

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 07/08/2025



surveys

Custom Survey

1 survey(s) 42 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Female	37	90%
Prefer not to answer	4	10%

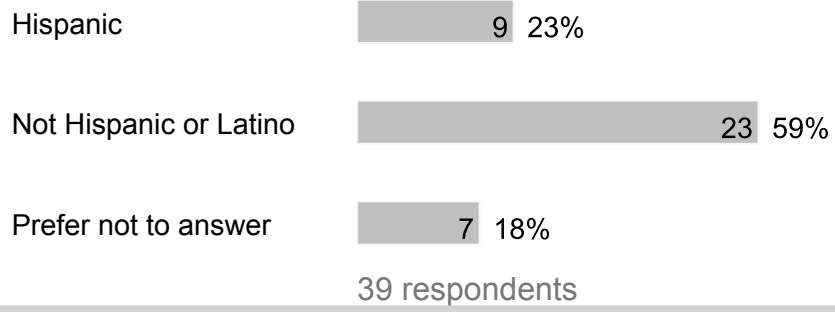
41 respondents

2. Ethnicity

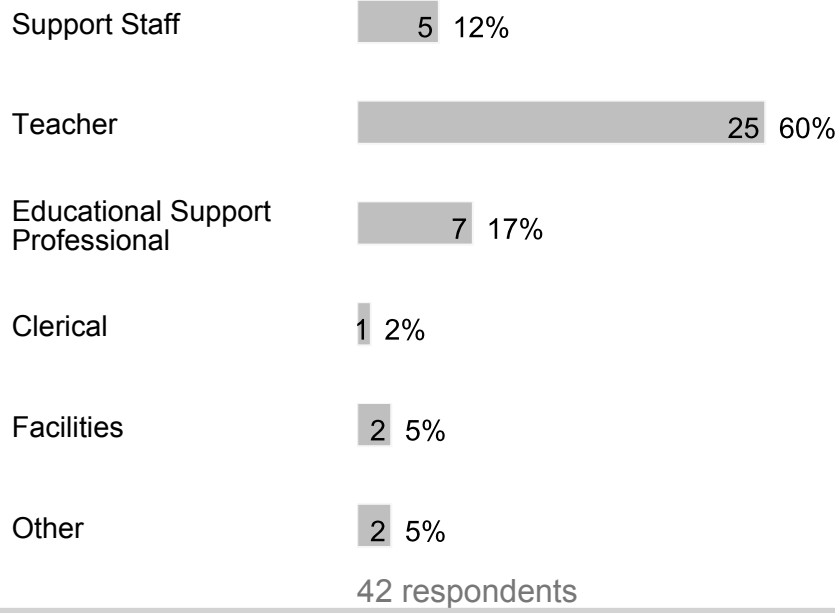
Asian	2	5%
Black or African American	14	35%
White	12	30%
Multiracial	4	10%
Other	8	20%

40 respondents

3. Ethnicity



4. Role



5. Experience



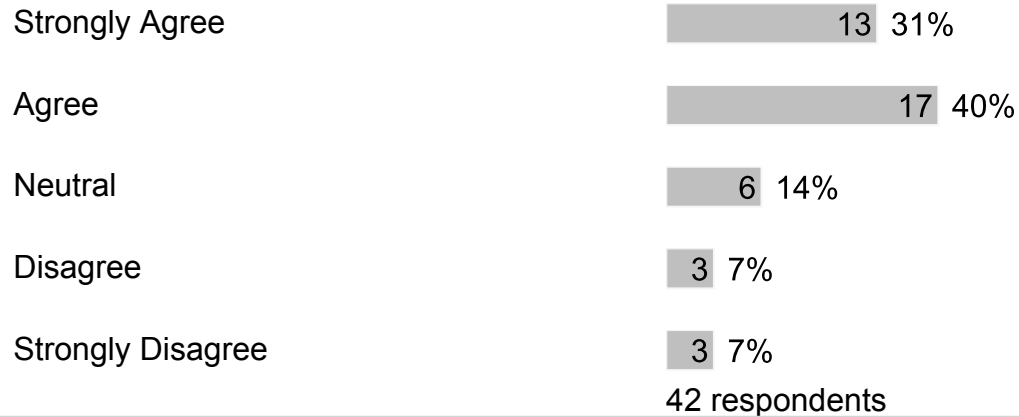
More than 20 years



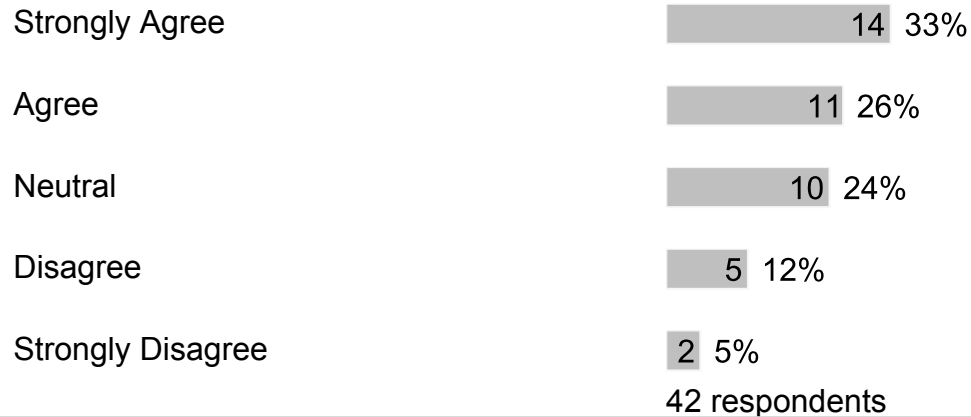
42 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





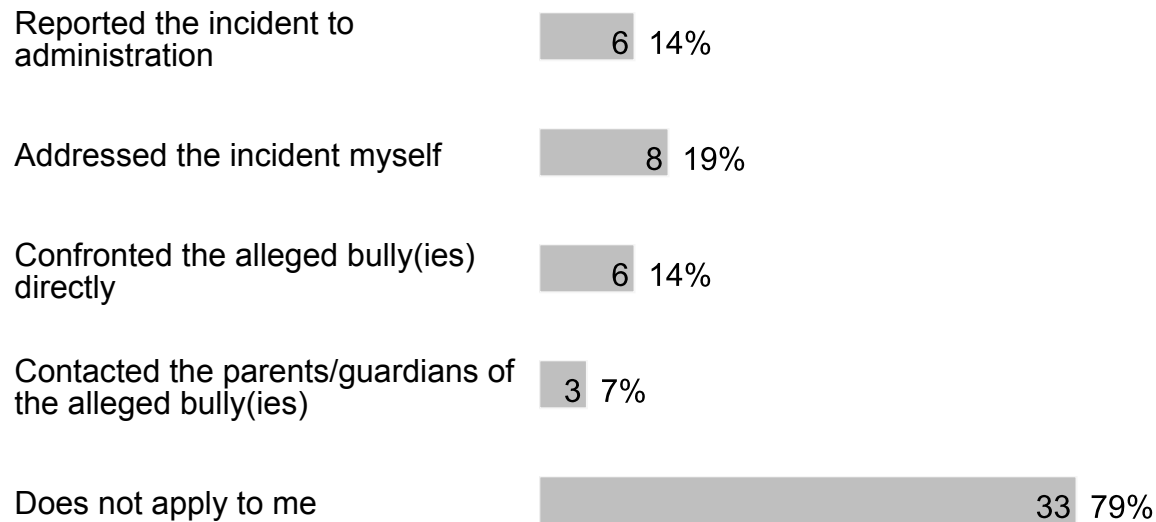
42 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



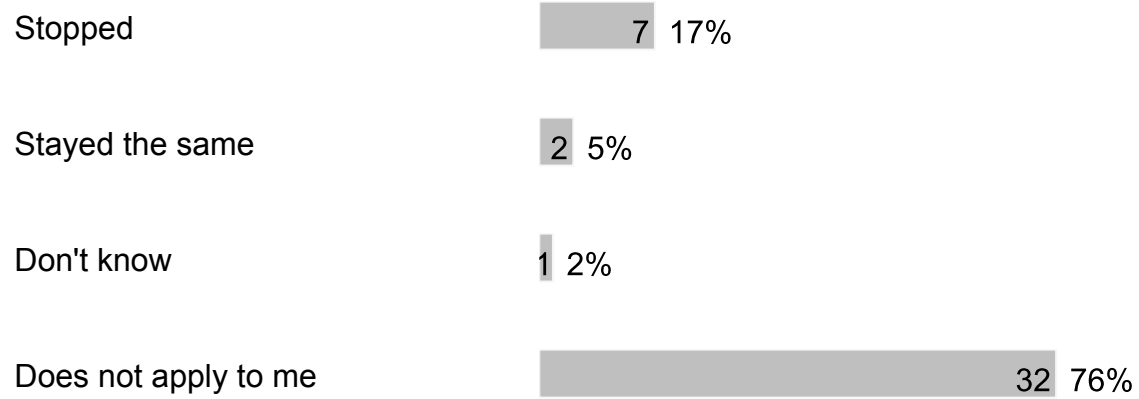
42 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



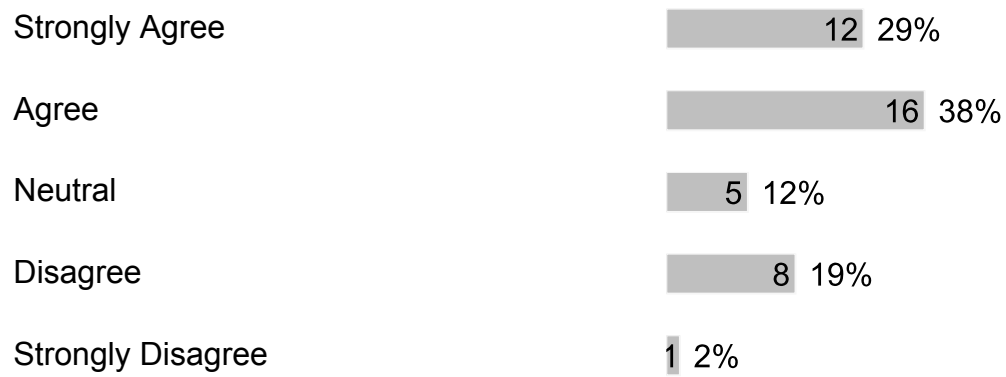
42 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



42 respondents

7. In my school, rules are applied equally to students.




42 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  21 50%

Agree  19 45%

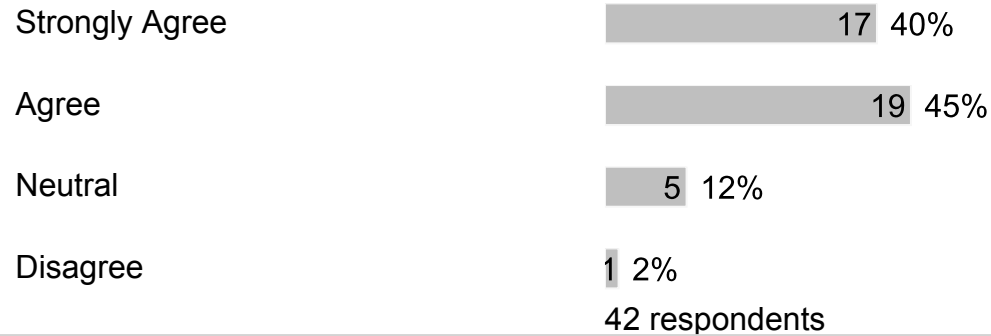
Neutral  1 2%

Disagree  1 2%

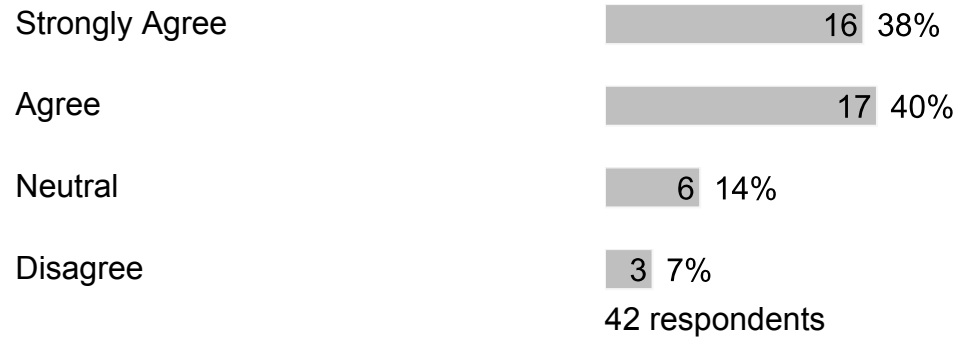
42 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

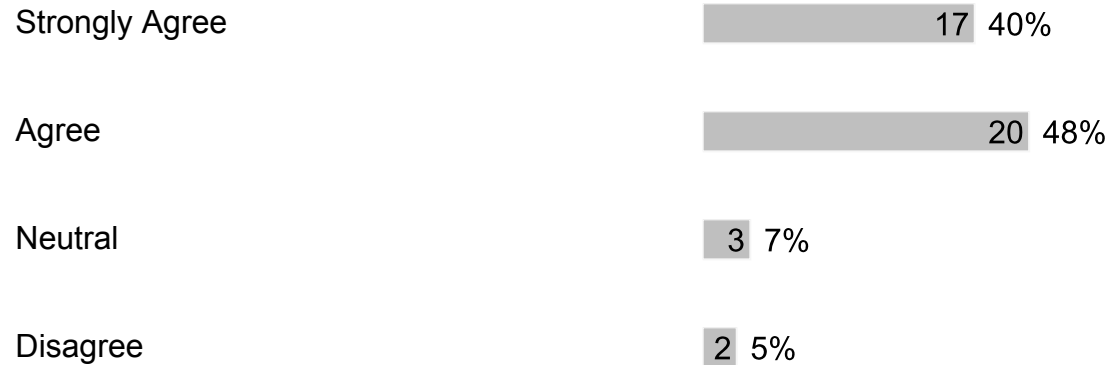


2. Teachers in our school use a variety of technology as instructional resources.



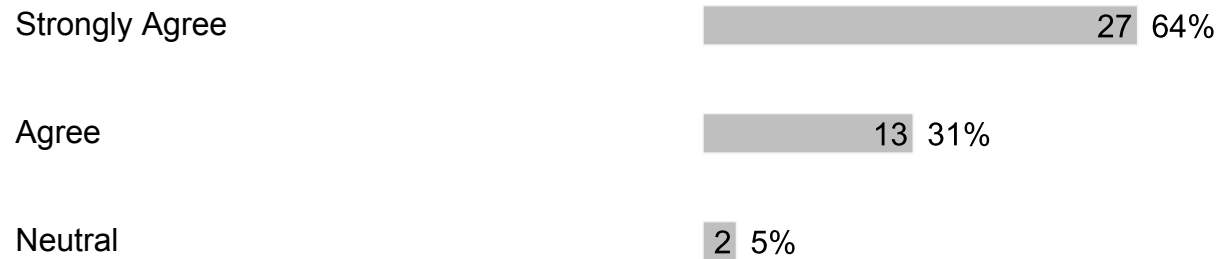
F. Section 5

1. If students have a problem, they know who they can go to for help.



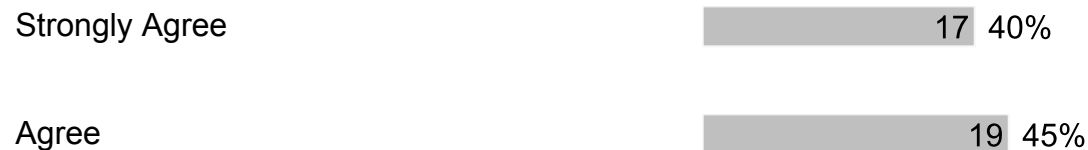
42 respondents

2. If students have a problem, they can come to me for help.



42 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 4 10%

Disagree 2 5%

42 respondents

4. In my school, adults treat students with respect.

Strongly Agree 14 33%

Agree 20 48%

Neutral 6 14%

Disagree 2 5%

42 respondents

5. In my school, students treat adults with respect.

Strongly Agree 5 12%

Agree 7 17%

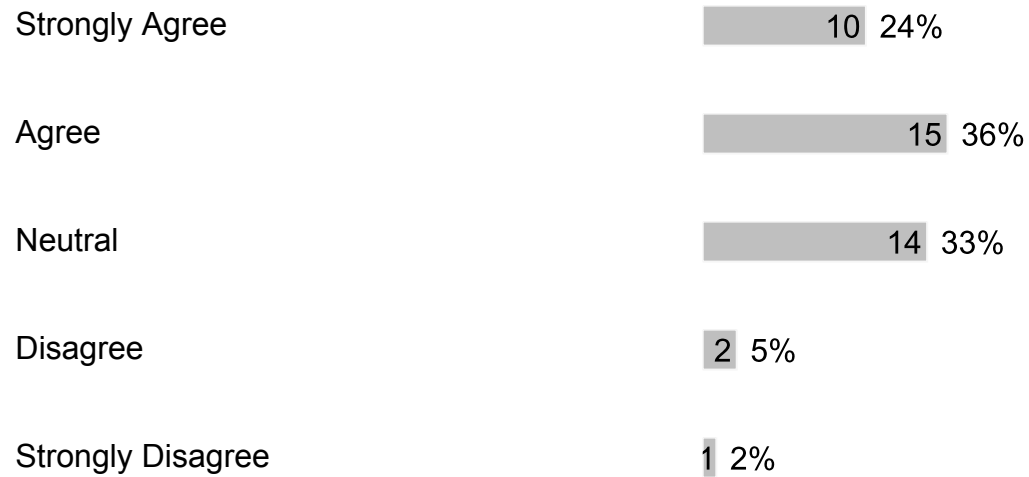
Neutral 14 33%

Disagree 10 24%

Strongly Disagree 6 14%

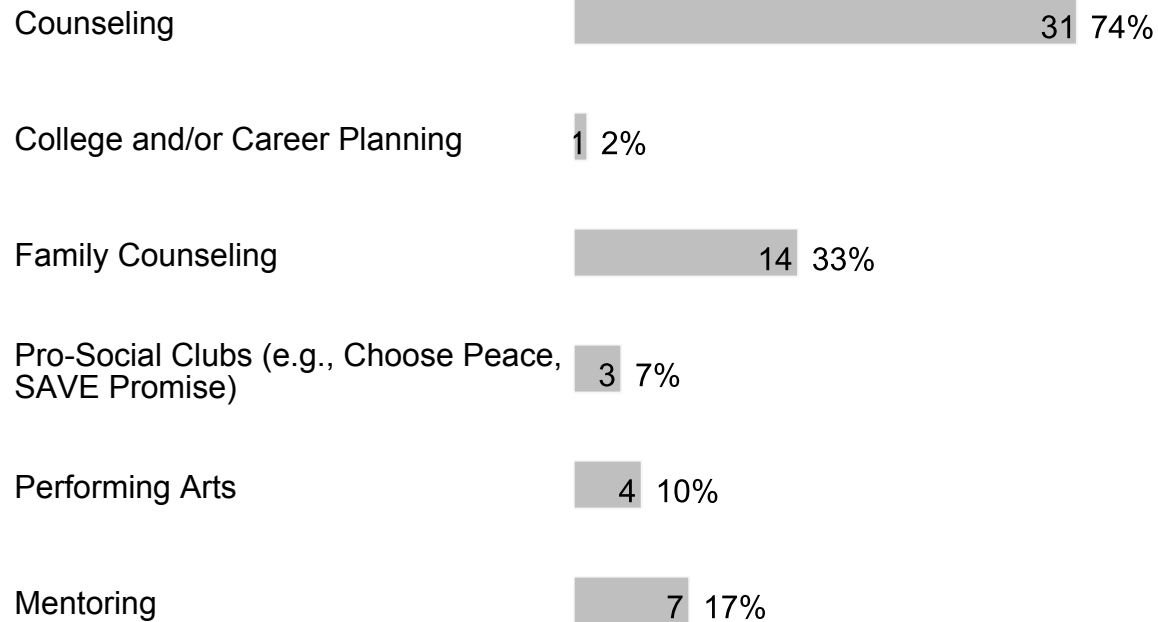
42 respondents

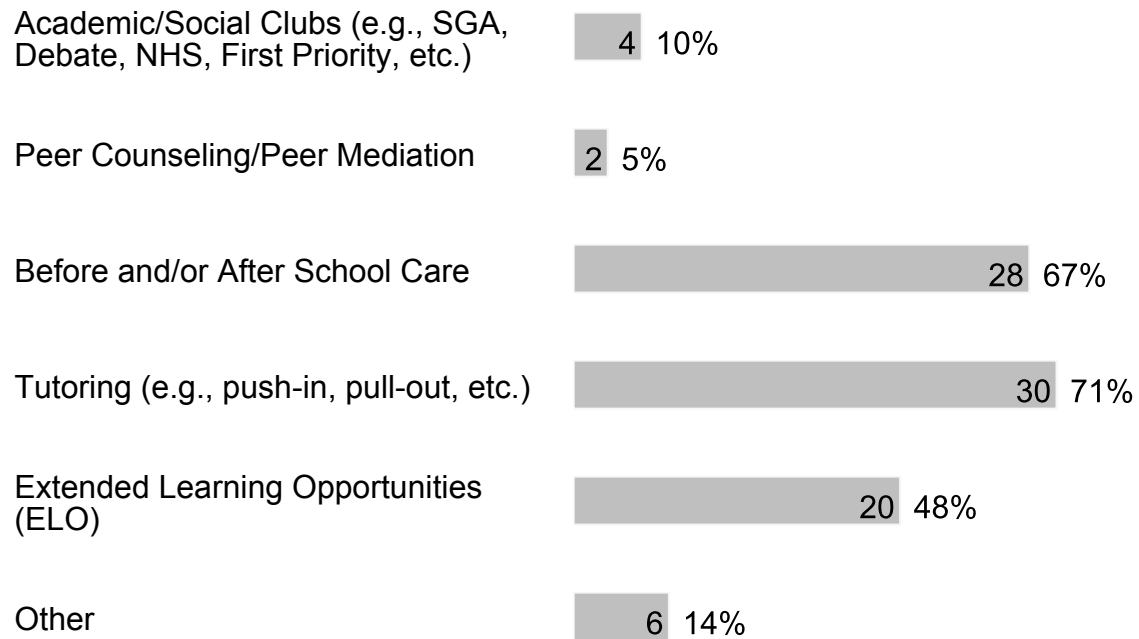
6. In my school, colleagues/adults treat each other with respect.



42 respondents

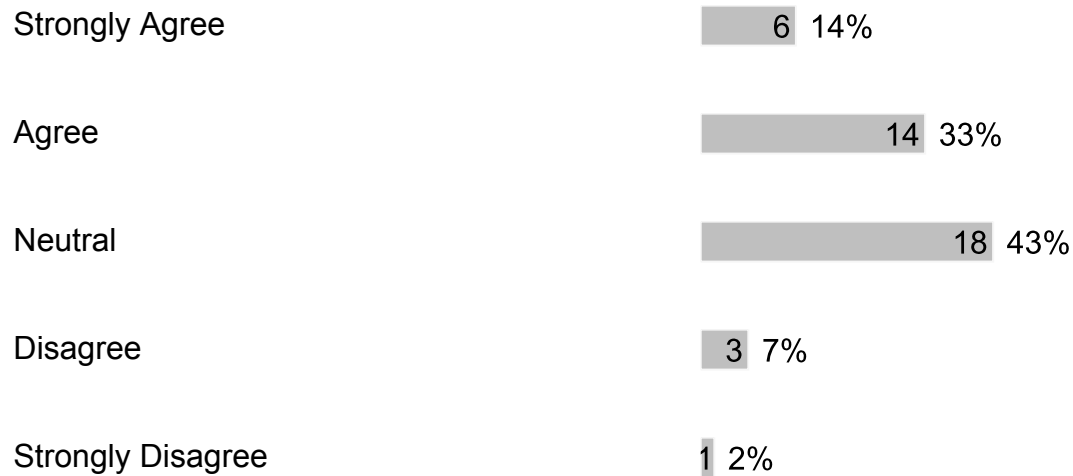
7. At my school the following programs/services are available (check all that apply):





42 respondents

8. Our school implements changes based on the feedback from staff.



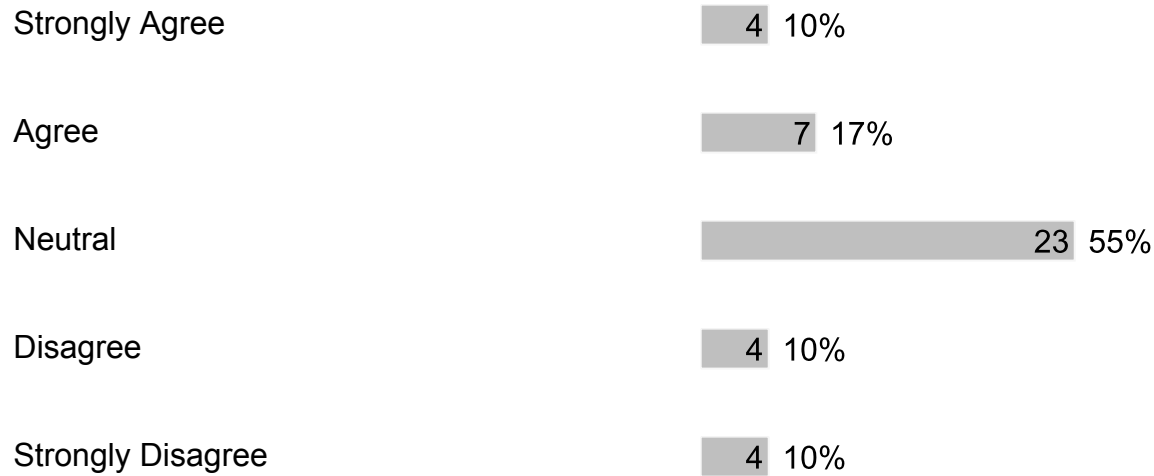
42 respondents

9. Our school maintains facilities that support student learning.



42 respondents

10. I enjoy eating food prepared by the cafeteria.



42 respondents

11. Families regularly participate in school involvement activities offered by our school.



Disagree 1 2%

Strongly Disagree 4 10%

42 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 10 24%

Agree 17 40%

Neutral 12 29%

Disagree 1 2%

Strongly Disagree 2 5%

42 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 9 21%

Agree 16 38%

Neutral 15 36%

Strongly Disagree 2 5%

42 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	14	33%
Agree	14	33%
Neutral	12	29%
Disagree	2	5%

42 respondents

2. Our school has a continuous improvement process.

Strongly Agree	17	40%
Agree	12	29%
Neutral	12	29%
Disagree	1	2%

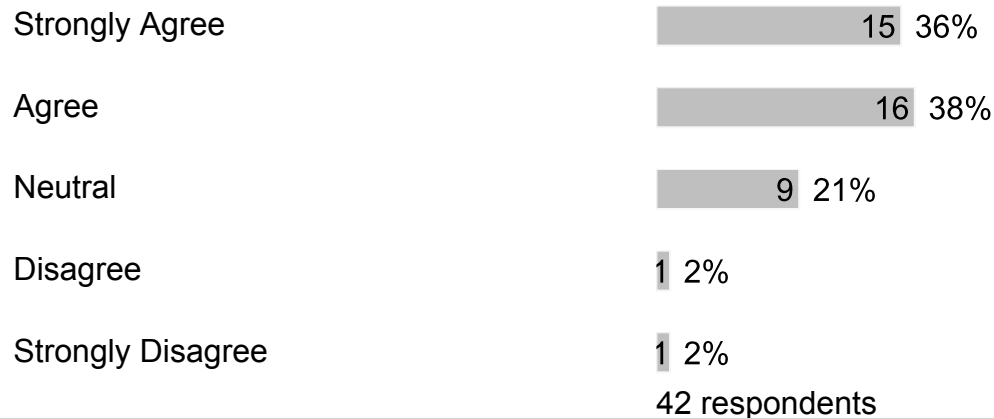
42 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	18	43%
Agree	16	38%
Neutral	5	12%
Disagree	3	7%

42 respondents

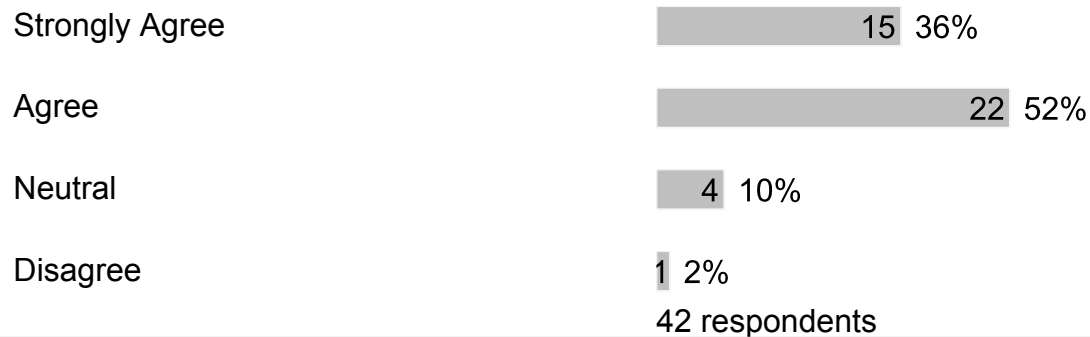
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.

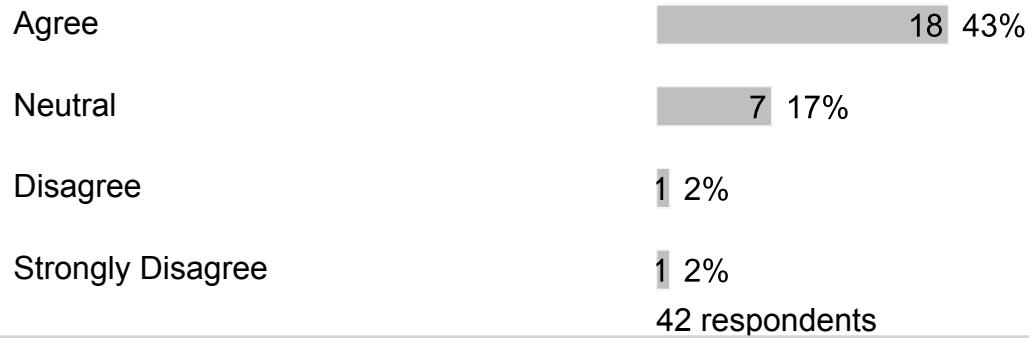


6. I receive feedback from my supervisor regarding my professional performance.

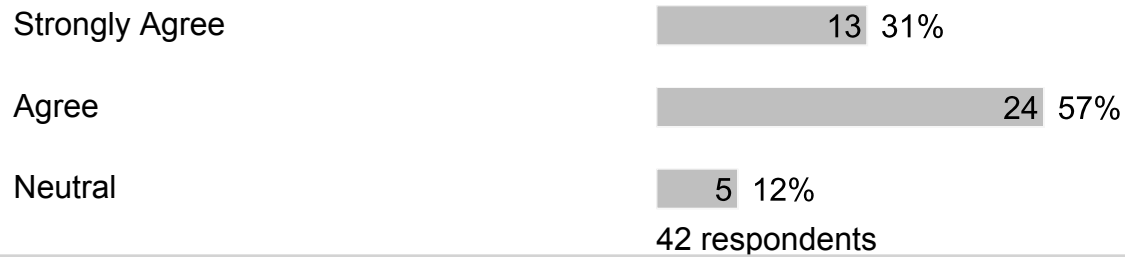


7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.





8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



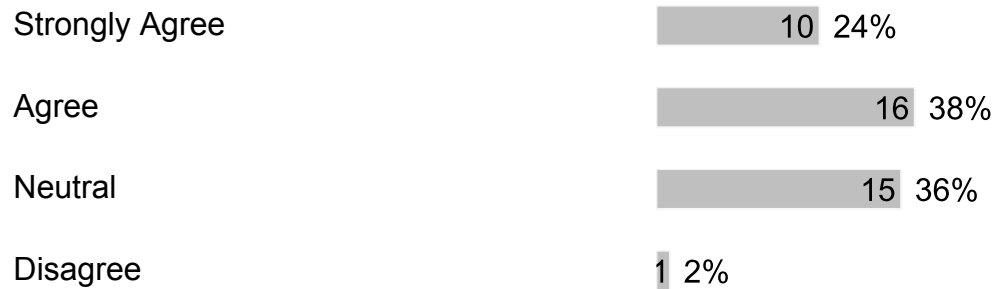
9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



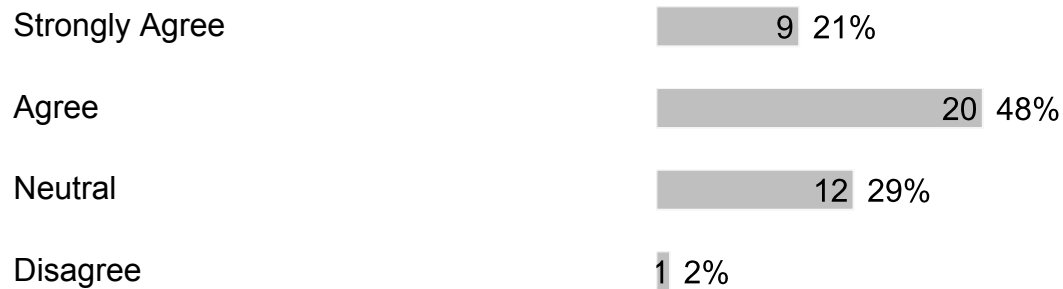
42 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



42 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



42 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



Neutral 6 15%
41 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 14 34%
Agree 19 46%
Neutral 7 17%
Disagree 1 2%
41 respondents

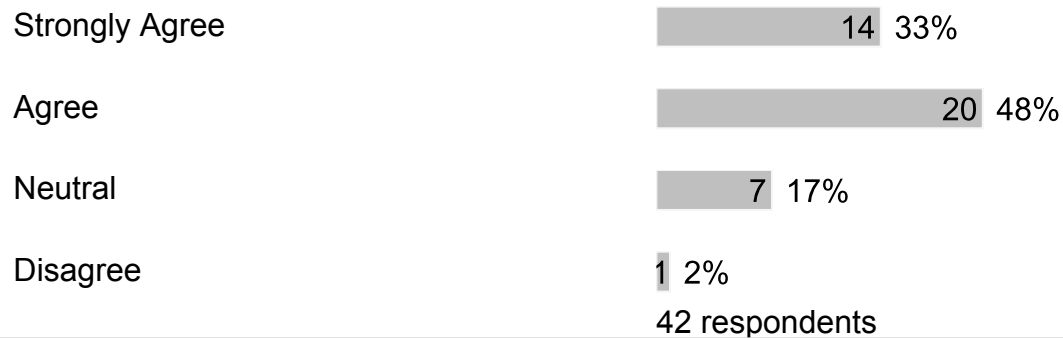
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 17 41%
Agree 17 41%
Neutral 7 17%
41 respondents

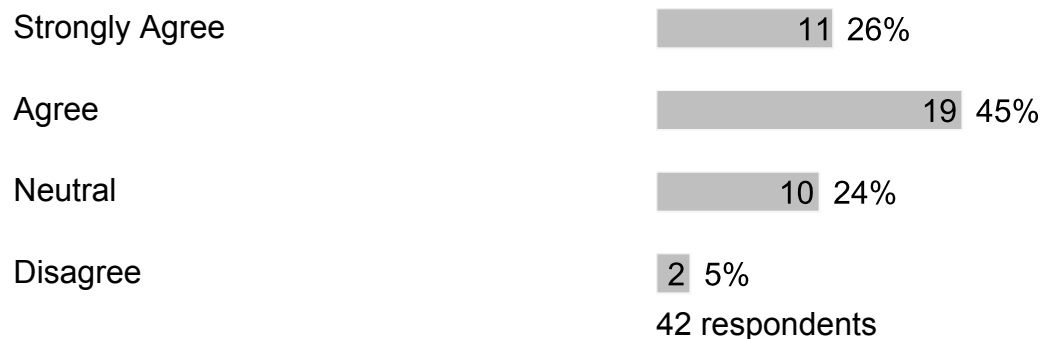
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 20 48%
Agree 14 33%
Neutral 6 14%
Disagree 2 5%
42 respondents

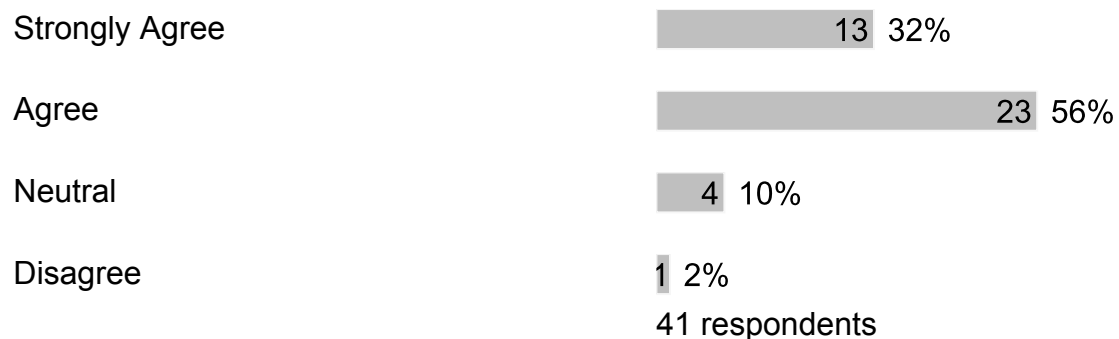
18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



Neutral 6 15%

Disagree 2 5%

41 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 14 34%

Agree 18 44%

Neutral 5 12%

Disagree 4 10%

41 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 18 45%

Agree 13 33%

Neutral 8 20%

Disagree 1 3%

40 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 13 33%

Agree 13 33%

Neutral 13 33%

Disagree 1 3%

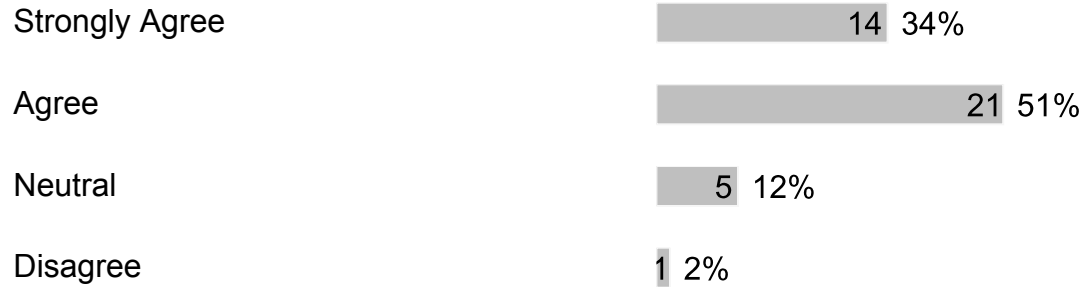
40 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



41 respondents

26. Most teachers report student progress in easy to understand language to families.



41 respondents

27. I provide students with timely feedback about their learning.



40 respondents

28. I schedule conferences to share student learning progress with families.



3 or more times per year	10	24%
Does not apply	15	36%

42 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	17	41%
Agree	16	39%
Neutral	6	15%
Disagree	1	2%
Strongly Disagree	1	2%

41 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	14	34%
Agree	18	44%
Neutral	7	17%
Disagree	2	5%

41 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	5	13%
Agree	13	33%

Neutral 18 45%

Disagree 4 10%

40 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 14 34%

Agree 17 41%

Neutral 7 17%

Disagree 3 7%

41 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 15 37%

Agree 19 46%

Neutral 6 15%

Disagree 1 2%

41 respondents

34. I am accessible via (check all that apply):

Emails 41 98%

Texts 26 62%

Phone calls 34 81%

Personal visits

22 52%

42 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree

18 44%

Agree

17 41%

Neutral

5 12%

Disagree

1 2%

41 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report