

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/09/2025



surveys



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Custom Survey

1 survey(s) 17 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

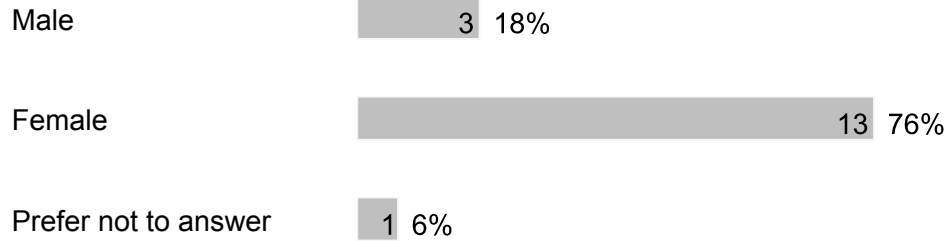
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

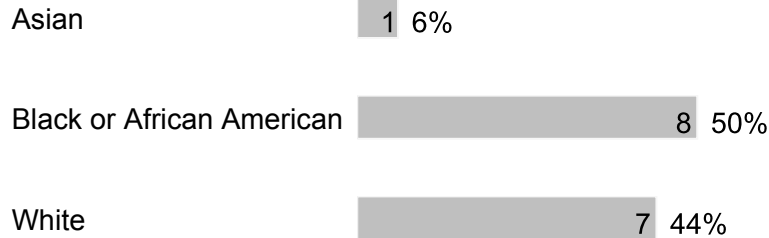
Number of Responses | Percentages of Total Responses

1. Gender



17 respondents

2. Ethnicity



16 respondents

3. Ethnicity



Not Hispanic or Latino 11 73%

Prefer not to answer 3 20%

15 respondents

4. Role

Support Staff 3 18%

Teacher 12 71%

Other 2 12%

17 respondents

5. Experience

1 - 3 years 1 6%

4 - 10 years 6 35%

11 - 20 years 5 29%

More than 20 years 5 29%

17 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree  10 59%

Agree  7 41%

17 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree  9 53%

Agree  6 35%

Neutral  2 12%

17 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree  4 24%

Agree  5 29%

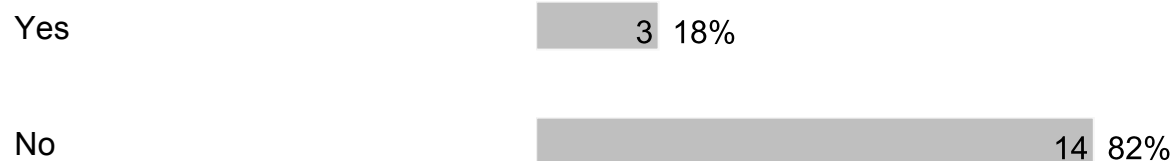
Neutral  3 18%

Disagree  4 24%

Strongly Disagree  1 6%

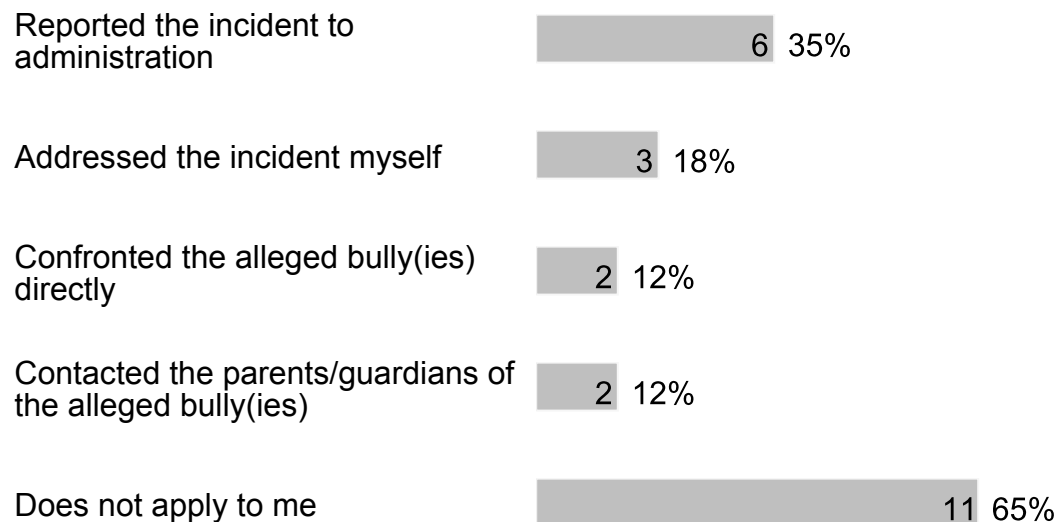
17 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



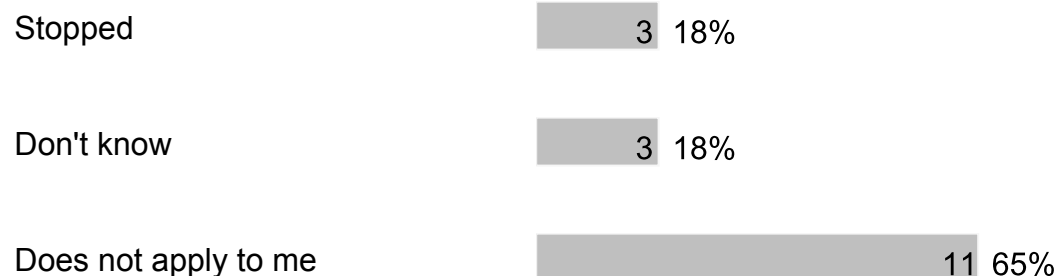
17 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



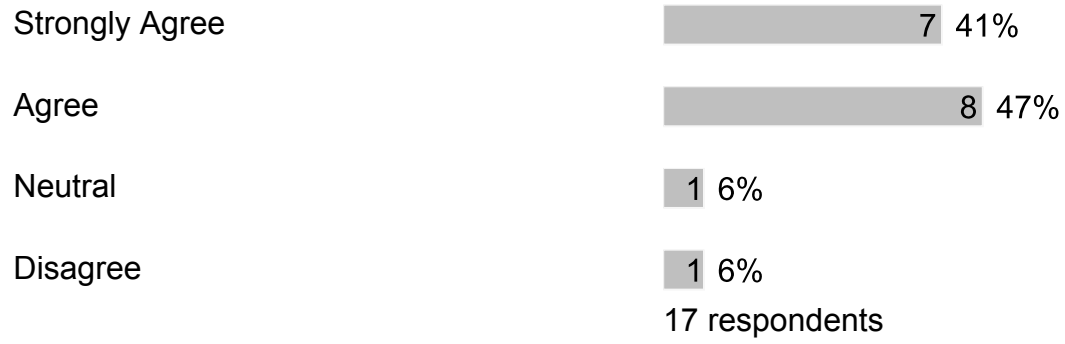
17 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



17 respondents

7. In my school, rules are applied equally to students.



D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

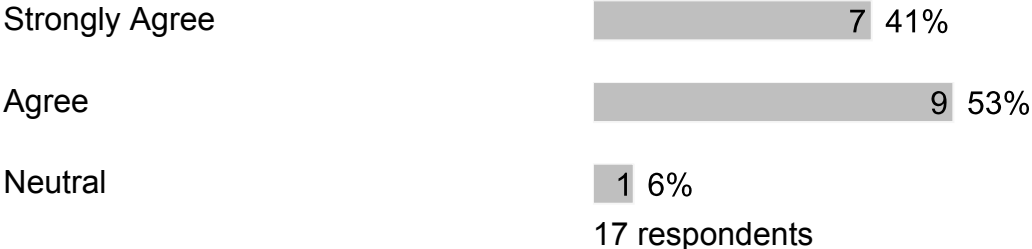
Strongly Agree  8 47%

Agree  9 53%

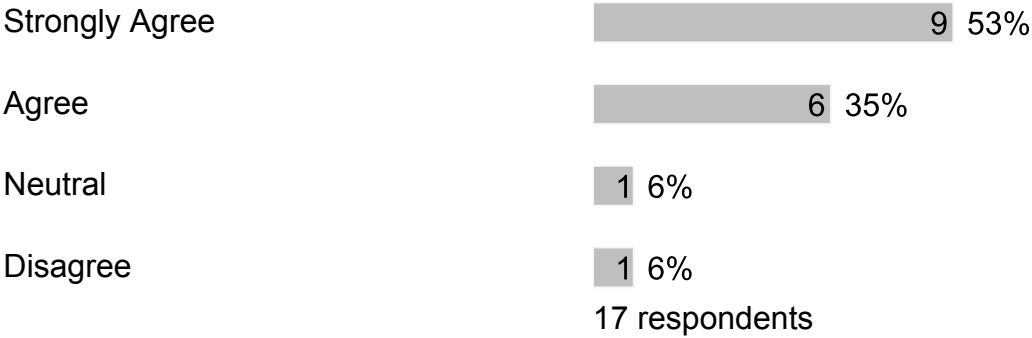
17 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 10 59%

Agree 7 41%

17 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 12 71%

Agree 5 29%

17 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 10 59%

Agree 7 41%

17 respondents

4. In my school, adults treat students with respect.

Strongly Agree 9 53%

Agree 7 41%

Neutral 1 6%

17 respondents

5. In my school, students treat adults with respect.

Strongly Agree 7 41%

Agree 8 47%

Neutral 1 6%

Disagree 1 6%

17 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 10 59%

Agree 6 35%

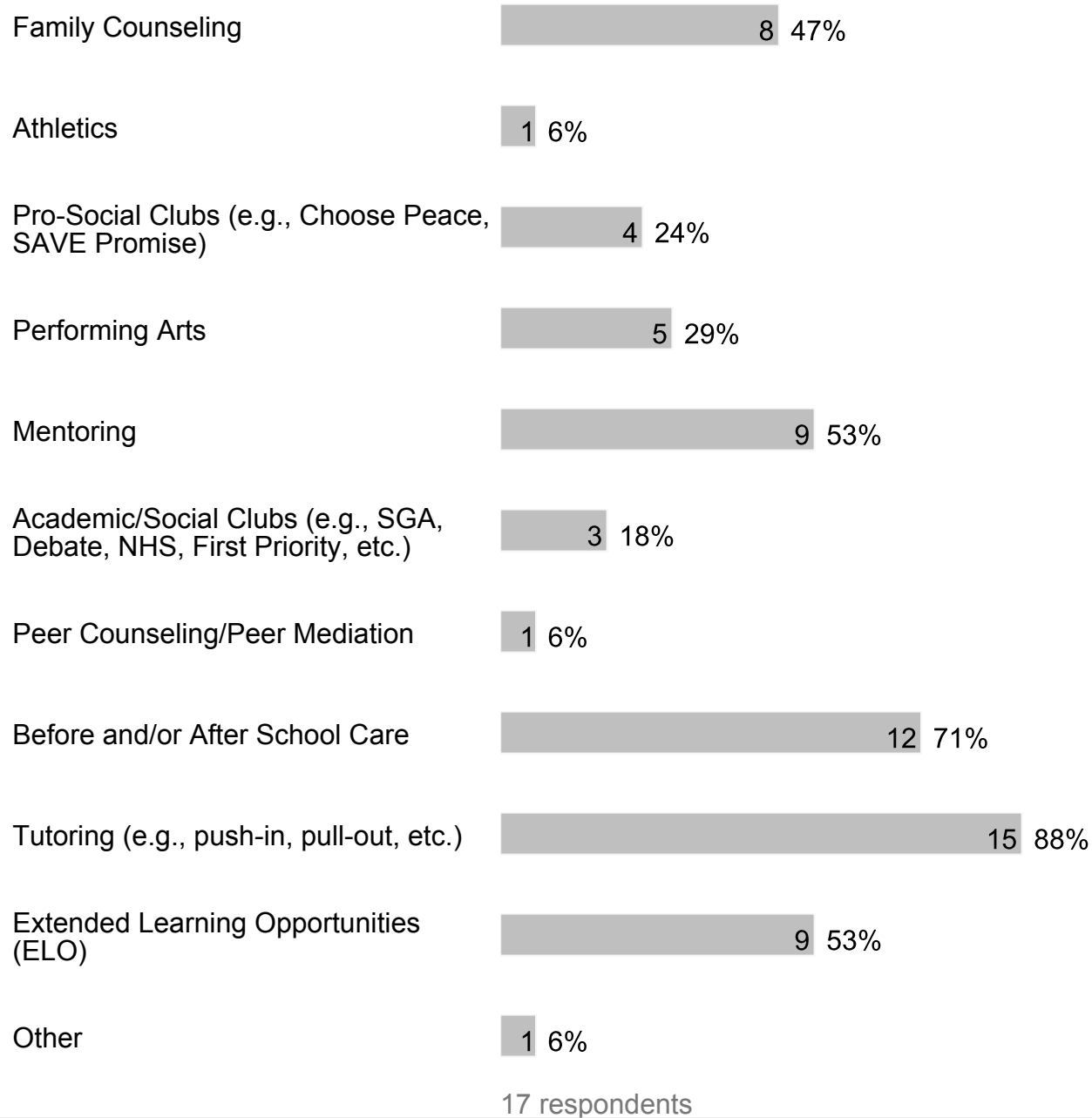
Neutral 1 6%

17 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 17 100%

College and/or Career Planning 1 6%



8. Our school implements changes based on the feedback from staff.



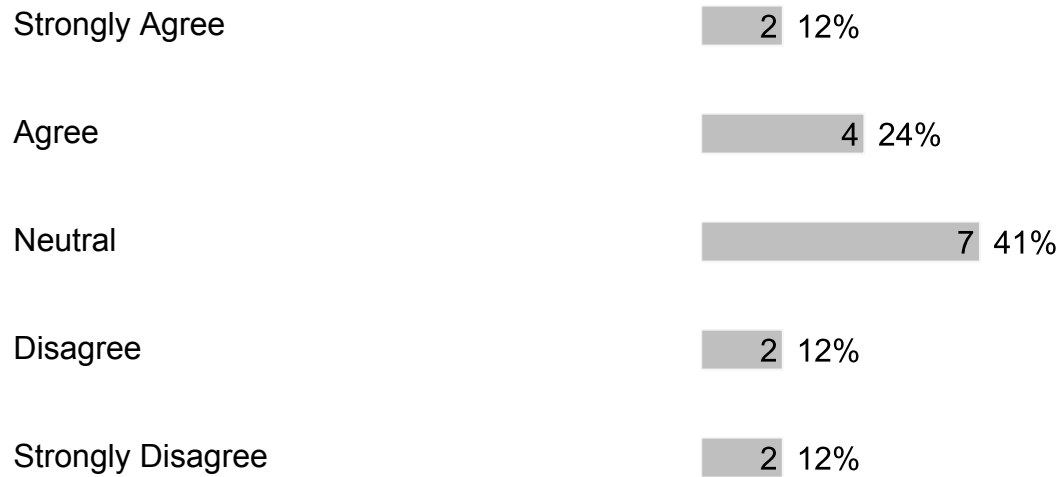
17 respondents

9. Our school maintains facilities that support student learning.



17 respondents

10. I enjoy eating food prepared by the cafeteria.



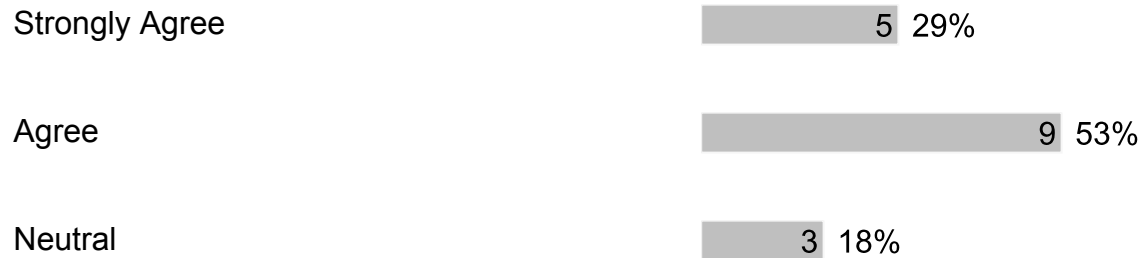
17 respondents

11. Families regularly participate in school involvement activities offered by our school.



17 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



17 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



16 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree  9 53%

Agree  7 41%

Neutral  1 6%

17 respondents

2. Our school has a continuous improvement process.

Strongly Agree  10 59%

Agree  7 41%

17 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree  10 59%

Agree  7 41%

17 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree  9 53%

Agree  8 47%

17 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree  10 59%

Agree 6 35%

Neutral 1 6%

17 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 10 59%

Agree 7 41%

17 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 9 56%

Agree 6 38%

Neutral 1 6%

16 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 8 47%

Agree 8 47%

Neutral 1 6%

17 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 10 59%

Agree 6 35%

Neutral 1 6%
17 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 10 59%

Agree 7 41%

17 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 6 35%

Agree 11 65%

17 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 10 59%

Agree 7 41%

17 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 9 53%

Agree 8 47%

17 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 11 65%

Agree 5 29%

Neutral 1 6%
17 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 10 59%

Agree 4 24%

Neutral 3 18%
17 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 10 59%

Agree 6 35%

Neutral 1 6%
17 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 10 59%

Agree 7 41%

17 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 8 47%

Agree 8 47%

Disagree 1 6%
17 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree  10 59%

Agree  7 41%

17 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree  9 53%

Agree  7 41%

Neutral  1 6%

17 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree  10 59%

Agree  6 35%


Neutral  1 6%

17 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree  9 53%

Agree  7 41%


Neutral  1 6%

17 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree  8 47%

Agree  8 47%

Neutral  1 6%

17 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree  10 59%

Agree  5 29%

Neutral  2 12%

17 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree  8 47%

Agree  8 47%

Neutral  1 6%

17 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree  8 47%

Agree  7 41%

Neutral  2 12%

17 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree  8 47%

Agree  8 47%

Disagree 1 6%
17 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year 10 59%

3 or more times per year 2 12%

Does not apply 5 29%

17 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 8 47%

Agree 6 35%

Neutral 3 18%

17 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 8 47%

Agree 5 29%

Neutral 4 24%

17 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 5 29%



17 respondents

32. Our school communicates well about its goals and activities.



17 respondents

33. Our school communicates information in ways that are easy for families to understand.



17 respondents

34. I am accessible via (check all that apply):



Personal visits

11 65%

17 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree

8 47%

Agree

7 41%

Neutral

2 12%

17 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report