

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/19/2025



surveys

Custom Survey

1 survey(s) 80 response(s)

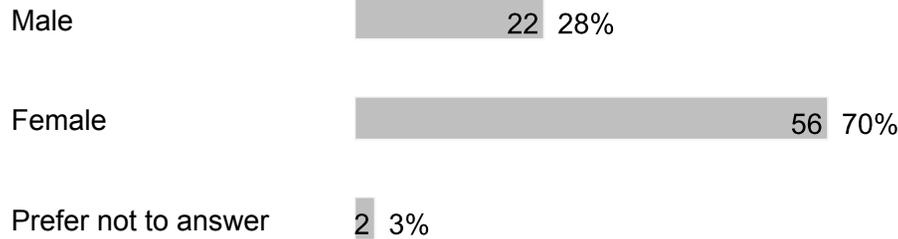
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

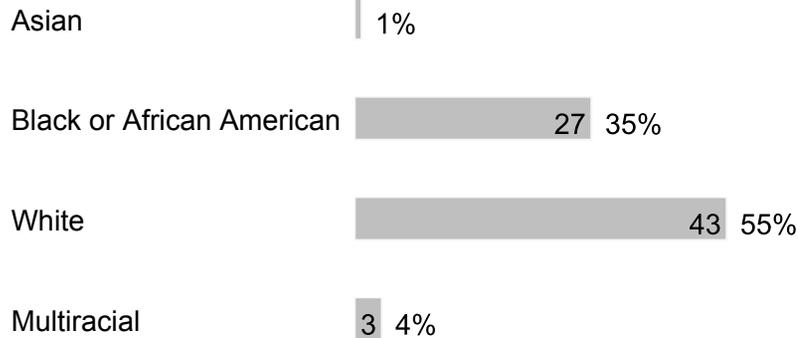
Number of Responses | Percentages of Total Responses

1. Gender



80 respondents

2. Race



Other 4 5%

78 respondents

3. Ethnicity

Hispanic 31 42%

Non-Hispanic or Latino 35 48%

Prefer not to answer 7 10%

73 respondents

4. Grade

Grade PK 10 13%

Grade K 14 18%

Grade 1 14 18%

Grade 2 6 8%

Grade 3 14 18%

Grade 4 9 11%

Grade 5 11 14%

Grade 8 1 1%

Grade 11

| 1%

80 respondents

C. Section 2

1. My child feels safe at school.

Strongly Agree 62 78%

Agree 14 18%

Neutral 2 3%

Disagree 2 3%

80 respondents

2. My child's school is clean and well-maintained.

Strongly Agree 61 76%

Agree 15 19%

Neutral 3 4%

Disagree 1 1%

80 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 57 72%

Agree 17 22%

Neutral 3 4%

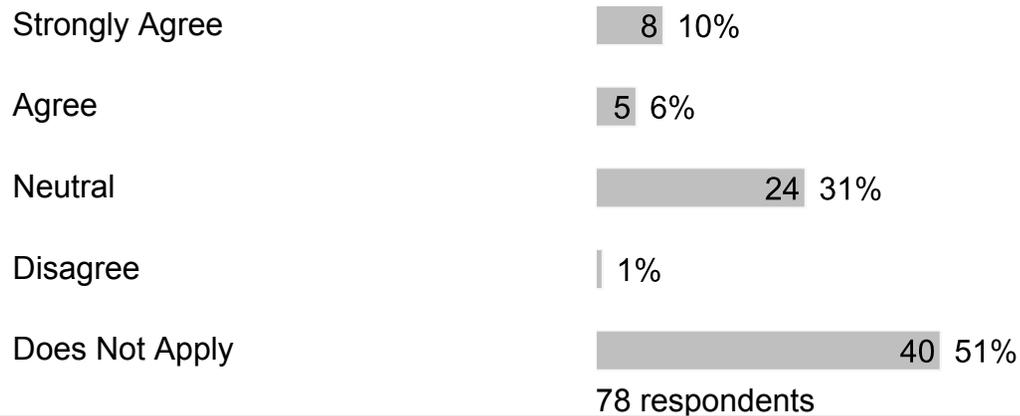
Disagree 2 3%

79 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.



6. After I contacted school staff, the bullying behavior against my child stopped.



Strongly Disagree

| 1%

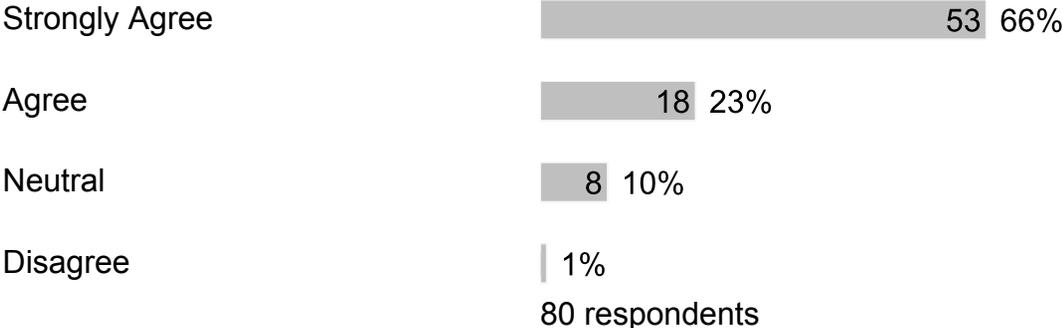
Does Not Apply

40 51%

78 respondents

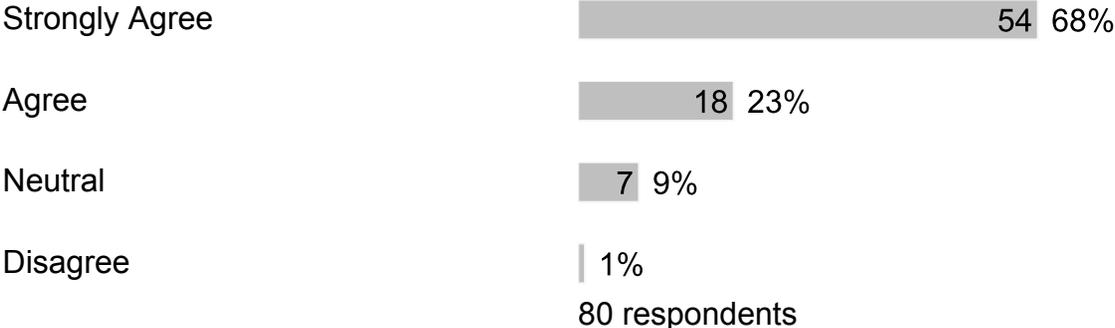
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

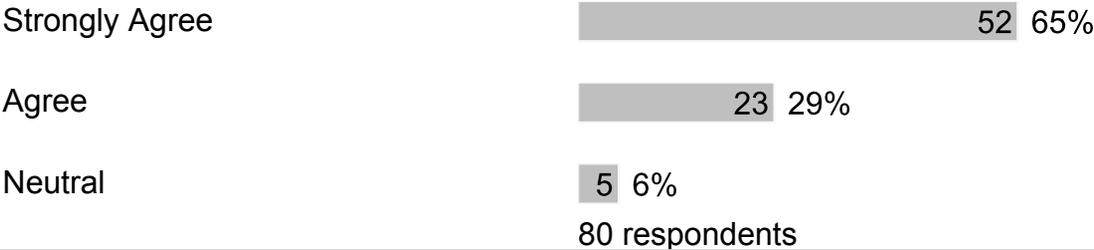


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



F. Section 5

1. If my child has a problem, they know who they can go to for help.

Strongly Agree 56 71%

Agree 17 22%

Neutral 6 8%

79 respondents

2. My child likes going to school.

Strongly Agree 57 71%

Agree 17 21%

Neutral 6 8%

80 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 56 71%

Agree 17 22%

Neutral 4 5%

Disagree 2 3%

79 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree 60 76%

Agree 13 16%

Neutral 4 5%

Disagree 1 1%

Strongly Disagree 1 1%

79 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 58 73%

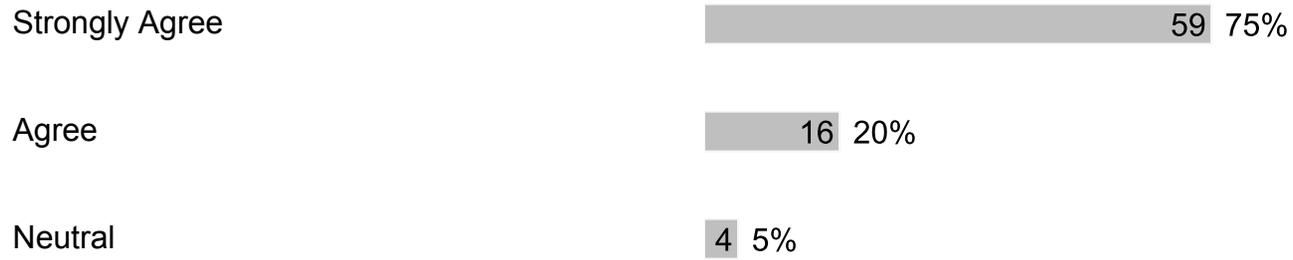
Agree 14 18%

Neutral 7 9%

Disagree 1 1%

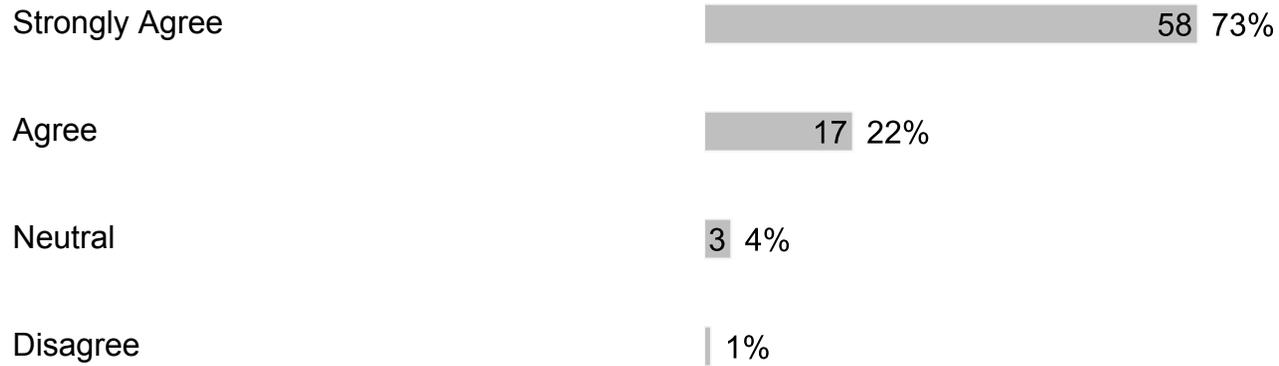
80 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



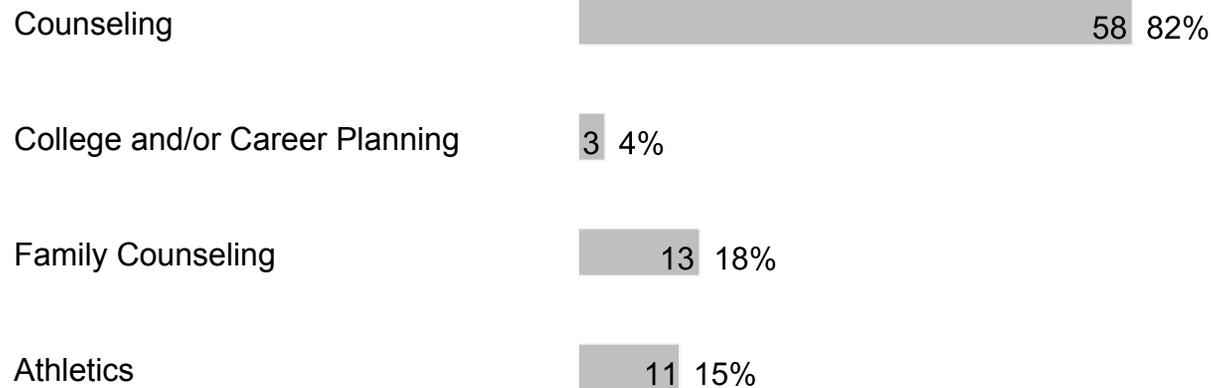
79 respondents

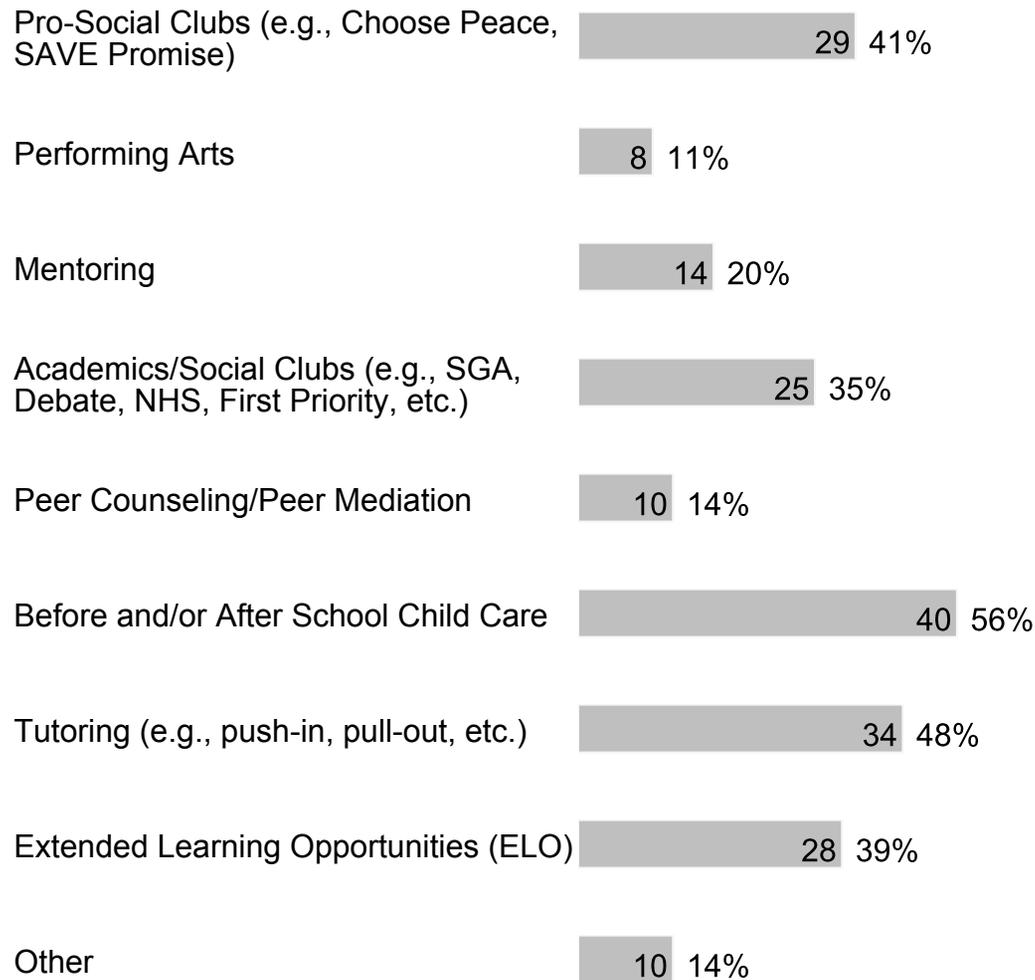
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



79 respondents

8. At our school, the following programs/services are available (check all that apply):

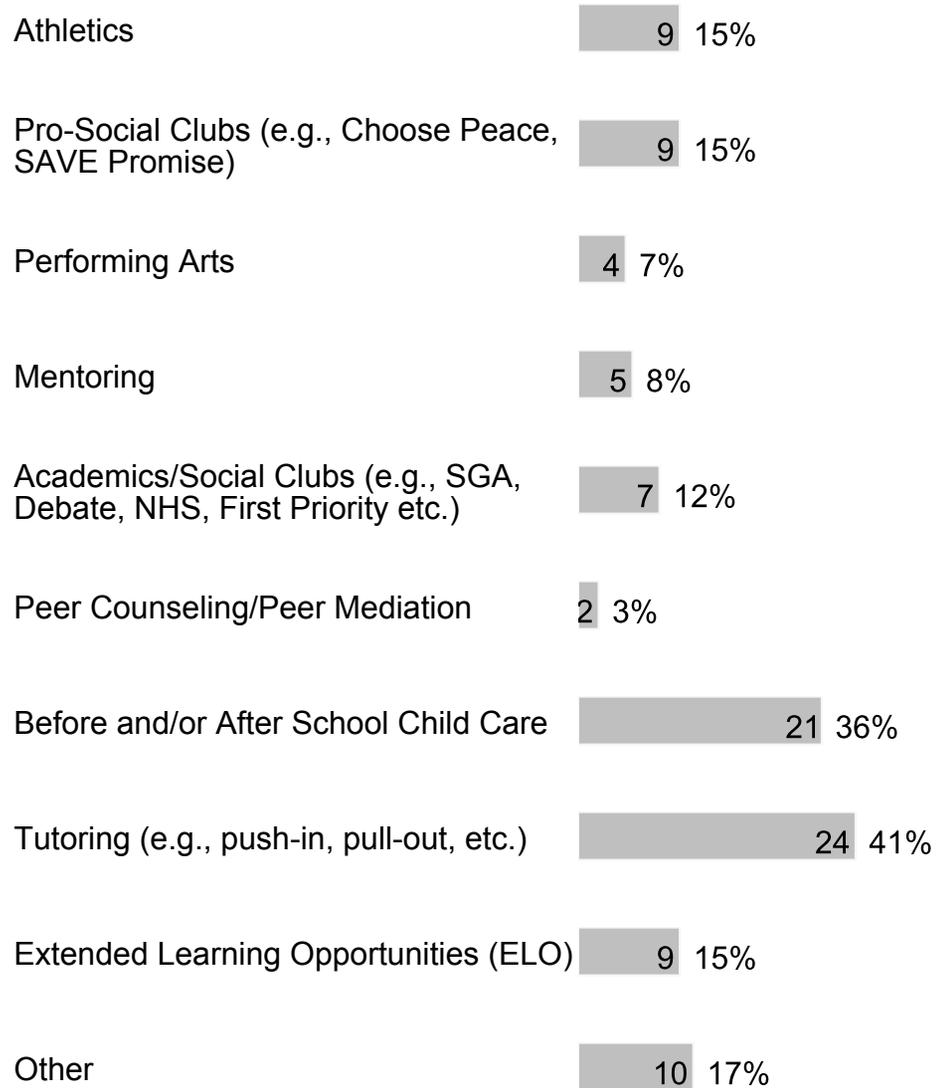




71 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

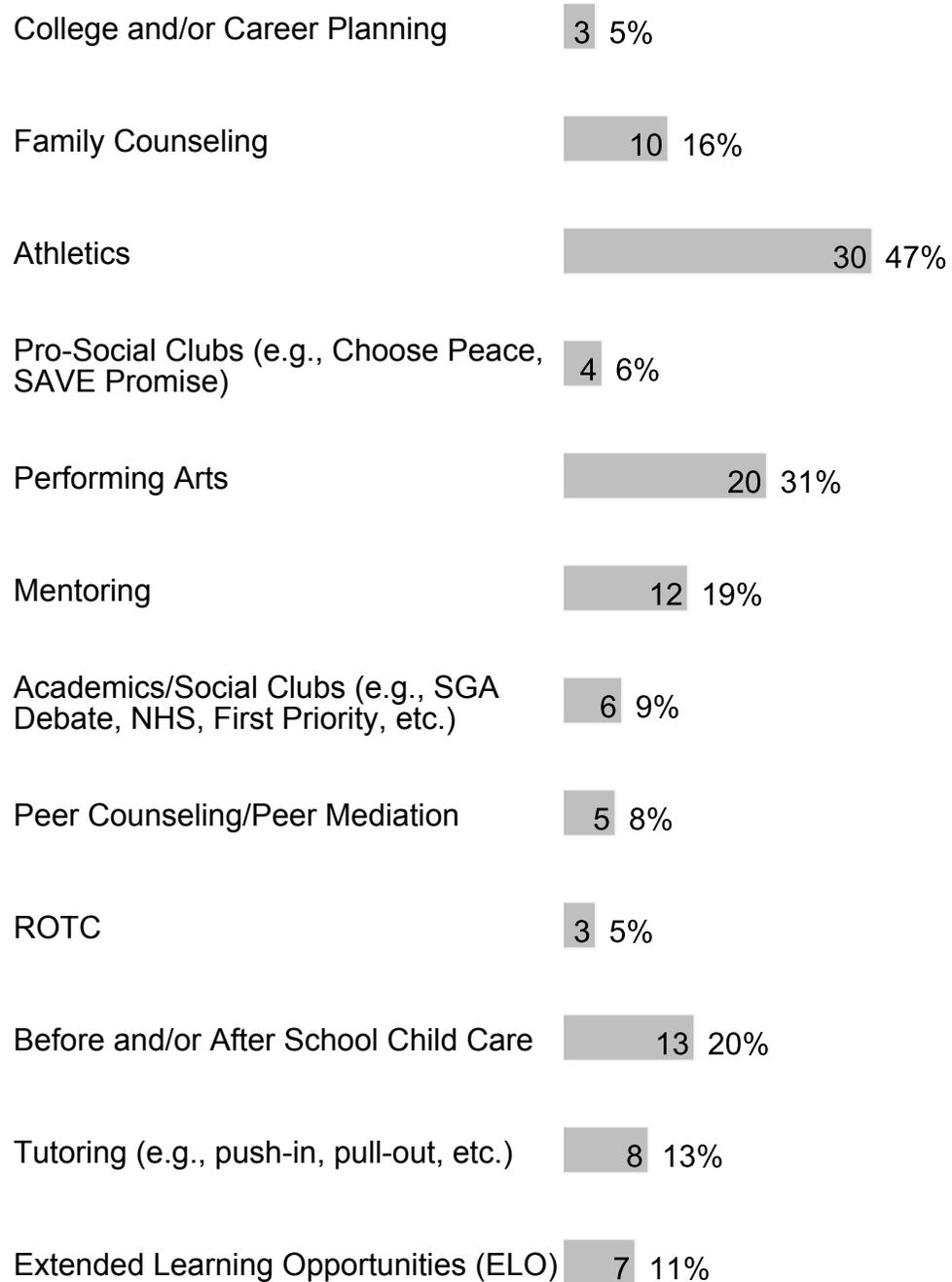




59 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





Other

7 11%

64 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree

47 61%

Agree

13 17%

Neutral

15 19%

Disagree

1 1%

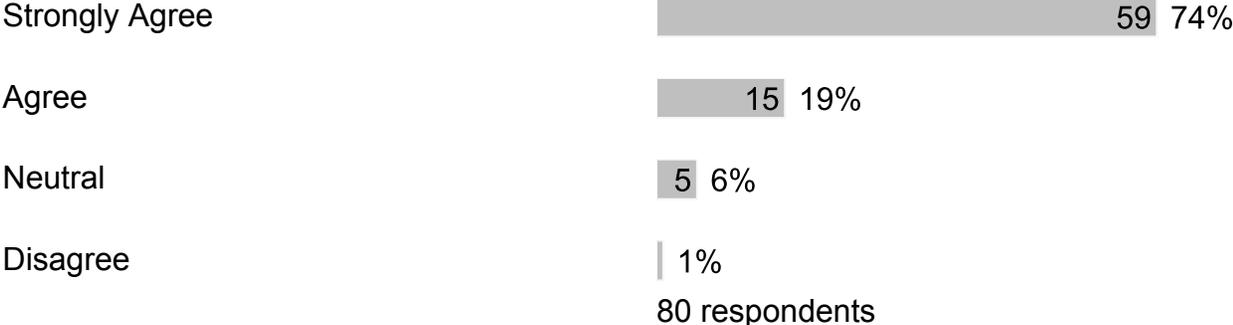
Strongly Disagree

1 1%

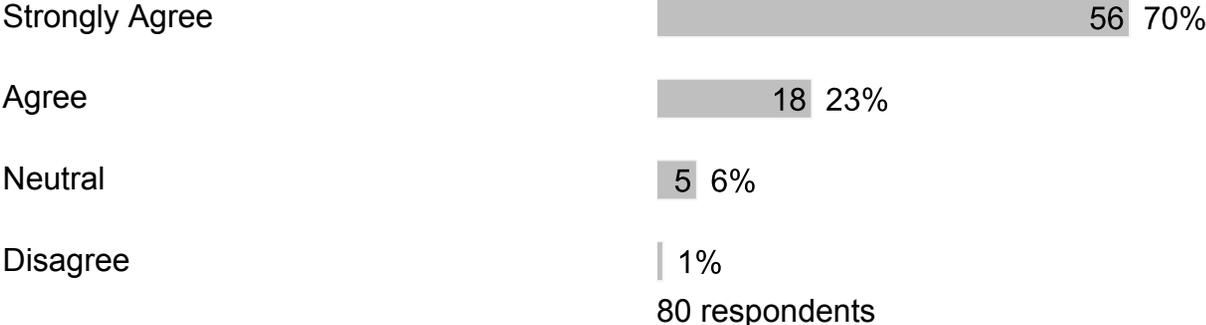
77 respondents

G. Section 6

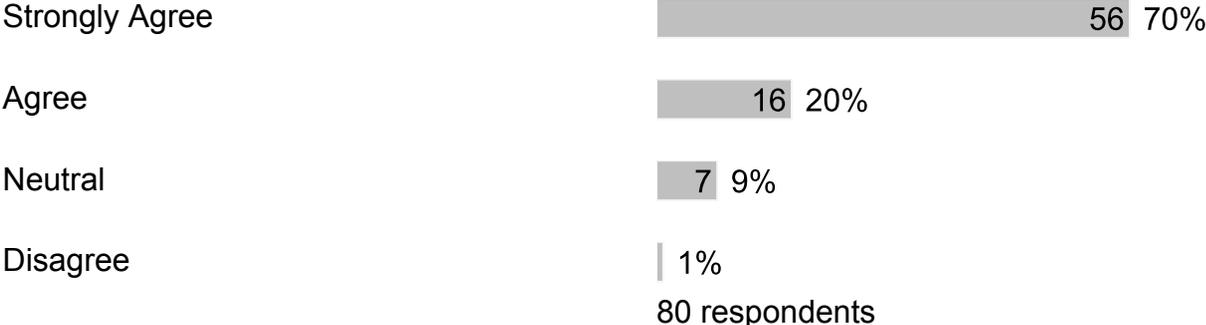
1. The principal is a positive educational leader at the school.



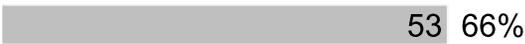
2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



4. Our school has established goals and a plan for improving student learning.

Strongly Agree  53 66%

Agree  21 26%

Neutral  5 6%

Disagree  1 1%

80 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree  60 75%

Agree  15 19%

Neutral  4 5%

Disagree  1 1%

80 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree  56 70%

Agree  19 24%

Neutral  4 5%

Disagree  1 1%

80 respondents

7. Our school has high expectations for students.

Strongly Agree  57 71%

Agree 17 21%

Neutral 6 8%

80 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 57 72%

Agree 18 23%

Neutral 4 5%

79 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 62 78%

Agree 13 16%

Neutral 3 4%

Disagree 1 1%

79 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree 58 73%

Agree 20 25%

Neutral 2 3%

80 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 57 74%

Agree 17 22%

Neutral 3 4%

77 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 57 73%

Agree 17 22%

Neutral 4 5%

78 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 57 72%

Agree 19 24%

Neutral 3 4%

79 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 60 76%

Agree 17 22%

Neutral 2 3%

79 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 55 71%

Agree 16 21%

Neutral 7 9%

78 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 54 69%

Agree 19 24%

Neutral 5 6%

78 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 57 72%

Agree 18 23%

Neutral 2 3%

Disagree 2 3%

79 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 60 76%

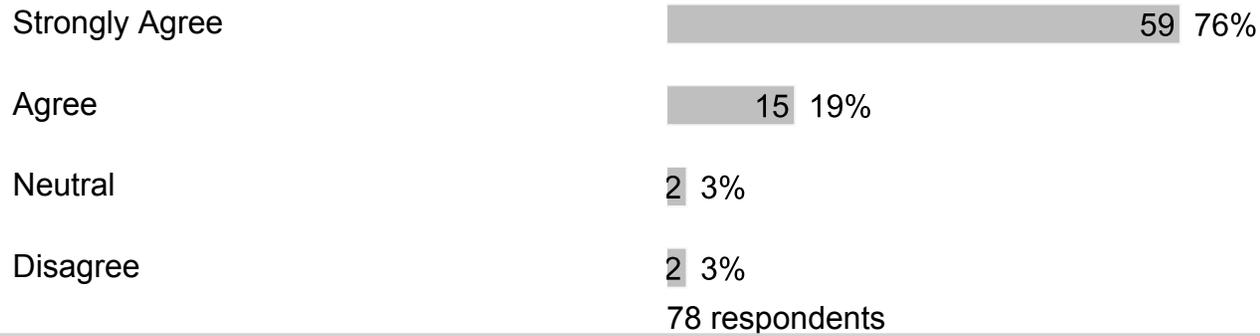
Agree 16 20%

Neutral 2 3%

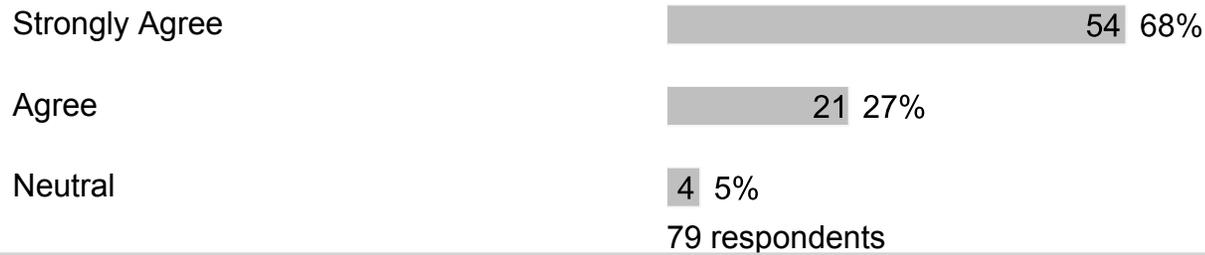
Disagree 1 1%

79 respondents

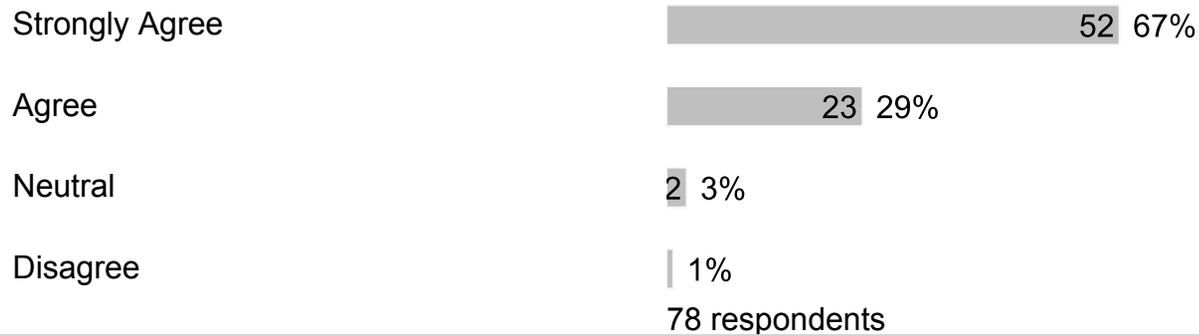
19. Teachers schedule conferences to share student learning progress with families.



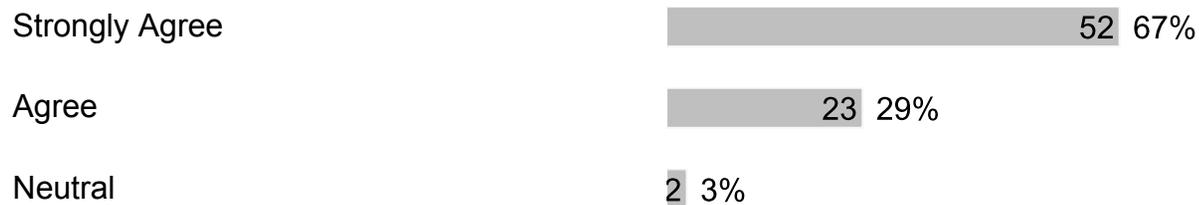
20. My child is prepared for success in the next school year.



21. Families are encouraged to volunteer.



22. Families are given the opportunity to participate on school committees.



Disagree | 1%
78 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 57 72%

Agree 18 23%

Neutral 2 3%

Disagree 2 3%

79 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 58 73%

Agree 15 19%

Neutral 3 4%

Disagree 3 4%

79 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

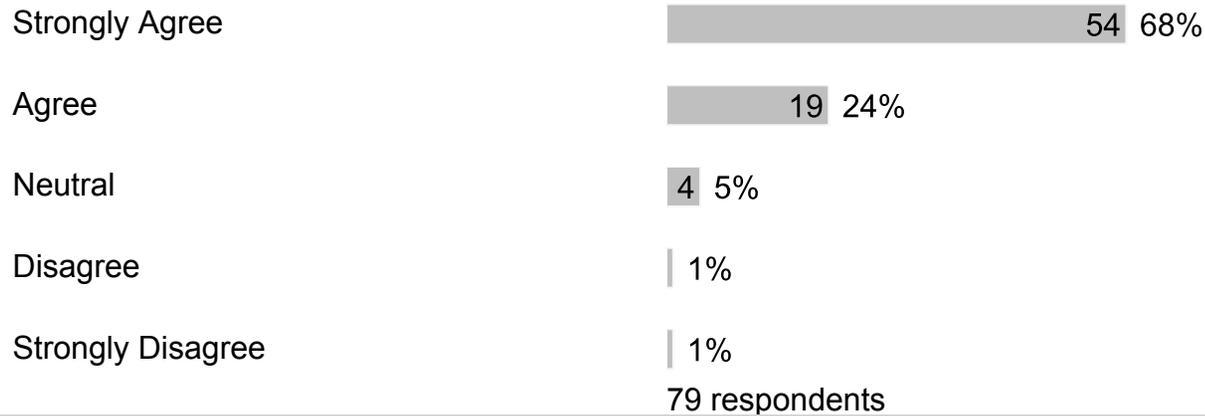
Strongly Agree 56 71%

Agree 20 25%

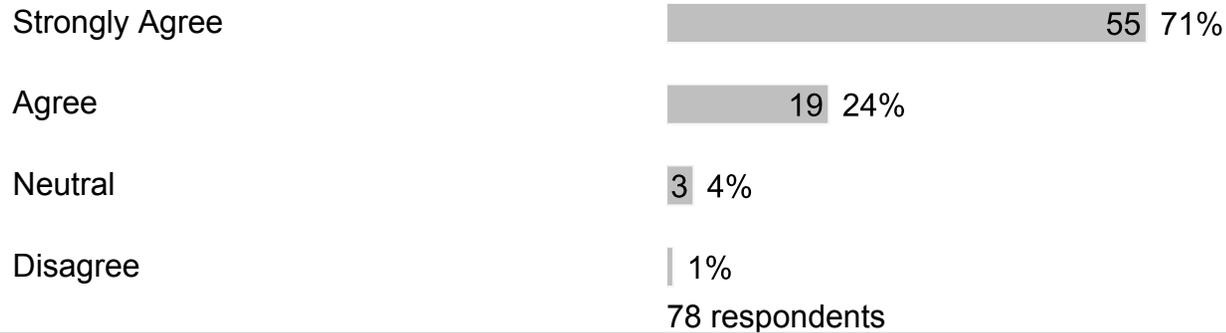
Neutral 3 4%

79 respondents

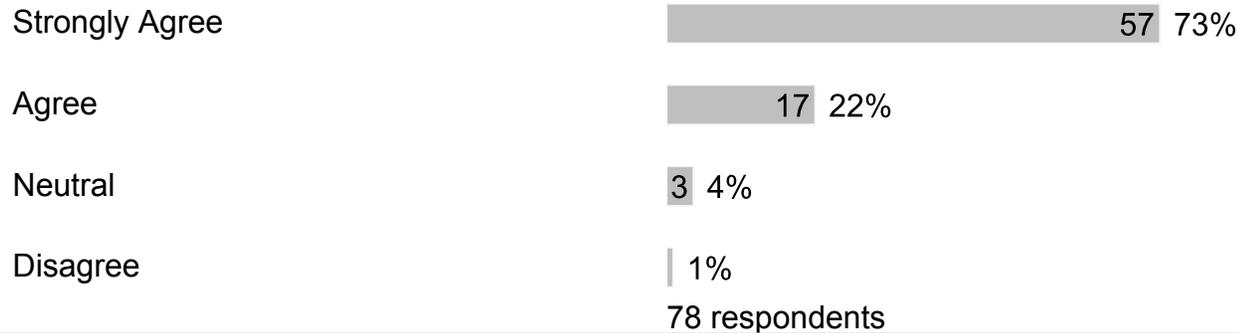
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.

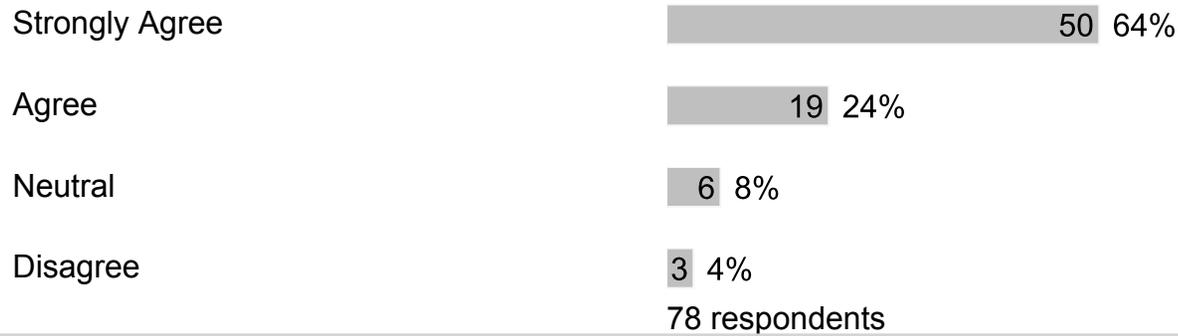


29. Our school asks families for their ideas on the best way to communicate school-related information.

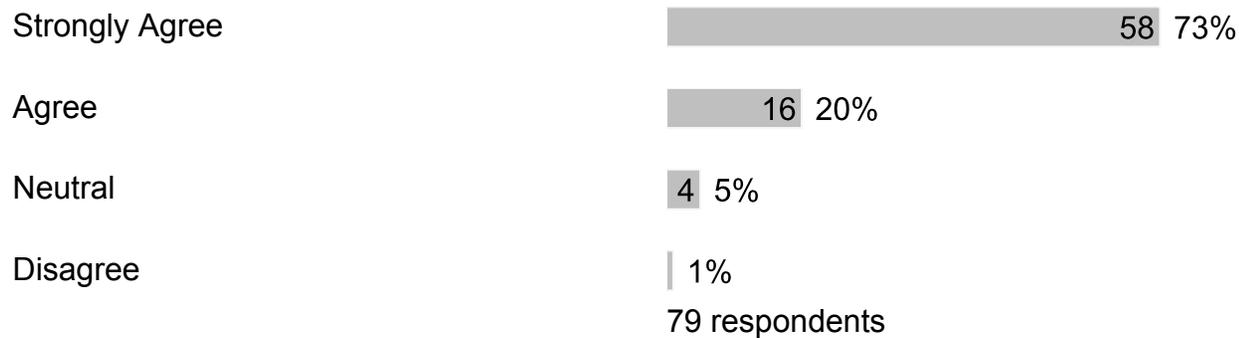




30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report