

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/23/2025





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Custom Survey

1 survey(s) 62 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

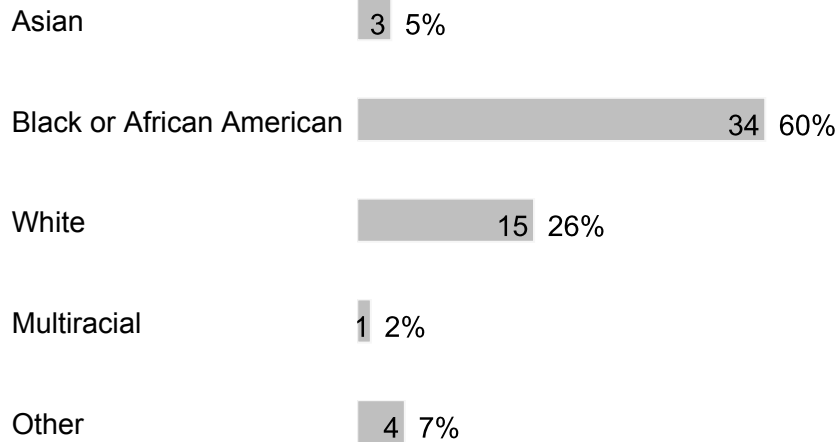
Number of Responses | Percentages of Total Responses

1. Gender



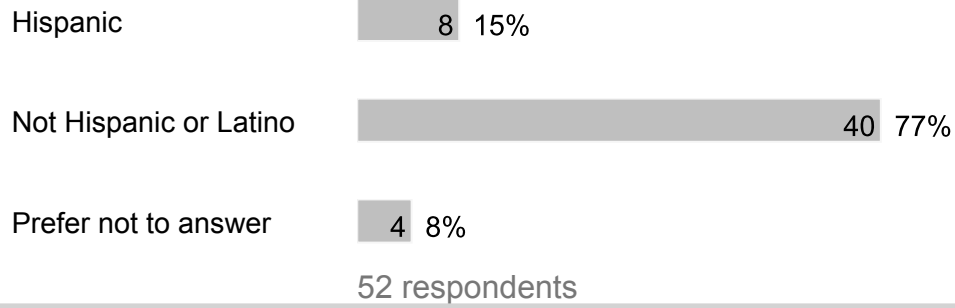
62 respondents

2. Ethnicity

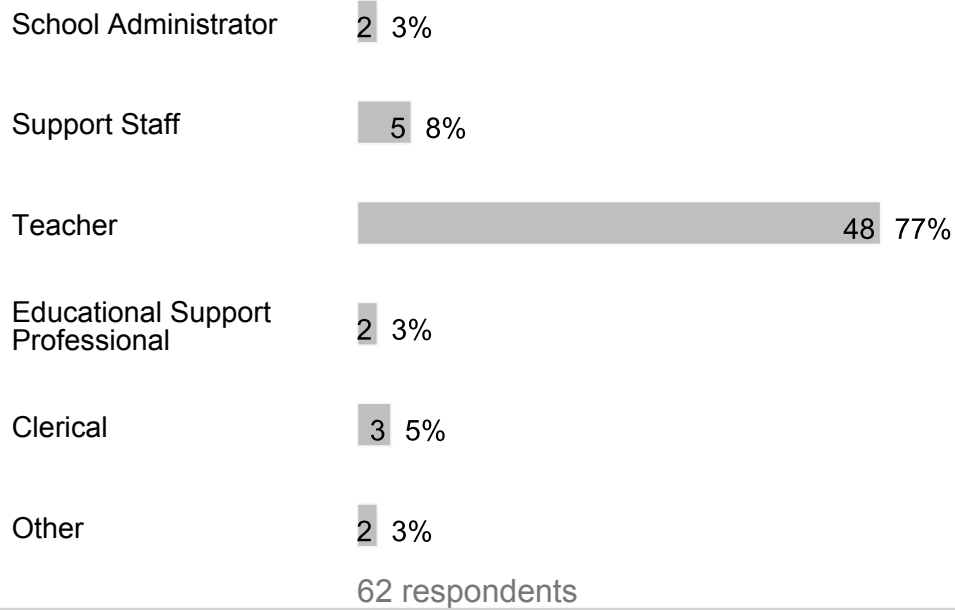


57 respondents

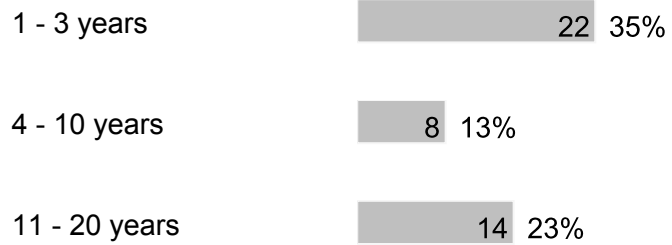
3. Ethnicity



4. Role



5. Experience



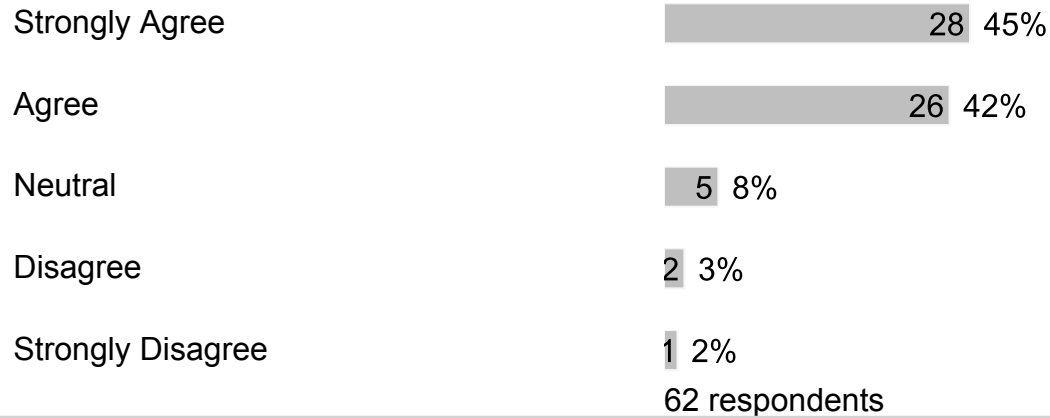
More than 20 years



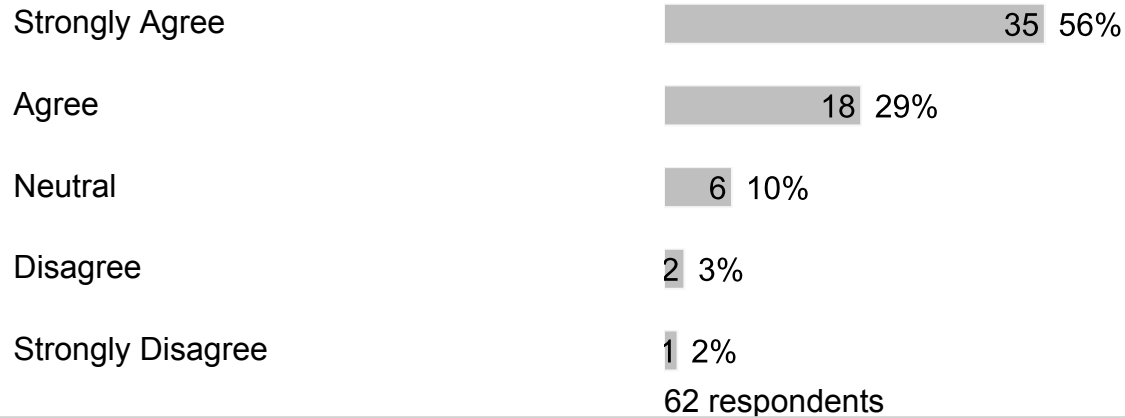
62 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





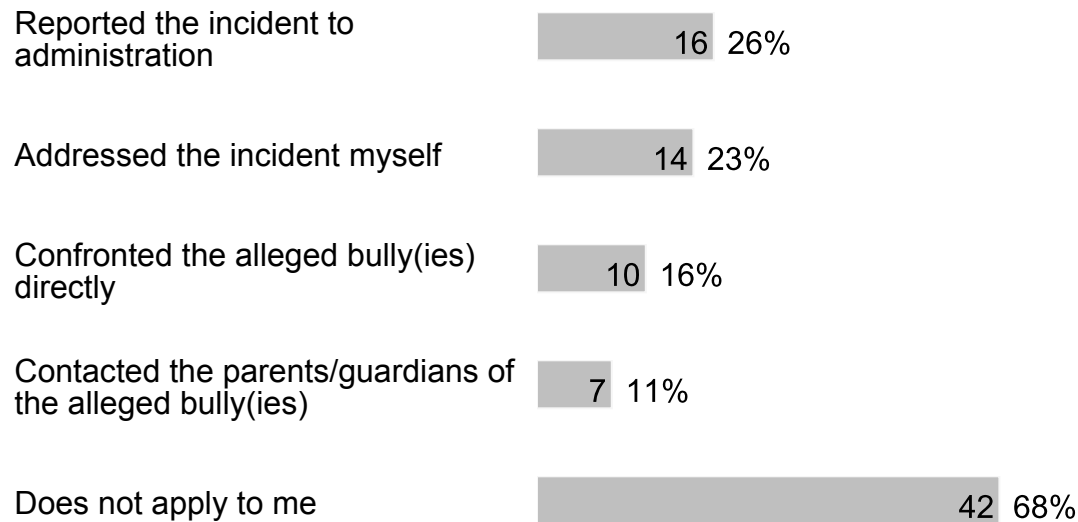
62 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



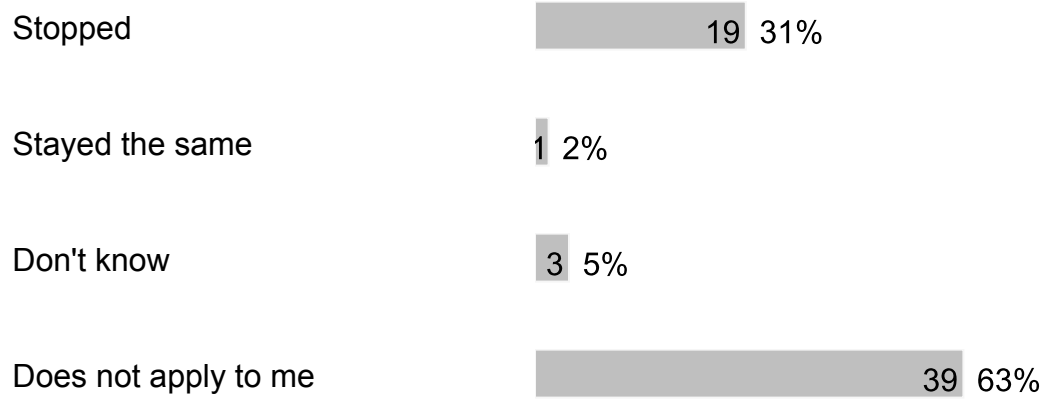
62 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



62 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



62 respondents

7. In my school, rules are applied equally to students.



62 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  33 53%

Agree  23 37%

Neutral  6 10%

62 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree  27 44%

Agree  25 40%

Neutral  9 15%

Strongly Disagree  1 2%

62 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree  35 56%

Agree  20 32%

Neutral  7 11%

62 respondents

F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 33 53%

Agree 26 42%

Neutral 3 5%

62 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 45 73%

Agree 16 26%

Neutral 1 2%

62 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 30 48%

Agree 24 39%

Neutral 6 10%

Disagree 1 2%

Strongly Disagree 1 2%

62 respondents

4. In my school, adults treat students with respect.

Strongly Agree 28 45%

Agree 26 42%

Neutral 7 11%

Disagree 1 2%

62 respondents

5. In my school, students treat adults with respect.

Strongly Agree 14 23%

Agree 25 40%

Neutral 17 27%

Disagree 4 6%

Strongly Disagree 2 3%

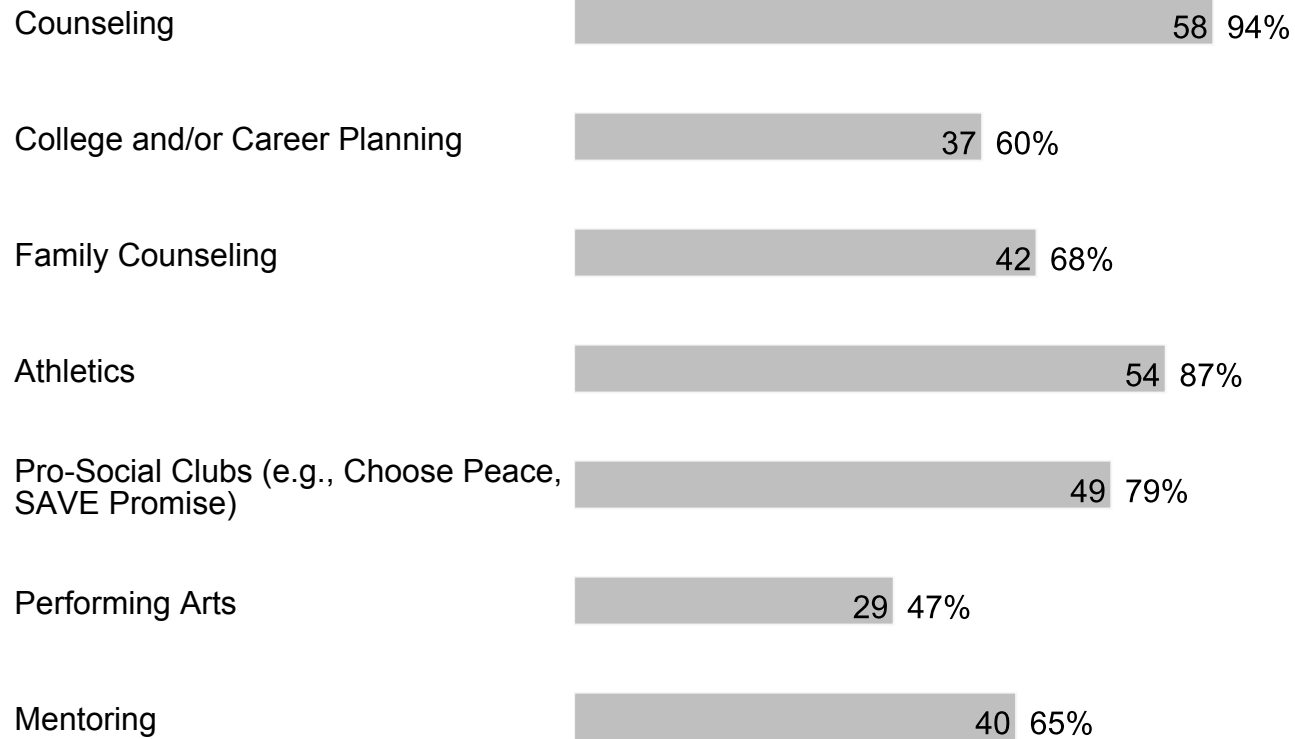
62 respondents

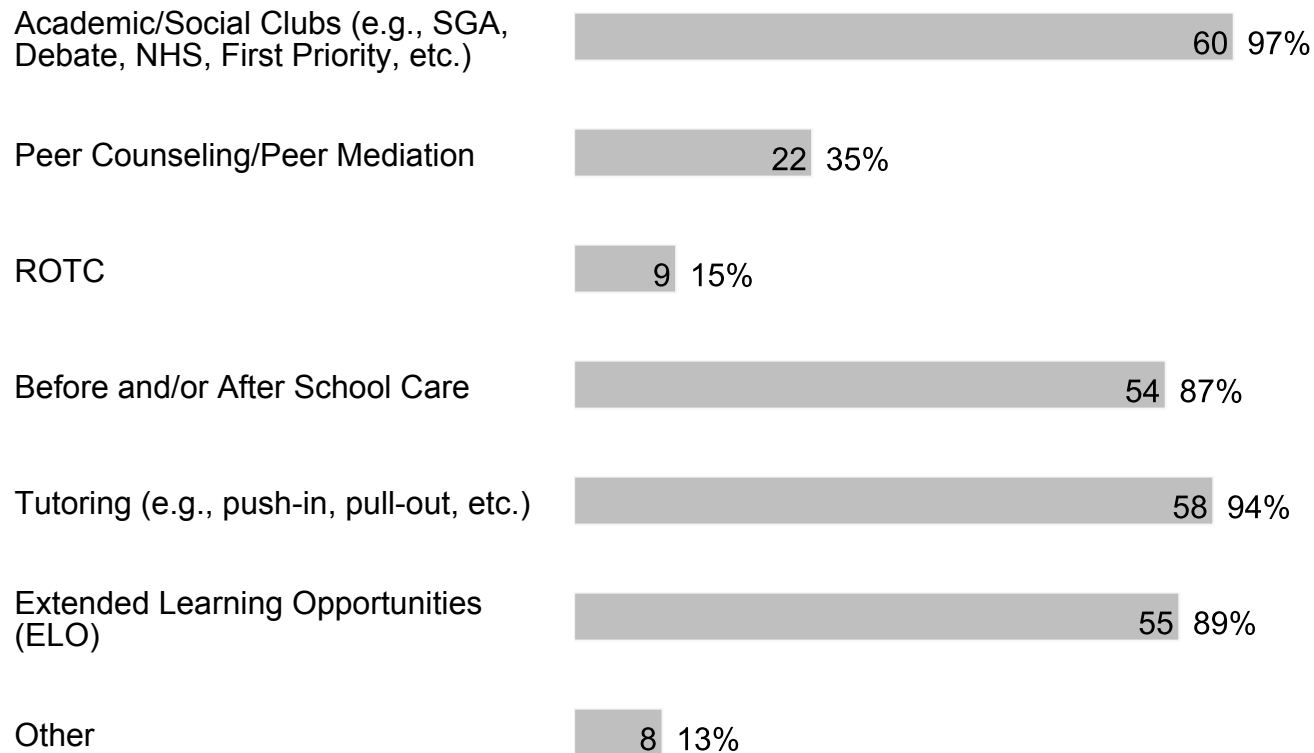
6. In my school, colleagues/adults treat each other with respect.



62 respondents

7. At my school the following programs/services are available (check all that apply):





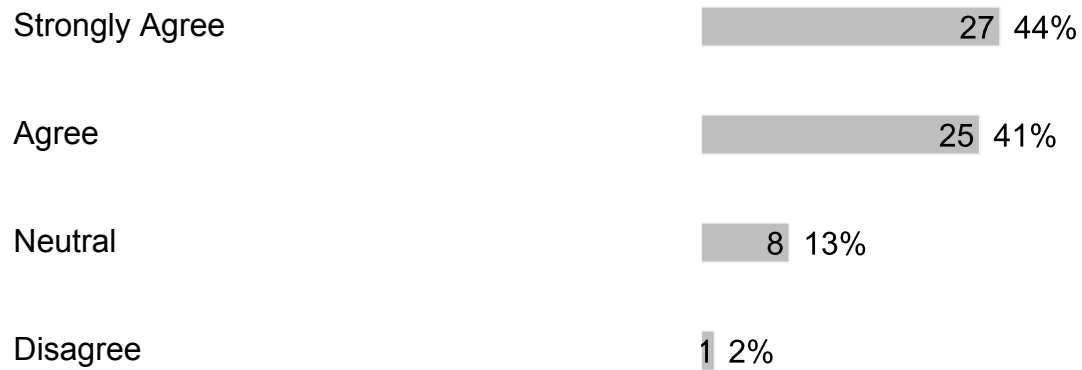
62 respondents

8. Our school implements changes based on the feedback from staff.



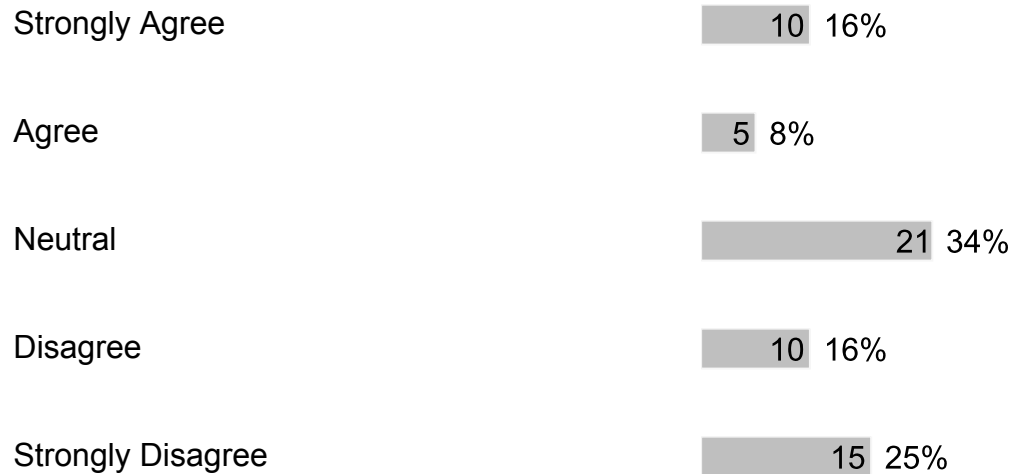
61 respondents

9. Our school maintains facilities that support student learning.



61 respondents

10. I enjoy eating food prepared by the cafeteria.



61 respondents

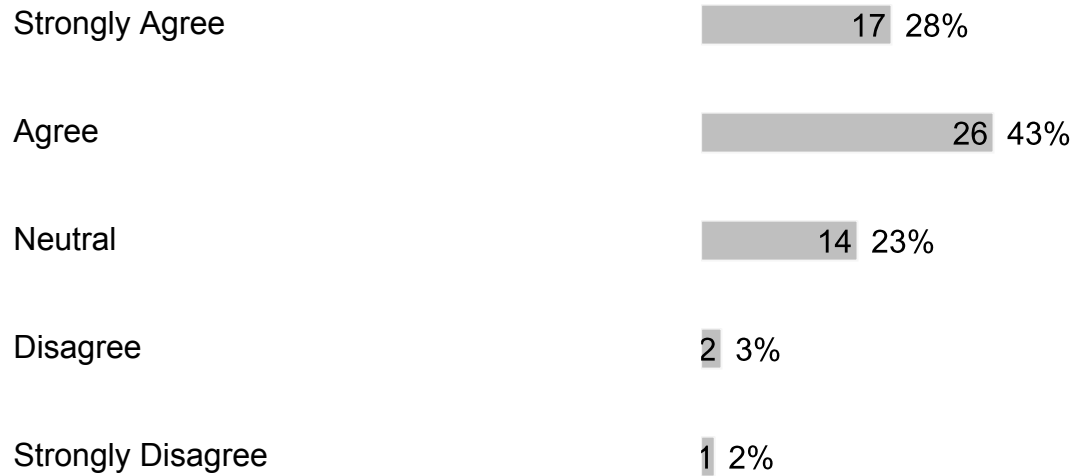
11. Families regularly participate in school involvement activities offered by our school.





61 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



60 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Disagree

2 3%

Strongly Disagree

1 2%

59 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree  31 51%

Agree  26 43%

Neutral  4 7%

61 respondents

2. Our school has a continuous improvement process.

Strongly Agree  34 56%


Agree  25 41%

Neutral  2 3%

61 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree  36 59%

Agree  22 36%

Neutral  2 3%

Disagree  1 2%

61 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree  31 51%



61 respondents

5. Our school's leaders hold all staff members accountable for student learning.



61 respondents

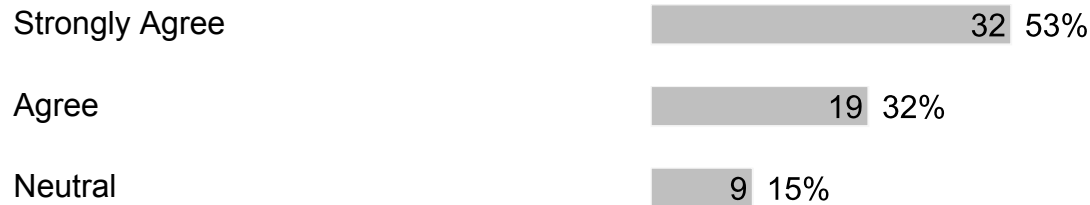
6. I receive feedback from my supervisor regarding my professional performance.



1 2%

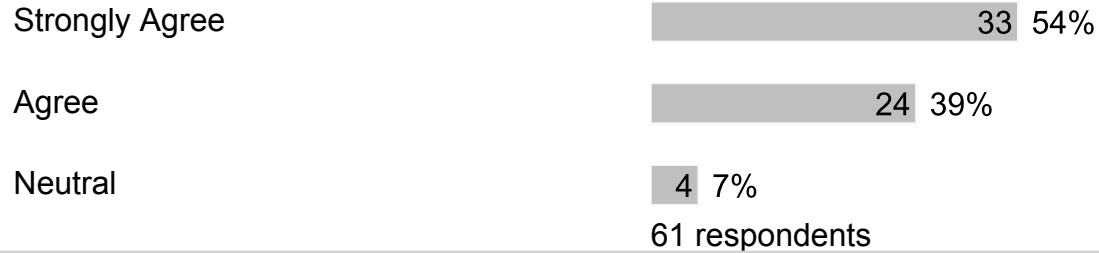
61 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

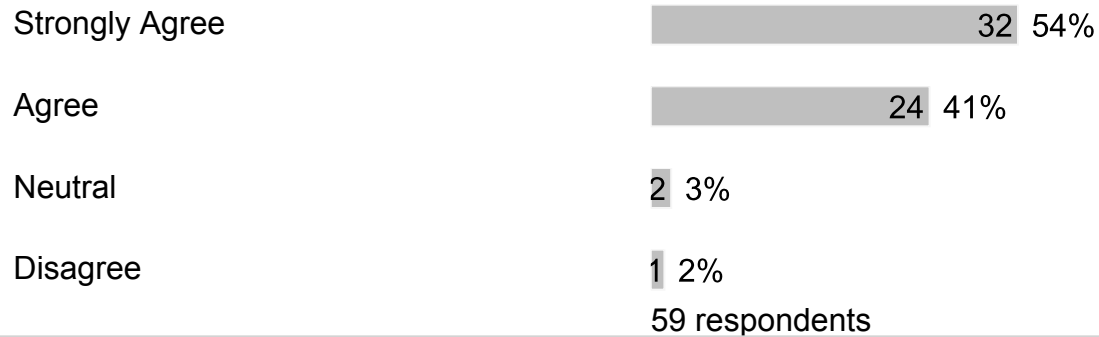


60 respondents

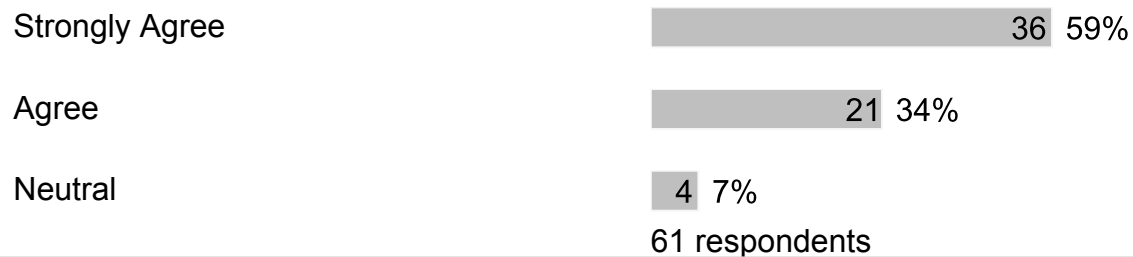
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



Neutral 8 13%
Disagree 3 5%
Strongly Disagree 2 3%

60 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 32 52%
Agree 23 38%
Neutral 6 10%

61 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 29 48%
Agree 26 43%
Neutral 6 10%

61 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 31 51%
Agree 22 36%
Neutral 8 13%

61 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 31 52%

Agree 20 33%

Neutral 9 15%

60 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 31 51%

Agree 23 38%

Neutral 6 10%

Disagree 1 2%

61 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 35 57%

Agree 21 34%

Neutral 4 7%

Disagree 1 2%

61 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 28 46%

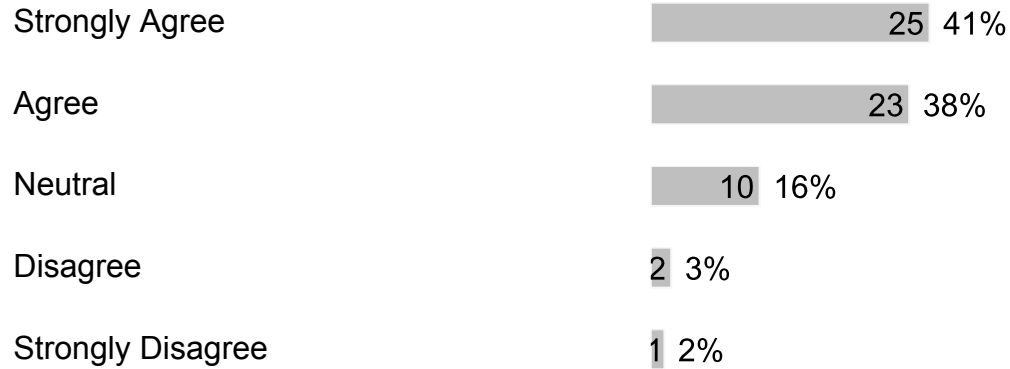
Agree 19 31%

Neutral 10 16%

Disagree 4 7%

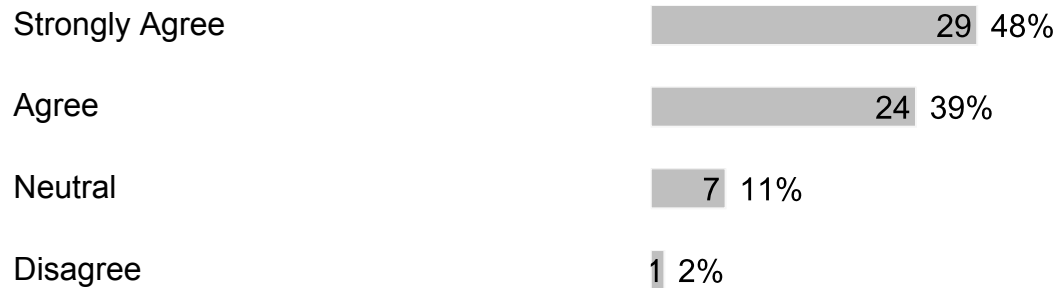
61 respondents

19. In our school, staff members provide peer coaching to teachers.



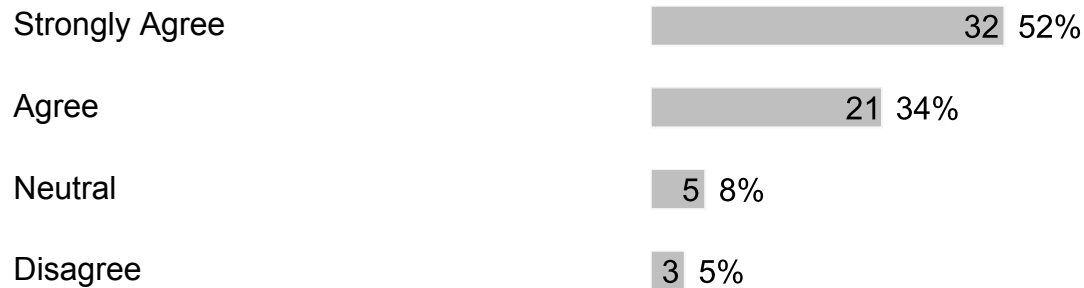
61 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



61 respondents

21. I am provided with professional development opportunities that are relevant to my role.



61 respondents

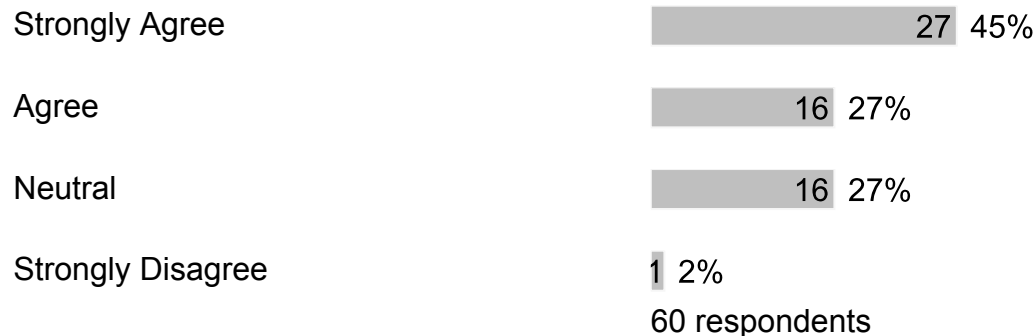
22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



Disagree 1 2%

Strongly Disagree 1 2%

60 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 24 40%

Agree 23 38%

Neutral 13 22%

60 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 30 51%

Agree 24 41%

Neutral 5 8%

59 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 14 23%

2 times per year 9 15%

3 or more times per year 16 26%

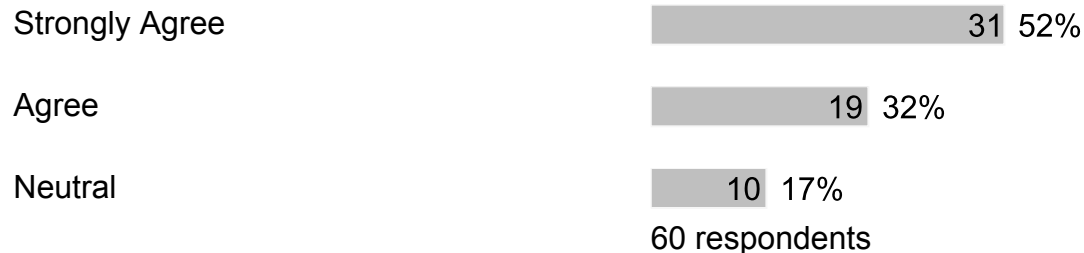
Does not apply 23 37%

62 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



31. I regularly post information online or send home a newsletter.



32. Our school communicates well about its goals and activities.



Neutral 3 5%
61 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 31 51%

Agree 26 43%

Neutral 4 7%
61 respondents

34. I am accessible via (check all that apply):

Emails 60 97%

Texts 35 56%

Phone calls 46 74%

Personal visits 30 48%

62 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 33 54%

Agree 19 31%

Neutral 9 15%
61 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report