

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 11/04/2025



surveys

Custom Survey

1 survey(s) 107 response(s)

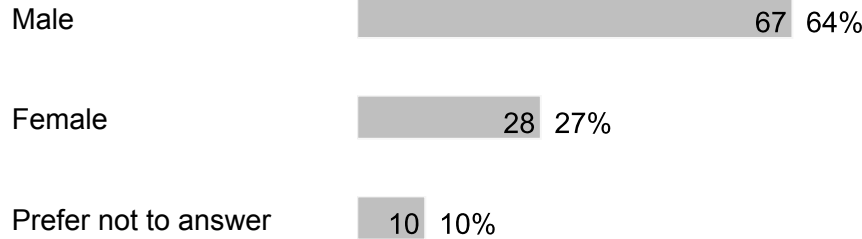
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

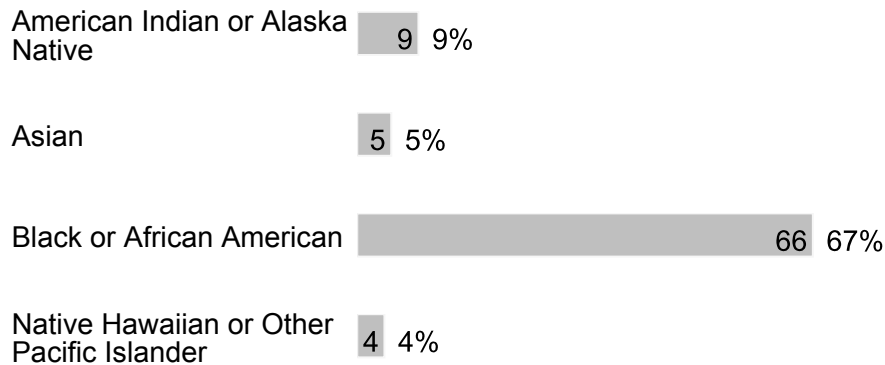
Number of Responses | Percentages of Total Responses

1. Gender



105 respondents

2. Race



White 2 2%

Multiracial 2 2%

Other 11 11%

99 respondents

3. Ethnicity

Hispanic 23 31%

Non-Hispanic or Latino 32 43%

Prefer not to answer 20 27%

75 respondents

4. Grade

Grade 7 1 1%

Grade 8 3 3%

Grade 10 4 4%

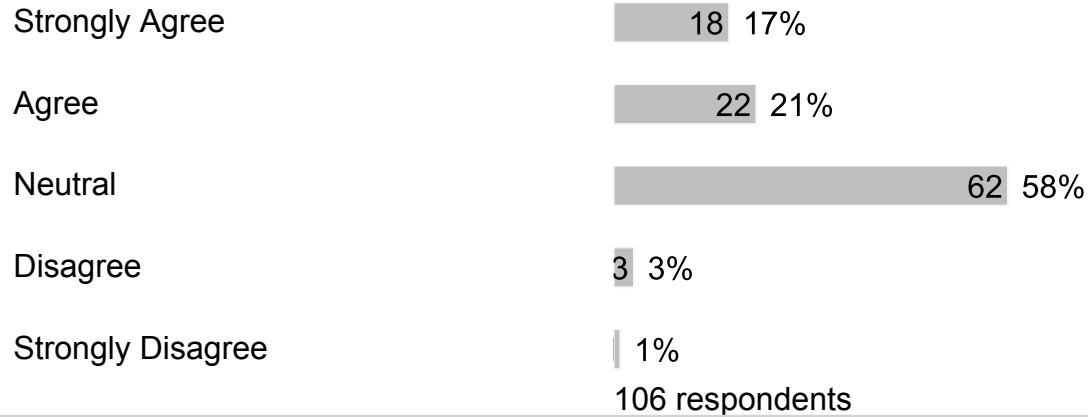
Grade 11 60 57%

Grade 12 37 35%

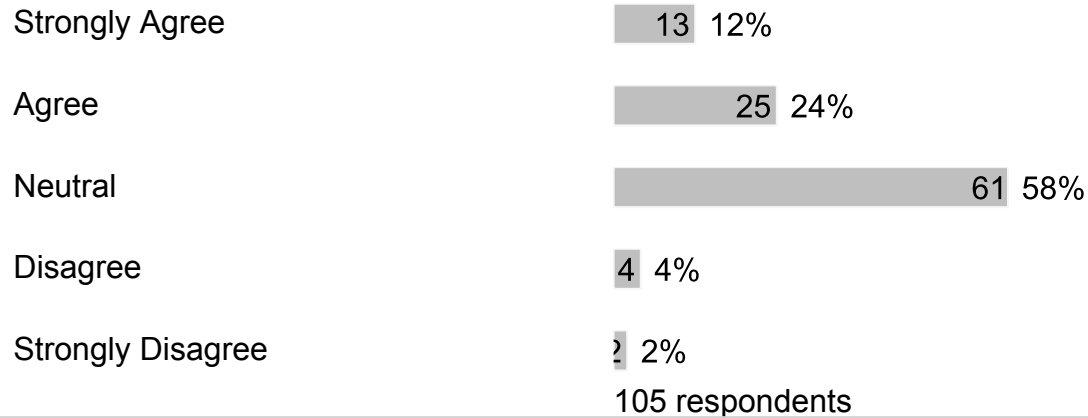
105 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 4 4%

Strongly Disagree 3 3%

106 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 15 14%

Agree 10 10%

Neutral 59 56%

Disagree 11 10%

Strongly Disagree 10 10%

105 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 12 11%

Agree 11 10%

Neutral 58 55%

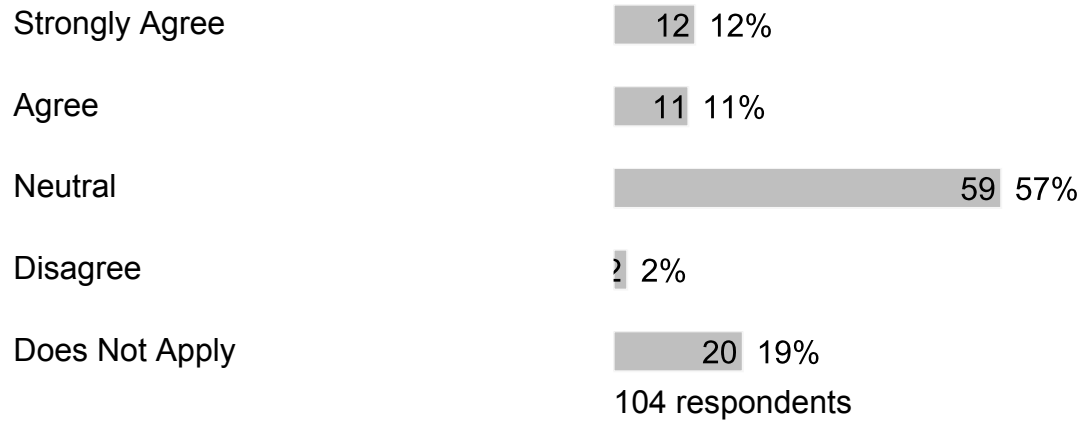
Disagree 1 1%

Strongly Disagree 1 1%

Does Not Apply 22 21%

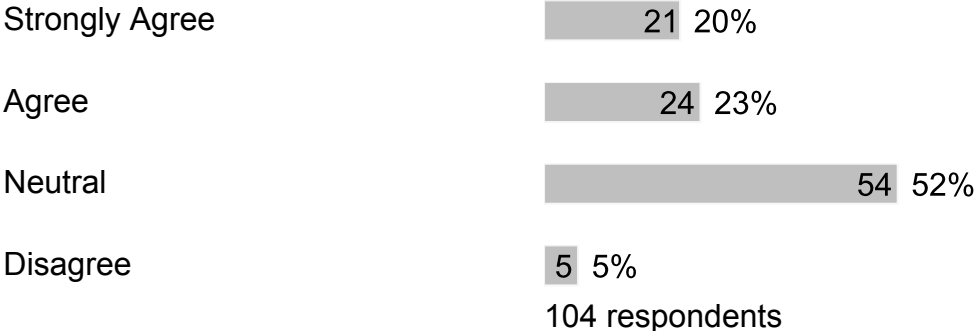
105 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



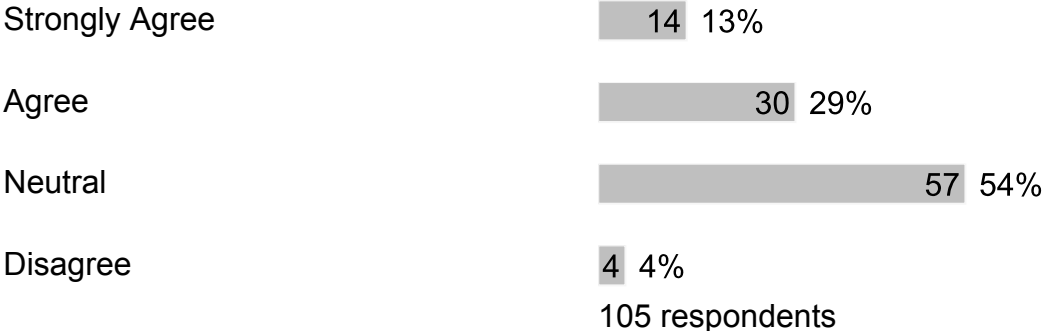
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

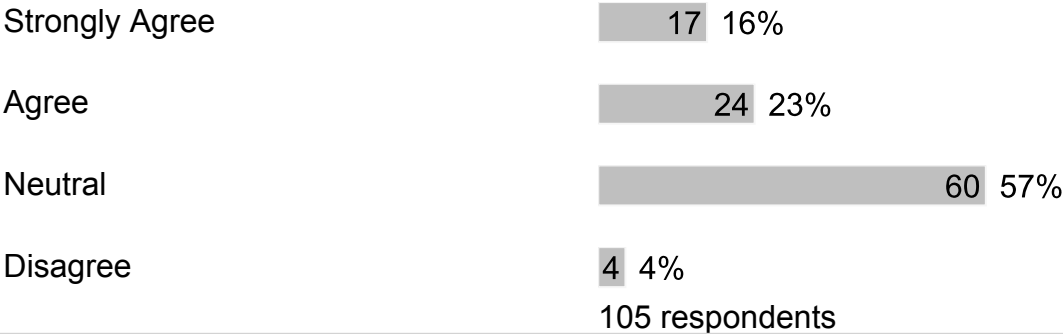


E. Section 4

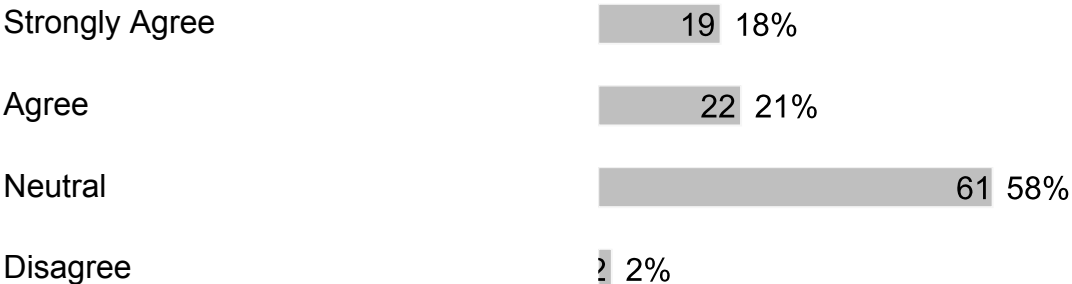
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

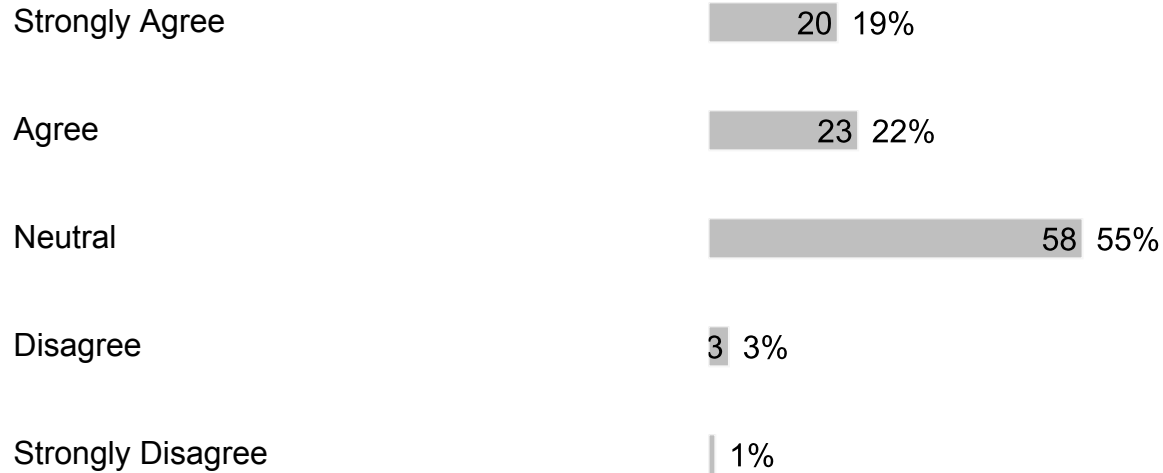


Strongly Disagree

| 1%
105 respondents

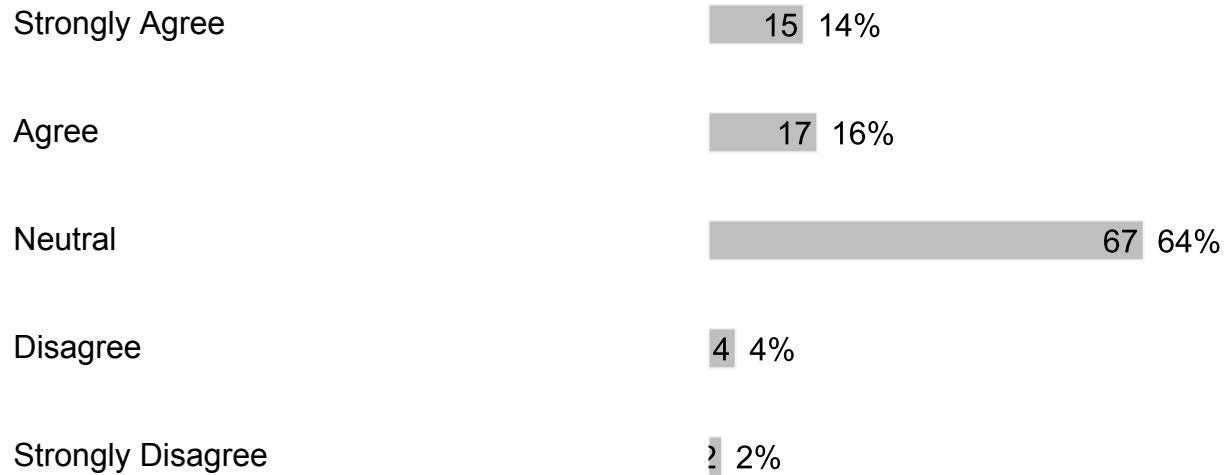
F. Section 5

1. If my child has a problem, they know who they can go to for help.



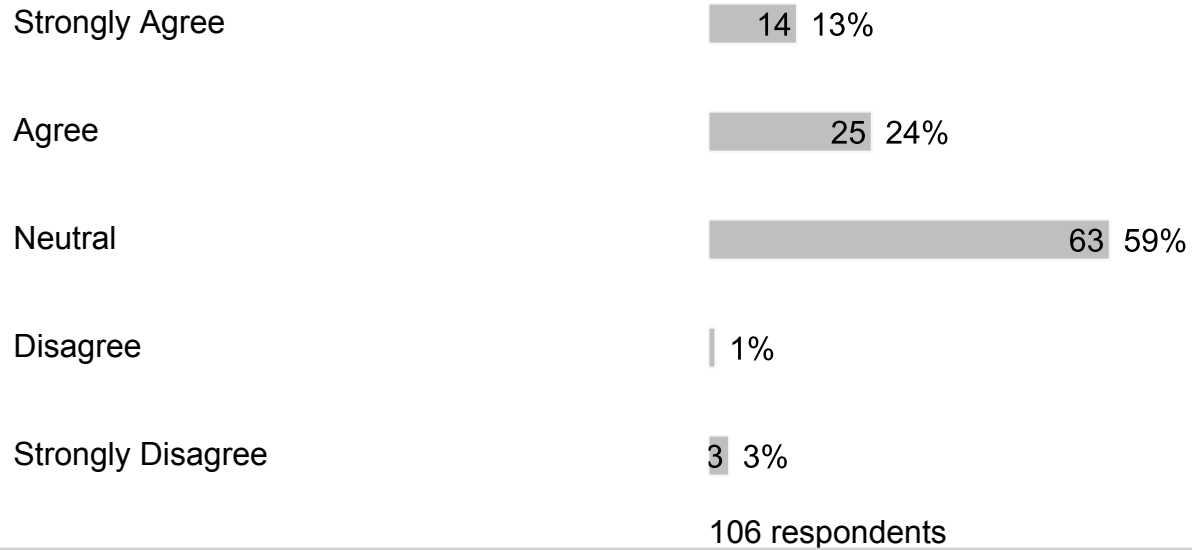
105 respondents

2. My child likes going to school.

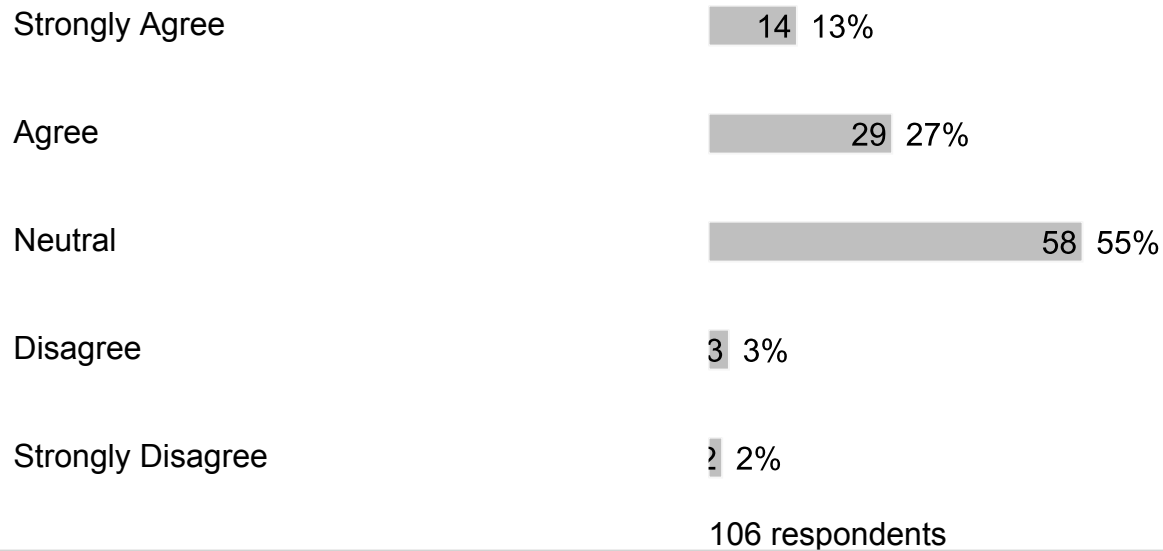


105 respondents

3. I would recommend my child's school to my friends and/or family.

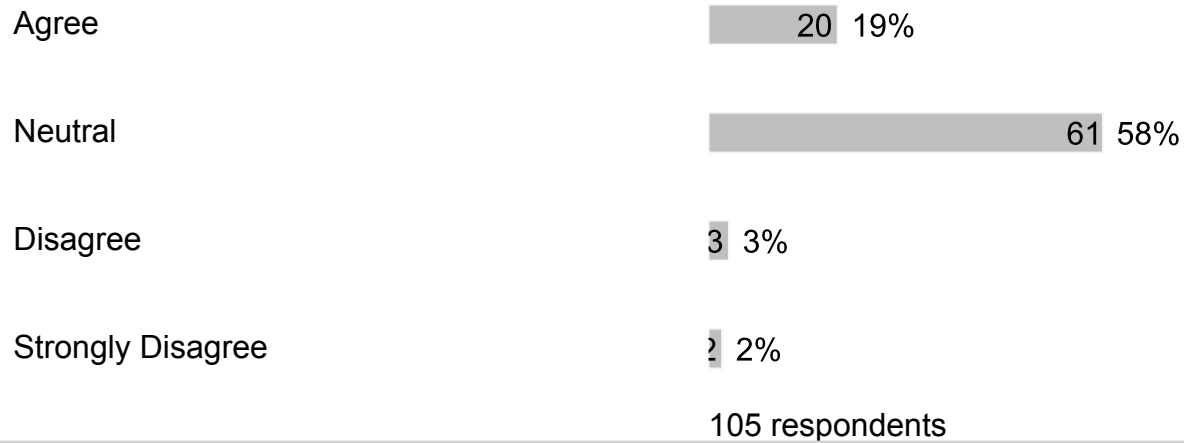


4. Our school treats students with value, respect and compassion.

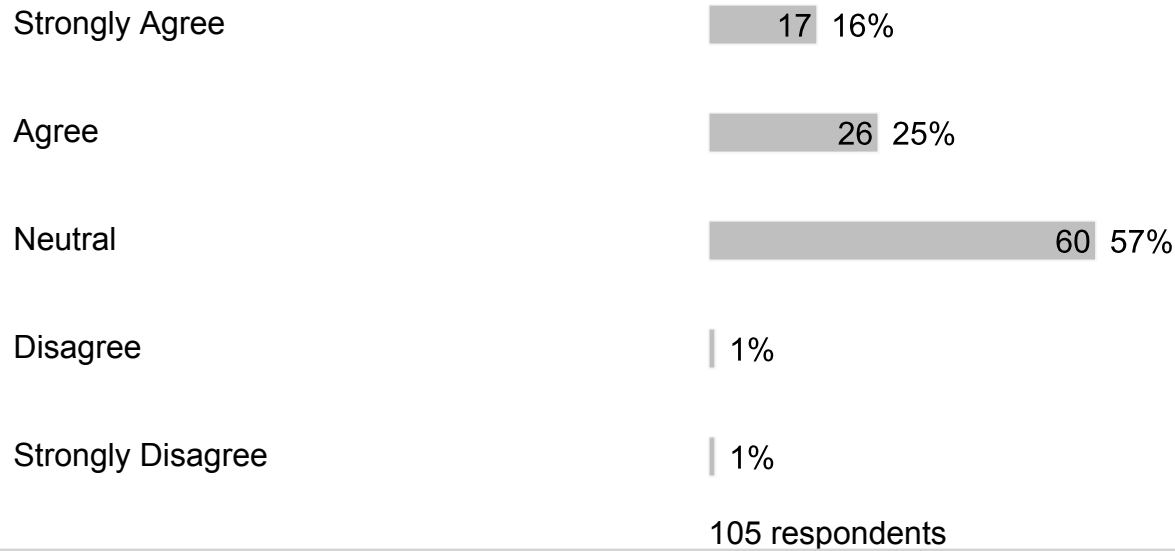


5. The office staff is helpful and made me feel valued as a parent/guardian.





6. When visiting the school, I am greeted with courtesy and respect by the office staff.



7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral 59 56%

Disagree 2 2%

105 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 51 50%

College and/or Career Planning 47 46%

Family Counseling 33 32%

Athletics 24 24%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 28 27%

Performing Arts 15 15%

Mentoring 24 24%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 23 23%

Peer Counseling/Peer Mediation 17 17%

ROTC 6 6%

Before and/or After School Child Care 12 12%

Tutoring (e.g., push-in, pull-out, etc.) 17 17%

Extended Learning Opportunities (ELO) 16 16%

Other 10 10%

102 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 22 25%

College and/or Career Planning 26 29%

Family Counseling 17 19%

Athletics 10 11%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 17 19%

Performing Arts 7 8%

Mentoring 12 13%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 12 13%

Peer Counseling/Peer Mediation 4 4%

ROTC 1 1%

Before and/or After School Child Care 5 6%

Tutoring (e.g., push-in, pull-out, etc.) 7 8%

Extended Learning Opportunities (ELO) 9 10%

Other 16 18%

89 respondents

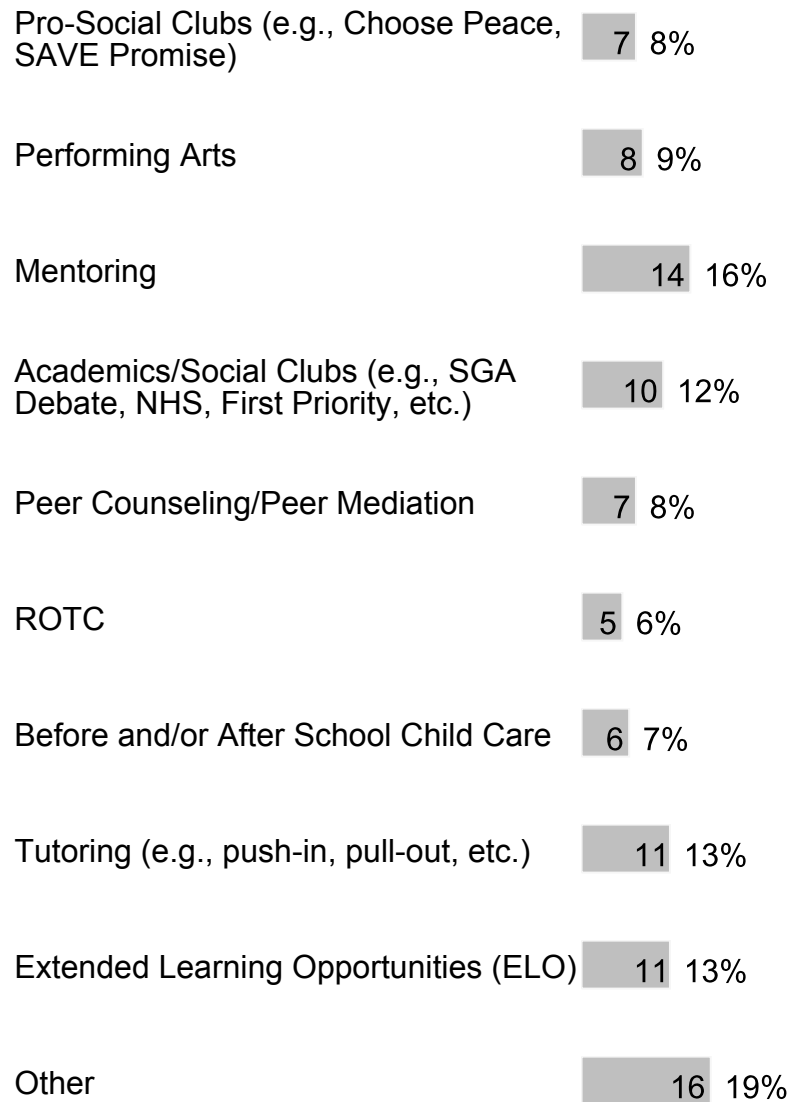
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling 23 27%

College and/or Career Planning 33 39%

Family Counseling 22 26%

Athletics 16 19%



85 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral



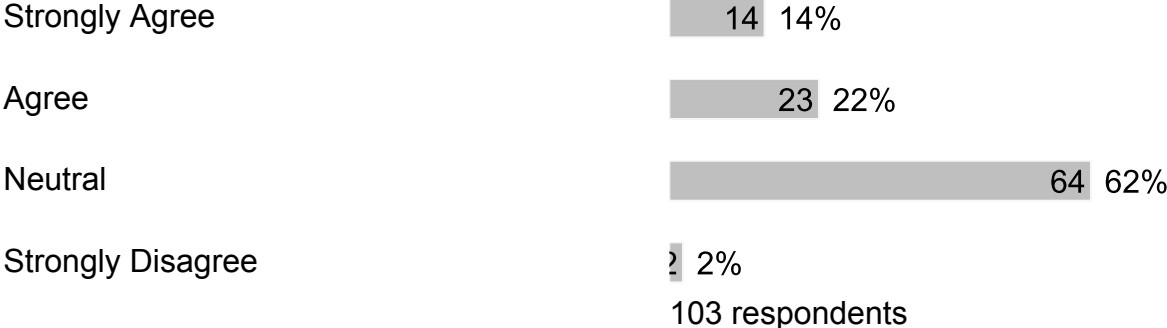
Disagree



102 respondents

G. Section 6

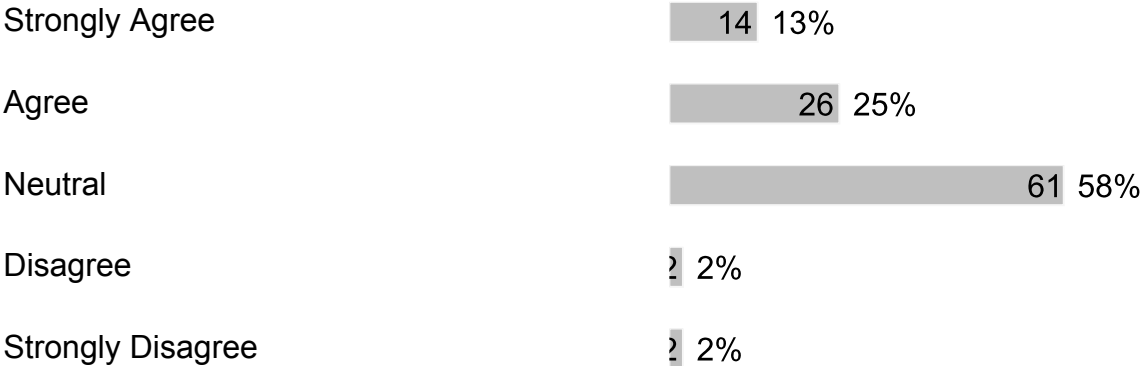
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.

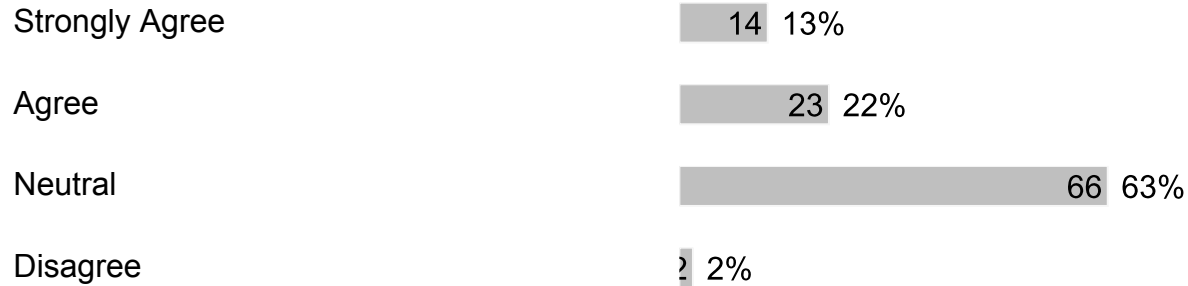


3. Our school's administration provides strong instructional leadership.



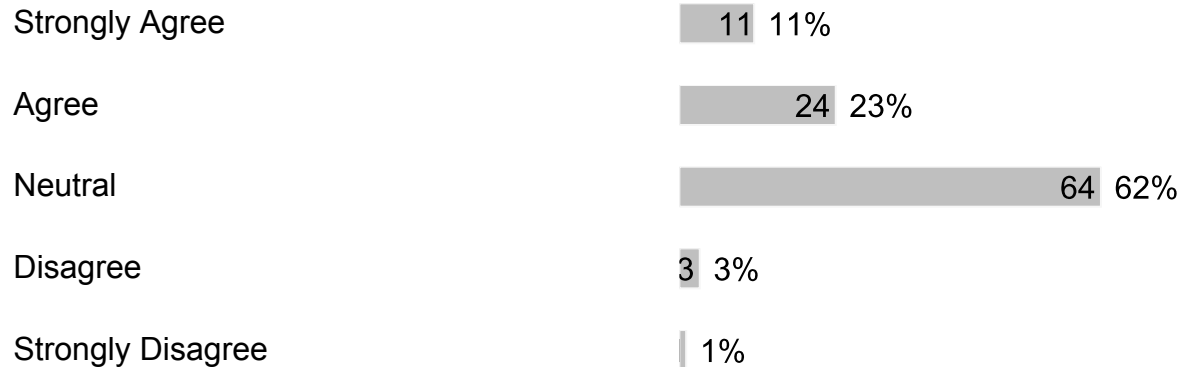
105 respondents

4. Our school has established goals and a plan for improving student learning.



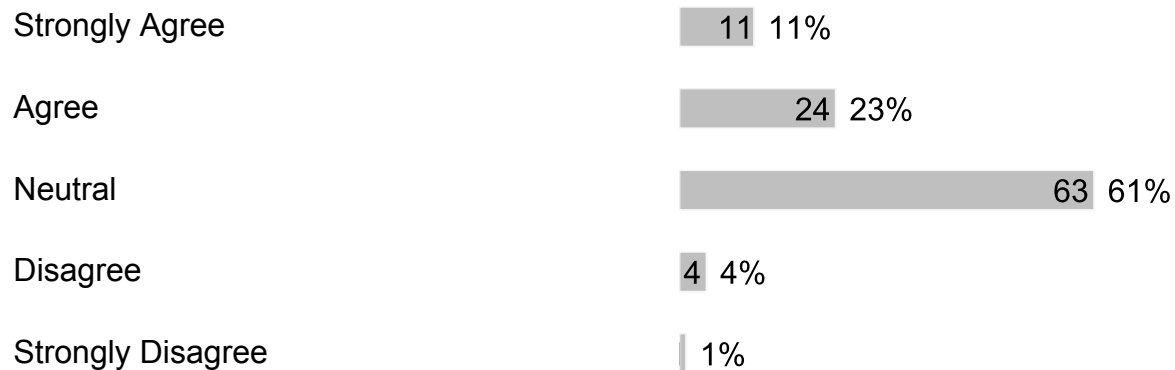
105 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



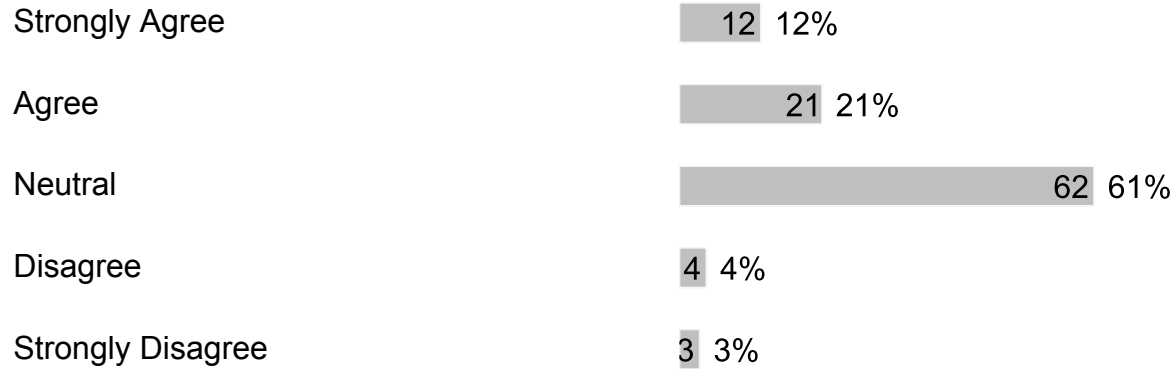
103 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



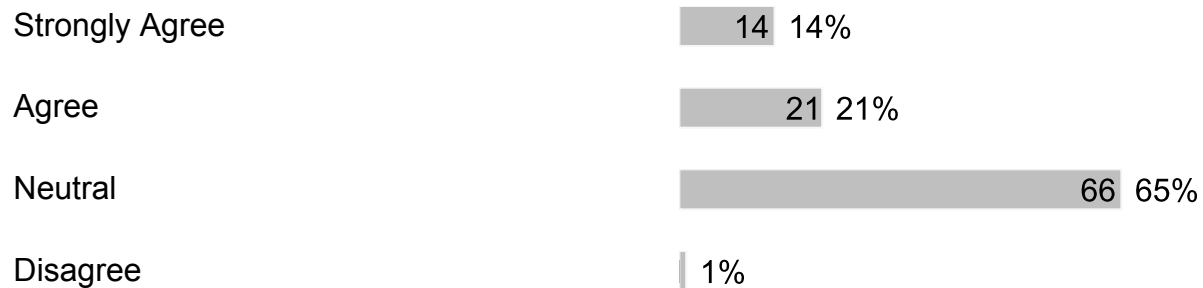
103 respondents

7. Our school has high expectations for students.



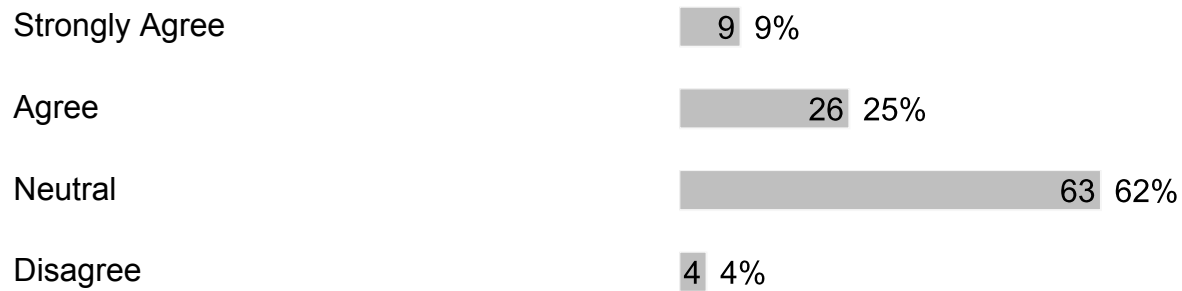
102 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



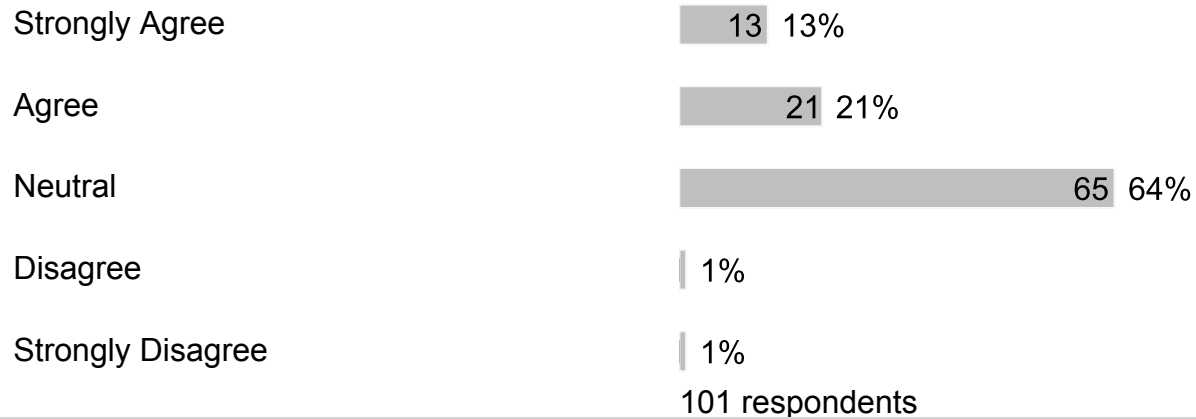
102 respondents

9. My child's teachers give work that challenges my child.

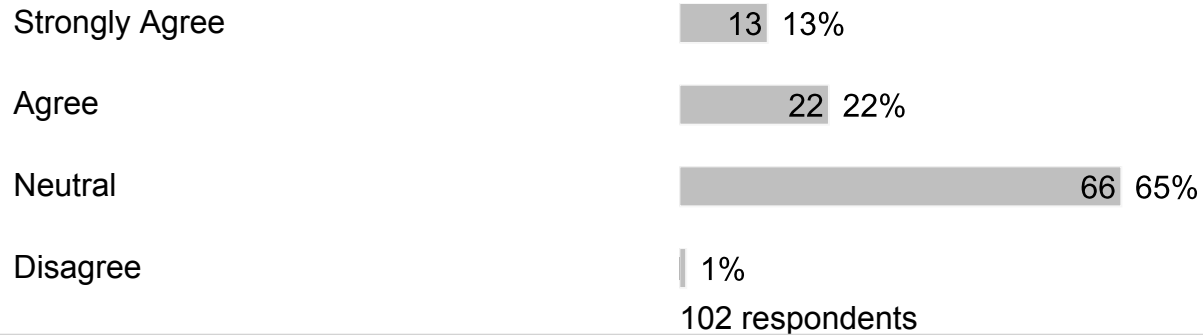


102 respondents

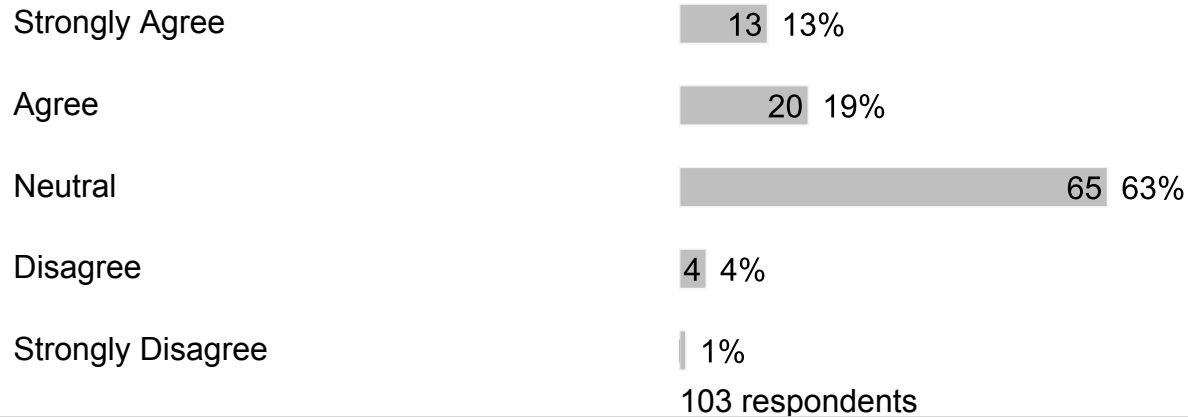
10. My child's teachers work as a team to help my child learn.



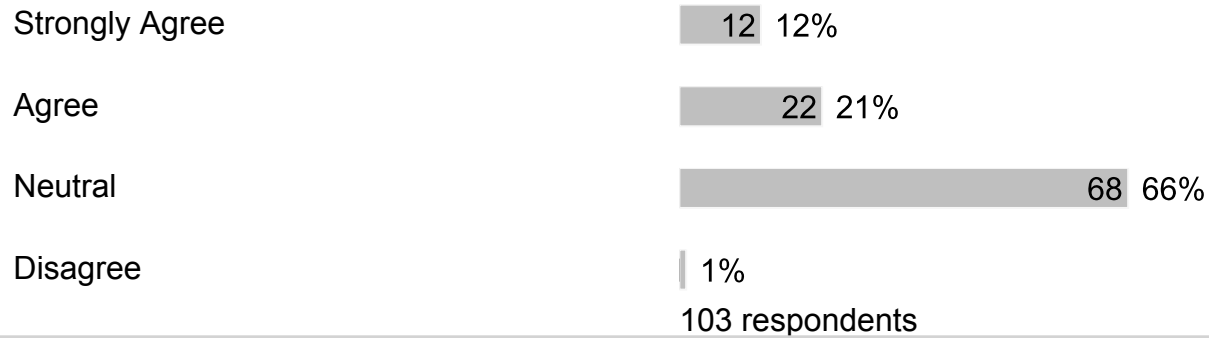
11. My child's teachers use a variety of teaching strategies.



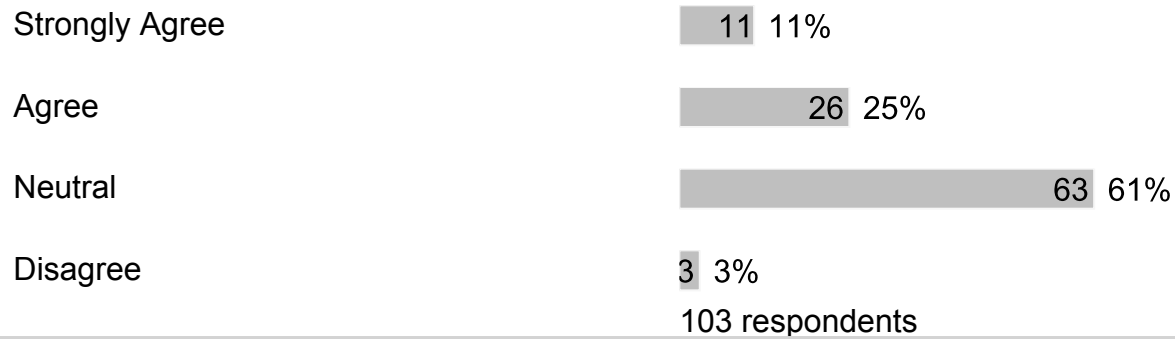
12. My child's teachers adjust the instruction to meet my child's learning needs.



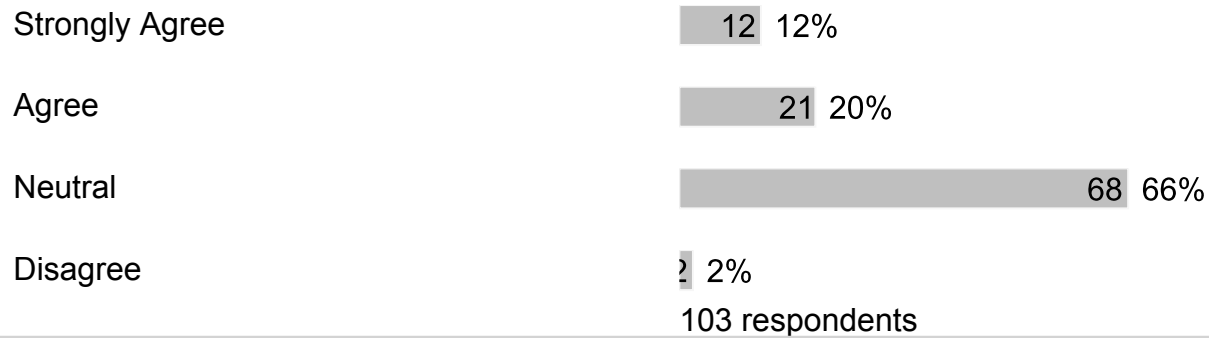
13. My child sees a relationship between what is being taught and everyday life.



14. Clear learning expectations are set for my child.

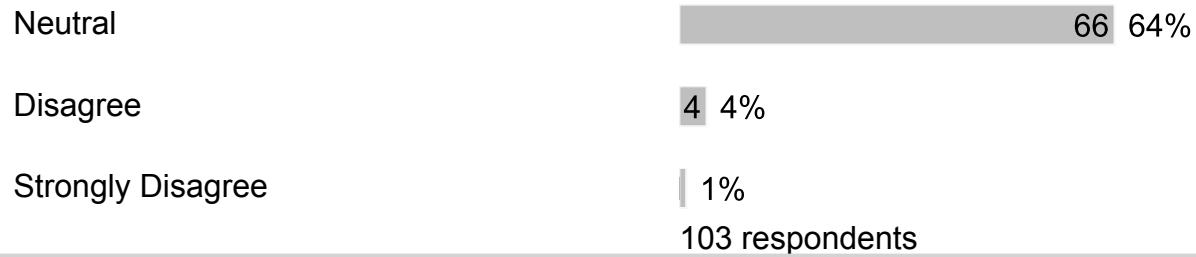


15. My child's understanding of what was taught is regularly assessed.

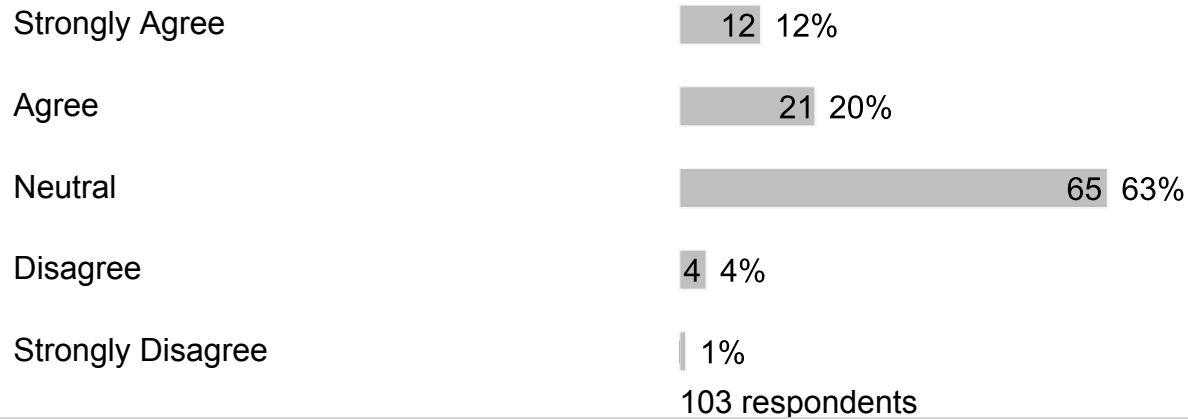


16. Our school works to keep instructional time free from distraction.

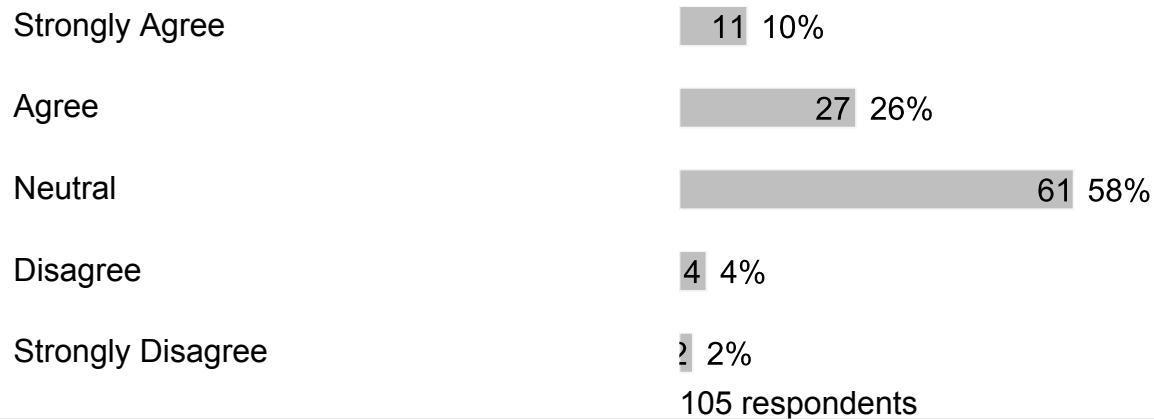




17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

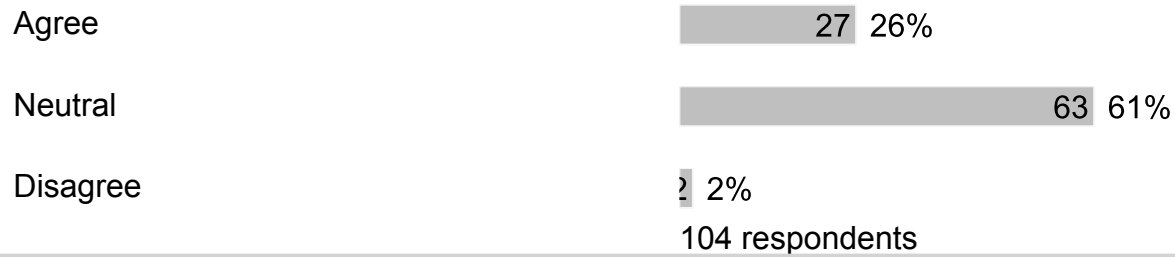


18. My child's teachers report on my child's progress in easy to understand language.

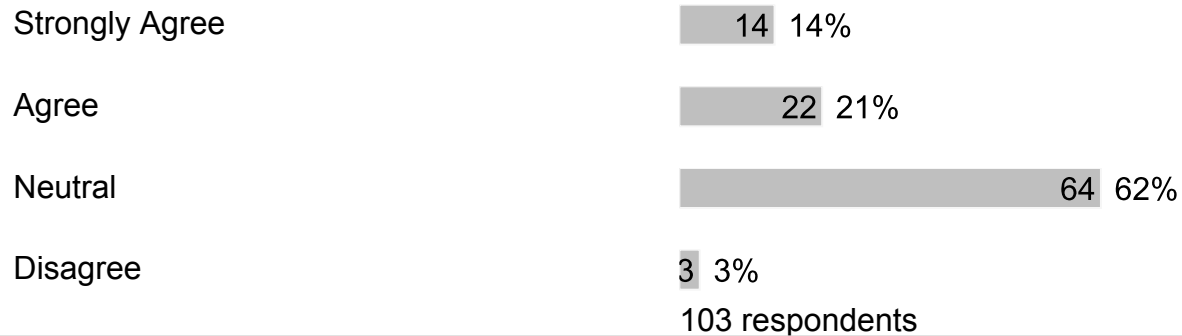


19. Teachers schedule conferences to share student learning progress with families.

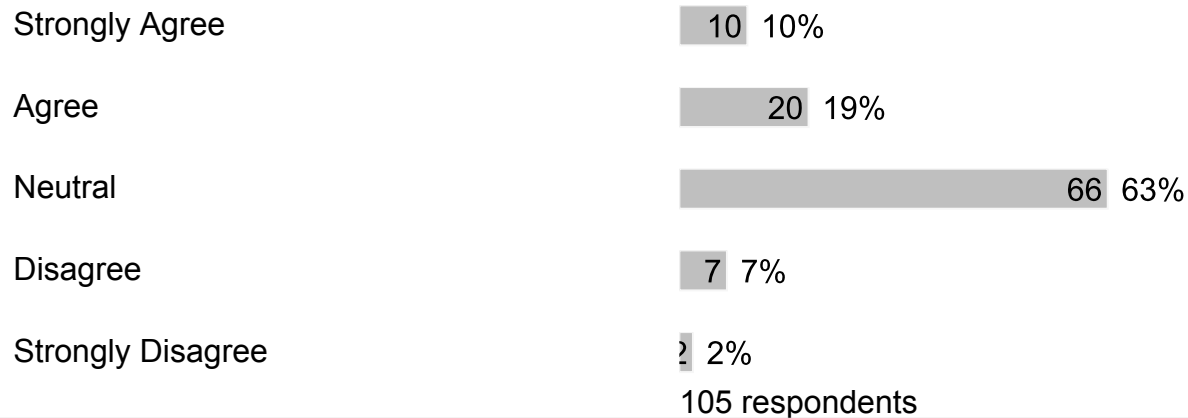




20. My child is prepared for success in the next school year.

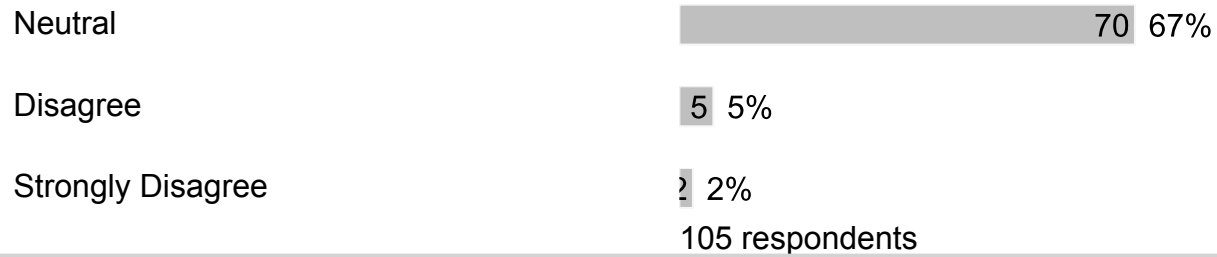


21. Families are encouraged to volunteer.

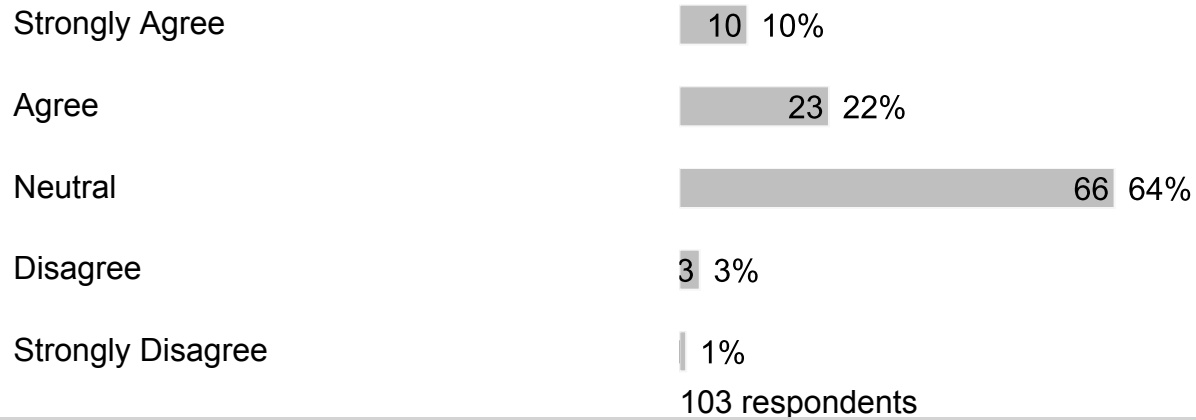


22. Families are given the opportunity to participate on school committees.

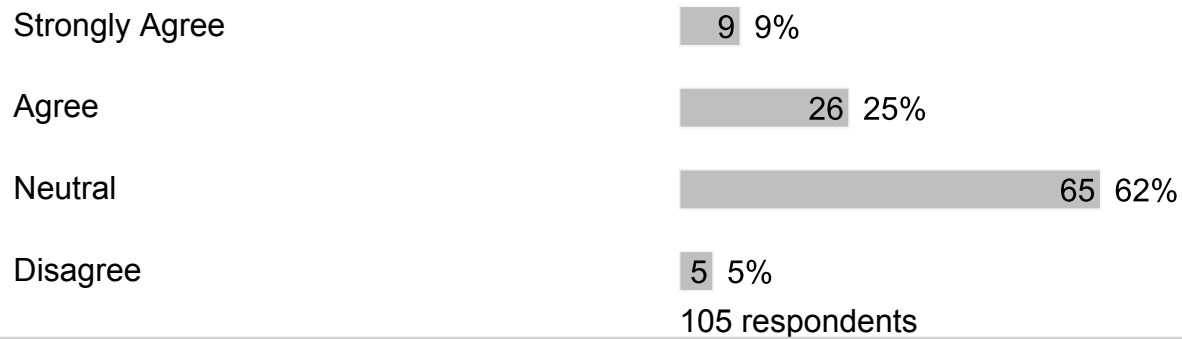




23. I am well-informed of the school's goals and activities.

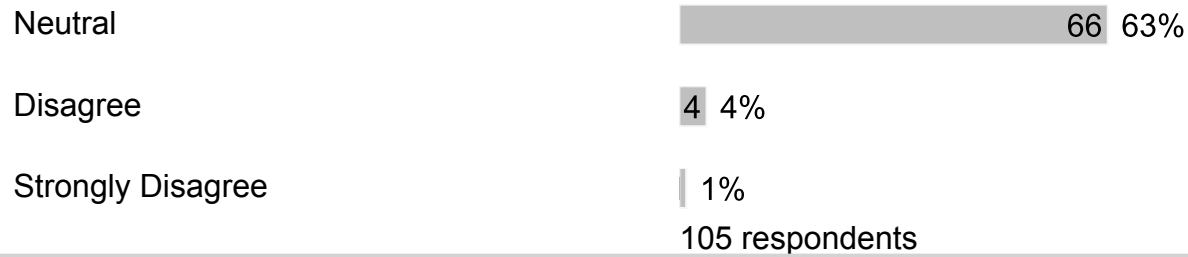


24. Our school reports the achievement of school goals.

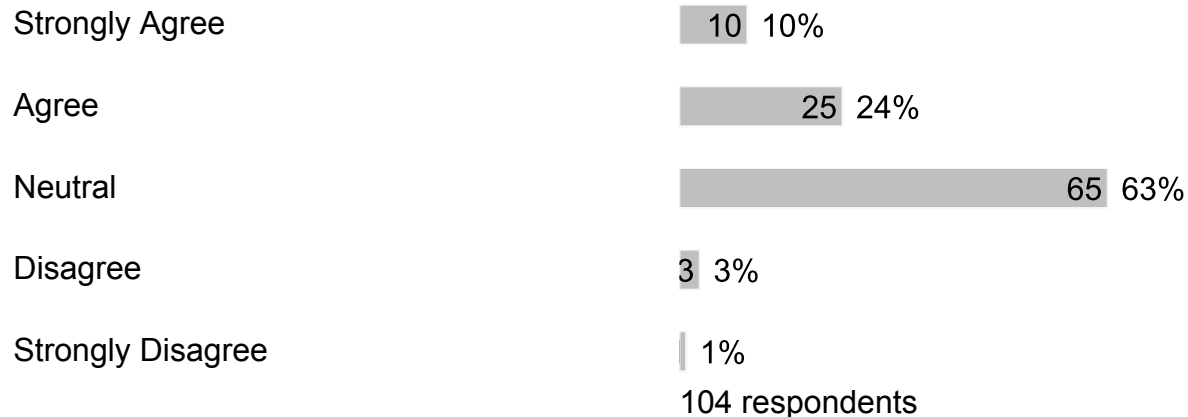


25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

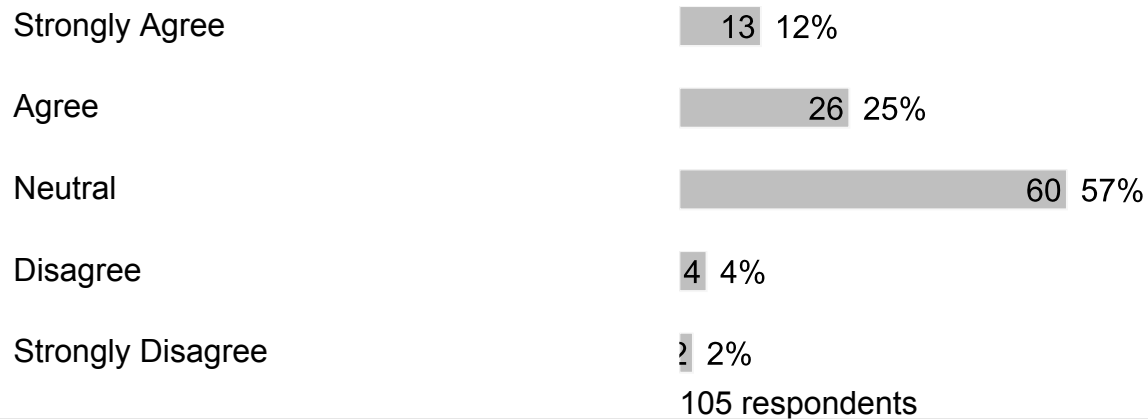




26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

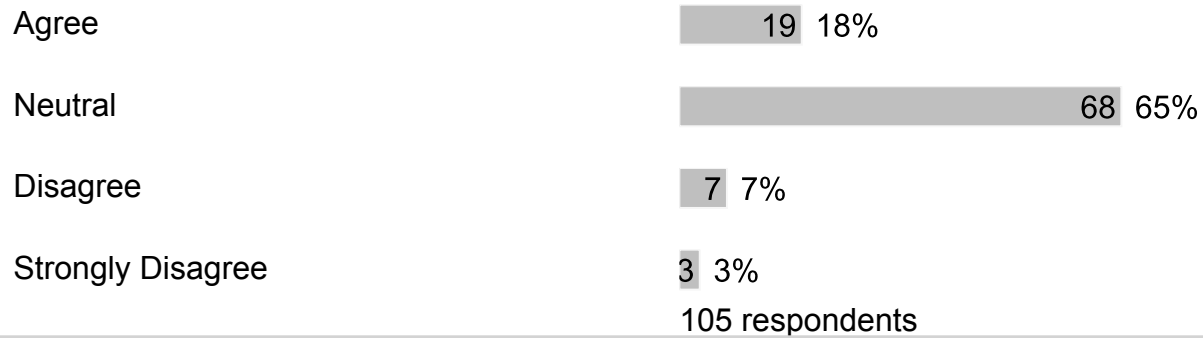


27. Our school communicates information in ways that are easy for families to understand.

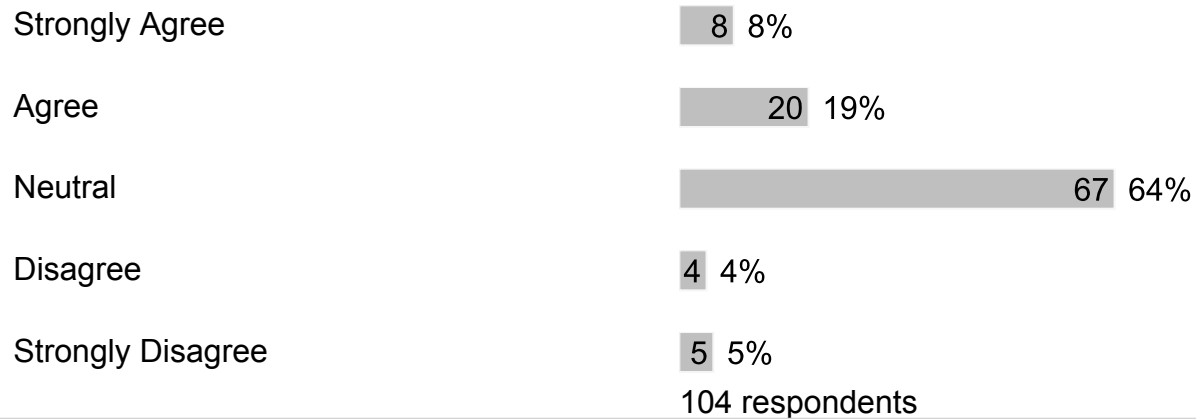


28. Teachers regularly post information online or send home a newsletter.

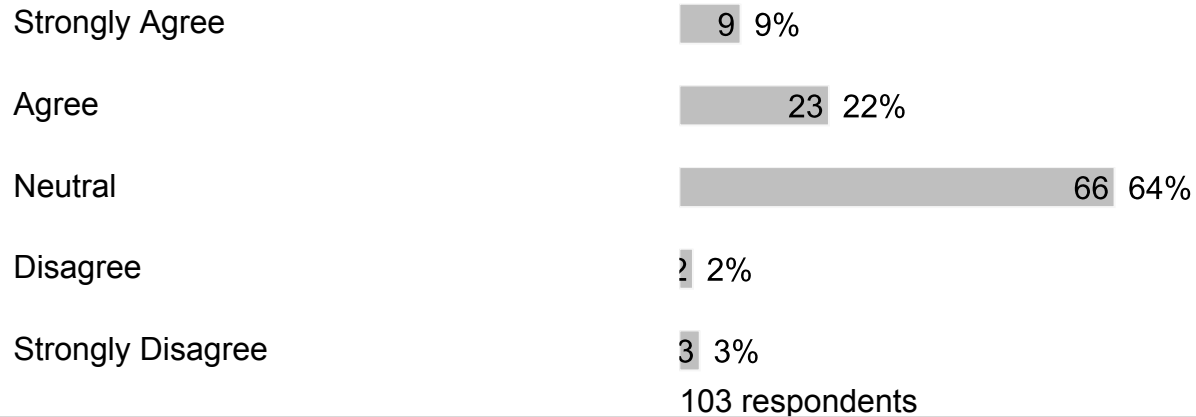




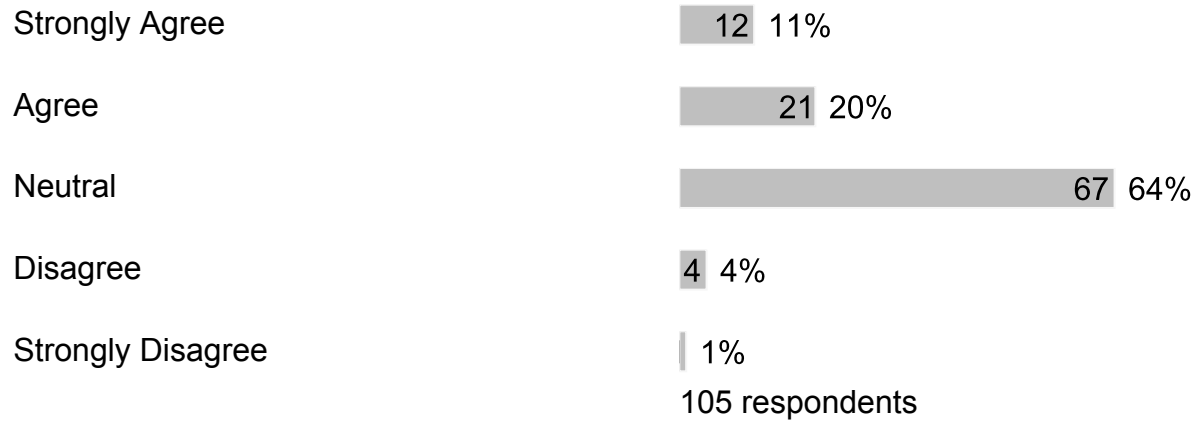
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report