

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/15/2025



surveys



Custom Survey

1 survey(s) 98 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

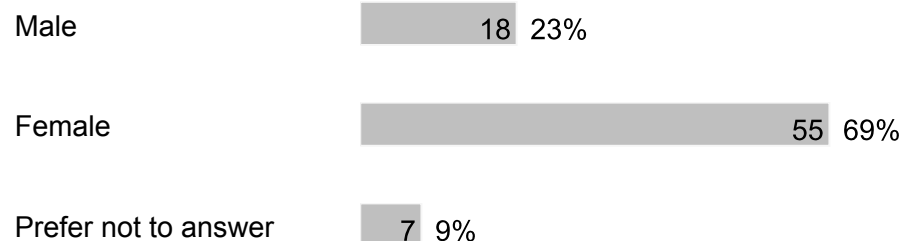
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

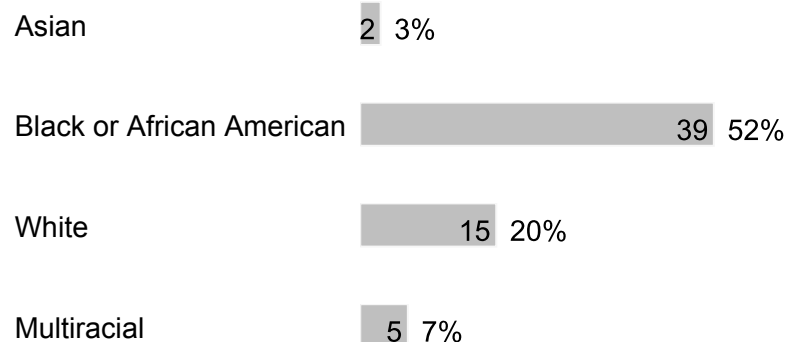
Number of Responses | Percentages of Total Responses

1. Gender



80 respondents

2. Race



Other 14 19%

75 respondents

3. Ethnicity

Hispanic 21 30%

Non-Hispanic or Latino 43 61%

Prefer not to answer 6 9%

70 respondents

4. Grade

Grade 9 28 31%

Grade 10 20 22%

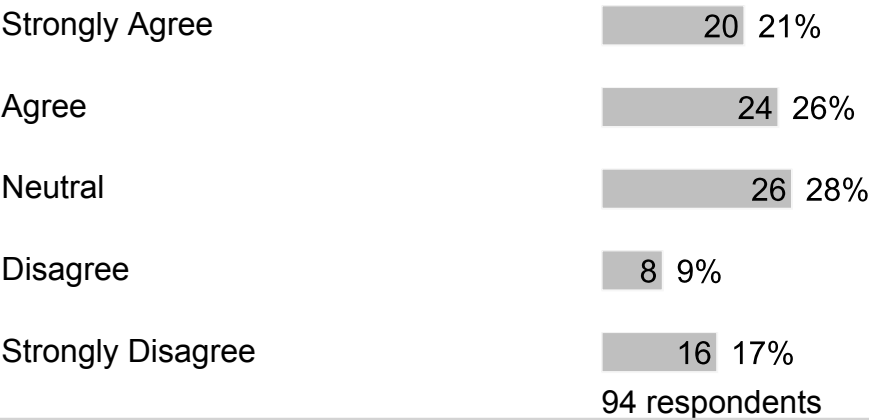
Grade 11 28 31%

Grade 12 14 16%

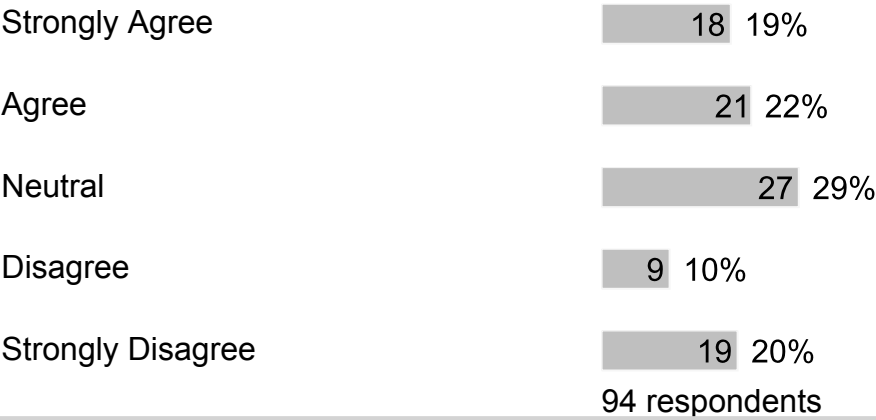
90 respondents

C. Section 2

1. My child feels safe at school.



2. My child’s school is clean and well-maintained.

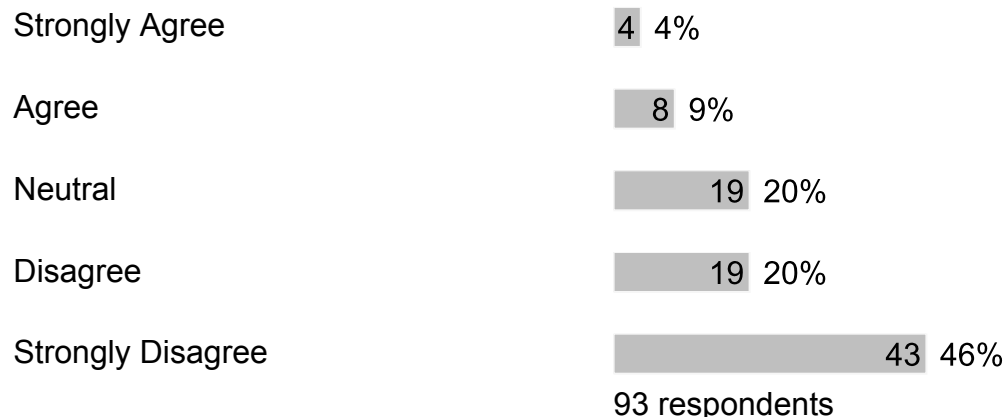


3. I would recommend my child’s school to my friends and/or family.

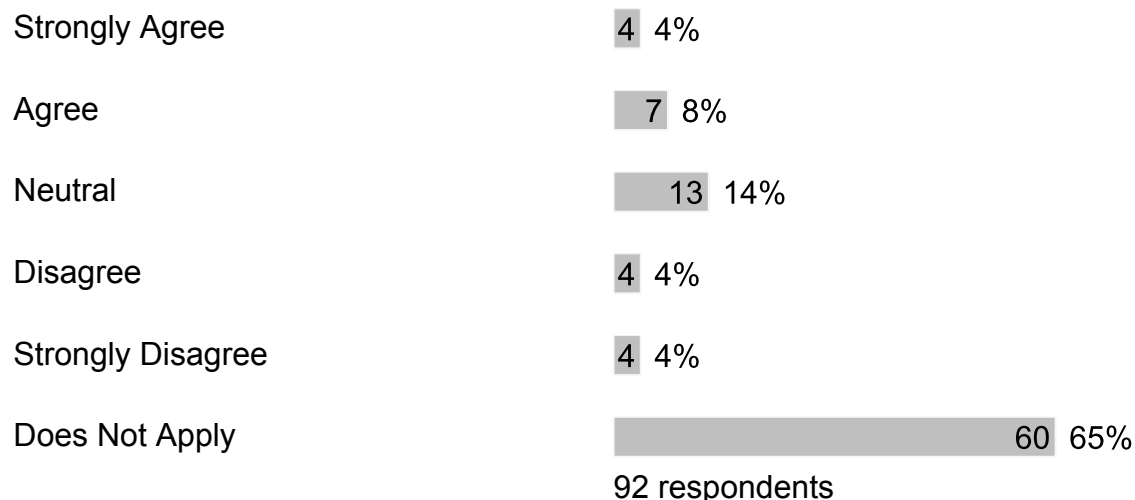




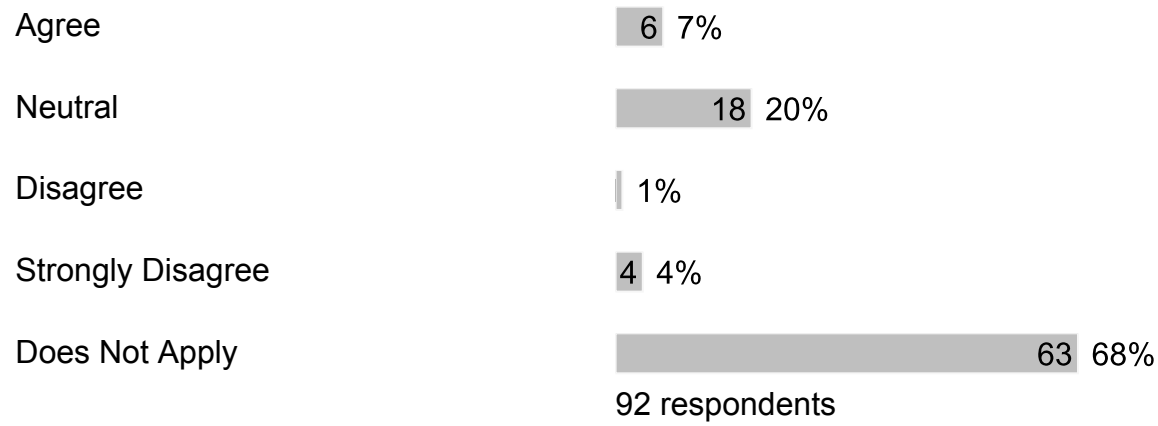
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

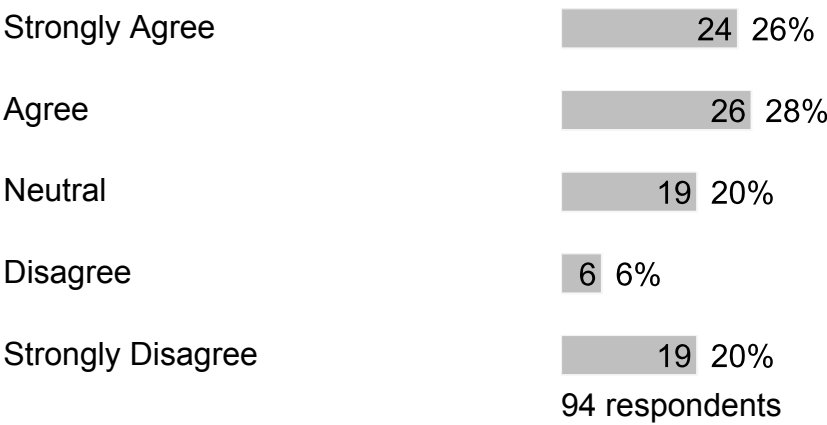


6. After I contacted school staff, the bullying behavior against my child stopped.



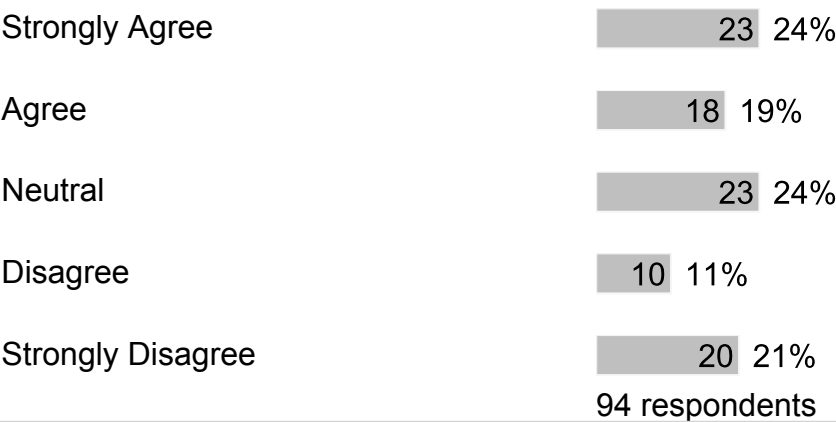
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

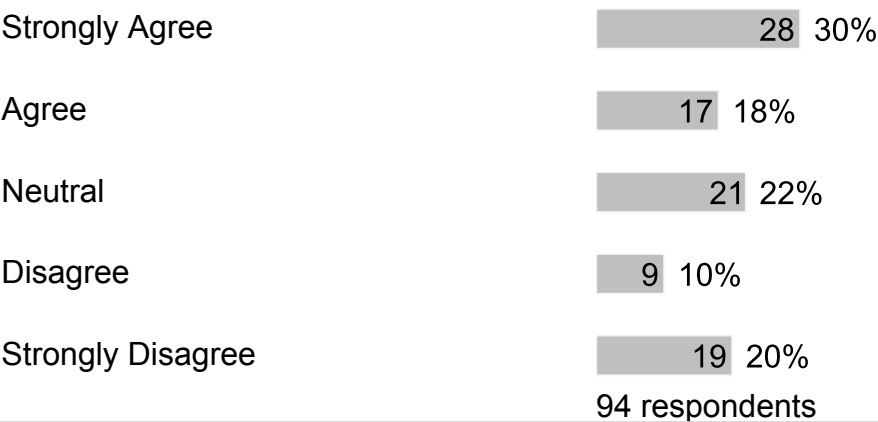


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.





F. Section 5

1. If my child has a problem, they know who they can go to for help.



94 respondents

2. My child likes going to school.



94 respondents

3. I would recommend my child's school to my friends and/or family.



93 respondents

4. Our school treats students with value, respect and compassion.



94 respondents

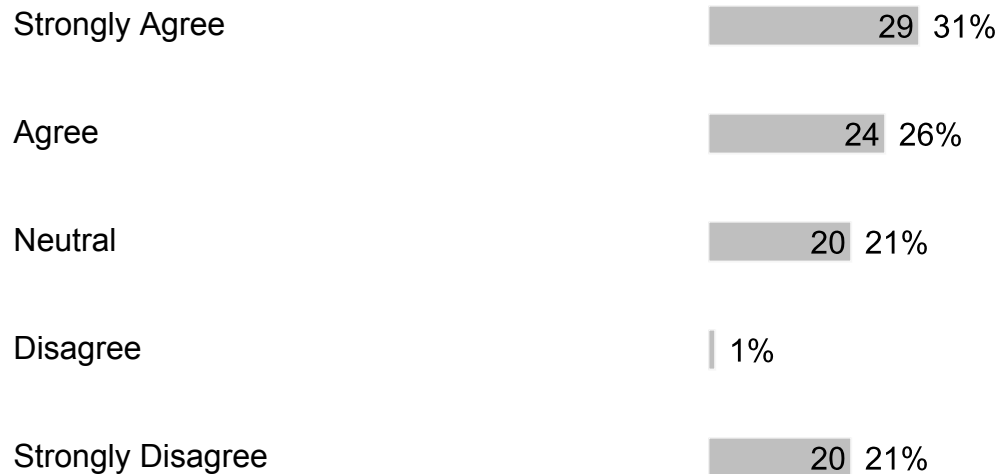
5. The office staff is helpful and made me feel valued as a parent/guardian.





93 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



94 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral	19	20%
Disagree	3	3%
Strongly Disagree	19	20%

94 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling	44	61%
College and/or Career Planning	45	63%
Family Counseling	20	28%
Athletics	49	68%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	29	40%
Performing Arts	25	35%
Mentoring	35	49%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	41	57%
Peer Counseling/Peer Mediation	23	32%

ROTC 45 63%

Before and/or After School Child Care 14 19%

Tutoring (e.g., push-in, pull-out, etc.) 28 39%

Extended Learning Opportunities (ELO) 13 18%

Other 13 18%

72 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 13 19%

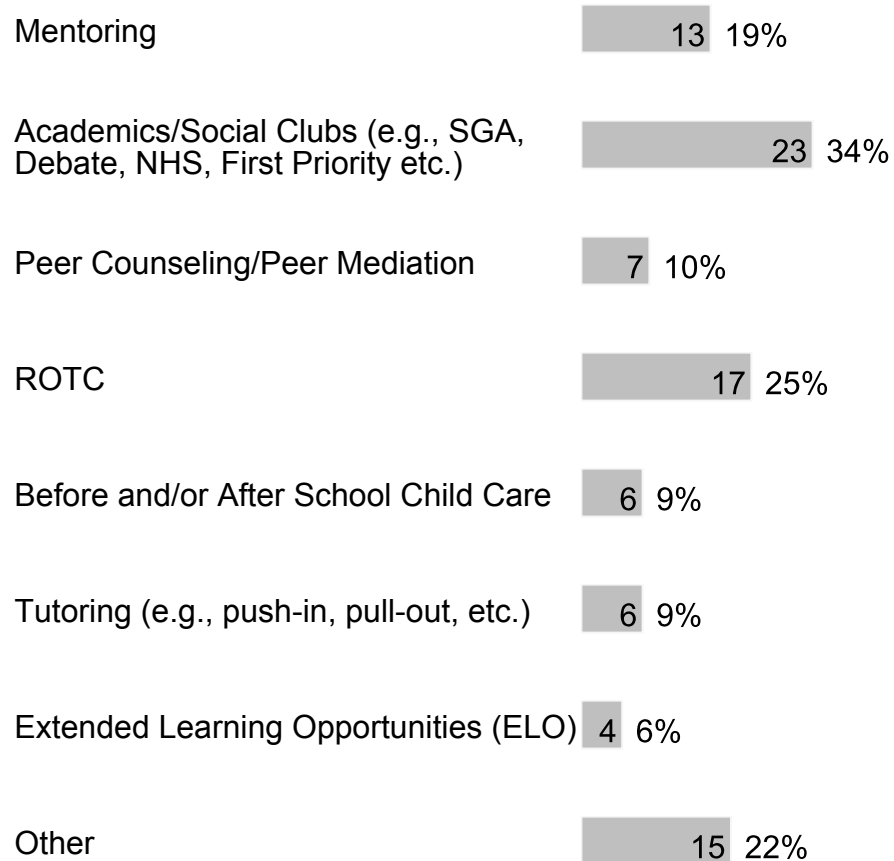
College and/or Career Planning 26 38%

Family Counseling 4 6%

Athletics 22 32%

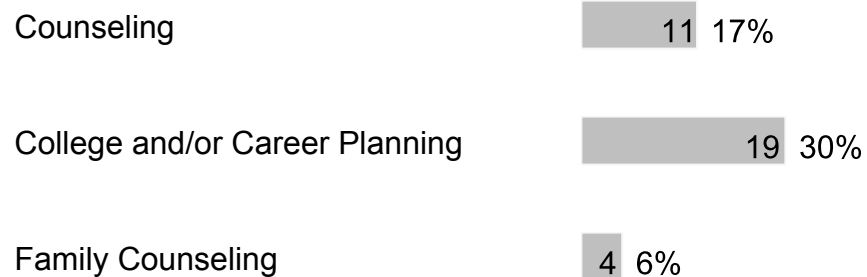
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 11 16%

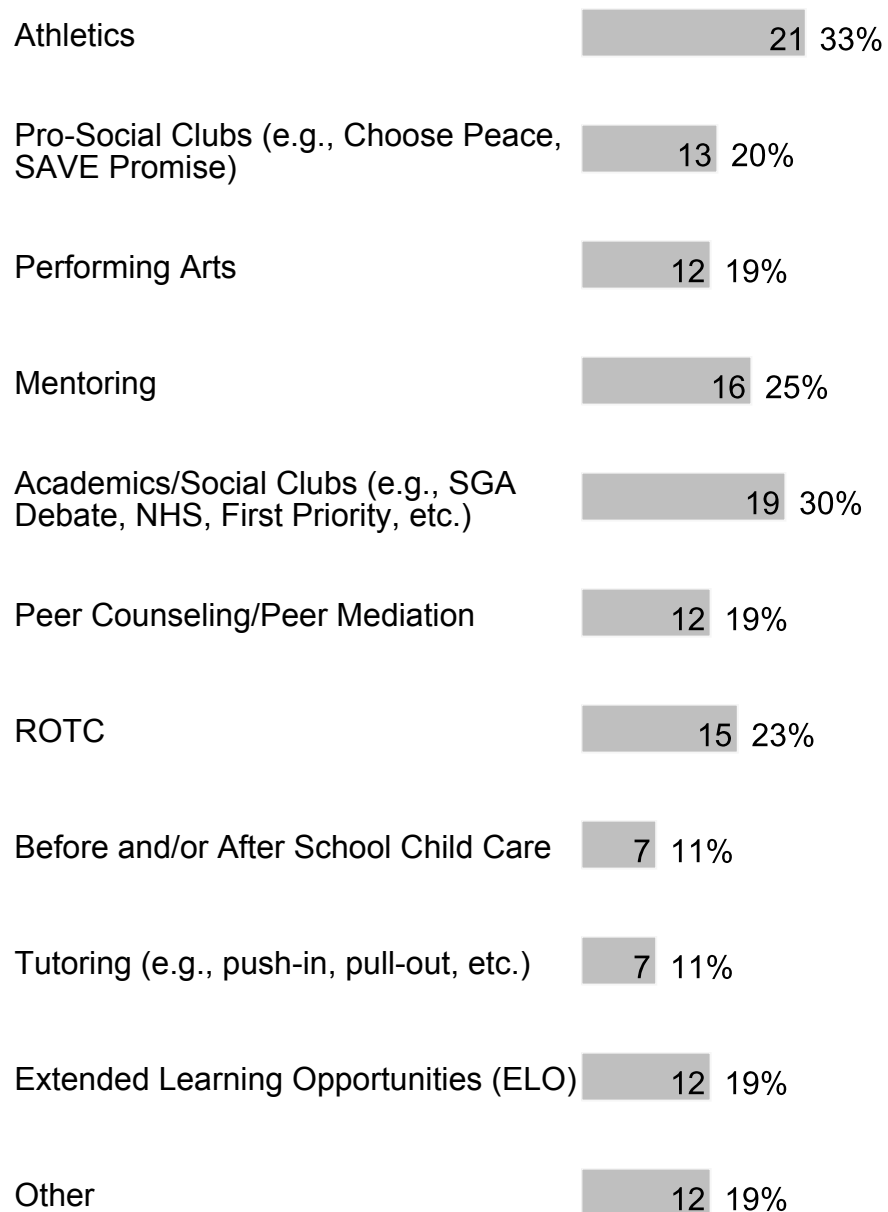
Performing Arts 7 10%



68 respondents

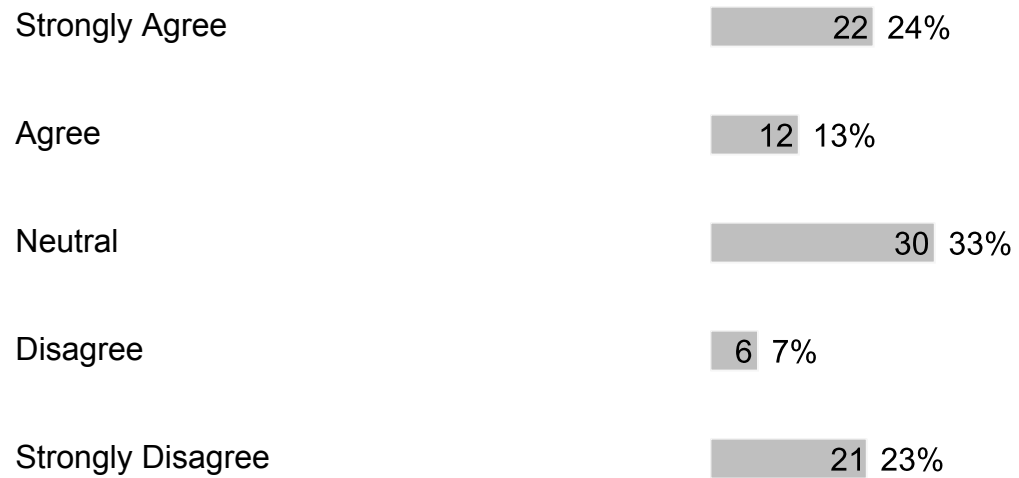
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





64 respondents

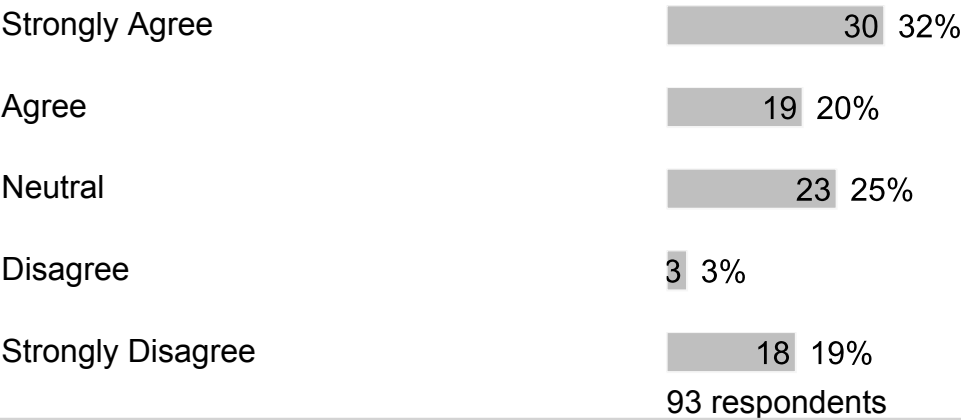
11. Our school has a family resource center and/or a staff member assigned to work with families.



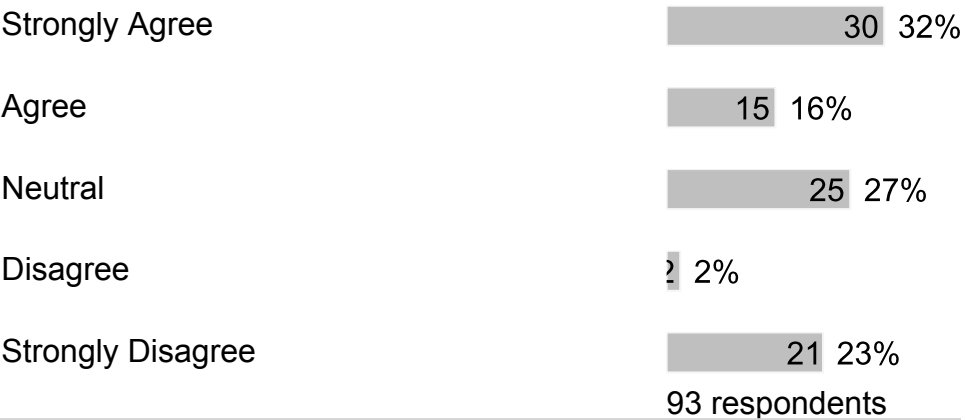
91 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 5 5%

Strongly Disagree 21 23%

93 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 23 25%

Agree 20 22%

Neutral 26 28%

Disagree 6 6%

Strongly Disagree 18 19%

93 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 26 28%

Agree 18 19%

Neutral 22 24%

Disagree 7 8%

Strongly Disagree 20 22%

93 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 24 26%

Agree 18 19%



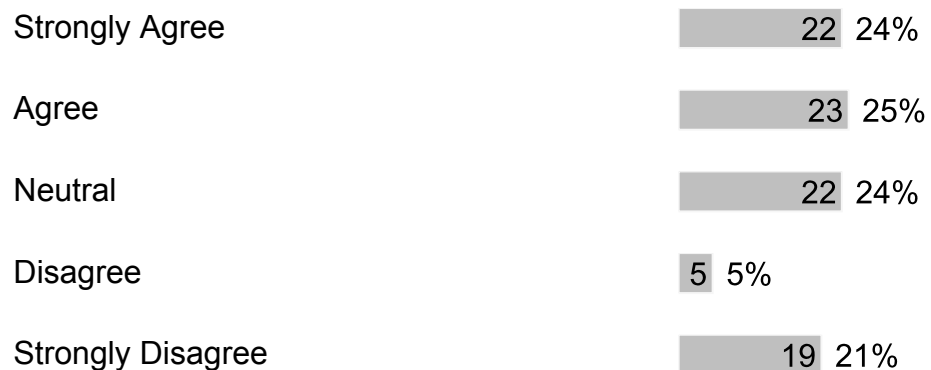
93 respondents

7. Our school has high expectations for students.



92 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



91 respondents

9. My child's teachers give work that challenges my child.





10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.



12. My child's teachers adjust the instruction to meet my child's learning needs.



93 respondents

13. My child sees a relationship between what is being taught and everyday life.



93 respondents

14. Clear learning expectations are set for my child.



93 respondents

15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 23 25%

93 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 24 26%

Agree 15 16%

Neutral 25 27%

Disagree 7 8%

Strongly Disagree 22 24%

93 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 18 19%

Agree 16 17%

Neutral 22 24%

Disagree 9 10%

Strongly Disagree 28 30%

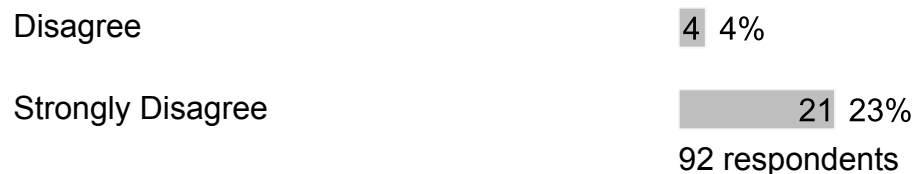
93 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 28 30%

Agree 17 18%

Neutral 22 24%



21. Families are encouraged to volunteer.



22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.





92 respondents

24. Our school reports the achievement of school goals.



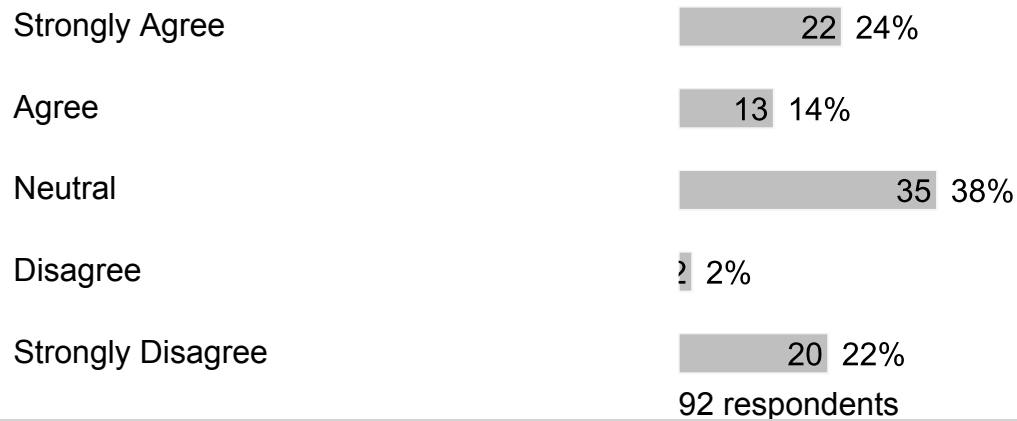
93 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



92 respondents

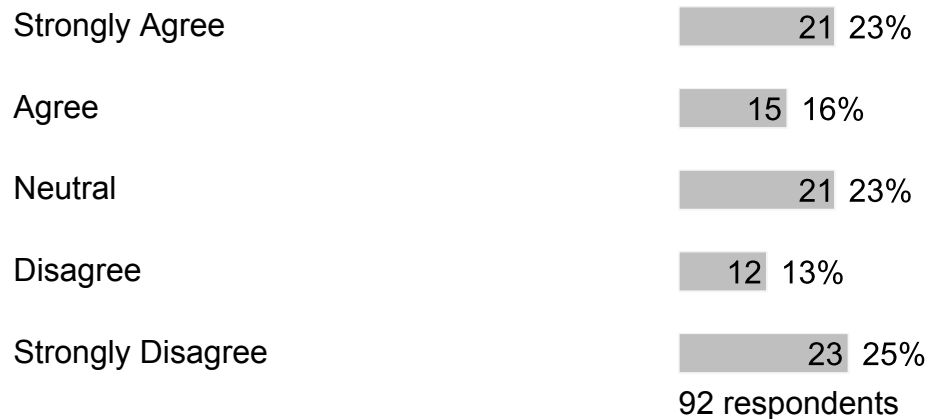
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



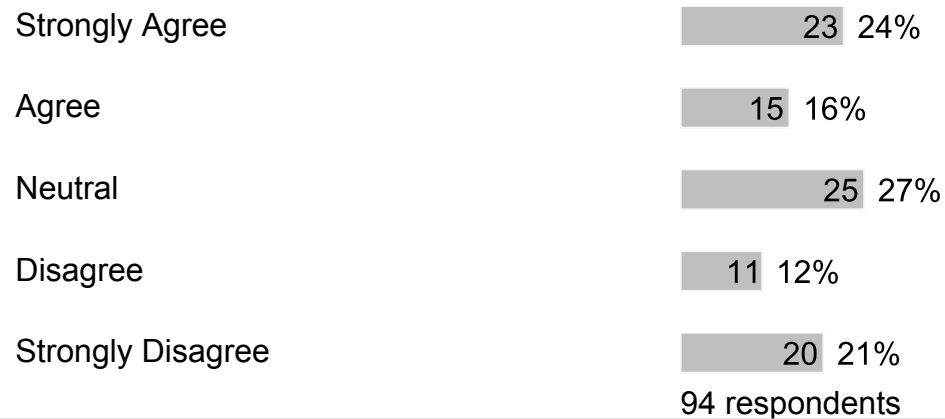
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

20 22%
93 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report