

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/19/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/19/2025

Custom Survey

1 survey(s) 123 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

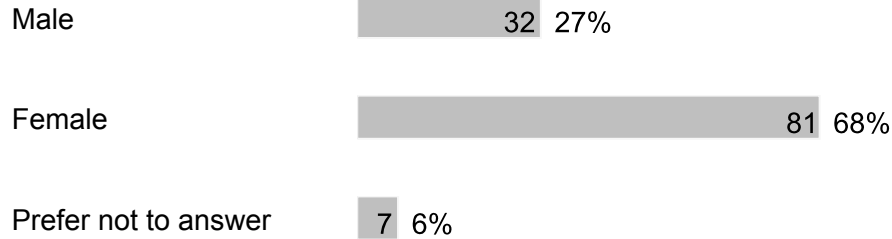
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

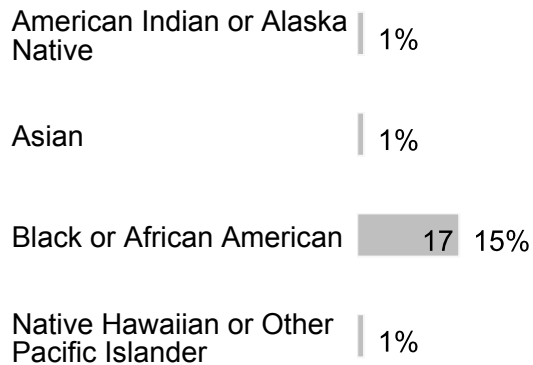
Number of Responses | Percentages of Total Responses

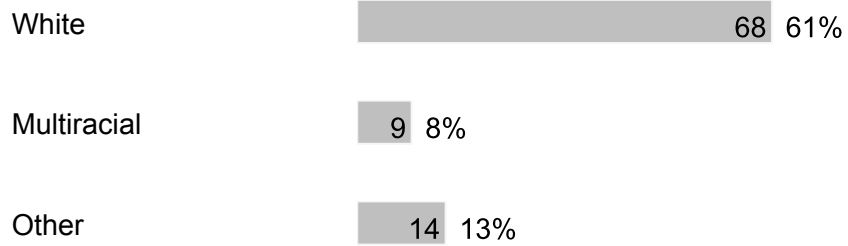
1. Gender



120 respondents

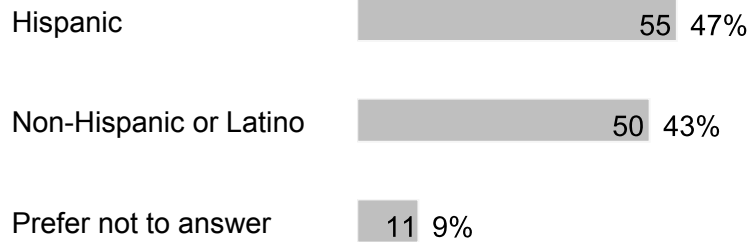
2. Race





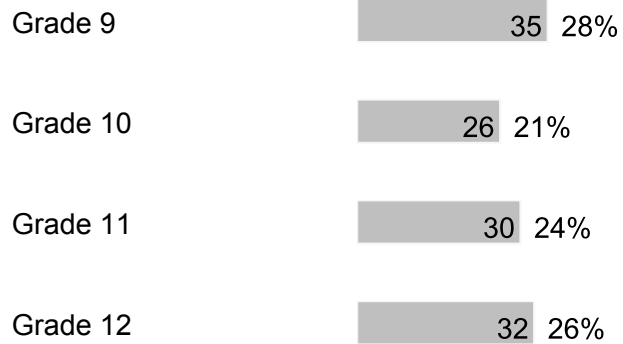
111 respondents

3. Ethnicity



116 respondents

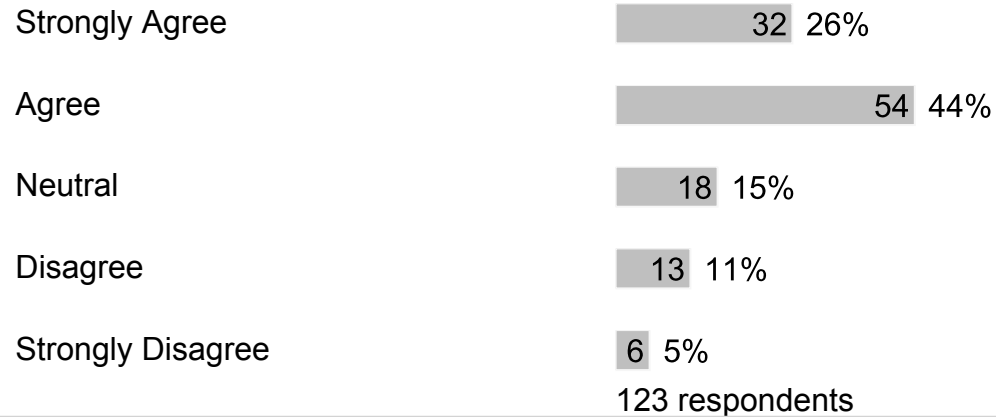
4. Grade



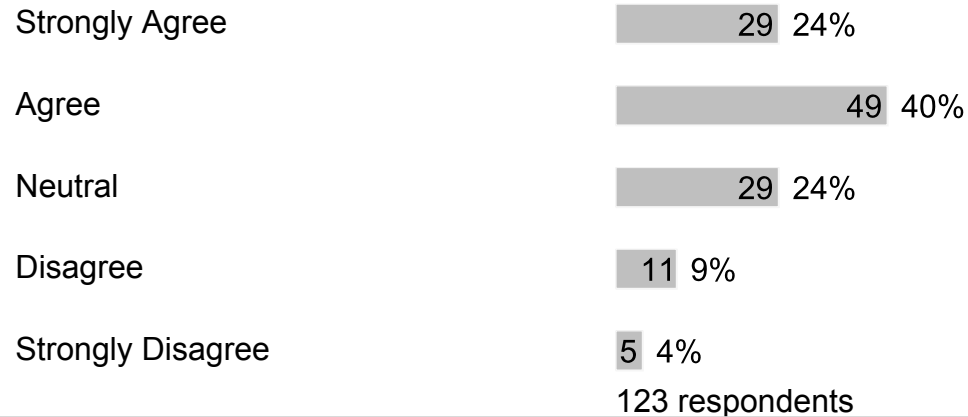
123 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 9 7%

Strongly Disagree 6 5%

123 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 10 8%

Agree 15 12%

Neutral 20 17%

Disagree 38 31%

Strongly Disagree 38 31%

121 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 6 5%

Agree 10 9%

Neutral 16 14%

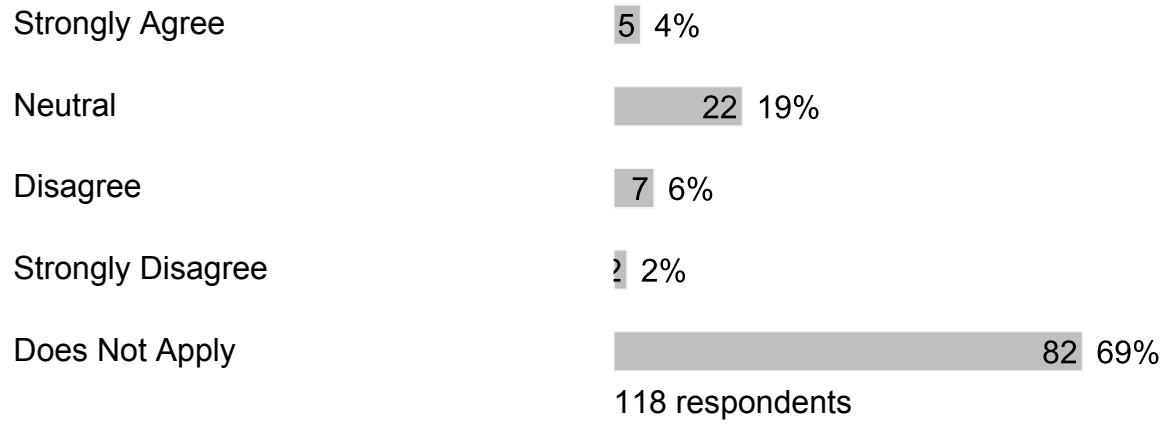
Disagree 3 3%

Strongly Disagree 1 1%

Does Not Apply 80 69%

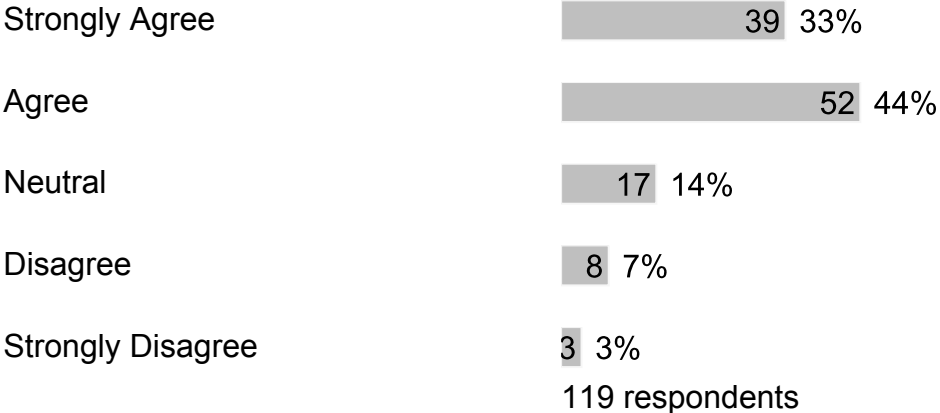
116 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



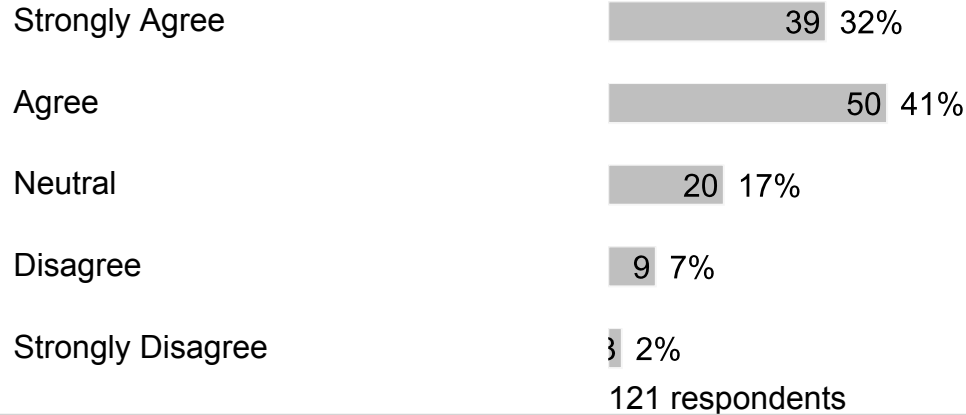
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

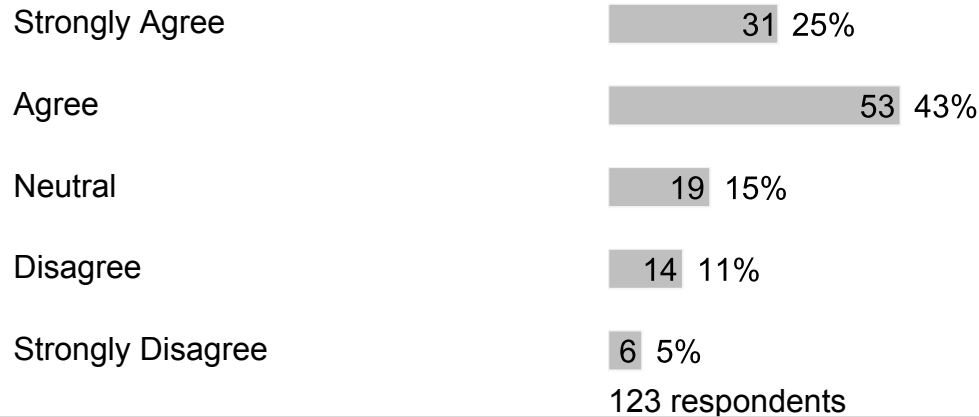


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



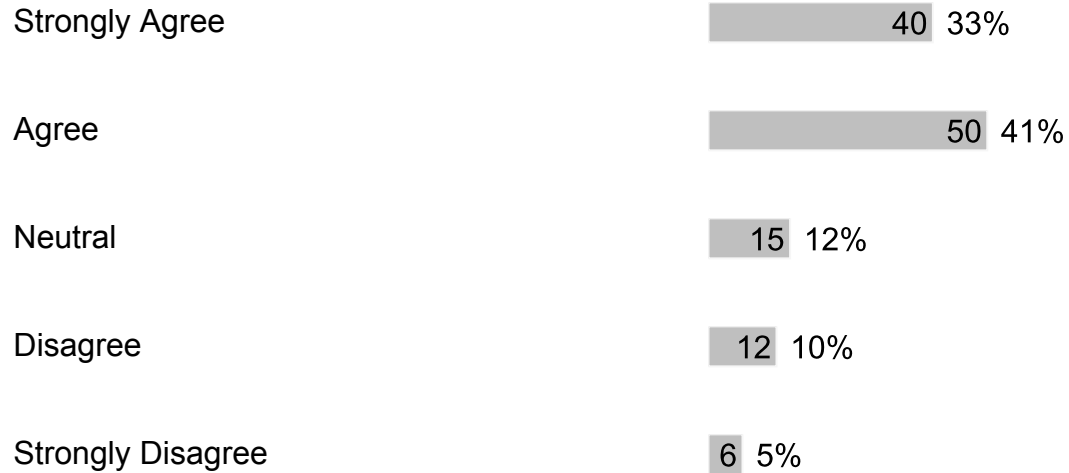
3. At school, my child has up-to-date computers and other technology to learn.





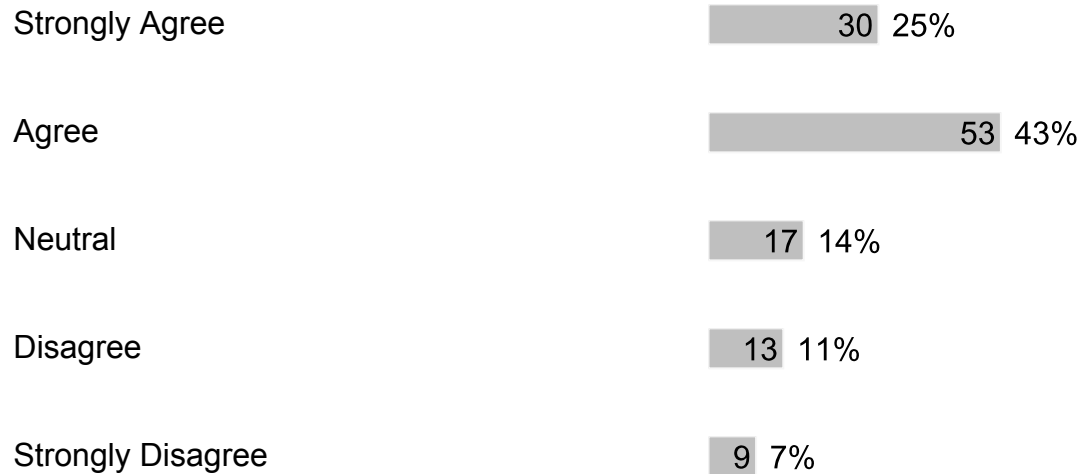
F. Section 5

1. If my child has a problem, they know who they can go to for help.



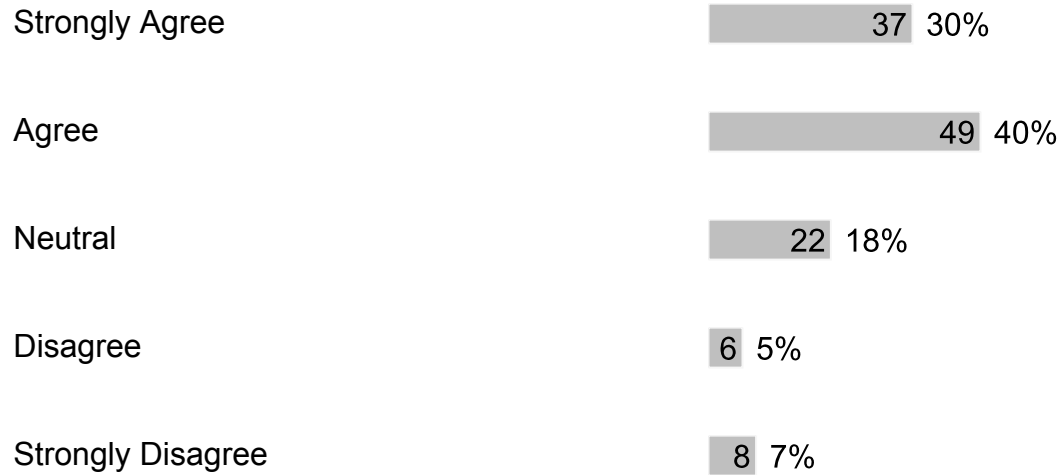
123 respondents

2. My child likes going to school.



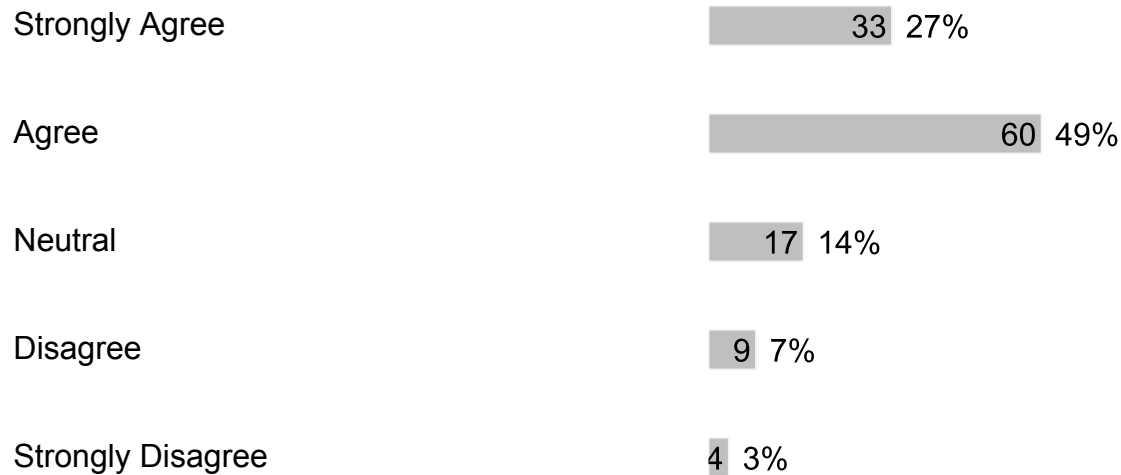
122 respondents

3. I would recommend my child's school to my friends and/or family.



122 respondents

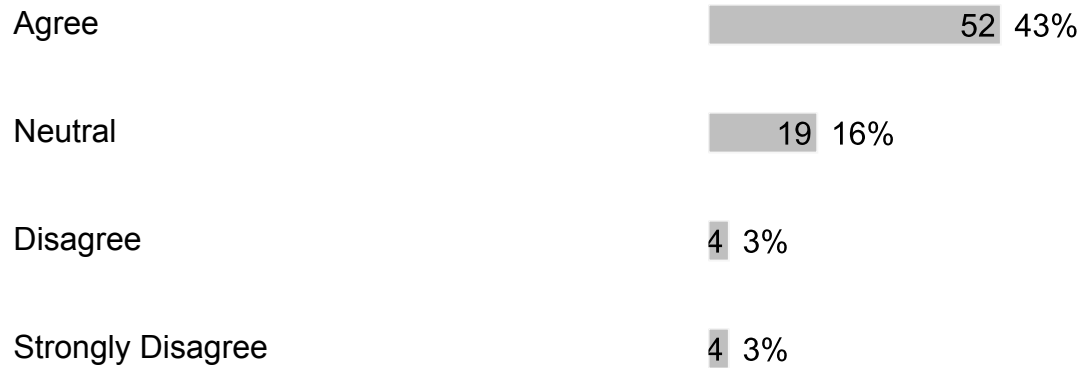
4. Our school treats students with value, respect and compassion.



123 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.





121 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



122 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Disagree 6 5%

Strongly Disagree 3 2%

121 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 103 88%

College and/or Career Planning 75 64%

Family Counseling 34 29%

Athletics 102 87%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 66 56%

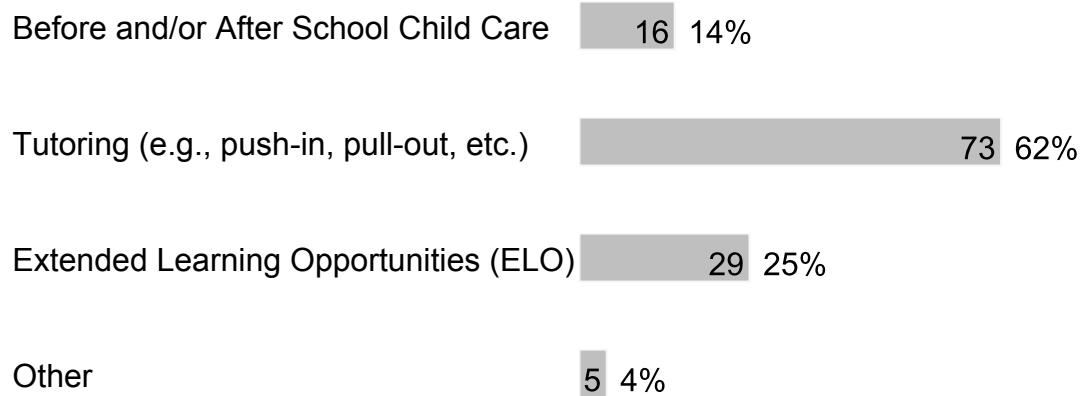
Performing Arts 83 71%

Mentoring 51 44%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 95 81%

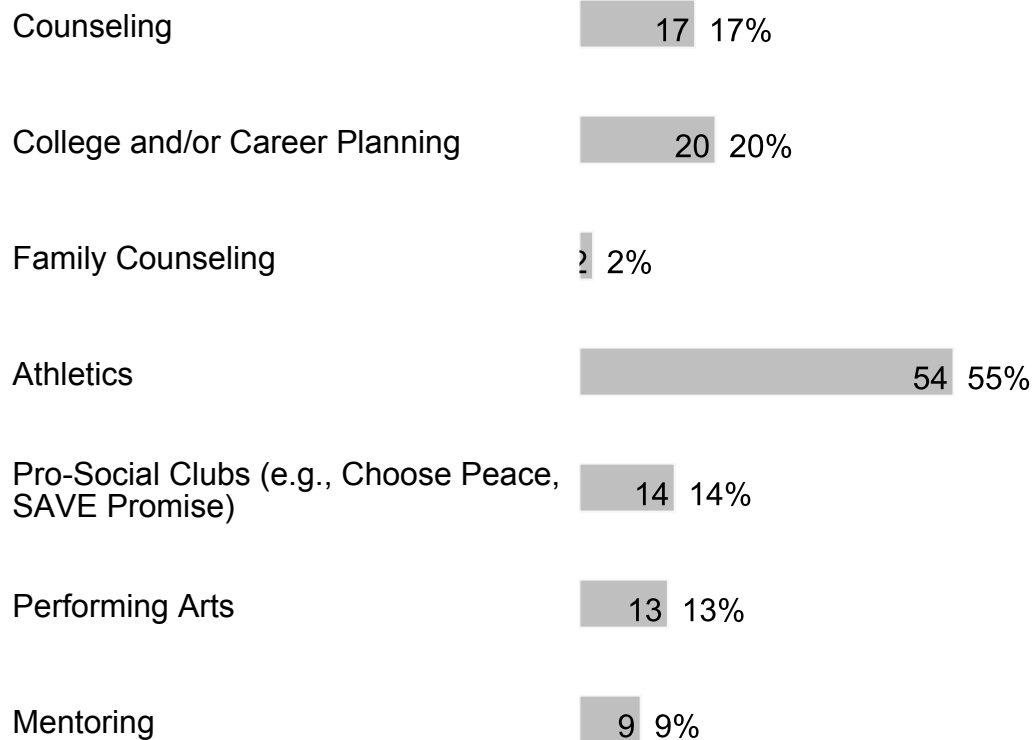
Peer Counseling/Peer Mediation 51 44%

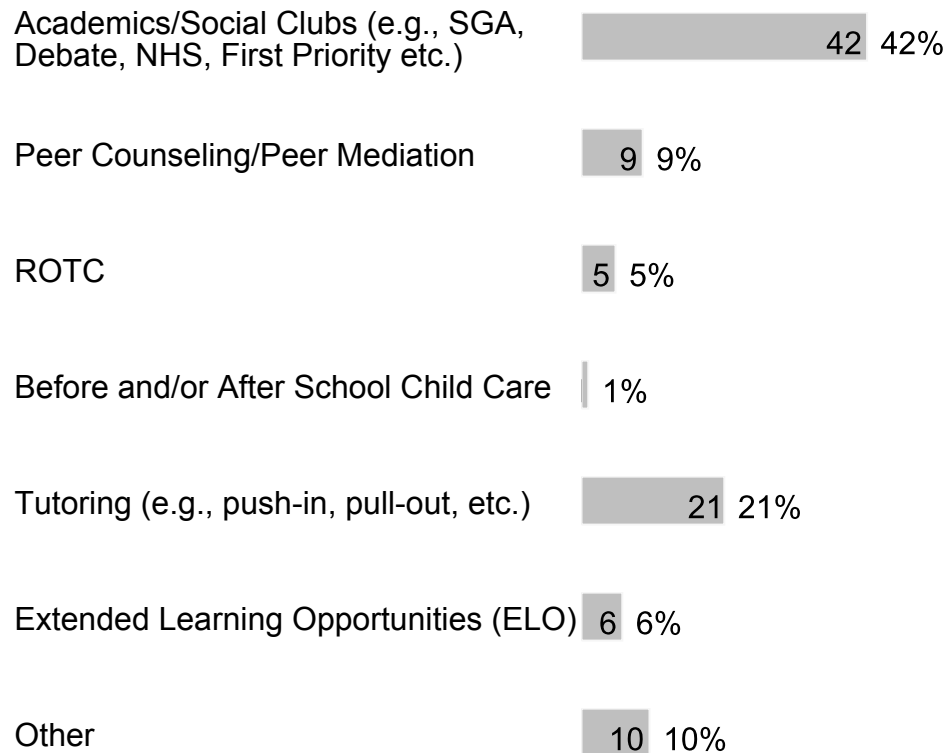
ROTC 79 68%



117 respondents

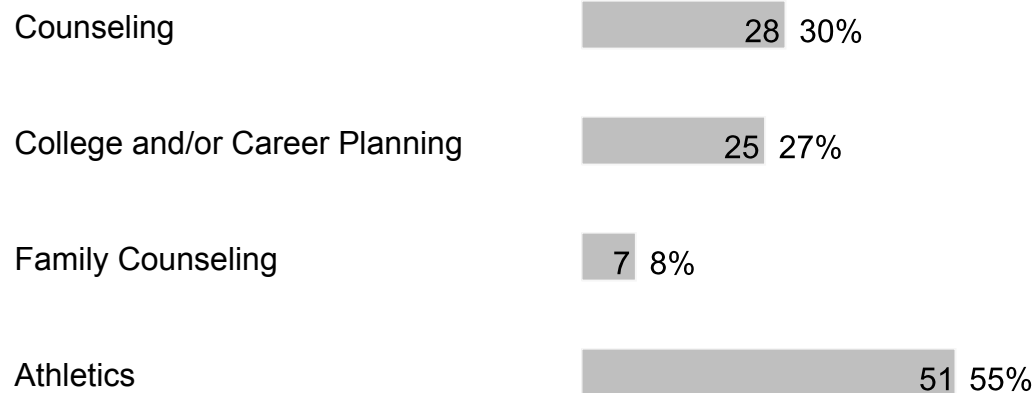
9. At our school, my child participates in the following programs/services (check all that apply):

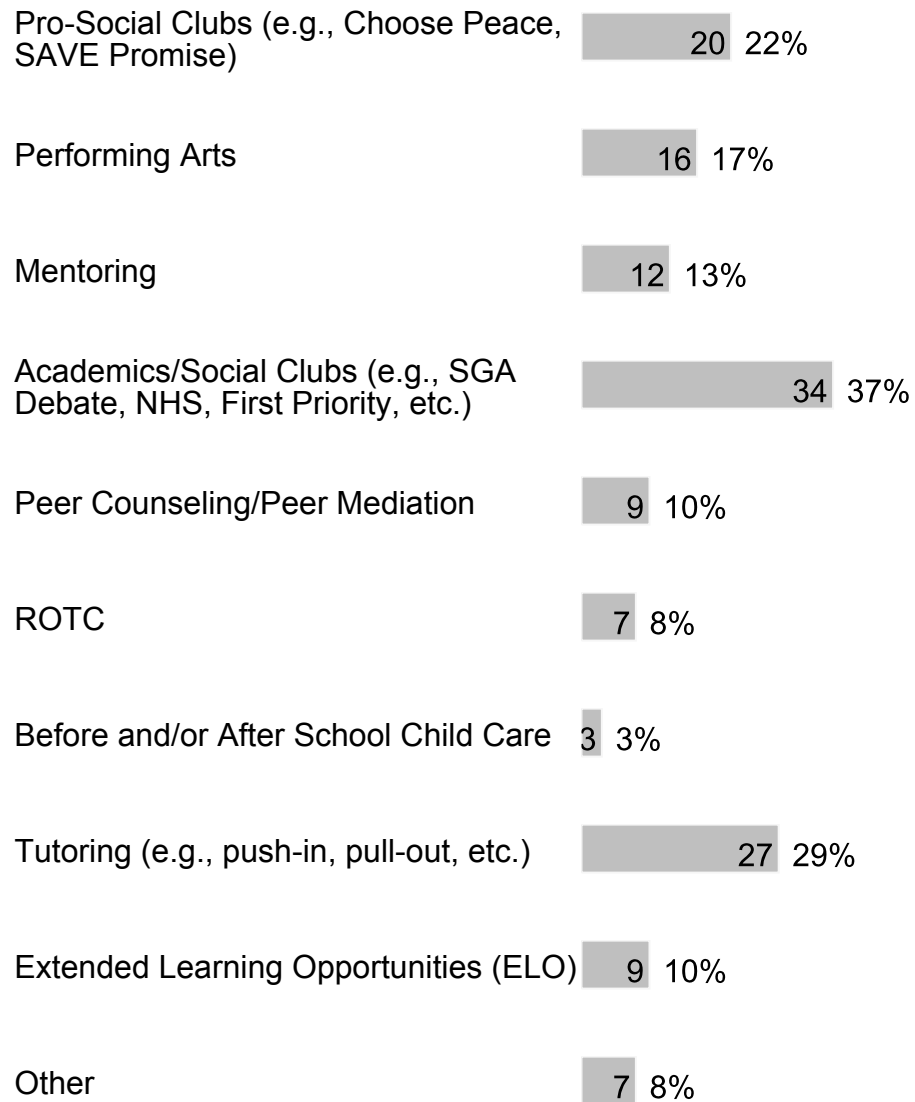




99 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





92 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 59 50%

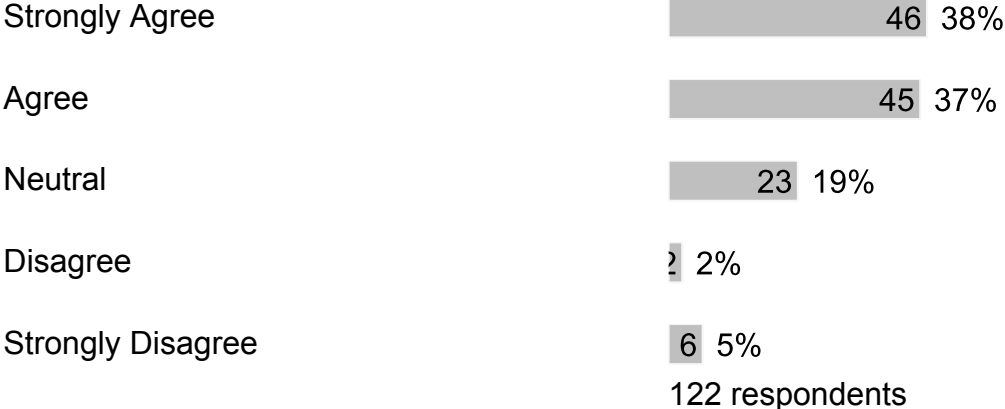
Disagree 7 6%

Strongly Disagree 4 3%

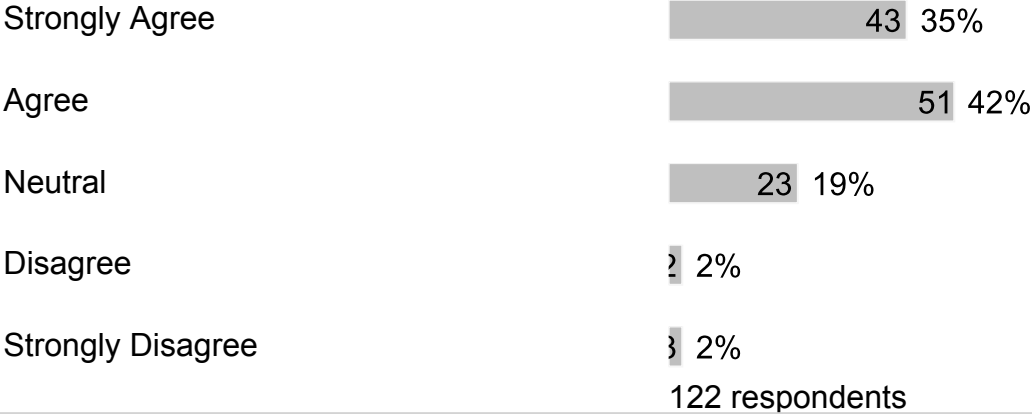
118 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 6 5%

Strongly Disagree 5 4%

119 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 32 26%

Agree 52 43%

Neutral 23 19%

Disagree 12 10%

Strongly Disagree 2 2%

121 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 32 26%

Agree 54 44%

Neutral 17 14%

Disagree 16 13%

Strongly Disagree 3 2%

122 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 31 26%

Agree 45 37%

Neutral	26	21%
Disagree	14	12%
Strongly Disagree	5	4%

121 respondents

7. Our school has high expectations for students.

Strongly Agree	36	30%
Agree	47	39%
Neutral	24	20%
Disagree	11	9%
Strongly Disagree	4	3%

122 respondents

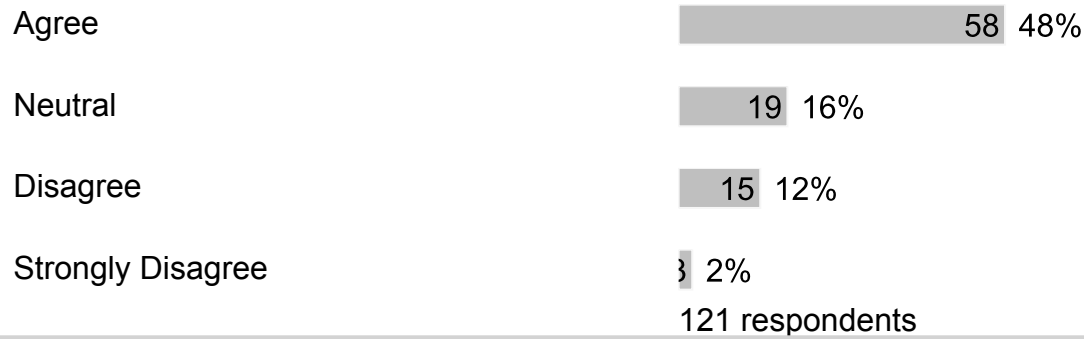
8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	30	25%
Agree	55	45%
Neutral	20	16%
Disagree	14	11%
Strongly Disagree	3	2%

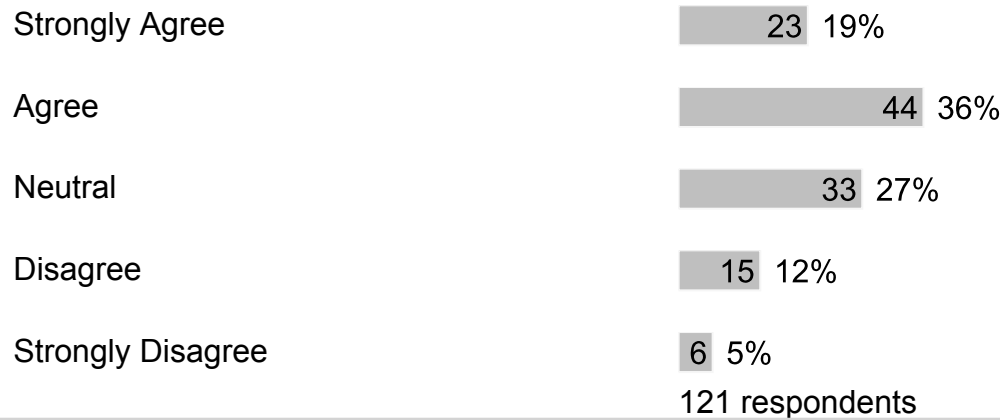
122 respondents

9. My child's teachers give work that challenges my child.

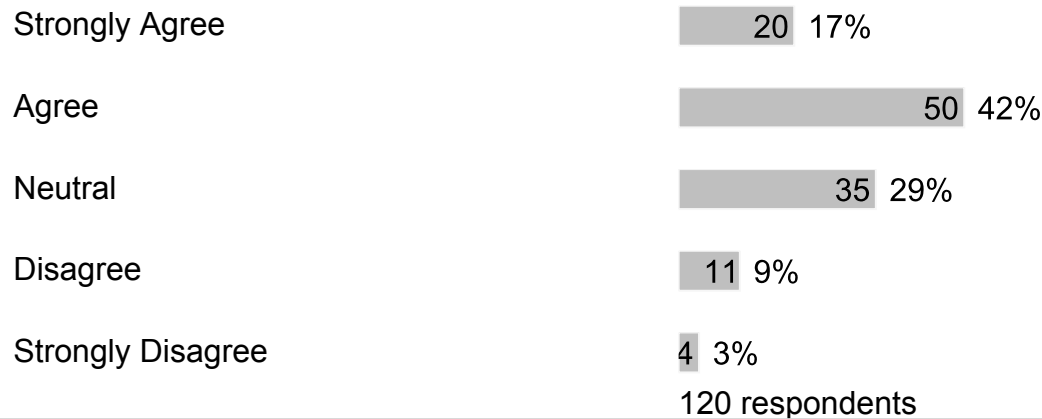
Strongly Agree	26	21%
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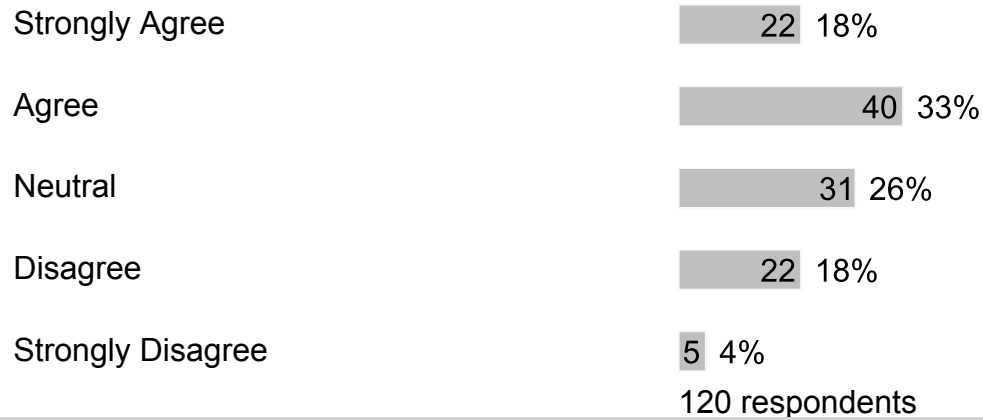
10. My child's teachers work as a team to help my child learn.



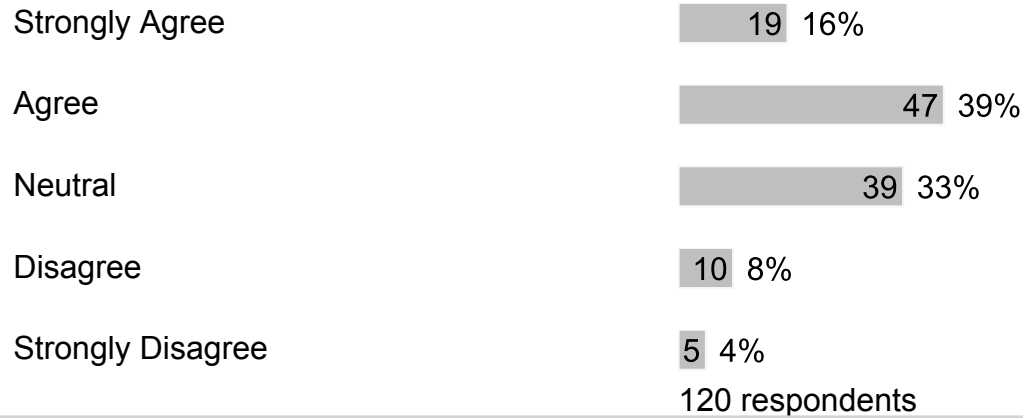
11. My child's teachers use a variety of teaching strategies.



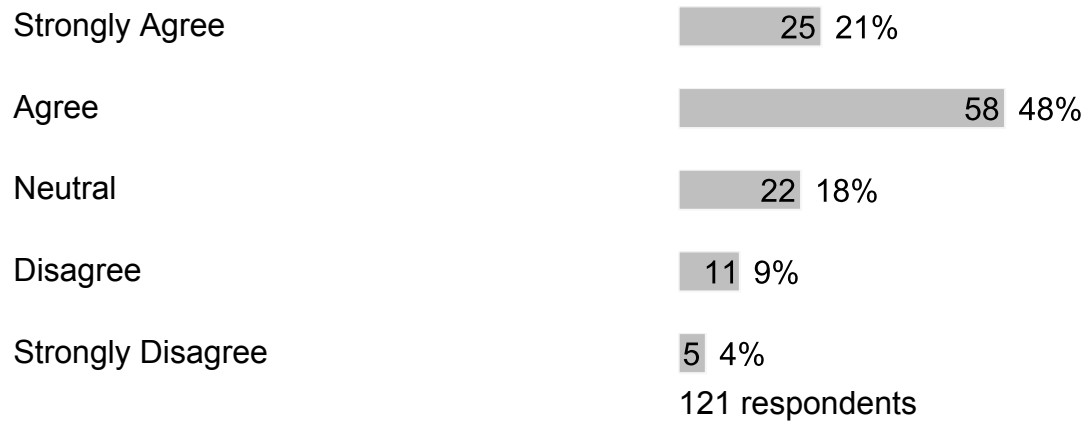
12. My child's teachers adjust the instruction to meet my child's learning needs.



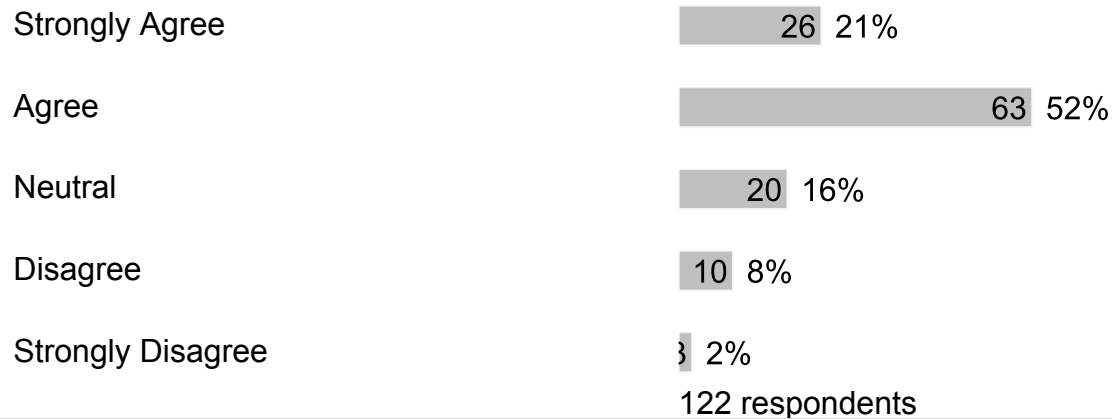
13. My child sees a relationship between what is being taught and everyday life.



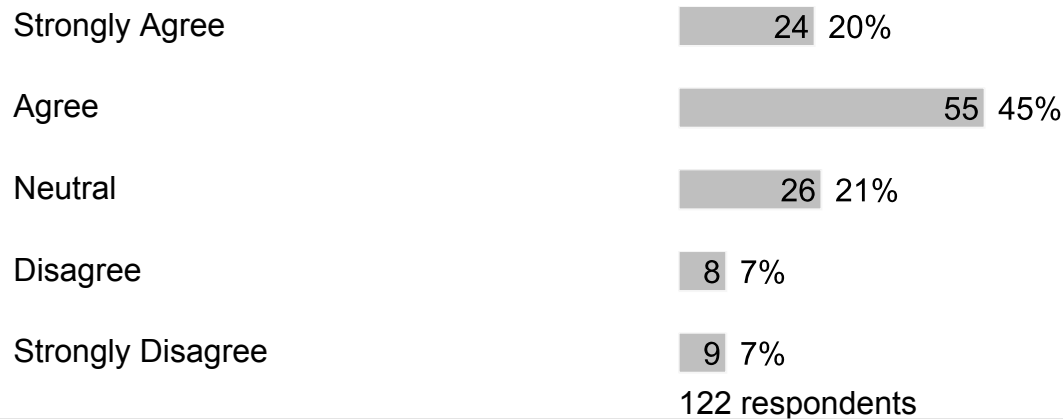
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 12 10%
122 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 22 18%
Agree 44 37%
Neutral 31 26%
Disagree 14 12%
Strongly Disagree 9 8%
120 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 15 13%
Agree 34 28%
Neutral 25 21%
Disagree 27 23%
Strongly Disagree 19 16%
120 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 28 23%
Agree 54 44%
Neutral 22 18%

Disagree 12 10%

Strongly Disagree 6 5%

122 respondents

21. Families are encouraged to volunteer.

Strongly Agree 20 16%

Agree 55 45%

Neutral 29 24%

Disagree 9 7%

Strongly Disagree 9 7%

122 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 23 19%

Agree 62 51%

Neutral 28 23%

Disagree 5 4%

Strongly Disagree 3 2%

121 respondents

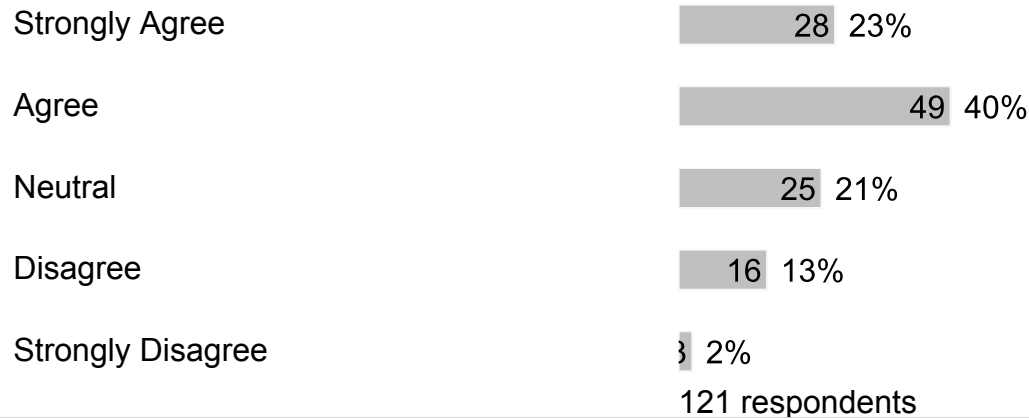
23. I am well-informed of the school's goals and activities.

Strongly Agree 26 21%

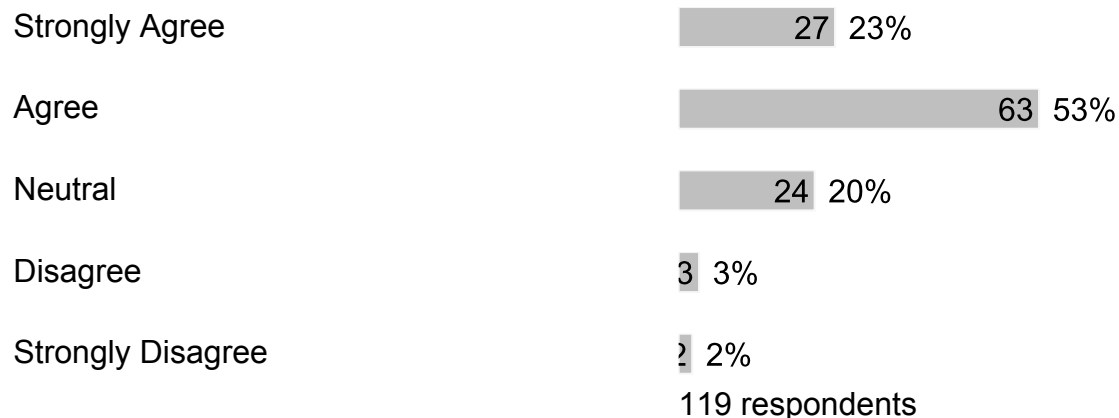
Agree 51 42%



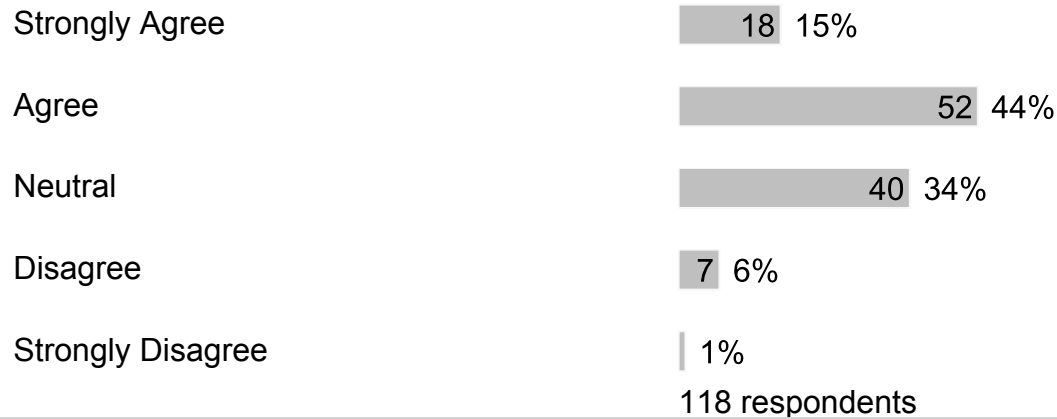
24. Our school reports the achievement of school goals.



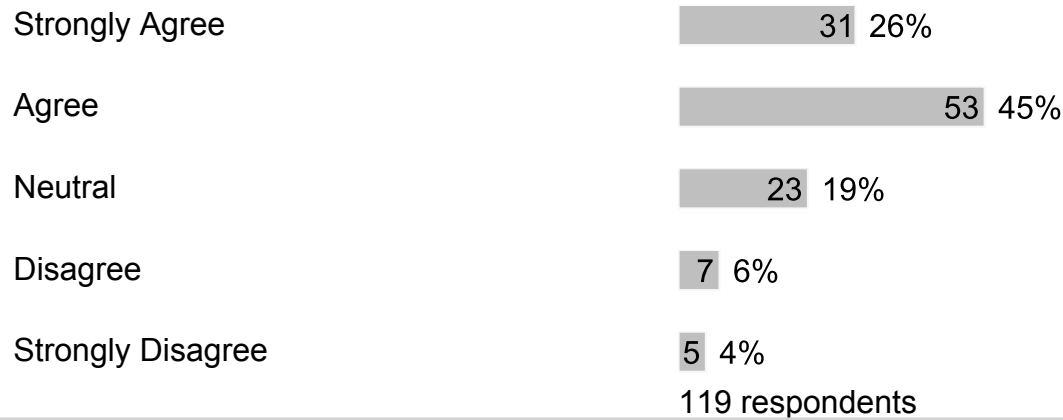
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



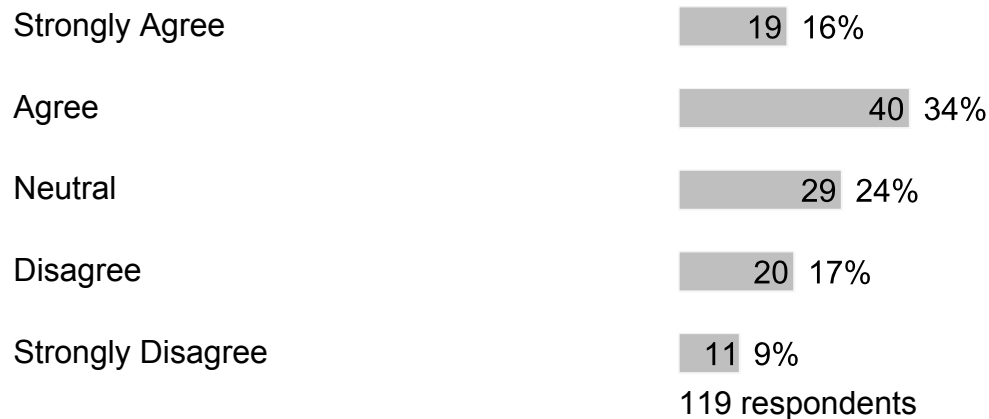
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



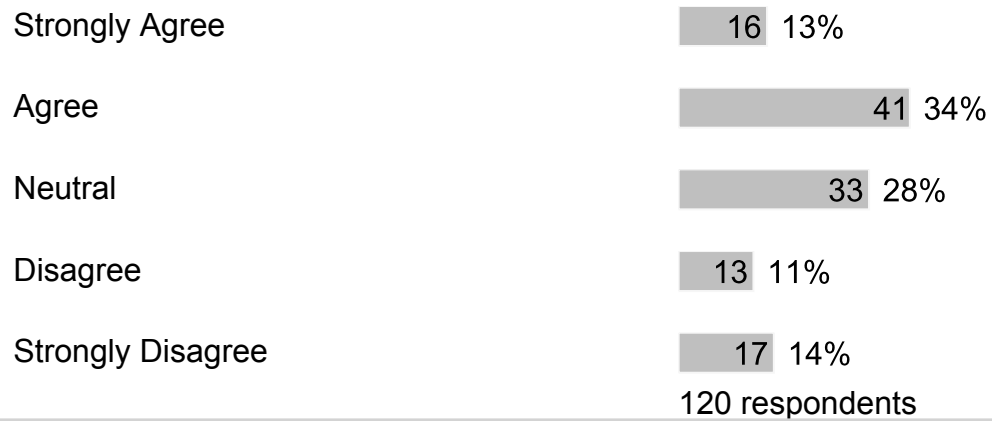
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

12 10%
118 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report