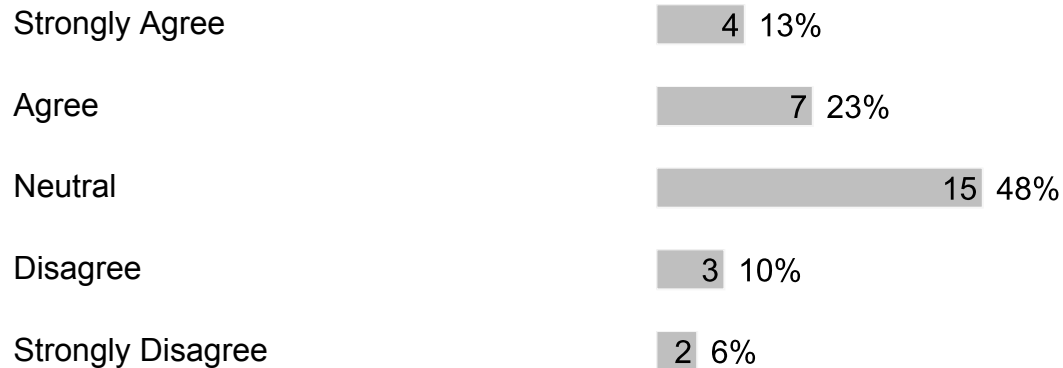
31 respondents

**23. I feel confident in my classroom management strategies.**



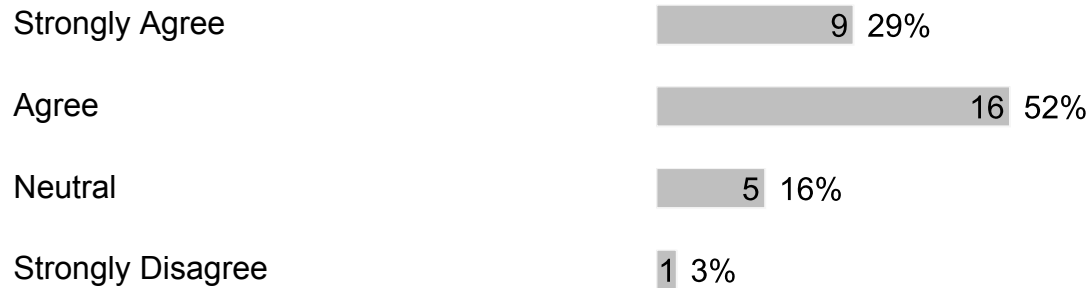
31 respondents

**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



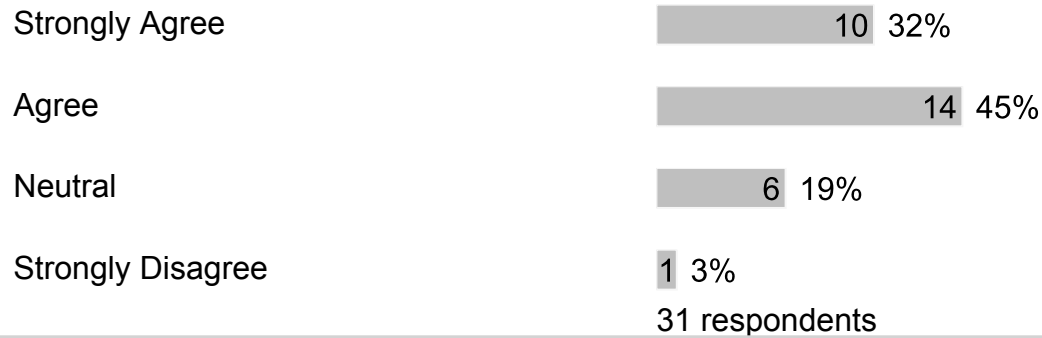
31 respondents

**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**

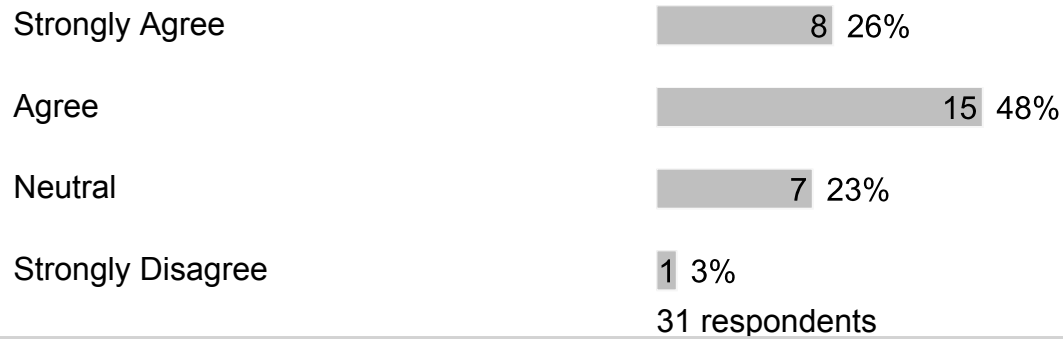


31 respondents

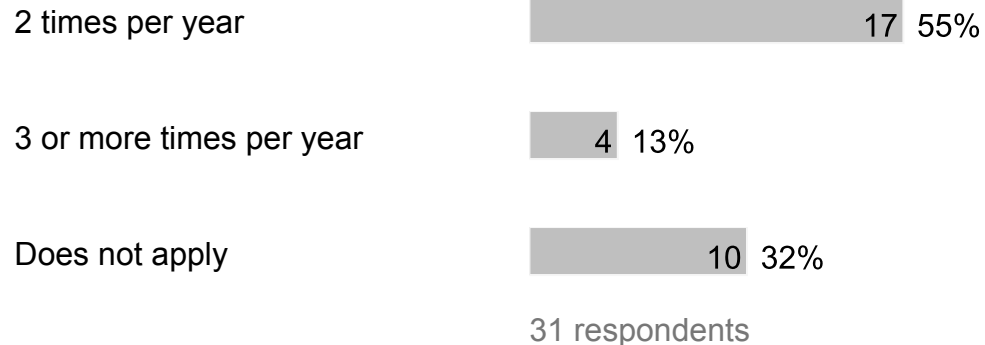
**26. Most teachers report student progress in easy to understand language to families.**



**27. I provide students with timely feedback about their learning.**

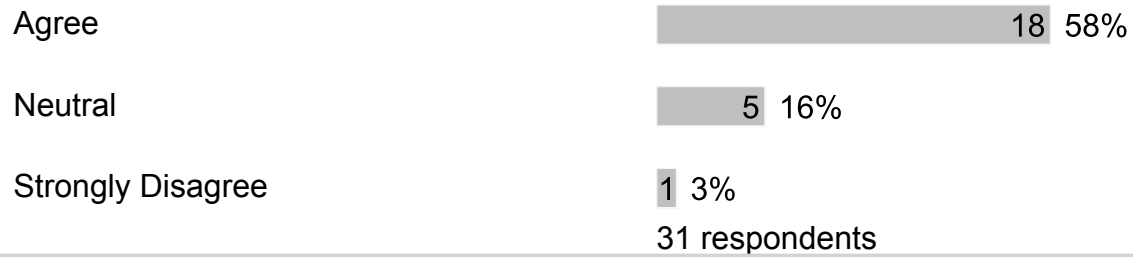


**28. I schedule conferences to share student learning progress with families.**

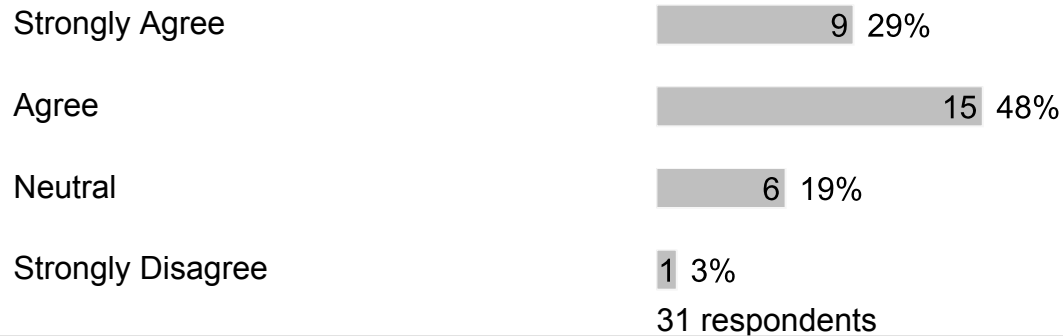


**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**

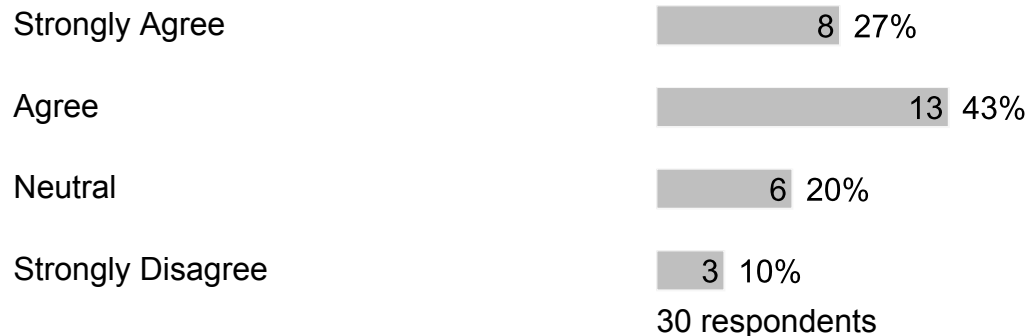




**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**



**31. I regularly post information online or send home a newsletter.**



**32. Our school communicates well about its goals and activities.**



Disagree 2 6%

Strongly Disagree 1 3%

31 respondents

**33. Our school communicates information in ways that are easy for families to understand.**

Strongly Agree 5 17%

Agree 16 53%

Neutral 7 23%

Disagree 1 3%

Strongly Disagree 1 3%

30 respondents

**34. I am accessible via (check all that apply):**

Emails 29 94%

Texts 28 90%

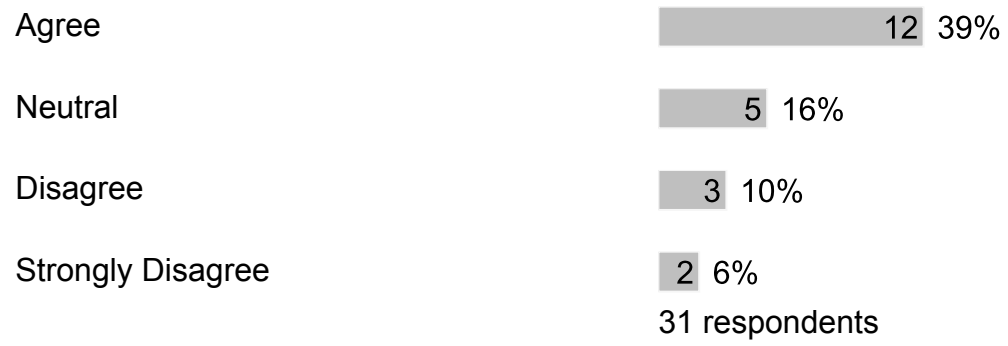
Phone calls 26 84%

Personal visits 10 32%

31 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**

Strongly Agree 9 29%



## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report