

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 05/09/2025



surveys

Custom Survey

1 survey(s) 95 response(s)

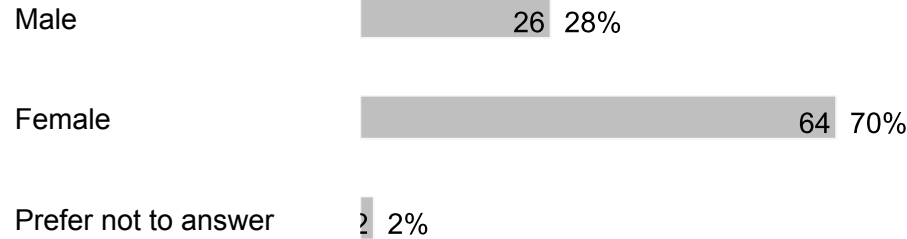
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

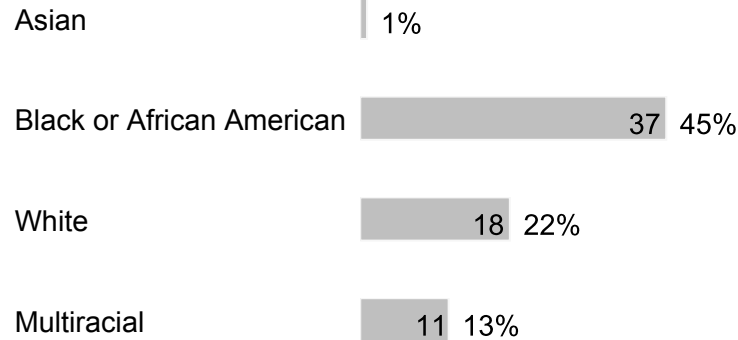
Number of Responses | Percentages of Total Responses

1. Gender



92 respondents

2. Race



Other 15 18%

82 respondents

3. Ethnicity

Hispanic 41 52%

Non-Hispanic or Latino 34 43%

Prefer not to answer 4 5%

79 respondents

4. Grade

Grade 2 1%

Grade 6 40 44%

Grade 7 19 21%

Grade 8 25 28%

Grade 9 1%

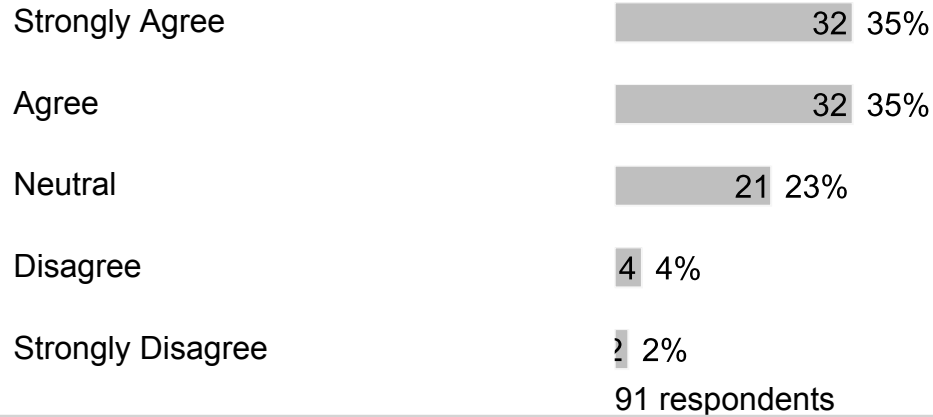
Grade 11 2 2%

Grade 12 2 2%

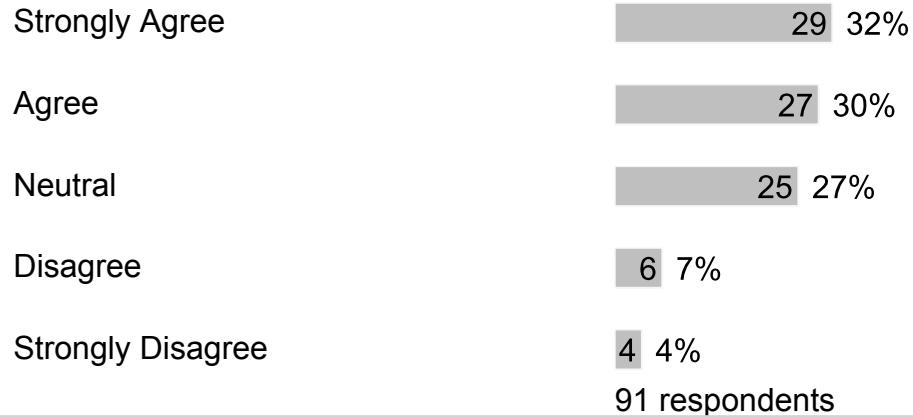
90 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 7 8%

Strongly Disagree 4 4%

91 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 14 16%

Agree 16 18%

Neutral 14 16%

Disagree 17 19%

Strongly Disagree 28 31%

89 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 17 19%

Agree 8 9%

Neutral 13 14%

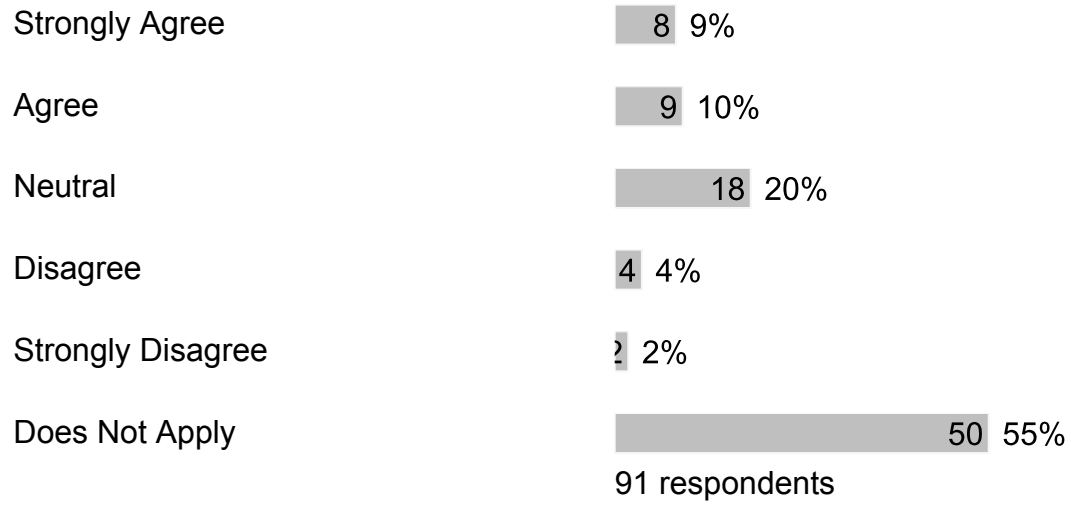
Disagree 2 2%

Strongly Disagree 2 2%

Does Not Apply 49 54%

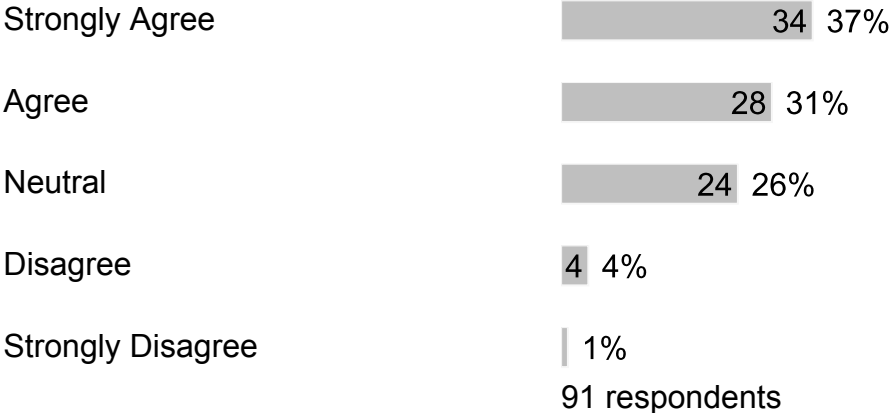
91 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



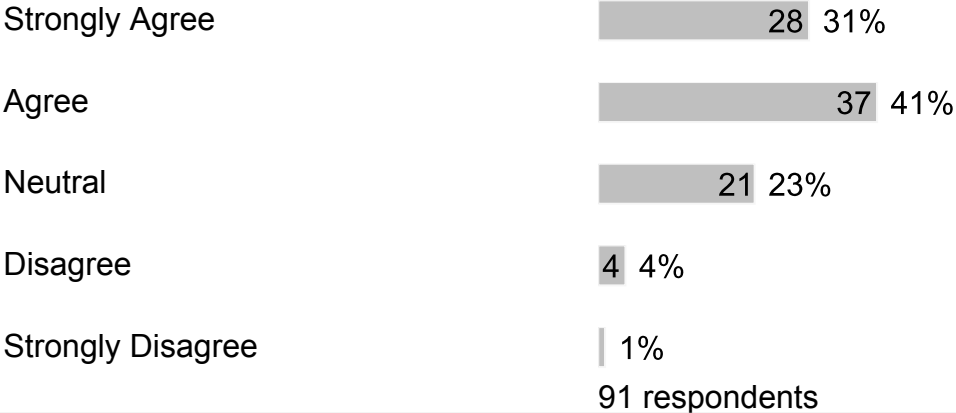
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



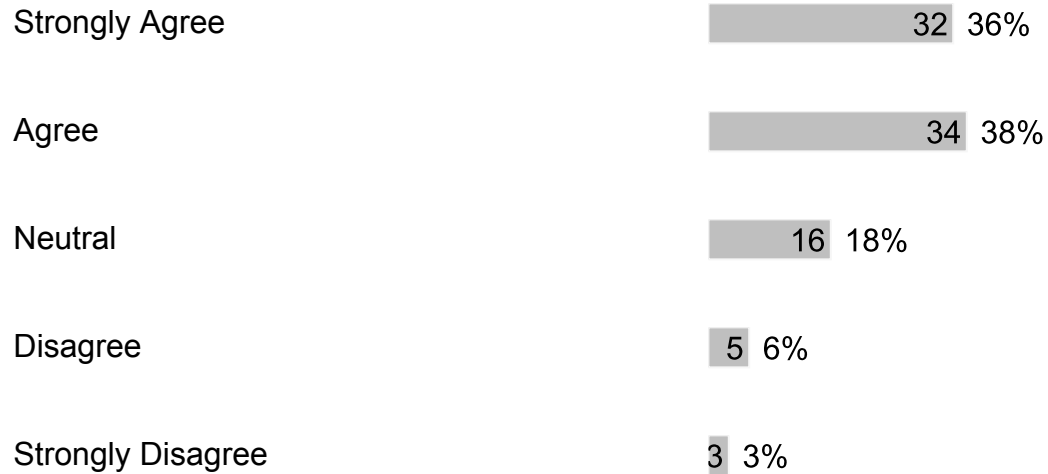
3. At school, my child has up-to-date computers and other technology to learn.





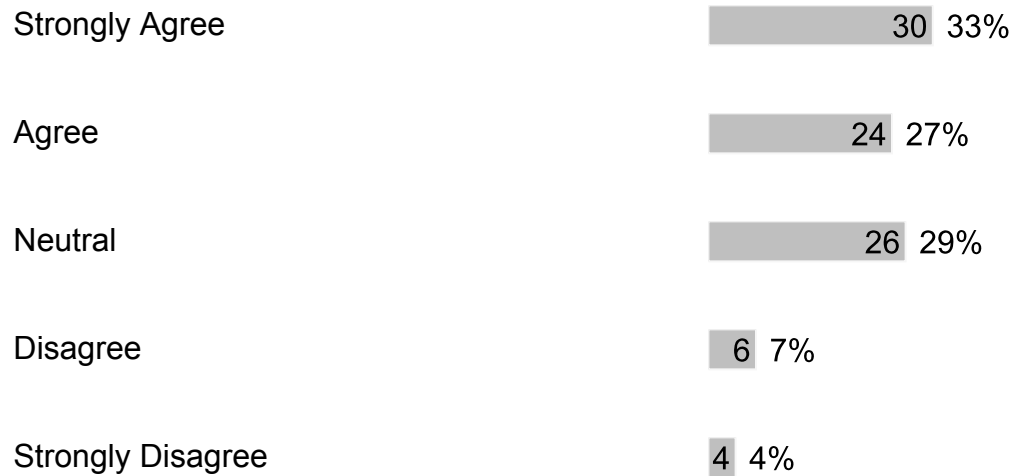
F. Section 5

1. If my child has a problem, they know who they can go to for help.



90 respondents

2. My child likes going to school.



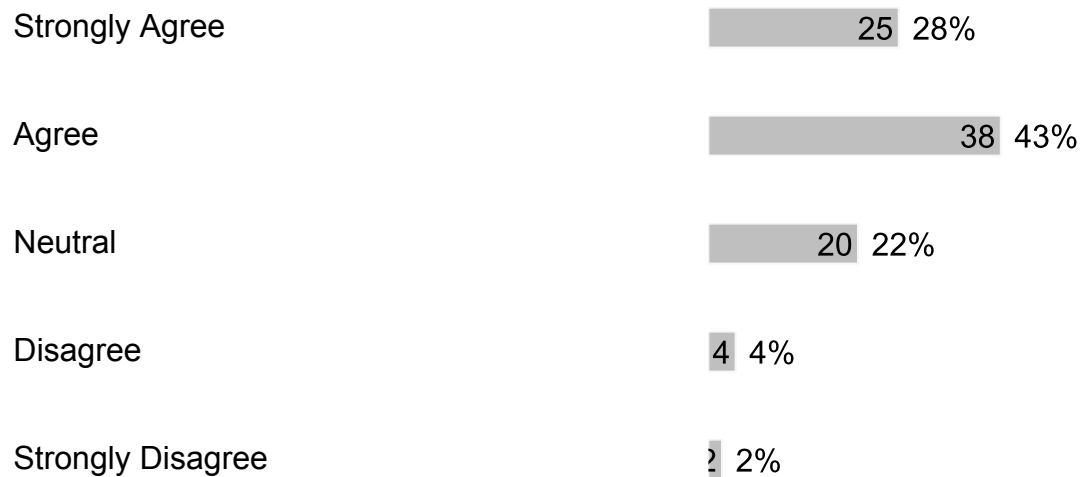
90 respondents

3. I would recommend my child's school to my friends and/or family.



90 respondents

4. Our school treats students with value, respect and compassion.



89 respondents

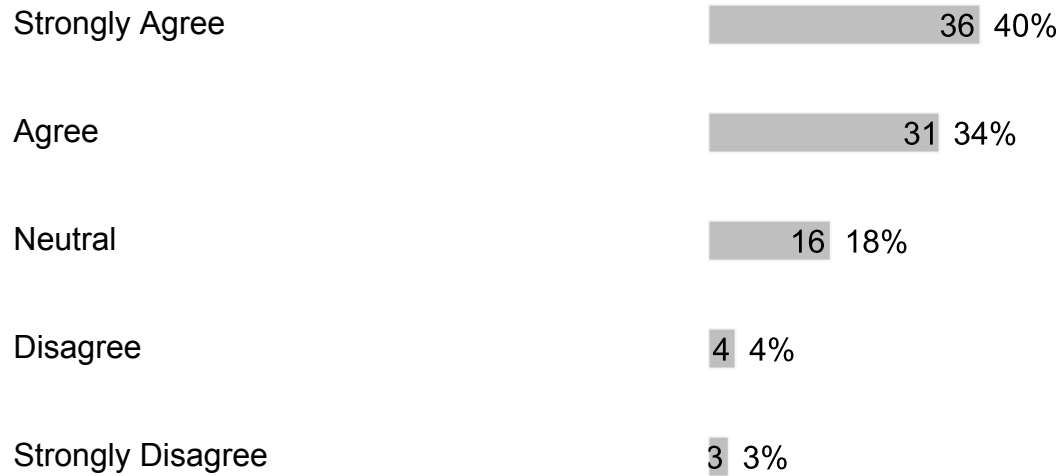
5. The office staff is helpful and made me feel valued as a parent/guardian.





91 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



90 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

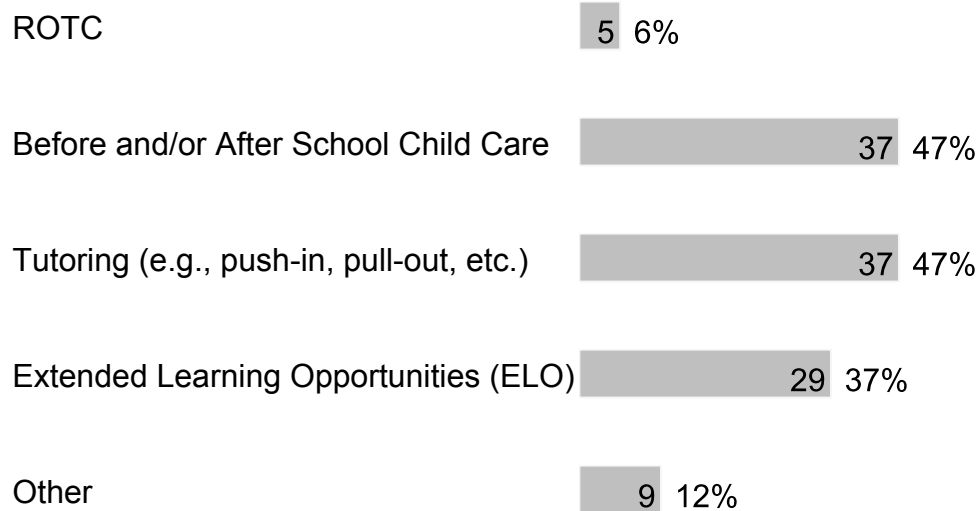


Neutral	15	16%
Disagree	2	2%
Strongly Disagree	4	4%

91 respondents

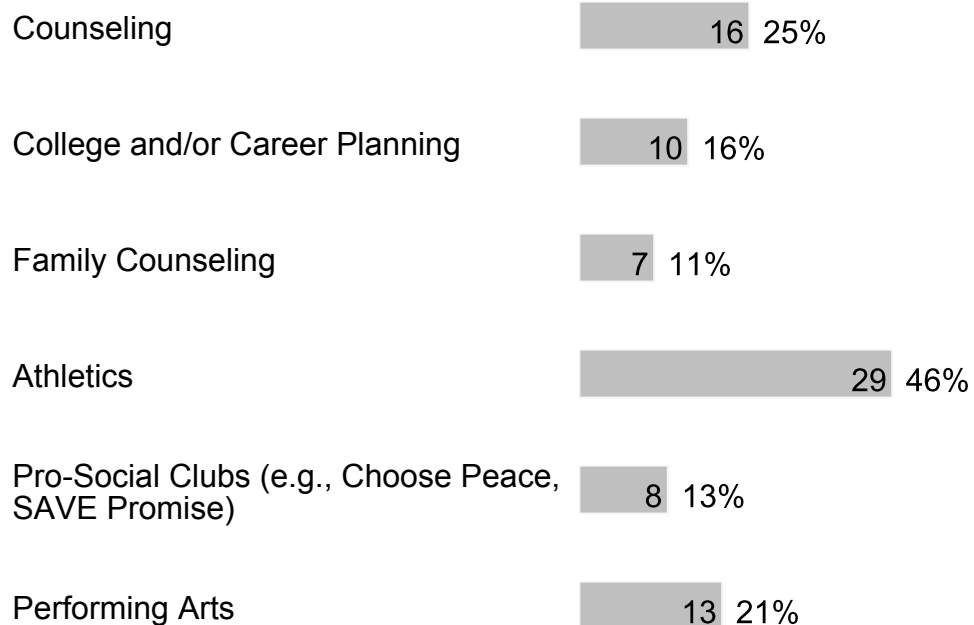
8. At our school, the following programs/services are available (check all that apply):

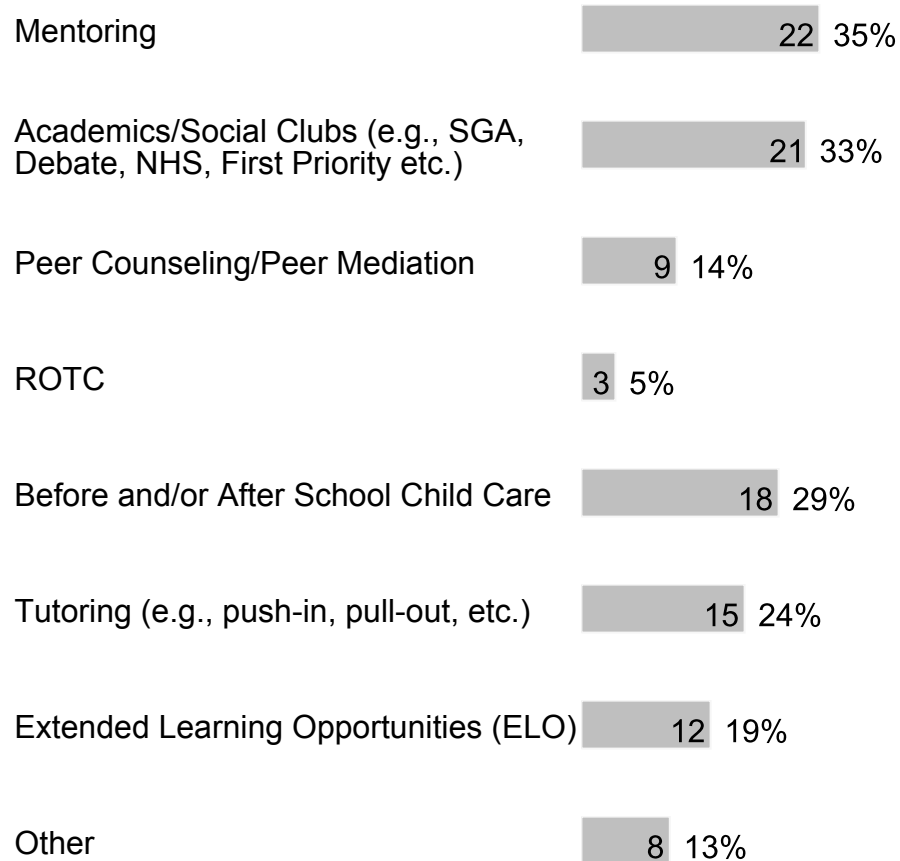
Counseling	55	71%
College and/or Career Planning	26	33%
Family Counseling	21	27%
Athletics	60	77%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	30	38%
Performing Arts	26	33%
Mentoring	42	54%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	43	55%
Peer Counseling/Peer Mediation	29	37%



78 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

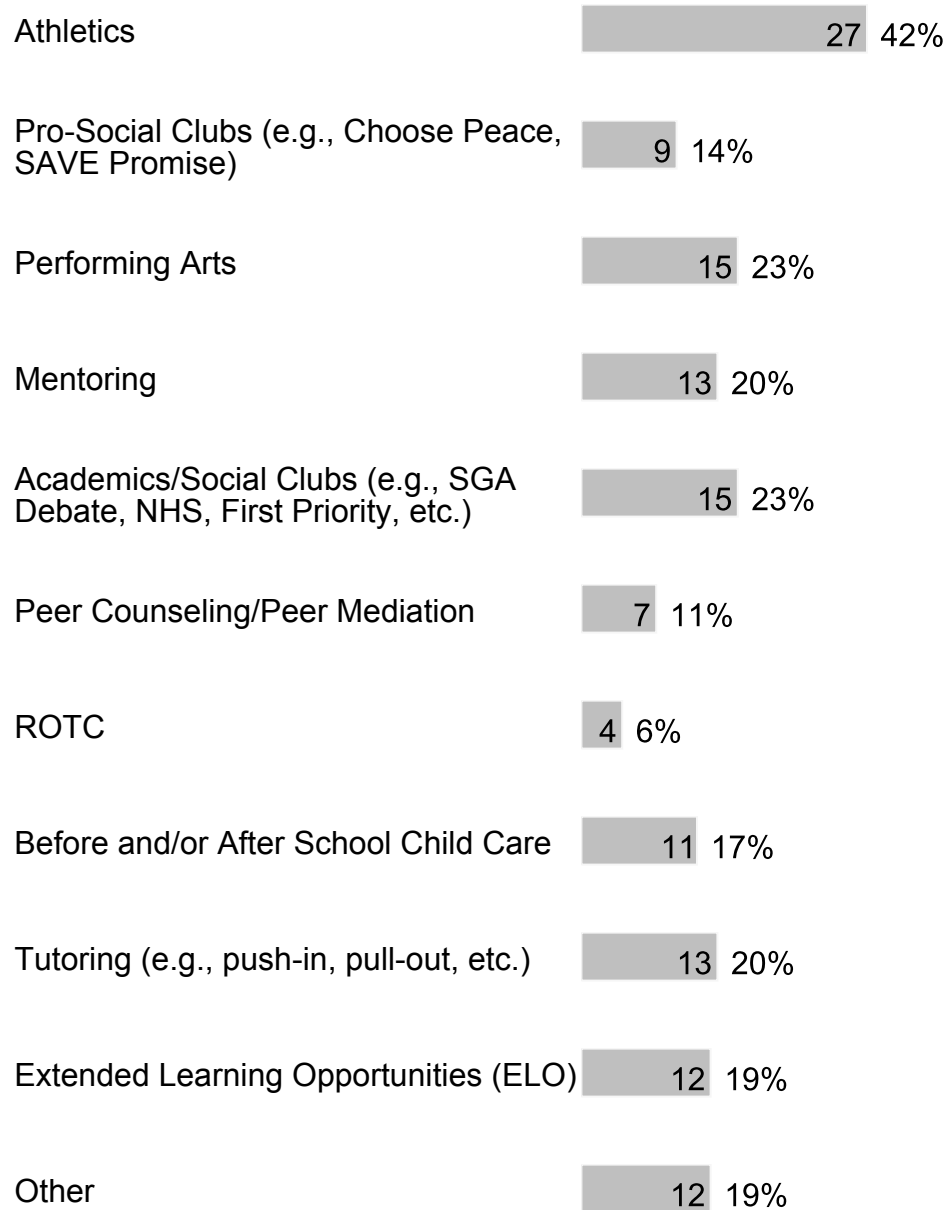




63 respondents

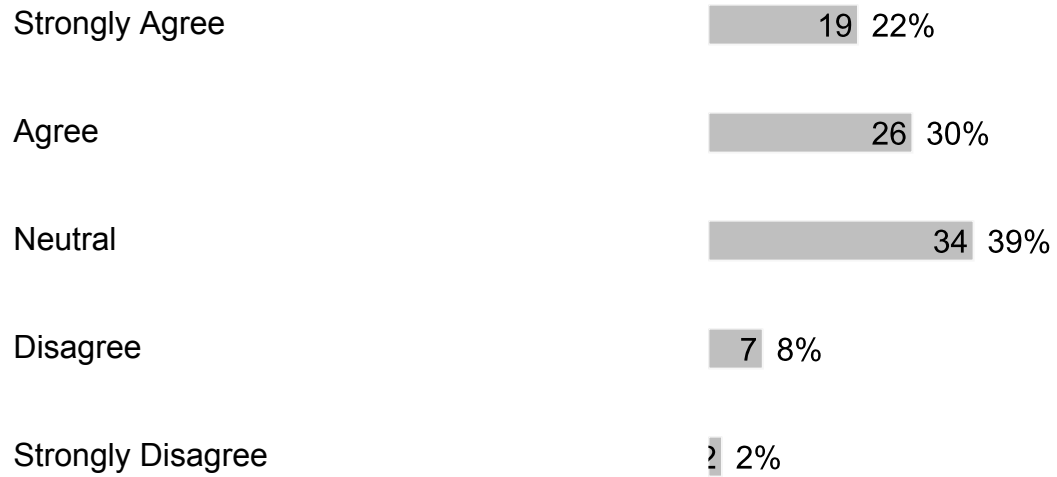
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





64 respondents

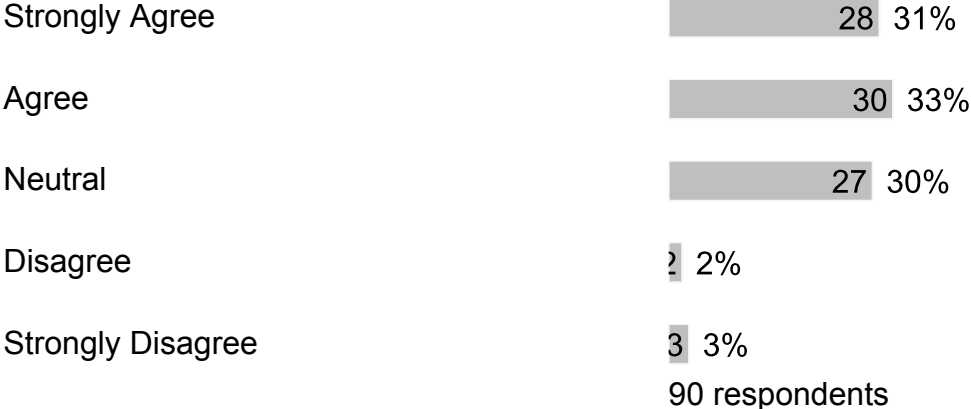
11. Our school has a family resource center and/or a staff member assigned to work with families.



88 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 2%
87 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 29 32%
Agree 30 33%
Neutral 27 30%
Disagree 3 3%
Strongly Disagree 2 2%
91 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 30 33%
Agree 34 38%
Neutral 20 22%
Disagree 4 4%
Strongly Disagree 2 2%
90 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 29 32%
Agree 30 33%
Neutral 23 25%

Disagree 7 8%

Strongly Disagree 2 2%

91 respondents

7. Our school has high expectations for students.

Strongly Agree 32 35%

Agree 31 34%

Neutral 19 21%

Disagree 6 7%

Strongly Disagree 3 3%

91 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 26 29%

Agree 37 41%

Neutral 23 25%

Disagree 3 3%

Strongly Disagree 2 2%

91 respondents

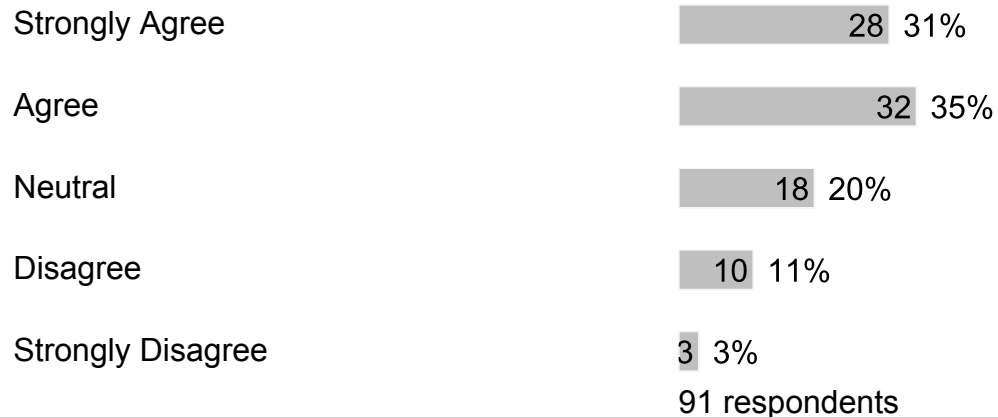
9. My child's teachers give work that challenges my child.

Strongly Agree 25 27%

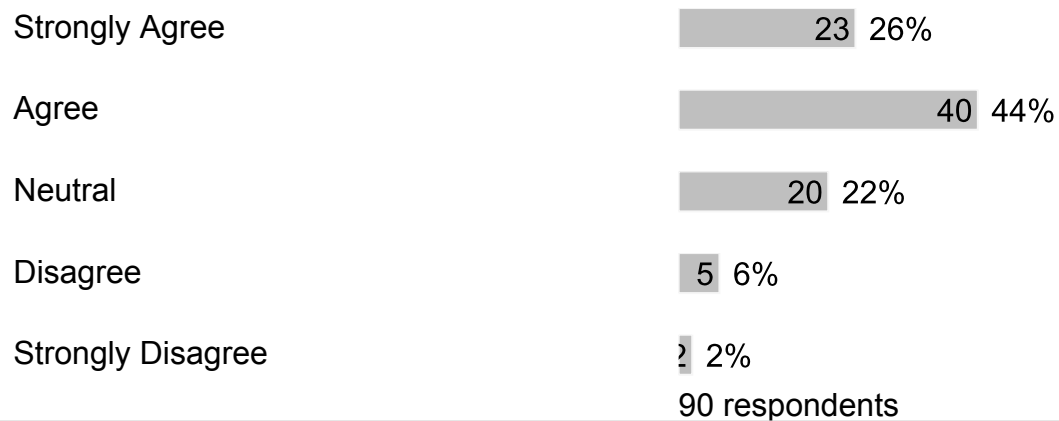
Agree 39 43%



10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.

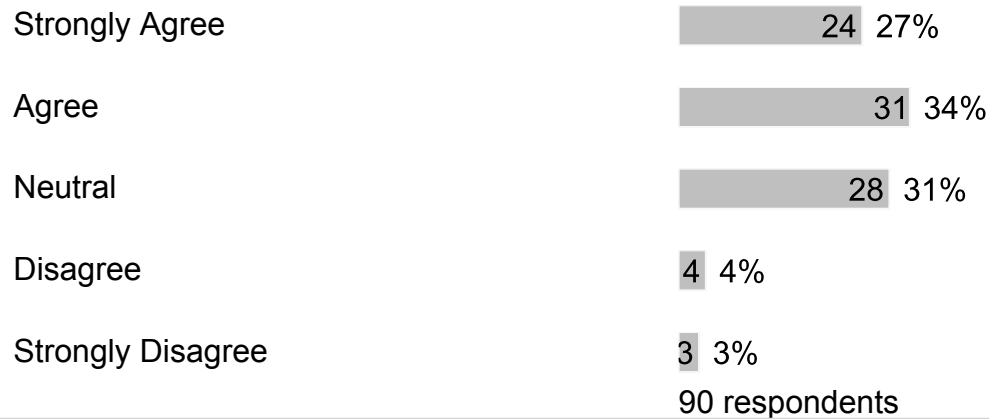


12. My child's teachers adjust the instruction to meet my child's learning needs.

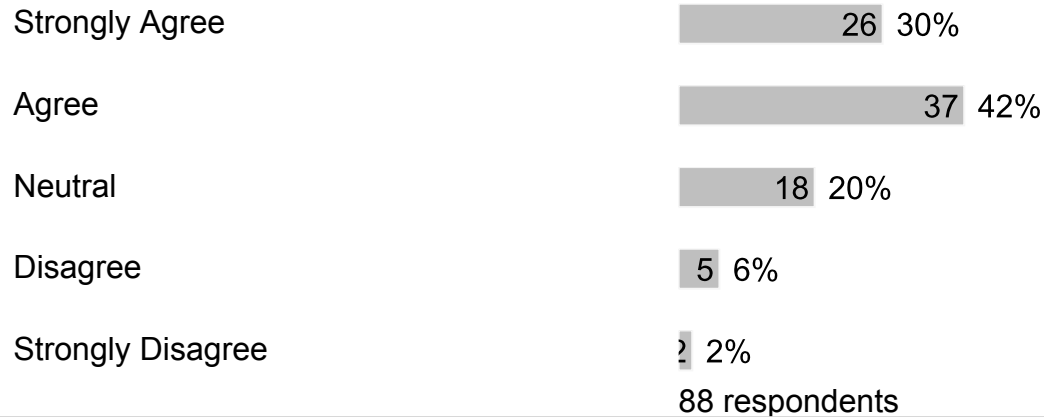




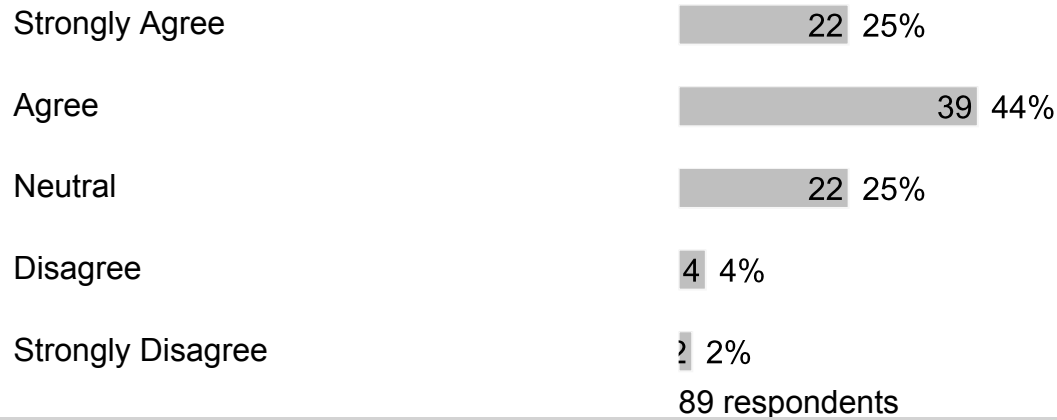
13. My child sees a relationship between what is being taught and everyday life.



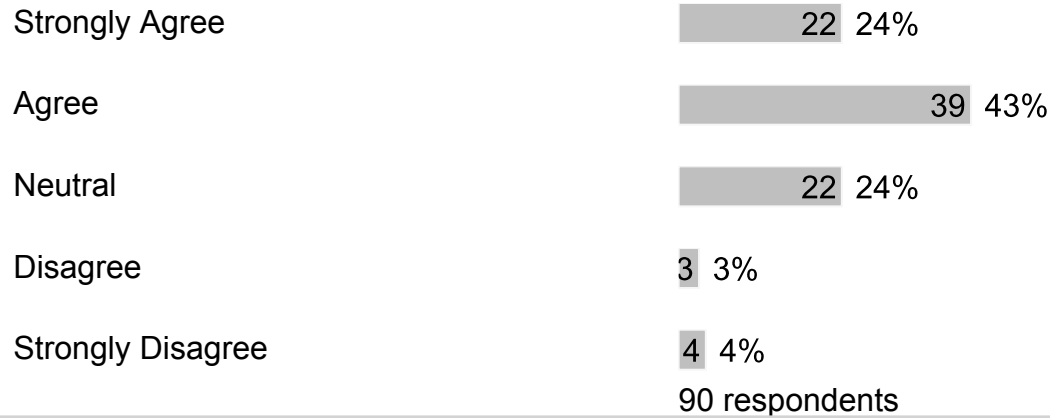
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



90 respondents

18. My child's teachers report on my child's progress in easy to understand language.



89 respondents

19. Teachers schedule conferences to share student learning progress with families.



90 respondents

20. My child is prepared for success in the next school year.



89 respondents

21. Families are encouraged to volunteer.



90 respondents

22. Families are given the opportunity to participate on school committees.



90 respondents

23. I am well-informed of the school's goals and activities.



Strongly Disagree 5 6%
90 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 25 28%
Agree 32 36%
Neutral 20 22%
Disagree 8 9%
Strongly Disagree 5 6%
90 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

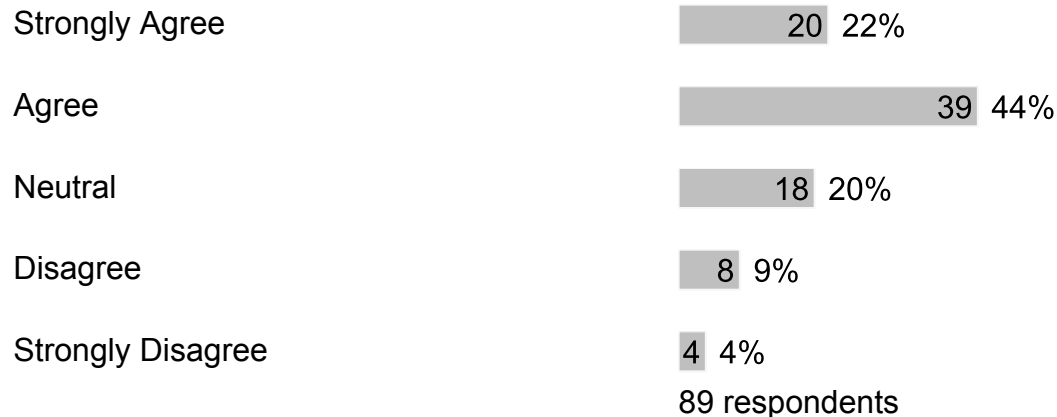
Strongly Agree 17 19%
Agree 37 41%
Neutral 27 30%
Disagree 5 6%
Strongly Disagree 4 4%
90 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

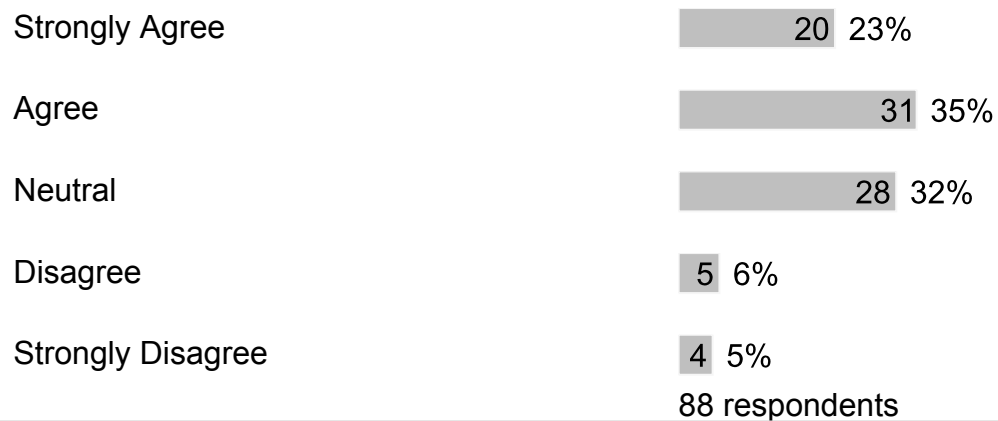
Strongly Agree 23 26%
Agree 31 35%



27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.





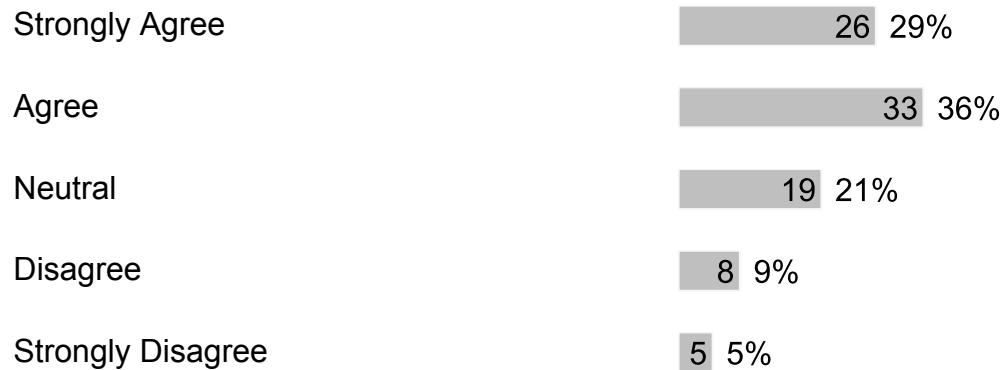
89 respondents

30. Our school asks for family input when changing rules or policies.



89 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



91 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report