

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2025





BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2025

Custom Survey

1 survey(s) 56 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

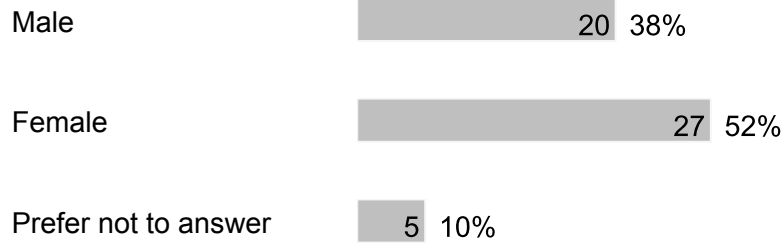
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

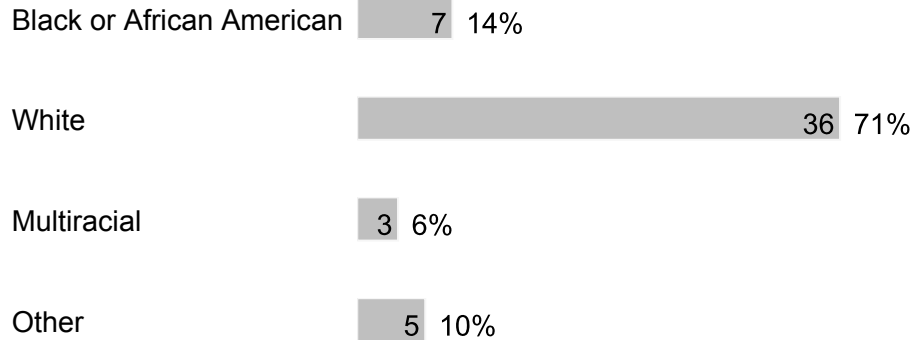
Number of Responses | Percentages of Total Responses

1. Gender



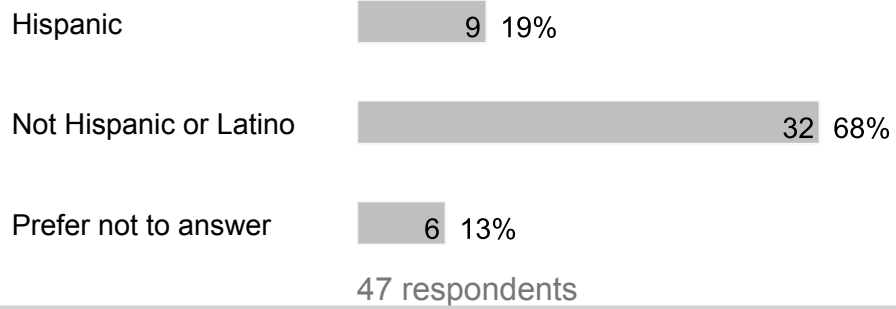
52 respondents

2. Ethnicity

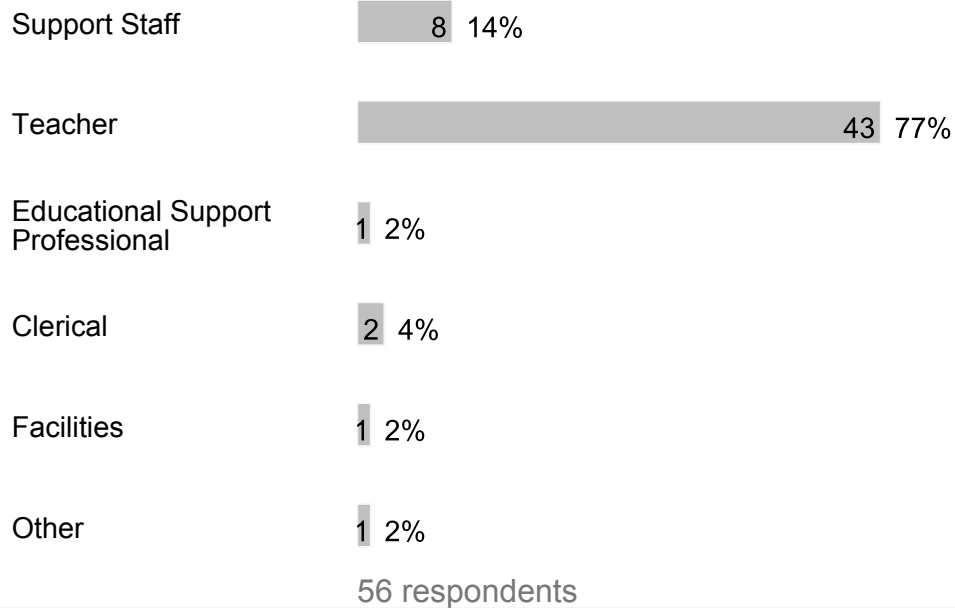


51 respondents

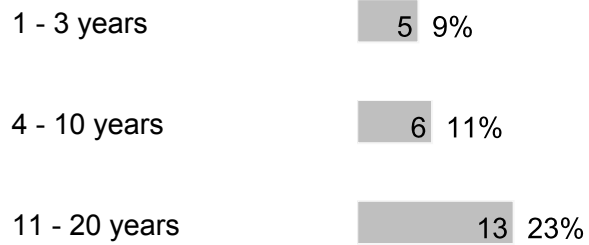
3. Ethnicity



4. Role



5. Experience



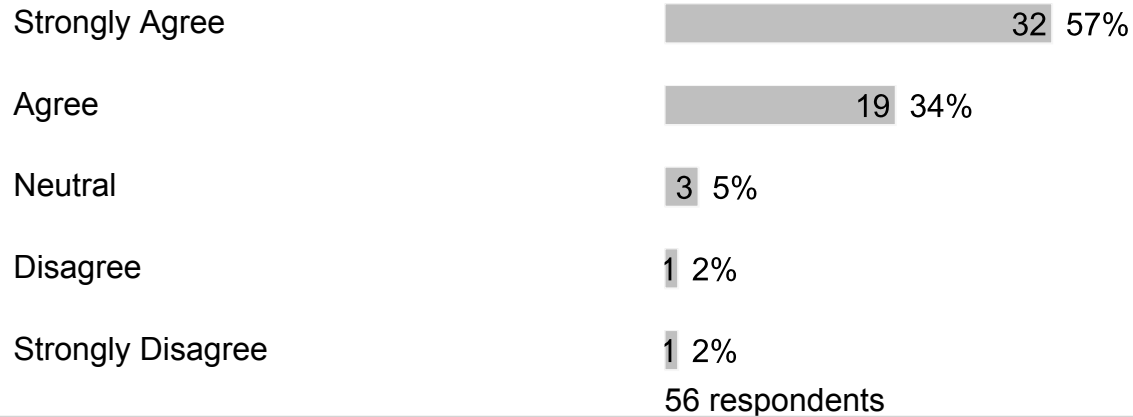
More than 20 years



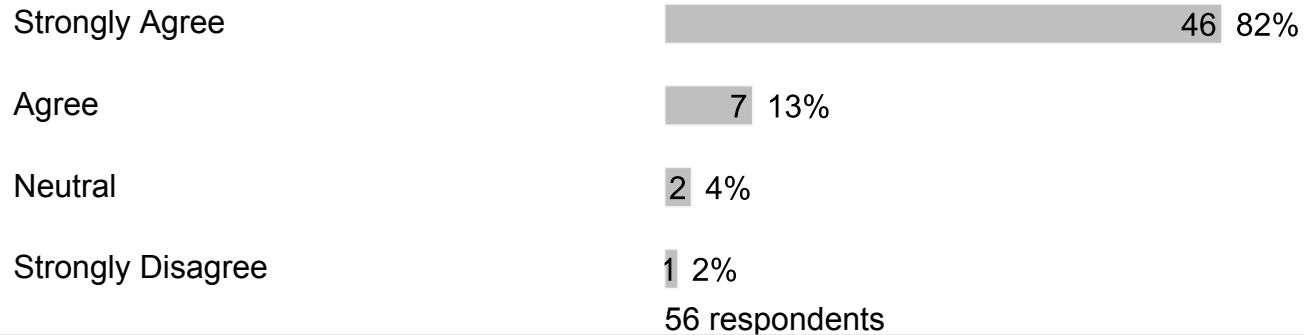
56 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



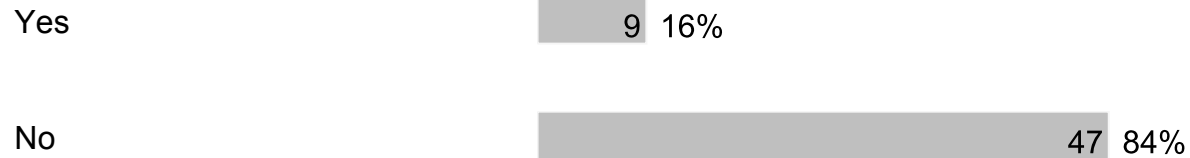
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





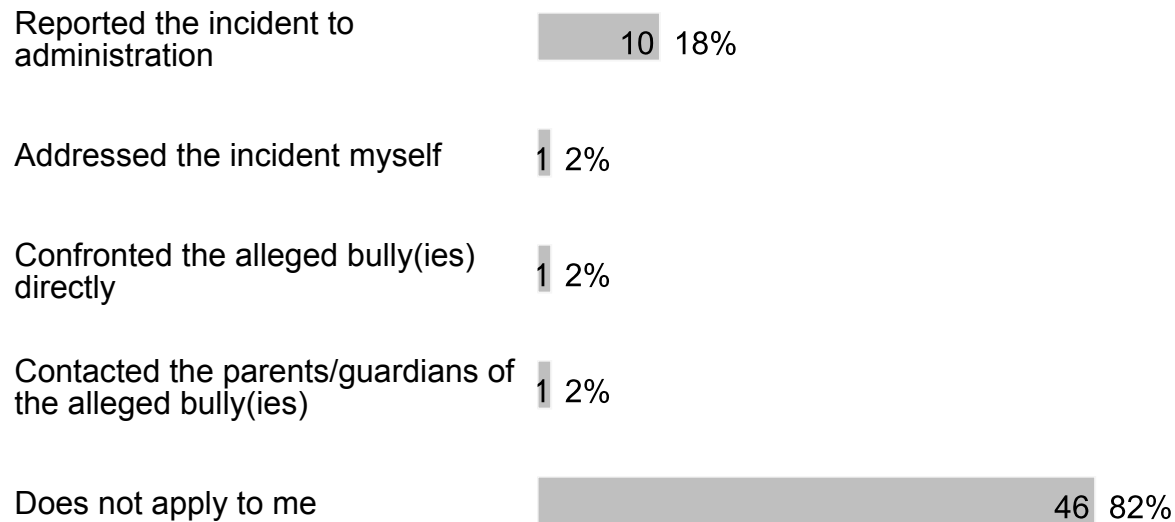
56 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



56 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



56 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



Don't know 5 9%

Does not apply to me 45 80%

56 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 23 41%

Agree 19 34%

Neutral 8 14%

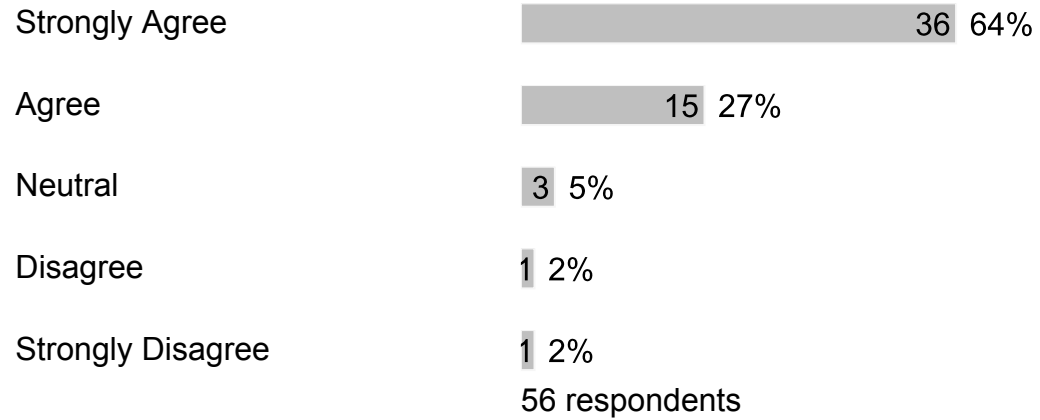
Disagree 5 9%

Strongly Disagree 1 2%

56 respondents

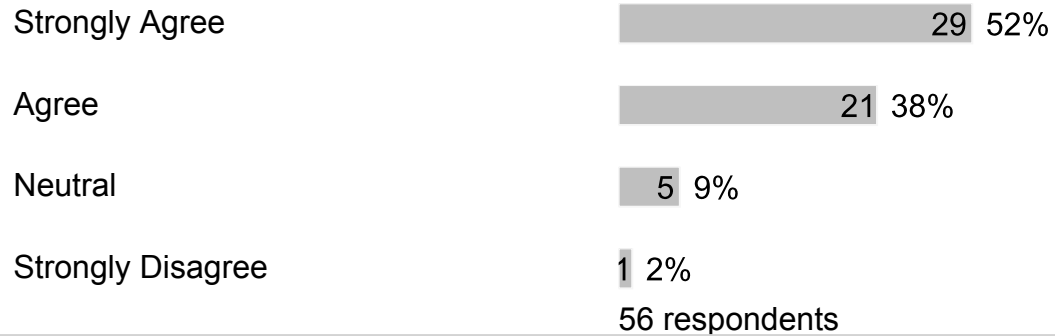
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

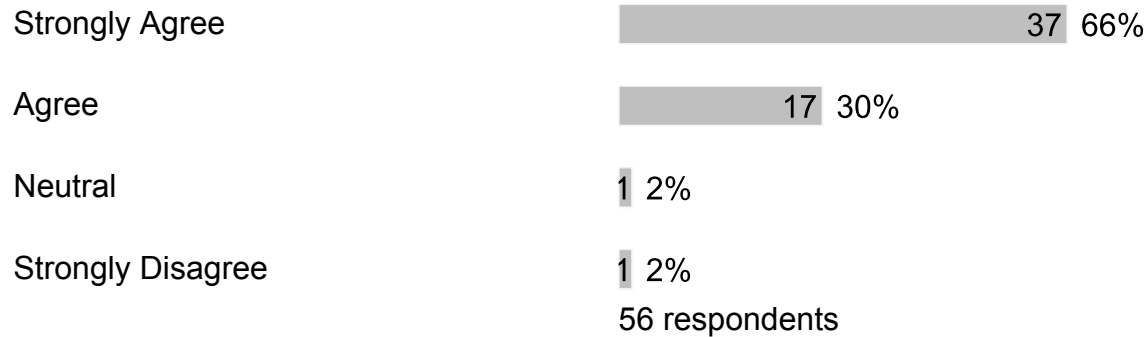


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 28 50%

Agree 24 43%

Neutral 2 4%

Disagree 1 2%

Strongly Disagree 1 2%

56 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 38 68%

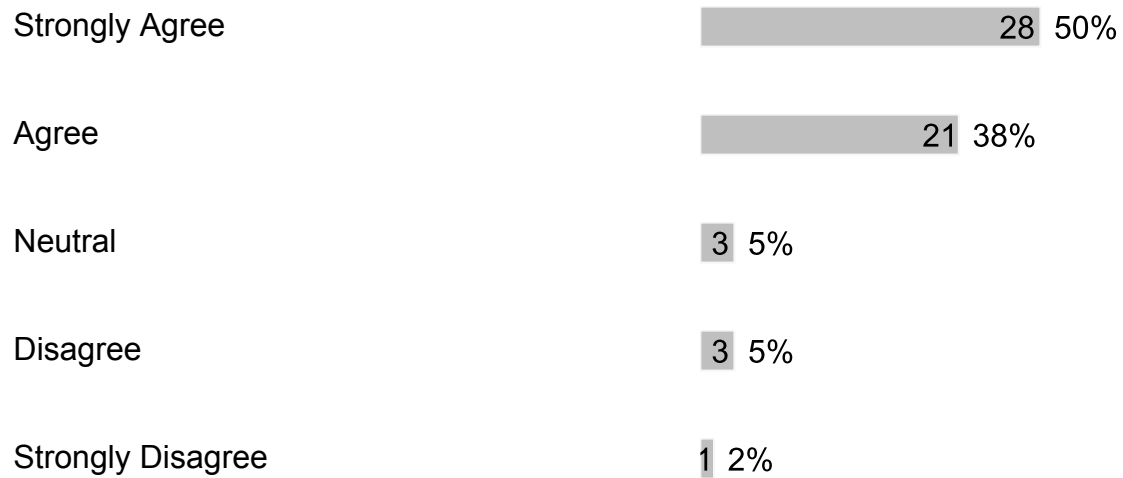
Agree 16 29%

Neutral 1 2%

Strongly Disagree 1 2%

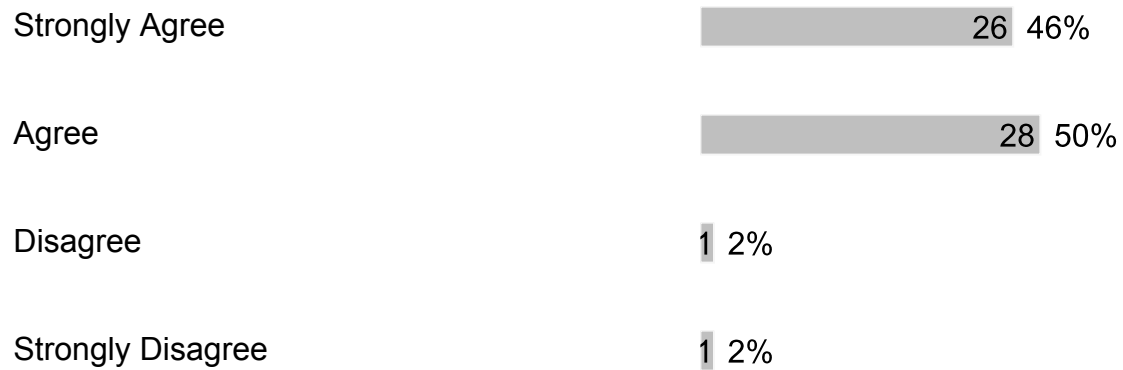
56 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



56 respondents

4. In my school, adults treat students with respect.



56 respondents

5. In my school, students treat adults with respect.



Neutral 4 7%

Disagree 2 4%

56 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 24 43%

Agree 27 48%

Neutral 3 5%

Disagree 1 2%

Strongly Disagree 1 2%

56 respondents

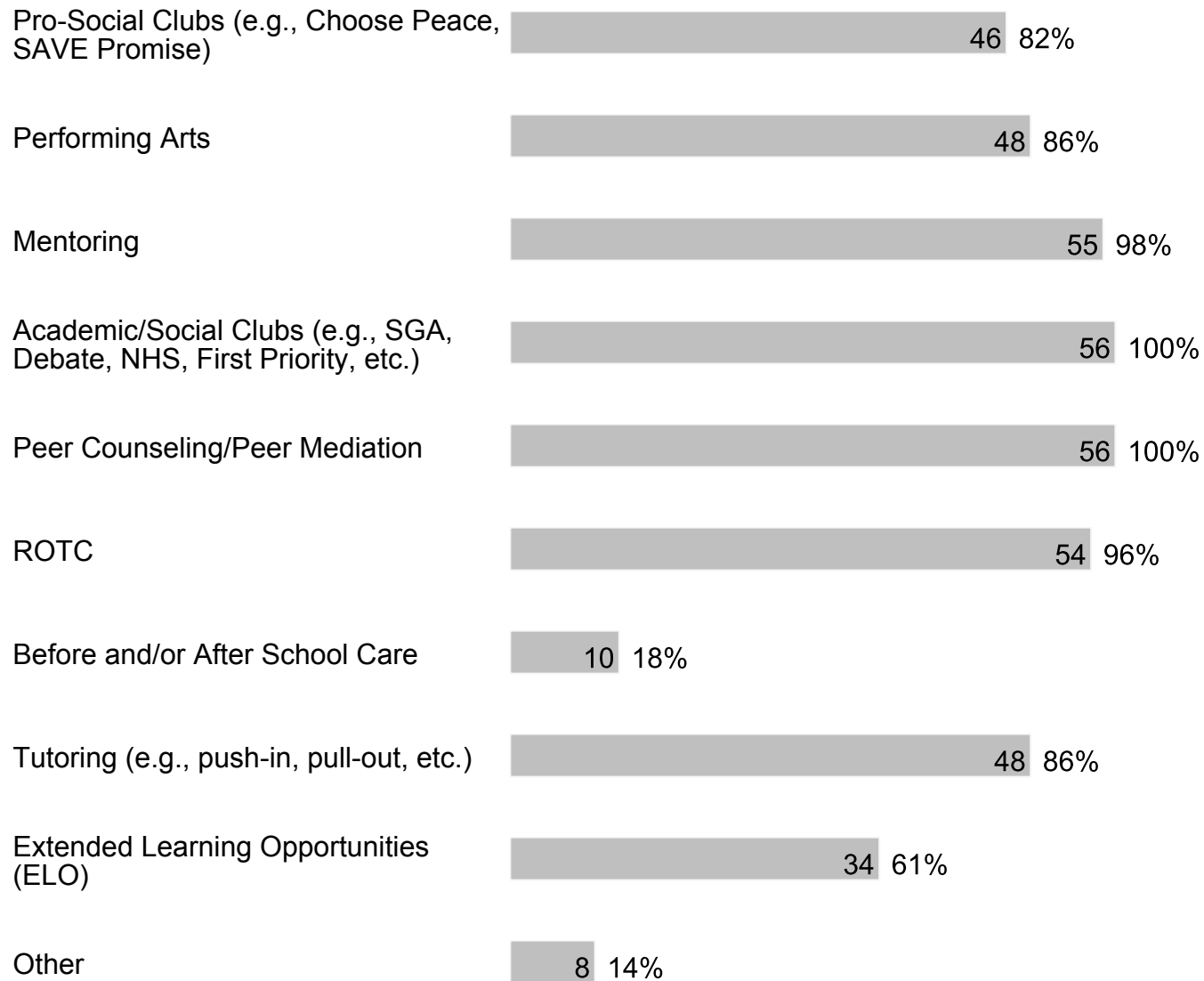
7. At my school the following programs/services are available (check all that apply):

Counseling 56 100%

College and/or Career Planning 55 98%

Family Counseling 51 91%

Athletics 56 100%



56 respondents

8. Our school implements changes based on the feedback from staff.



Neutral 16 29%

Disagree 4 7%

56 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 27 48%

Agree 28 50%

Neutral 1 2%

56 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 2 4%

Agree 2 4%

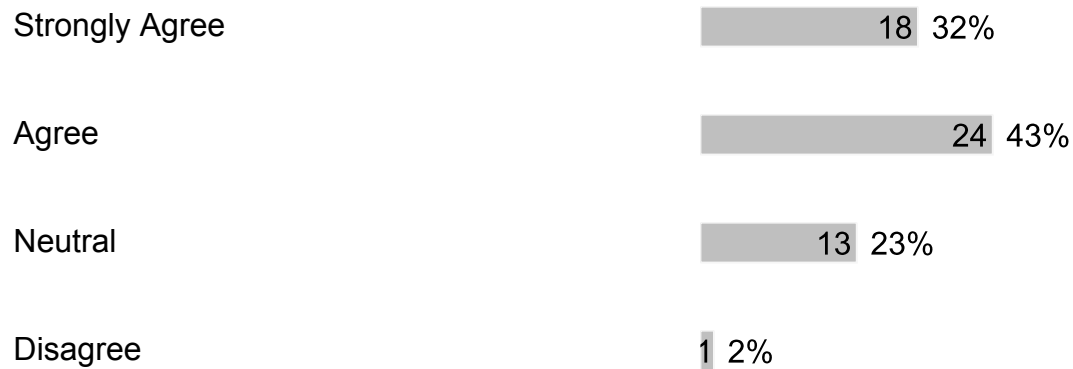
Neutral 37 66%

Disagree 6 11%

Strongly Disagree 9 16%

56 respondents

11. Families regularly participate in school involvement activities offered by our school.



56 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



56 respondents

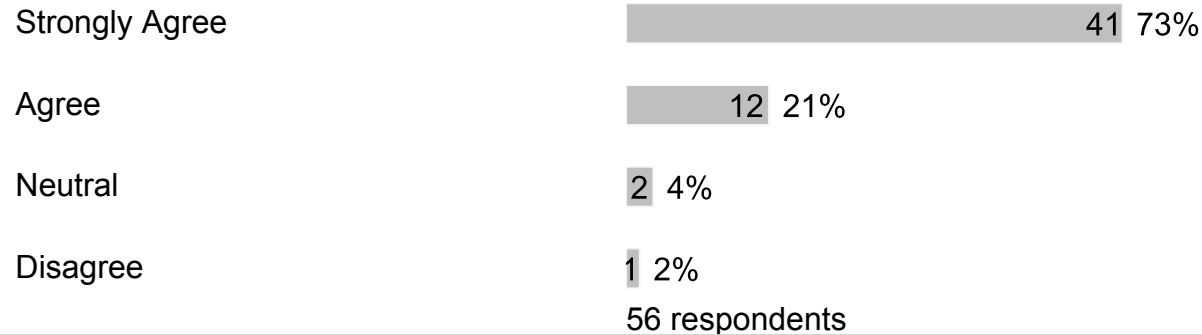
13. Our school asks families for their ideas on the best way to communicate school-related information.



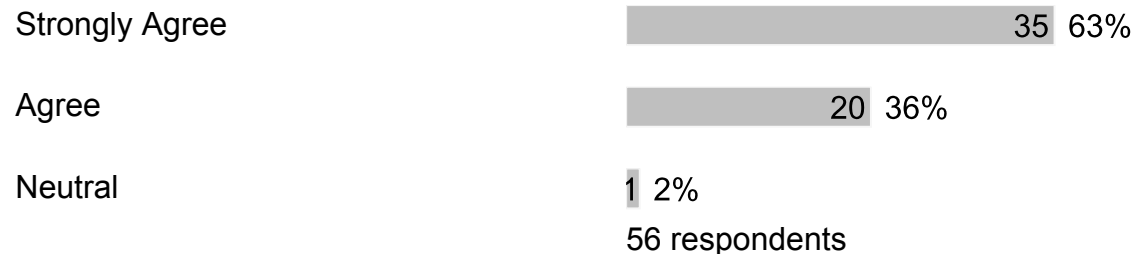
56 respondents

G. Section 6

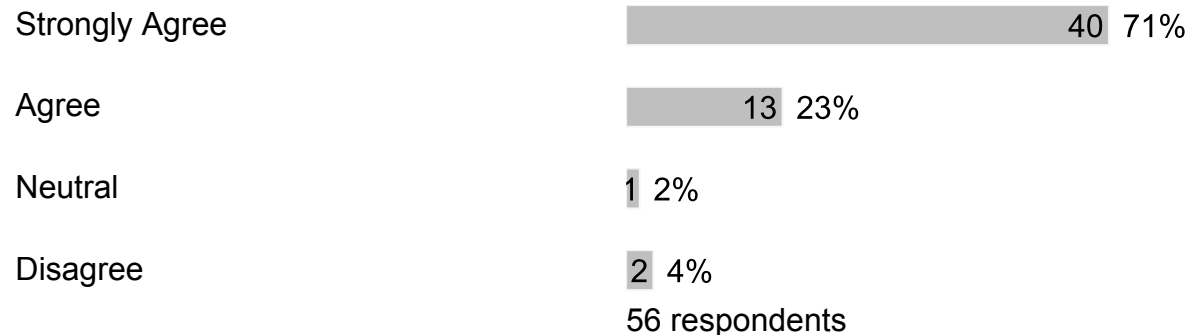
1. Our school has a culture of high expectations.



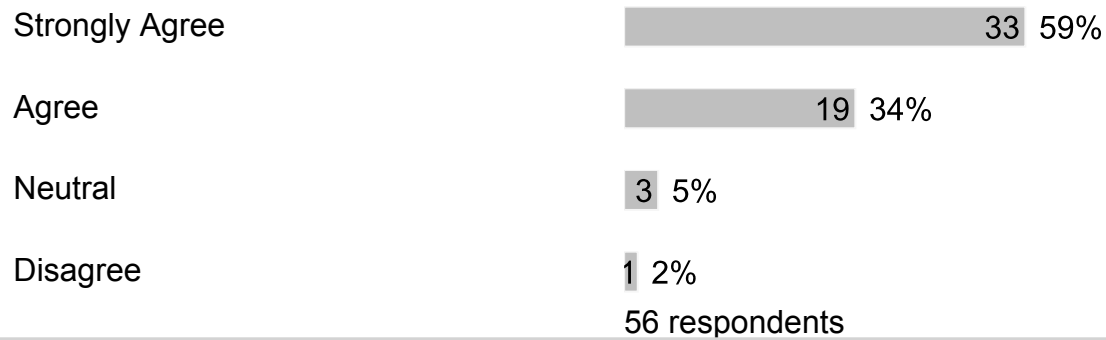
2. Our school has a continuous improvement process.



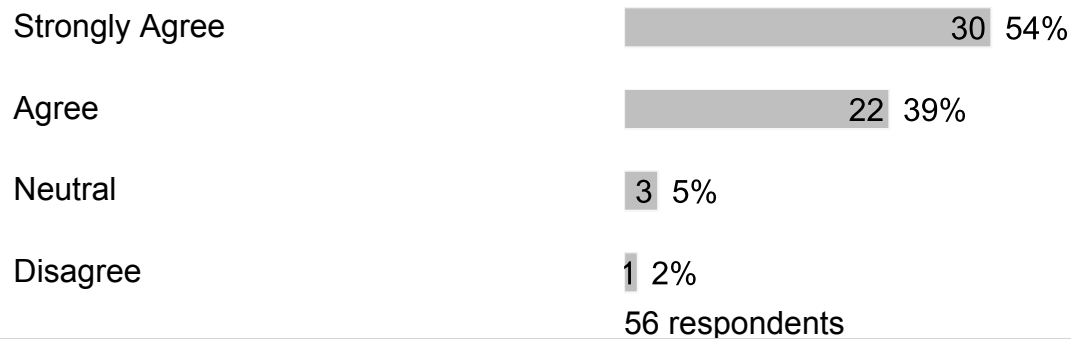
3. Our school's leaders expect staff members to hold all students to high academic standards.



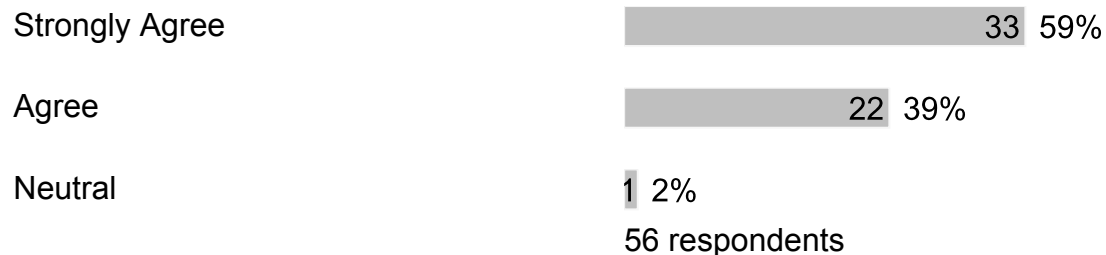
4. Our school's leaders hold themselves accountable for student learning.



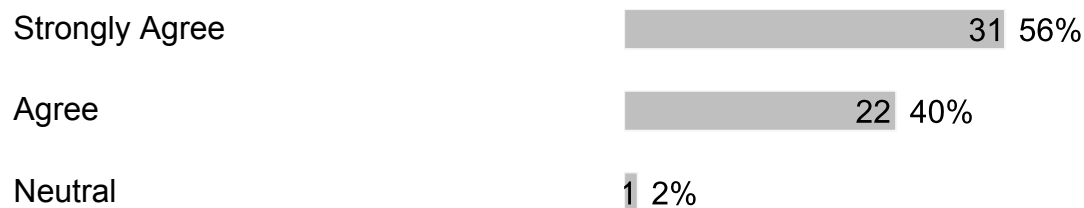
5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Disagree 1 2%
55 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 33 59%

Agree 18 32%

Neutral 5 9%

56 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 31 55%

Agree 24 43%

Neutral 1 2%

56 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 31 55%

Agree 24 43%

Neutral 1 2%

56 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 22 39%

Agree 24 43%

Neutral 9 16%

Disagree 1 2%

56 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 36 65%

Agree 15 27%

Neutral 4 7%

55 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 32 60%

Agree 17 32%

Neutral 4 8%

53 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 29 55%

Agree 20 38%

Neutral 4 8%

53 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 34 63%

Agree 14 26%

Neutral 6 11%
54 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 28 52%
Agree 20 37%
Neutral 5 9%
Disagree 1 2%
54 respondents

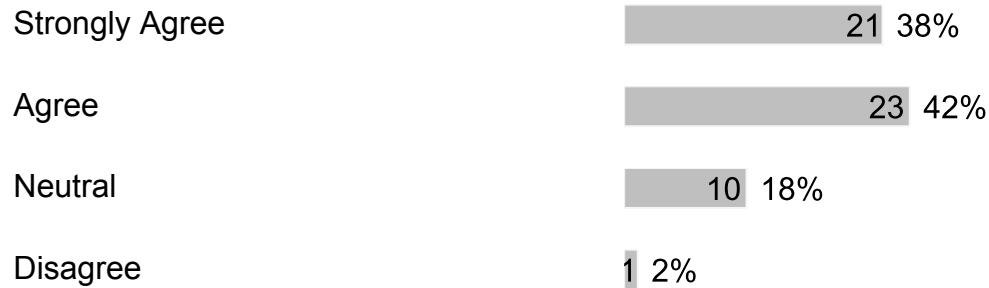
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 33 61%
Agree 19 35%
Neutral 2 4%
54 respondents

18. The school ensures I receive formal training in the use of student assessment data.

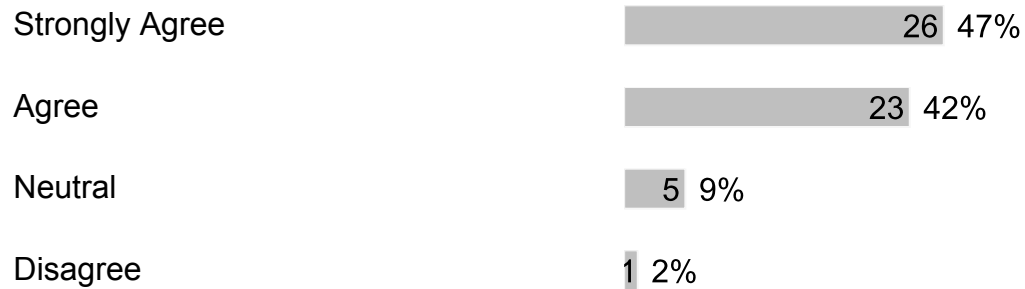
Strongly Agree 21 38%
Agree 21 38%
Neutral 11 20%
Disagree 2 4%
55 respondents

19. In our school, staff members provide peer coaching to teachers.



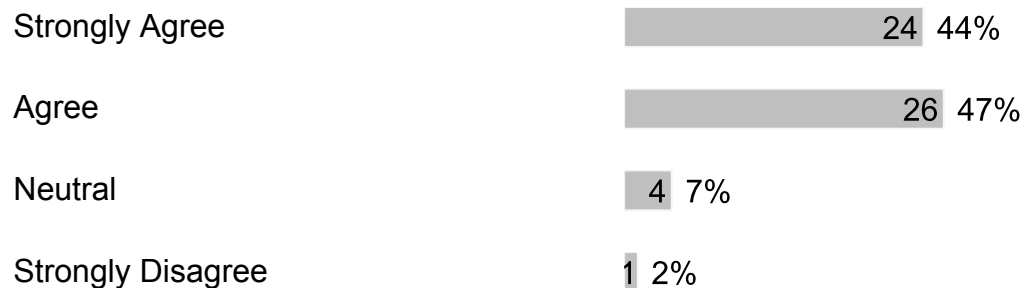
55 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



55 respondents

21. I am provided with professional development opportunities that are relevant to my role.



55 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



Neutral 6 11%

Disagree 1 2%

55 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 33 61%

Agree 18 33%

Neutral 3 6%

54 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 19 35%

Agree 17 31%

Neutral 13 24%

Disagree 6 11%

55 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 19 35%

Agree 30 55%

Neutral 5 9%

Disagree 1 2%

55 respondents

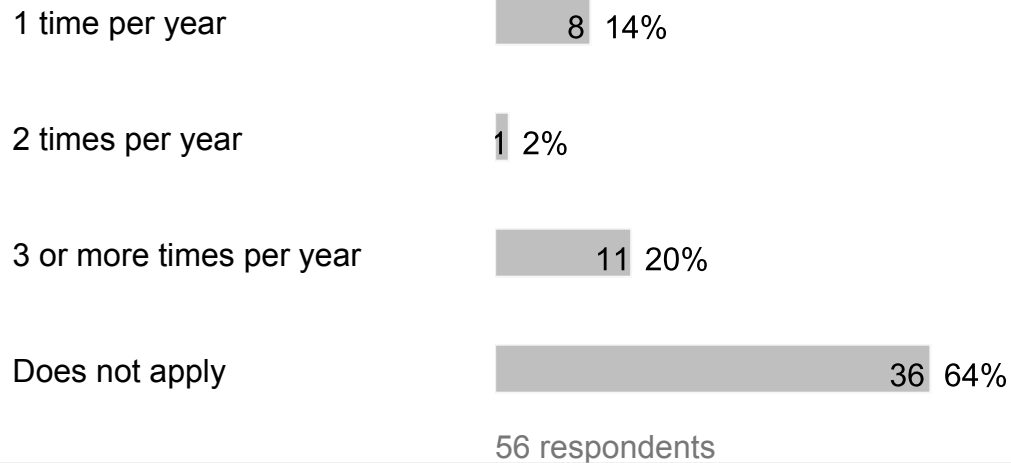
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Neutral 3 5%
55 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 21 38%

Agree 24 44%

Neutral 10 18%

55 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 24 44%

Agree 15 27%

Neutral 9 16%

Disagree 2 4%

Strongly Disagree 5 9%

55 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 27 49%

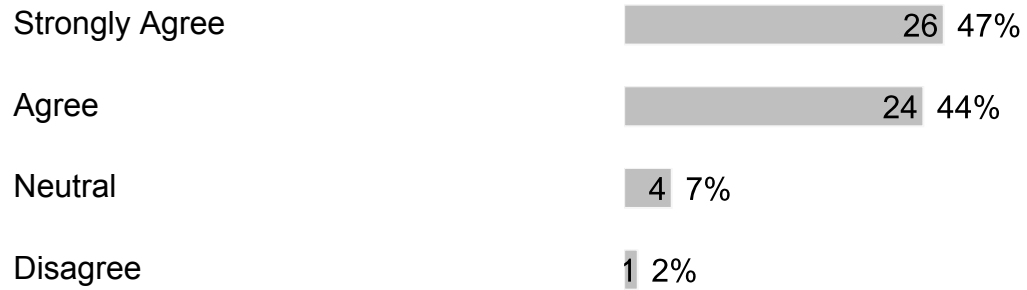
Agree 24 44%

Neutral 3 5%

Disagree 1 2%

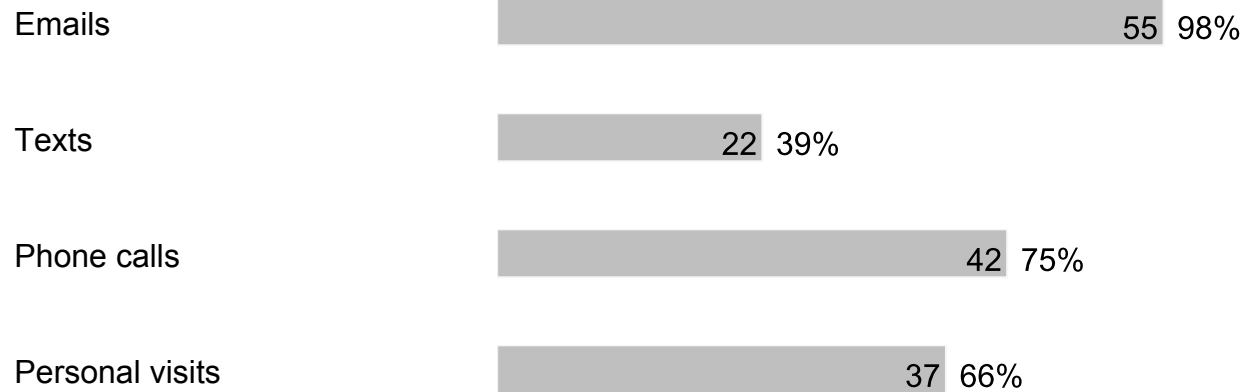
55 respondents

33. Our school communicates information in ways that are easy for families to understand.



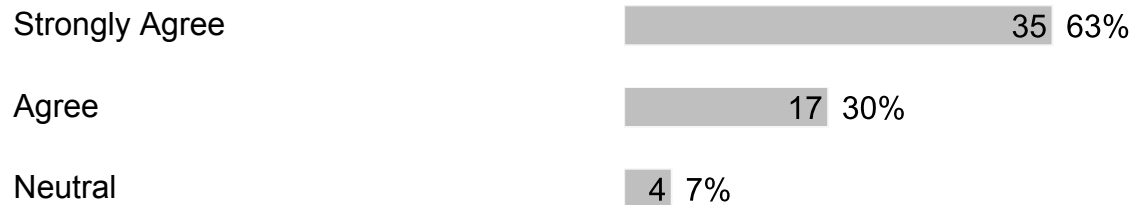
55 respondents

34. I am accessible via (check all that apply):



56 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



56 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report