

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/19/2025





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Custom Survey

1 survey(s) 48 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	7	16%
Female	36	80%
Prefer not to answer	2	4%

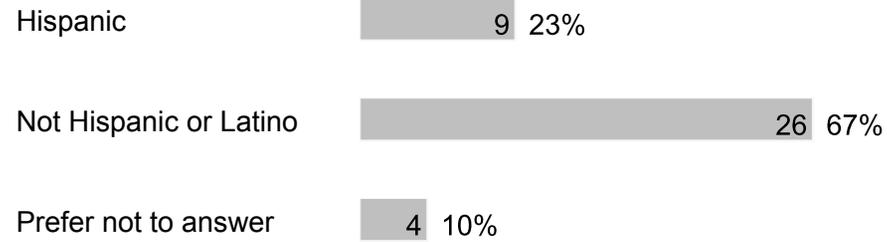
45 respondents

2. Ethnicity

Asian	2	5%
Black or African American	16	41%
White	11	28%
Multiracial	2	5%
Other	8	21%

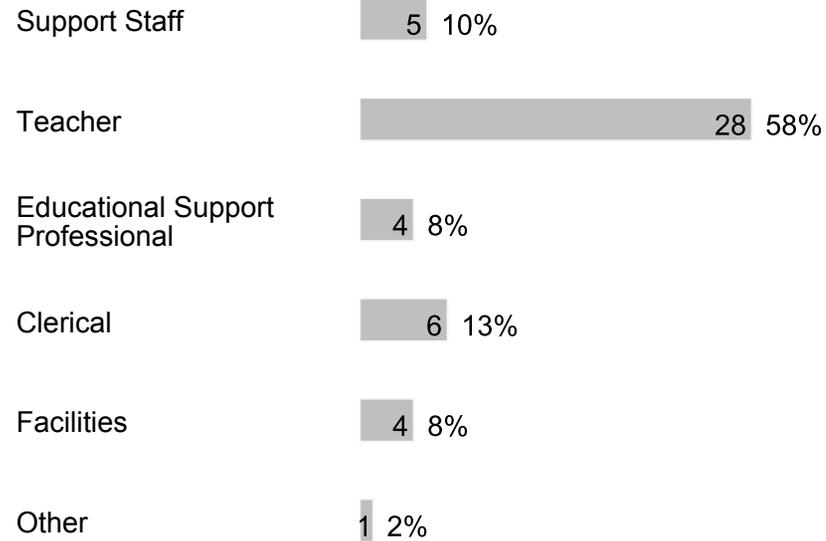
39 respondents

3. Ethnicity



39 respondents

4. Role



48 respondents

5. Experience



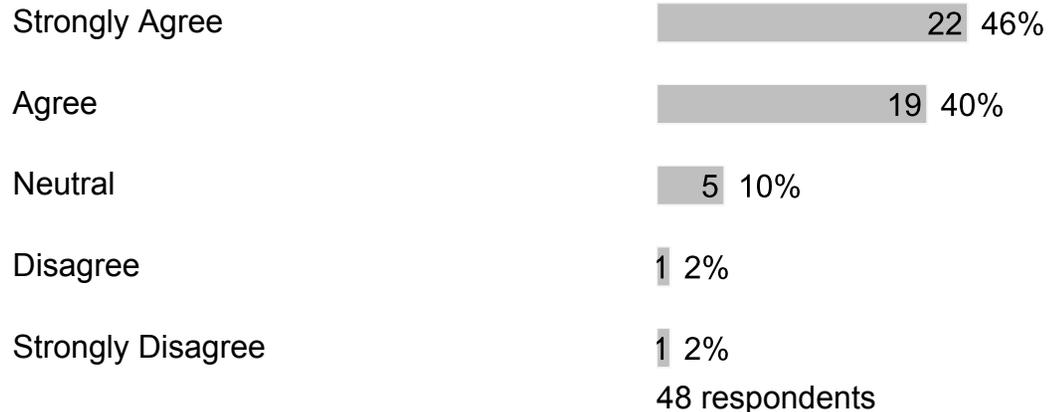
11 - 20 years 13 27%

More than 20 years 12 25%

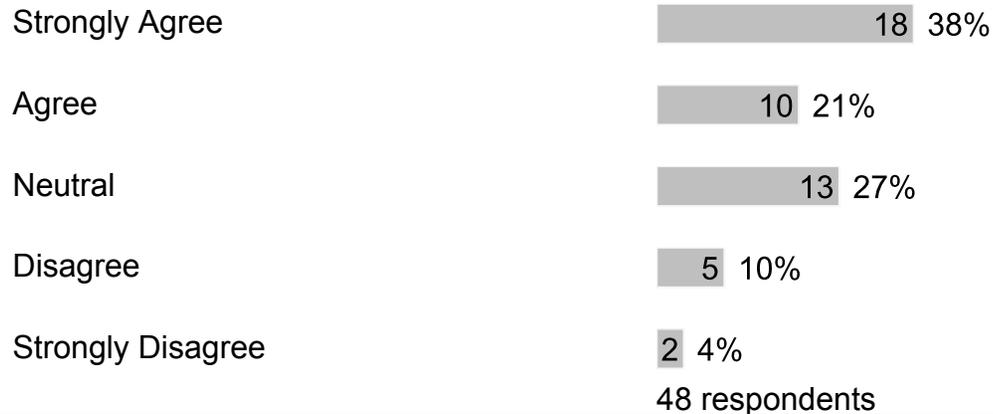
48 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



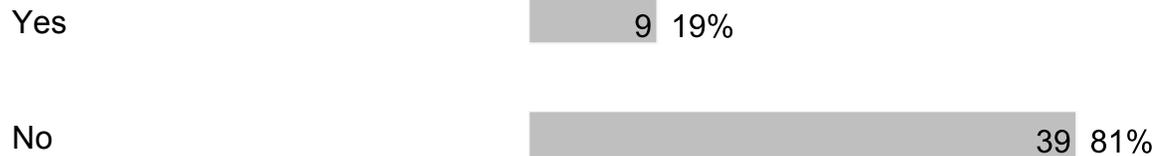
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	1	2%
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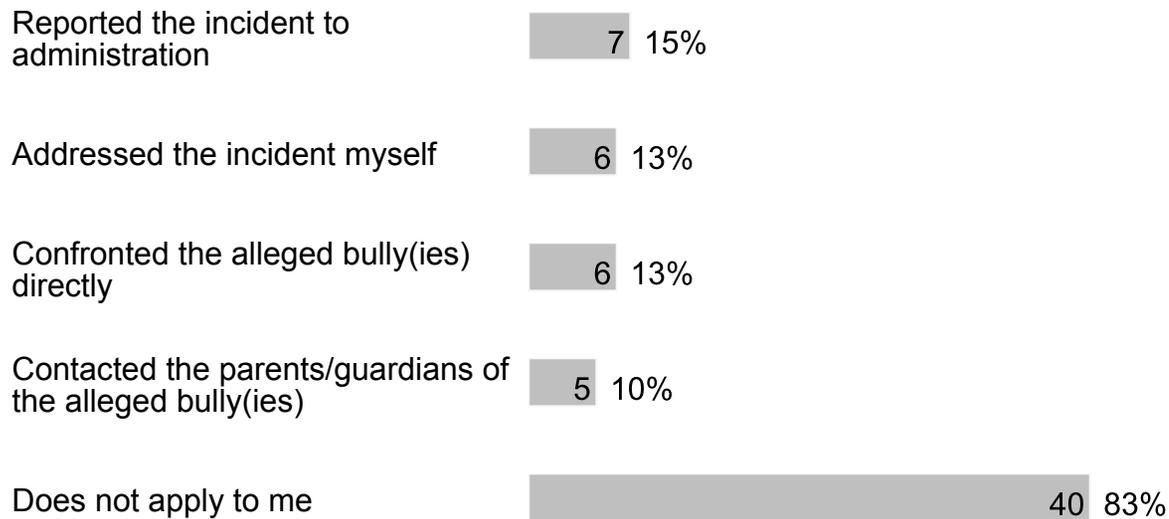
48 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



48 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



48 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 6 13%

Don't know 3 6%

Does not apply to me 39 81%

48 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 24 50%

Agree 16 33%

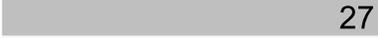
Neutral 6 13%

Disagree 2 4%

48 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  27 56%

Agree  18 38%

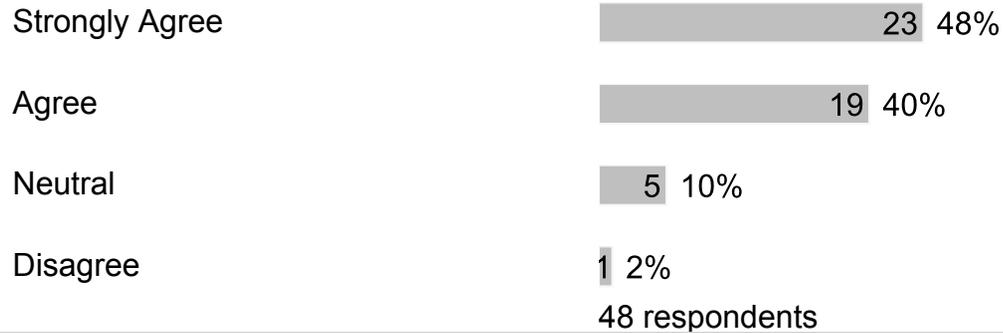
Neutral  2 4%

Strongly Disagree  1 2%

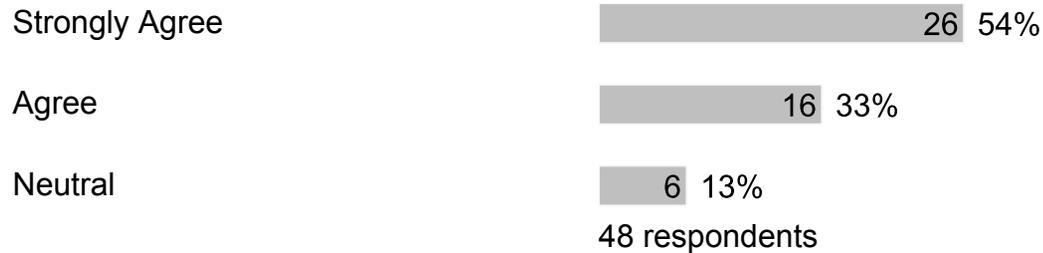
48 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 29 60%

Agree 17 35%

Neutral 2 4%

48 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 34 71%

Agree 11 23%

Neutral 3 6%

48 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 24 50%

Agree 18 38%

Neutral 3 6%

Disagree 2 4%

Strongly Disagree 1 2%

48 respondents

4. In my school, adults treat students with respect.

Strongly Agree 21 44%

Agree 24 50%

Neutral 3 6%

48 respondents

5. In my school, students treat adults with respect.

Strongly Agree 11 23%

Agree 18 38%

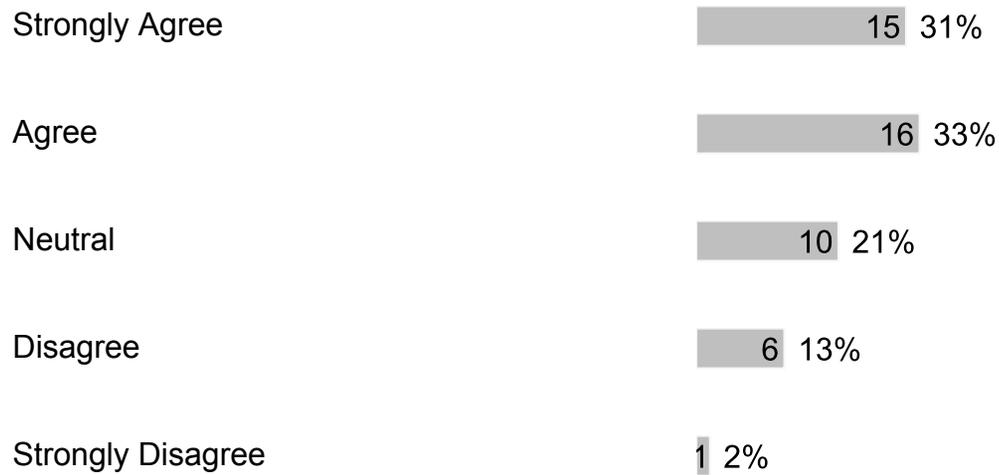
Neutral 11 23%

Disagree 6 13%

Strongly Disagree 2 4%

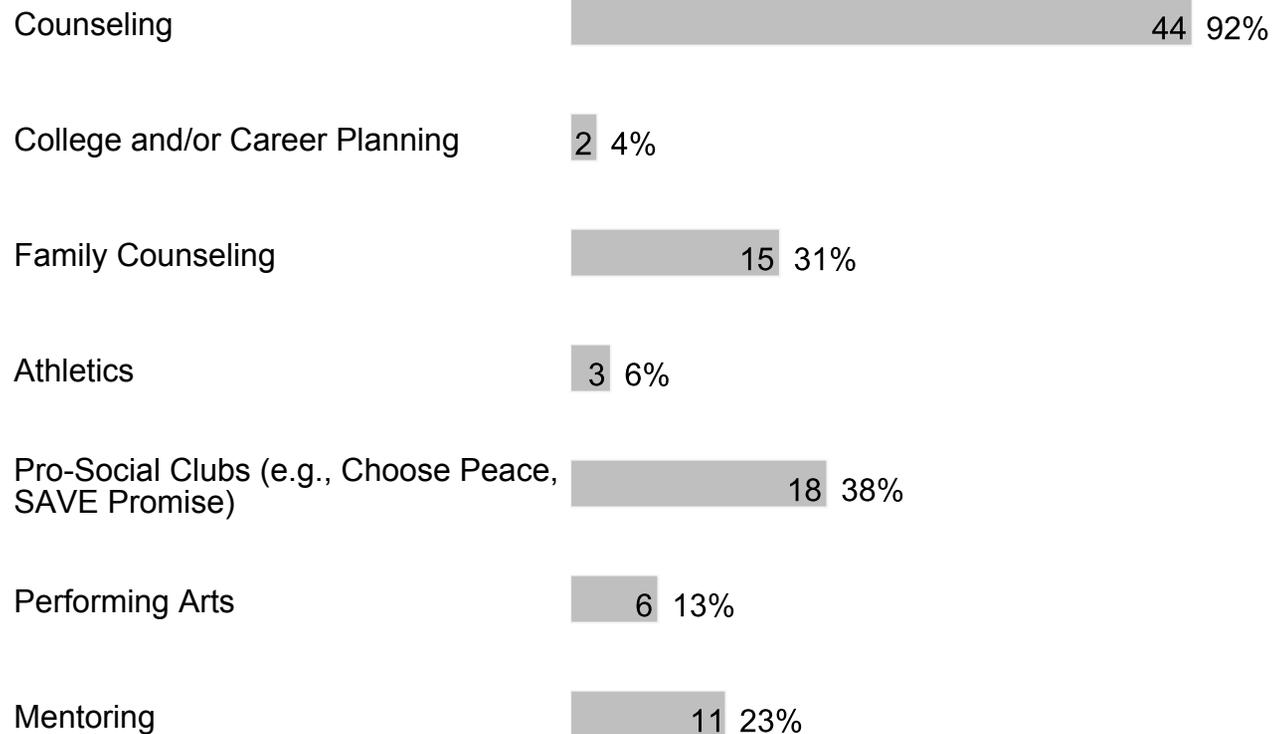
48 respondents

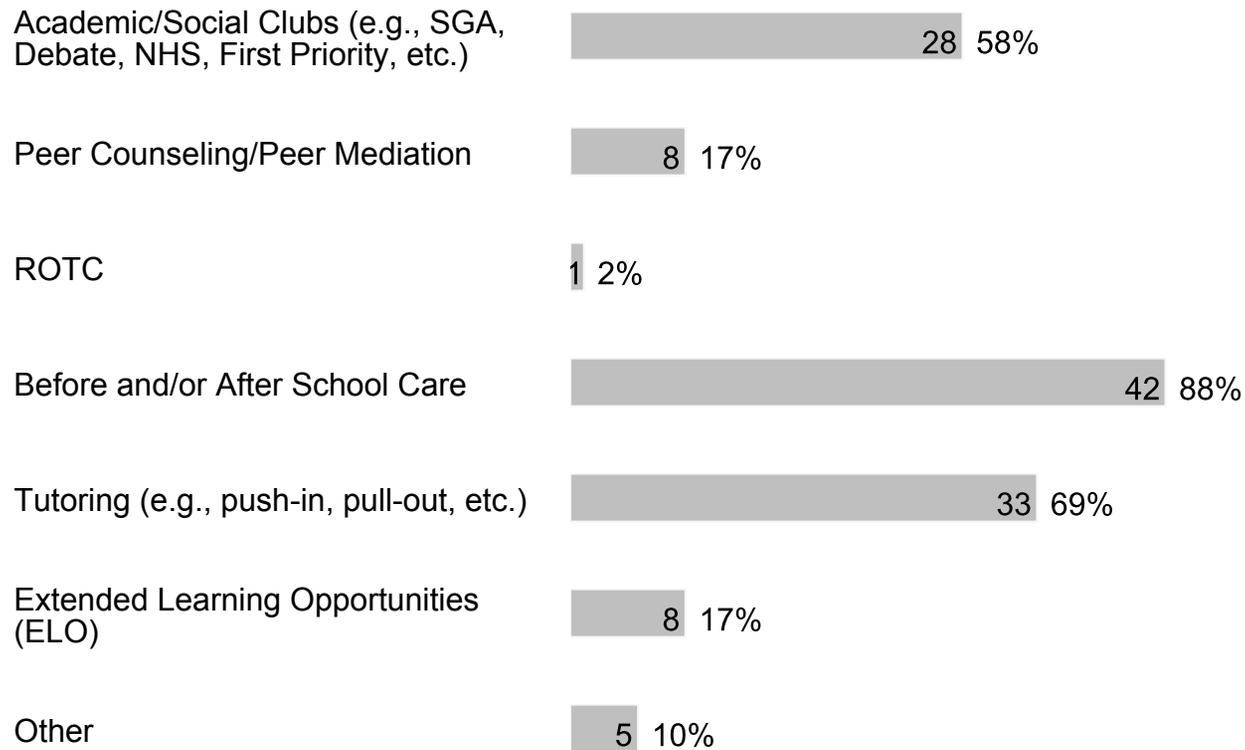
6. In my school, colleagues/adults treat each other with respect.



48 respondents

7. At my school the following programs/services are available (check all that apply):





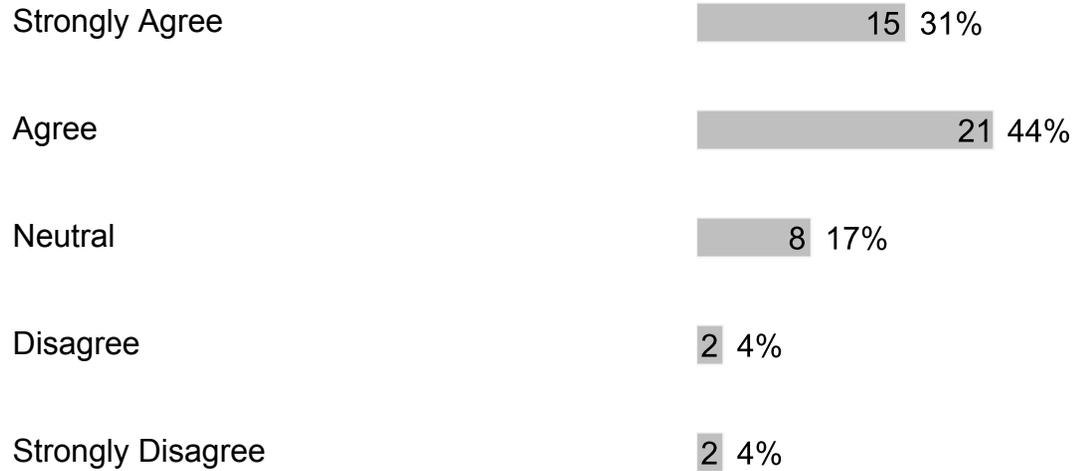
48 respondents

8. Our school implements changes based on the feedback from staff.



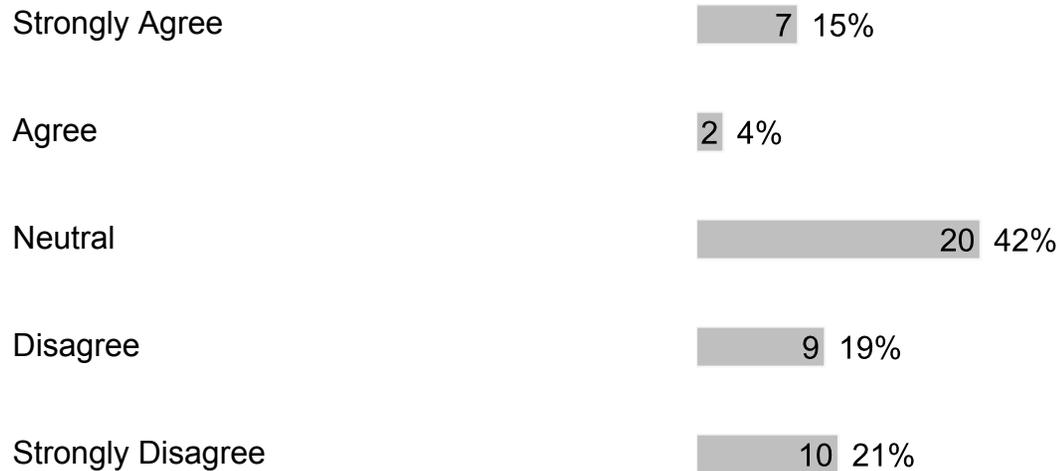
48 respondents

9. Our school maintains facilities that support student learning.



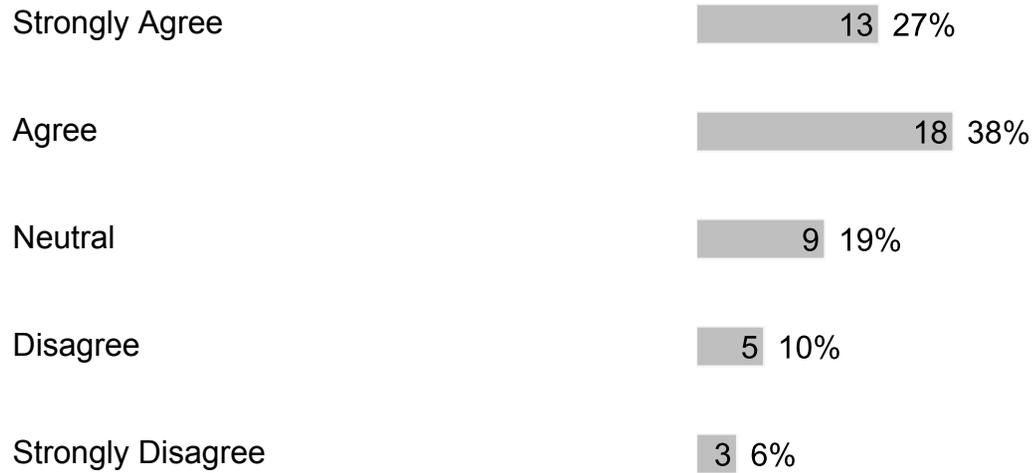
48 respondents

10. I enjoy eating food prepared by the cafeteria.



48 respondents

11. Families regularly participate in school involvement activities offered by our school.



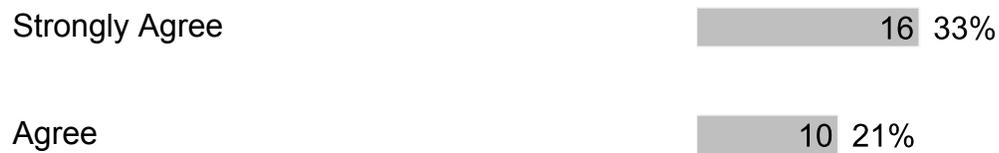
48 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



48 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



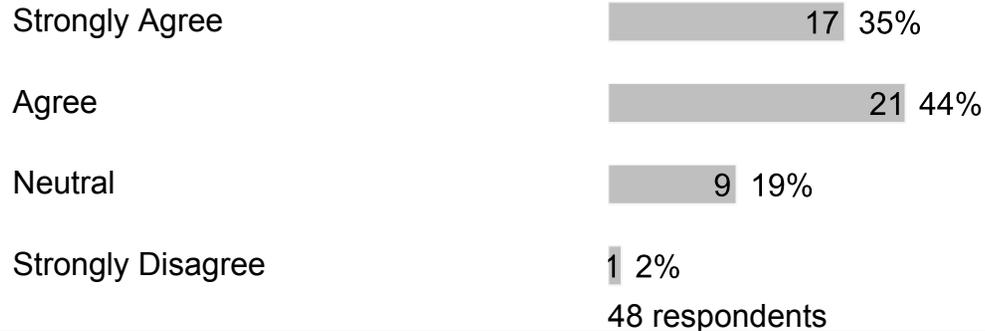
Neutral 21 44%

Strongly Disagree 1 2%

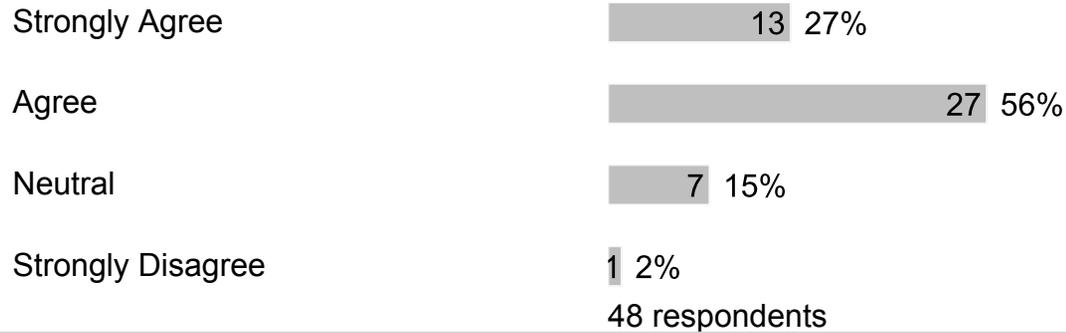
48 respondents

G. Section 6

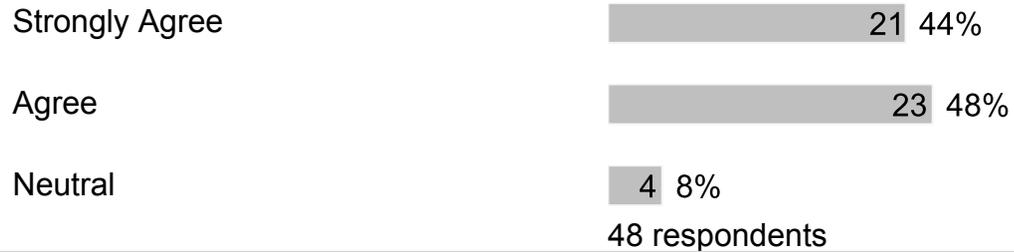
1. Our school has a culture of high expectations.



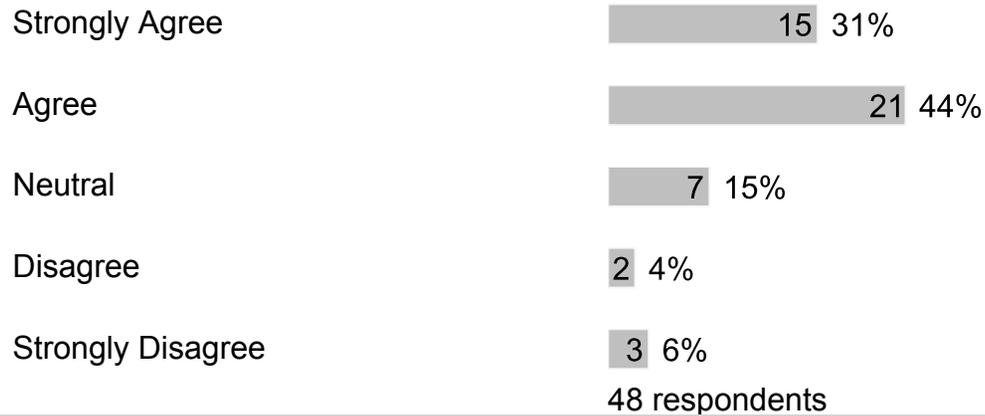
2. Our school has a continuous improvement process.



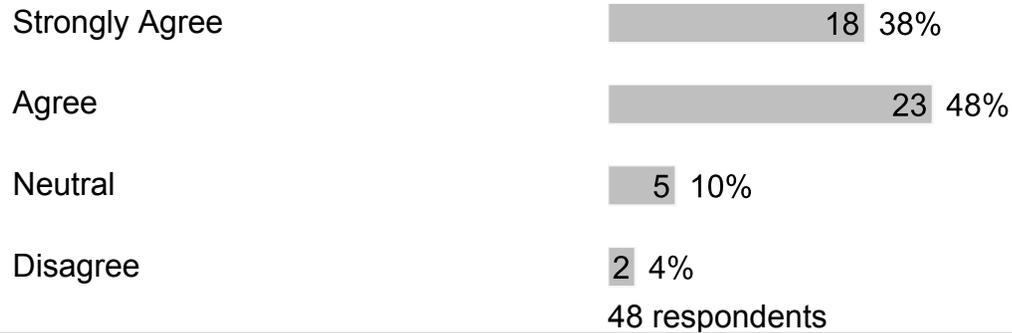
3. Our school's leaders expect staff members to hold all students to high academic standards.



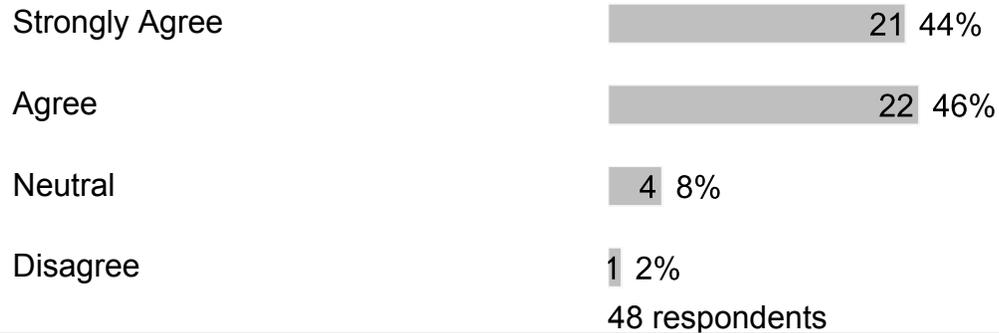
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.

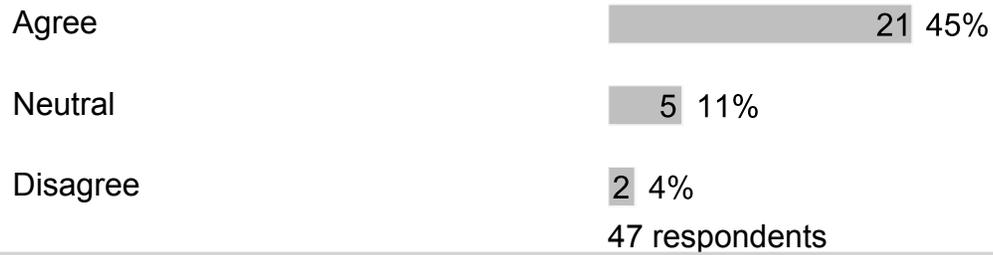


6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

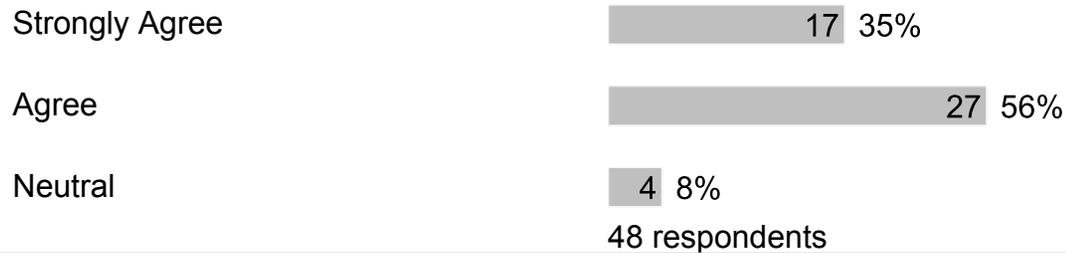




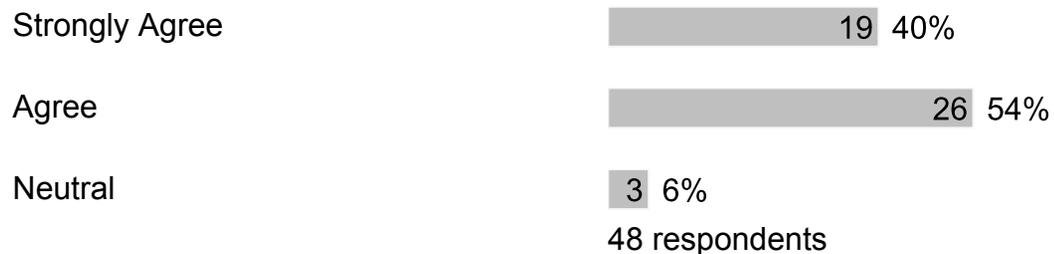
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



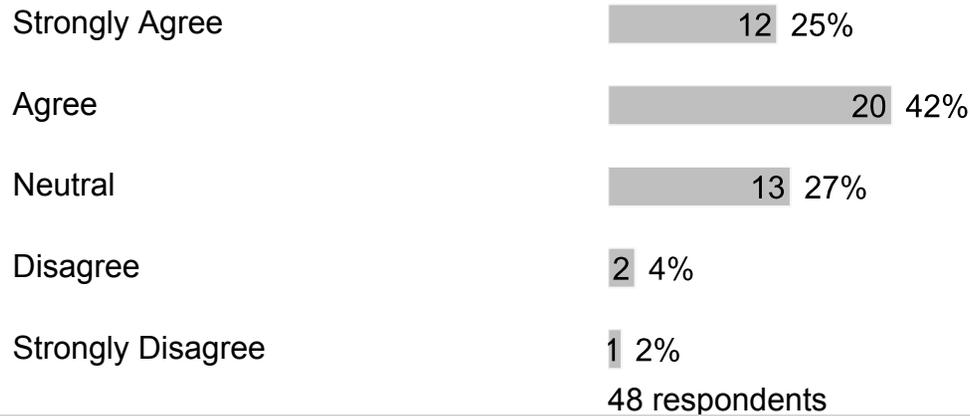
9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



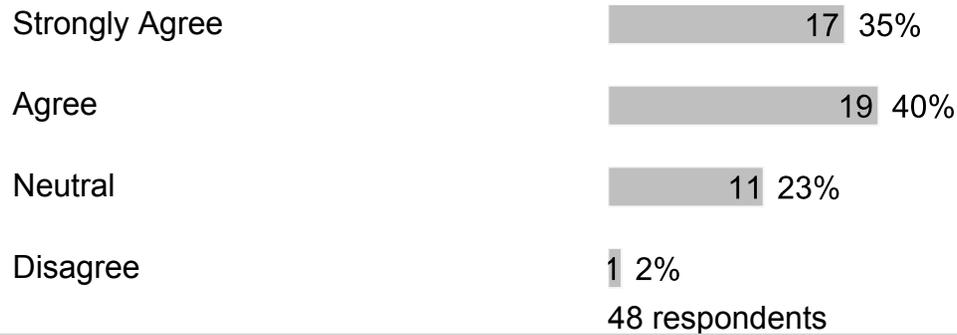
11. In our school, a formal process is in place to support new staff members in their professional practice.



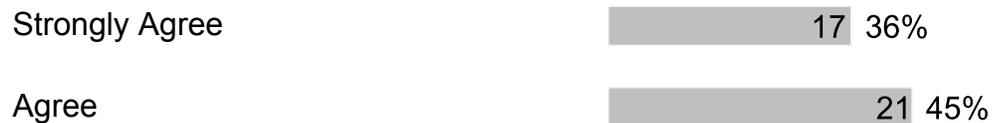
12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



Neutral 9 19%
47 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 19 40%

Agree 19 40%

Neutral 9 19%
47 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 19 40%

Agree 21 45%

Neutral 7 15%
47 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 15 32%

Agree 20 43%

Neutral 12 26%
47 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 17 36%

Agree 16 34%

Neutral 12 26%

Disagree 2 4%

47 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 12 26%

Agree 27 57%

Neutral 8 17%

47 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 18 38%

Agree 25 52%

Neutral 5 10%

48 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 17 36%

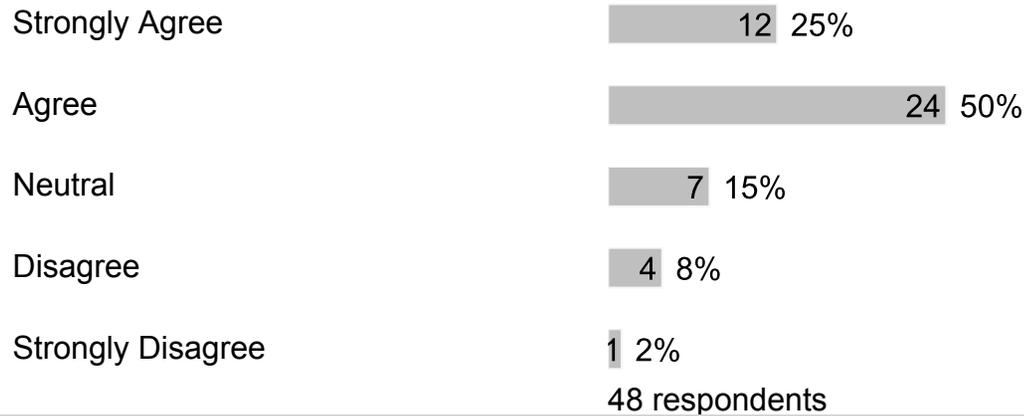
Agree 26 55%

Neutral 3 6%

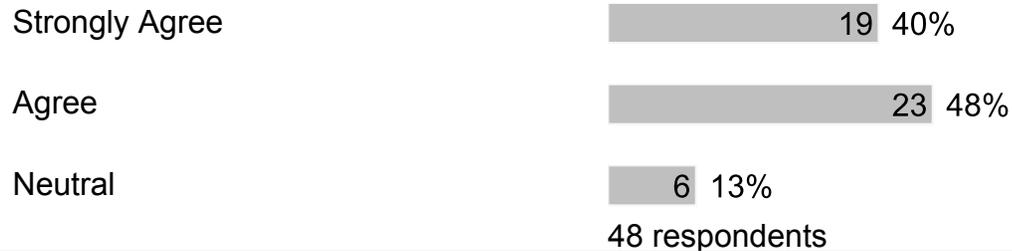
Disagree 1 2%

47 respondents

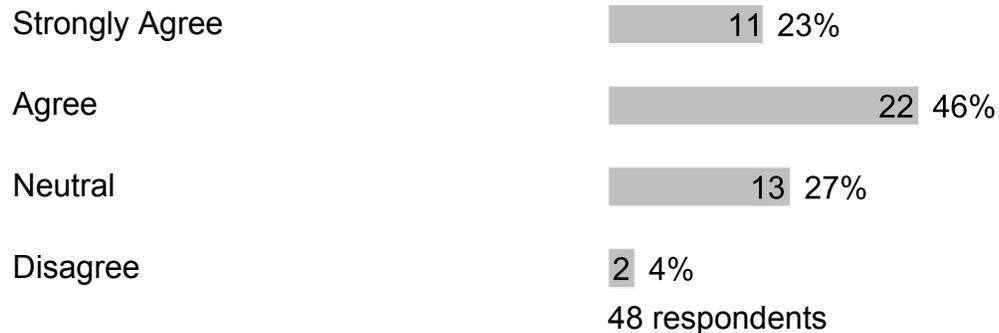
22. Our school shares responsibility for student learning with its staff, parents and community members.



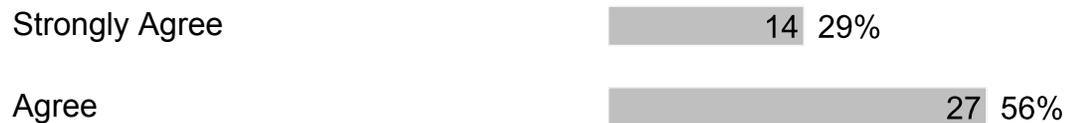
23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



Neutral 7 15%
48 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 16 34%
Agree 23 49%
Neutral 8 17%
47 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 17 35%
Agree 24 50%
Neutral 7 15%
48 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year 27 56%
Does not apply 21 44%
48 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 24 50%
Agree 18 38%

Neutral 6 13%
48 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 19 40%

Agree 20 42%

Neutral 9 19%
48 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 12 25%

Agree 20 42%

Neutral 13 27%

Disagree 2 4%

Strongly Disagree 1 2%

48 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 15 31%

Agree 22 46%

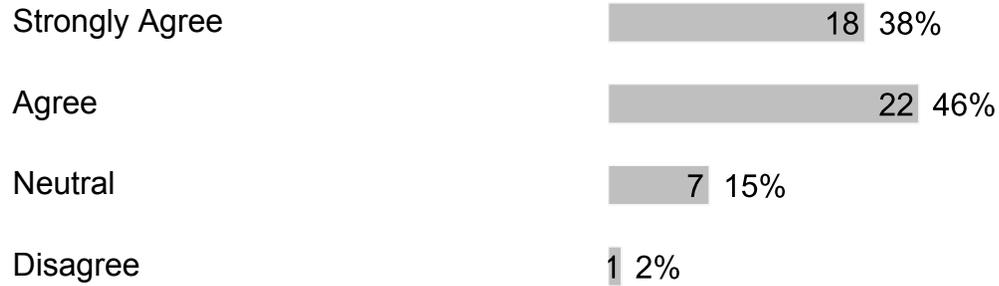
Neutral 8 17%

Disagree 2 4%

Strongly Disagree 1 2%

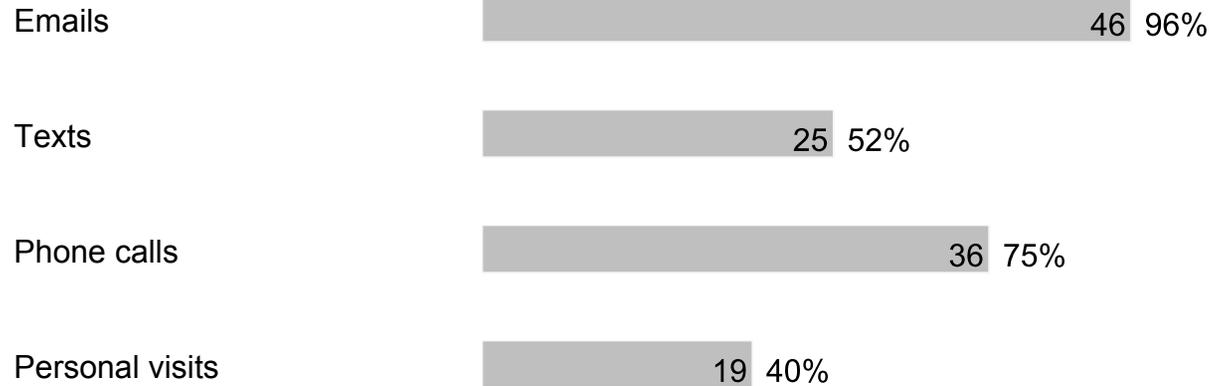
48 respondents

33. Our school communicates information in ways that are easy for families to understand.



48 respondents

34. I am accessible via (check all that apply):



48 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



47 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report