

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/09/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/09/2025

Custom Survey

1 survey(s) 57 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

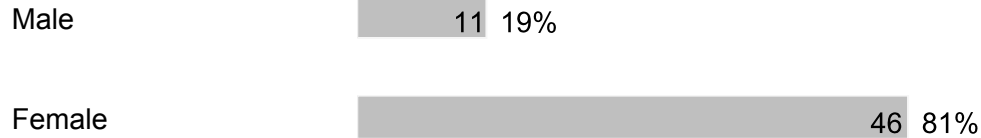
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

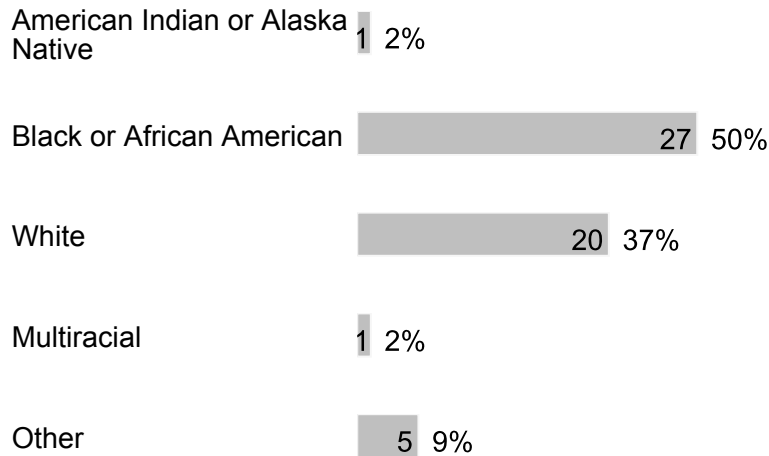
Number of Responses | Percentages of Total Responses

1. Gender



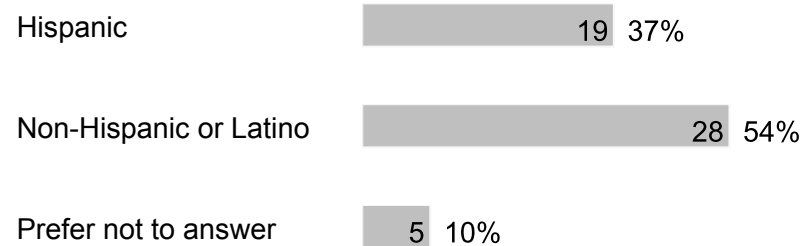
57 respondents

2. Race



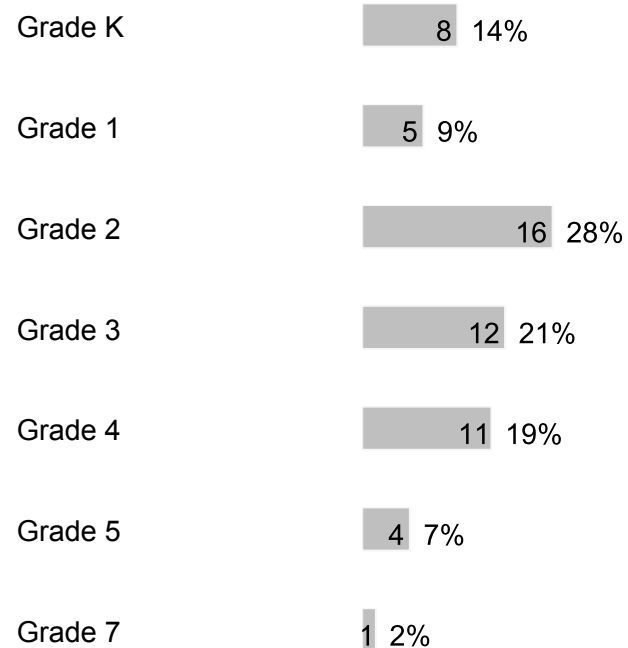
54 respondents

3. Ethnicity



52 respondents

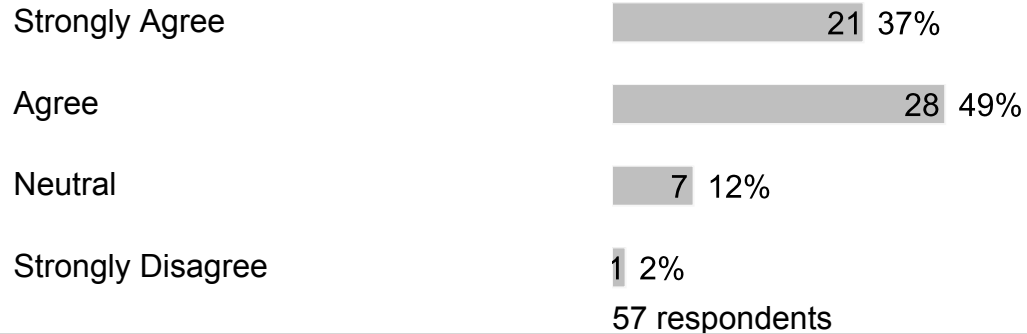
4. Grade



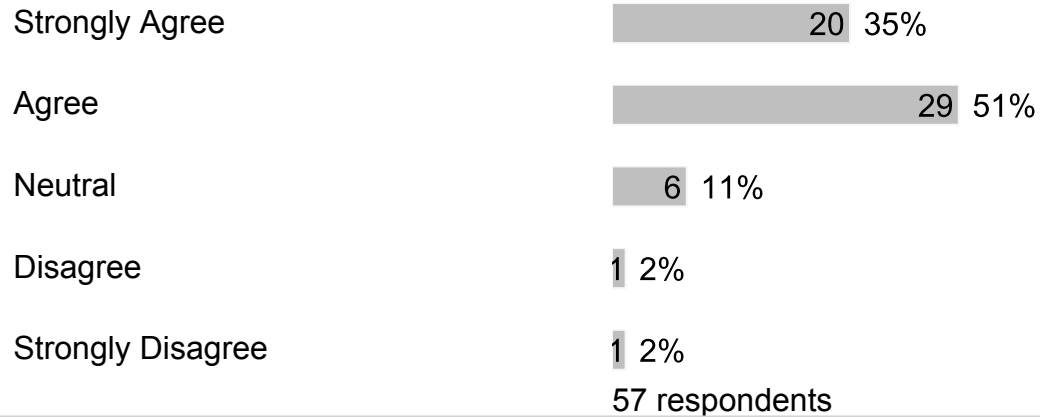
57 respondents

C. Section 2

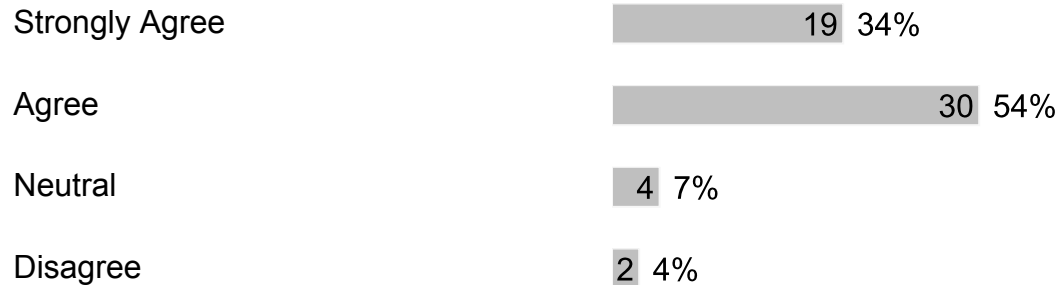
1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Strongly Disagree 1 2%
56 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

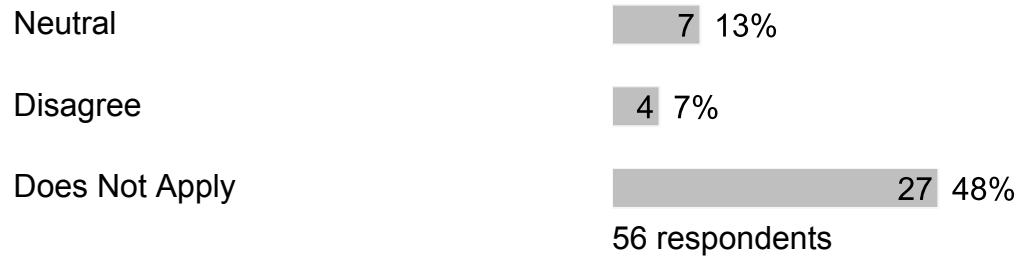
Strongly Agree 14 25%
Agree 13 23%
Neutral 3 5%
Disagree 13 23%
Strongly Disagree 14 25%
57 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 12 21%
Agree 10 18%
Neutral 6 11%
Disagree 2 4%
Does Not Apply 26 46%
56 respondents

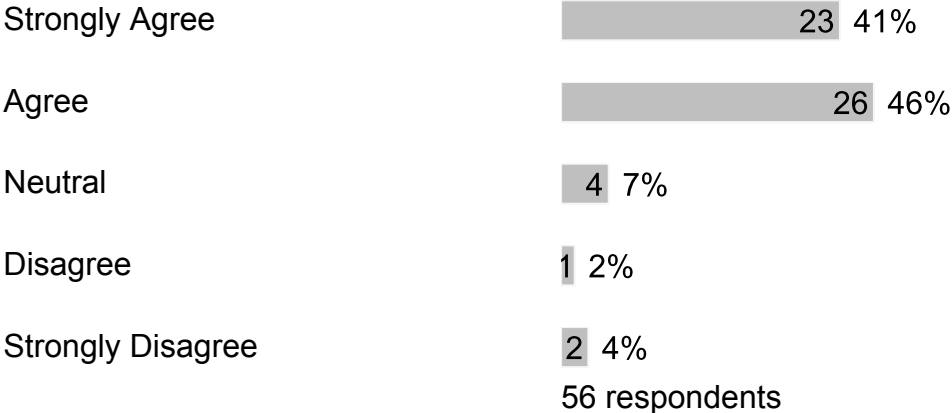
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 6 11%
Agree 12 21%



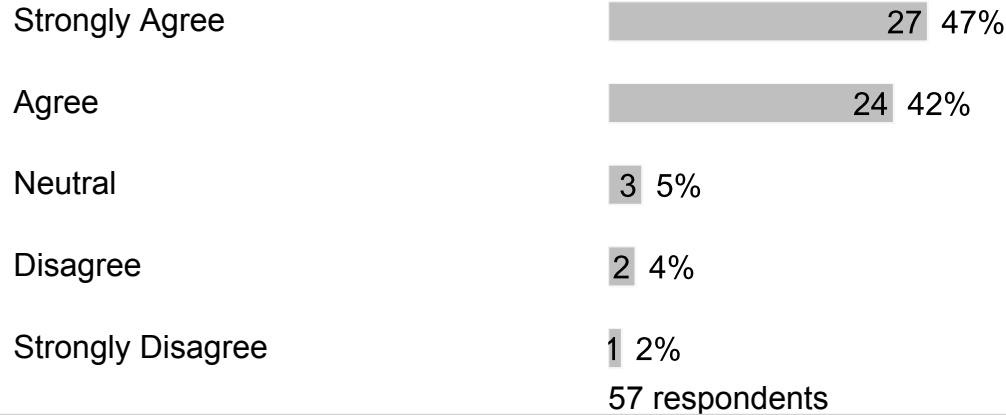
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

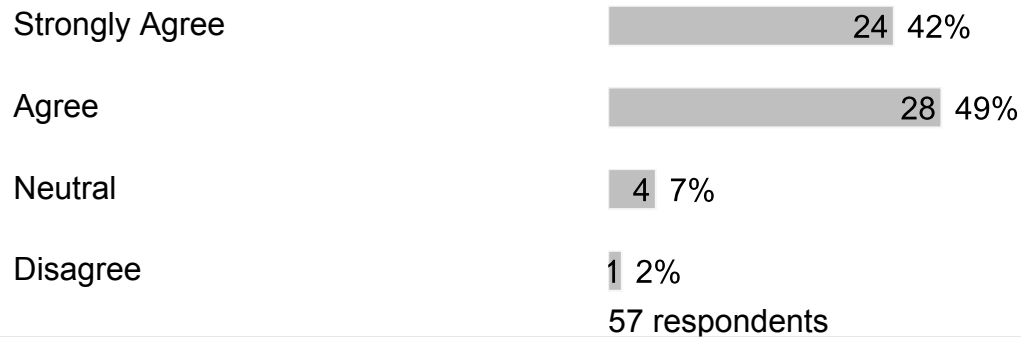


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

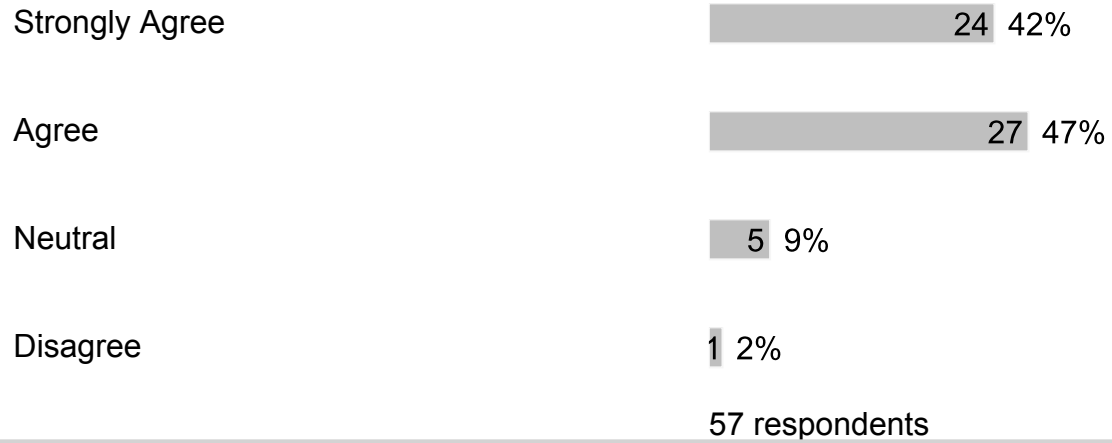


Disagree

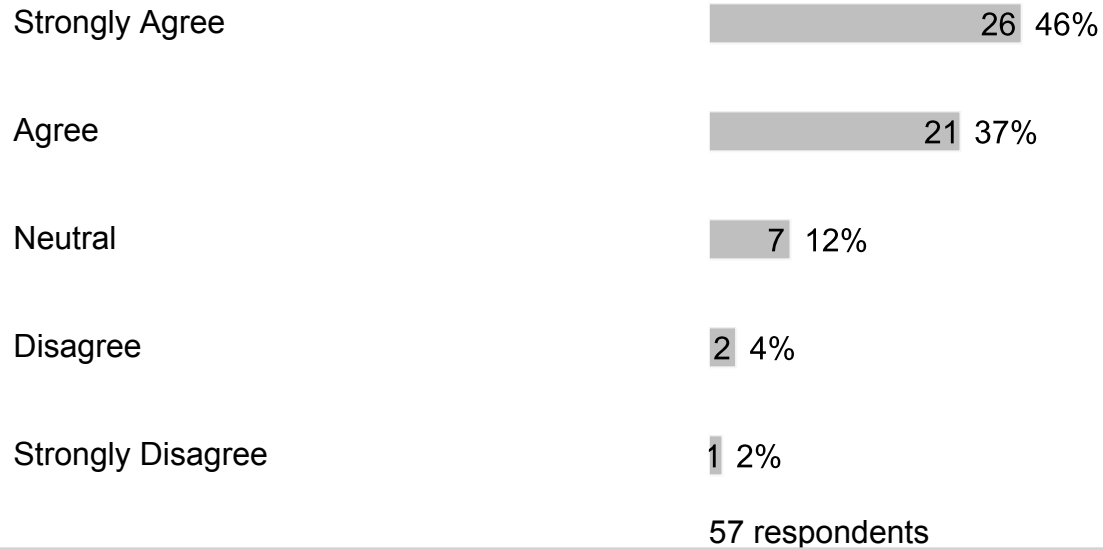
1 2%
57 respondents

F. Section 5

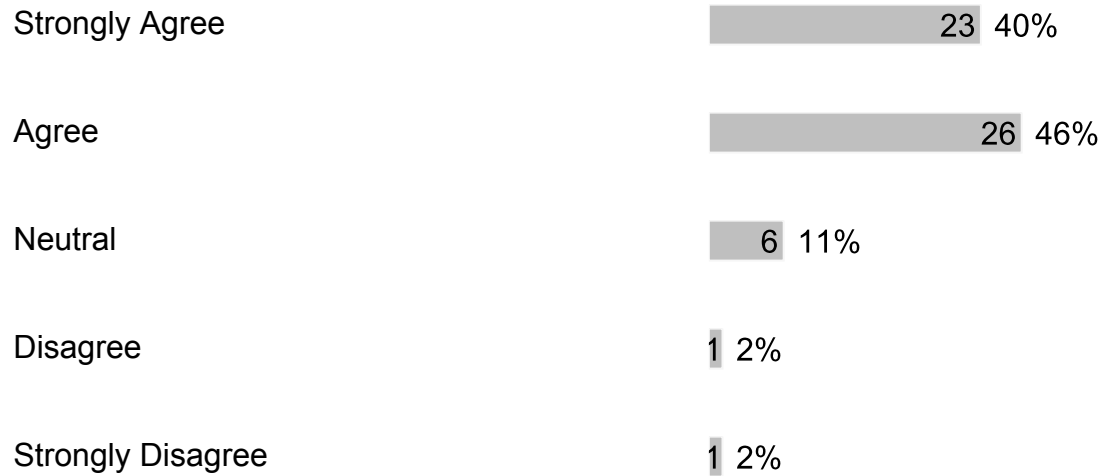
1. If my child has a problem, they know who they can go to for help.



2. My child likes going to school.

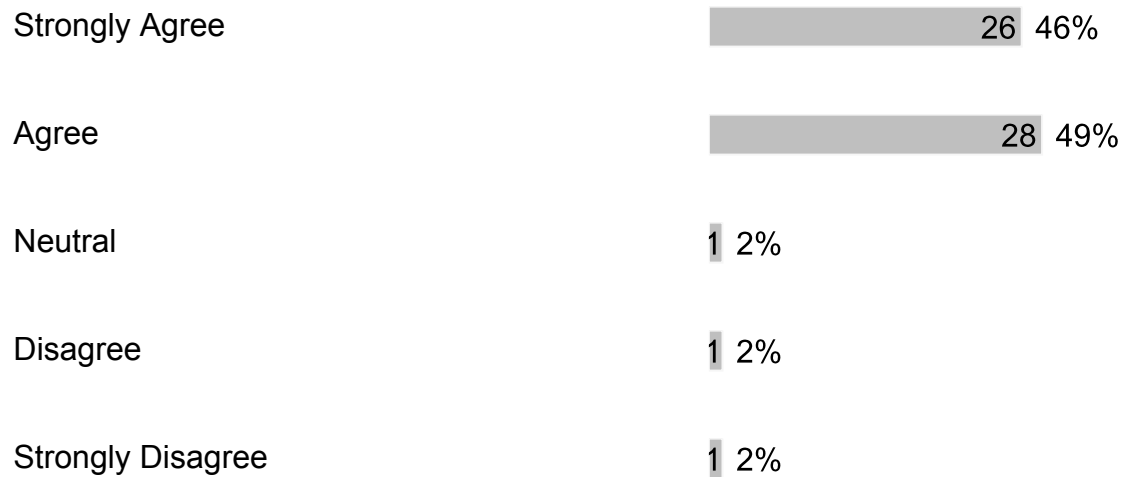


3. I would recommend my child's school to my friends and/or family.



57 respondents

4. Our school treats students with value, respect and compassion.



57 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Agree	25	44%
Neutral	2	4%
Disagree	1	2%

57 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	32	56%
Agree	22	39%
Neutral	2	4%
Disagree	1	2%

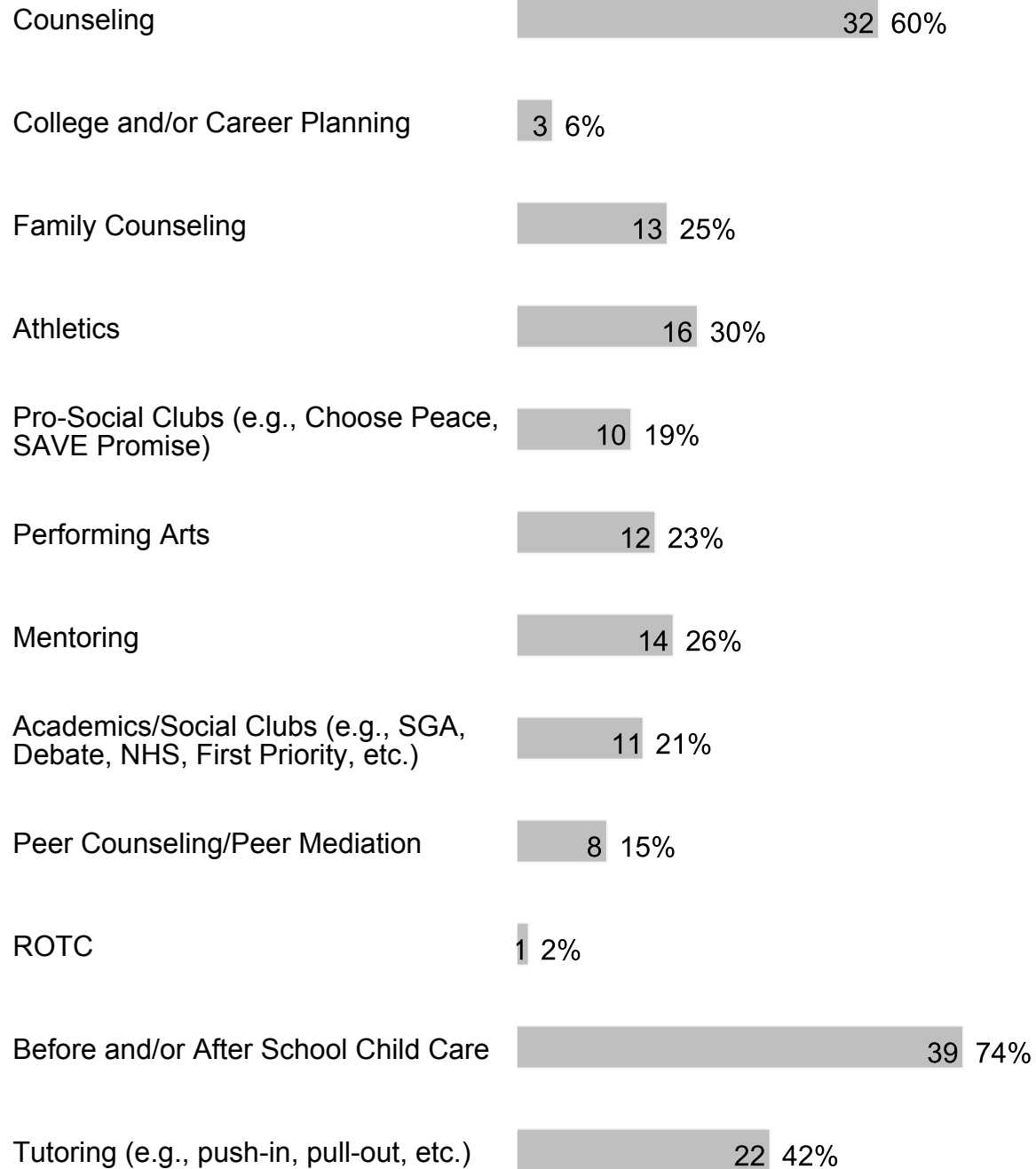
57 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	32	56%
Agree	21	37%
Neutral	3	5%
Strongly Disagree	1	2%

57 respondents

8. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 11 21%

Other 8 15%

53 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 7 18%

College and/or Career Planning 3 8%

Family Counseling 6 16%

Athletics 9 24%

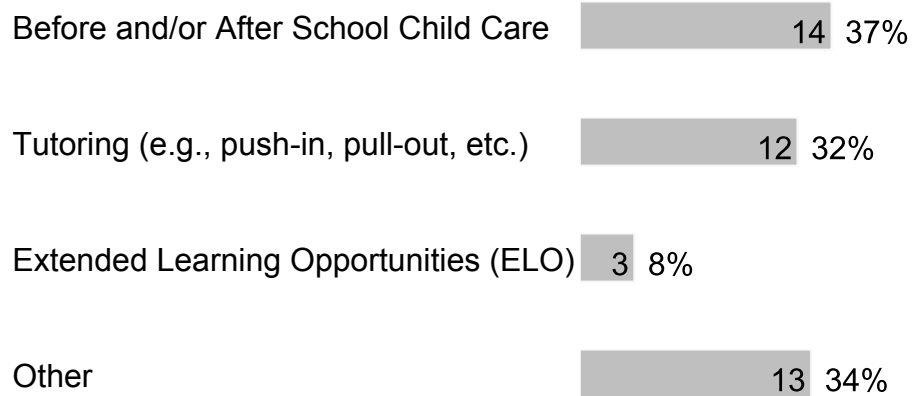
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 4 11%

Performing Arts 7 18%

Mentoring 4 11%

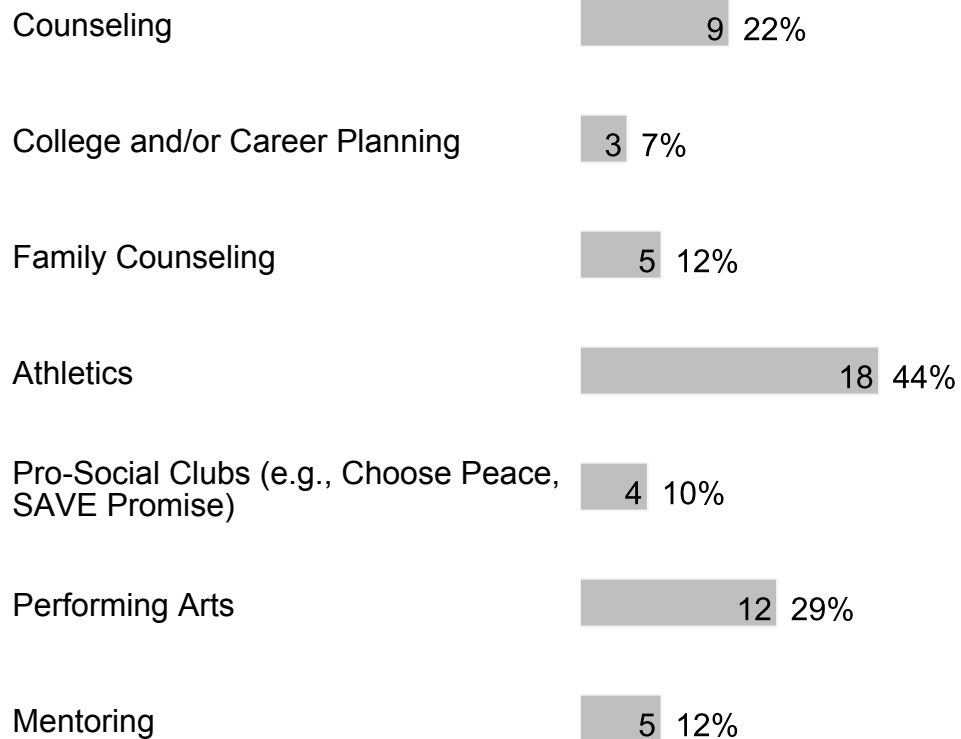
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 5 13%

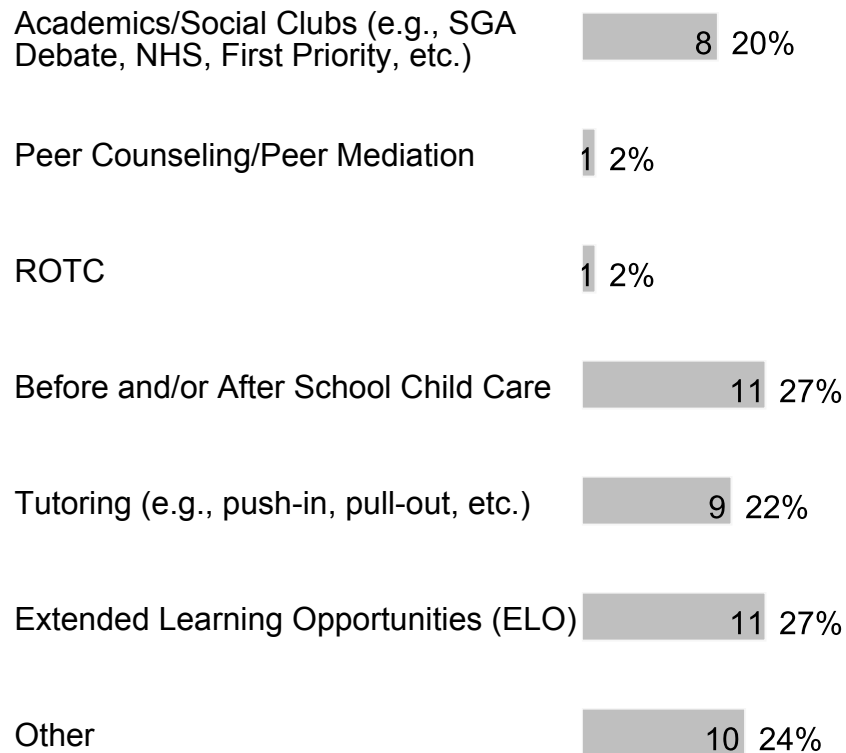
Peer Counseling/Peer Mediation 1 3%



38 respondents

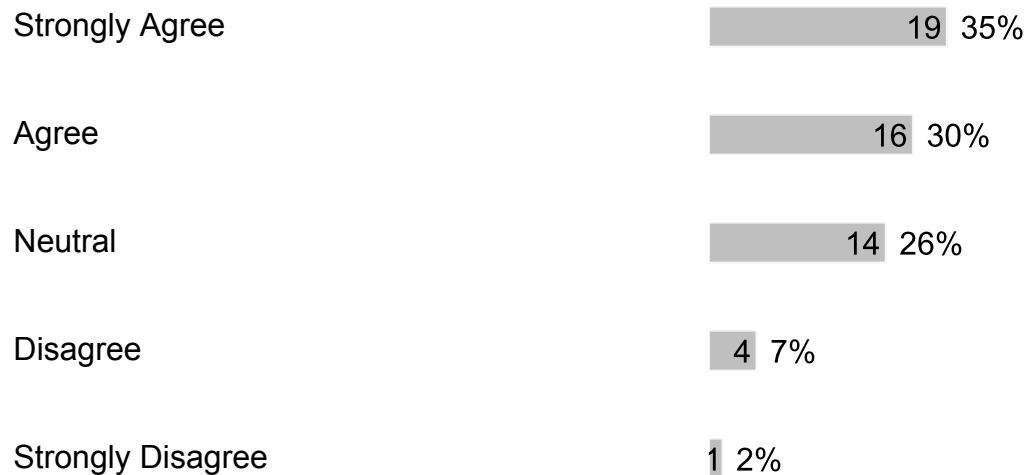
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





41 respondents

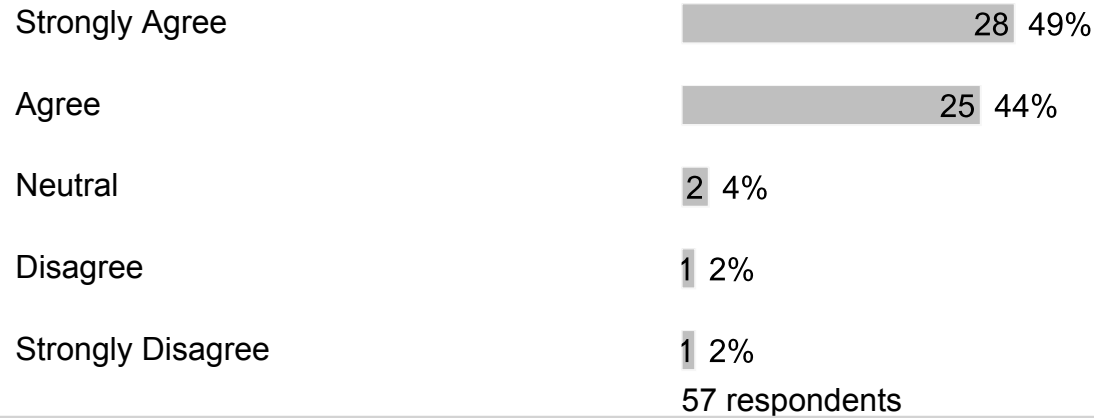
11. Our school has a family resource center and/or a staff member assigned to work with families.



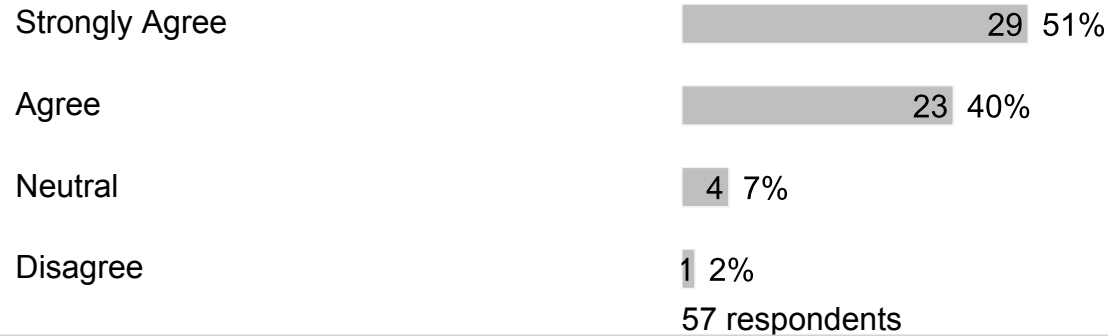
54 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



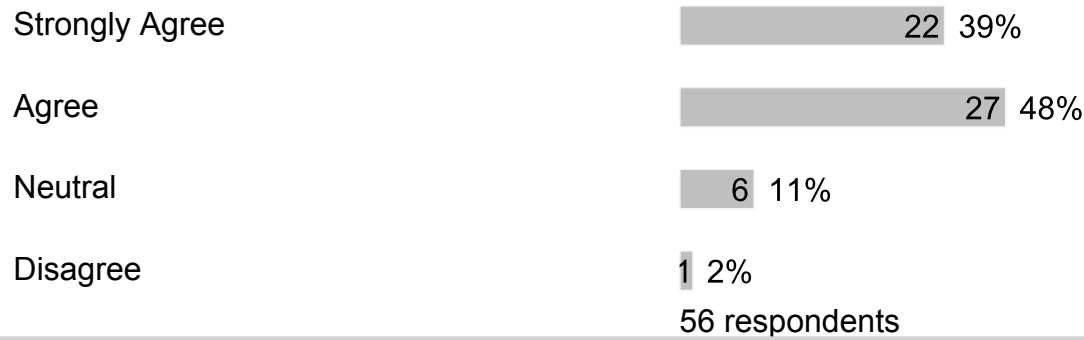
2. The assistant principal(s) is a positive educational leader at the school.



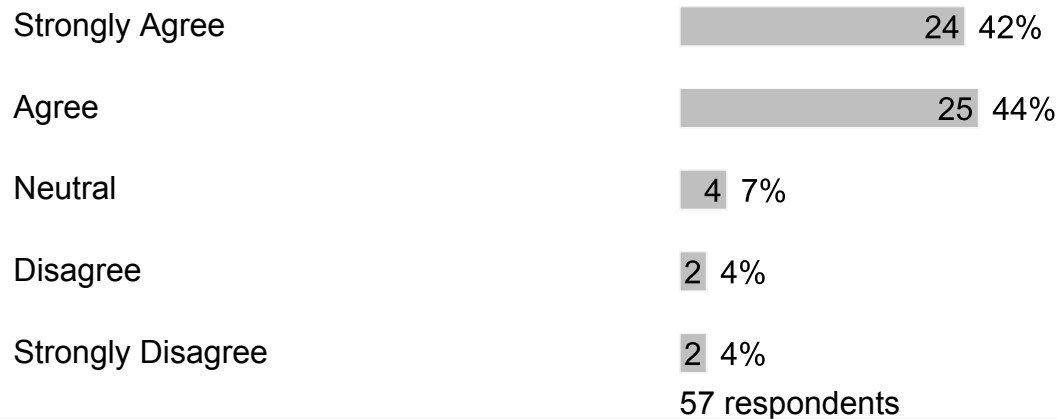
3. Our school's administration provides strong instructional leadership.



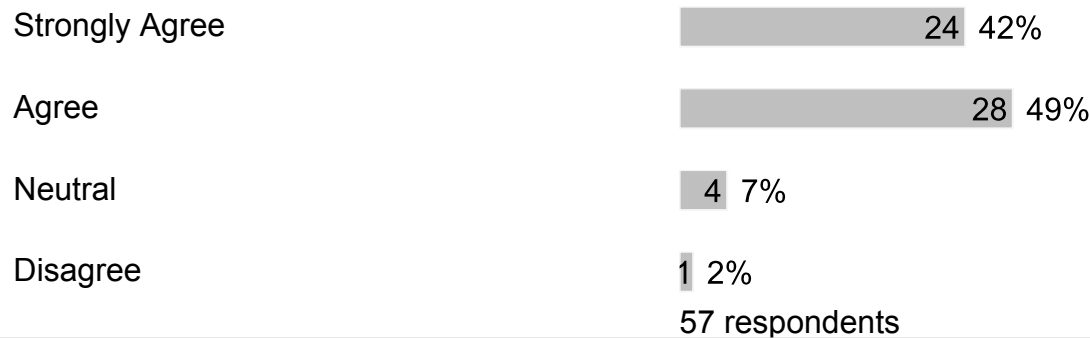
4. Our school has established goals and a plan for improving student learning.



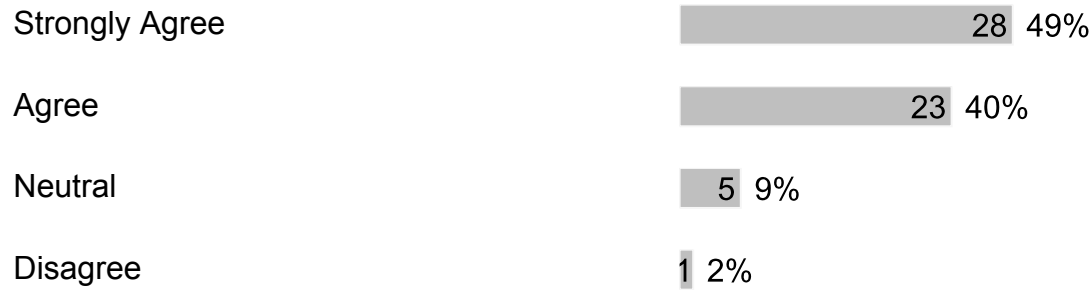
5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



7. Our school has high expectations for students.



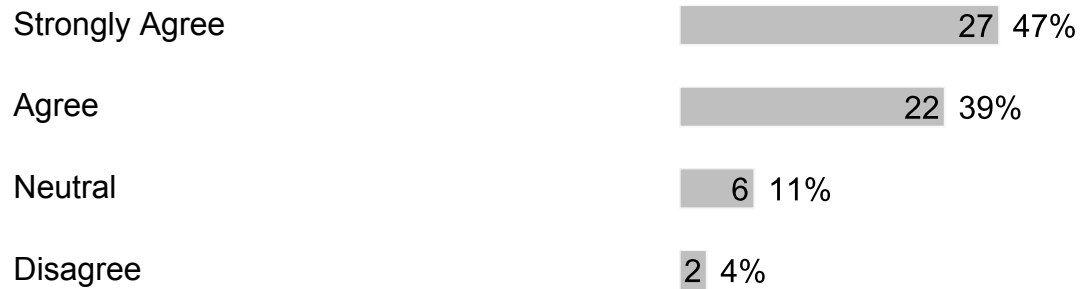
57 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



57 respondents

9. My child's teachers give work that challenges my child.



57 respondents

10. My child's teachers work as a team to help my child learn.



Neutral	4	7%
Disagree	2	4%
Strongly Disagree	1	2%

57 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree	23	40%
Agree	26	46%
Neutral	5	9%
Disagree	3	5%

57 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	25	44%
Agree	26	46%
Neutral	4	7%
Disagree	2	4%

57 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	20	35%
Agree	28	49%
Neutral	5	9%

Disagree 3 5%

Strongly Disagree 1 2%

57 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 24 42%

Agree 25 44%

Neutral 5 9%

Disagree 2 4%

Strongly Disagree 1 2%

57 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 24 42%

Agree 29 51%

Neutral 3 5%

Disagree 1 2%

57 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 26 46%

Agree 23 40%

Neutral 7 12%

Disagree 1 2%
57 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 25 45%
Agree 18 32%
Neutral 8 14%
Disagree 3 5%
Strongly Disagree 2 4%
56 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 26 46%
Agree 23 40%
Neutral 5 9%
Disagree 1 2%
Strongly Disagree 2 4%
57 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 26 46%
Agree 23 40%
Neutral 7 12%

Strongly Disagree 1 2%
57 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 26 46%
Agree 23 40%
Neutral 8 14%
57 respondents

21. Families are encouraged to volunteer.

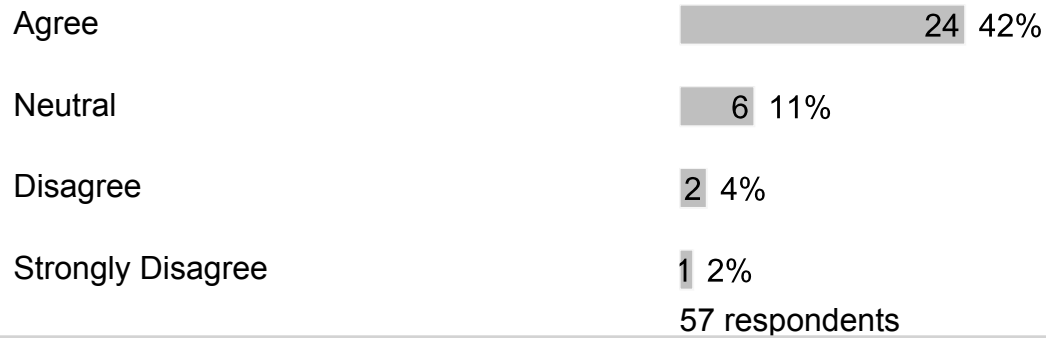
Strongly Agree 21 37%
Agree 22 39%
Neutral 12 21%
Disagree 2 4%
57 respondents

22. Families are given the opportunity to participate on school committees.

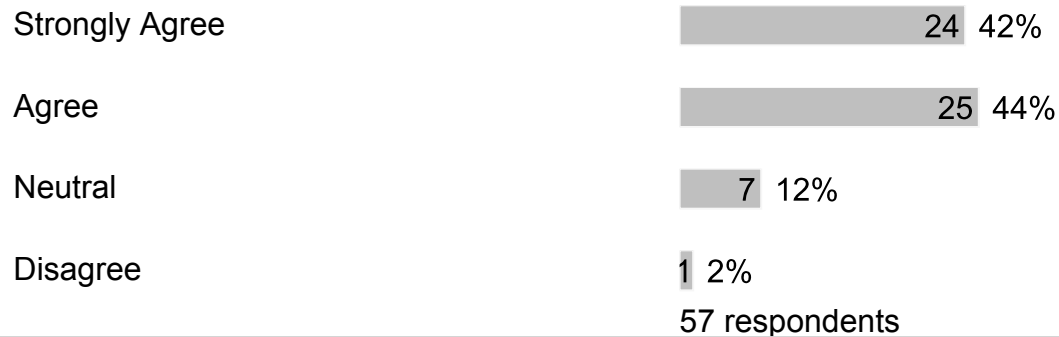
Strongly Agree 23 40%
Agree 26 46%
Neutral 6 11%
Disagree 2 4%
57 respondents

23. I am well-informed of the school's goals and activities.

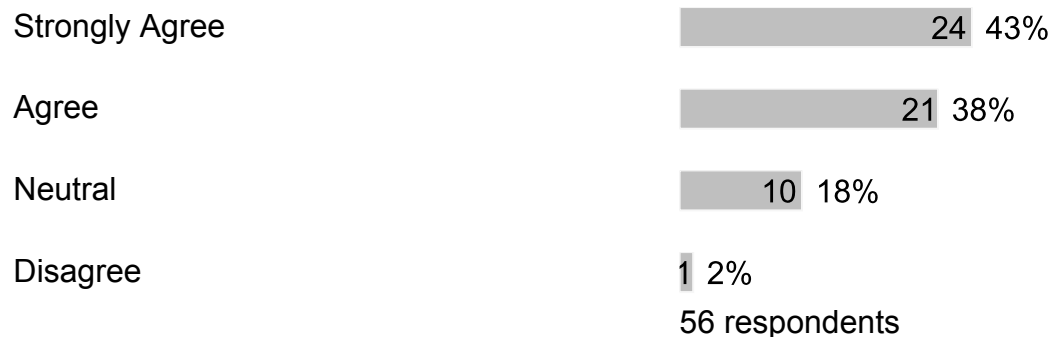
Strongly Agree 24 42%



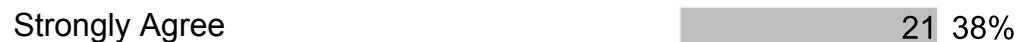
24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



Agree 21 38%

Neutral 14 25%

56 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 22 39%

Agree 29 51%

Neutral 5 9%

Disagree 1 2%

57 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 24 42%

Agree 29 51%

Neutral 2 4%

Disagree 1 2%

Strongly Disagree 1 2%

57 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 19 34%

Agree 20 36%

Neutral 12 21%

Disagree 3 5%

Strongly Disagree 2 4%

56 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 22 39%

Agree 21 38%

Neutral 10 18%

Disagree 3 5%

56 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 30 53%

Agree 22 39%

Neutral 4 7%

Strongly Disagree 1 2%

57 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report