

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/04/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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Custom Survey

1 survey(s) 54 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	6	11%
Female	42	78%
Prefer not to answer	6	11%

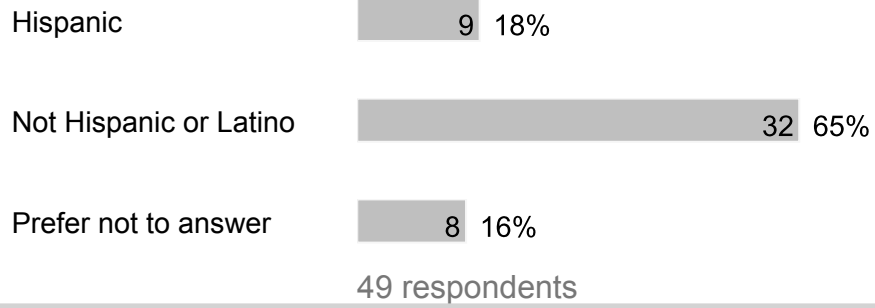
54 respondents

2. Ethnicity

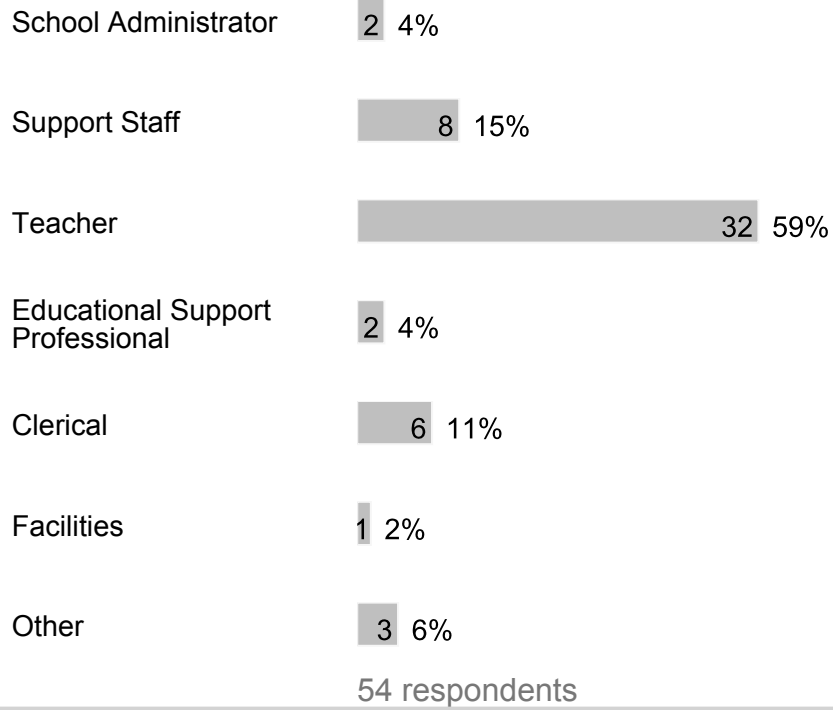
Black or African American	8	16%
White	37	73%
Multiracial	1	2%
Other	5	10%

51 respondents

3. Ethnicity



4. Role



5. Experience



11 - 20 years



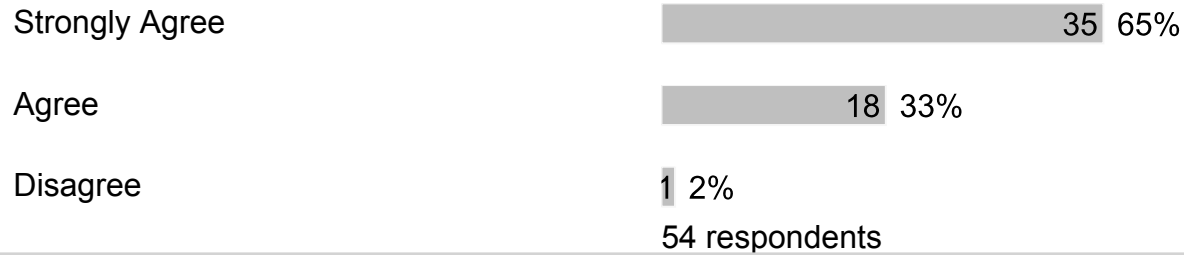
More than 20 years



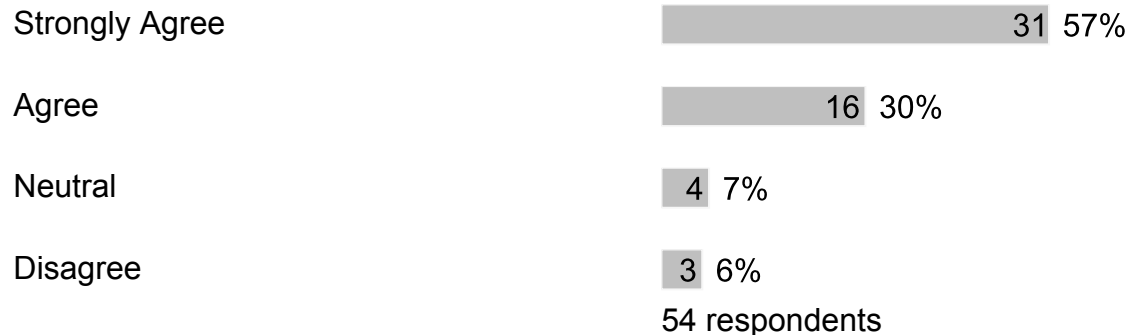
54 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree 7 13%

54 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 12 22%

No 42 78%

54 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 10 19%

Addressed the incident myself 8 15%

Confronted the alleged bully(ies) directly 3 6%

Contacted the parents/guardians of the alleged bully(ies) 5 9%

Does not apply to me 41 76%

54 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 9 17%

Don't know 1 2%

Does not apply to me

44 81%

54 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

18 34%

Agree

19 36%

Neutral

5 9%

Disagree

11 21%

53 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  33 61%

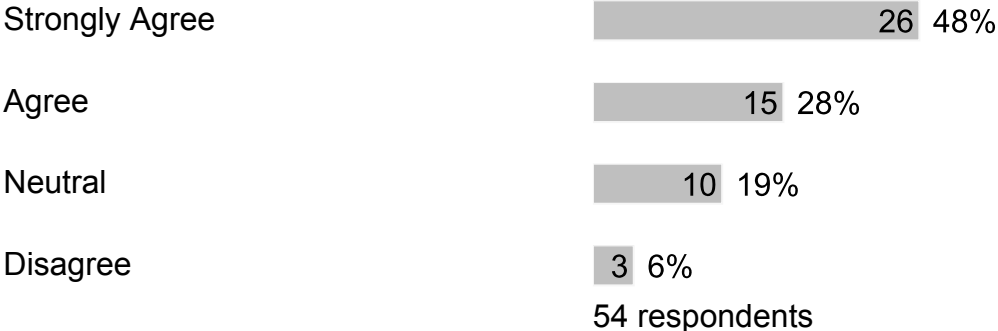
Agree  19 35%

Neutral  2 4%

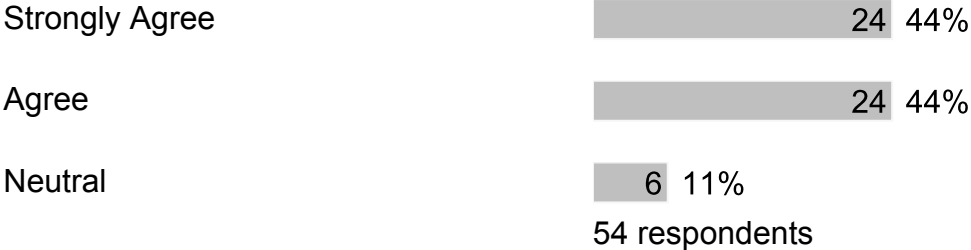
54 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 29 54%

Agree 21 39%

Neutral 2 4%

Disagree 2 4%

54 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 34 63%

Agree 18 33%

Neutral 2 4%

54 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 26 48%

Agree 20 37%

Neutral 8 15%

54 respondents

4. In my school, adults treat students with respect.

Strongly Agree 23 43%

Agree 26 48%

Neutral 5 9%

54 respondents

5. In my school, students treat adults with respect.

Strongly Agree 13 24%

Agree 23 43%

Neutral 11 20%

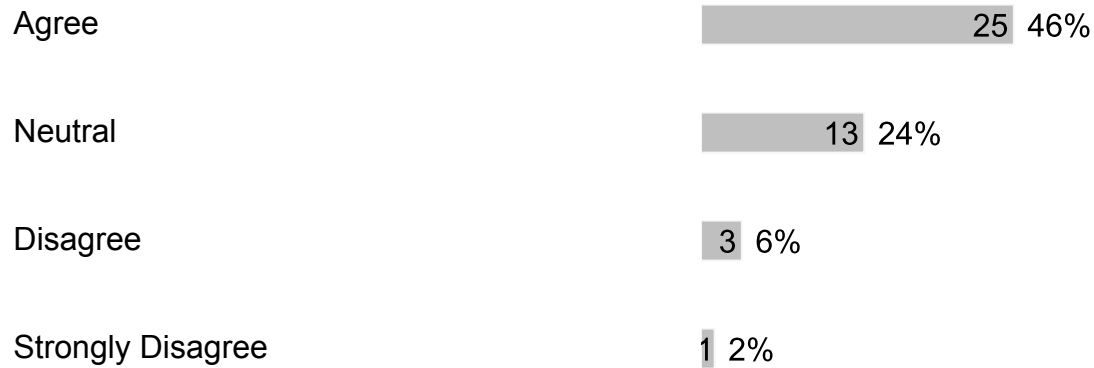
Disagree 6 11%

Strongly Disagree 1 2%

54 respondents

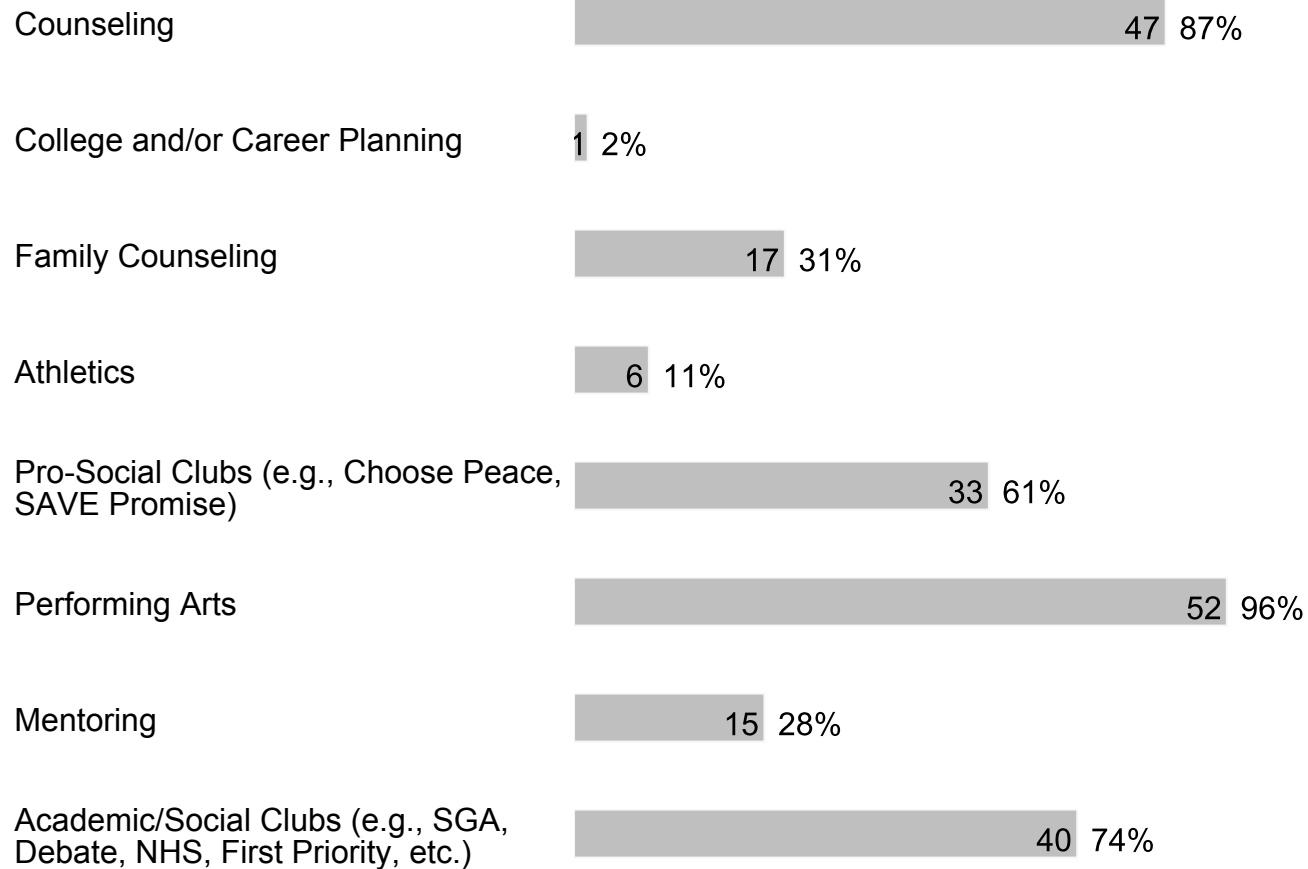
6. In my school, colleagues/adults treat each other with respect.

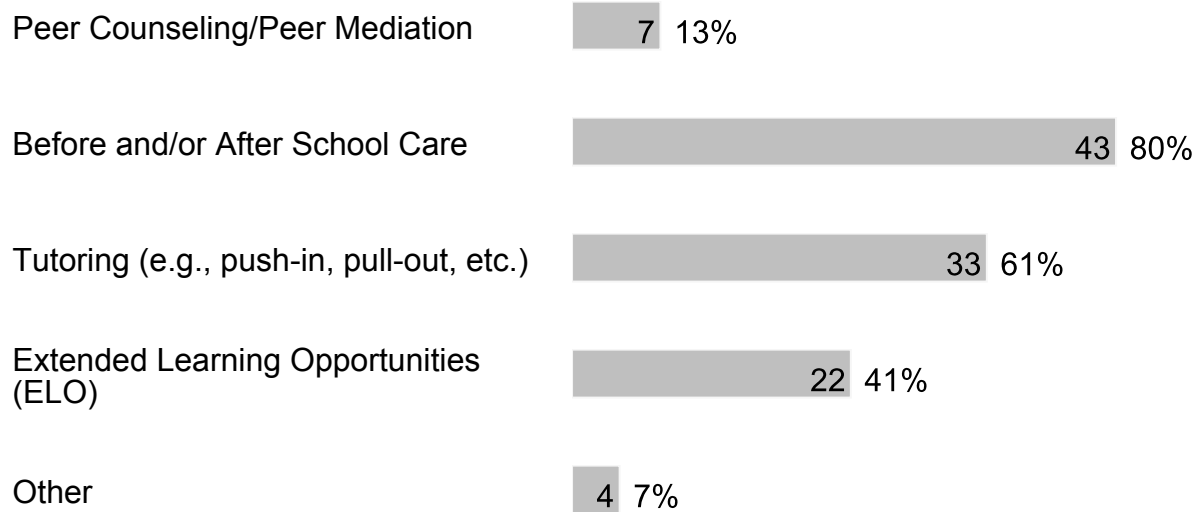
Strongly Agree 12 22%



54 respondents

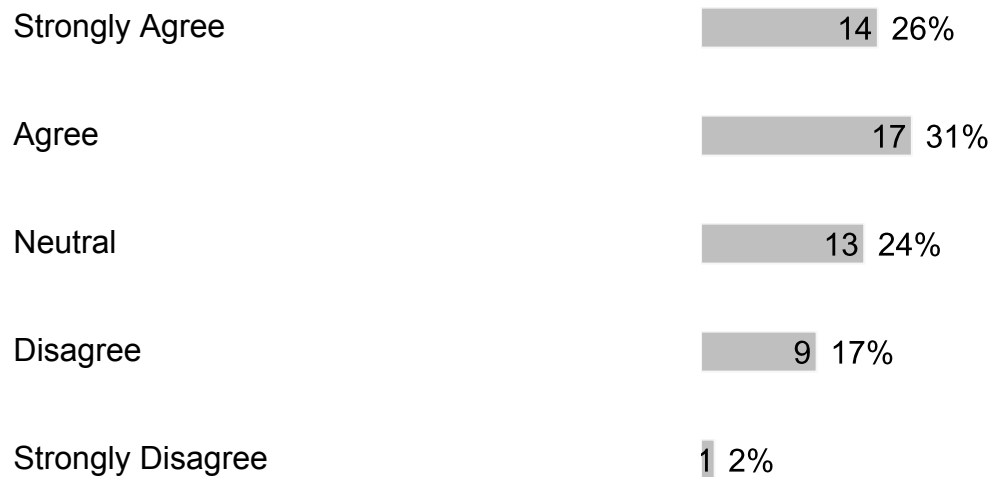
7. At my school the following programs/services are available (check all that apply):





54 respondents

8. Our school implements changes based on the feedback from staff.



54 respondents

9. Our school maintains facilities that support student learning.



Agree 25 46%

Neutral 6 11%

54 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 8 15%

Agree 7 13%

Neutral 25 47%

Disagree 8 15%

Strongly Disagree 5 9%

53 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 12 23%

Agree 17 32%

Neutral 11 21%

Disagree 10 19%

Strongly Disagree 3 6%

53 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 11 20%

Agree 13 24%

Neutral 25 46%

Disagree 4 7%

Strongly Disagree 1 2%

54 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 10 19%

Agree 20 37%

Neutral 20 37%

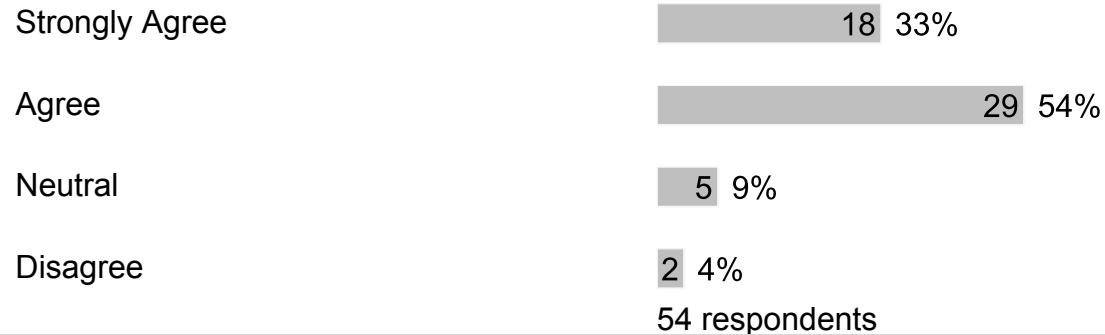
Disagree 3 6%

Strongly Disagree 1 2%

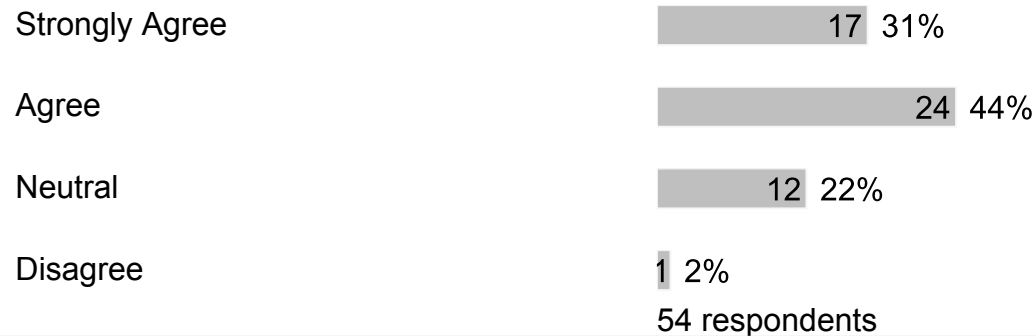
54 respondents

G. Section 6

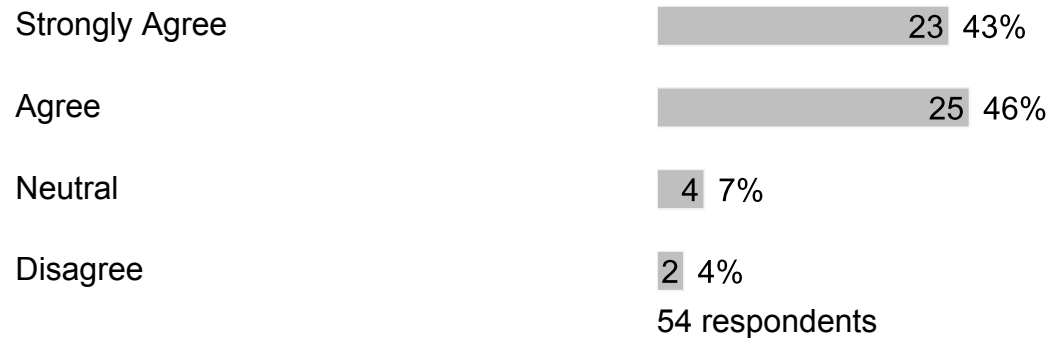
1. Our school has a culture of high expectations.



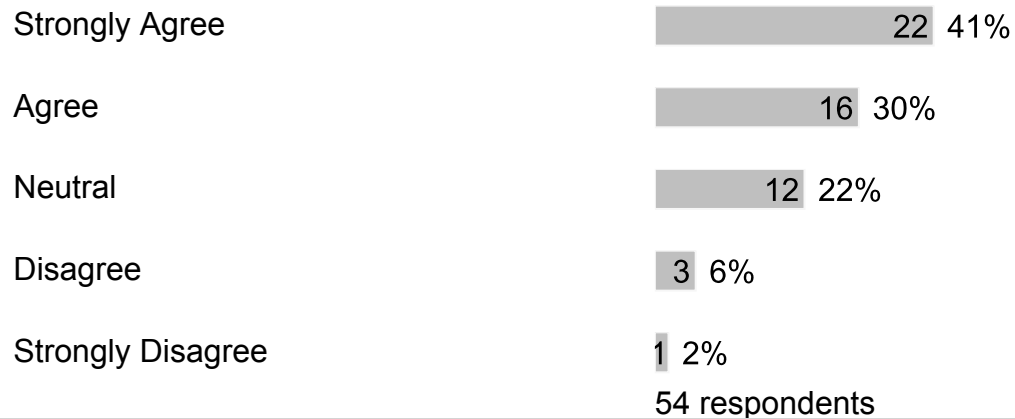
2. Our school has a continuous improvement process.



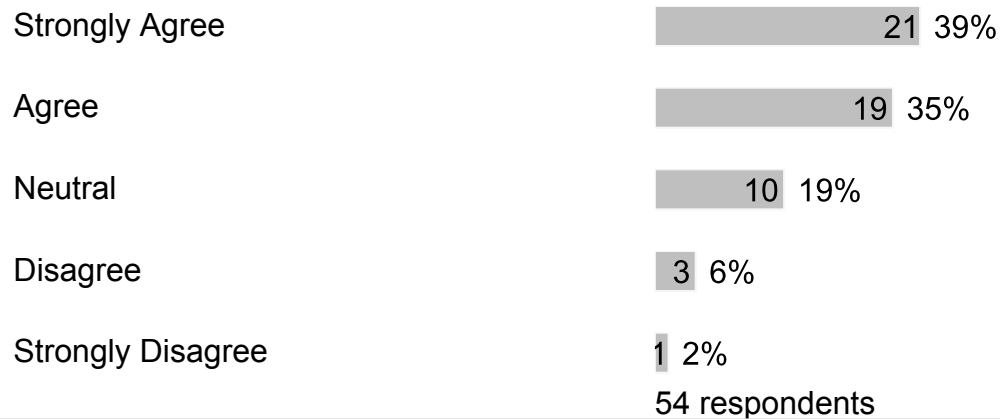
3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



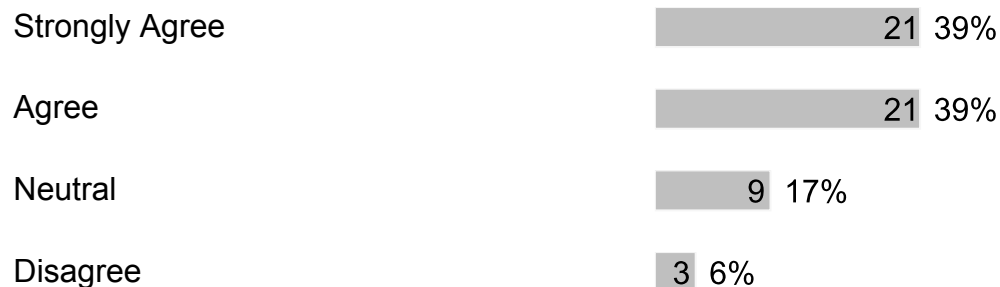
54 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



54 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



54 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Agree 22 42%

Neutral 6 12%

52 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 14 26%

Agree 18 33%

Neutral 22 41%

54 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 28 52%

Agree 16 30%

Neutral 10 19%

54 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 22 41%

Agree 18 33%

Neutral 13 24%

Disagree 1 2%

54 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 26 48%

Agree 16 30%

Neutral 12 22%

54 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 27 50%

Agree 16 30%

Neutral 11 20%

54 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 22 42%

Agree 20 38%

Neutral 11 21%

53 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 20 37%

Agree 23 43%

Neutral 11 20%

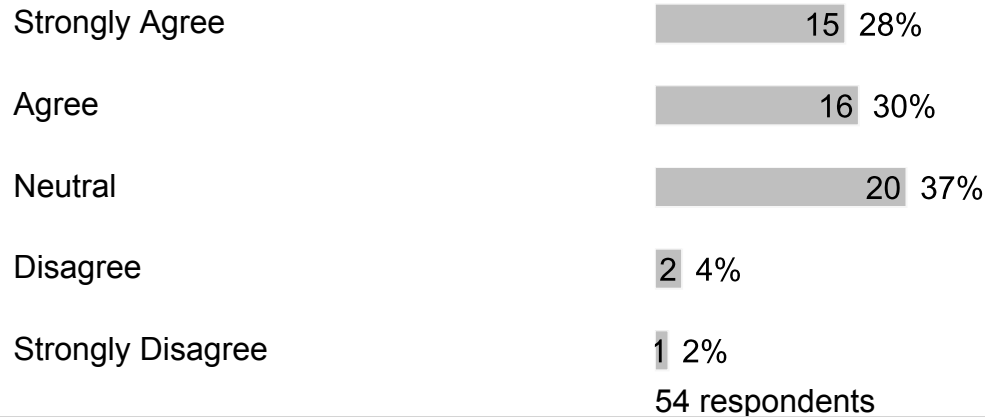
54 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 20 38%



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



Disagree 2 4%

54 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 20 37%

Agree 13 24%

Neutral 14 26%

Disagree 5 9%

Strongly Disagree 2 4%

54 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 26 48%

Agree 17 31%

Neutral 11 20%

54 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 20 37%

Agree 18 33%

Neutral 15 28%

Strongly Disagree 1 2%

54 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



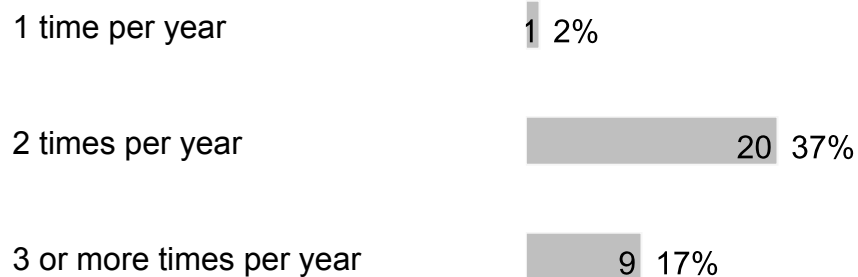
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



Does not apply 24 44%

54 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 32 59%

Agree 18 33%

Neutral 4 7%

54 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 24 44%

Agree 14 26%

Neutral 15 28%

Disagree 1 2%

54 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 19 35%

Agree 19 35%

Neutral 12 22%

Disagree 3 6%

Strongly Disagree 1 2%

54 respondents

32. Our school communicates well about its goals and activities.



54 respondents

33. Our school communicates information in ways that are easy for families to understand.



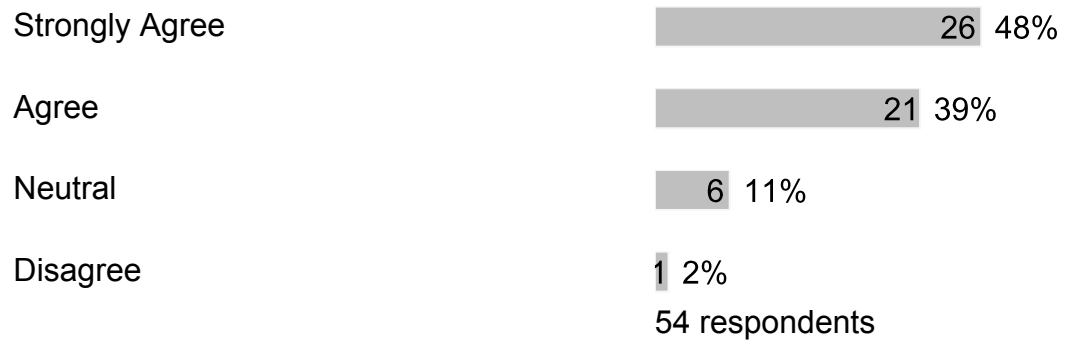
52 respondents

34. I am accessible via (check all that apply):



54 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report