

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/09/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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Custom Survey

1 survey(s) 52 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

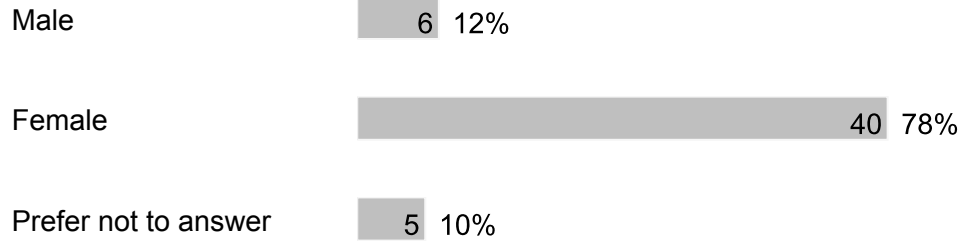
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

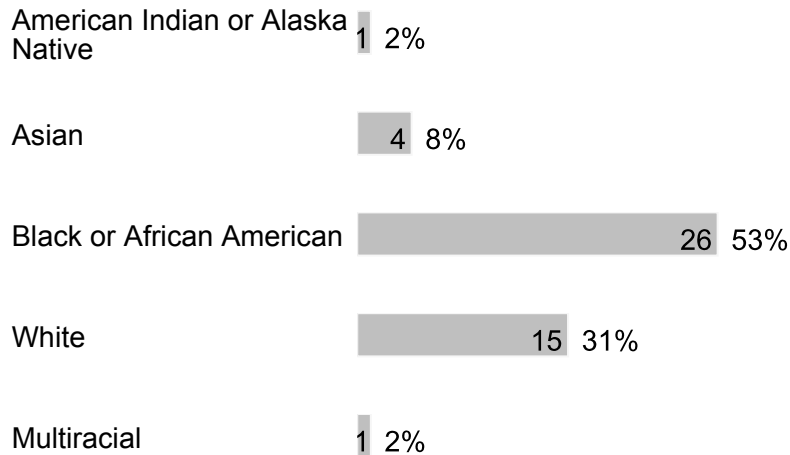
Number of Responses | Percentages of Total Responses

1. Gender



51 respondents

2. Ethnicity



Other 2 4%

49 respondents

3. Ethnicity

Hispanic 8 19%

Not Hispanic or Latino 28 67%

Prefer not to answer 6 14%

42 respondents

4. Role

Support Staff 4 8%

Teacher 34 65%

Educational Support Professional 8 15%

Clerical 3 6%

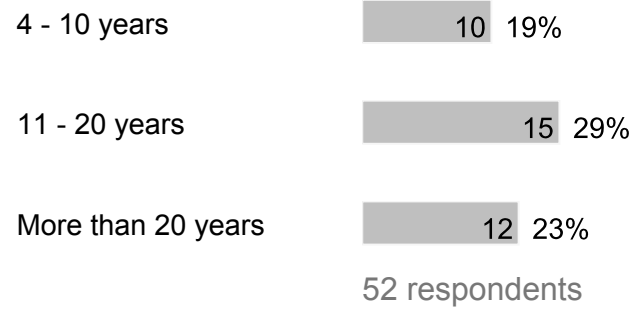
Facilities 1 2%

Other 2 4%

52 respondents

5. Experience

1 - 3 years 15 29%



C. Section 2

1. I feel safe at my school.



52 respondents

2. I would recommend my school to my friends and/or family.



52 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Disagree 6 12%

Strongly Disagree 7 13%

52 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 14 27%

No 38 73%

52 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 15 29%

Addressed the incident myself 9 17%

Confronted the alleged bully(ies) directly 6 12%

Contacted the parents/guardians of the alleged bully(ies) 7 13%

Does not apply to me 35 67%

52 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 14 27%

Stayed the same 2 4%

Does not apply to me 36 69%

52 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 20 38%

Agree 20 38%

Neutral 9 17%

Disagree 3 6%

52 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  34 65%

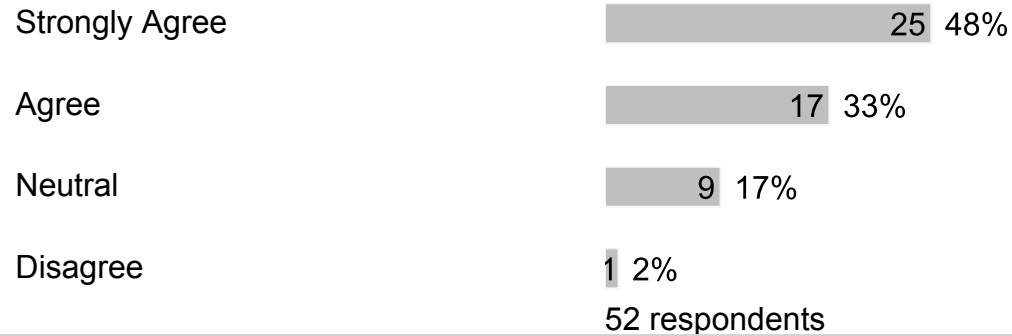
Agree  16 31%

Neutral  2 4%

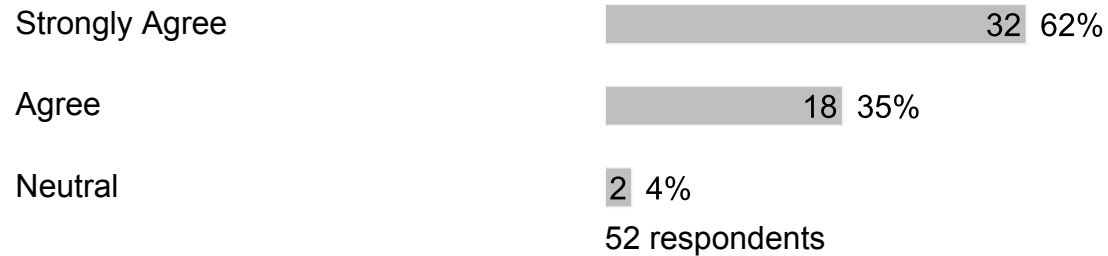
52 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

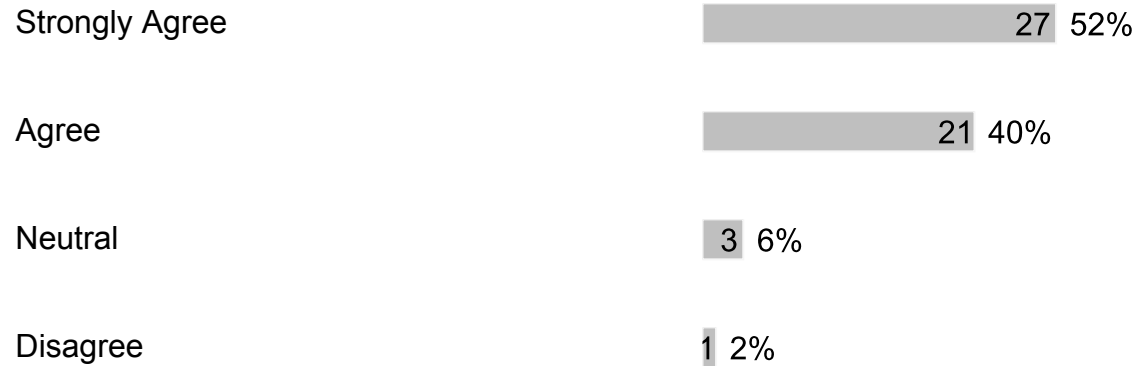


2. Teachers in our school use a variety of technology as instructional resources.



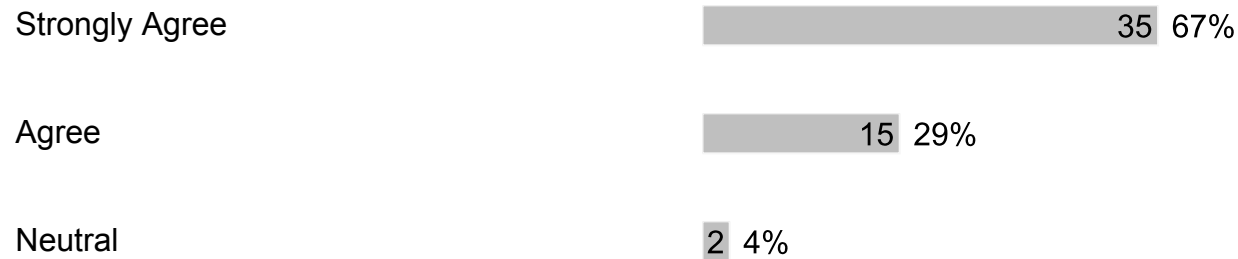
F. Section 5

1. If students have a problem, they know who they can go to for help.



52 respondents

2. If students have a problem, they can come to me for help.



52 respondents

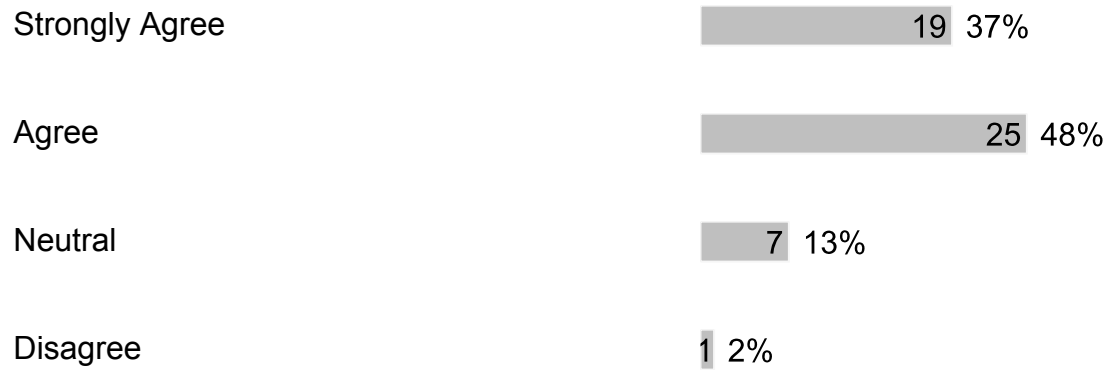
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





52 respondents

4. In my school, adults treat students with respect.



52 respondents

5. In my school, students treat adults with respect.



Strongly Disagree 2 4%

52 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 18 35%

Agree 22 42%

Neutral 9 17%

Disagree 2 4%

Strongly Disagree 1 2%

52 respondents

7. At my school the following programs/services are available (check all that apply):

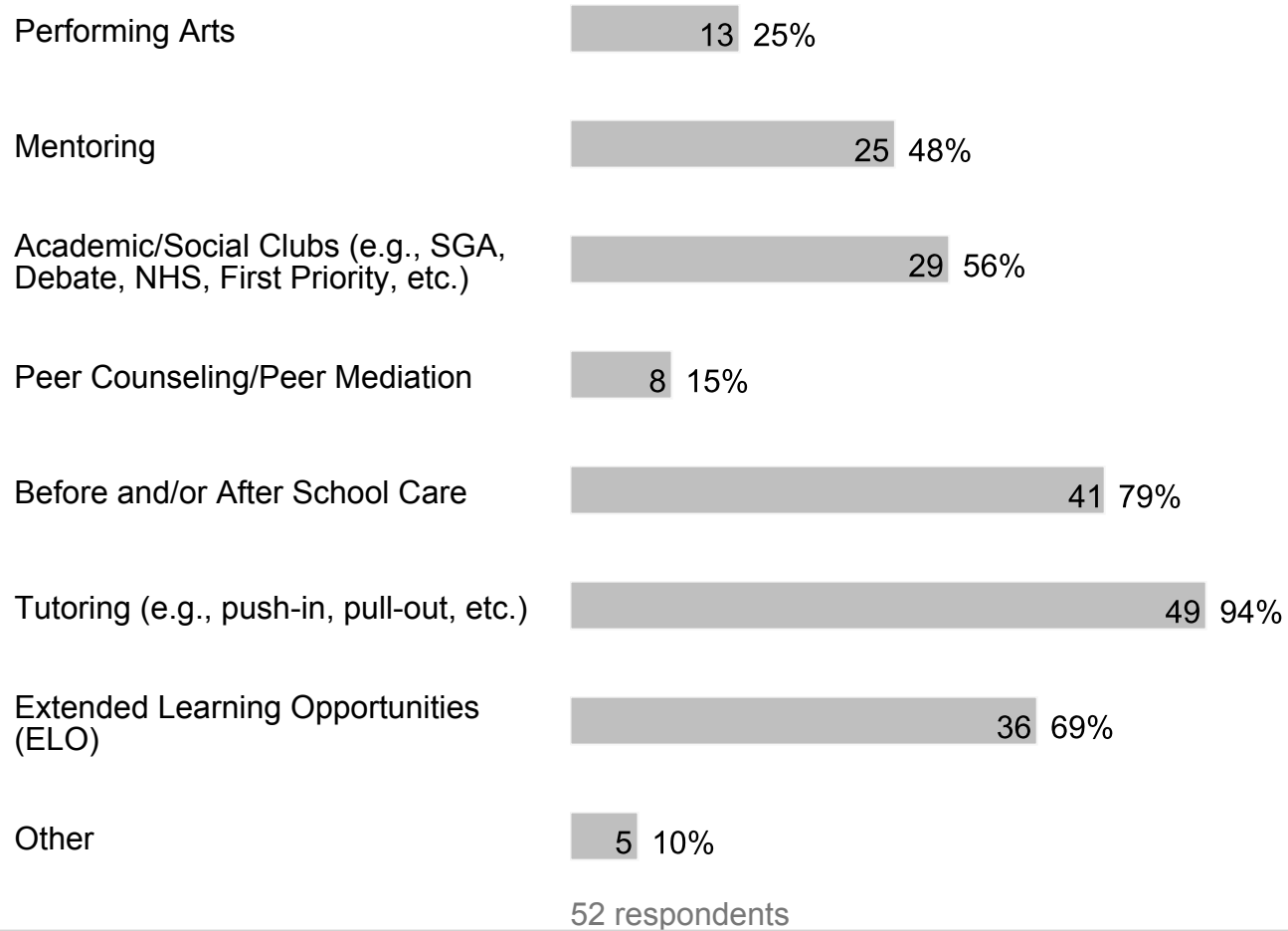
Counseling 46 88%

College and/or Career Planning 3 6%

Family Counseling 17 33%

Athletics 9 17%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 17 33%



8. Our school implements changes based on the feedback from staff.



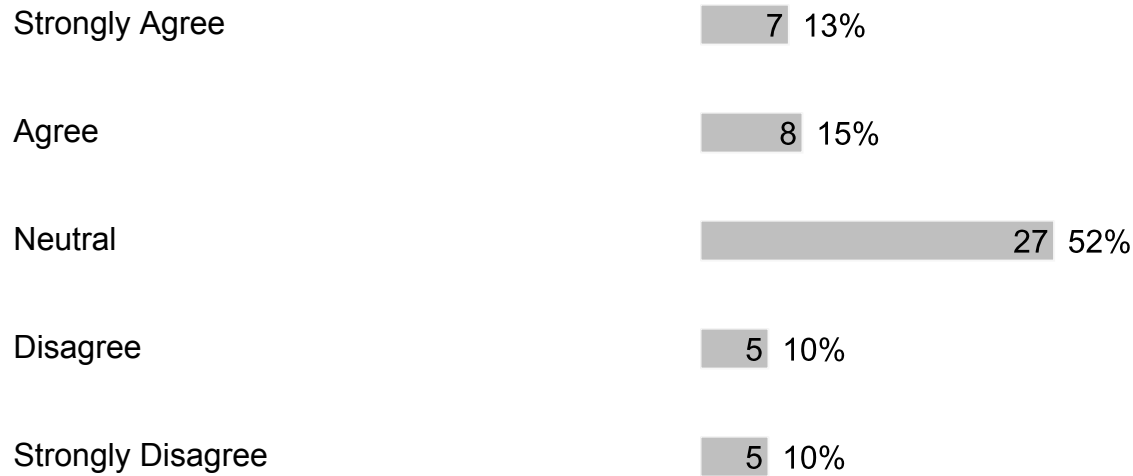
52 respondents

9. Our school maintains facilities that support student learning.



52 respondents

10. I enjoy eating food prepared by the cafeteria.



52 respondents

11. Families regularly participate in school involvement activities offered by our school.





52 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



51 respondents

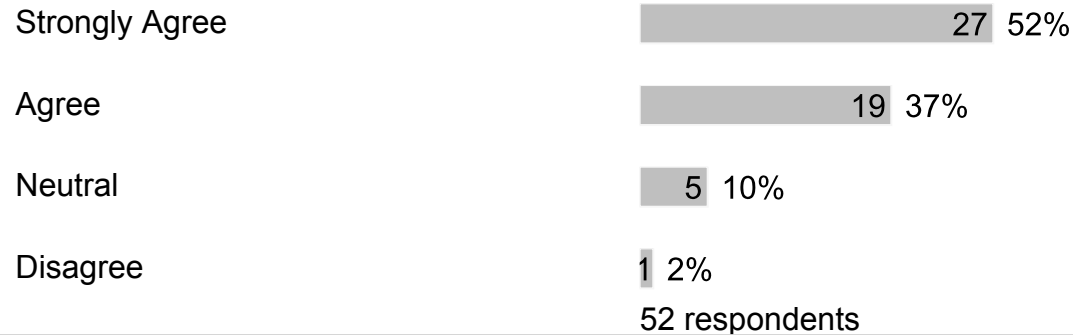
13. Our school asks families for their ideas on the best way to communicate school-related information.



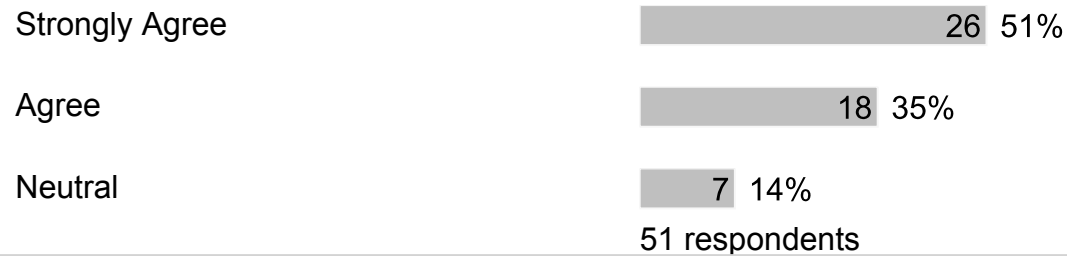
52 respondents

G. Section 6

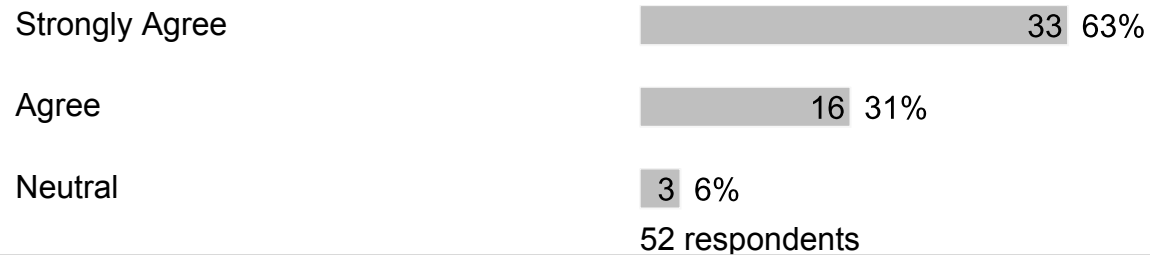
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



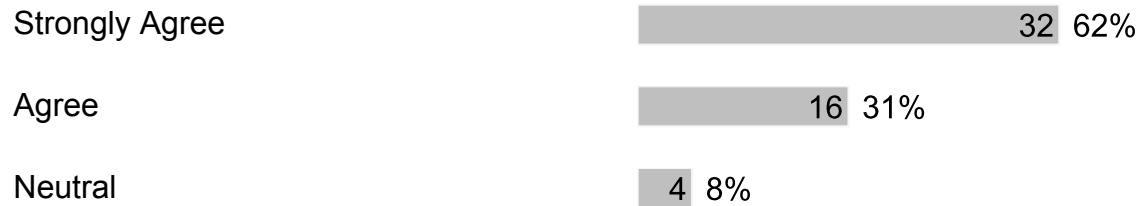
4. Our school's leaders hold themselves accountable for student learning.





52 respondents

5. Our school's leaders hold all staff members accountable for student learning.



52 respondents

6. I receive feedback from my supervisor regarding my professional performance.



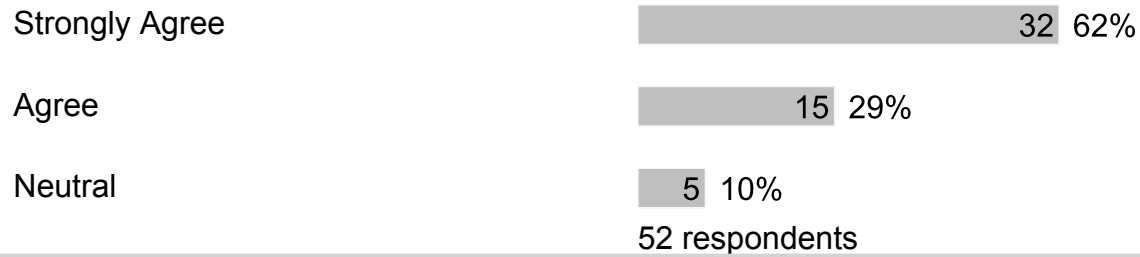
52 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

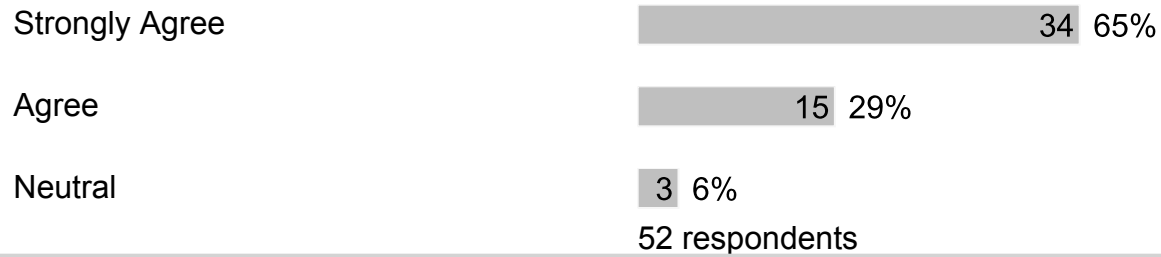


52 respondents

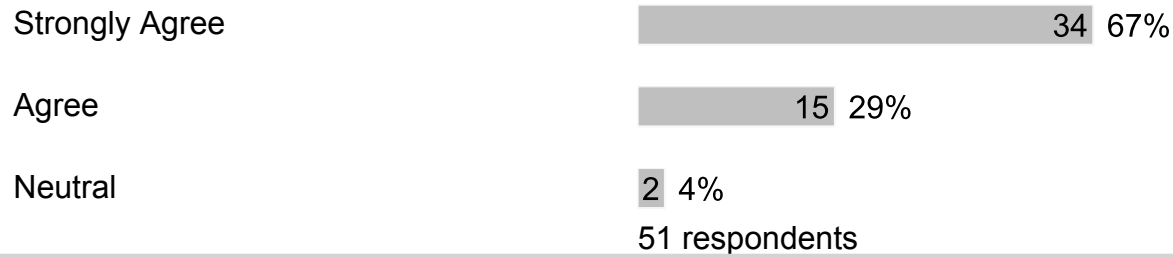
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



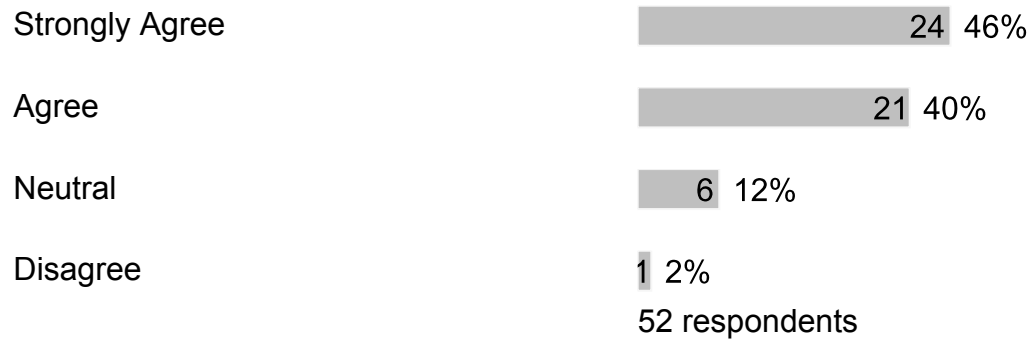
9. Our school uses the results of student assessments to improve teaching and learning.



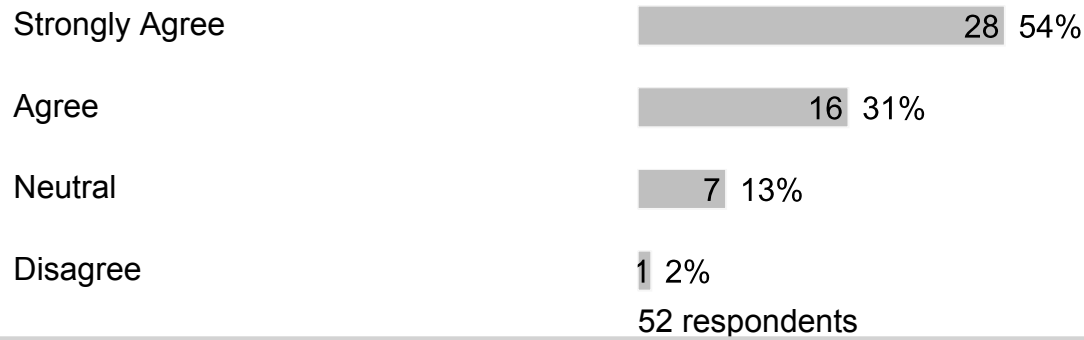
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



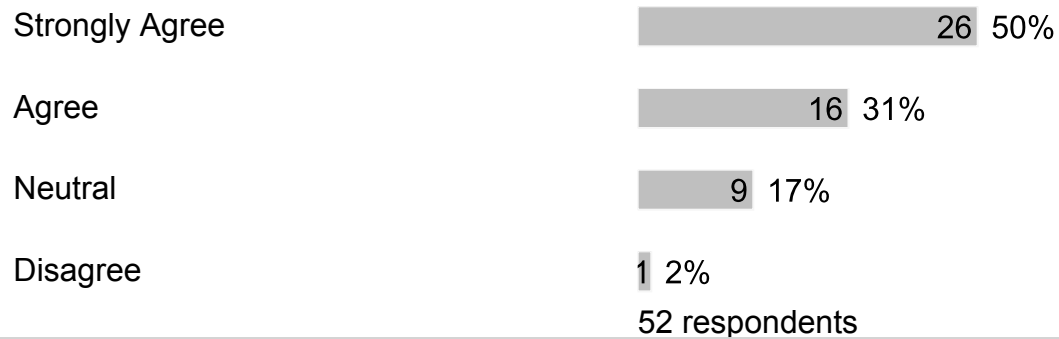
11. In our school, a formal process is in place to support new staff members in their professional practice.



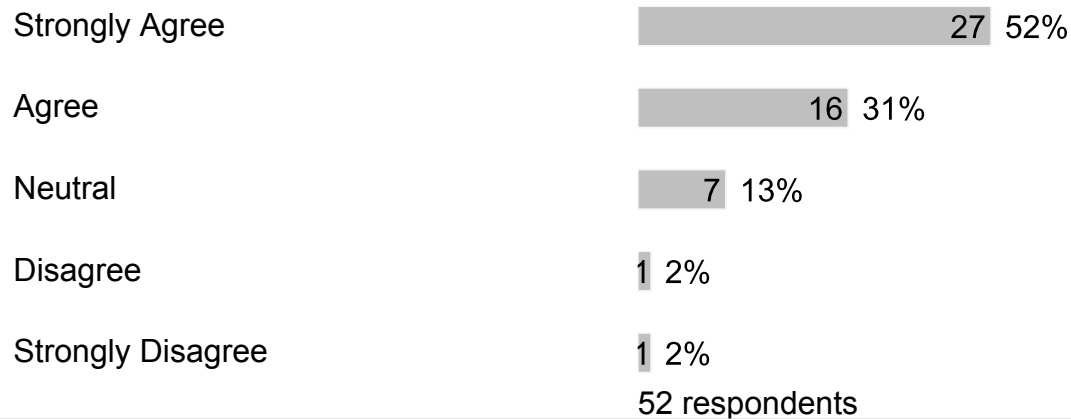
12. My lessons provide opportunities for students to be actively engaged in their learning.



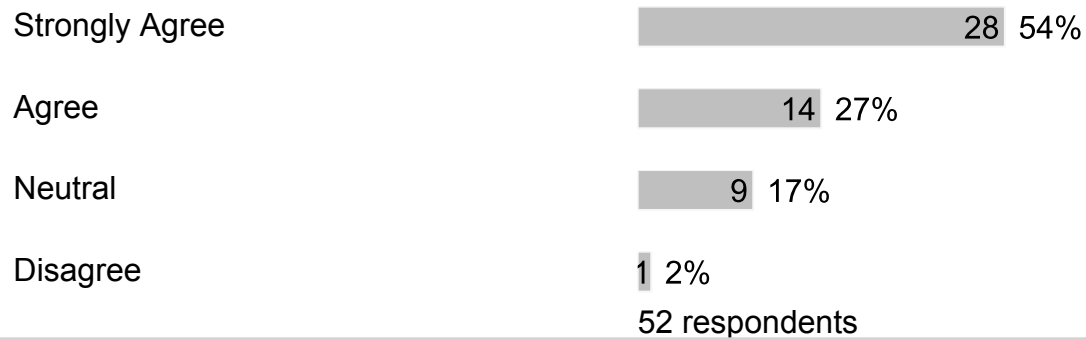
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



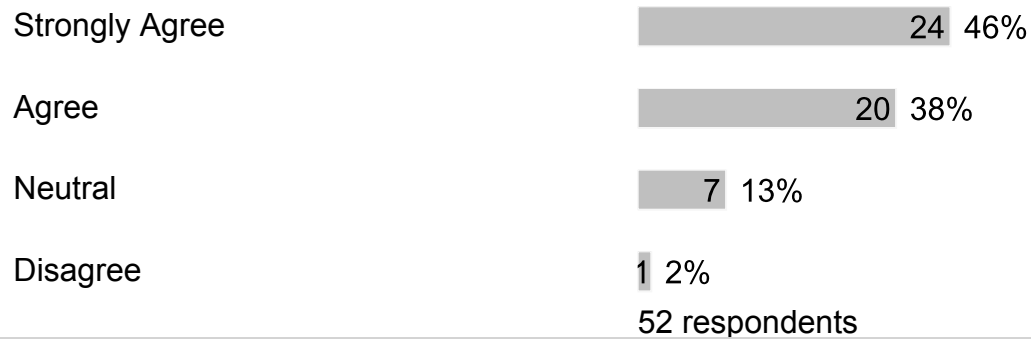
14. I use student achievement data to modify and adjust materials and lessons for my students.



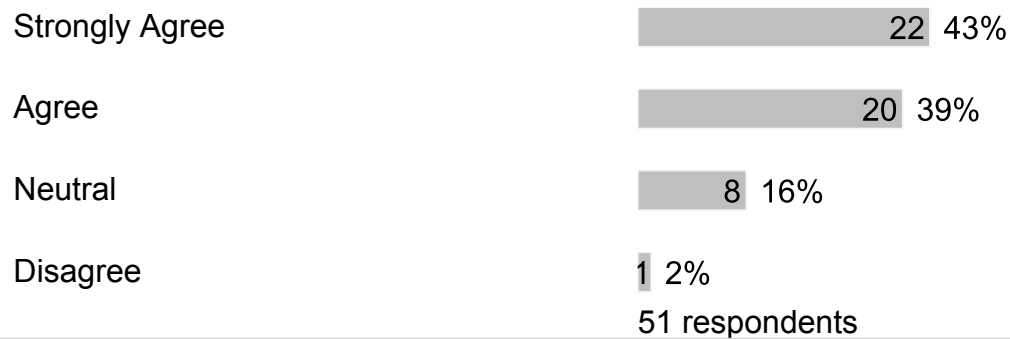
15. I use formative assessments to monitor student progress.



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



18. The school ensures I receive formal training in the use of student assessment data.



Neutral 15 29%

Disagree 2 4%

51 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 25 49%

Agree 18 35%

Neutral 8 16%

51 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 26 51%

Agree 18 35%

Neutral 7 14%

51 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 24 46%

Agree 22 42%

Neutral 6 12%

52 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

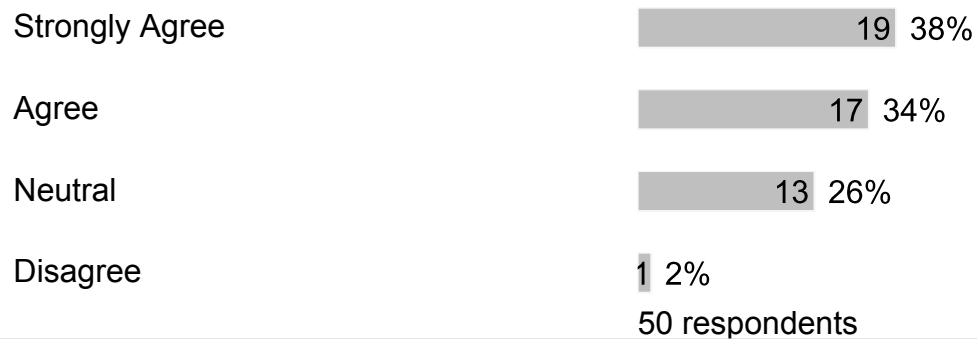
Strongly Agree 22 43%



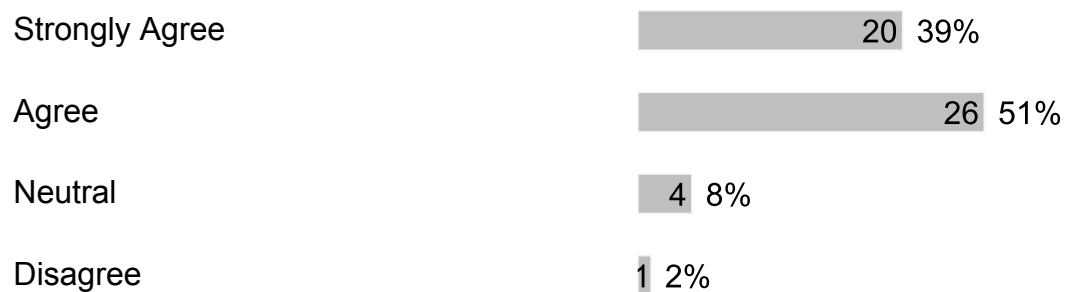
23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

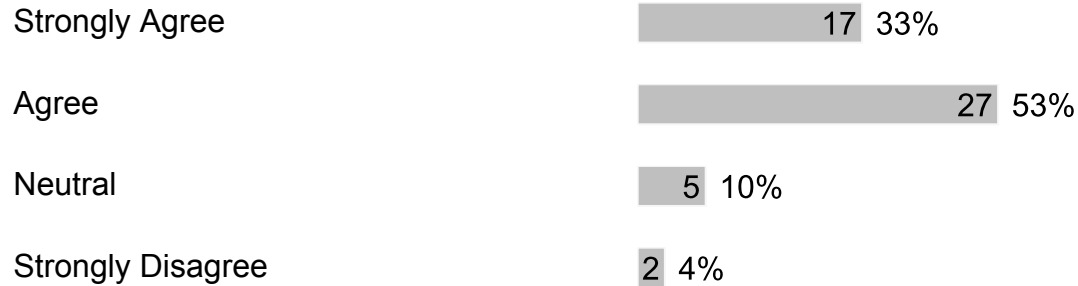


25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



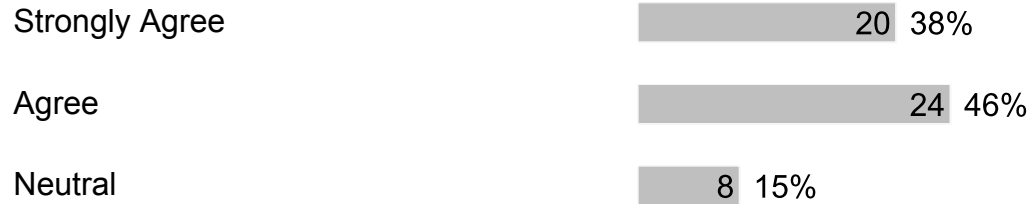
51 respondents

26. Most teachers report student progress in easy to understand language to families.



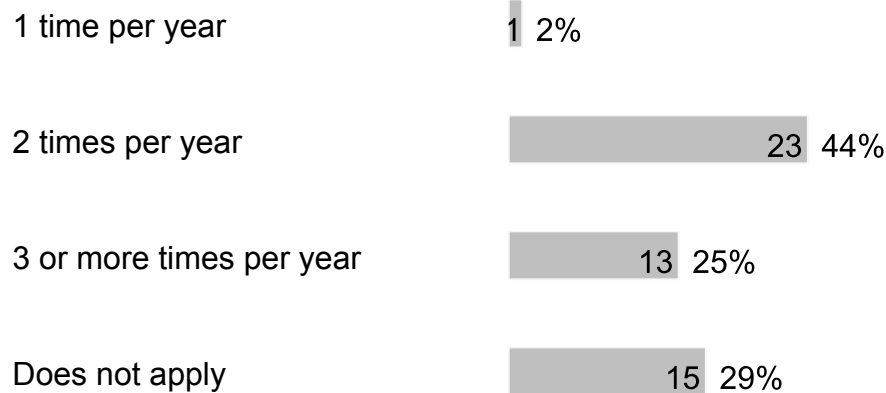
51 respondents

27. I provide students with timely feedback about their learning.



52 respondents

28. I schedule conferences to share student learning progress with families.



52 respondents

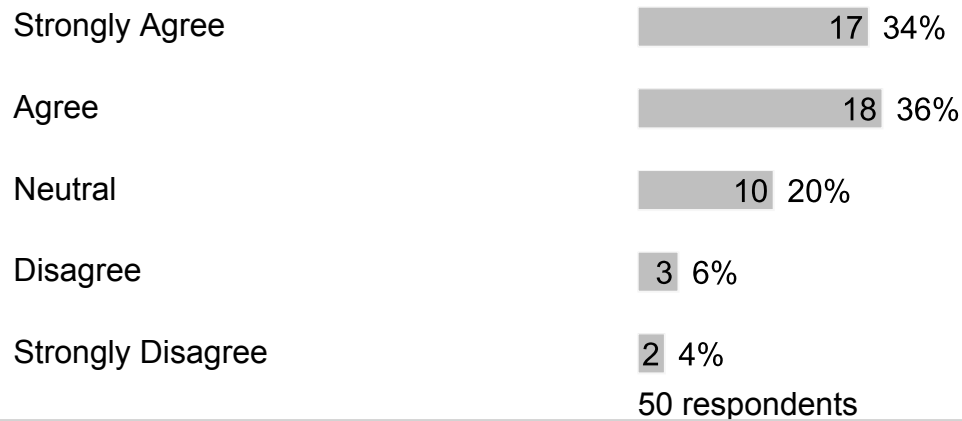
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



31. I regularly post information online or send home a newsletter.



32. Our school communicates well about its goals and activities.



51 respondents

33. Our school communicates information in ways that are easy for families to understand.



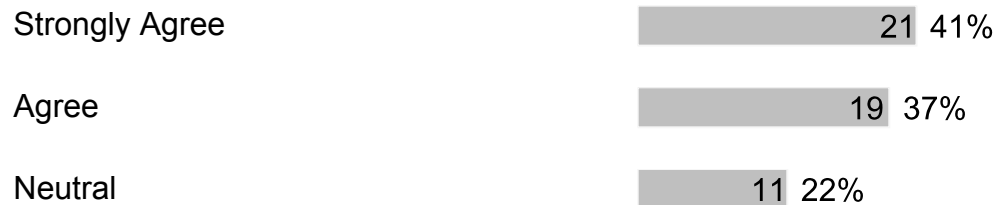
51 respondents

34. I am accessible via (check all that apply):



52 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



51 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report