

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 05/09/2025





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Custom Survey

1 survey(s) 40 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

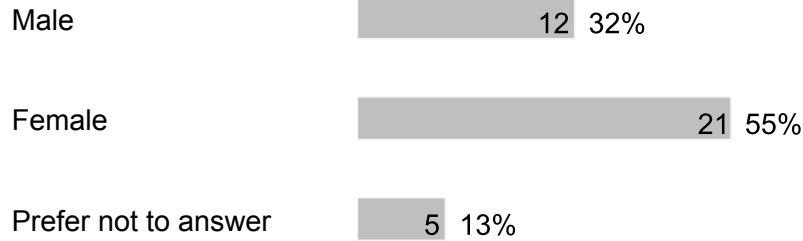
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

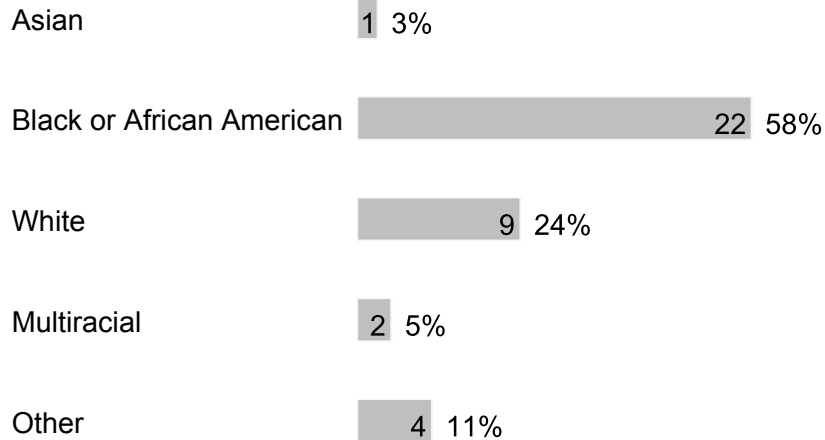
Number of Responses | Percentages of Total Responses

1. Gender



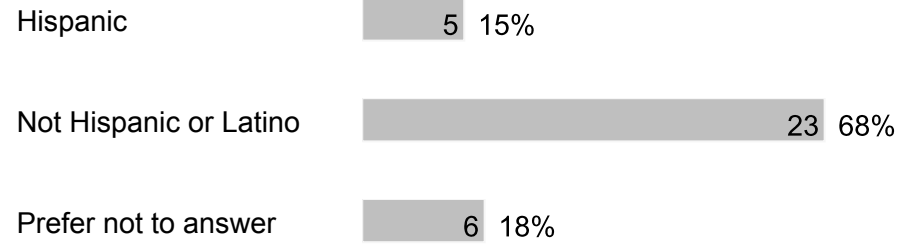
38 respondents

2. Ethnicity



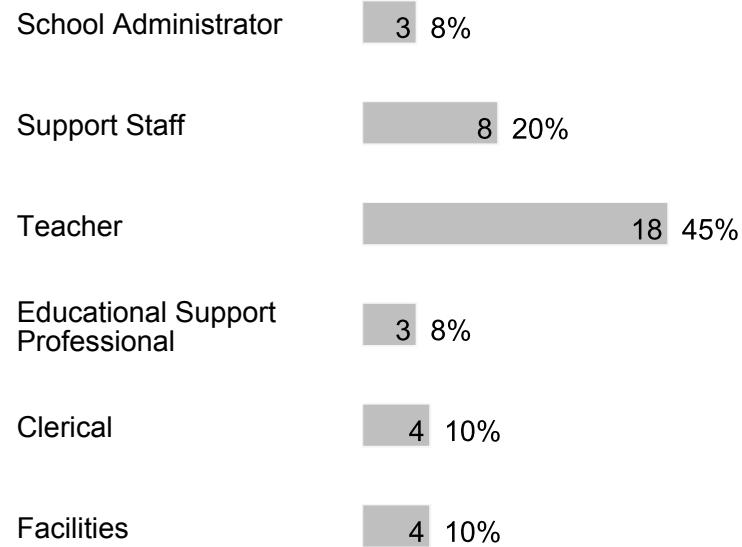
38 respondents

3. Ethnicity



34 respondents

4. Role



40 respondents

5. Experience



11 - 20 years



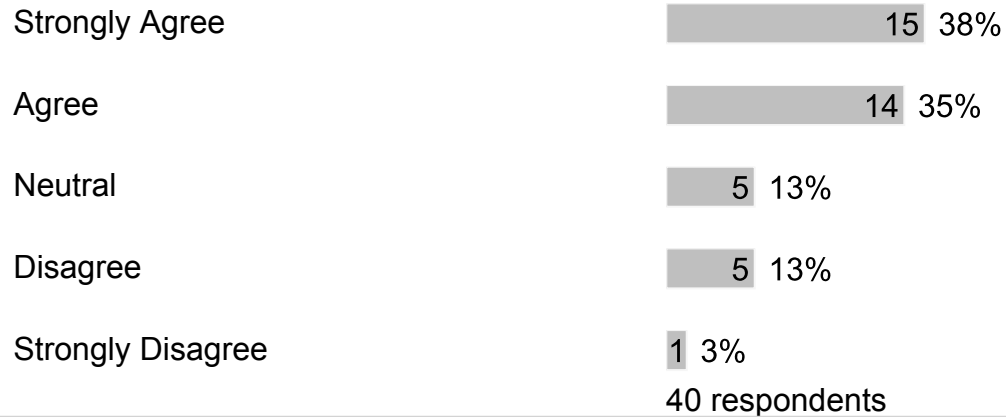
More than 20 years



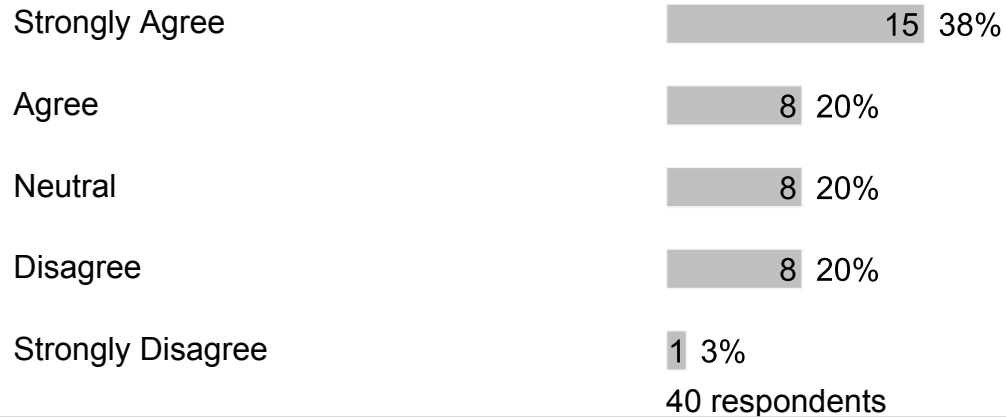
40 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





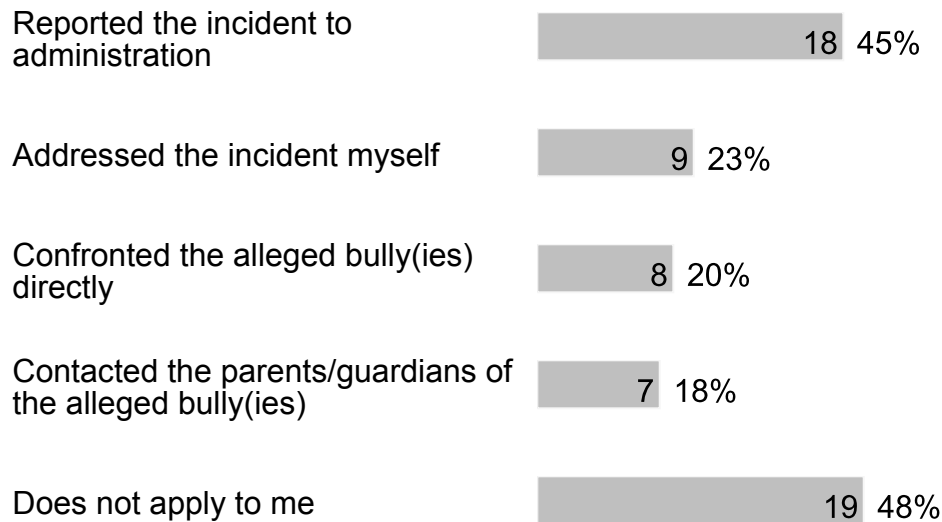
40 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



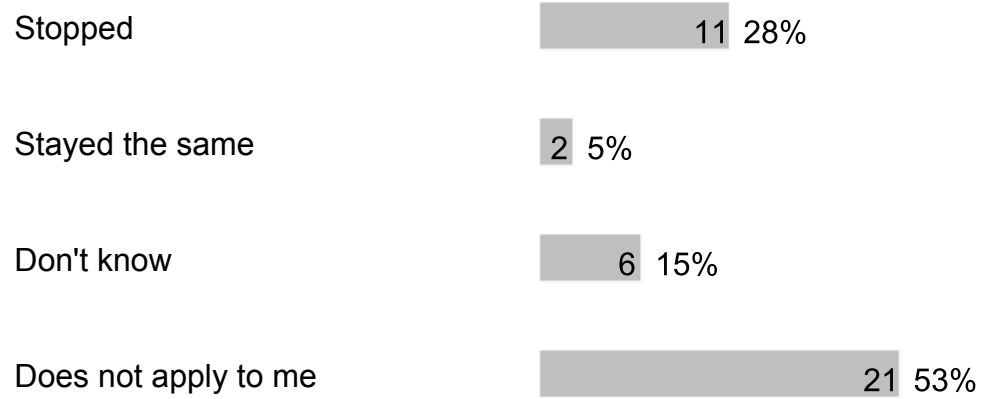
40 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



40 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



40 respondents

7. In my school, rules are applied equally to students.



39 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  28 70%

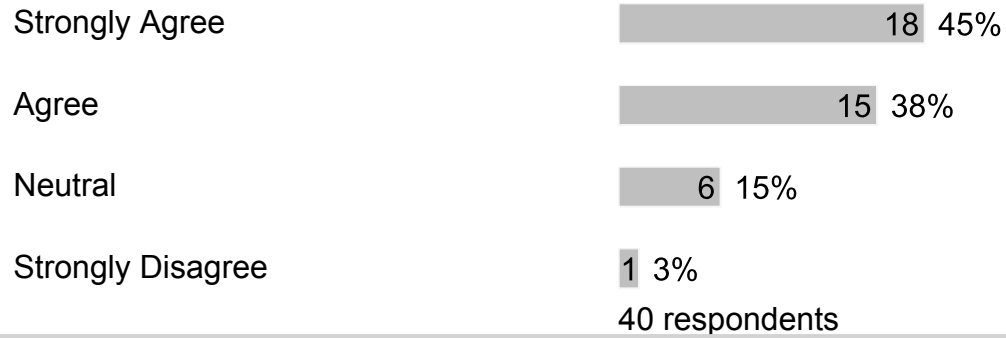
Agree  9 23%

Neutral  3 8%

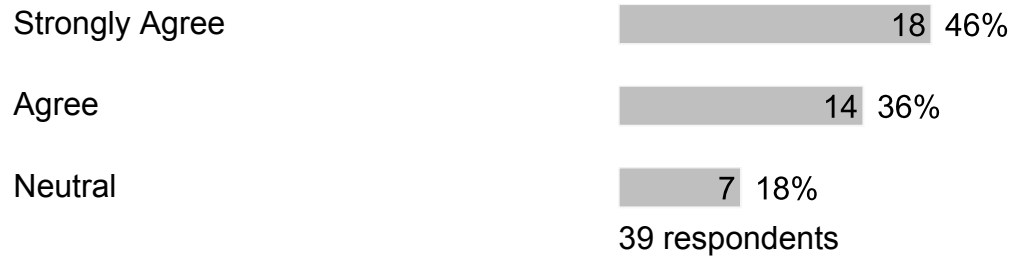
40 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

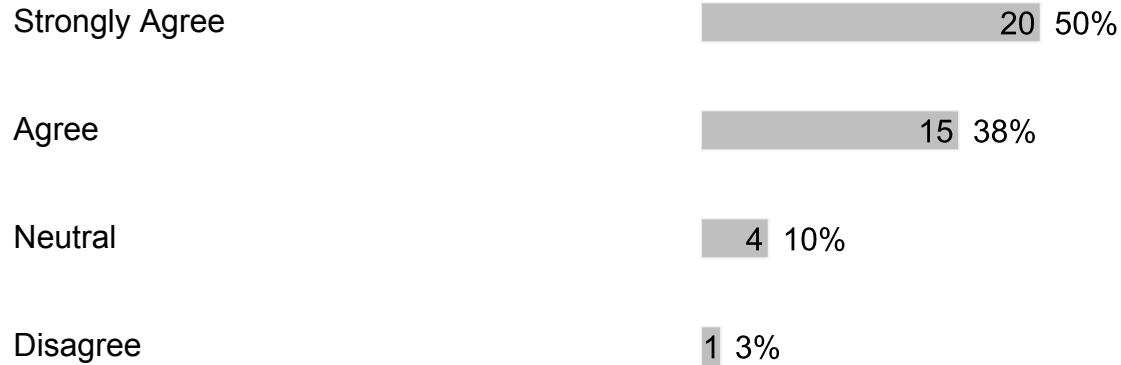


2. Teachers in our school use a variety of technology as instructional resources.



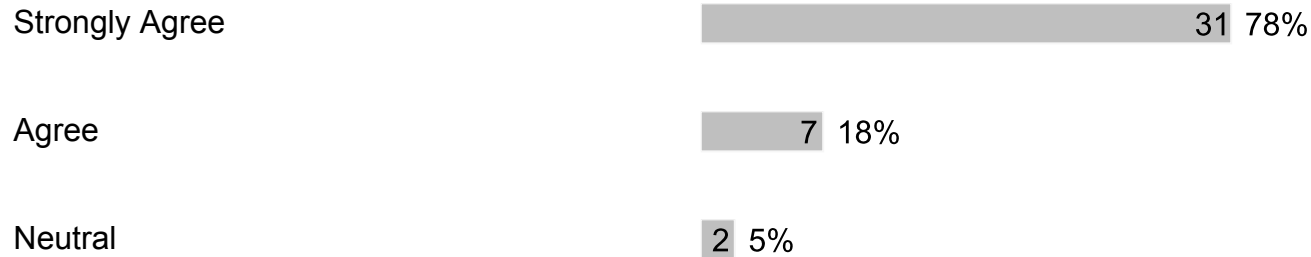
F. Section 5

1. If students have a problem, they know who they can go to for help.



40 respondents

2. If students have a problem, they can come to me for help.



40 respondents

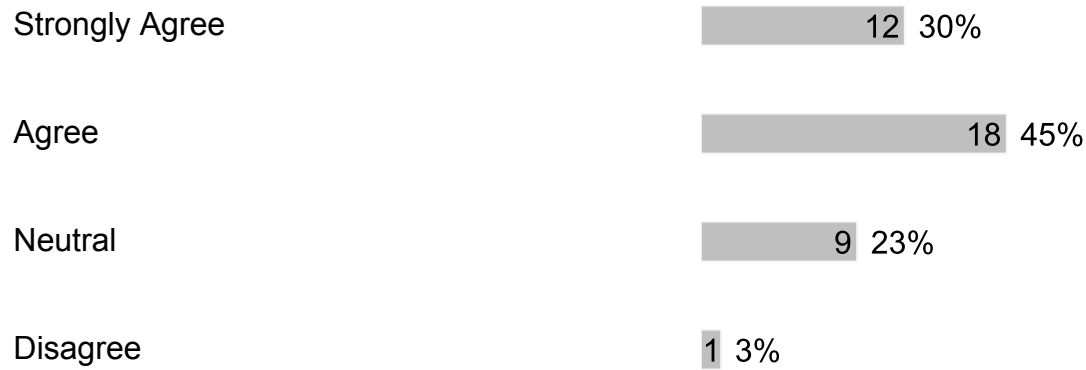
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





40 respondents

4. In my school, adults treat students with respect.



40 respondents

5. In my school, students treat adults with respect.



Strongly Disagree 8 20%

40 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 8 20%

Agree 20 50%

Neutral 9 23%

Disagree 2 5%

Strongly Disagree 1 3%

40 respondents

7. At my school the following programs/services are available (check all that apply):

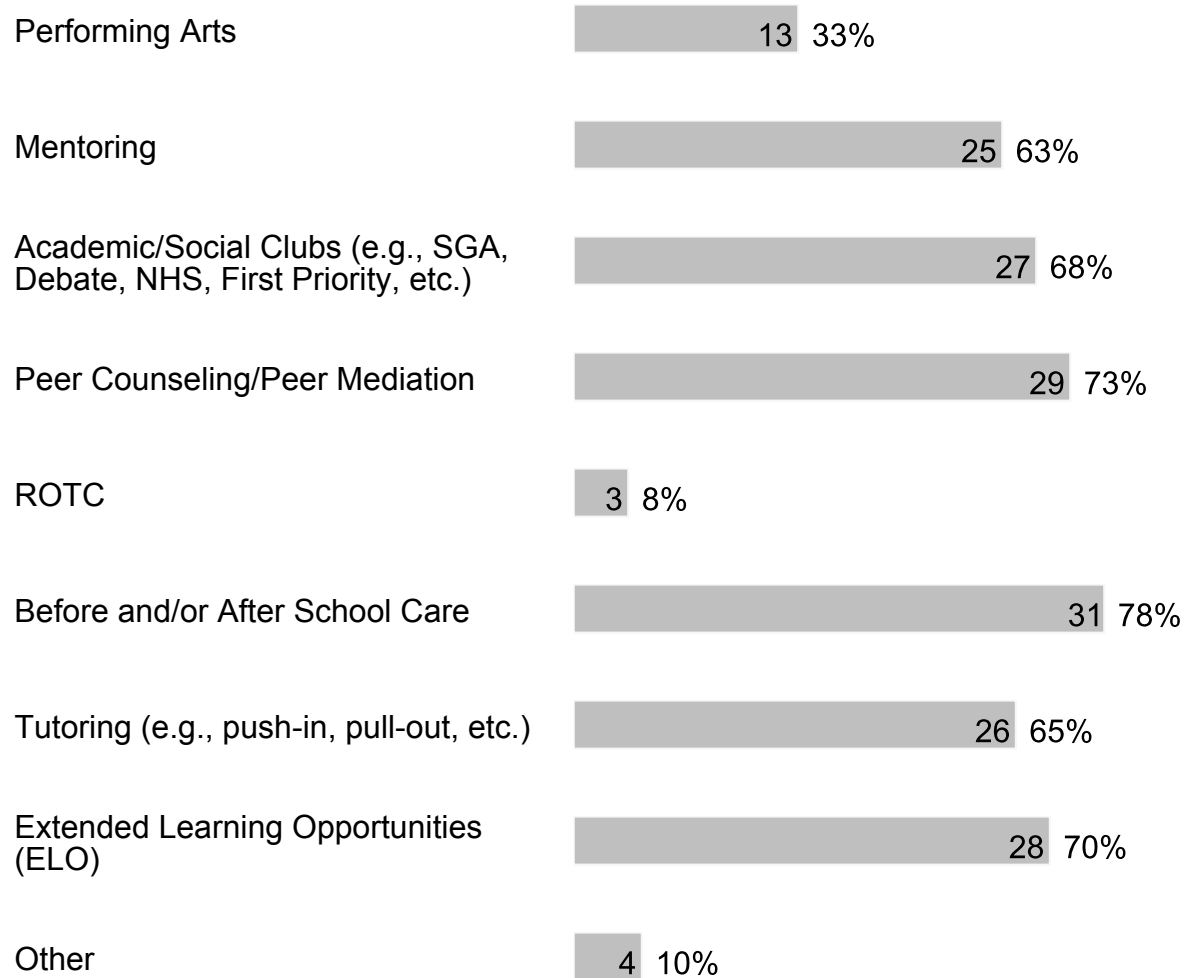
Counseling 31 78%

College and/or Career Planning 12 30%

Family Counseling 13 33%

Athletics 34 85%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 24 60%



40 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 7 18%

Strongly Disagree 2 5%

40 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 16 40%

Agree 14 35%

Neutral 8 20%

Disagree 1 3%

Strongly Disagree 1 3%

40 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 4 10%

Agree 4 10%

Neutral 15 38%

Disagree 5 13%

Strongly Disagree 12 30%

40 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 6 15%

Agree 17 44%

Neutral 11 28%

Disagree 5 13%

39 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 7 18%

Agree 22 55%

Neutral 9 23%

Strongly Disagree 2 5%

40 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

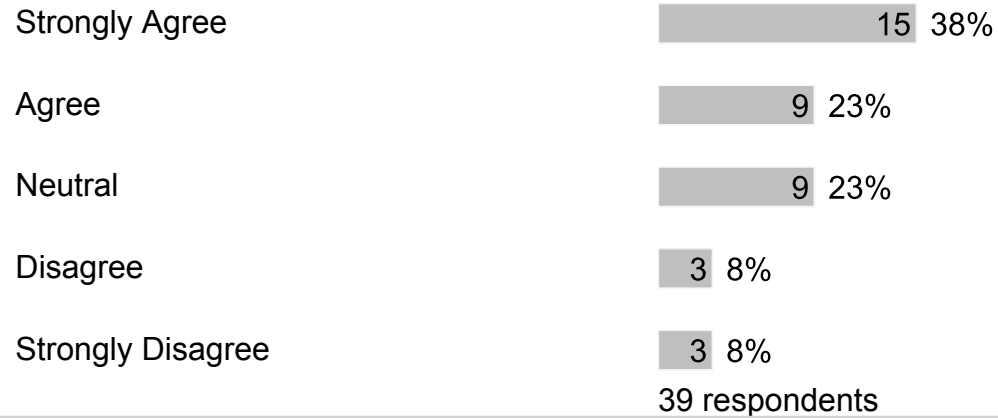
Strongly Agree 10 26%



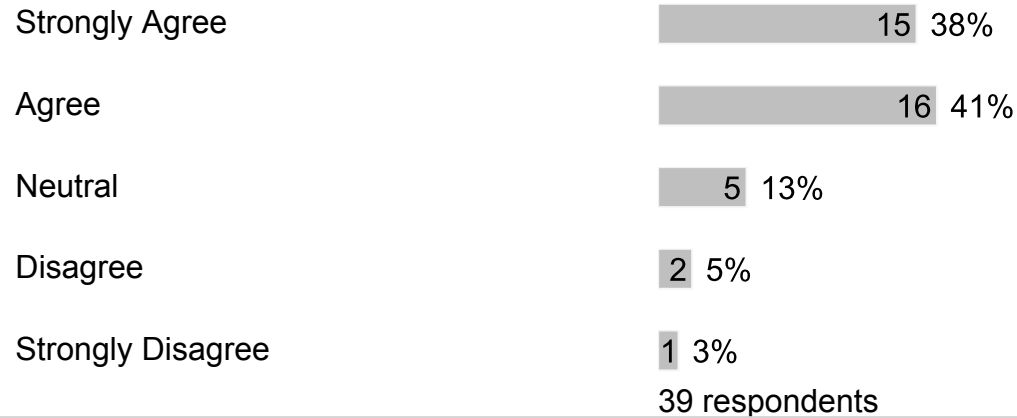
39 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 1 3%

Strongly Disagree 1 3%

40 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 16 40%

Agree 12 30%

Neutral 7 18%

Disagree 2 5%

Strongly Disagree 3 8%

40 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 21 53%

Agree 8 20%

Neutral 9 23%

Disagree 1 3%

Strongly Disagree 1 3%

40 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 18 45%

Agree 15 38%

Neutral 7 18%
40 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 17 43%
Agree 13 33%
Neutral 9 23%
Strongly Disagree 1 3%
40 respondents

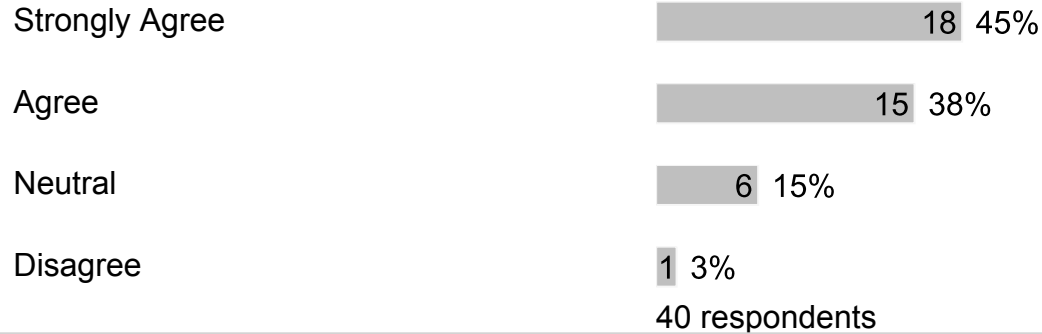
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 18 45%
Agree 14 35%
Neutral 6 15%
Disagree 2 5%
40 respondents

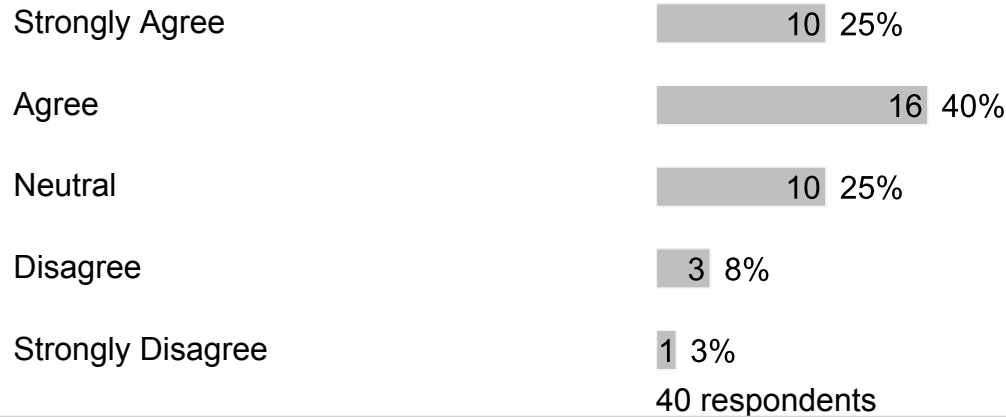
9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 17 43%
Agree 13 33%
Neutral 8 20%
Disagree 2 5%
40 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



Agree 10 26%

Neutral 12 31%

39 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 13 33%

Agree 13 33%

Neutral 12 31%

Strongly Disagree 1 3%

39 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 17 43%

Agree 11 28%

Neutral 11 28%

Strongly Disagree 1 3%

40 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 20 53%

Agree 9 24%

Neutral 7 18%

Disagree 1 3%

Strongly Disagree 1 3%
38 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 19 48%

Agree 12 30%

Neutral 7 18%

Disagree 2 5%

40 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 16 41%

Agree 13 33%

Neutral 10 26%

39 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 16 41%

Agree 10 26%

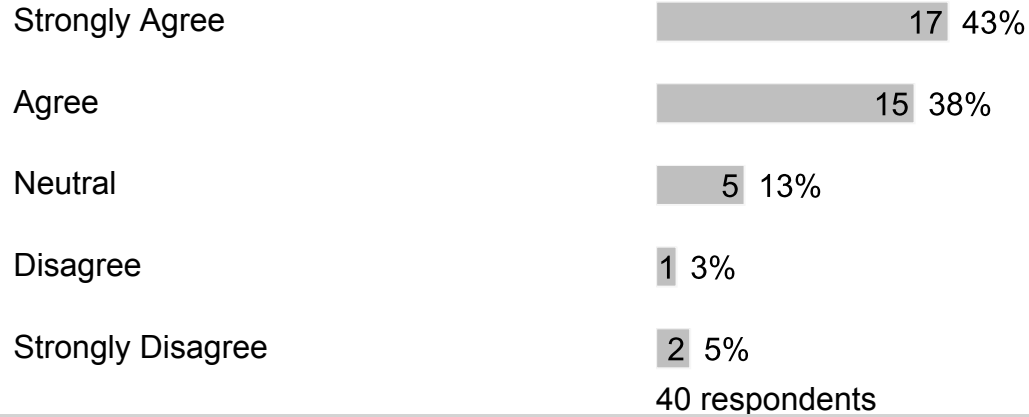
Neutral 10 26%

Disagree 1 3%

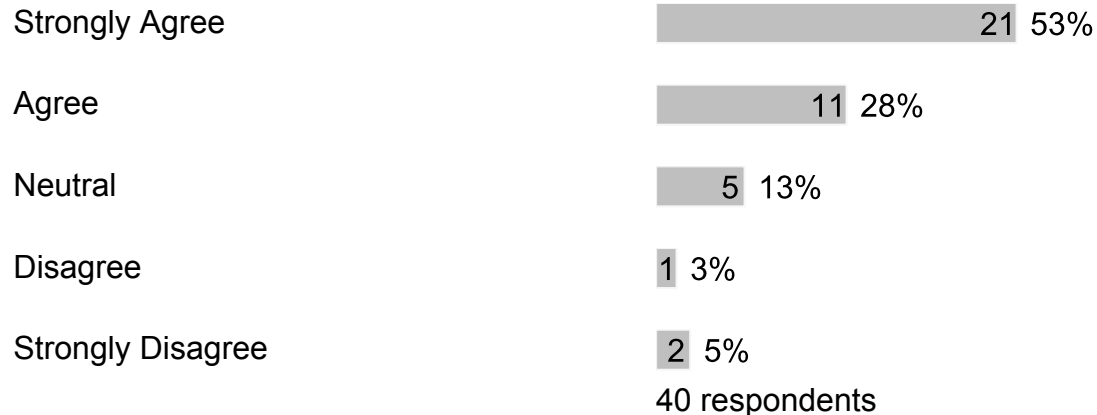
Strongly Disagree 2 5%

39 respondents

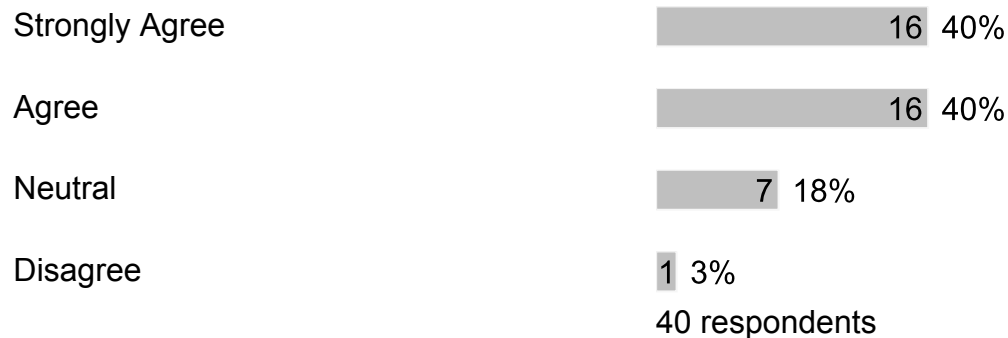
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



38 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



40 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



40 respondents

26. Most teachers report student progress in easy to understand language to families.



Neutral 7 18%
40 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 17 44%

Agree 14 36%

Neutral 8 21%
39 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 5 13%

2 times per year 4 10%

3 or more times per year 11 28%

Does not apply 20 50%

40 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 19 48%

Agree 10 25%

Neutral 10 25%

Strongly Disagree 1 3%

40 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



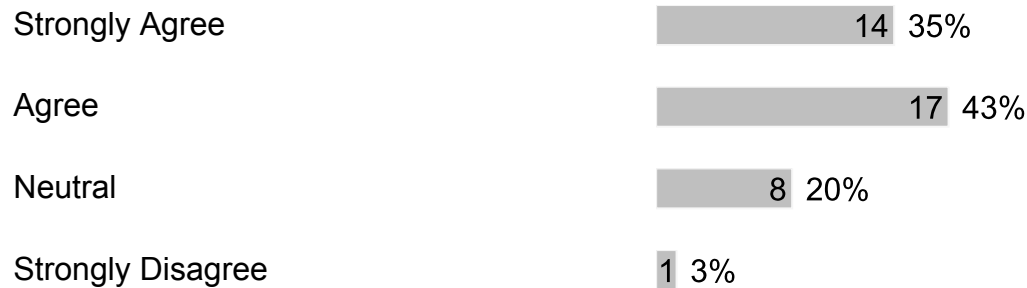
40 respondents

31. I regularly post information online or send home a newsletter.



39 respondents

32. Our school communicates well about its goals and activities.



40 respondents

33. Our school communicates information in ways that are easy for families to understand.





38 respondents

34. I am accessible via (check all that apply):



40 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



40 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report