

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/19/2025





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Custom Survey

1 survey(s) 36 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

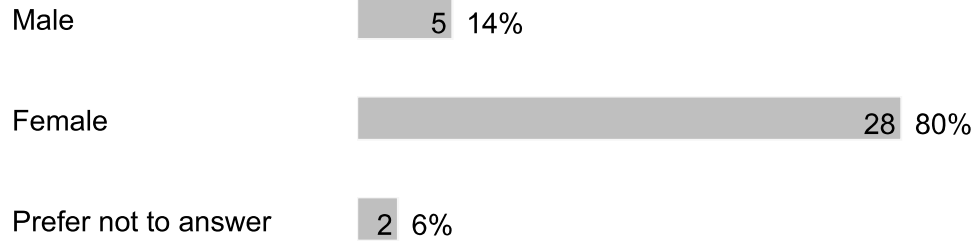
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

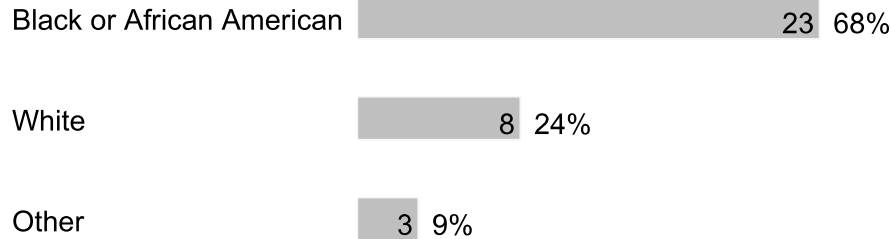
Number of Responses | Percentages of Total Responses

1. Gender



35 respondents

2. Ethnicity



34 respondents

3. Ethnicity



Not Hispanic or Latino 28 85%

Prefer not to answer 2 6%

33 respondents

4. Role

School Administrator 1 3%

Support Staff 5 14%

Teacher 24 67%

Educational Support Professional 1 3%

Clerical 3 8%

Facilities 1 3%

Other 1 3%

36 respondents

5. Experience

1 - 3 years 9 25%

4 - 10 years 12 33%

11 - 20 years 5 14%

More than 20 years



36 respondents

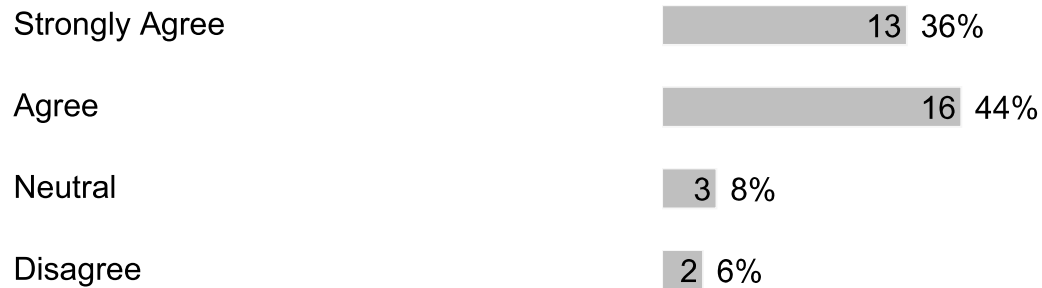
C. Section 2

1. I feel safe at my school.



36 respondents

2. I would recommend my school to my friends and/or family.



Strongly Disagree 2 6%

36 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree 4 11%

Agree 4 11%



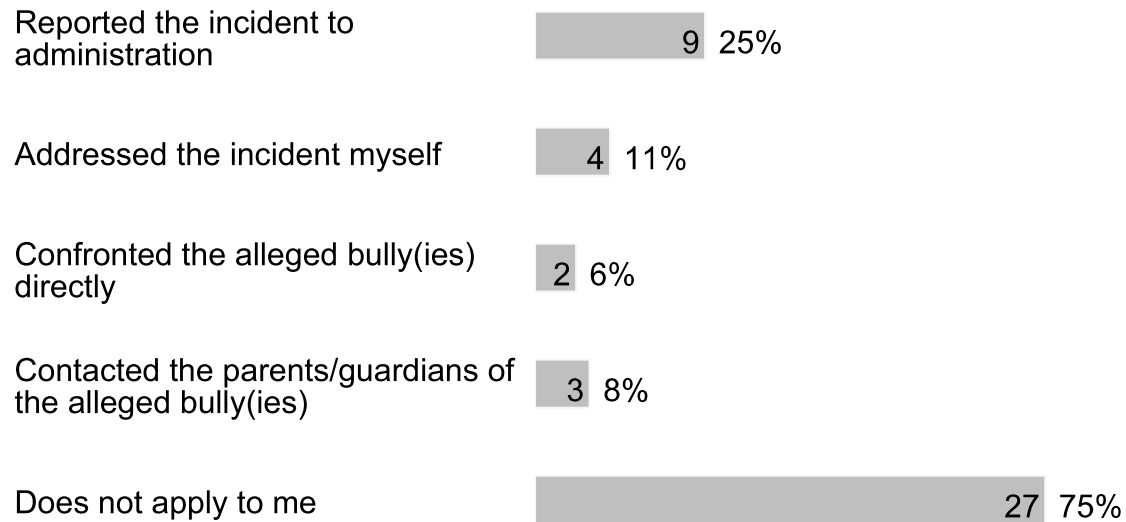
36 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



36 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



36 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Don't know 2 6%

Does not apply to me 26 72%

36 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 14 39%

Agree 16 44%

Neutral 2 6%

Disagree 4 11%

36 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

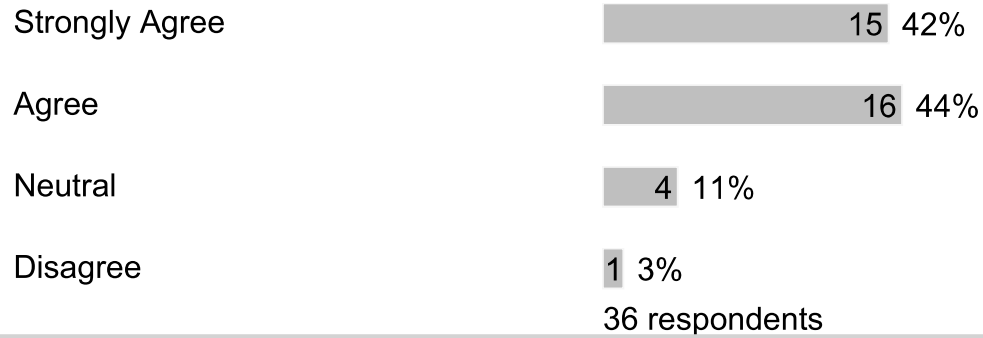
Strongly Agree  19 53%

Agree  17 47%

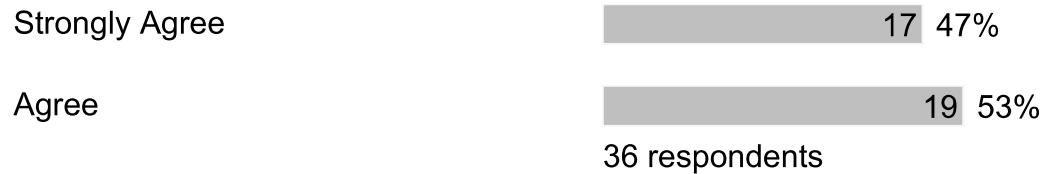
36 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



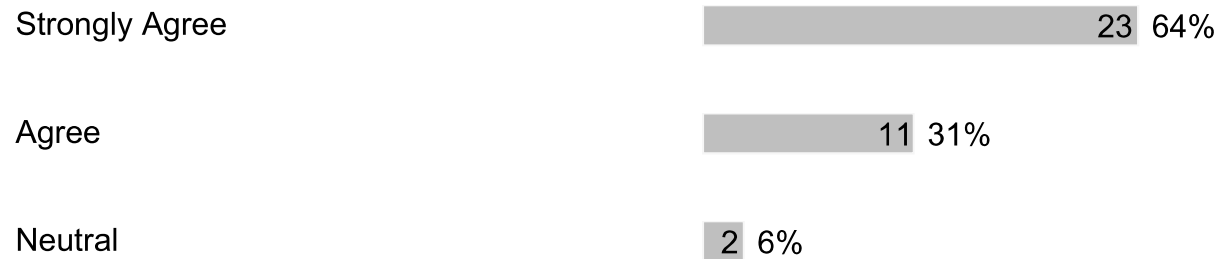
F. Section 5

1. If students have a problem, they know who they can go to for help.



36 respondents

2. If students have a problem, they can come to me for help.



36 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 3 8%

36 respondents

4. In my school, adults treat students with respect.

Strongly Agree 13 36%

Agree 20 56%

Neutral 2 6%

Disagree 1 3%

36 respondents

5. In my school, students treat adults with respect.

Strongly Agree 8 22%

Agree 17 47%

Neutral 4 11%

Disagree 7 19%

36 respondents

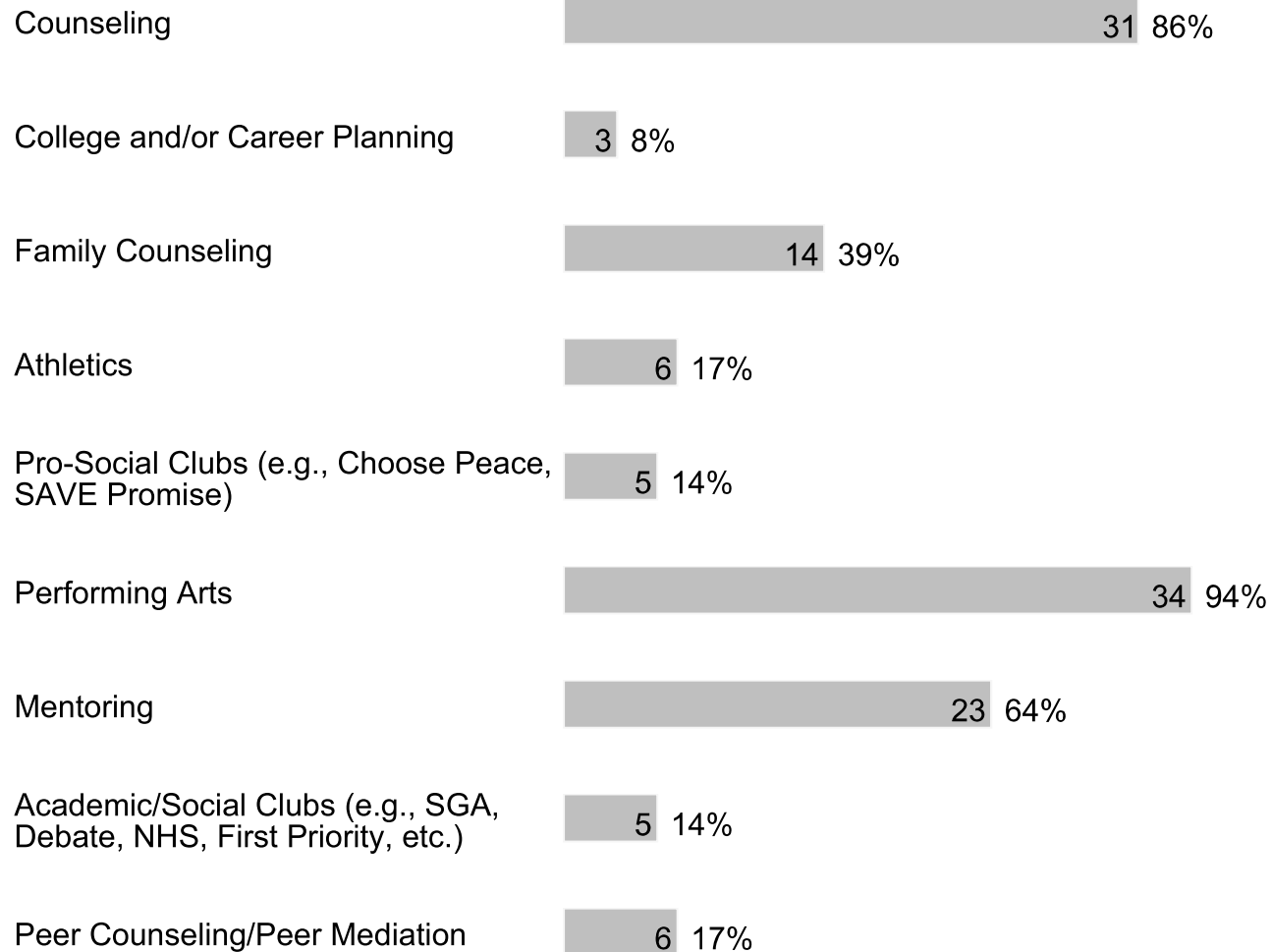
6. In my school, colleagues/adults treat each other with respect.

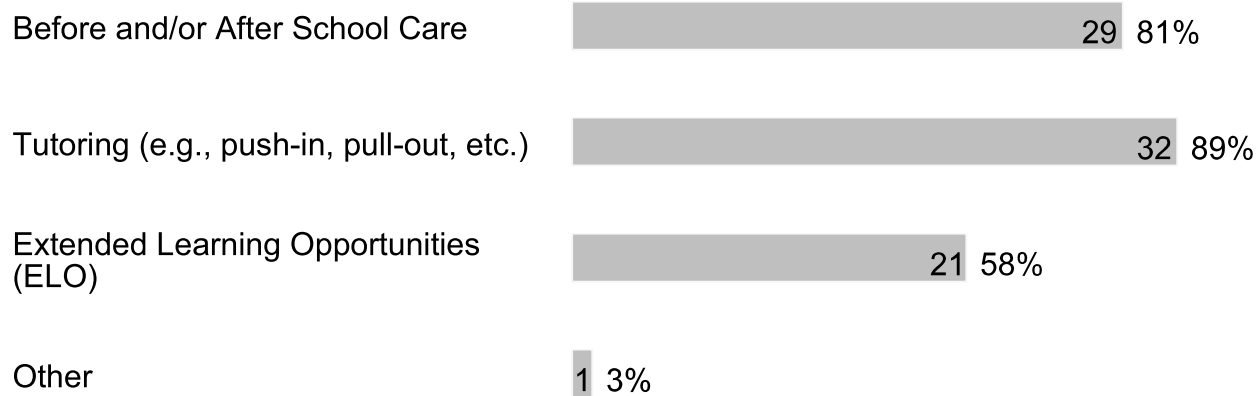
Strongly Agree 17 47%



36 respondents

7. At my school the following programs/services are available (check all that apply):





36 respondents

8. Our school implements changes based on the feedback from staff.



35 respondents

9. Our school maintains facilities that support student learning.



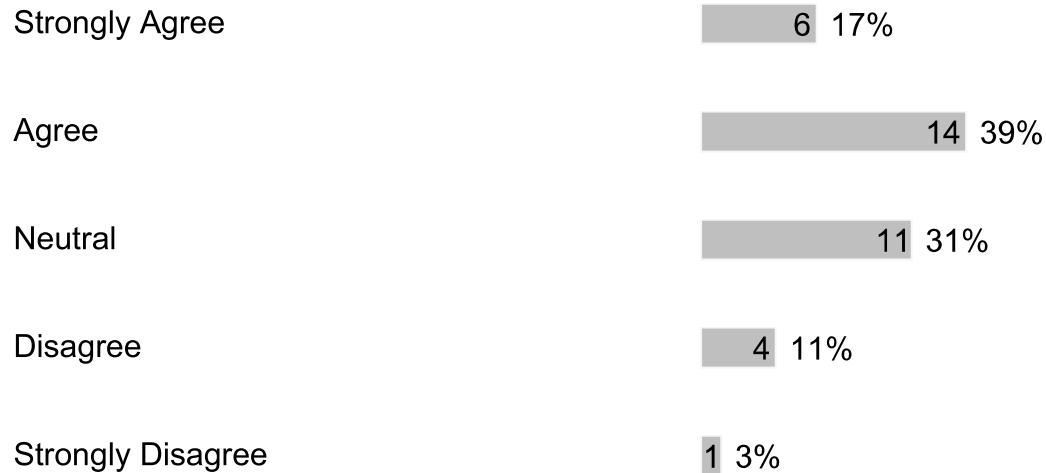
36 respondents

10. I enjoy eating food prepared by the cafeteria.



36 respondents

11. Families regularly participate in school involvement activities offered by our school.



36 respondents

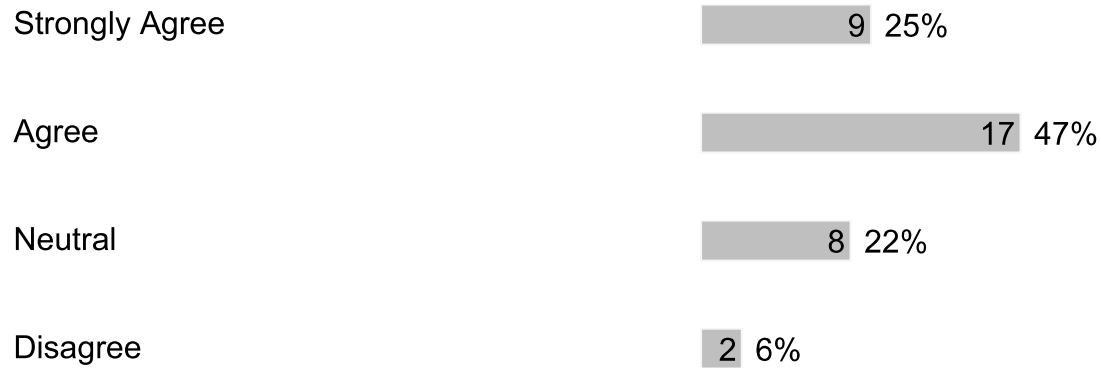
12. Our school has a family resource center and/or a staff member assigned to work with families.





36 respondents

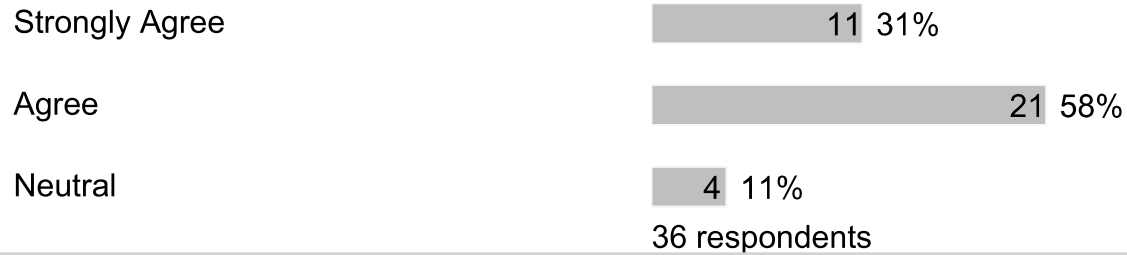
13. Our school asks families for their ideas on the best way to communicate school-related information.



36 respondents

G. Section 6

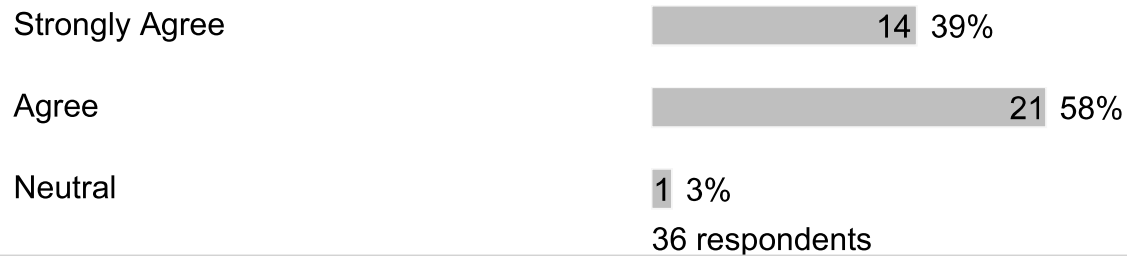
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 3 8%

Disagree 1 3%

36 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 14 39%

Agree 18 50%

Neutral 2 6%

Disagree 1 3%

Strongly Disagree 1 3%

36 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 13 37%

Agree 17 49%

Neutral 4 11%

Disagree 1 3%

35 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 13 36%

Agree 20 56%

Neutral 3 8%

36 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



36 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



35 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



35 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 2 6%

Strongly Disagree 1 3%

36 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 13 36%

Agree 18 50%

Neutral 5 14%

36 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 13 36%

Agree 17 47%

Neutral 6 17%

36 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 13 36%

Agree 18 50%

Neutral 5 14%

36 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 13 36%

Agree 16 44%

Neutral 7 19%
36 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 12 33%

Agree 18 50%

Neutral 6 17%
36 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 11 31%

Agree 21 60%

Neutral 2 6%

Disagree 1 3%
35 respondents

18. The school ensures I receive formal training in the use of student assessment data.

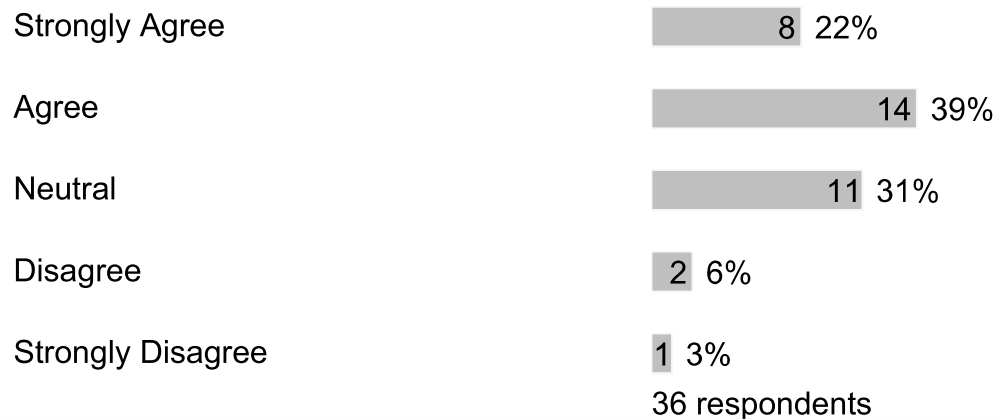
Strongly Agree 10 28%

Agree 17 47%

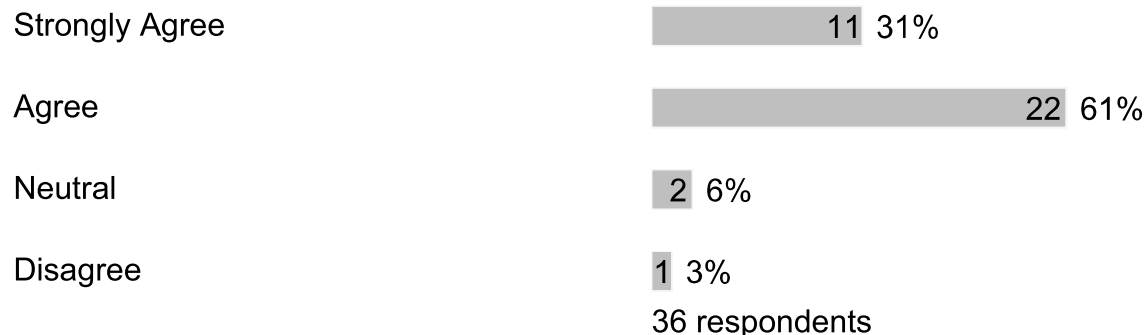
Neutral 8 22%

Disagree 1 3%
36 respondents

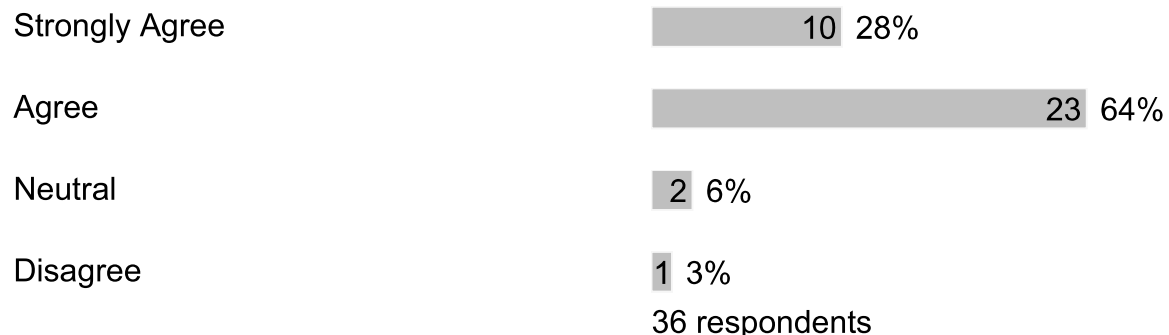
19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



Agree 20 56%

Neutral 5 14%

36 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 12 34%

Agree 17 49%

Neutral 5 14%

Disagree 1 3%

35 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 12 34%

Agree 15 43%

Neutral 6 17%

Disagree 2 6%

35 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 14 40%

Agree 18 51%

Neutral 2 6%

Disagree 1 3%

35 respondents

26. Most teachers report student progress in easy to understand language to families.



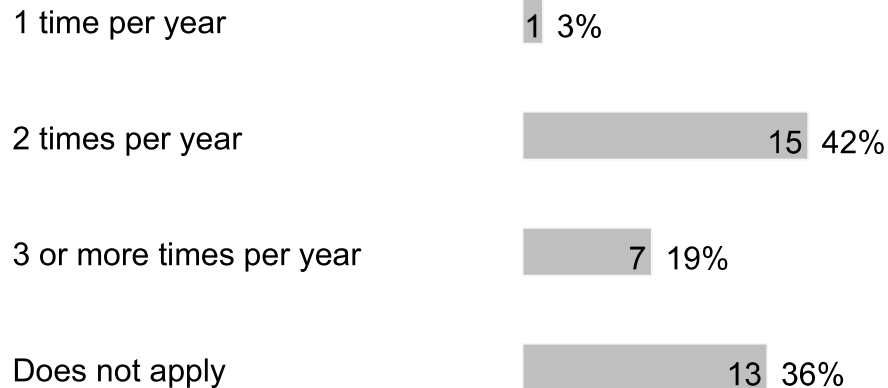
36 respondents

27. I provide students with timely feedback about their learning.



36 respondents

28. I schedule conferences to share student learning progress with families.



36 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Agree 16 44%

Neutral 3 8%

36 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 12 33%

Agree 19 53%

Neutral 5 14%

36 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 13 36%

Agree 12 33%

Neutral 11 31%

36 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 12 33%

Agree 21 58%

Neutral 3 8%

36 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 14 39%

Agree 18 50%

Neutral 3 8%

Disagree 1 3%

36 respondents

34. I am accessible via (check all that apply):

Emails 35 97%

Texts 32 89%

Phone calls 31 86%

Personal visits 23 64%

36 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 12 33%

Agree 19 53%

Neutral 5 14%

36 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report