

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/26/2025





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Custom Survey

1 survey(s) 58 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	14	24%
Female	35	60%
Prefer not to answer	9	16%

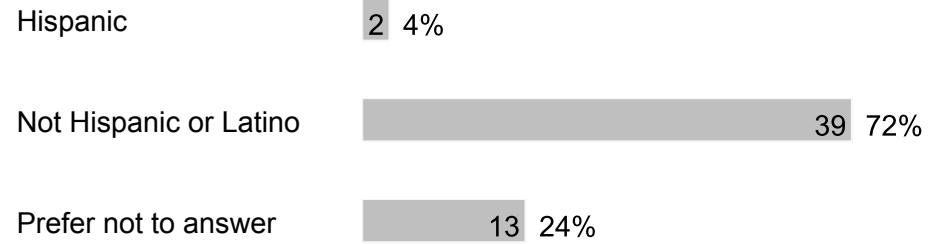
58 respondents

2. Ethnicity

Asian	2	4%
Black or African American	22	40%
White	21	38%
Multiracial	3	5%
Other	7	13%

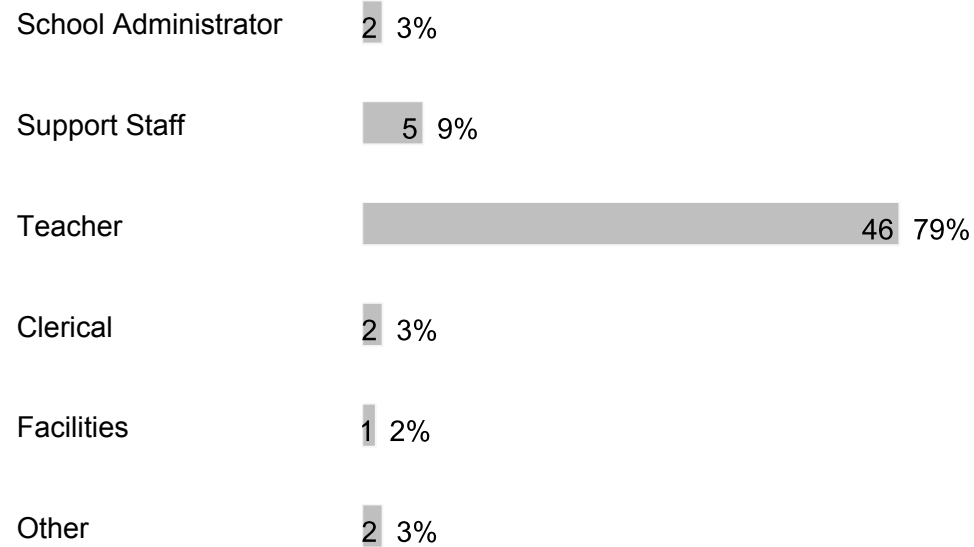
55 respondents

3. Ethnicity



54 respondents

4. Role



58 respondents

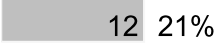
5. Experience



11 - 20 years



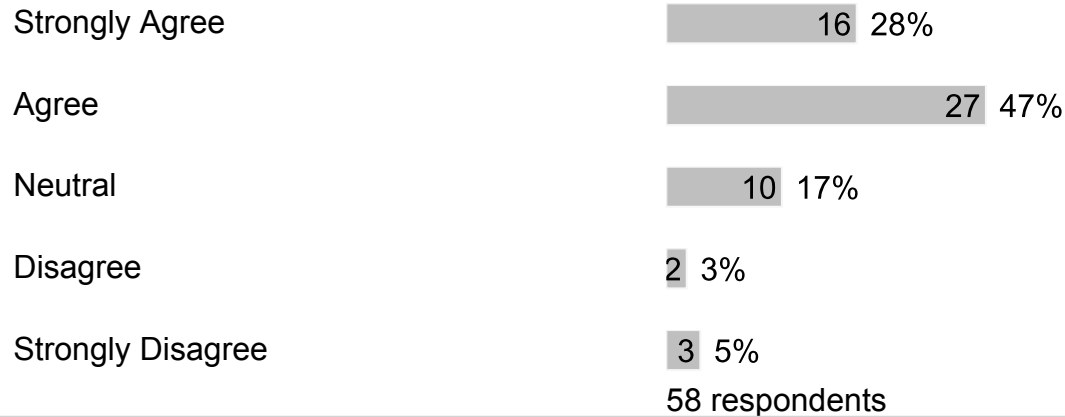
More than 20 years



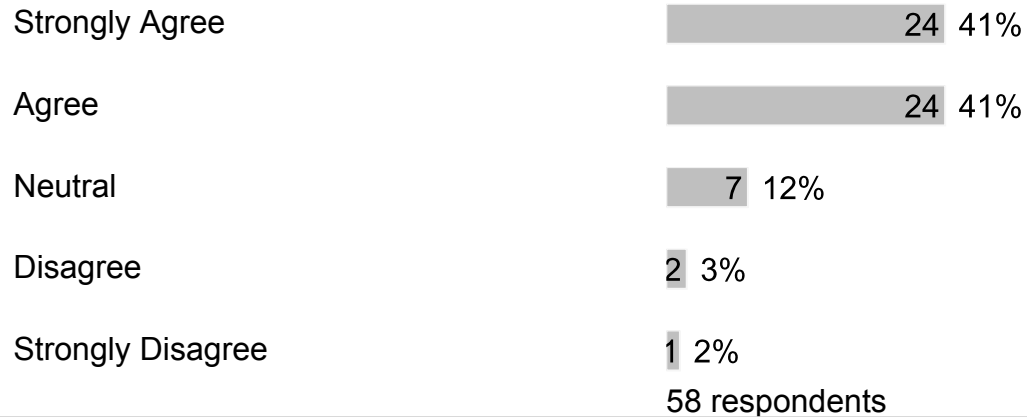
58 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





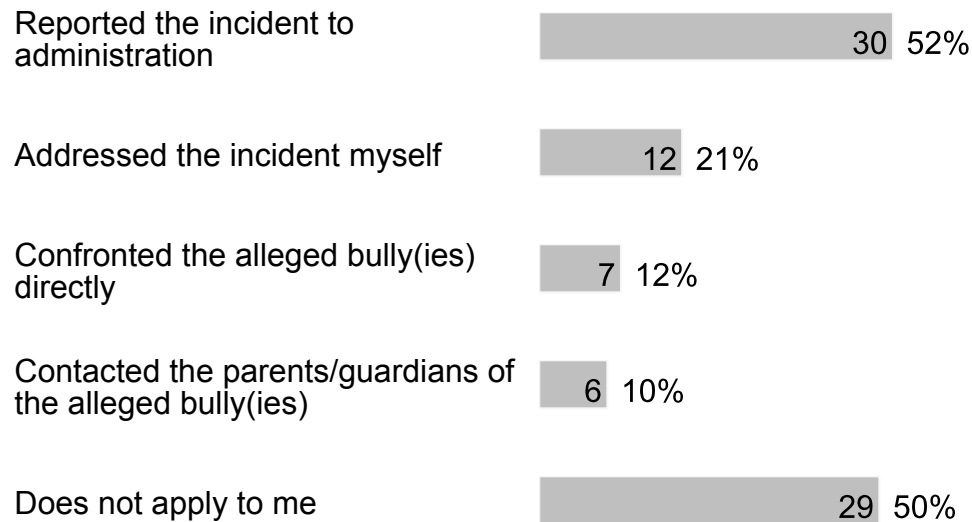
58 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



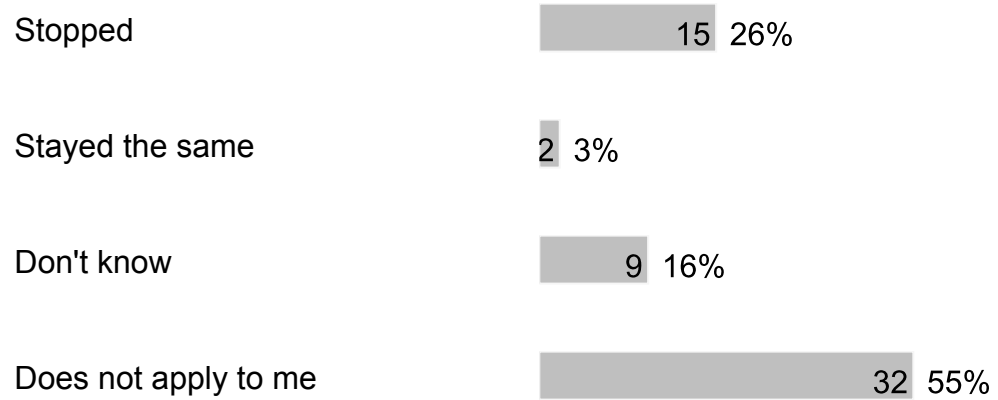
58 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



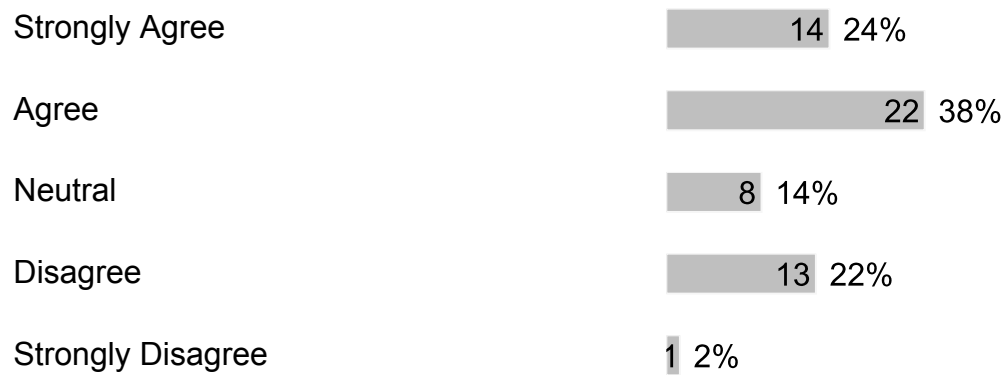
58 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



58 respondents

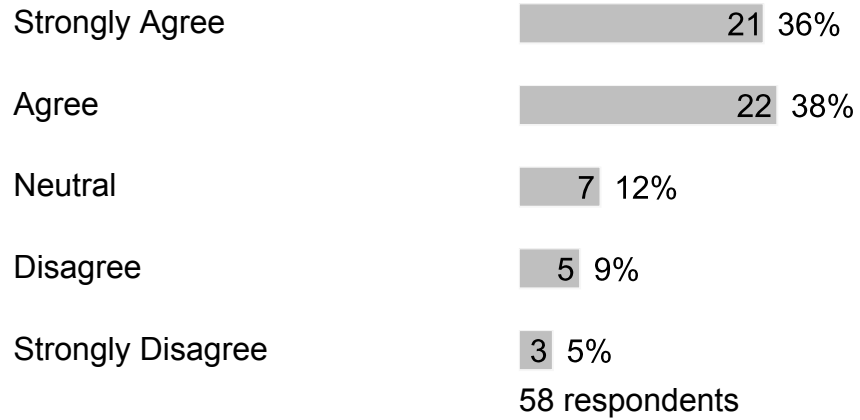
7. In my school, rules are applied equally to students.



58 respondents

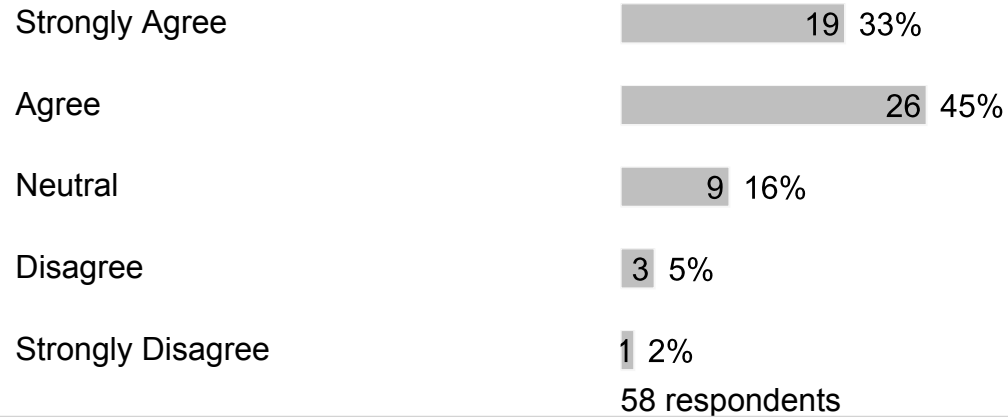
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

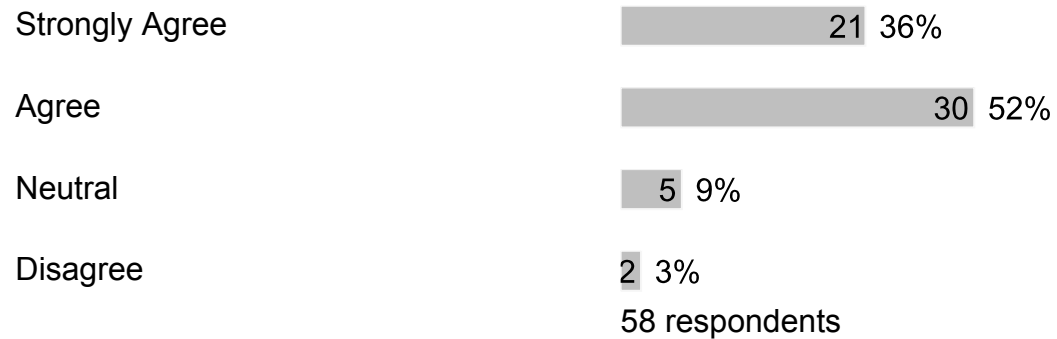


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

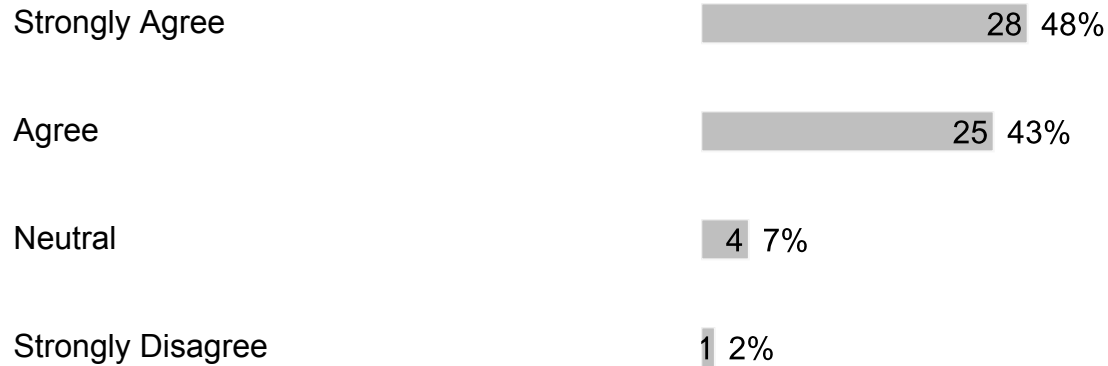


2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.



58 respondents

2. If students have a problem, they can come to me for help.



58 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 5 9%

Strongly Disagree 3 5%

58 respondents

4. In my school, adults treat students with respect.

Strongly Agree 23 40%

Agree 29 50%

Neutral 6 10%

58 respondents

5. In my school, students treat adults with respect.

Strongly Agree 6 10%

Agree 18 31%

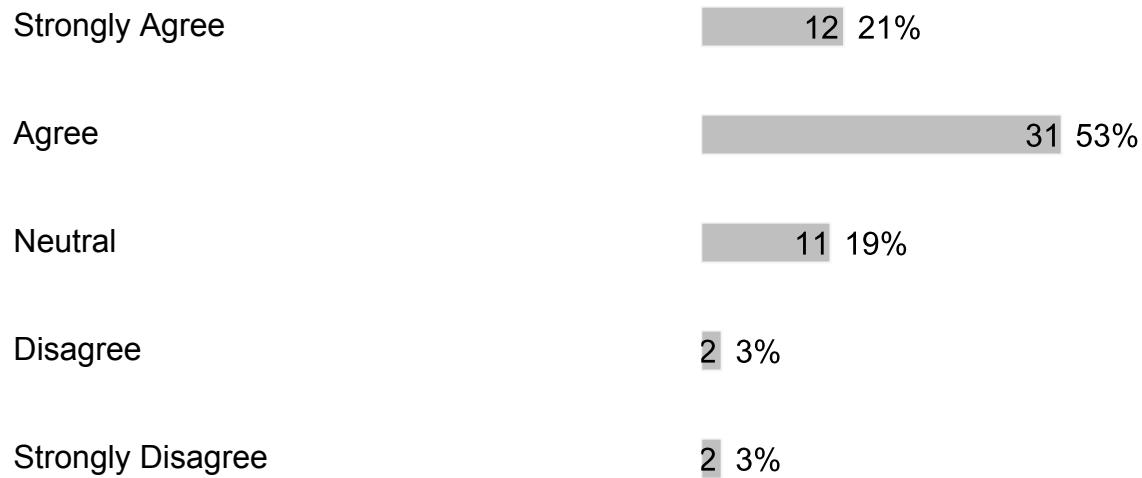
Neutral 14 24%

Disagree 12 21%

Strongly Disagree 8 14%

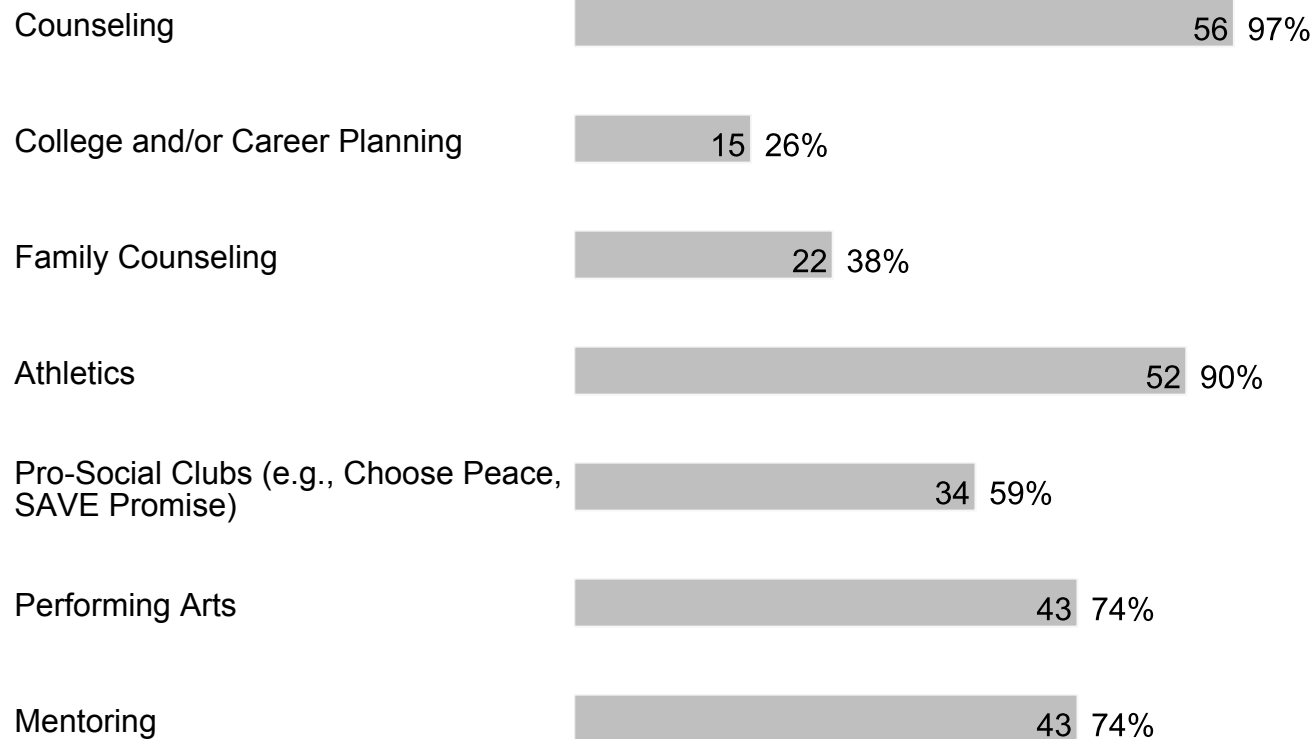
58 respondents

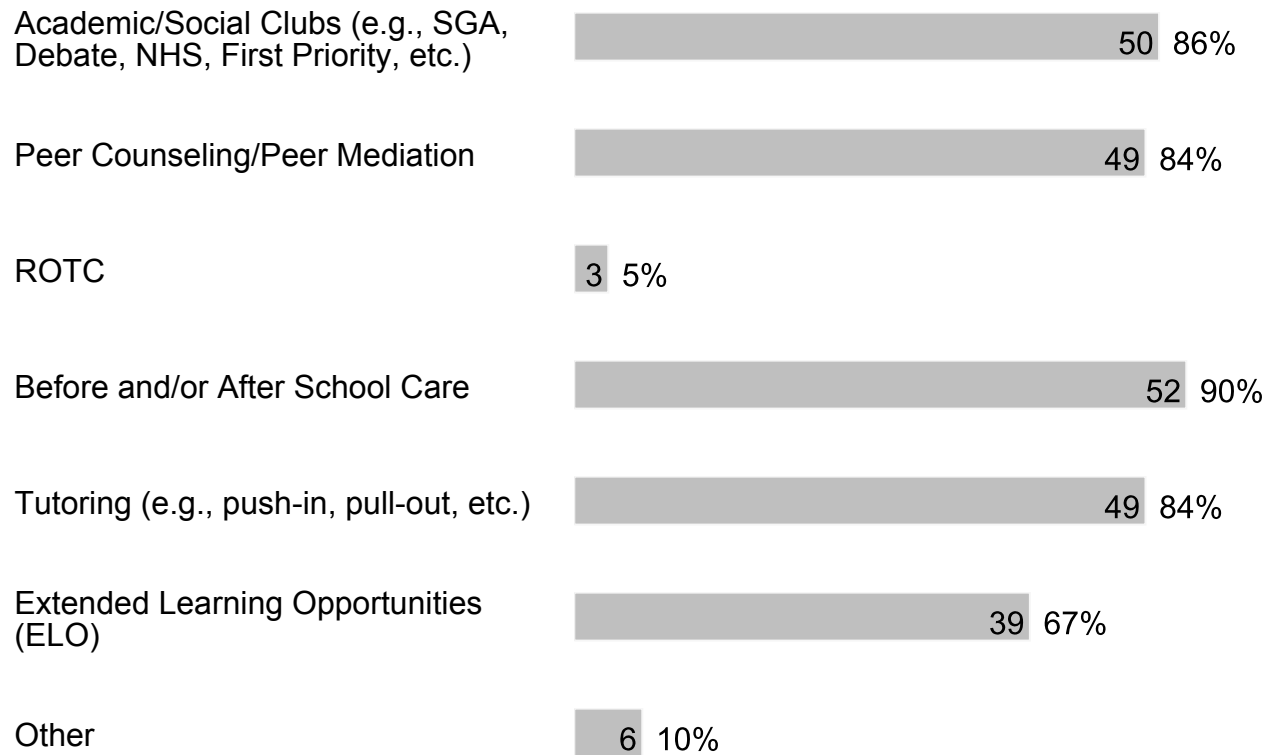
6. In my school, colleagues/adults treat each other with respect.



58 respondents

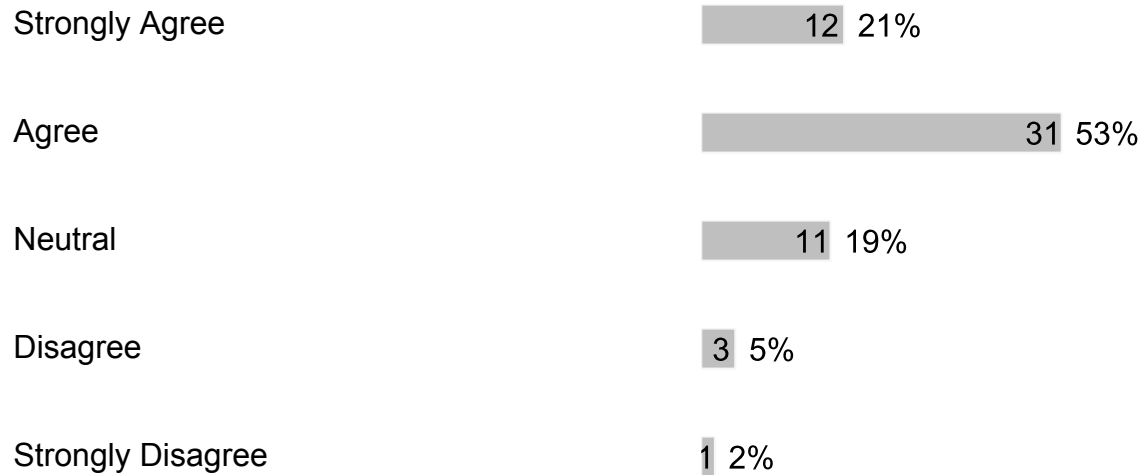
7. At my school the following programs/services are available (check all that apply):





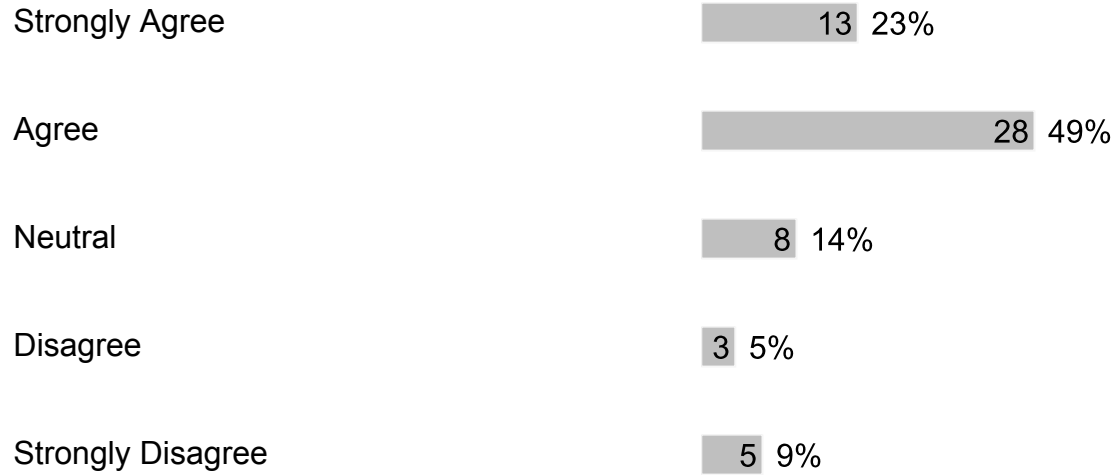
58 respondents

8. Our school implements changes based on the feedback from staff.



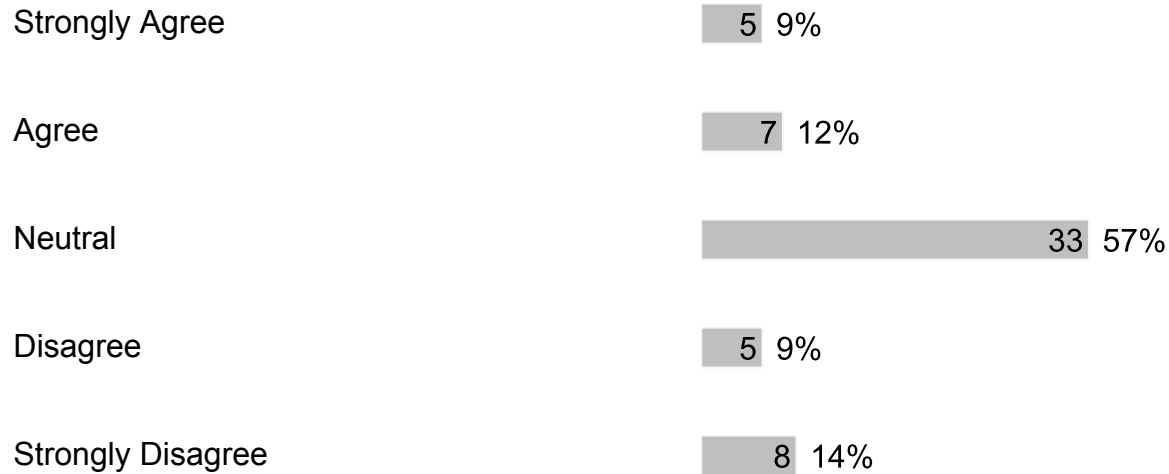
58 respondents

9. Our school maintains facilities that support student learning.



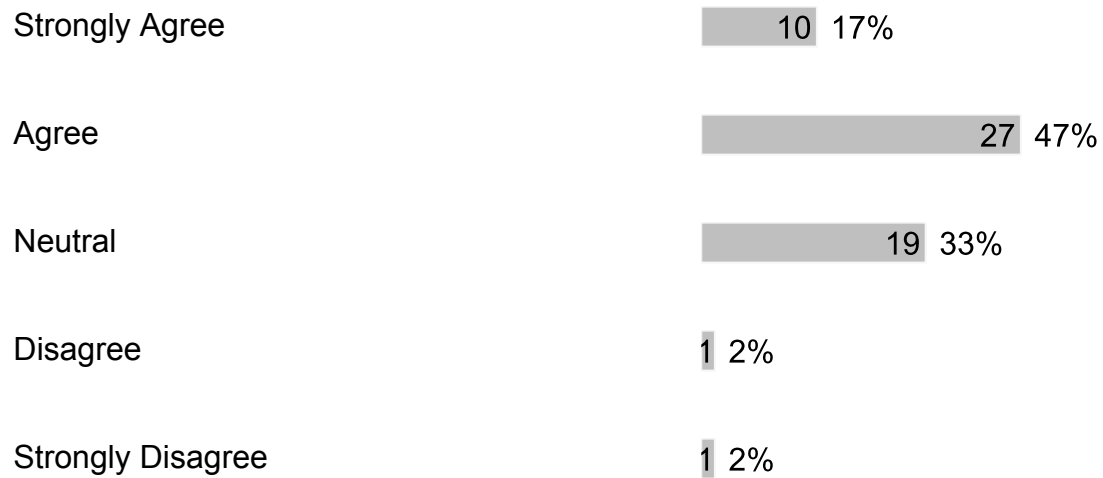
57 respondents

10. I enjoy eating food prepared by the cafeteria.



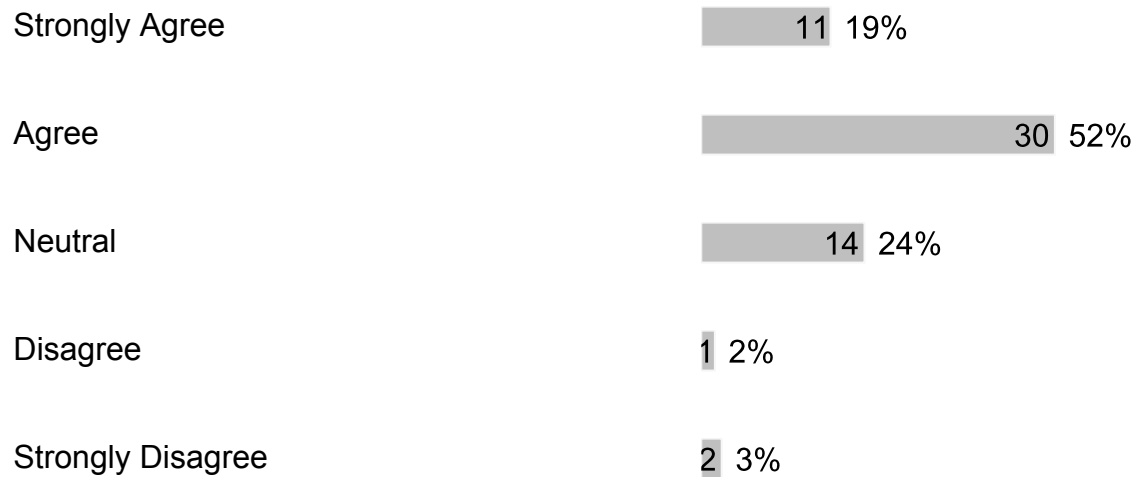
58 respondents

11. Families regularly participate in school involvement activities offered by our school.



58 respondents

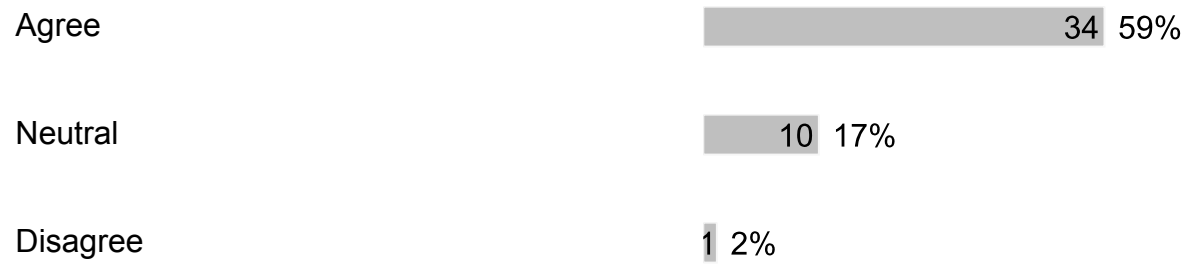
12. Our school has a family resource center and/or a staff member assigned to work with families.



58 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.





58 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree  25 43%

Agree  27 47%

Neutral  6 10%

58 respondents

2. Our school has a continuous improvement process.

Strongly Agree  23 40%

Agree  30 52%


Neutral  5 9%

58 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree  32 56%

Agree  21 37%

Neutral  4 7%

57 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree  30 52%

Agree  18 31%

Neutral 9 16%

Strongly Disagree 1 2%

58 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 30 53%

Agree 20 35%

Neutral 5 9%

Disagree 2 4%

57 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 32 56%

Agree 17 30%

Neutral 5 9%

Disagree 3 5%

57 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 28 48%

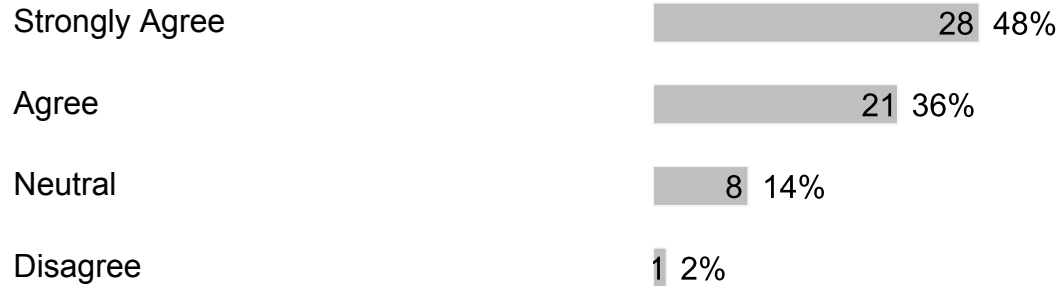
Agree 23 40%

Neutral 6 10%

Disagree 1 2%

58 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



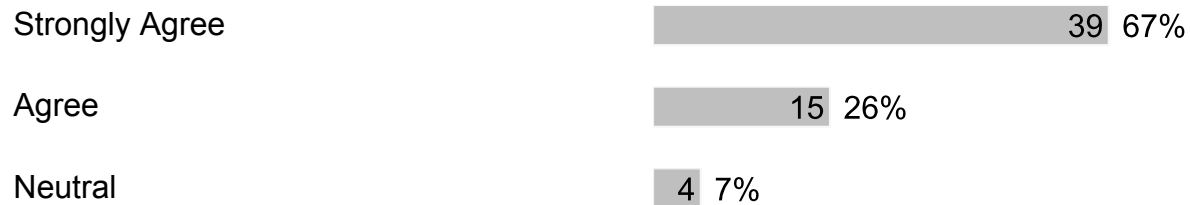
58 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



58 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



58 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.





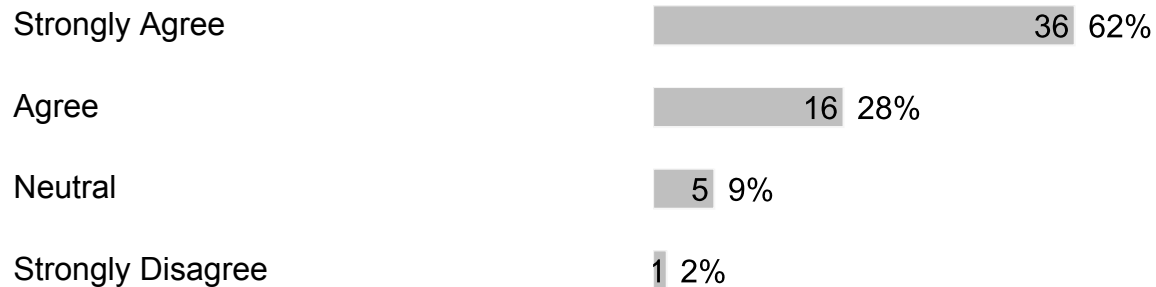
58 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



58 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



58 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



Strongly Disagree 1 2%
58 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 36 62%

Agree 14 24%

Neutral 7 12%

Strongly Disagree 1 2%

58 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 34 59%

Agree 17 29%

Neutral 6 10%

Strongly Disagree 1 2%

58 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

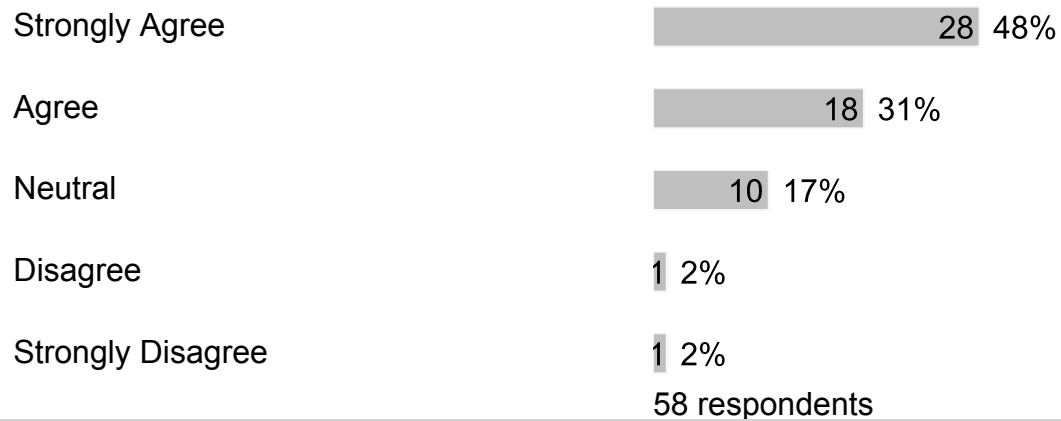
Strongly Agree 33 57%

Agree 19 33%

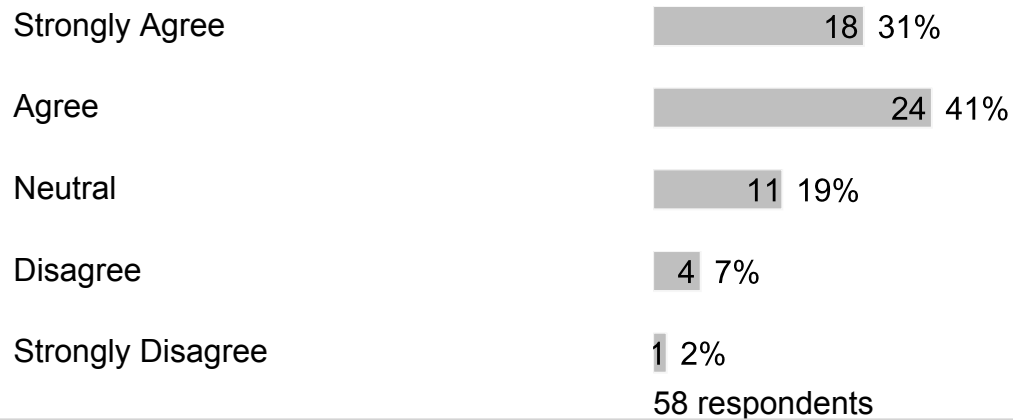
Neutral 6 10%

58 respondents

18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

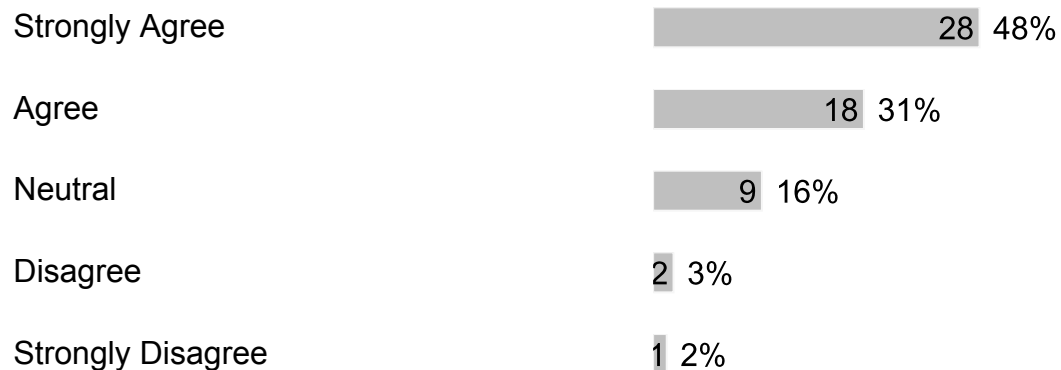


21. I am provided with professional development opportunities that are relevant to my role.



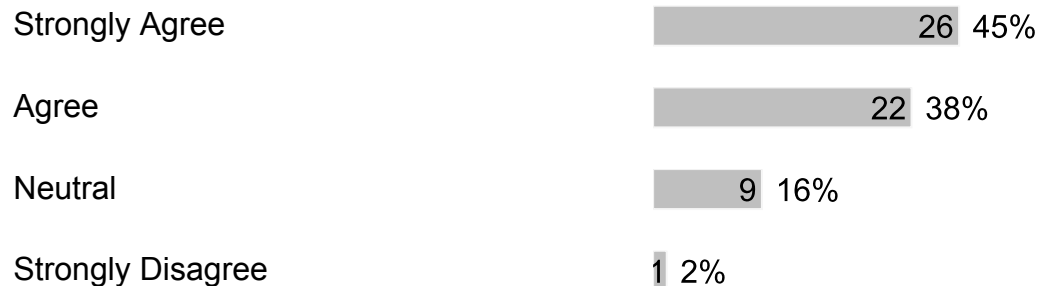
58 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



58 respondents

23. I feel confident in my classroom management strategies.



58 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.





58 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



58 respondents

26. Most teachers report student progress in easy to understand language to families.



58 respondents

27. I provide students with timely feedback about their learning.



Neutral 3 5%

Strongly Disagree 1 2%

57 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 9 16%

2 times per year 22 38%

3 or more times per year 15 26%

Does not apply 12 21%

58 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 26 45%

Agree 24 41%

Neutral 8 14%

58 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 24 41%

Agree 25 43%

Neutral 8 14%

Strongly Disagree 1 2%
58 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 17 29%
Agree 19 33%
Neutral 15 26%
Disagree 4 7%
Strongly Disagree 3 5%
58 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 31 53%
Agree 23 40%
Neutral 3 5%
Disagree 1 2%
58 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 29 50%
Agree 26 45%
Neutral 2 3%
Disagree 1 2%

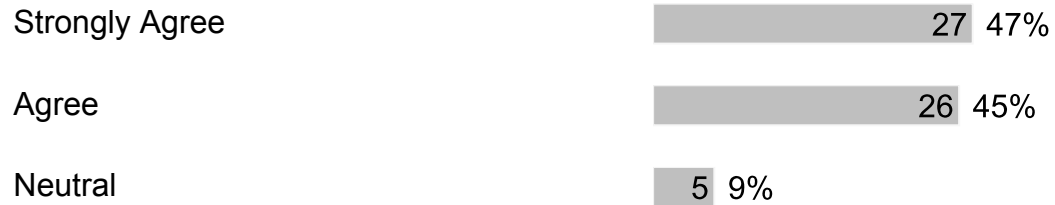
58 respondents

34. I am accessible via (check all that apply):



58 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



58 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report