

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 07/08/2025



surveys

Custom Survey

1 survey(s) 78 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	17	22%
Female	58	75%
Prefer not to answer	2	3%

77 respondents

2. Race

Asian	3	4%
Black or African American	36	49%
White	13	18%
Multiracial	15	20%

Other 7 9%

74 respondents

3. Ethnicity

Hispanic 23 31%

Non-Hispanic or Latino 47 64%

Prefer not to answer 4 5%

74 respondents

4. Grade

Grade PK 3 4%

Grade K 6 8%

Grade 1 6 8%

Grade 2 8 10%

Grade 3 11 14%

Grade 4 20 26%

Grade 5 22 28%

Grade 9 1 1%

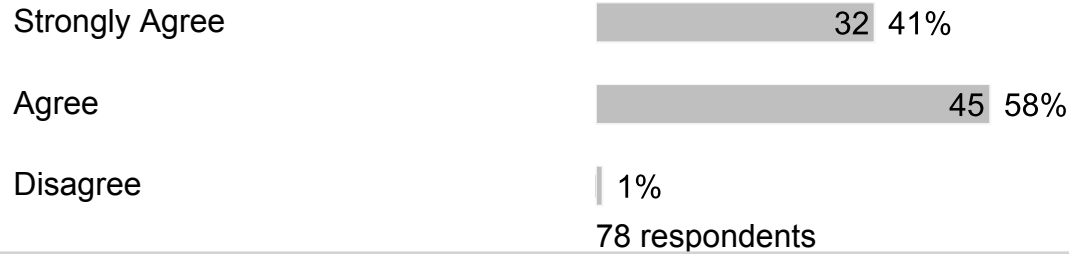
Grade 12

| 1%

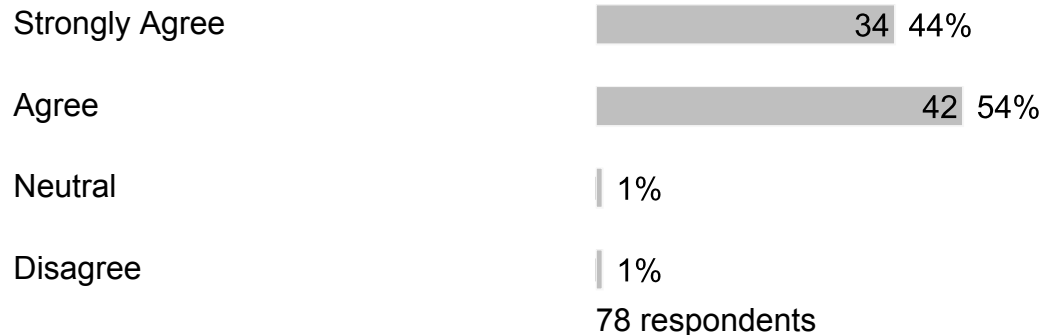
78 respondents

C. Section 2

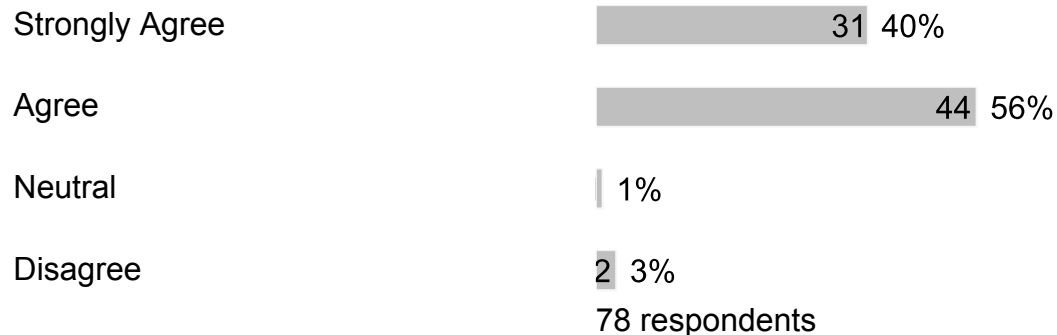
1. My child feels safe at school.



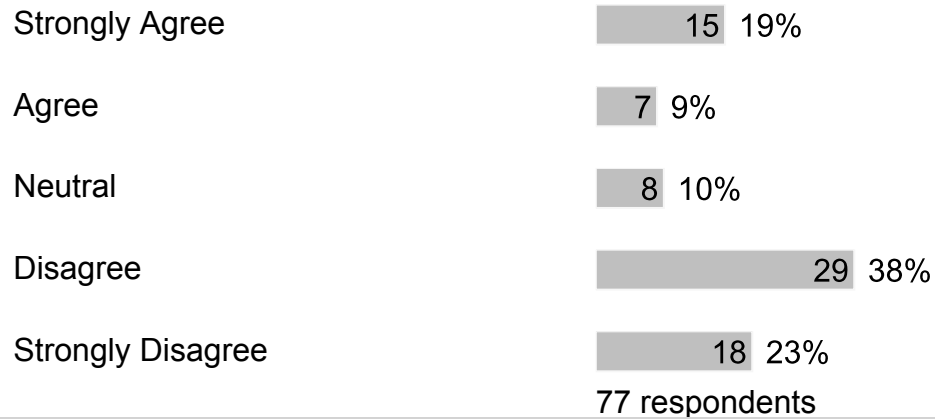
2. My child's school is clean and well-maintained.



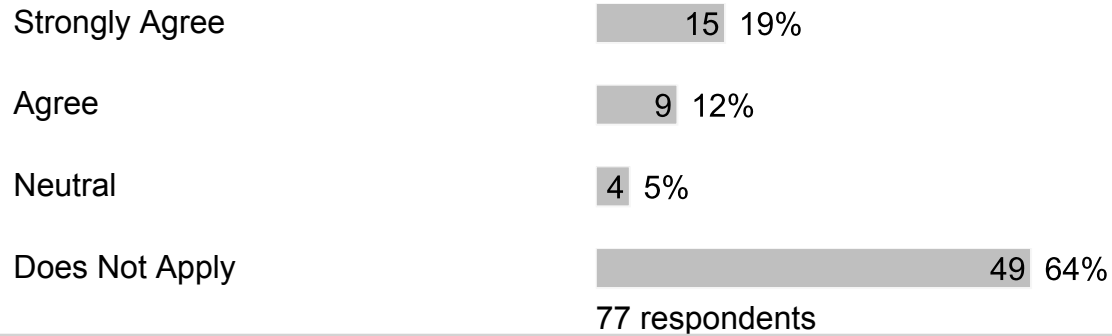
3. I would recommend my child's school to my friends and/or family.



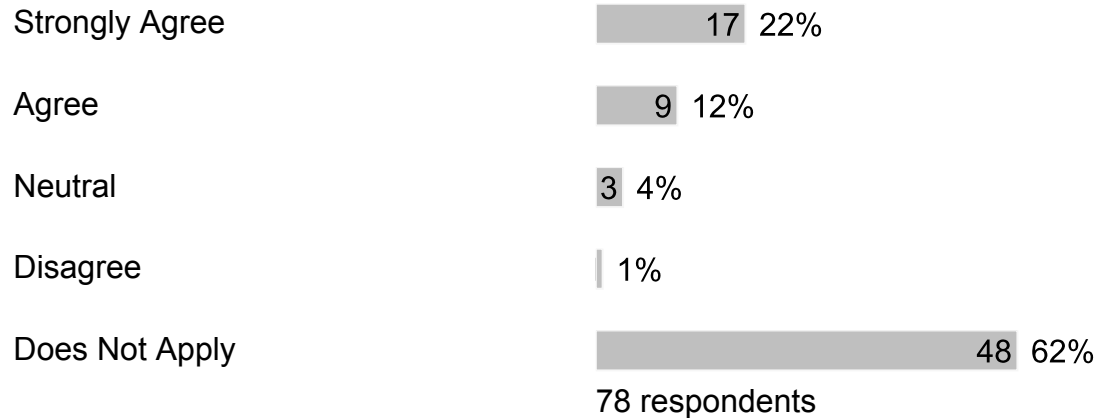
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

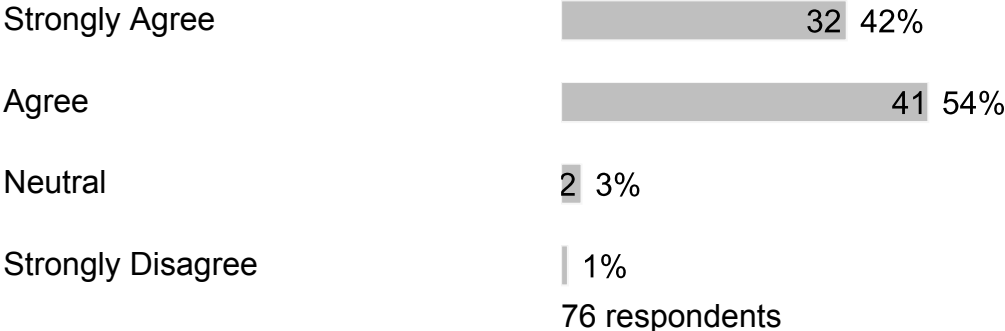


6. After I contacted school staff, the bullying behavior against my child stopped.



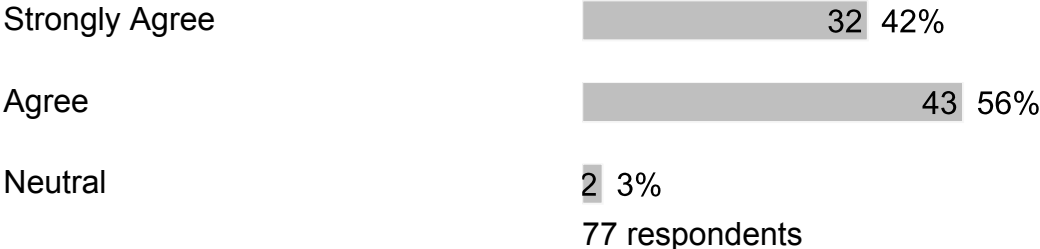
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



E. Section 4

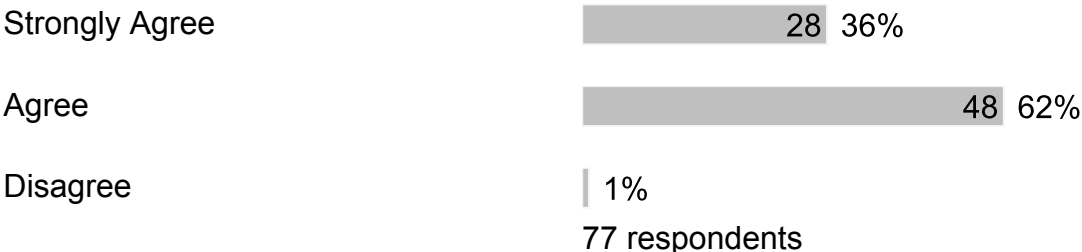
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



F. Section 5

1. If my child has a problem, they know who they can go to for help.

Strongly Agree 37 48%

Agree 39 51%

Neutral 1 1%

77 respondents

2. My child likes going to school.

Strongly Agree 39 51%

Agree 35 45%

Neutral 2 3%

Disagree 1 1%

77 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 34 44%

Agree 43 55%

Disagree | 1%

78 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree 33 42%

Agree 45 58%

78 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 37 47%

Agree 40 51%

Neutral | 1%

78 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 42 54%

Agree 36 46%

78 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 35 45%

Agree

42 55%

77 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling

39 57%

College and/or Career Planning

2 3%

Family Counseling

8 12%

Athletics

4 6%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

6 9%

Performing Arts

4 6%

Mentoring

6 9%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

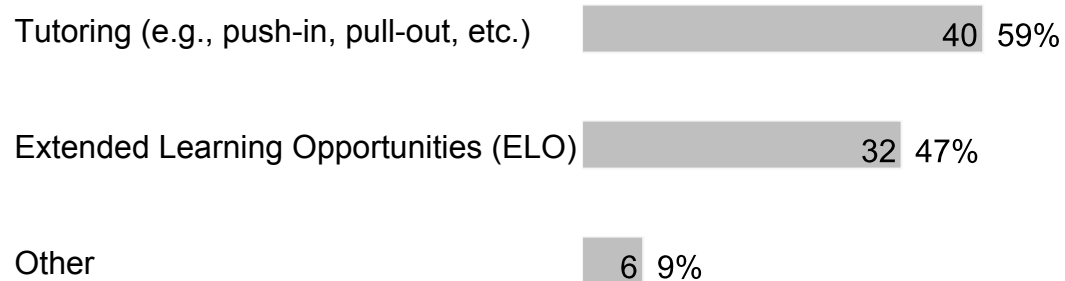
6 9%

ROTC

1 1%

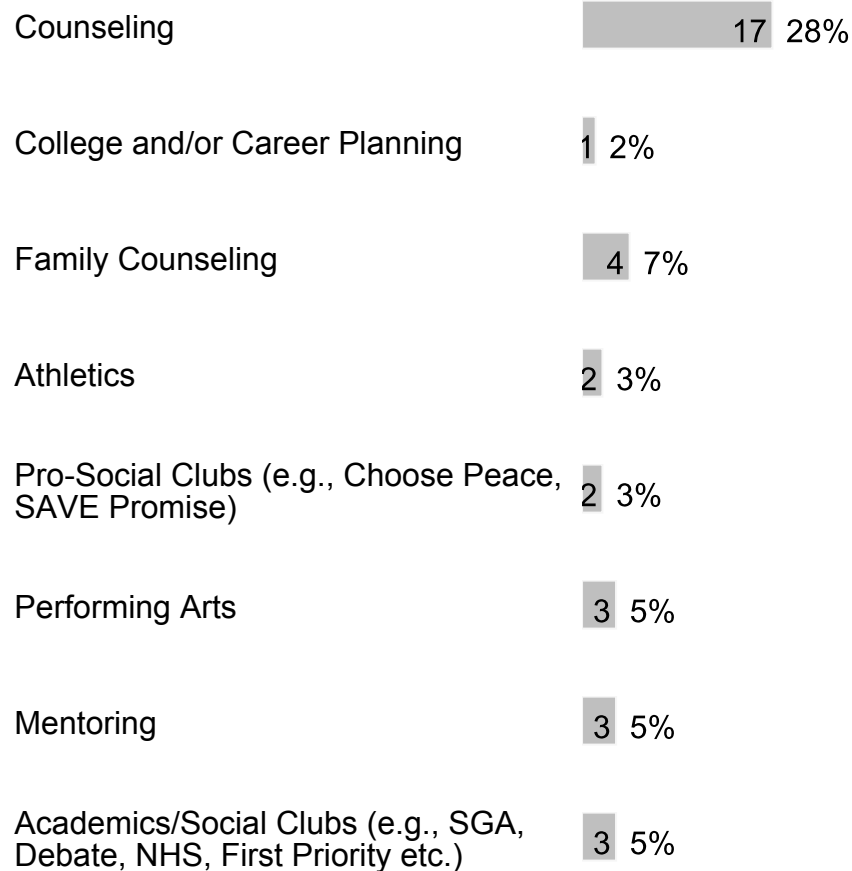
Before and/or After School Child Care

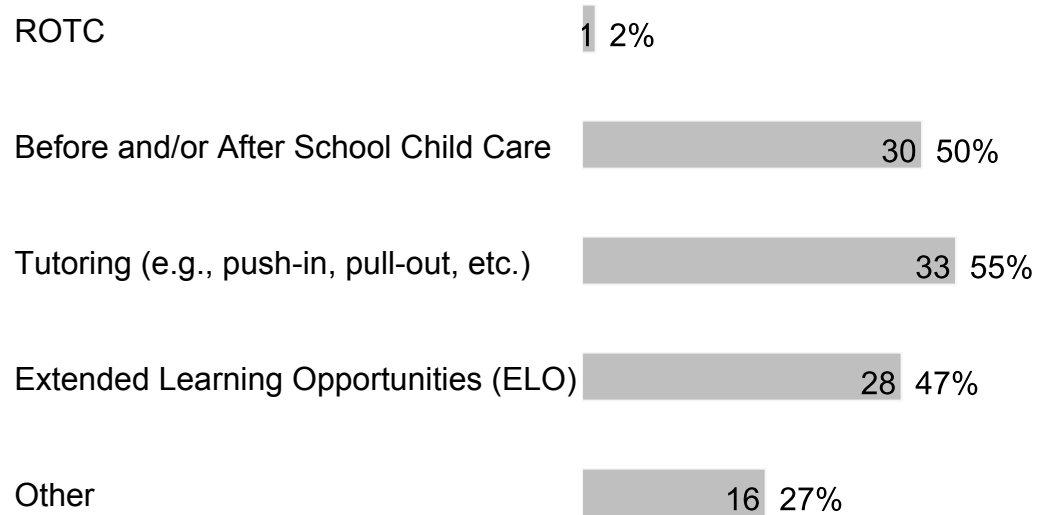
46 68%



68 respondents

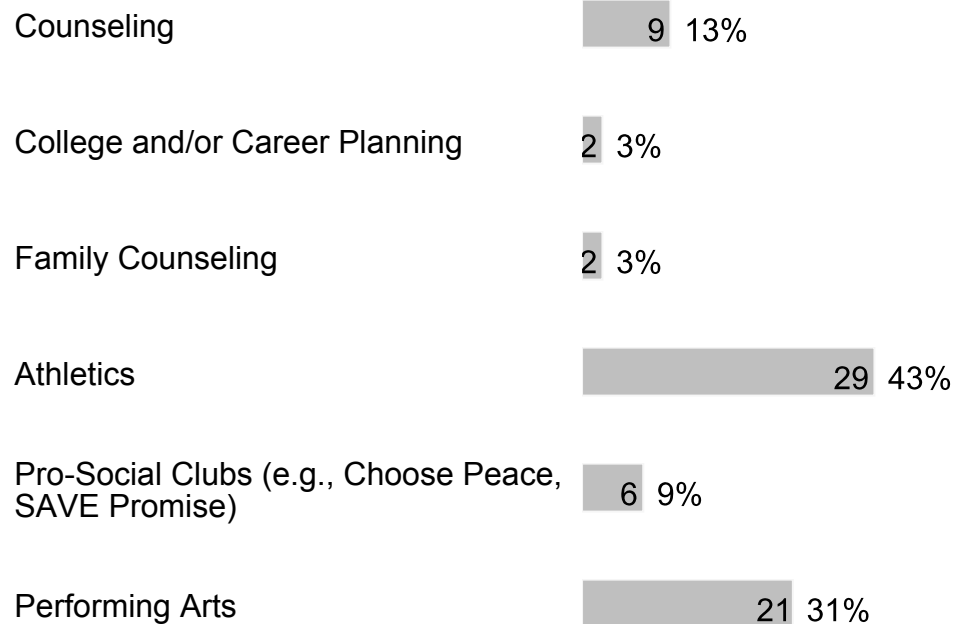
9. At our school, my child participates in the following programs/services (check all that apply):

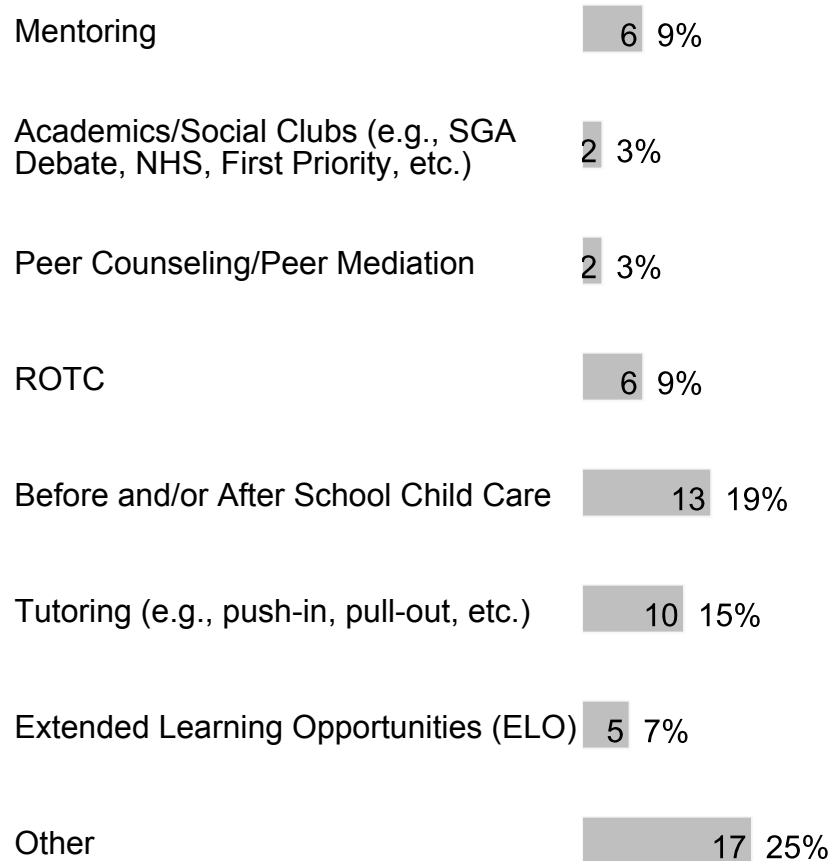




60 respondents

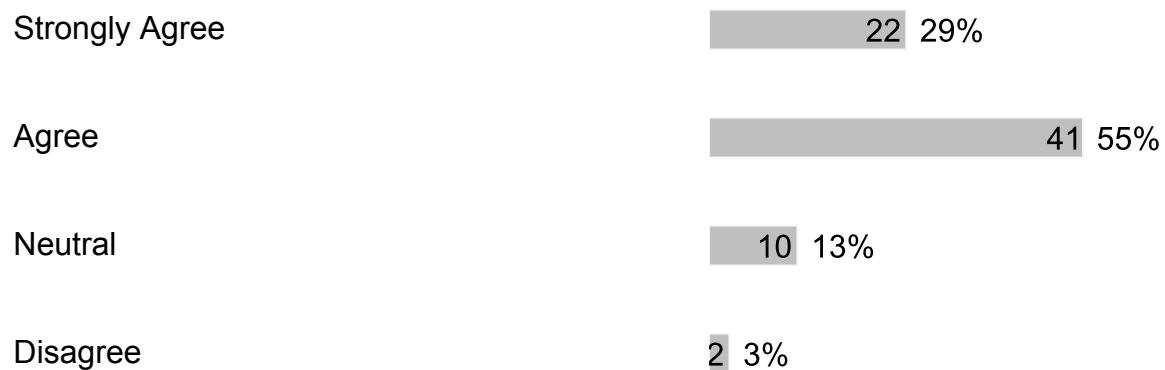
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





67 respondents

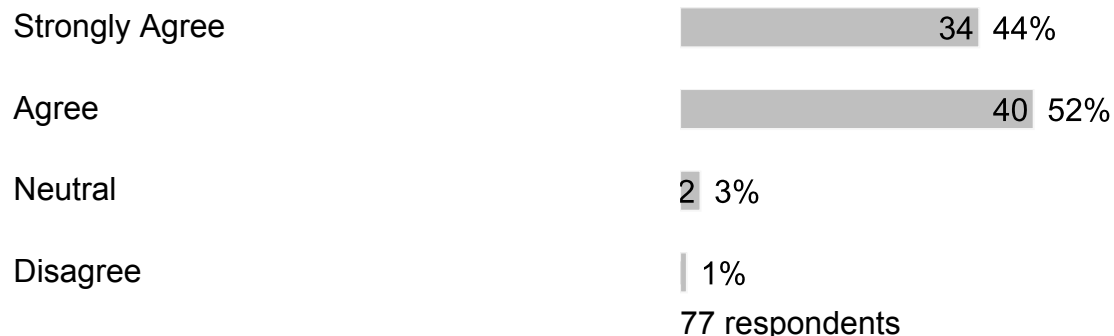
11. Our school has a family resource center and/or a staff member assigned to work with families.



75 respondents

G. Section 6

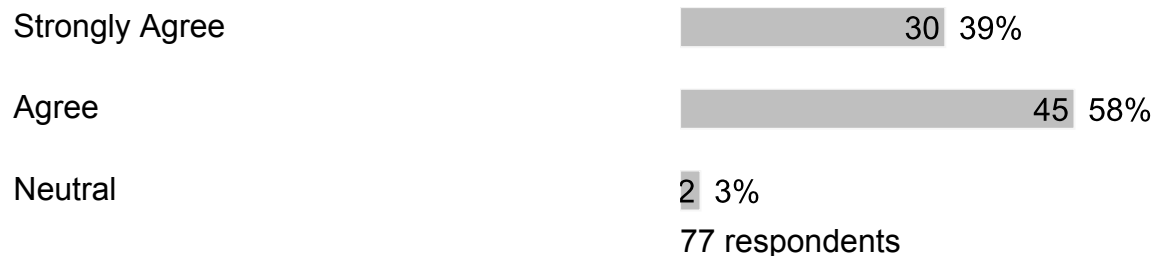
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.

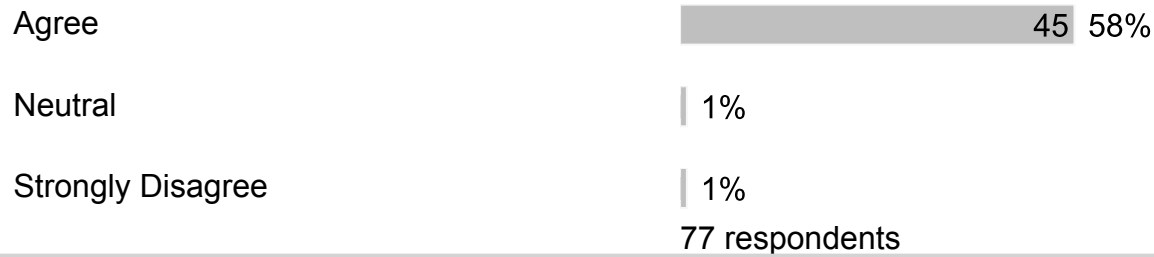


3. Our school's administration provides strong instructional leadership.

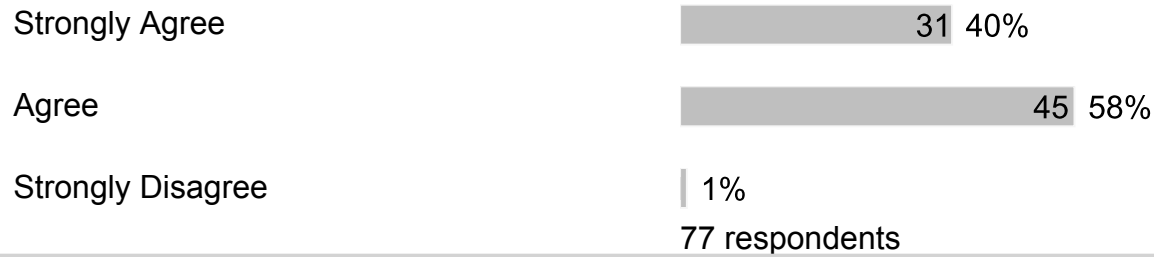


4. Our school has established goals and a plan for improving student learning.

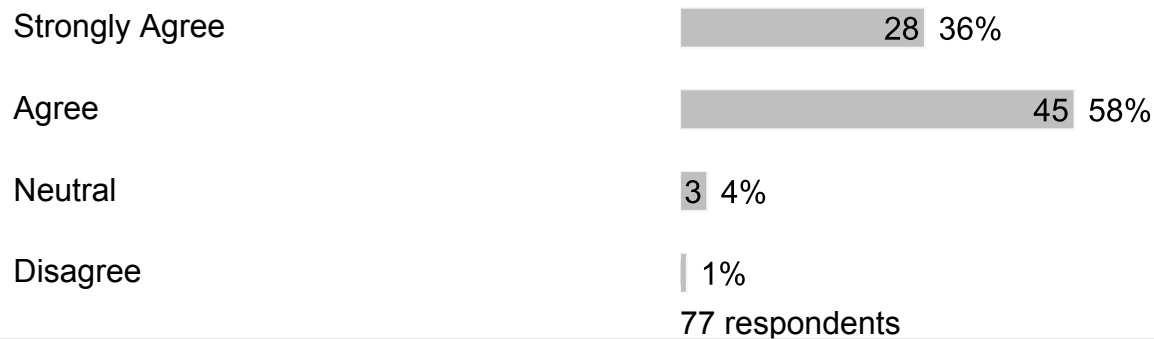




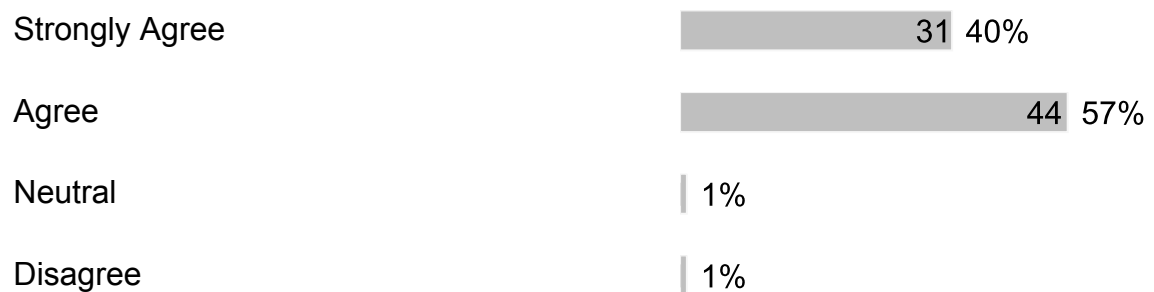
5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.

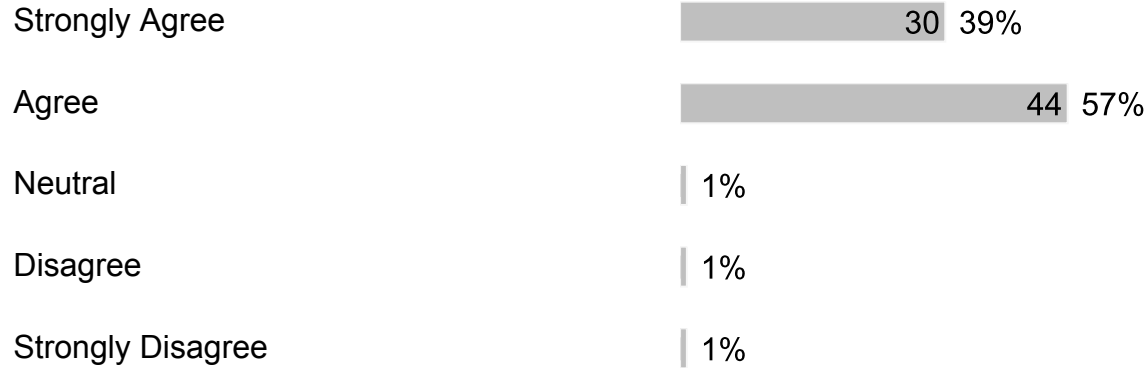


7. Our school has high expectations for students.



77 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



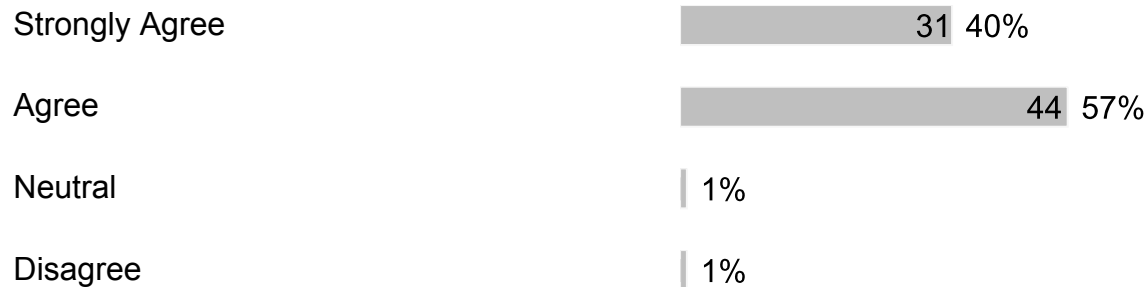
77 respondents

9. My child's teachers give work that challenges my child.



77 respondents

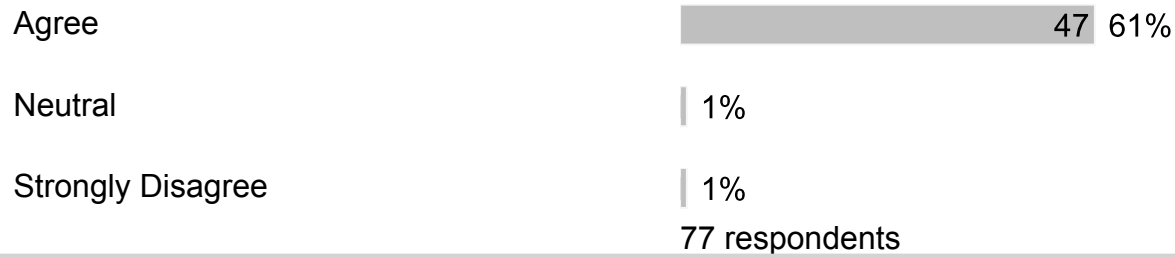
10. My child's teachers work as a team to help my child learn.



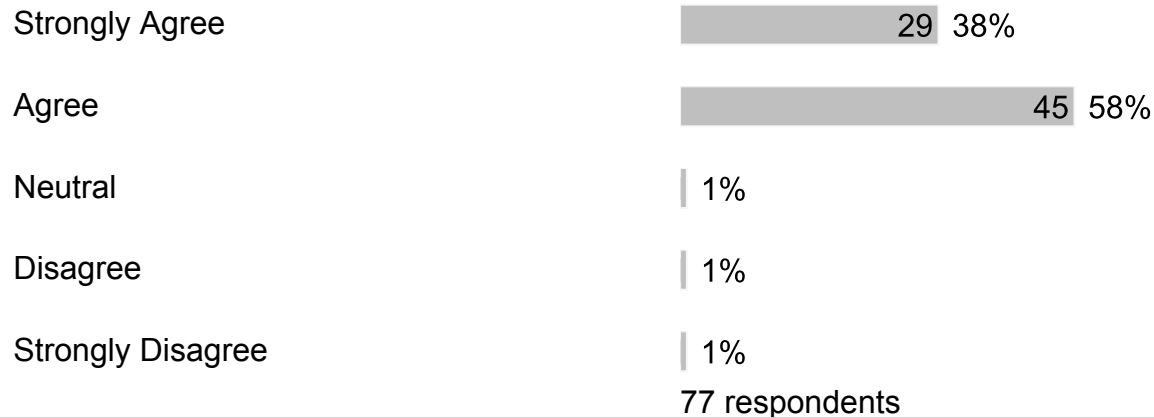
77 respondents

11. My child's teachers use a variety of teaching strategies.

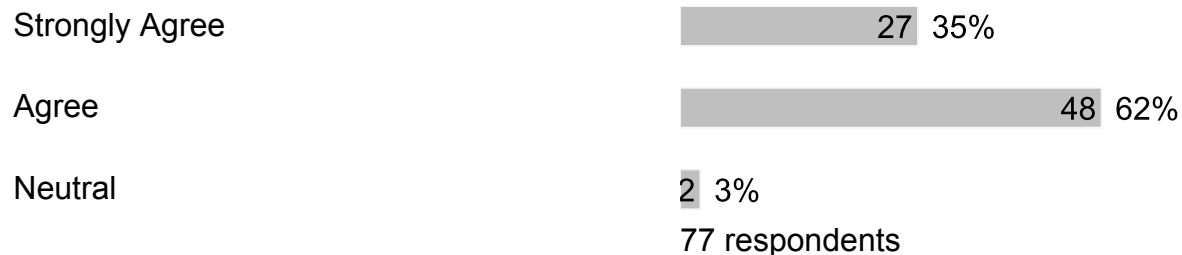




12. My child's teachers adjust the instruction to meet my child's learning needs.



13. My child sees a relationship between what is being taught and everyday life.

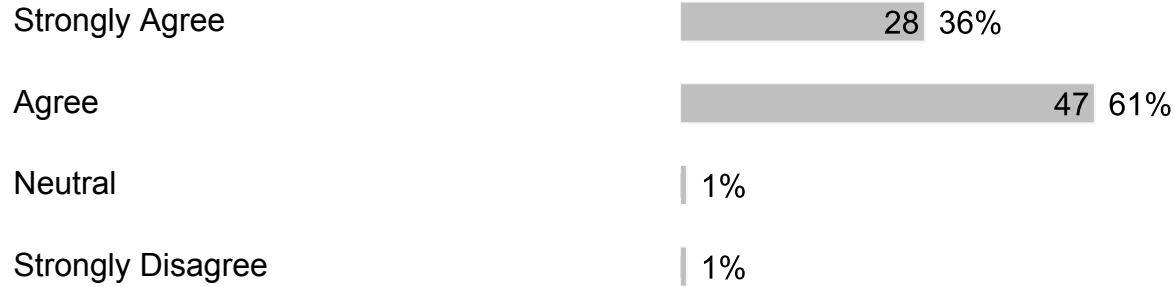


14. Clear learning expectations are set for my child.



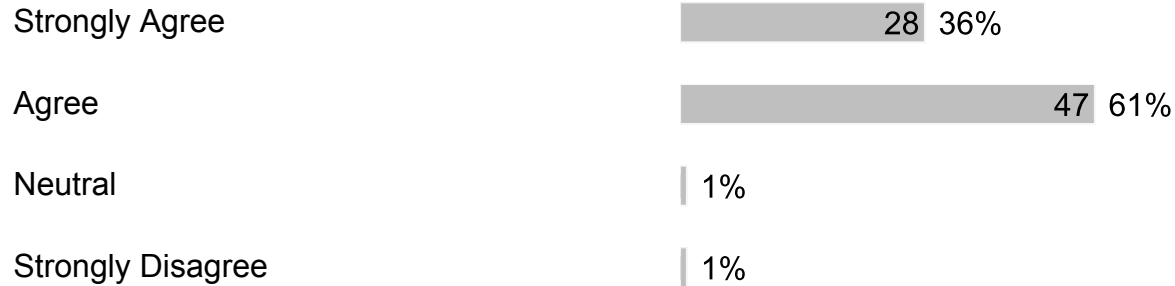
77 respondents

15. My child's understanding of what was taught is regularly assessed.



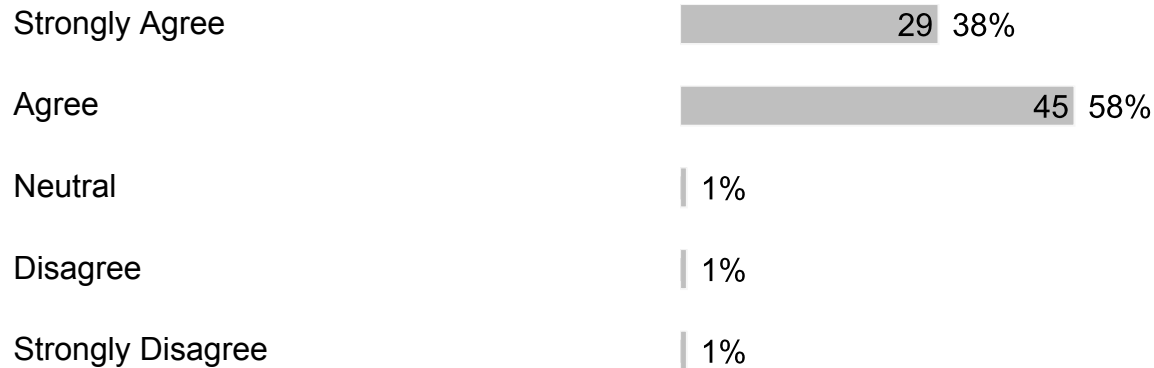
77 respondents

16. Our school works to keep instructional time free from distraction.



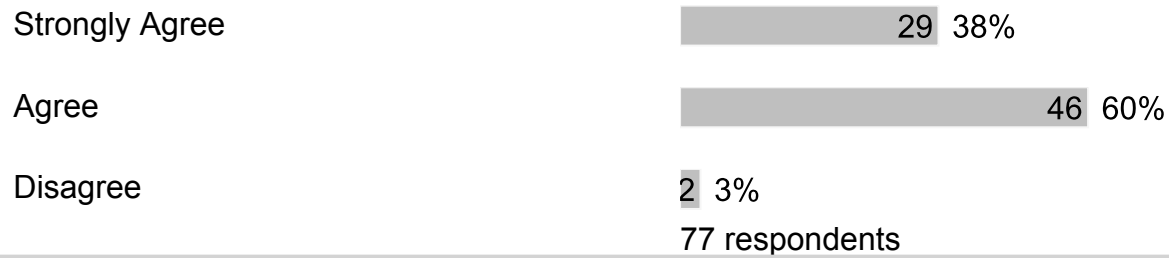
77 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

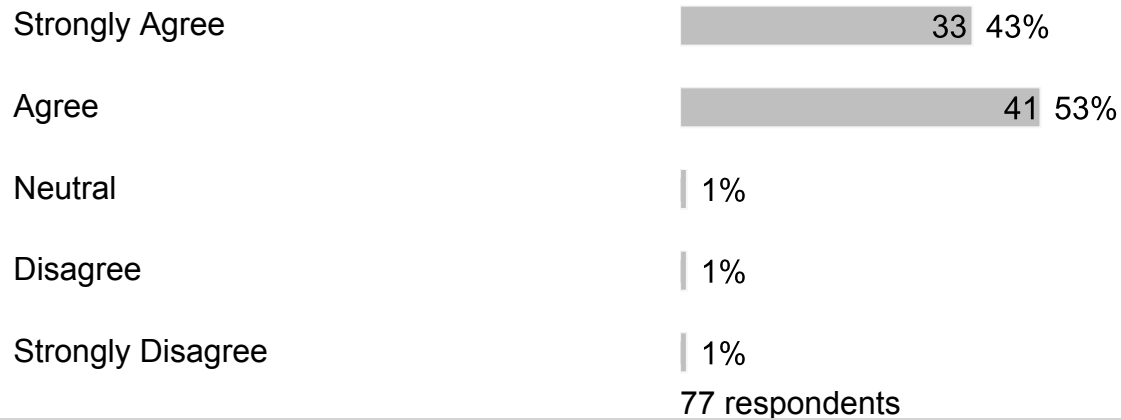


77 respondents

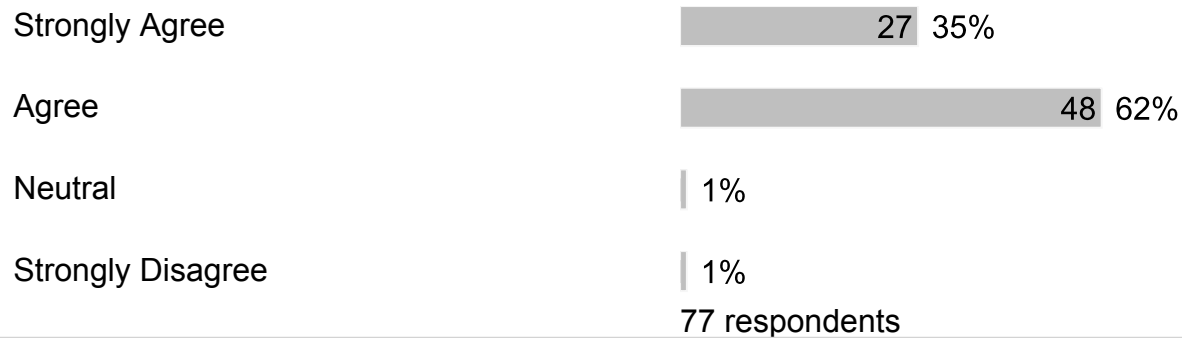
18. My child's teachers report on my child's progress in easy to understand language.



19. Teachers schedule conferences to share student learning progress with families.



20. My child is prepared for success in the next school year.



21. Families are encouraged to volunteer.



Agree 43 56%

Neutral 7 9%

77 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 26 34%

Agree 46 60%

Neutral 5 6%

77 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 25 33%

Agree 49 64%

Neutral 2 3%

76 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 27 35%

Agree 46 60%

Neutral 4 5%

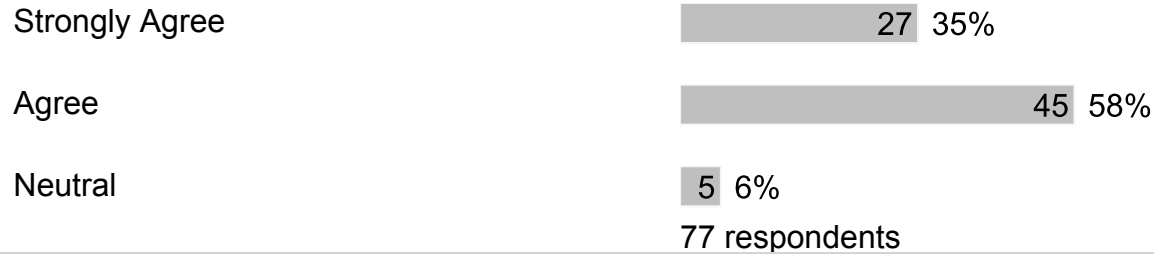
77 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 27 35%



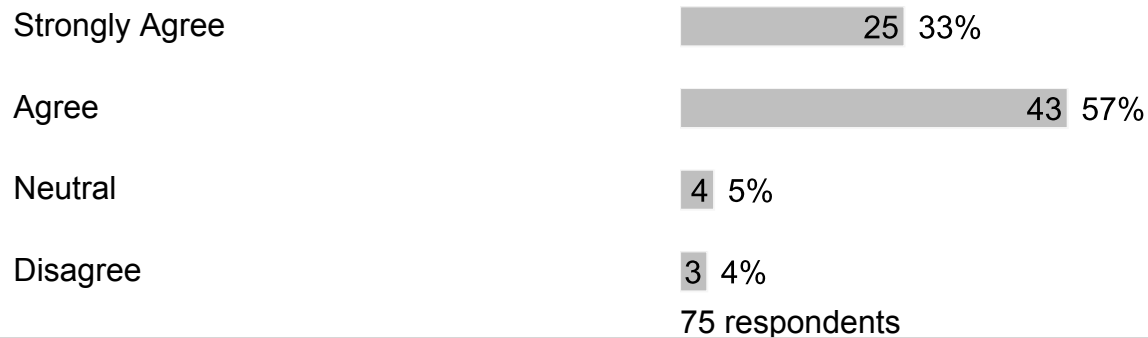
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



Agree 48 62%

Neutral 4 5%

77 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 25 32%

Agree 43 56%

Neutral 9 12%

77 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 30 39%

Agree 46 60%

Neutral 1 1%

77 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report