

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 08/25/2025



surveys

Custom Survey

1 survey(s) 239 response(s)

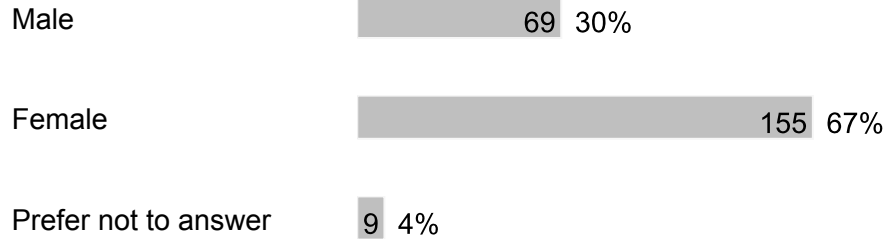
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

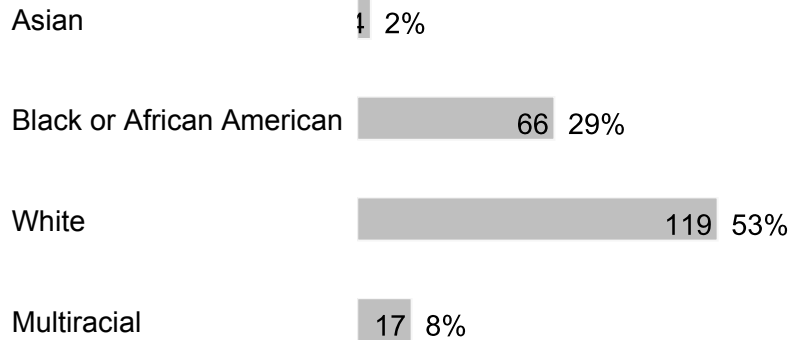
Number of Responses | Percentages of Total Responses

1. Gender



233 respondents

2. Race



Other 20 9%

226 respondents

3. Ethnicity

Hispanic 58 26%

Non-Hispanic or Latino 135 62%

Prefer not to answer 26 12%

219 respondents

4. Grade

Grade 6 81 34%

Grade 7 65 27%

Grade 8 83 35%

Grade 9 1 1%

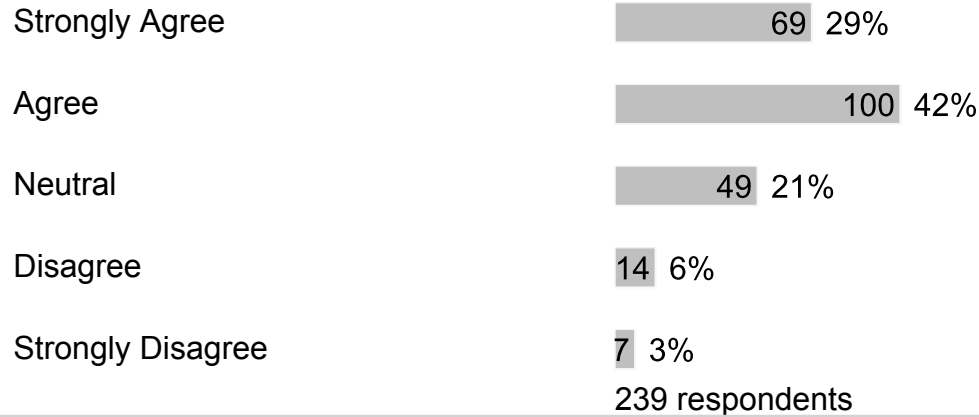
Grade 10 6 3%

Grade 11 0 0%

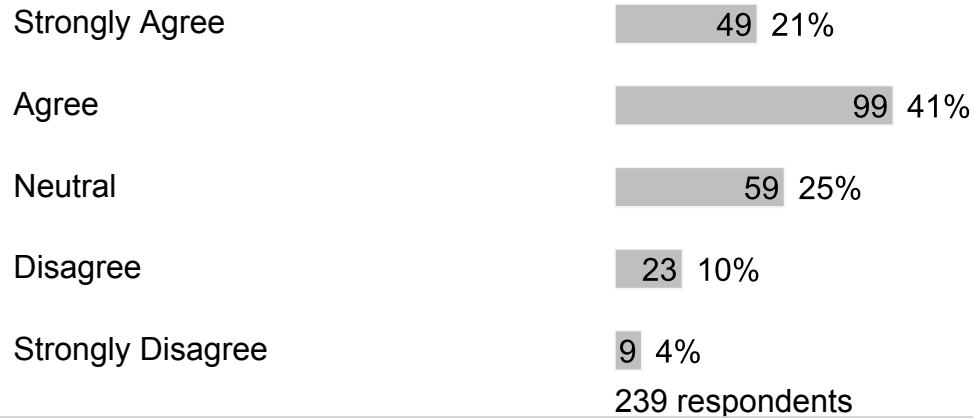
238 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 15 6%

Strongly Disagree 9 4%

238 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 29 12%

Agree 35 15%

Neutral 44 19%

Disagree 68 29%

Strongly Disagree 61 26%

237 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 26 11%

Agree 23 10%

Neutral 39 17%

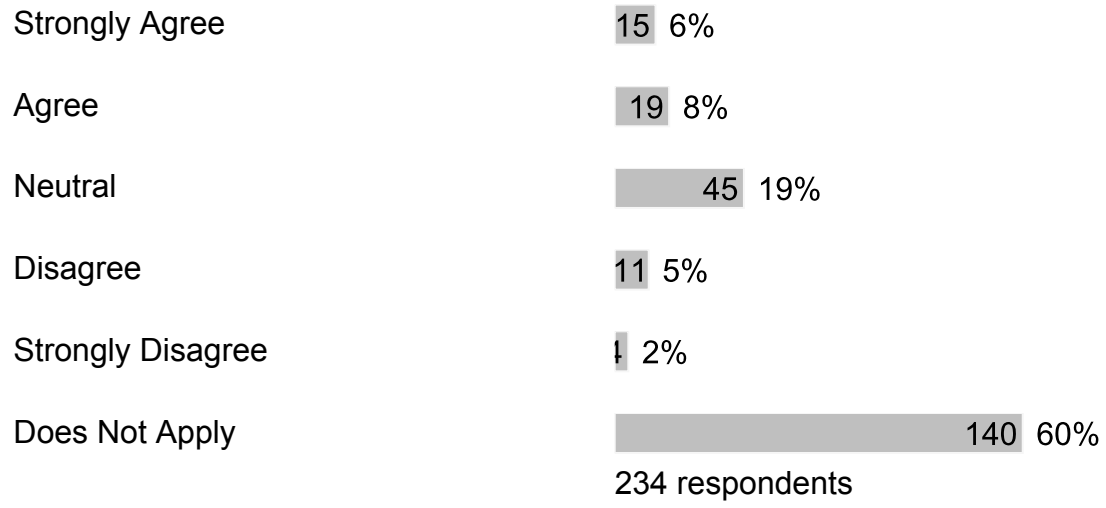
Disagree 8 3%

Strongly Disagree 1 1%

Does Not Apply 137 58%

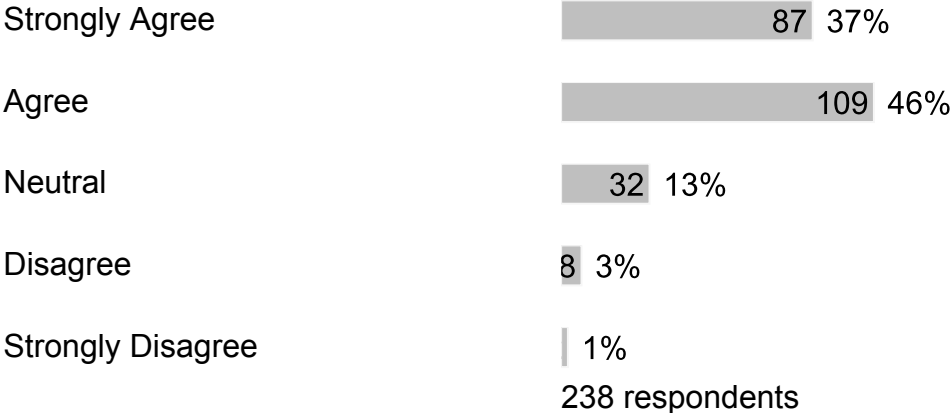
235 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



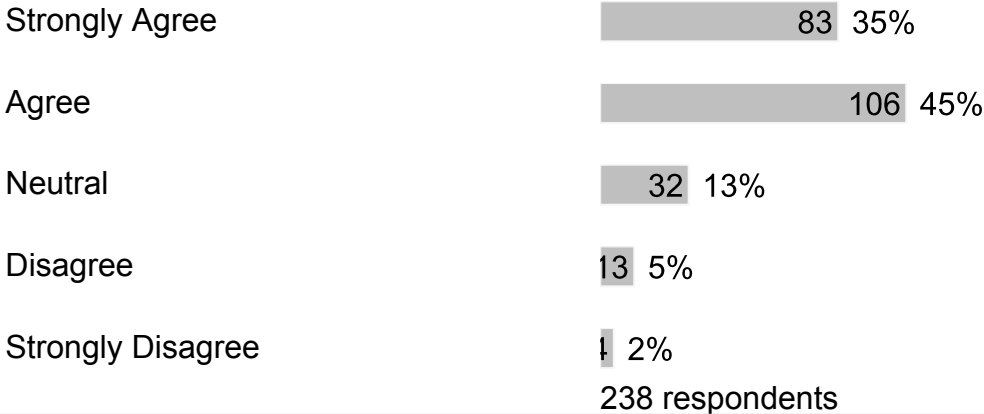
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

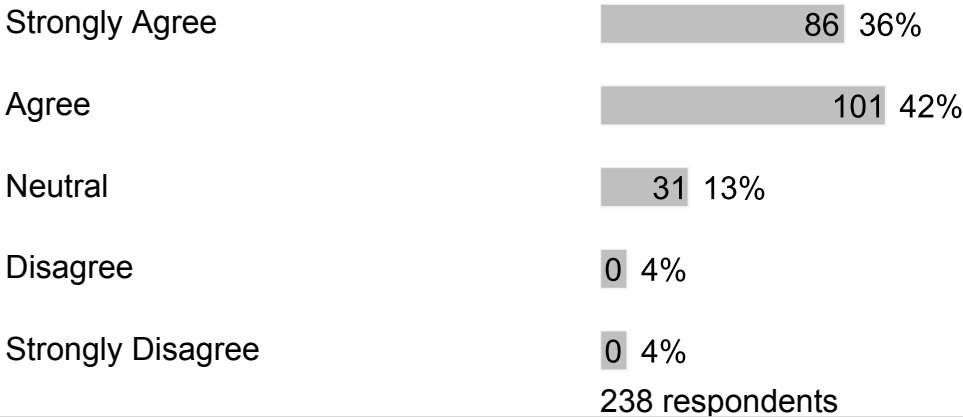


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



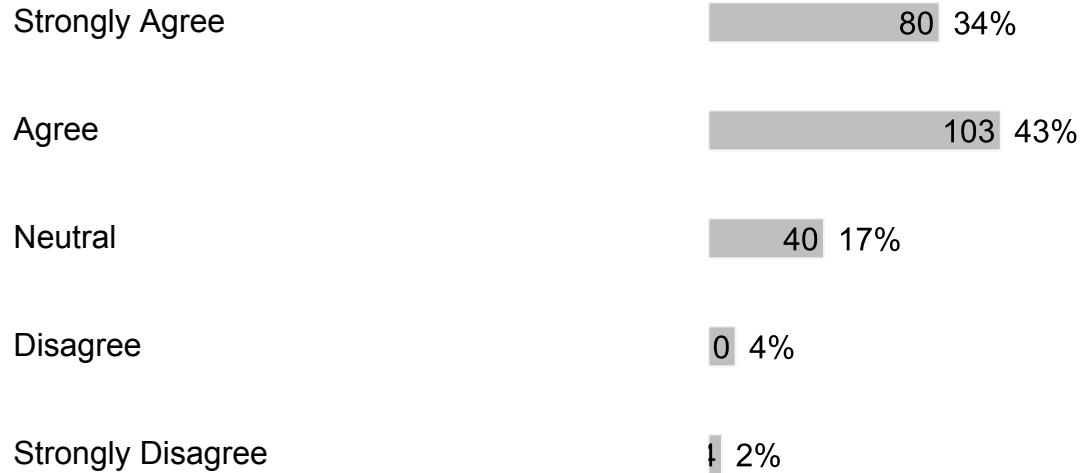
3. At school, my child has up-to-date computers and other technology to learn.





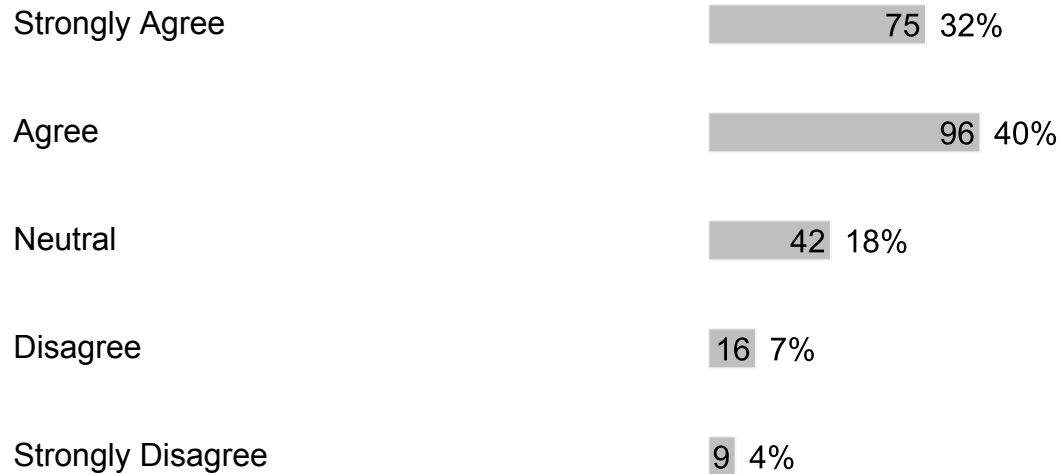
F. Section 5

1. If my child has a problem, they know who they can go to for help.



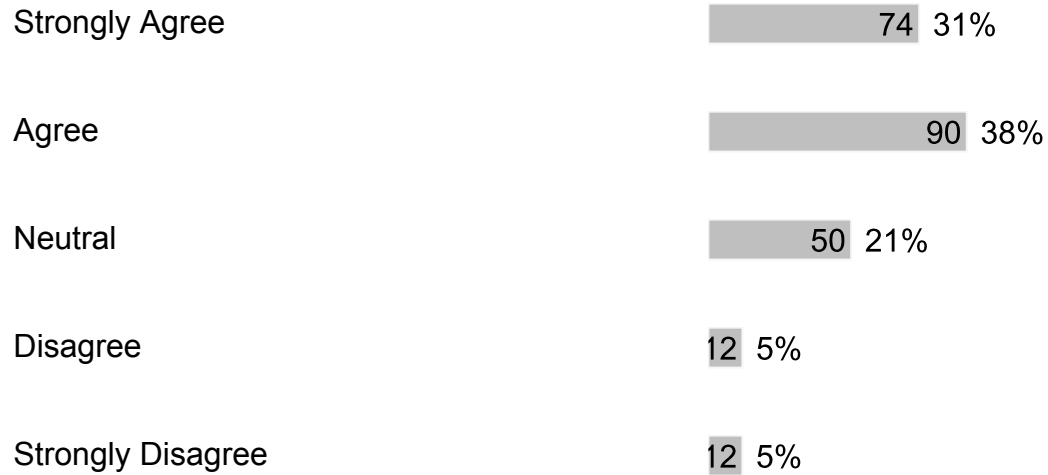
237 respondents

2. My child likes going to school.



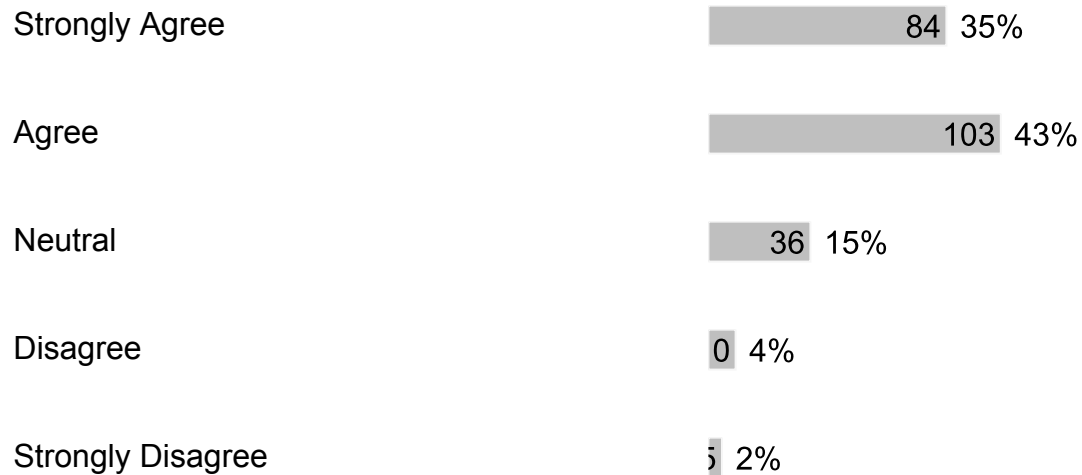
238 respondents

3. I would recommend my child's school to my friends and/or family.



238 respondents

4. Our school treats students with value, respect and compassion.



238 respondents

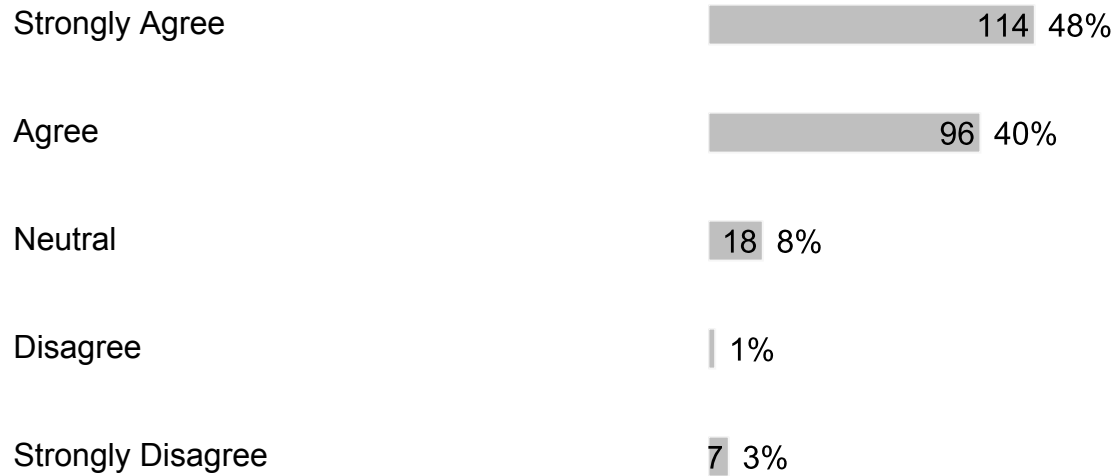
5. The office staff is helpful and made me feel valued as a parent/guardian.





238 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



238 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

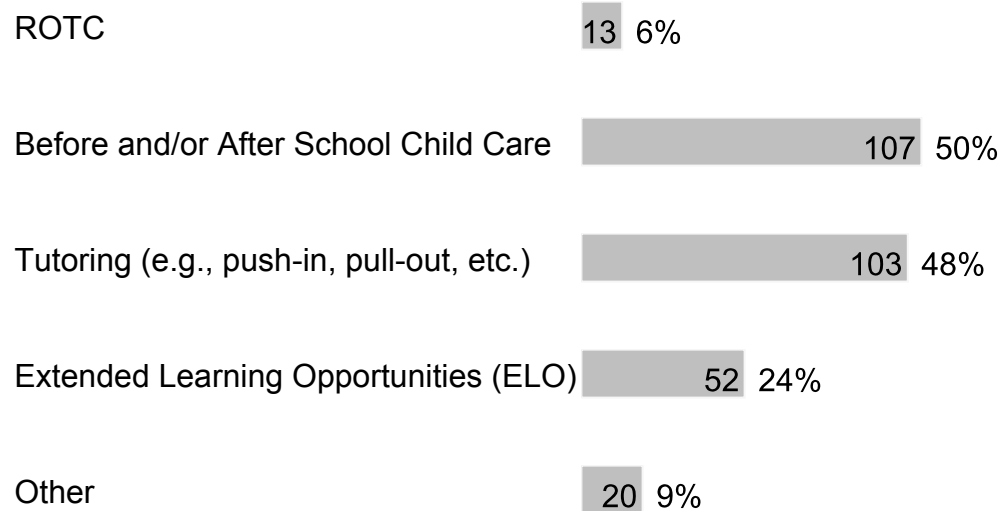


Neutral	25	11%
Disagree	1	2%
Strongly Disagree	1	2%

238 respondents

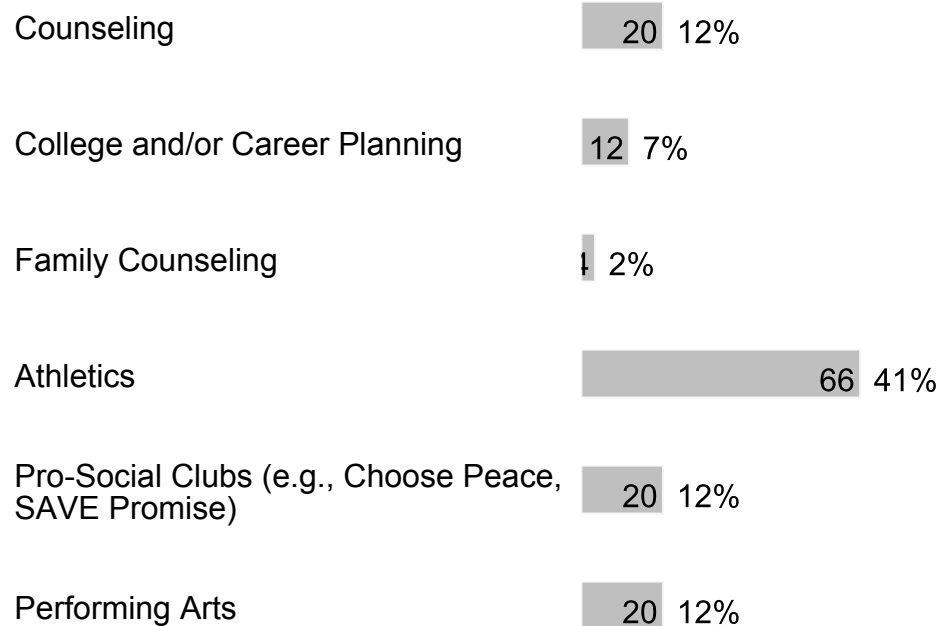
8. At our school, the following programs/services are available (check all that apply):

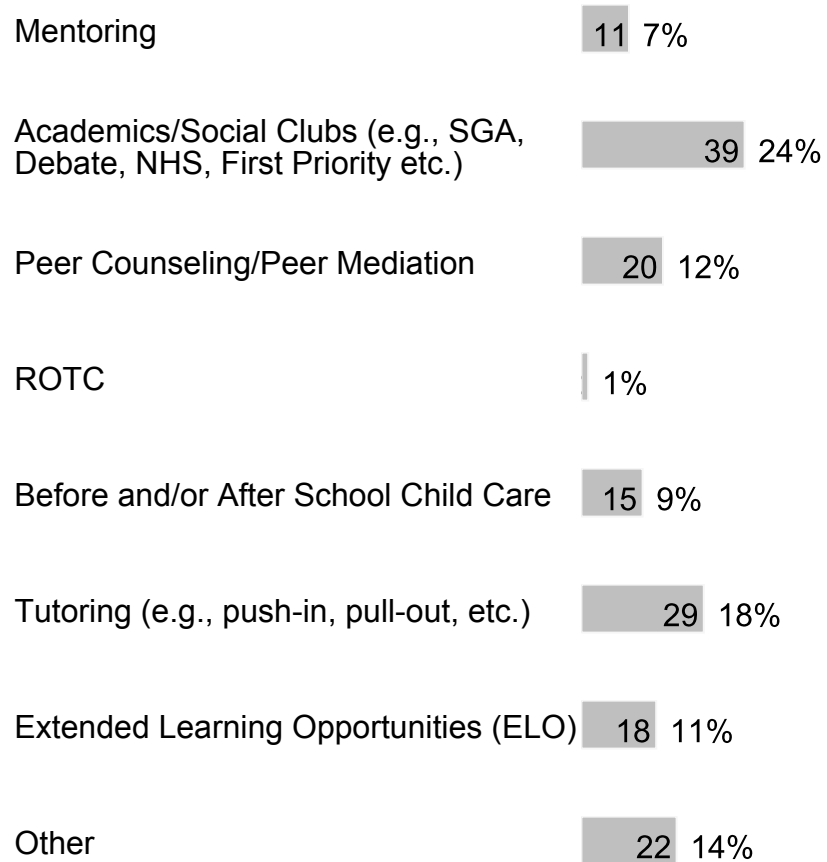
Counseling	150	69%
College and/or Career Planning	38	18%
Family Counseling	50	23%
Athletics	176	81%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	94	44%
Performing Arts	101	47%
Mentoring	65	30%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	132	61%
Peer Counseling/Peer Mediation	84	39%



216 respondents

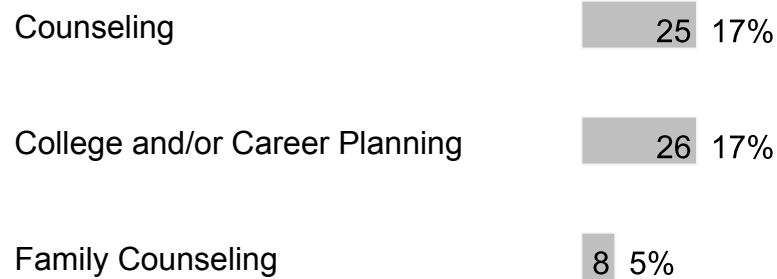
9. At our school, my child participates in the following programs/services (check all that apply):

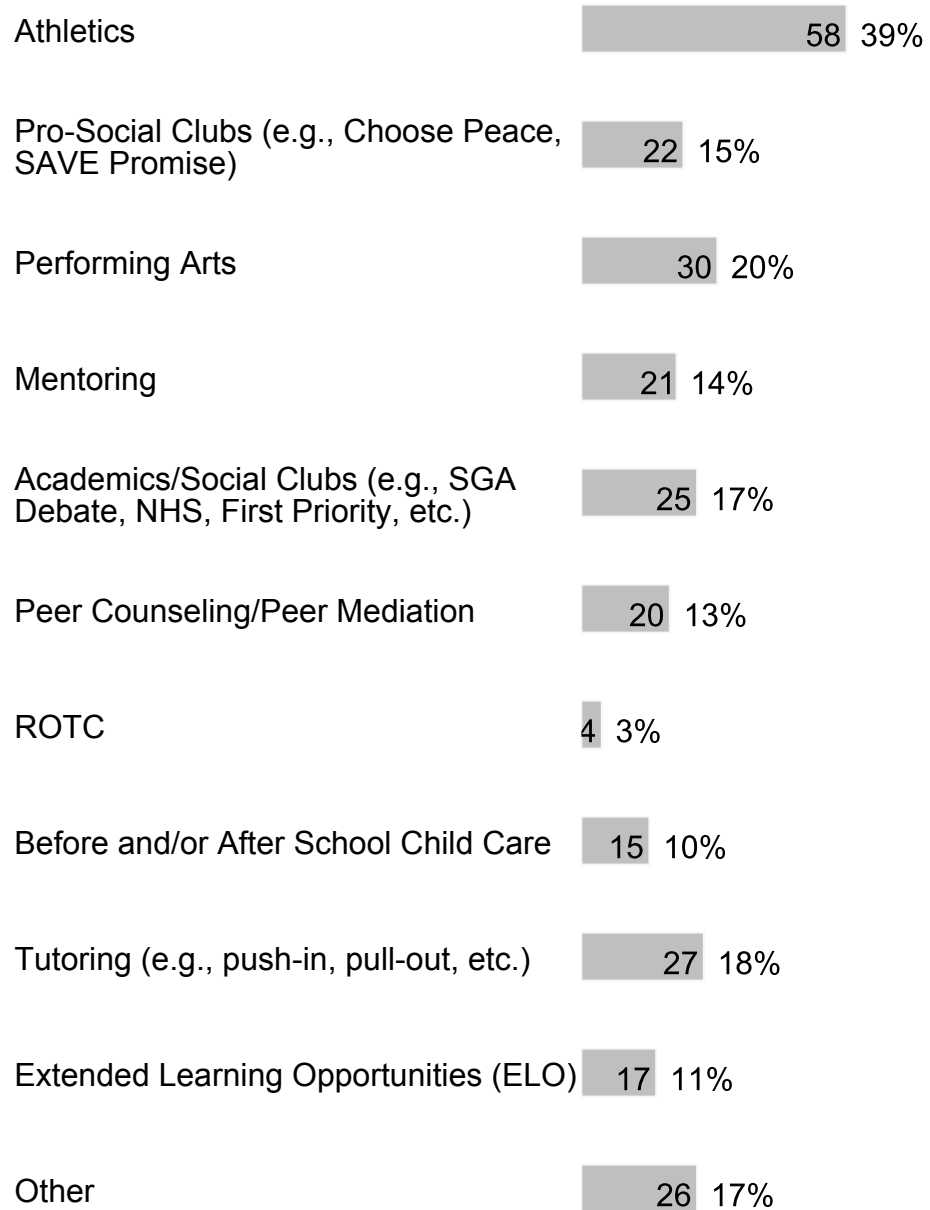




162 respondents

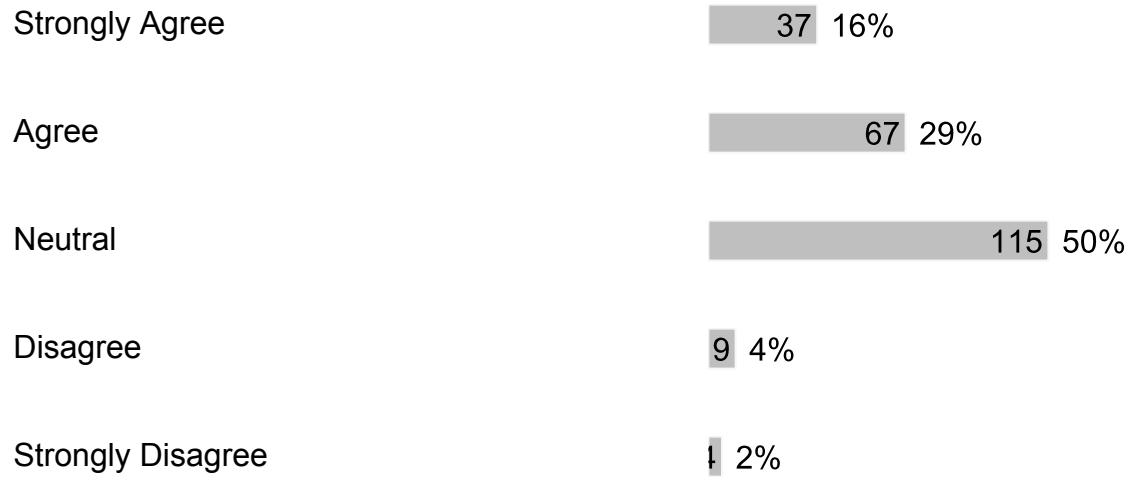
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





149 respondents

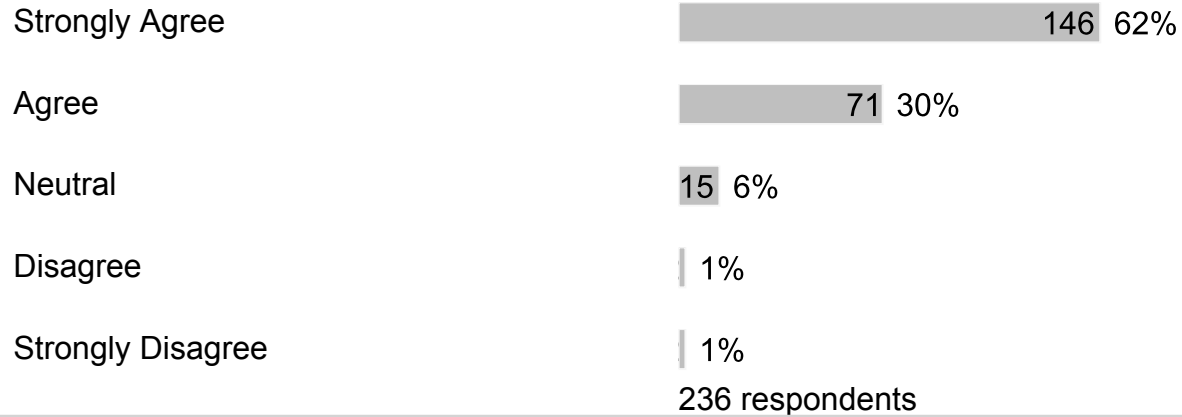
11. Our school has a family resource center and/or a staff member assigned to work with families.



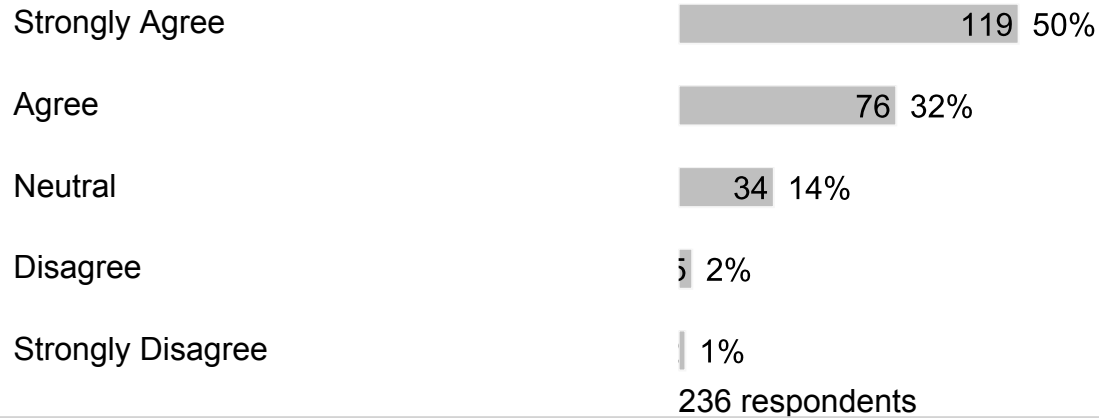
232 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 0 4%

Strongly Disagree 1 1%

236 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 94 40%

Agree 96 41%

Neutral 36 15%

Disagree 8 3%

Strongly Disagree 1 1%

236 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 92 39%

Agree 92 39%

Neutral 36 15%

Disagree 0 4%

Strongly Disagree 6 3%

236 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 90 38%

Agree 92 39%

Neutral	44	19%
Disagree	7	3%
Strongly Disagree	1	1%

236 respondents

7. Our school has high expectations for students.

Strongly Agree	99	42%
Agree	100	42%
Neutral	28	12%
Disagree	5	2%
Strongly Disagree	4	2%

236 respondents

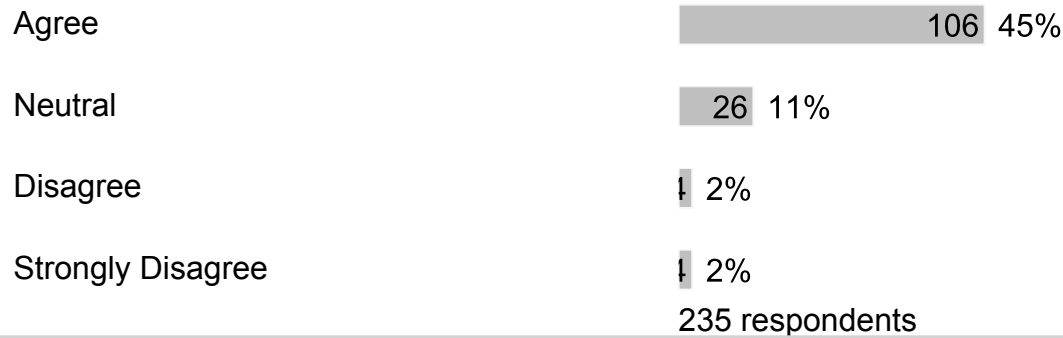
8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	94	40%
Agree	88	37%
Neutral	41	17%
Disagree	8	3%
Strongly Disagree	5	2%

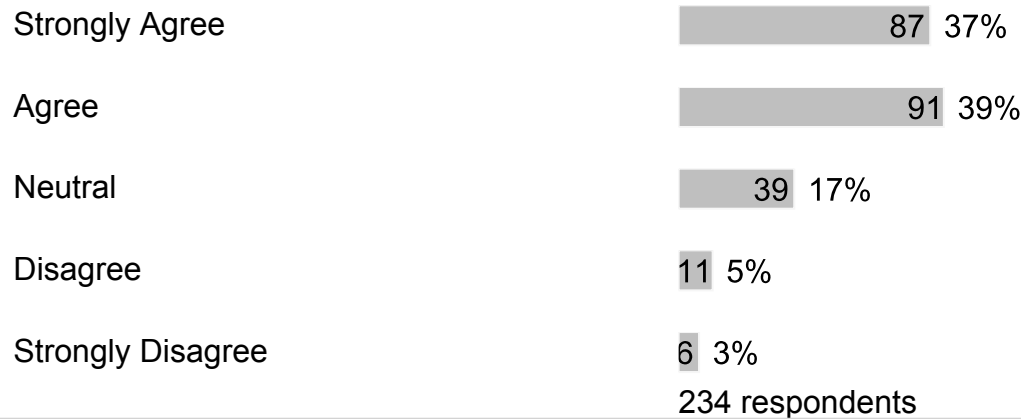
236 respondents

9. My child's teachers give work that challenges my child.

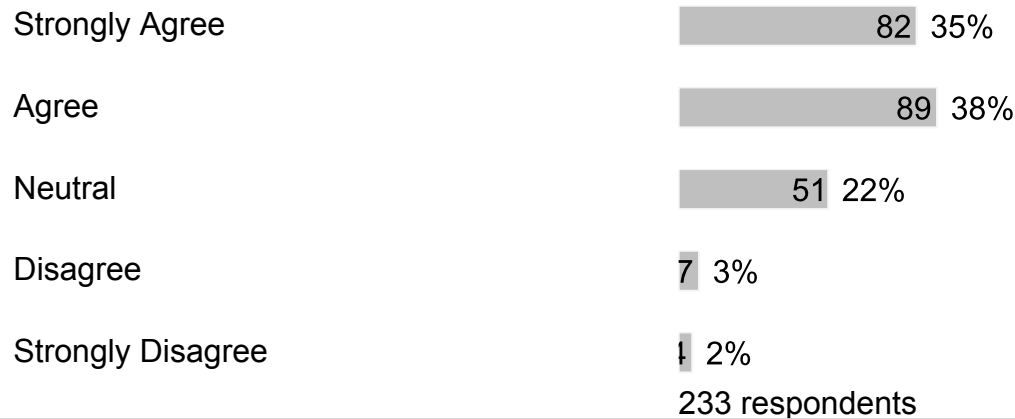
Strongly Agree	95	40%
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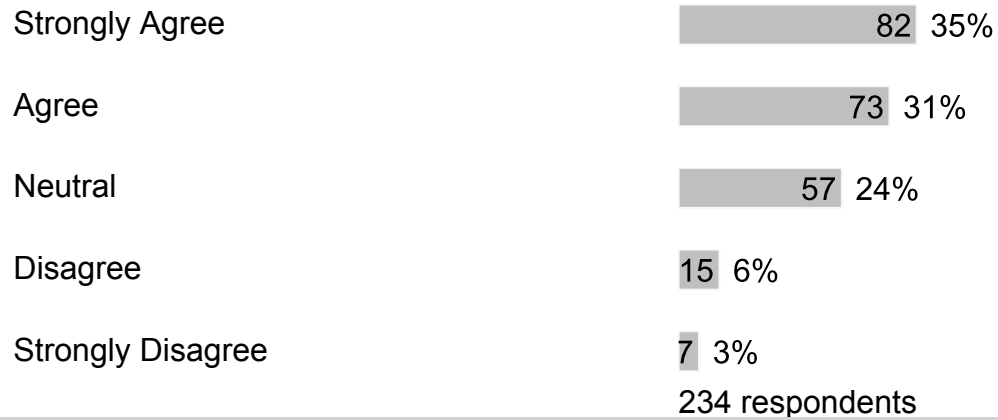
10. My child's teachers work as a team to help my child learn.



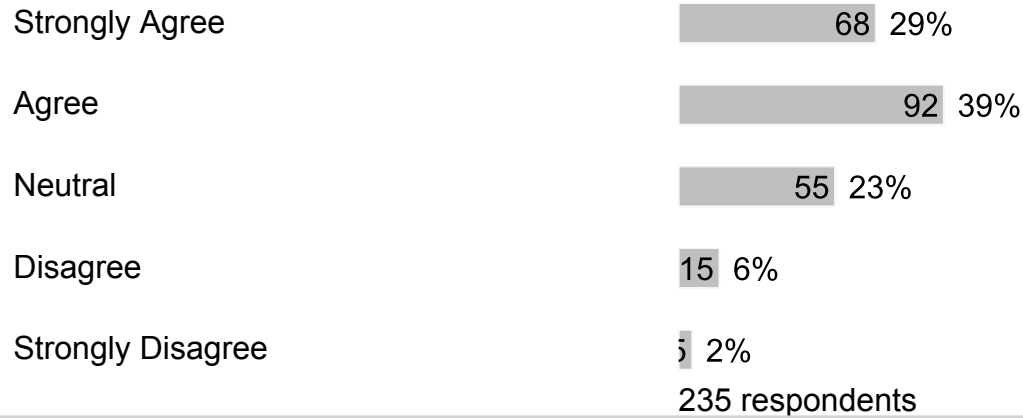
11. My child's teachers use a variety of teaching strategies.



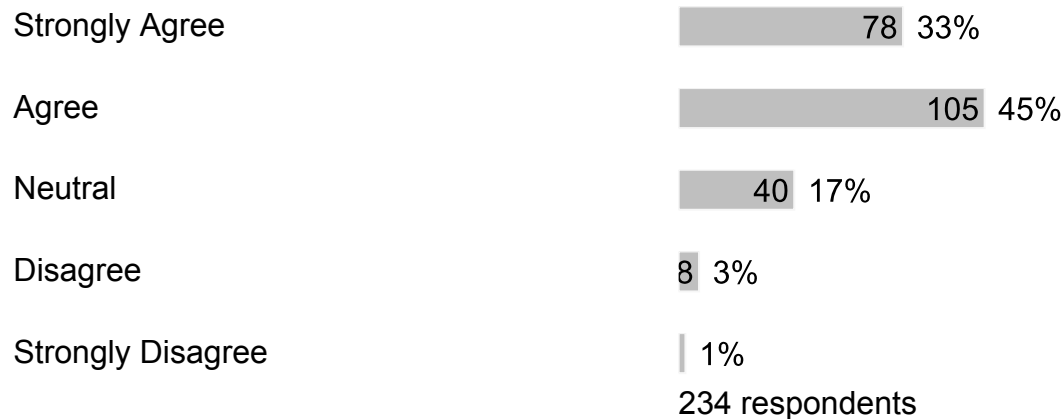
12. My child's teachers adjust the instruction to meet my child's learning needs.



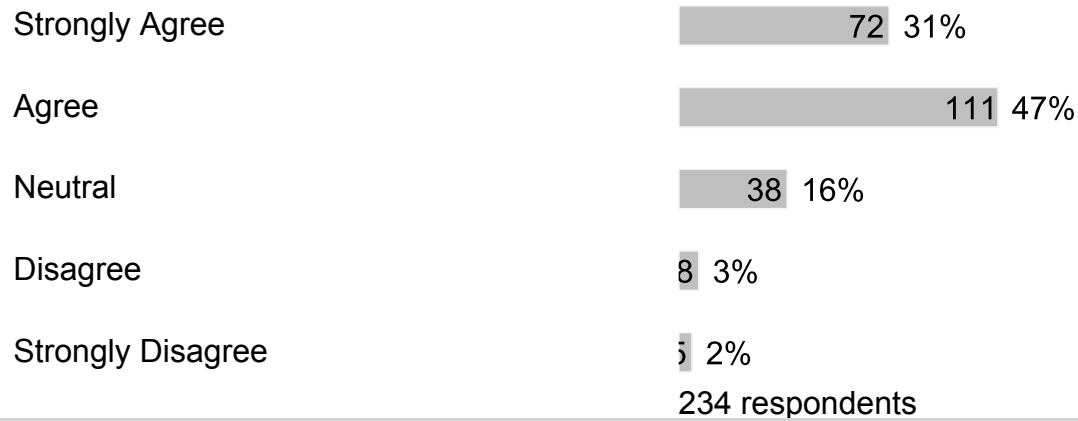
13. My child sees a relationship between what is being taught and everyday life.



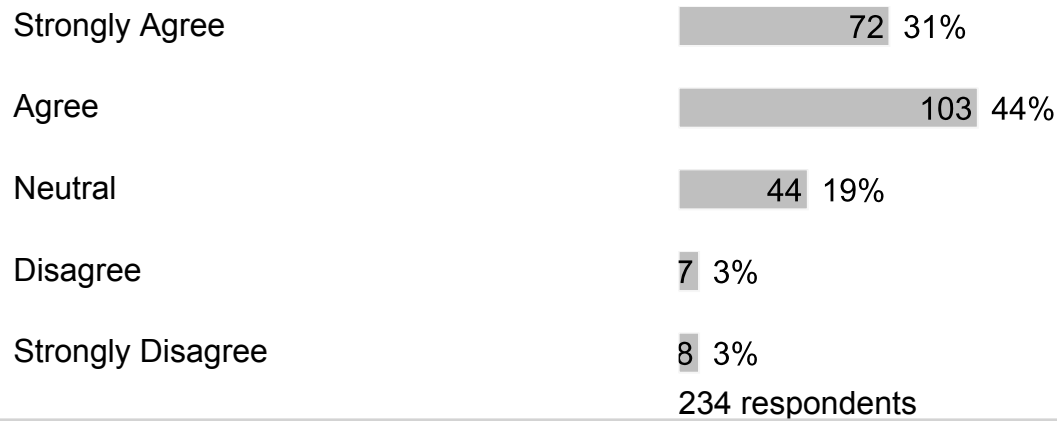
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 15 6%
235 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 69 29%
Agree 93 40%
Neutral 47 20%
Disagree 14 6%
Strongly Disagree 11 5%
234 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 62 26%
Agree 64 27%
Neutral 63 27%
Disagree 27 12%
Strongly Disagree 18 8%
234 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 93 40%
Agree 94 40%
Neutral 37 16%

Disagree 5 2%

Strongly Disagree 6 3%

235 respondents

21. Families are encouraged to volunteer.

Strongly Agree 95 41%

Agree 96 41%

Neutral 34 15%

Disagree 6 3%

Strongly Disagree 1 1%

234 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 90 39%

Agree 104 45%

Neutral 32 14%

Disagree 4 2%

Strongly Disagree 1 1%

233 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 88 38%

Agree 94 41%

Neutral	34	15%
Disagree	11	5%
Strongly Disagree	1	2%

231 respondents

24. Our school reports the achievement of school goals.

Strongly Agree	86	37%
Agree	94	40%
Neutral	41	18%
Disagree	9	4%
Strongly Disagree	1	1%

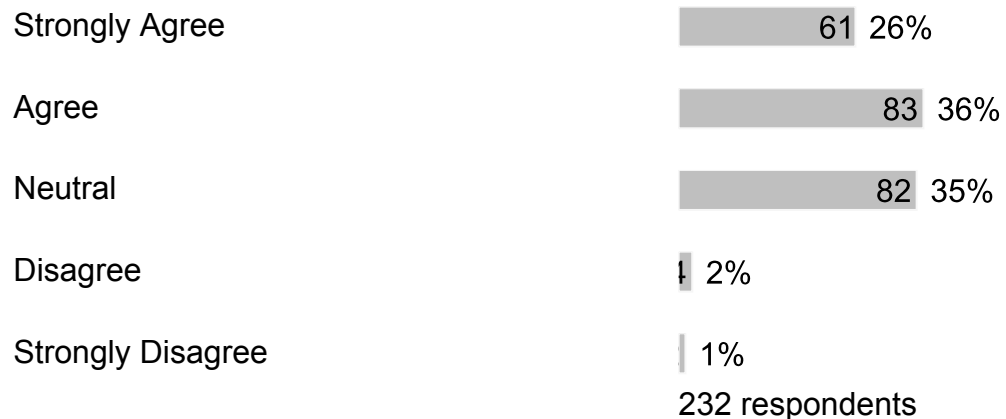
233 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

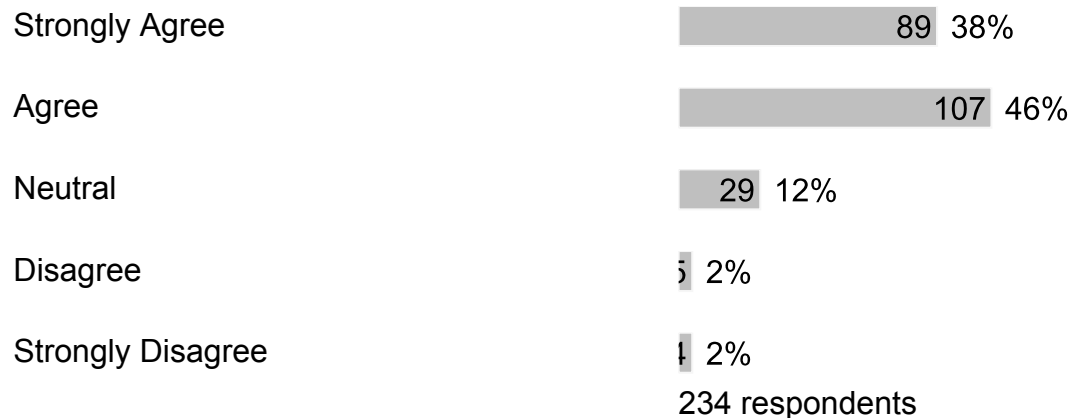
Strongly Agree	85	36%
Agree	101	43%
Neutral	43	18%
Disagree	1	1%
Strongly Disagree	1	1%

234 respondents

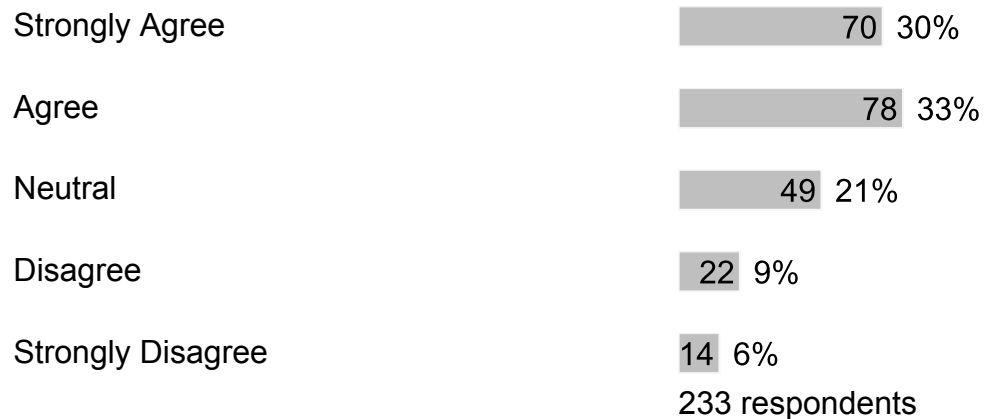
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



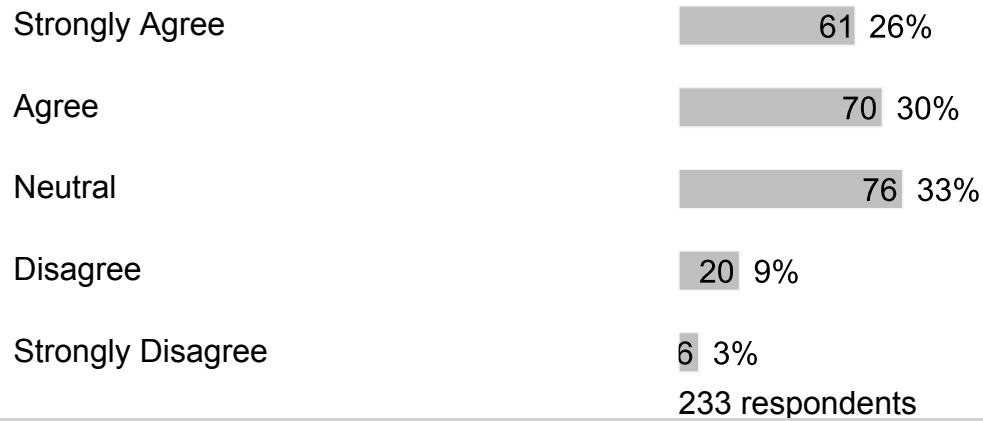
27. Our school communicates information in ways that are easy for families to understand.



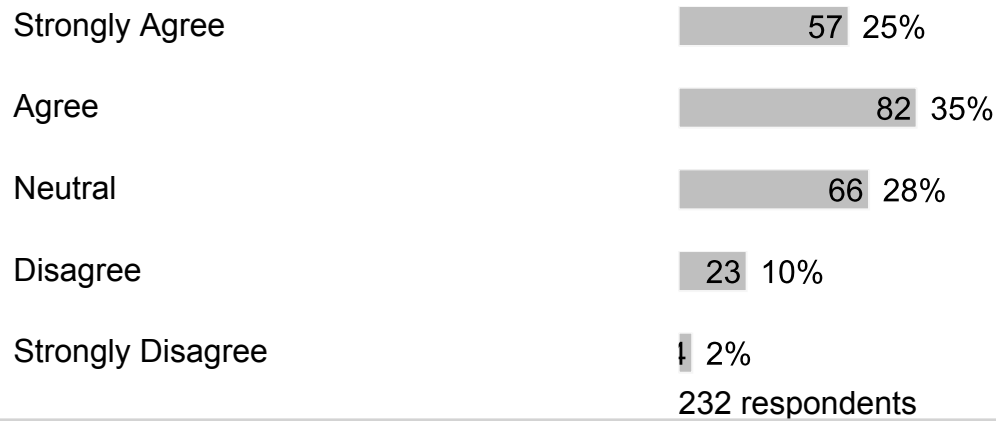
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

2%

233 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report