

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/19/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/19/2025

Custom Survey

1 survey(s) 52 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

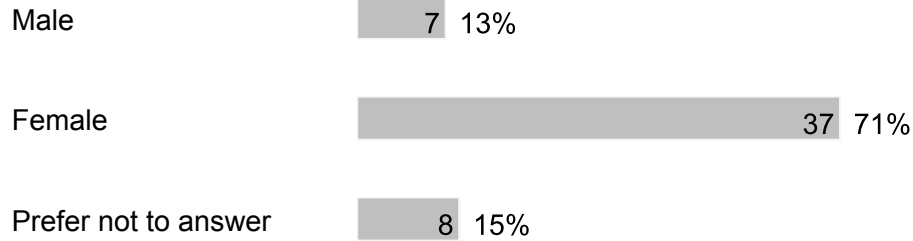
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

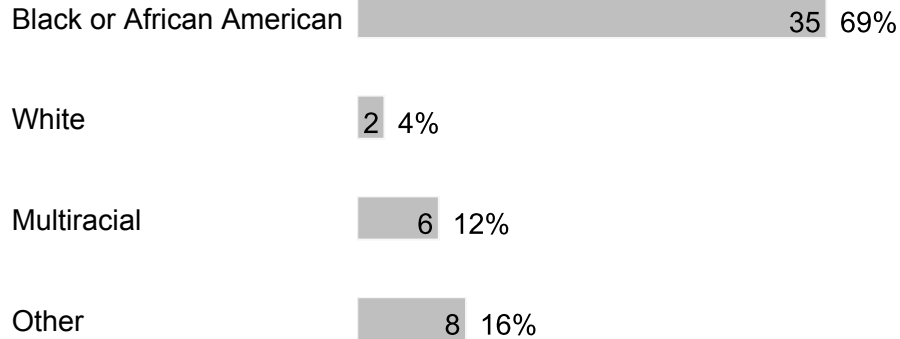
Number of Responses | Percentages of Total Responses

1. Gender



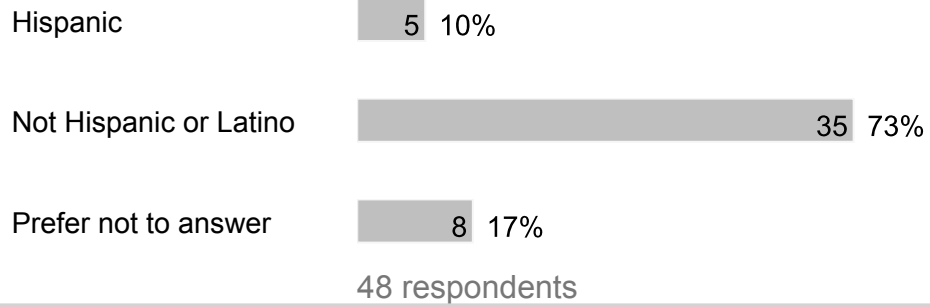
52 respondents

2. Ethnicity

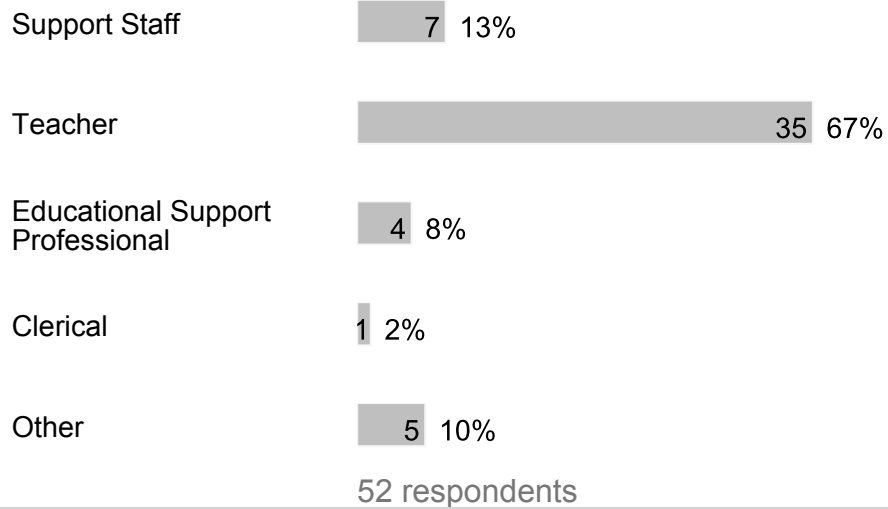


51 respondents

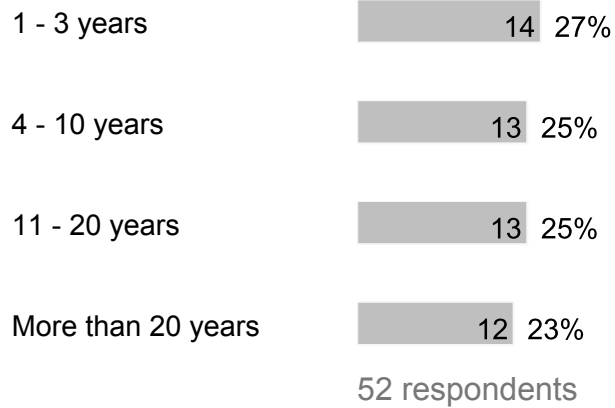
3. Ethnicity



4. Role

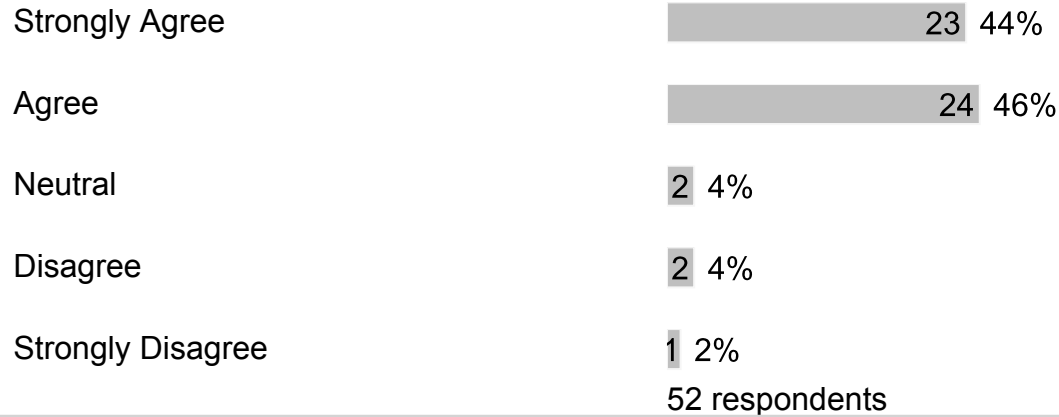


5. Experience



C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





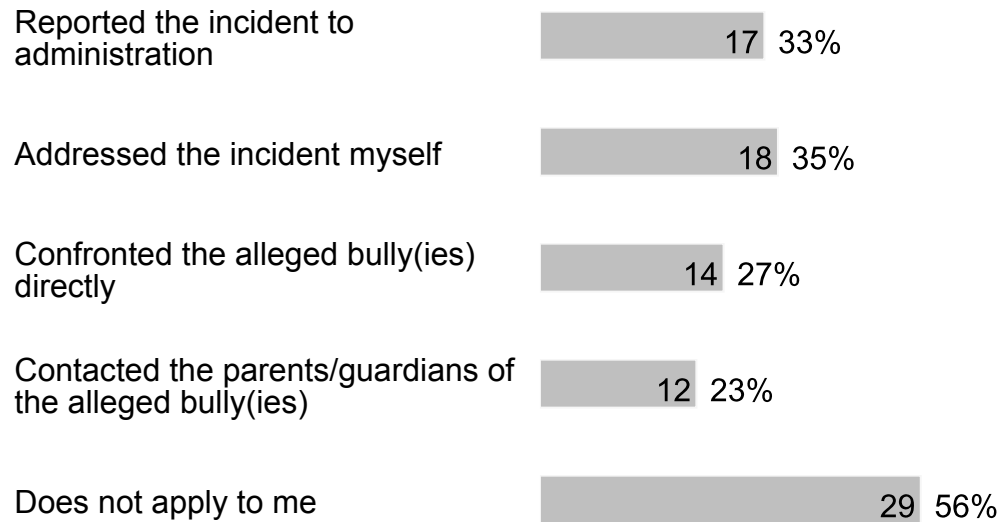
52 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



52 respondents

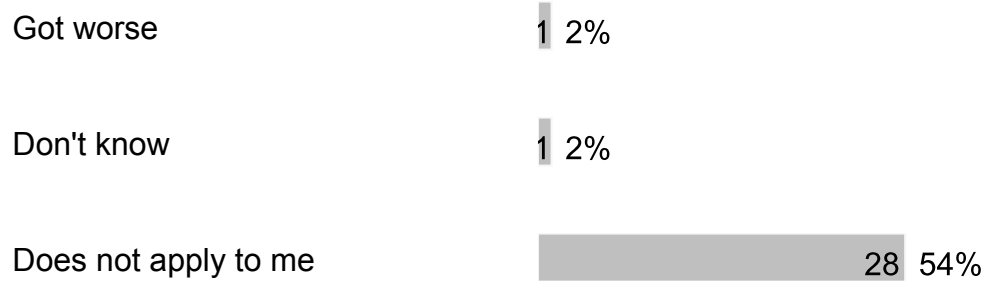
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



52 respondents

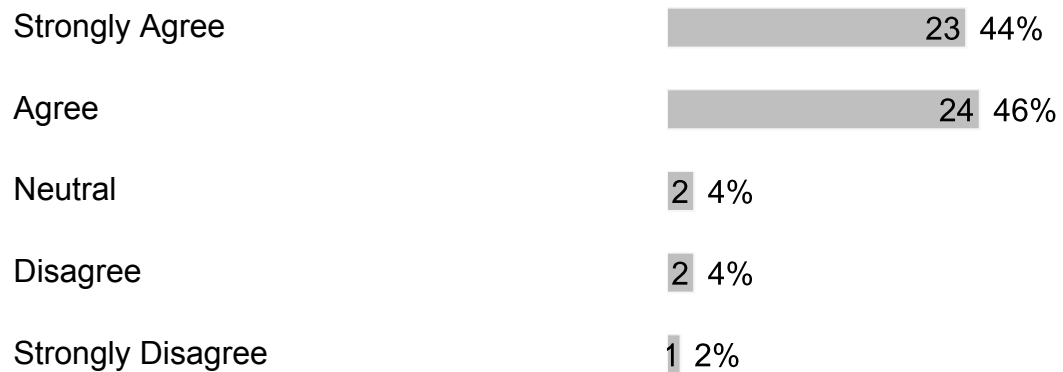
6. After addressing the bullying or cyberbullying reported to me, the bullying:





52 respondents

7. In my school, rules are applied equally to students.



52 respondents


D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  33 63%

Agree  17 33%

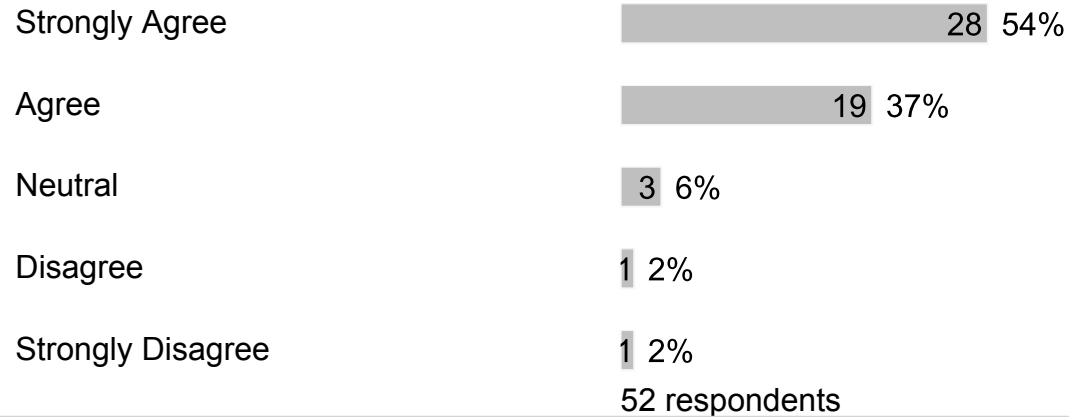
Neutral  1 2%

Strongly Disagree  1 2%

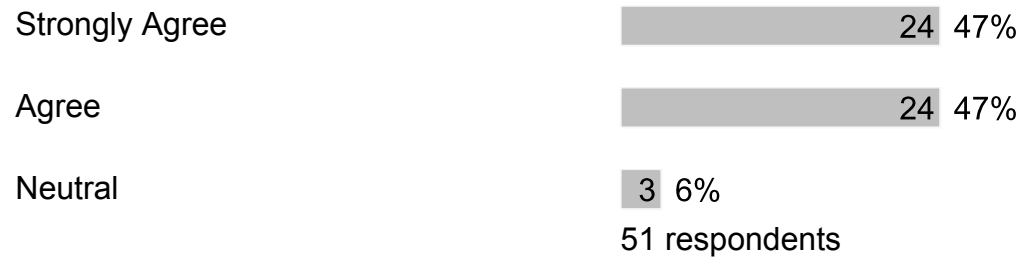
52 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 29 56%

Agree 23 44%

52 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 36 69%

Agree 16 31%

52 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 28 54%

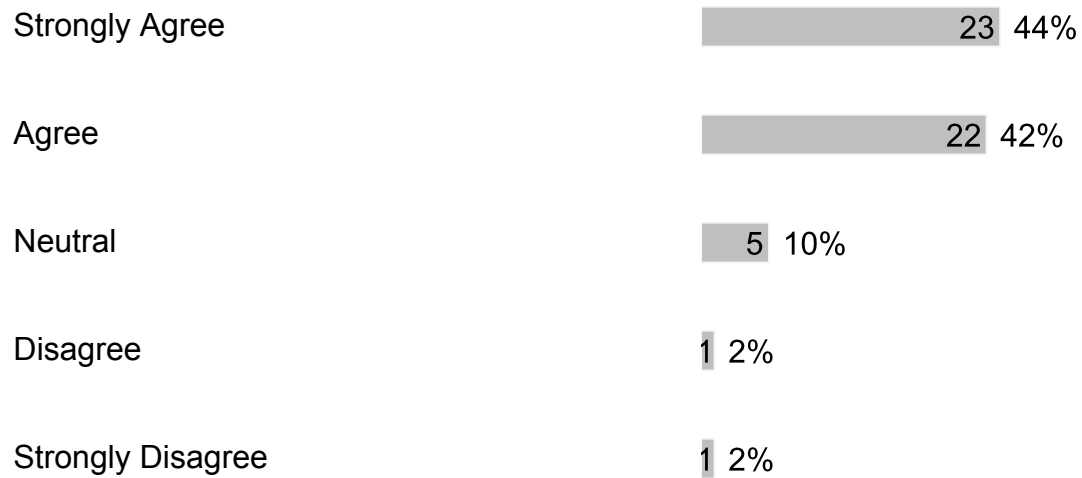
Agree 22 42%

Neutral 1 2%

Disagree 1 2%

52 respondents

4. In my school, adults treat students with respect.



52 respondents

5. In my school, students treat adults with respect.



52 respondents

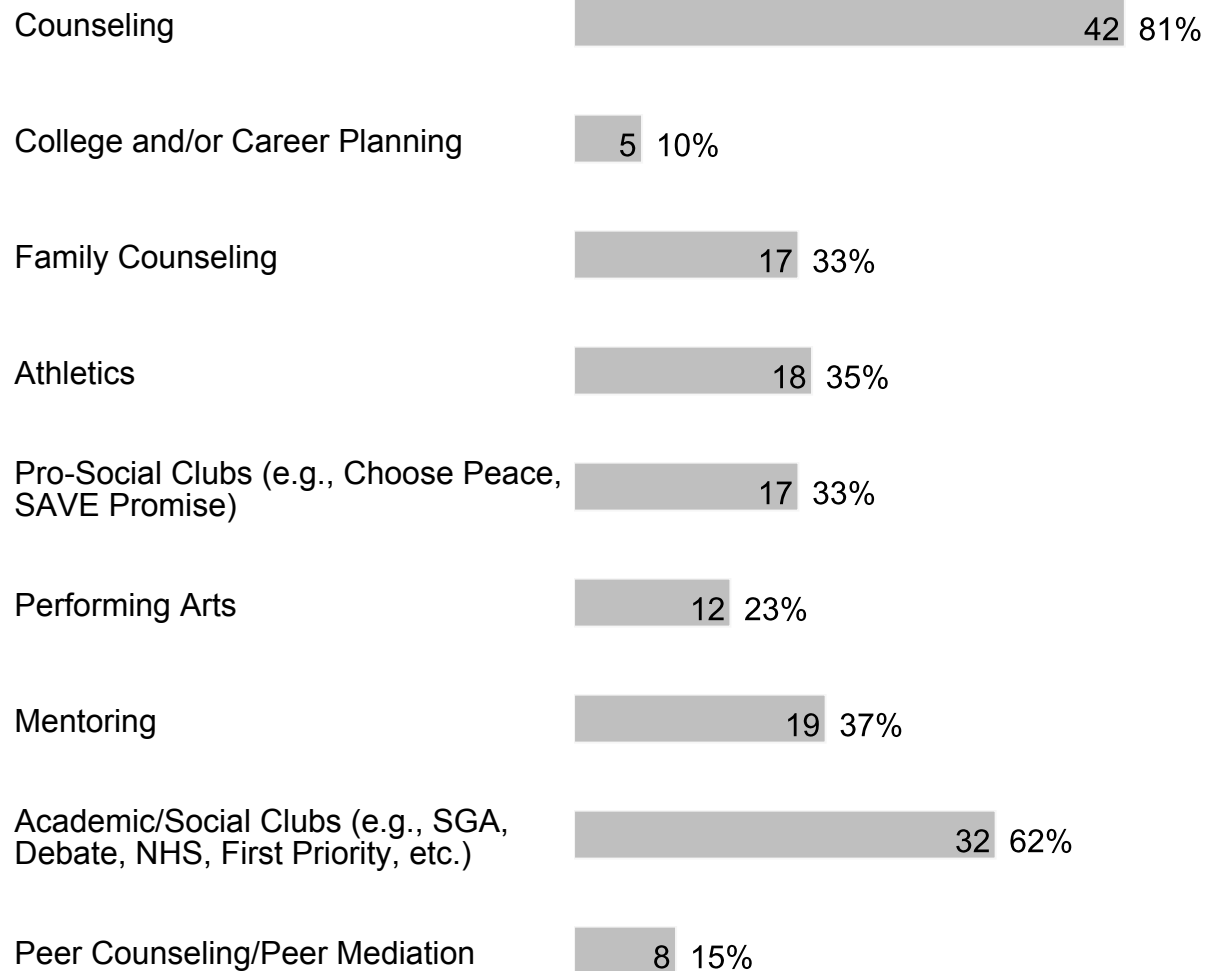
6. In my school, colleagues/adults treat each other with respect.

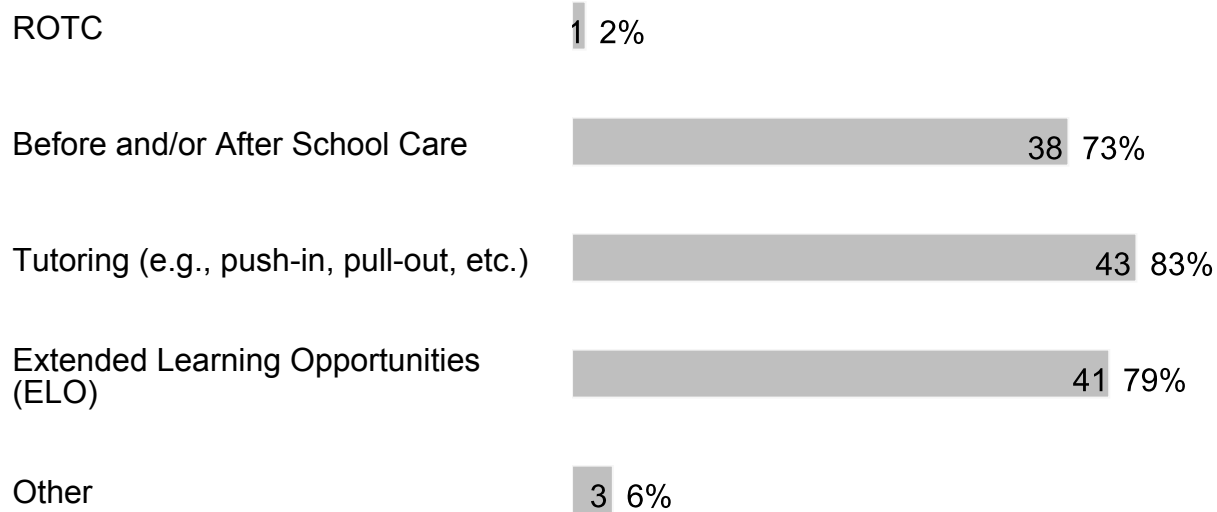




52 respondents

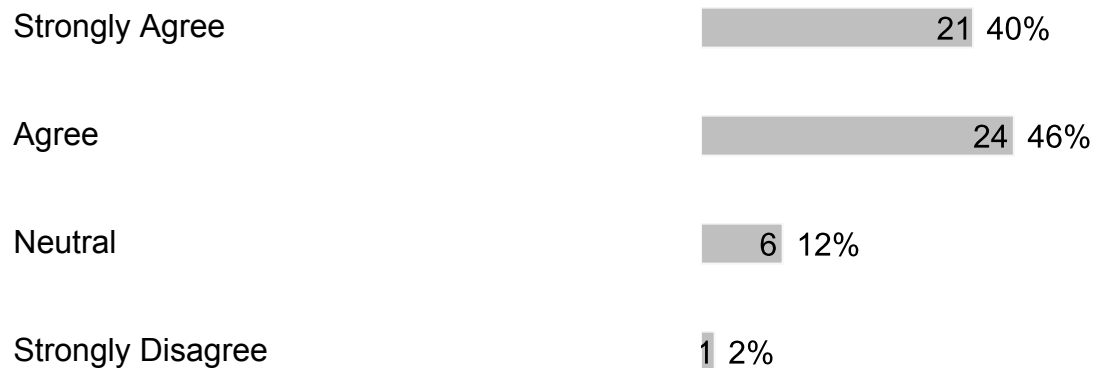
7. At my school the following programs/services are available (check all that apply):





52 respondents

8. Our school implements changes based on the feedback from staff.



52 respondents

9. Our school maintains facilities that support student learning.



Neutral 1 2%

Disagree 1 2%

52 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 11 21%

Agree 13 25%

Neutral 17 33%

Disagree 5 10%

Strongly Disagree 6 12%

52 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 15 29%

Agree 26 50%

Neutral 7 13%

Disagree 4 8%

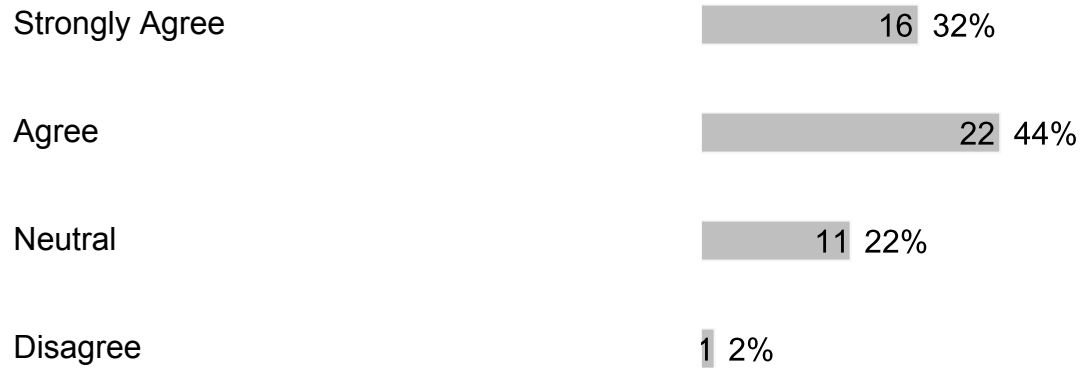
52 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



52 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



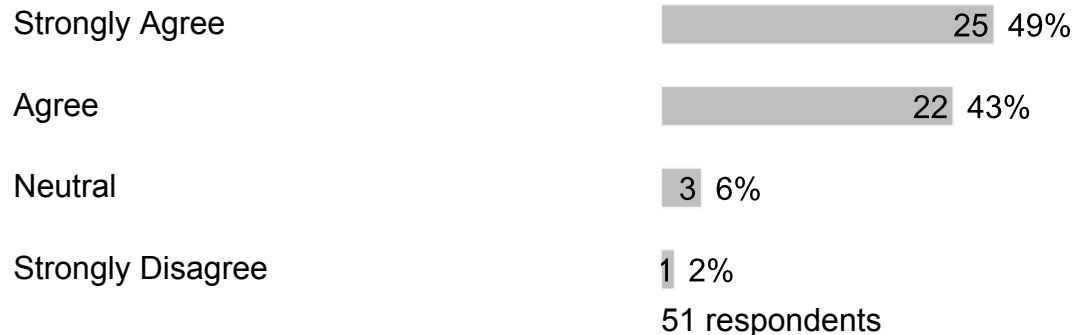
50 respondents

G. Section 6

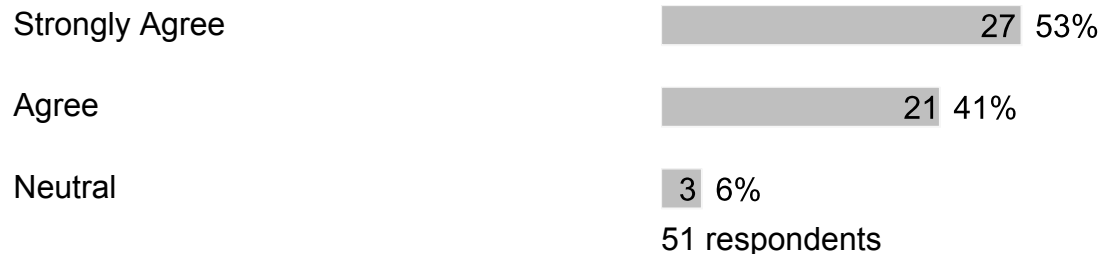
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Agree	20	38%
Neutral	3	6%
Disagree	1	2%

52 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	26	50%
Agree	24	46%
Neutral	2	4%

52 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	28	56%
Agree	19	38%
Neutral	3	6%

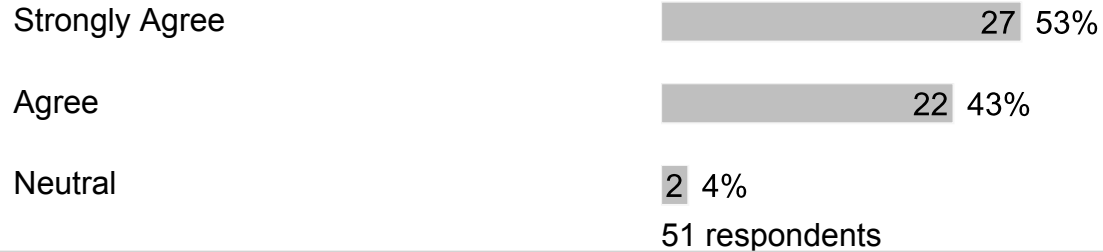
50 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

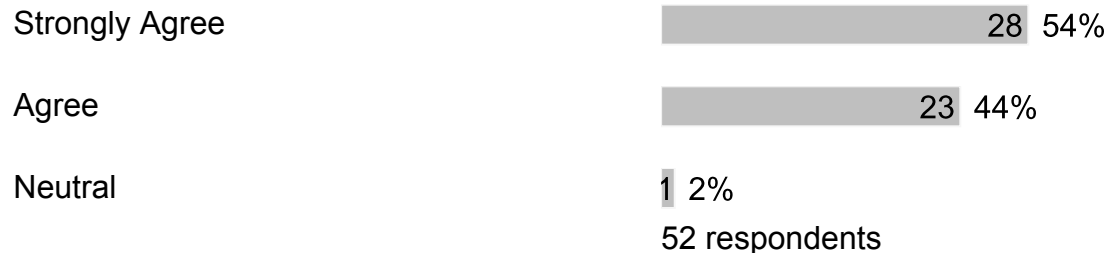
Strongly Agree	27	52%
Agree	22	42%
Neutral	2	4%
Disagree	1	2%

52 respondents

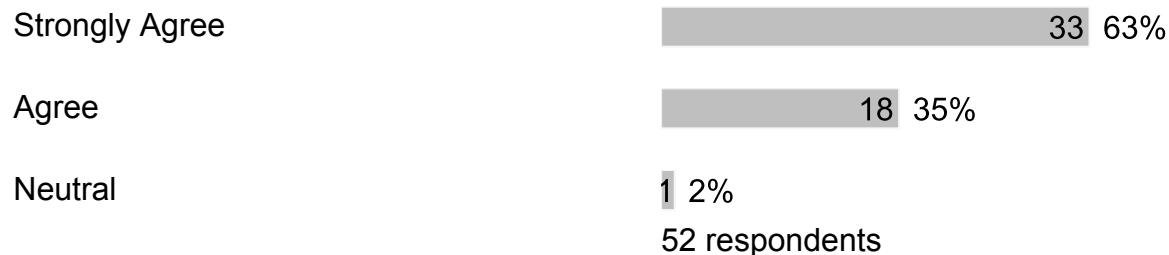
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



Strongly Disagree 1 2%
51 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 28 55%

Agree 21 41%

Neutral 2 4%

51 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 23 44%

Agree 24 46%

Neutral 5 10%

52 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 28 54%

Agree 20 38%

Neutral 4 8%

52 respondents

15. I use formative assessments to monitor student progress.

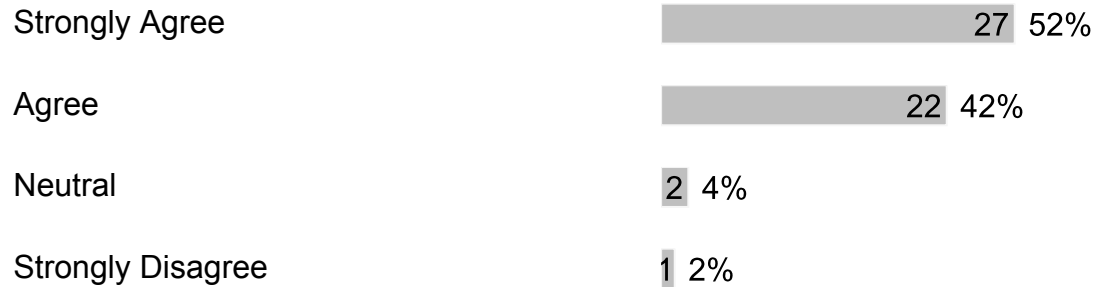
Strongly Agree 30 58%

Agree 20 38%

Neutral 2 4%

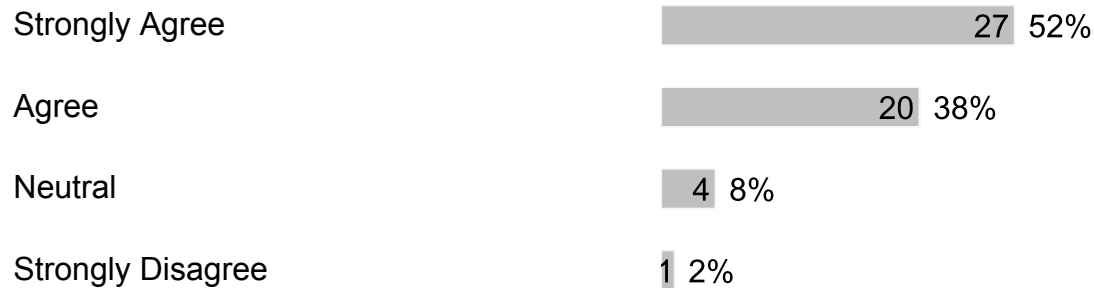
52 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



52 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



52 respondents

18. The school ensures I receive formal training in the use of student assessment data.



52 respondents

19. In our school, staff members provide peer coaching to teachers.



Agree	18	35%
Neutral	6	12%
Strongly Disagree	1	2%

52 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	26	51%
Agree	23	45%
Neutral	1	2%
Strongly Disagree	1	2%

51 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	28	54%
Agree	22	42%
Neutral	1	2%
Strongly Disagree	1	2%

52 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	30	58%
Agree	18	35%
Neutral	4	8%

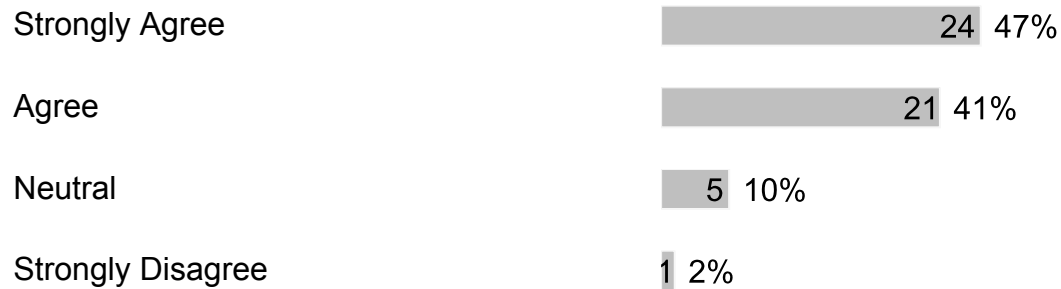
52 respondents

23. I feel confident in my classroom management strategies.



52 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



51 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



52 respondents

26. Most teachers report student progress in easy to understand language to families.



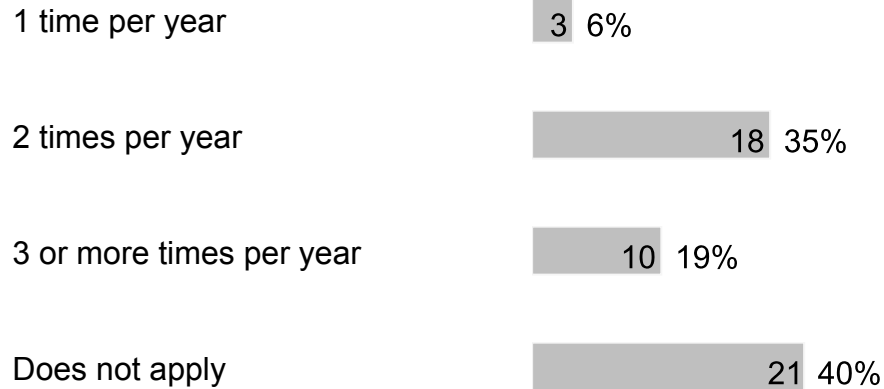
52 respondents

27. I provide students with timely feedback about their learning.



52 respondents

28. I schedule conferences to share student learning progress with families.



52 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



52 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Agree 21 40%

Neutral 2 4%

52 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 22 42%

Agree 15 29%

Neutral 13 25%

Disagree 1 2%

Strongly Disagree 1 2%

52 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 29 56%

Agree 20 38%

Neutral 2 4%

Strongly Disagree 1 2%

52 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 27 53%

Agree 21 41%

Neutral 2 4%

Strongly Disagree 1 2%
51 respondents

34. I am accessible via (check all that apply):

Emails 51 98%

Texts 39 75%

Phone calls 39 75%

Personal visits 22 42%

52 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 29 57%

Agree 18 35%

Neutral 3 6%

Strongly Disagree 1 2%

51 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report