

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/20/2025



surveys

Custom Survey

1 survey(s) 41 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

| | | |
|----------------------|----|-----|
| Male | 3 | 7% |
| Female | 37 | 90% |
| Prefer not to answer | 1 | 2% |

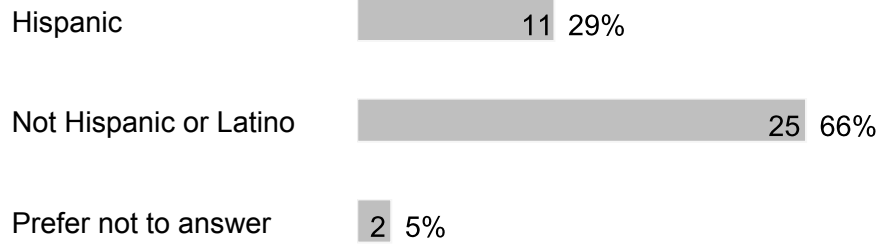
41 respondents

2. Ethnicity

| | | |
|---------------------------|----|-----|
| Black or African American | 2 | 5% |
| White | 32 | 84% |
| Multiracial | 2 | 5% |
| Other | 2 | 5% |

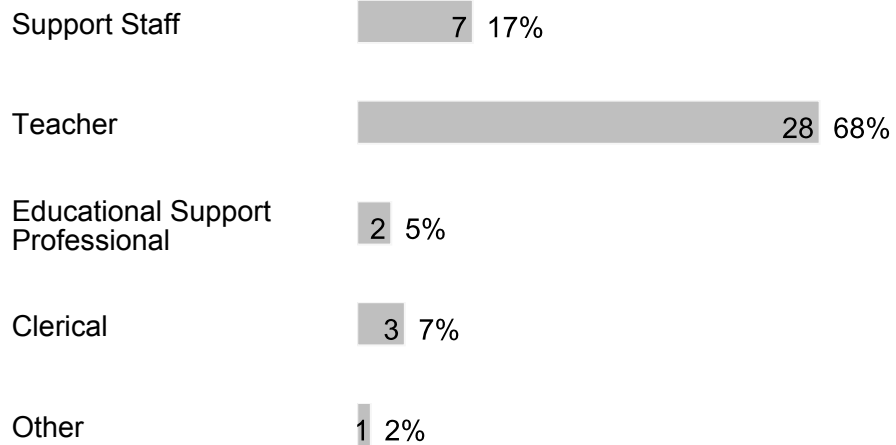
38 respondents

3. Ethnicity



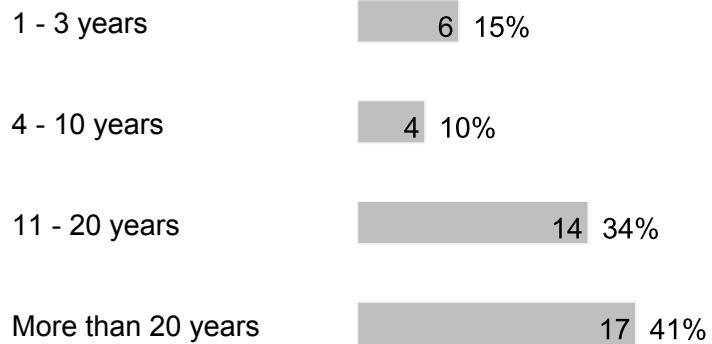
38 respondents

4. Role



41 respondents

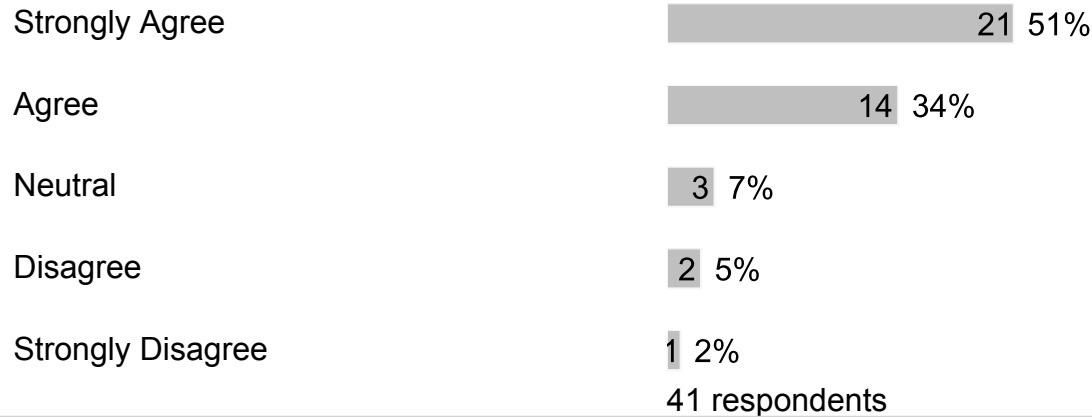
5. Experience



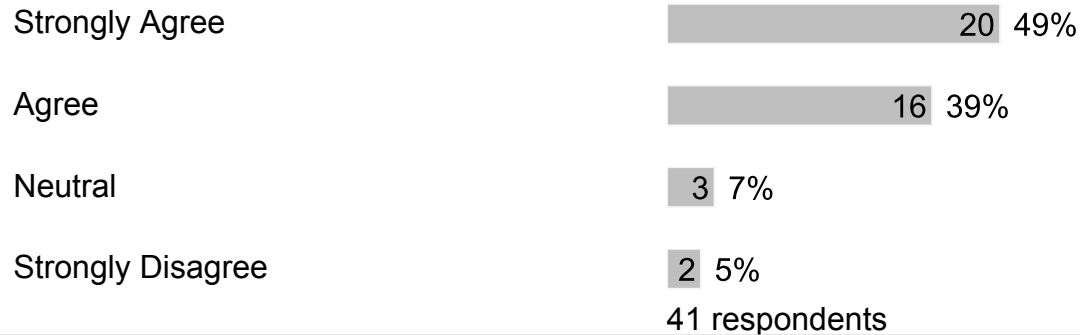
41 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





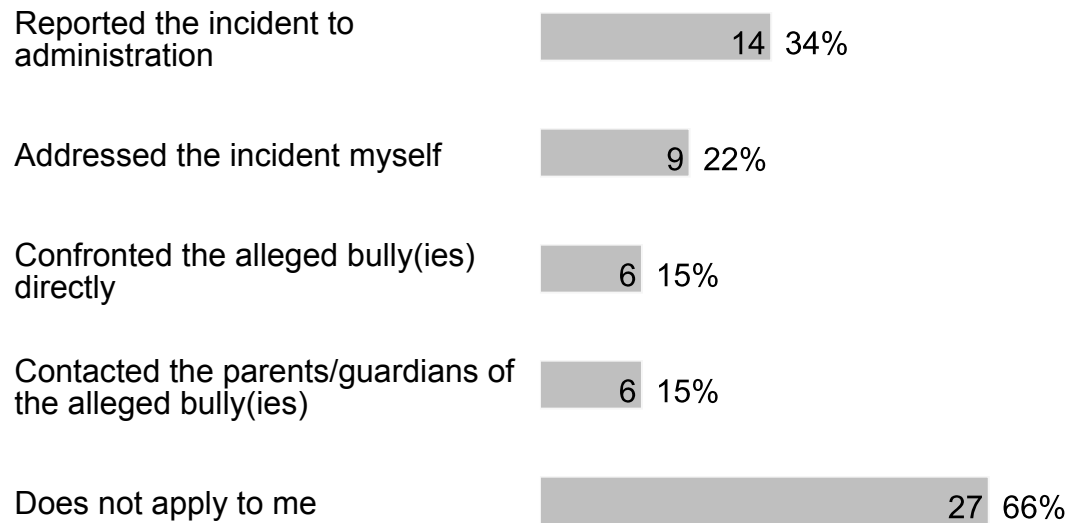
41 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



41 respondents

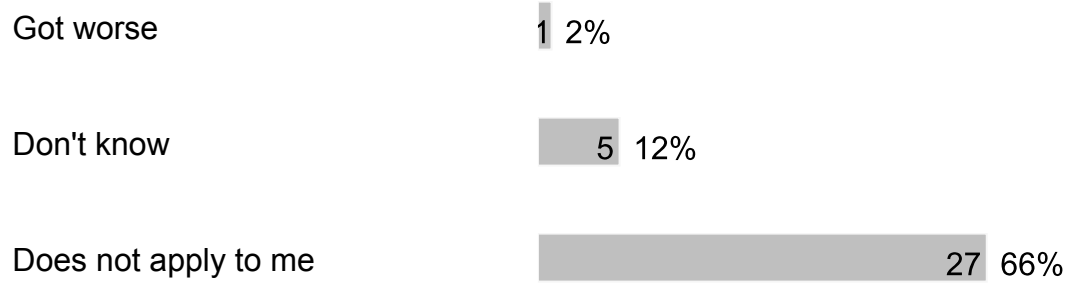
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



41 respondents

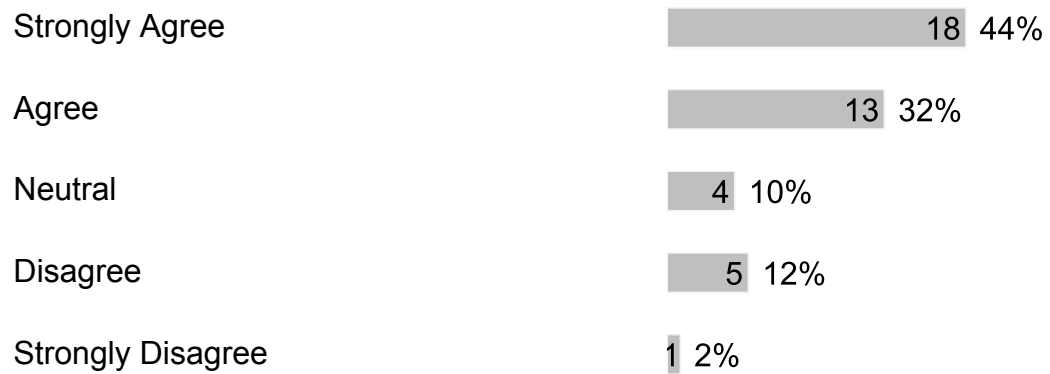
6. After addressing the bullying or cyberbullying reported to me, the bullying:





41 respondents

7. In my school, rules are applied equally to students.



41 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

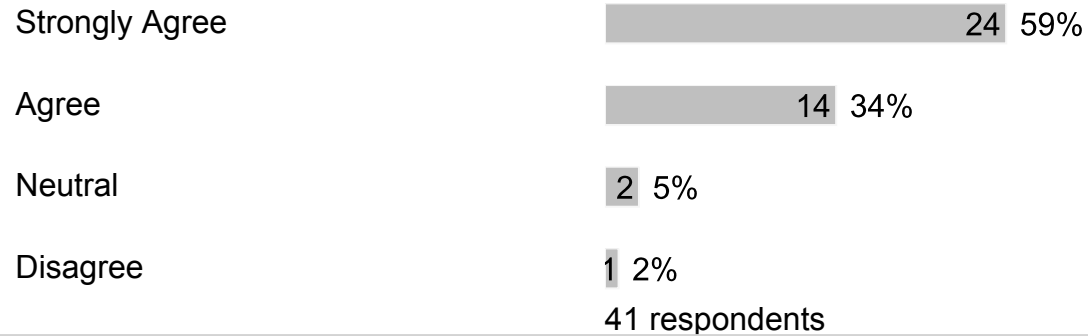
Strongly Agree  29 71%

Agree  12 29%

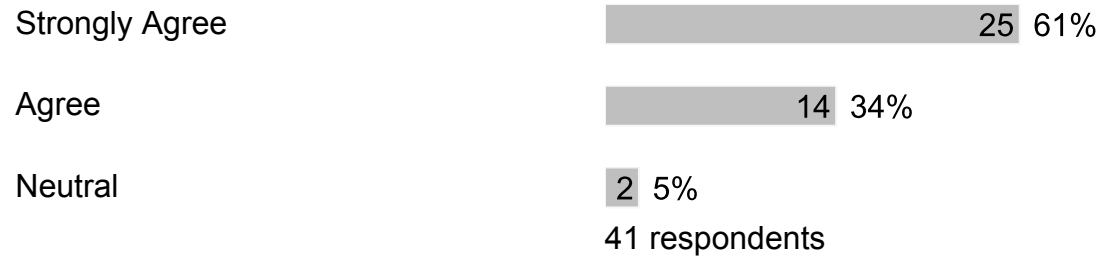
41 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 20 49%

Agree 20 49%

Neutral 1 2%

41 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 31 76%

Agree 8 20%

Neutral 2 5%

41 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 26 63%

Agree 10 24%

Neutral 4 10%

Disagree 1 2%

41 respondents

4. In my school, adults treat students with respect.

Strongly Agree 23 56%

Agree 17 41%

Disagree 1 2%

41 respondents

5. In my school, students treat adults with respect.

Strongly Agree 8 20%

Agree 18 44%

Neutral 8 20%

Disagree 5 12%

Strongly Disagree 2 5%

41 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 16 39%

Agree 24 59%

Neutral 1 2%

41 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 36 88%

College and/or Career Planning 2 5%

Family Counseling 9 22%

Athletics 2 5%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 29 71%

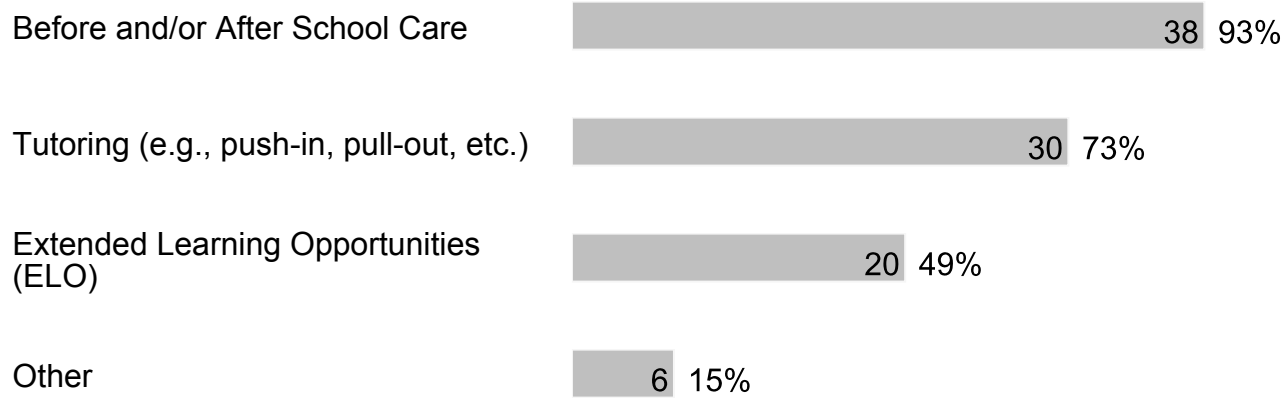
Performing Arts 7 17%

Mentoring 13 32%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 21 51%

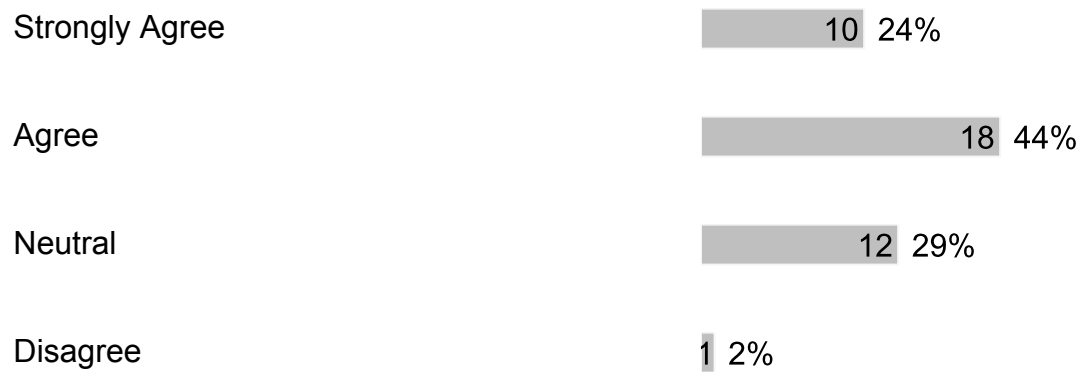
Peer Counseling/Peer Mediation 5 12%

ROTC 1 2%



41 respondents

8. Our school implements changes based on the feedback from staff.



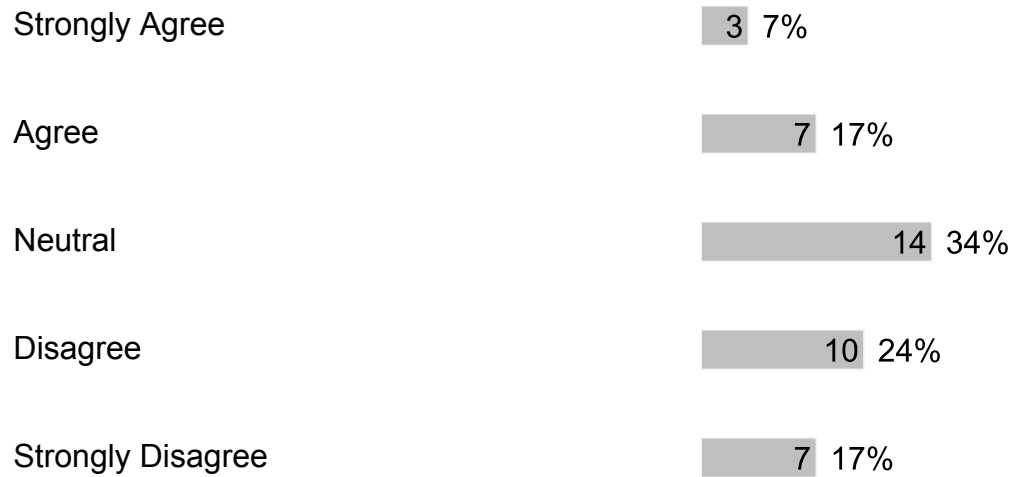
41 respondents

9. Our school maintains facilities that support student learning.



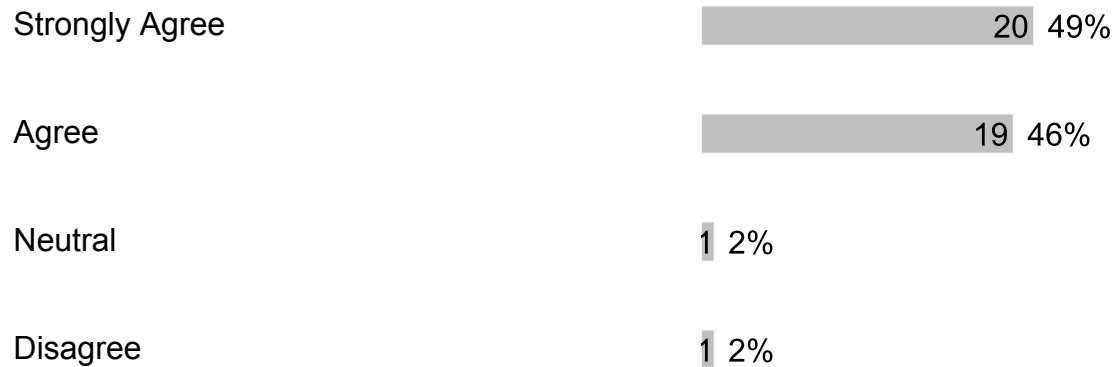
41 respondents

10. I enjoy eating food prepared by the cafeteria.



41 respondents

11. Families regularly participate in school involvement activities offered by our school.



41 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 17 41%

41 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 13 32%

Agree 17 41%

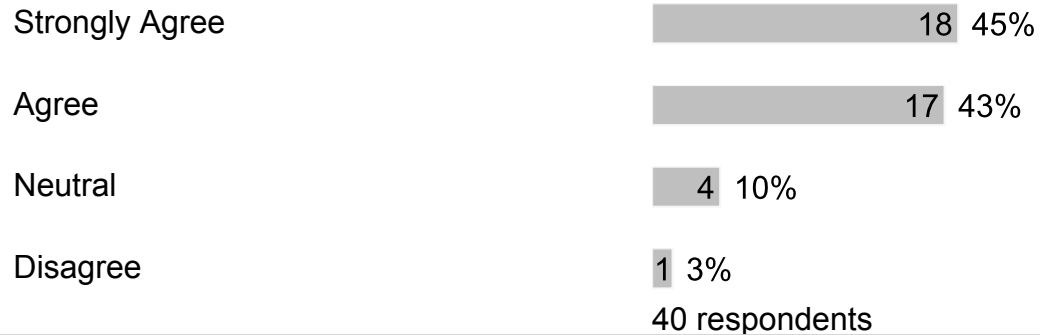
Neutral 10 24%

Disagree 1 2%

41 respondents

G. Section 6

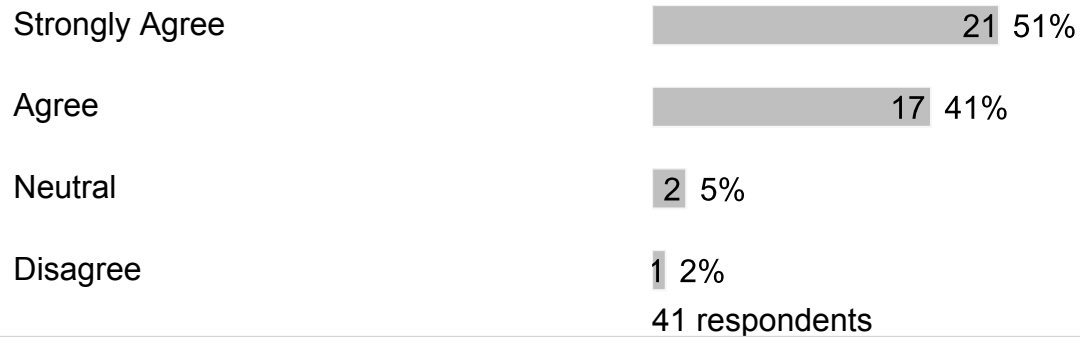
1. Our school has a culture of high expectations.



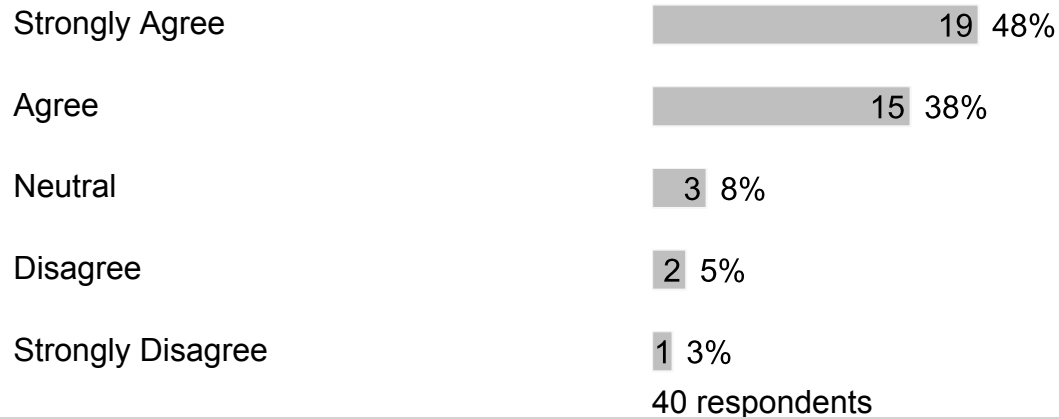
2. Our school has a continuous improvement process.



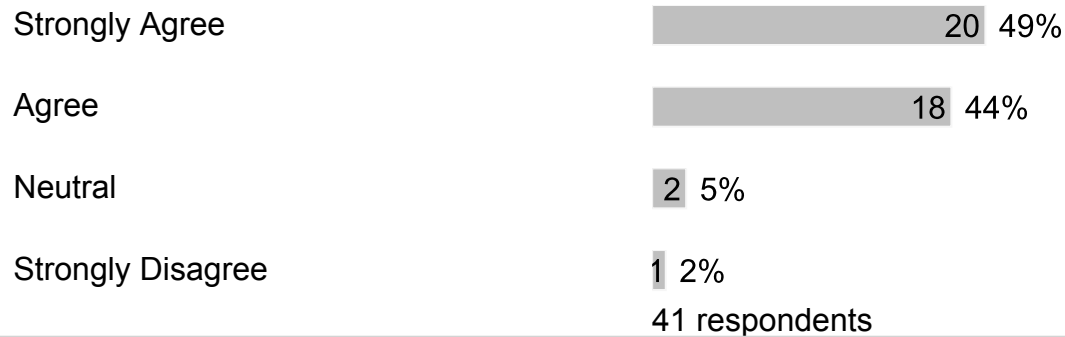
3. Our school's leaders expect staff members to hold all students to high academic standards.



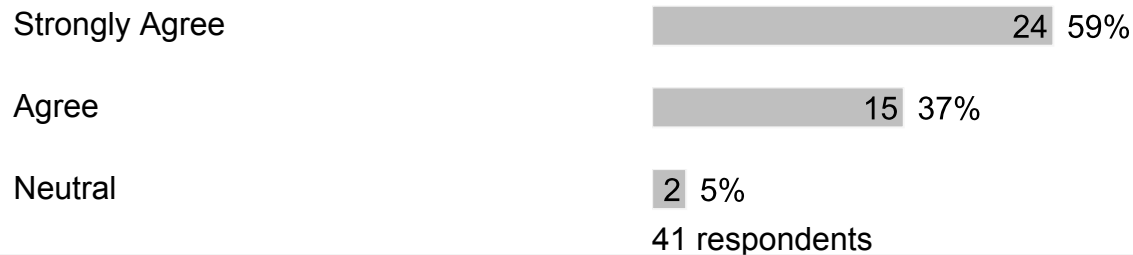
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Neutral 5 12%

Disagree 1 2%

41 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 23 56%

Agree 15 37%

Neutral 2 5%

Disagree 1 2%

41 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 22 54%

Agree 16 39%

Neutral 3 7%

41 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 27 66%

Agree 14 34%

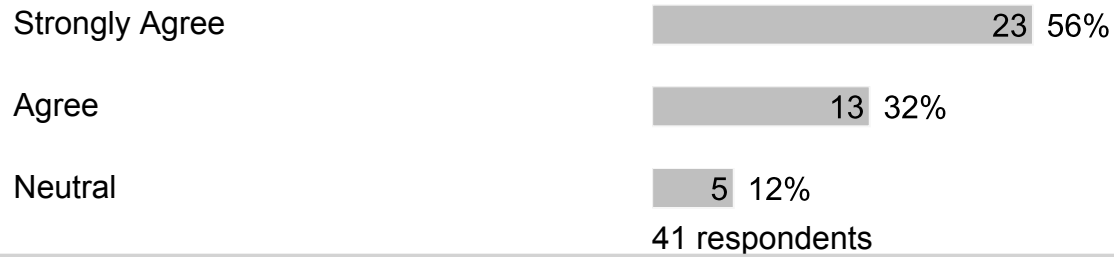
41 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

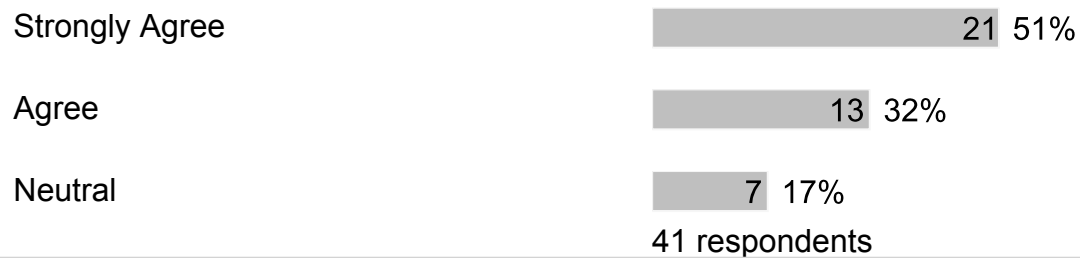
Strongly Agree 18 44%



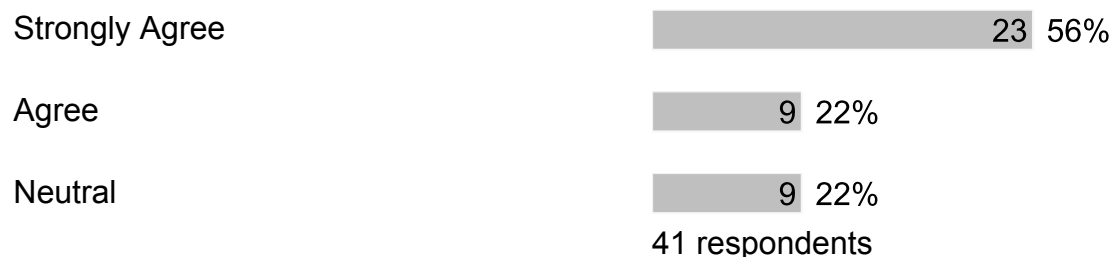
12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



Agree 9 23%

Neutral 9 23%

40 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 24 59%

Agree 9 22%

Neutral 7 17%

Disagree 1 2%

41 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 25 61%

Agree 13 32%

Neutral 2 5%

Disagree 1 2%

41 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 19 46%

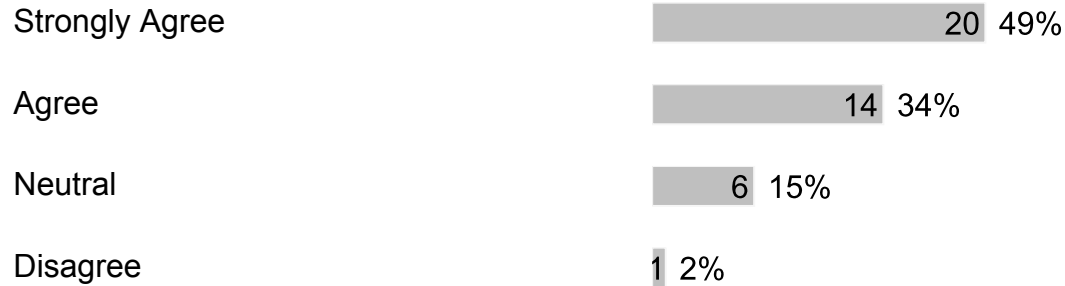
Agree 13 32%

Neutral 8 20%

Disagree 1 2%

41 respondents

19. In our school, staff members provide peer coaching to teachers.



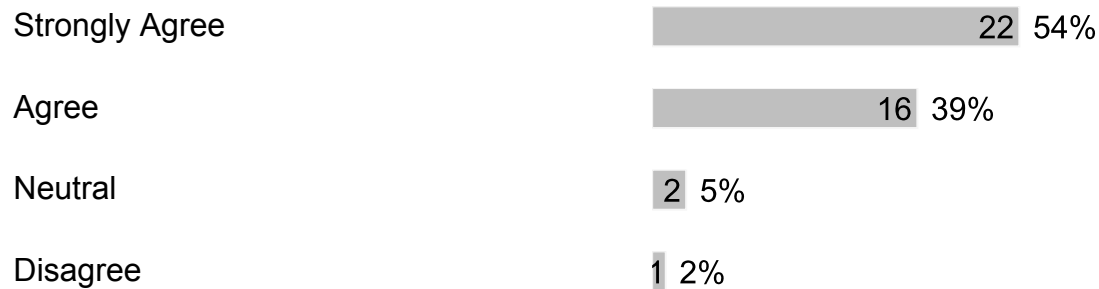
41 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



41 respondents

21. I am provided with professional development opportunities that are relevant to my role.



41 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



Agree 18 44%

Neutral 3 7%

41 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 27 68%

Agree 10 25%

Neutral 3 8%

40 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 17 41%

Agree 16 39%

Neutral 6 15%

Disagree 1 2%

Strongly Disagree 1 2%

41 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 20 49%

Agree 21 51%

41 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 19 46%

Agree 21 51%

Neutral 1 2%

41 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 21 51%

Agree 14 34%

Neutral 6 15%

41 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year 22 54%

3 or more times per year 8 20%

Does not apply 11 27%

41 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 23 56%

Agree 18 44%

41 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 19 46%

Agree 18 44%

Neutral 4 10%

41 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 18 44%

Agree 14 34%

Neutral 9 22%

41 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 19 46%

Agree 19 46%

Neutral 3 7%

41 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 21 51%

Agree 17 41%

Neutral 3 7%

41 respondents

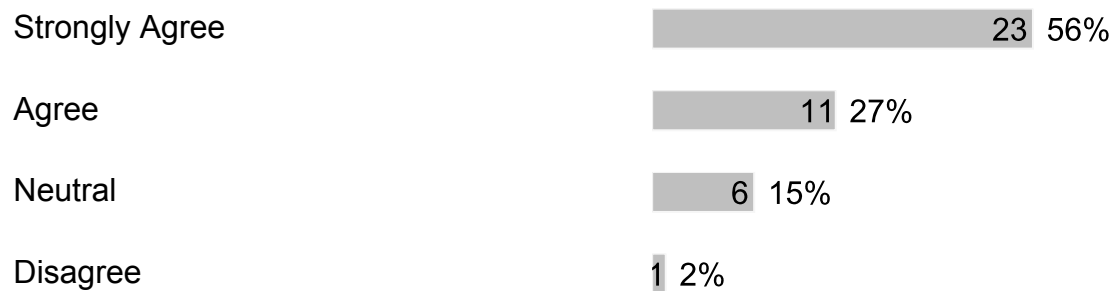
34. I am accessible via (check all that apply):

Emails 40 98%



41 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



41 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report