

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/09/2025





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Custom Survey

1 survey(s) 46 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

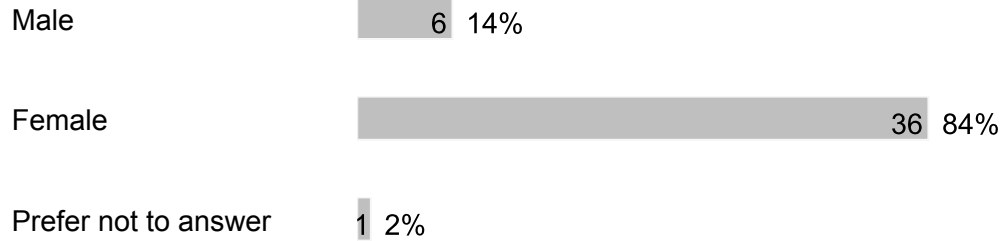
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

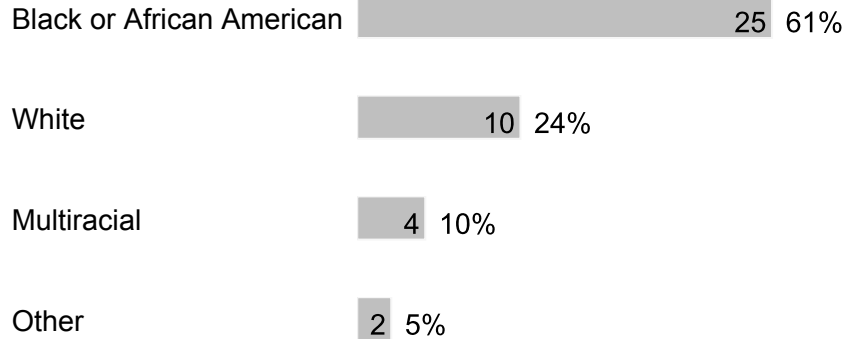
Number of Responses | Percentages of Total Responses

1. Gender



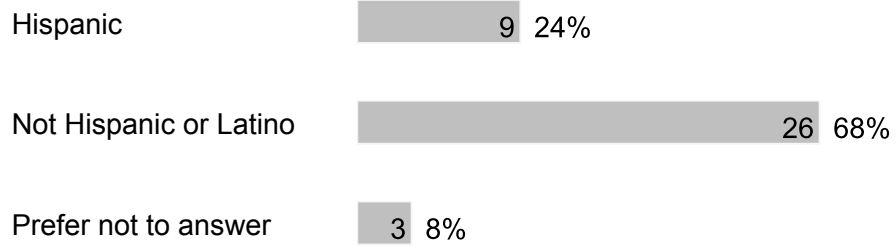
43 respondents

2. Ethnicity



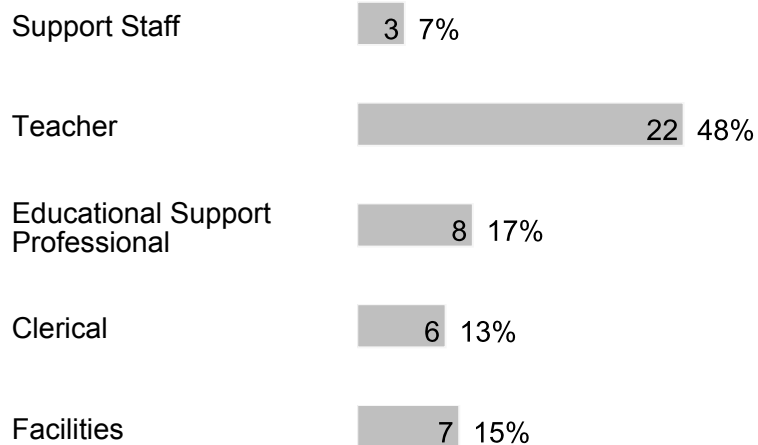
41 respondents

3. Ethnicity



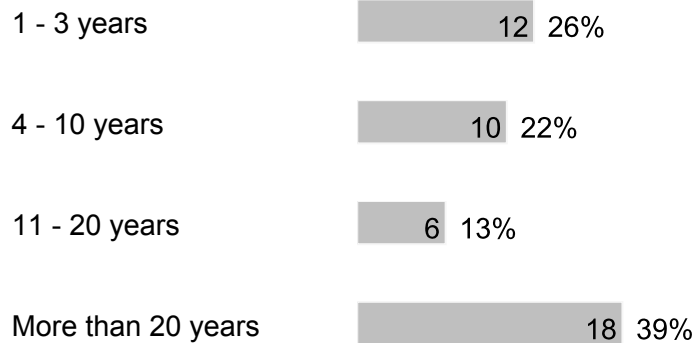
38 respondents

4. Role



46 respondents

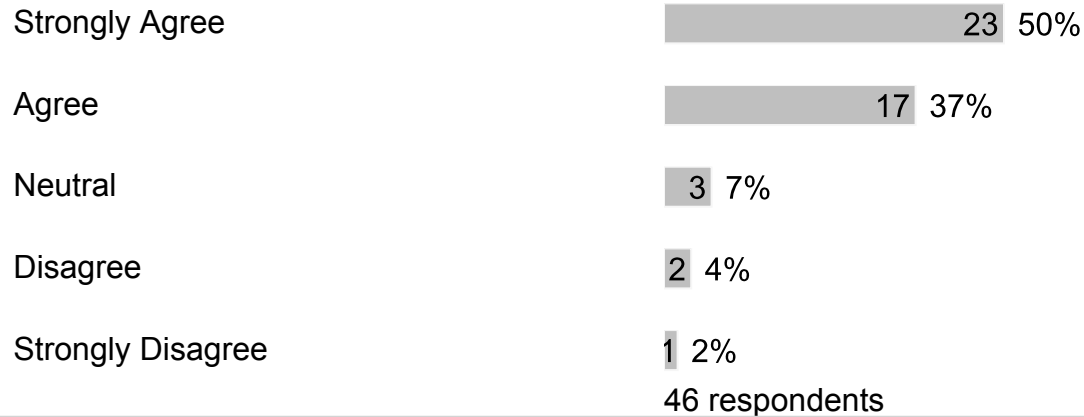
5. Experience



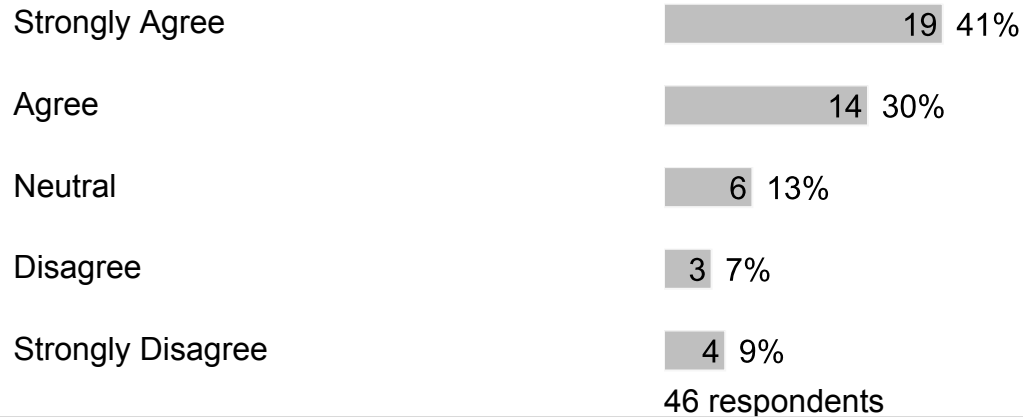
46 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





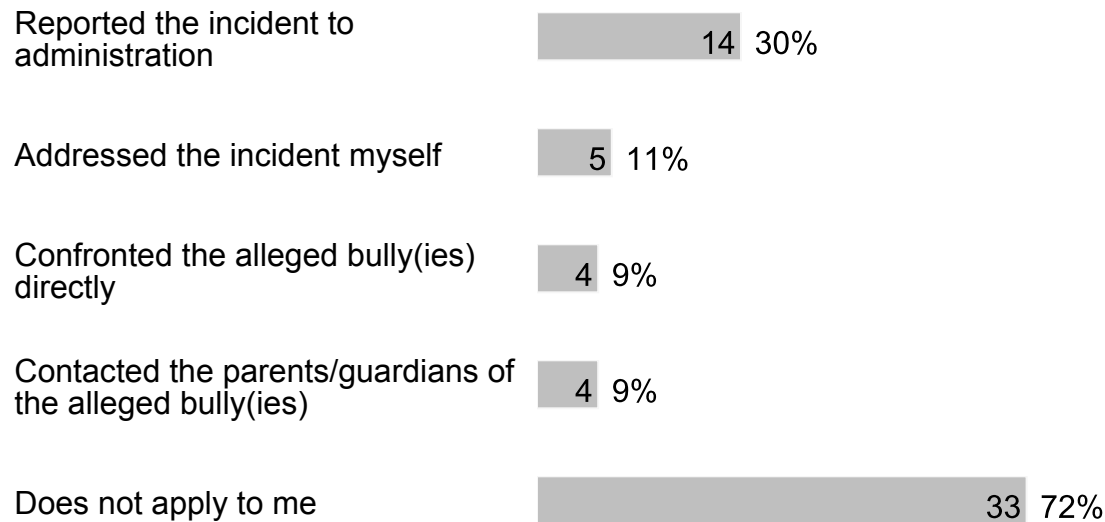
46 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



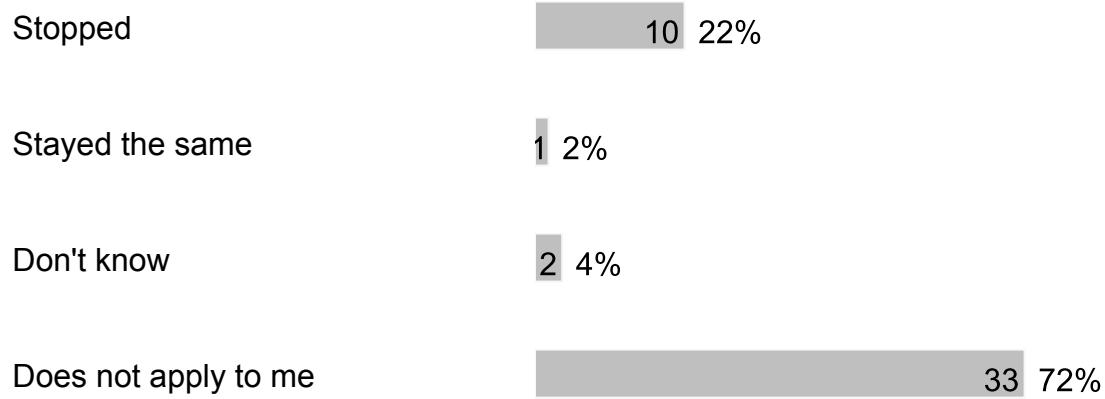
46 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



46 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



46 respondents

7. In my school, rules are applied equally to students.



46 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  30 65%

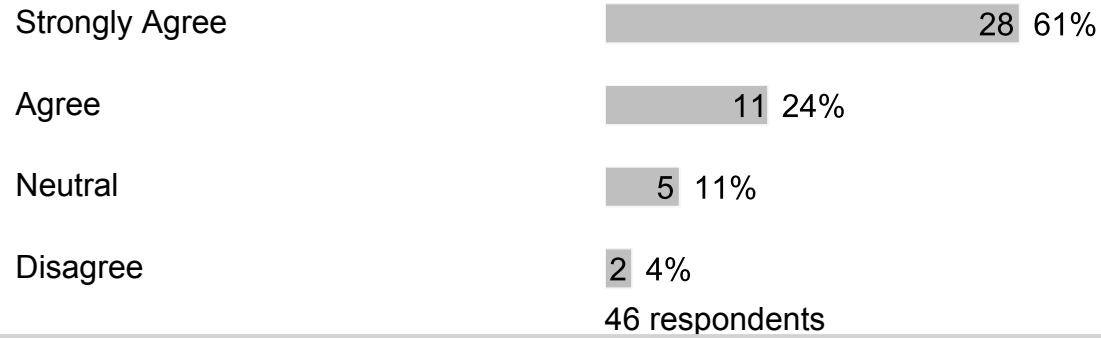
Agree  14 30%

Neutral  2 4%

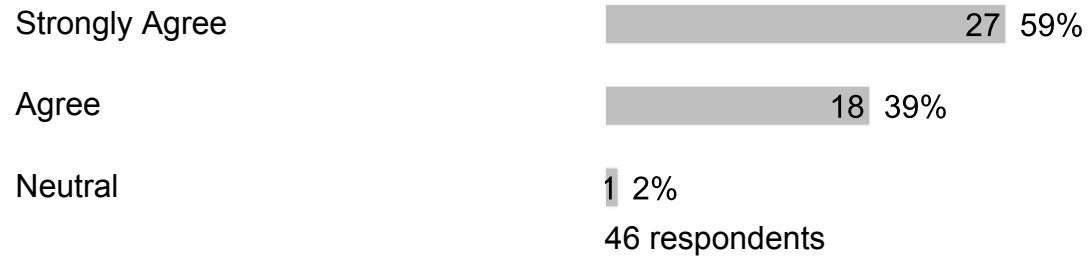
46 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 25 54%

Agree 20 43%

Neutral 1 2%

46 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 28 61%

Agree 18 39%

46 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 24 52%

Agree 15 33%

Neutral 4 9%

Disagree 2 4%

Strongly Disagree 1 2%

46 respondents

4. In my school, adults treat students with respect.

Strongly Agree 22 48%

Agree 17 37%

Neutral 5 11%

Disagree 1 2%

Strongly Disagree 1 2%

46 respondents

5. In my school, students treat adults with respect.

Strongly Agree 7 15%

Agree 20 43%

Neutral 16 35%

Disagree 2 4%

Strongly Disagree 1 2%

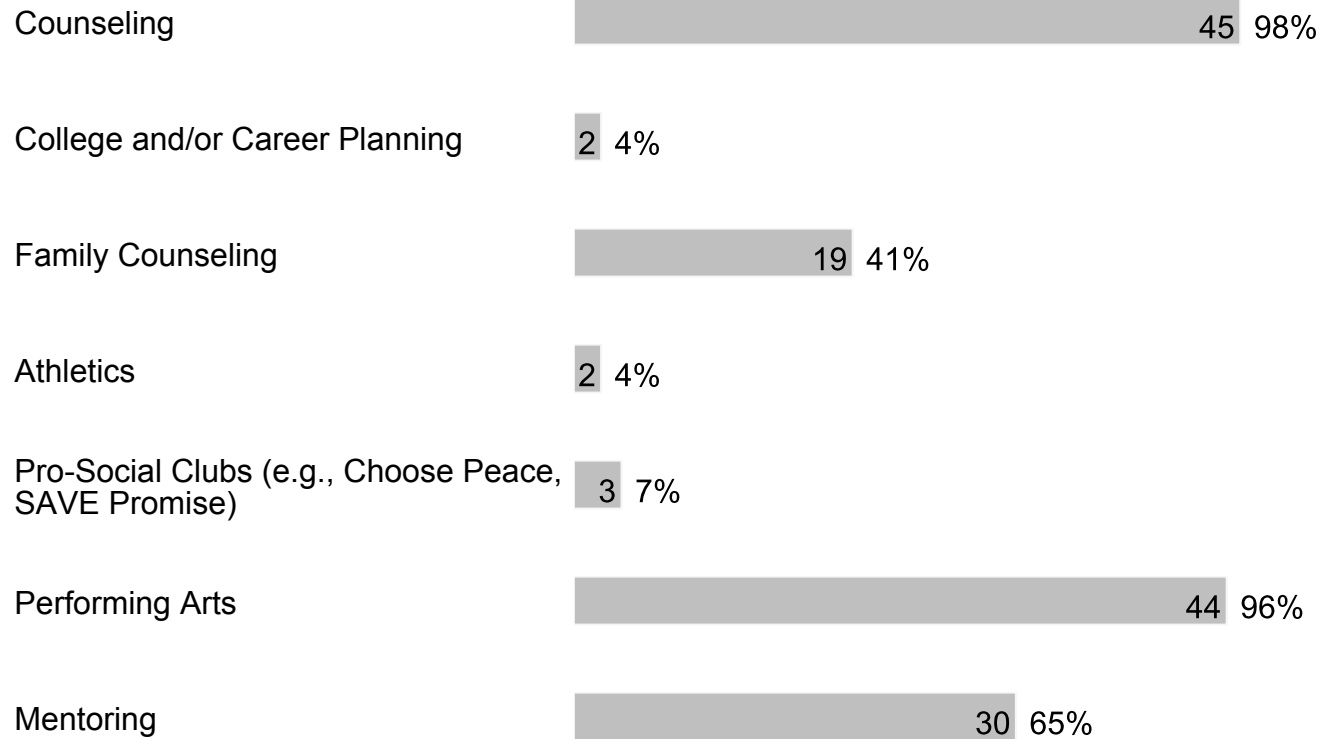
46 respondents

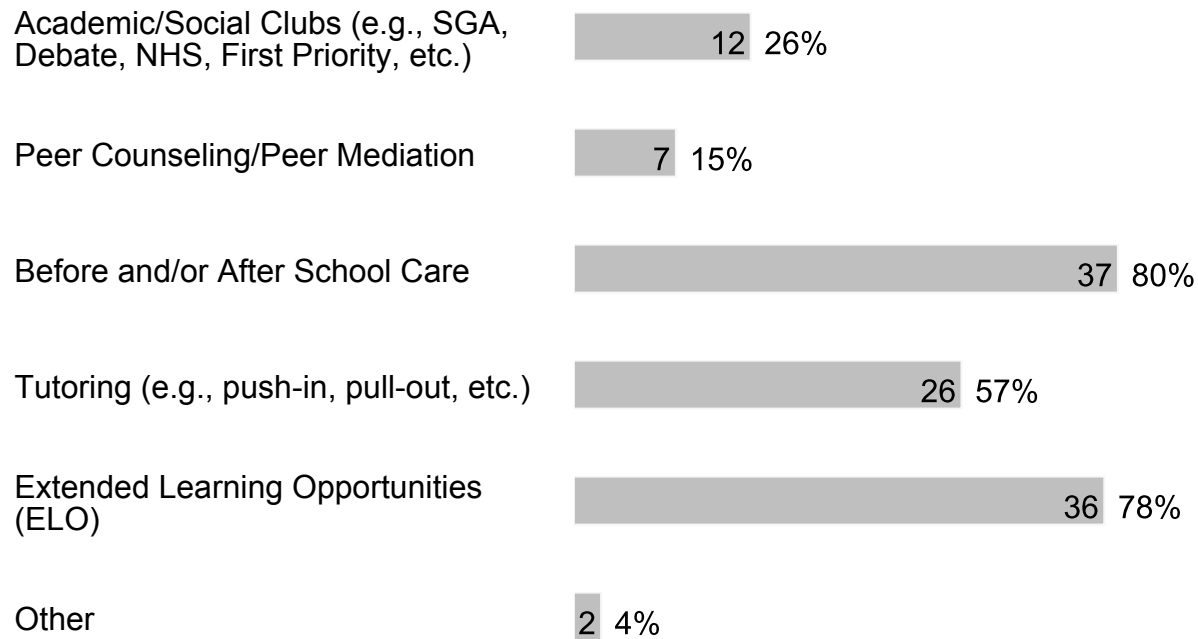
6. In my school, colleagues/adults treat each other with respect.



46 respondents

7. At my school the following programs/services are available (check all that apply):





46 respondents

8. Our school implements changes based on the feedback from staff.



46 respondents

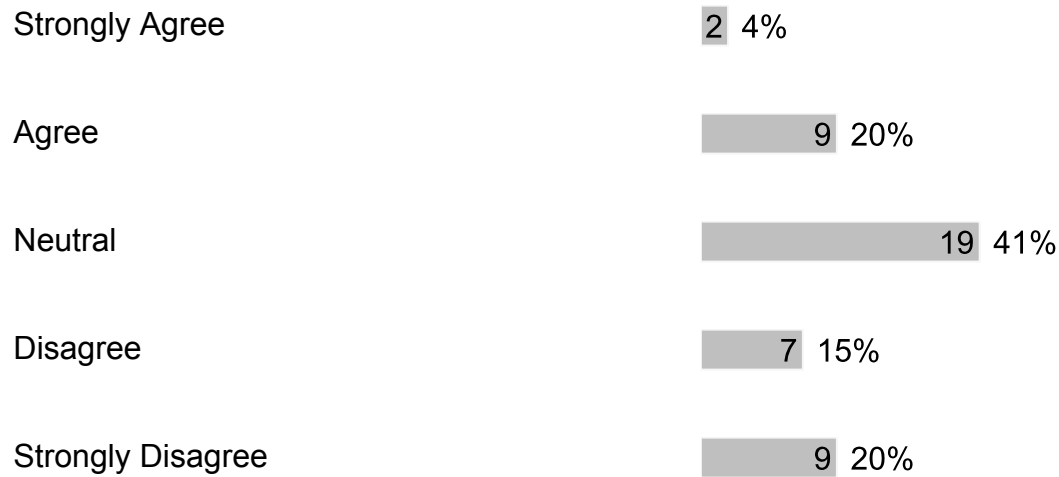
9. Our school maintains facilities that support student learning.





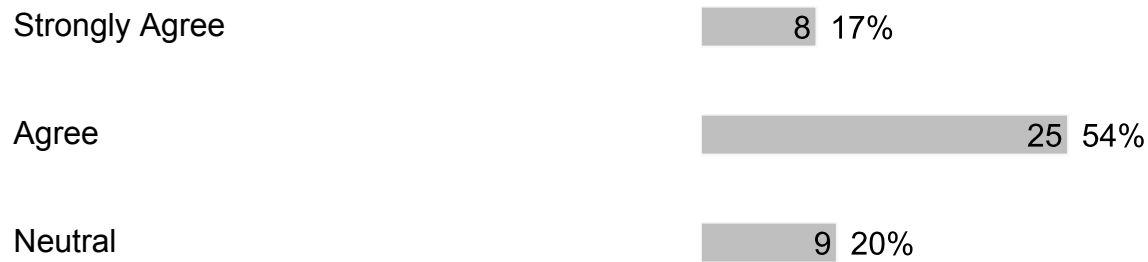
45 respondents

10. I enjoy eating food prepared by the cafeteria.



46 respondents

11. Families regularly participate in school involvement activities offered by our school.



Disagree 4 9%

46 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 16 35%

Agree 21 46%

Neutral 7 15%

Disagree 1 2%

Strongly Disagree 1 2%

46 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 13 28%

Agree 18 39%

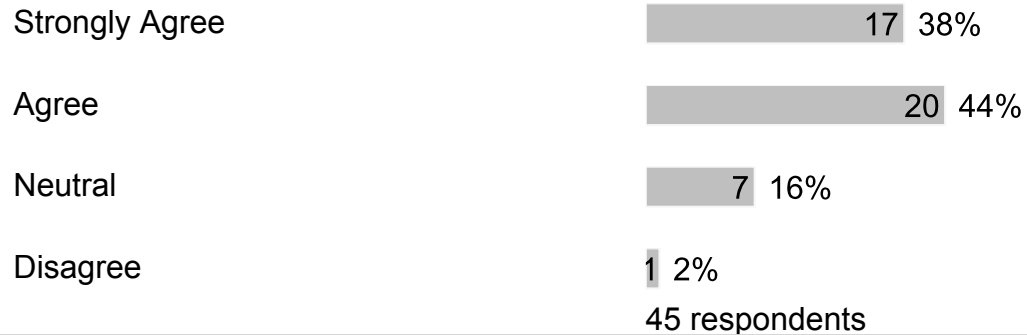
Neutral 14 30%

Disagree 1 2%

46 respondents

G. Section 6

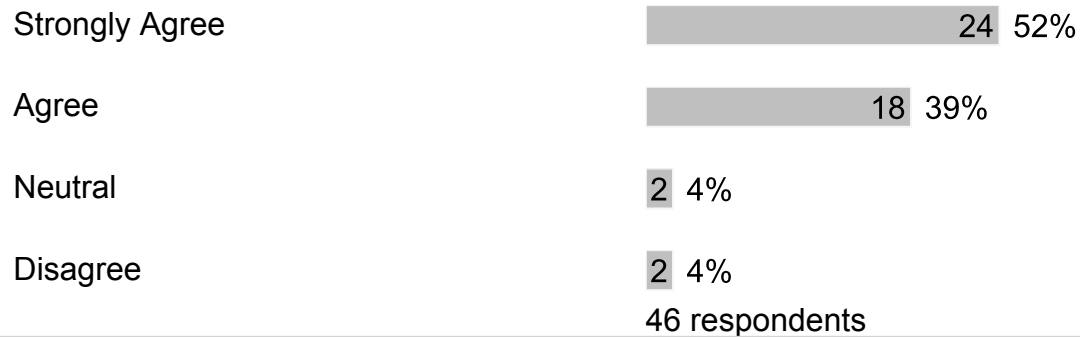
1. Our school has a culture of high expectations.



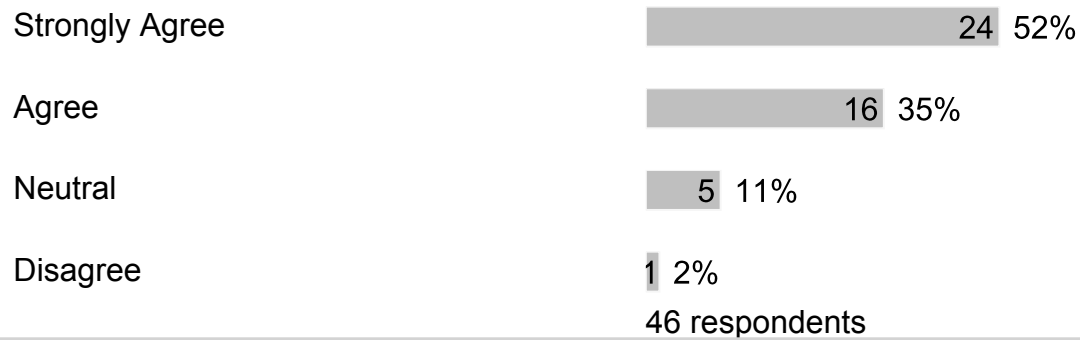
2. Our school has a continuous improvement process.



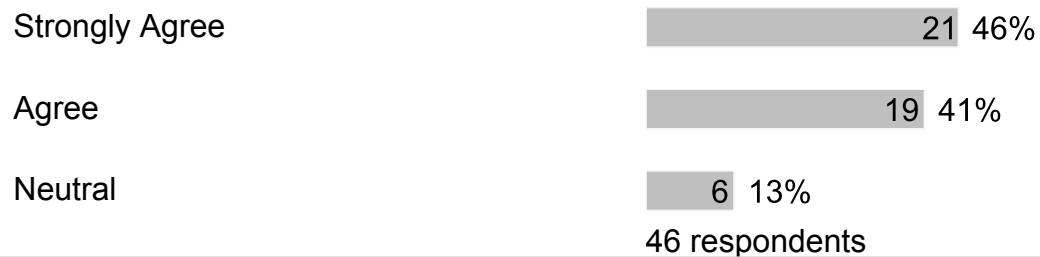
3. Our school's leaders expect staff members to hold all students to high academic standards.



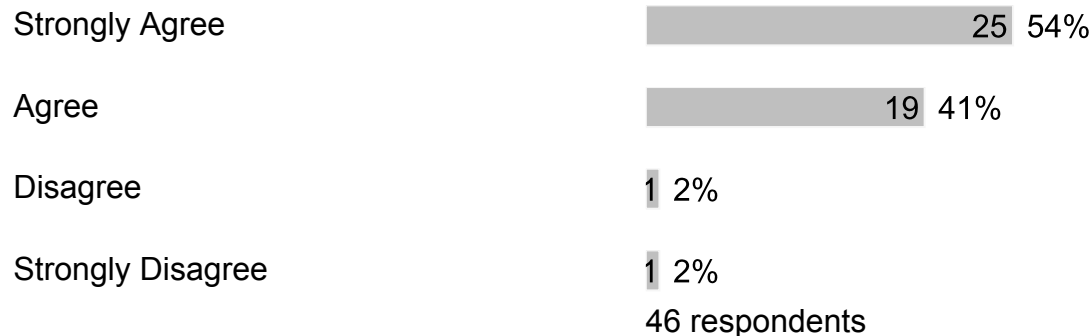
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Disagree 1 2%
45 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 26 57%

Agree 16 35%

Neutral 4 9%

46 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 27 59%

Agree 18 39%

Neutral 1 2%

46 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 27 59%

Agree 16 35%

Neutral 3 7%

46 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 19 41%

Agree 17 37%

Neutral 9 20%

Strongly Disagree 1 2%

46 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 21 47%

Agree 12 27%

Neutral 11 24%

Strongly Disagree 1 2%

45 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 16 35%

Agree 12 26%

Neutral 16 35%

Disagree 1 2%

Strongly Disagree 1 2%

46 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 18 41%

Agree 10 23%

Neutral 13 30%

Disagree 2 5%

Strongly Disagree 1 2%

44 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 17 38%

Agree 14 31%

Neutral 12 27%

Disagree 1 2%

Strongly Disagree 1 2%

45 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 18 40%

Agree 15 33%

Neutral 10 22%

Disagree 1 2%

Strongly Disagree 1 2%

45 respondents

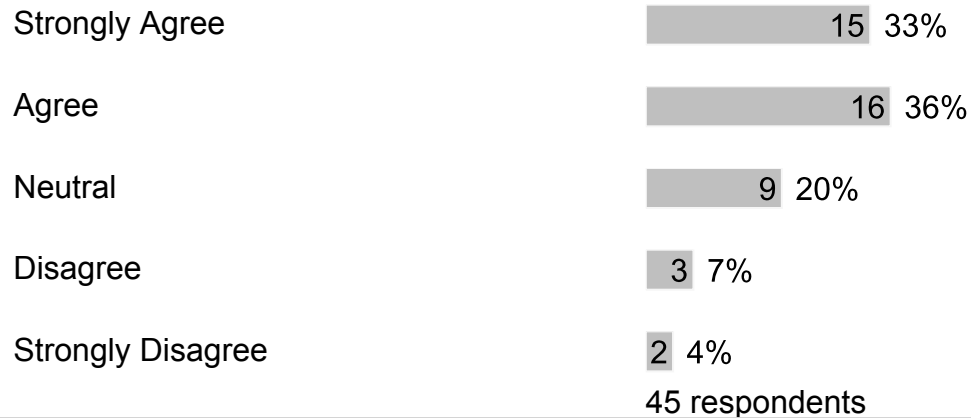
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 17 38%

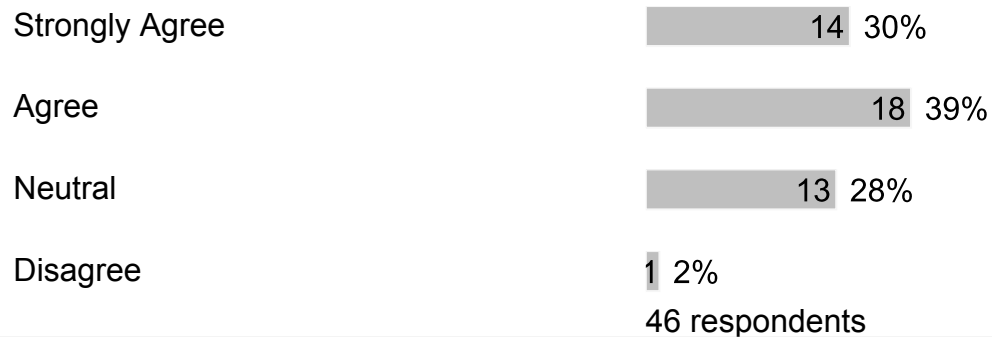
Agree 12 27%



18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



Neutral 7 15%
46 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 19 43%
Agree 18 41%
Neutral 5 11%
Strongly Disagree 2 5%
44 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 18 40%
Agree 18 40%
Neutral 9 20%
45 respondents

23. I feel confident in my classroom management strategies.

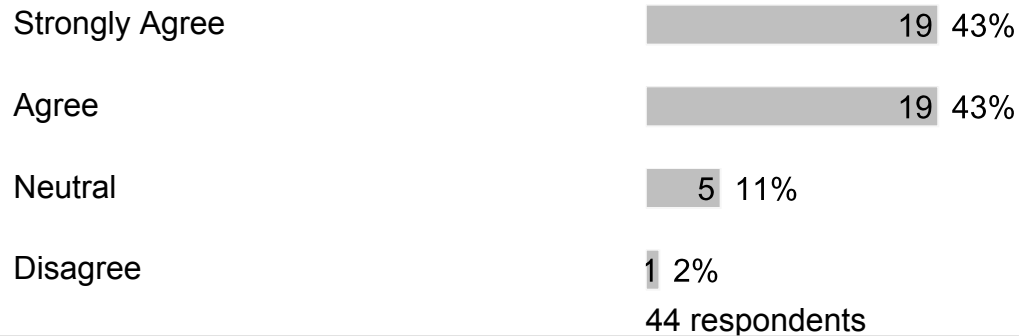
Strongly Agree 17 38%
Agree 13 29%
Neutral 15 33%
45 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 15 33%
Agree 13 29%



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



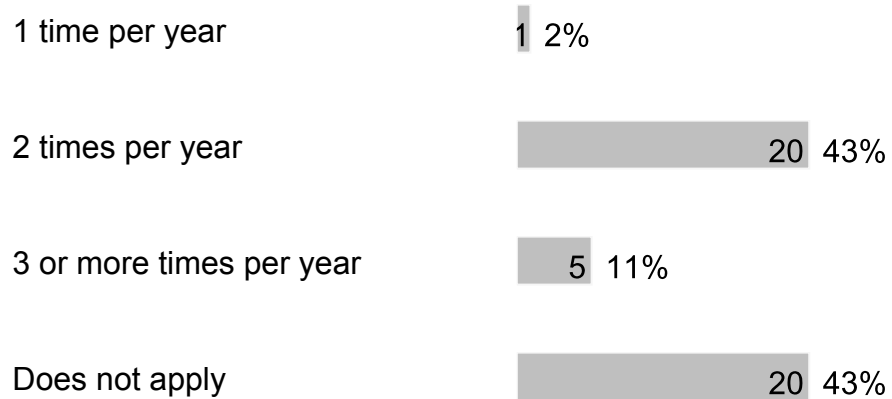
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



46 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



46 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



45 respondents

31. I regularly post information online or send home a newsletter.



Neutral 16 36%

Disagree 3 7%

45 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 18 39%

Agree 24 52%

Neutral 4 9%

46 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 17 37%

Agree 26 57%

Neutral 3 7%

46 respondents

34. I am accessible via (check all that apply):

Emails 45 98%

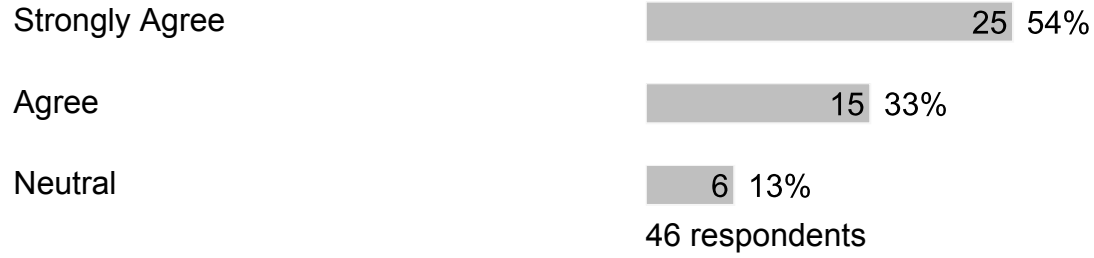
Texts 26 57%

Phone calls 35 76%

Personal visits 23 50%

46 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report