# BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/23/2024



## surveys BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...<sup>1</sup>

run on 09/23/2024

 Custom Survey
 1 survey(s) 88 response(s)

 Report Filters
 School:
 Race:
 Grade:

 N/A
 N/A
 School:
 Tag:

 N/A
 N/A
 N/A

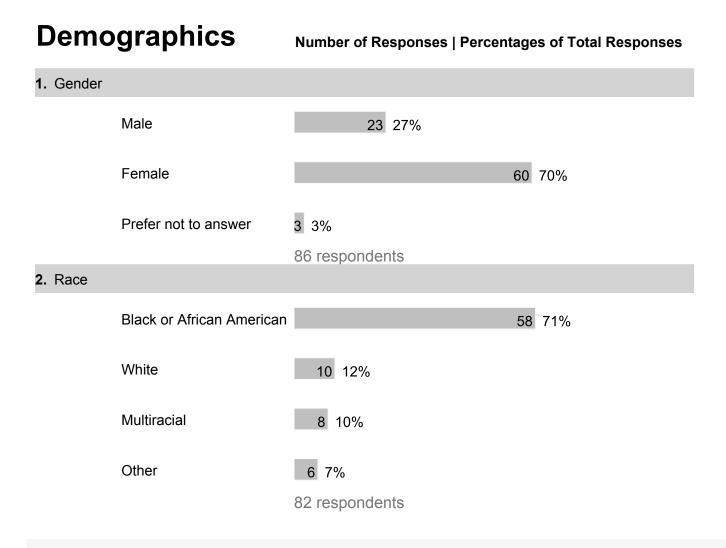


#### **BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese** run on 09/23/2024

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3. Ethnicity		
	Hispanic	21 28%
	Non-Hispanic or Latino	47 63%
	Prefer not to answer	7 9% 75 respondents
4. Grade		
	Grade 3	1%
	Grade 6	29 33%
	Grade 7	26 30%
	Grade 8	31 35%
	Grade 9	1% 88 respondents

## **B.** Safety

#### **1.** My child feels safe at school.

	Strongly Agree	21 24%
	Agree	33 38%
	Neutral	29 33%
	Disagree	3 3%
	Strongly Disagree	1% 87 respondents
<b>2</b> . I	My child's school is clean and well-maintair	ned.
	Strongly Agree	27 31%
	Agree	45 51%
	Neutral	13 15%
	Disagree	1%
	Strongly Disagree	2 2% 88 respondents
3.	l would recommend my child's school to my	
	Strongly Agree	26 30%
	Agree	33 38%
	Neutral	20 23%

Disagree	4 5%
Strongly Disagree	4 5%
	87 respondents

**4.** Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

	Strongly Agree	9 10%		
	Agree	10 11%		
	Neutral	15 17%		
	Disagree	26 30%		
	Strongly Disagree	28 32% 88 respondents		
5.	After my child was bullied, I contacted scho			
	Strongly Agree	6 7%		
	Agree	12 14%		
	Neutral	11 13%		
	Disagree	4 5%		
	Does Not Apply	51 61%		
•		84 respondents		
<b>6</b> . /	<ol><li>After I contacted school staff, the bullying behavior against my child stopped.</li></ol>			

3 4%

Strongly Agree

Agree	9 11%	
Neutral	12 14%	
Disagree	5 6%	
Strongly Disagree	2 2%	
Does Not Apply	52 63%	
	83 respondents	

## C. Equity

**1.** Our school provides an equitable and inclusive environment for students.

Str	rongly Agree	28 32%
Ag	ree	35 40%
Ne	eutral	21 24%
Dis	sagree	3 3%
Str	rongly Disagree	1% 88 respondents
2. Inter	ntionally Left Blank	
		1 10%
		1 10%
		6 60%
		1 10%
		1 10% 10 respondents

## **D. School Support**

Agree

**1.** Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

	Strongly Agree	31 36%	
	Agree	42 48%	
	Neutral	10 11%	
	Disagree	1%	
	Strongly Disagree	3 3% 87 respondents	
2.	Our school provides qualified staff membe		
	Strongly Agree	25 28%	
	Agree	48 55%	
	Neutral	11 13%	
	Disagree	2 2%	
	Strongly Disagree	2 2% 88 respondents	
3. /	<b>3.</b> At school, my child has up-to-date computers and other technology to learn.		
	Strongly Agree	26 30%	

45 51%

Neutral	15 17%
Disagree	1%
Strongly Disagree	1% 88 respondents
	oo respondents

### **E. Wellness Support**

**1.** If my child has a problem, they know who they can go to for help.

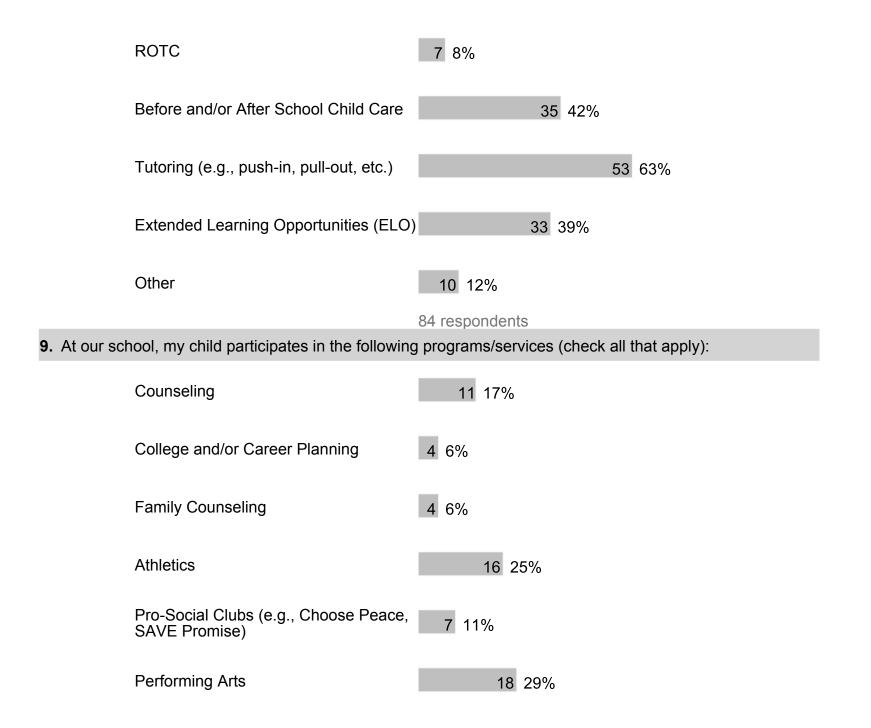
Strongly Agree	33 38%
Agree	41 47%
Neutral	10 11%
Disagree	2 2%
Strongly Disagree	2 2%
• Mu shild liber prime to school	88 respondents
<ol><li>My child likes going to school.</li></ol>	
Strongly Agree	24 27%
Agree	43 49%
Neutral	18 20%
Disagree	1%
Strongly Disagree	2 2%
	88 respondents

3. I	would recommend	my child's school	l to my friends	and/or family.
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,	•
Strongly Agree	27 31%
Agree	34 40%
Neutral	19 22%
Disagree	3 3%
Strongly Disagree	3 3%
	86 respondents
4. Our school treats students with value, respect a	and compassion.
Strongly Agree	28 32%
Agree	41 47%
Neutral	14 16%
Disagree	3 3%
Strongly Disagree	2 2%
	88 respondents
5. The office staff is helpful and made me feel val	
Strongly Agree	29 33%

	Agree		39 44%
	Neutral	11 13%	
	Disagree	5 6%	
	Strongly Disagree	4 5%	
		88 respondents	
6.	When visiting the school, I am greeted with courte		the office staff.
	Strongly Agree		39 44%
	Agree		38 43%
	Neutral	7 8%	
	Disagree	1%	
	Strongly Disagree	3 3%	
		88 respondents	
7.	Phone calls to the school are answered in a polite		anner by the office staff.
	Strongly Agree	3	4 39%
	Agree		35 40%

Neutral	11 13%
Disagree	3 3%
Strongly Disagree	4 5%
	87 respondents
8. At our school, the following programs/services are	available (check all that apply):
Counseling	62 74%
College and/or Career Planning	23 27%
Family Counseling	26 31%
Athletics	61 73%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	30 36%
Performing Arts	42 50%
Mentoring	32 38%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	39 46%
Peer Counseling/Peer Mediation	24 29%

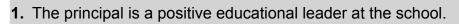


	Mentoring	11 17%
	Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)	10 16%
	Peer Counseling/Peer Mediation	9 14%
	ROTC	2 3%
	Before and/or After School Child Care	14 22%
	Tutoring (e.g., push-in, pull-out, etc.)	22 35%
	Extended Learning Opportunities (ELO	) 13 21%
	Other	5 8%
		63 respondents
<b>10.</b> At our so were availab	chool, these are the following programs/s le (check all that apply):	services that my child values most or would value if they
	Counseling	12 19%
	College and/or Career Planning	10 16%
	Family Counseling	7 11%

Athletics	18 28%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	10 16%
Performing Arts	18 28%
Mentoring	12 19%
Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.)	15 23%
Peer Counseling/Peer Mediation	9 14%
ROTC	6 9%
Before and/or After School Child Care	9 14%
Tutoring (e.g., push-in, pull-out, etc.)	18 28%
Extended Learning Opportunities (ELO)	10 16%
Other	4 6%
	64 respondents
<b>11.</b> Our school has a family resource center and/or a	staff member assigned to work with families.

Strongly Agree	14 17%
Agree	25 30%
Neutral	36 43%
Disagree	5 6%
Strongly Disagree	3 4%
	83 respondents

## F. Accountability



	Strongly Agree	29 33%
	Agree	36 41%
	Neutral	20 23%
	Disagree	1%
	Strongly Disagree	1% 87 respondents
2	The assistant principal(s) is a positive educatior	nal leader at the school.
	Strongly Agree	34 39%
	Agree	36 41%
	Neutral	16 18%
	Strongly Disagree	1% 87 respondents
3. (	Our school's administration provides strong inst	ructional leadership.
	Strongly Agree	26 31%
	Agree	35 41%
	Neutral	21 25%
	Disagree	2 2%

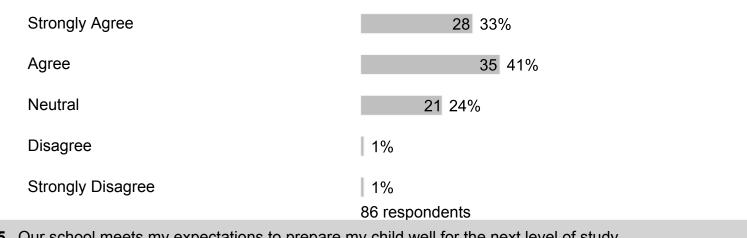
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#### Strongly Disagree

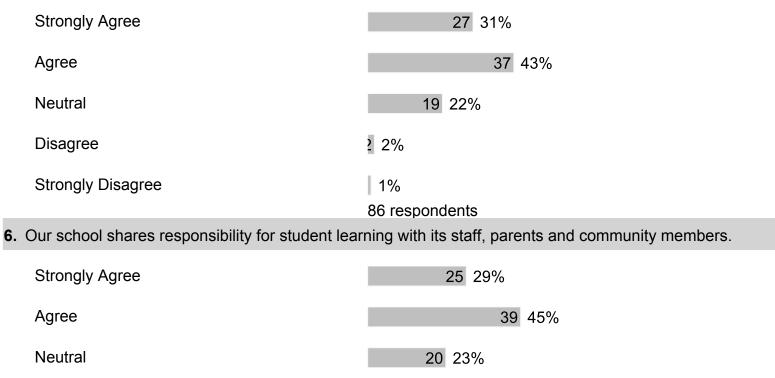
#### 1%

#### 85 respondents

#### 4. Our school has established goals and a plan for improving student learning.



## **5.** Our school meets my expectations to prepare my child well for the next level of study.



Disagree	1%
Strongly Disagree	1% 86 respondents
7. Our school has high expectations for stud	
Strongly Agree	27 31%
Agree	38 44%
Neutral	21 24%
Strongly Disagree	1% 87 respondents
8. My child's teachers provide curriculum that	at meets the learning needs of my child.
Strongly Agree	26 30%
Agree	42 48%
Neutral	15 17%
Disagree	2 2%
Strongly Disagree	2 2% 87 respondents
9. My child's teachers give work that challen	iges my child.
Strongly Agree	28 33%
Agree	34 40%
Neutral	21 24%

	Disagree	1%	
	Strongly Disagree	2 % 86 respondents	
10.	My child's teachers work as a team to help my		
	Strongly Agree	28 32%	
	Agree	36 41%	
	Neutral	21 24%	
	Disagree	1%	
	Strongly Disagree	1% 87 respondents	
11.	11. My child's teachers use a variety of teaching strategies.		
	Strongly Agree	25 29%	
	Agree	38 44%	
	Neutral	21 24%	
	Disagree	1%	
	Strongly Disagree	1% 86 respondents	
12.	My child's teachers adjust the instruction to me		
	Strongly Agree	24 28%	
	Agree	30 35%	

	Neutral	29 34%
	Disagree	2 2%
	Strongly Disagree	1% 86 respondents
13.	My child sees a relationship between what is t	
	Strongly Agree	23 27%
	Agree	34 40%
	Neutral	26 30%
	Disagree	1%
	Strongly Disagree	2 2% 86 respondents
14.	Clear learning expectations are set for my child	
	Strongly Agree	26 31%
	Agree	41 48%
	Neutral	16 19%
	Disagree	1%
	Strongly Disagree	1% 95 roopondonto
15.	My child's understanding of what was taught is	85 respondents s regularly assessed.
	Strongly Agree	24 28%

	Agree	38 44%
	Neutral	23 27%
	Strongly Disagree	1%
16.	Our school works to keep instructional time fre	86 respondents ee from distraction.
	Strongly Agree	22 26%
	Agree	38 45%
	Neutral	22 26%
	Disagree	2 2%
	Strongly Disagree	1% 85 respondents
<b>17.</b> gra	My child's teachers keep me informed regularl ded.	y about my child's progress and how they are being
	Strongly Agree	24 28%
	Agree	35 41%
	Neutral	14 16%
	Disagree	10 12%
	Strongly Disagree	2 2% 85 respondents
18.	My child's teachers report on my child's progre	
	Strongly Agree	26 30%

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Agree	35 41%
Neutral	20 23%
Disagree	4 5%
Strongly Disagree	1% 86 respondents
<b>19.</b> Teachers schedule conferences to share s	
Strongly Agree	20 24%
Agree	31 37%
Neutral	15 18%
Disagree	10 12%
Strongly Disagree	7 8%
<b>20.</b> My child is prepared for success in the nex	83 respondents at school year.
Strongly Agree	22 26%
Agree	37 44%
Neutral	22 26%
Disagree	2 2%
Strongly Disagree	2 2% 85 respondents
21. Families are encouraged to volunteer.	

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	Strongly Agree	18 21%
	Agree	37 44%
	Neutral	25 29%
	Disagree	2 2%
	Strongly Disagree	<ul><li>3 4%</li><li>85 respondents</li></ul>
22.	Families are given the opportunity to participat	
	Strongly Agree	16 19%
	Agree	37 44%
	Neutral	28 33%
	Disagree	2 2%
	Strongly Disagree	2 2% 85 respondents
23.	I am well-informed of the school's goals and ad	
	Strongly Agree	21 24%
	Agree	43 50%
	Neutral	17 20%
	Disagree	3 3%
	Strongly Disagree	2 2% 86 respondents

24.	Our school	reports t	he achieveme	ent of	school	goals.
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	Strongly Agree	21 24%		
	Agree	39 45%		
	Neutral	22 26%		
	Disagree	3 3%		
	Strongly Disagree	1% 86 respondents		
<b>25.</b> Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).				
	Strongly Agree	23 27%		
	Agree	40 47%		
	Neutral	20 24%		
	Strongly Disagree	2 2% 85 respondents		
<b>26.</b> Cοι	The School Improvement Plan (SIP) is regular uncil (SAC).	ly reviewed and revised through the School Advisory		
	Strongly Agree	20 24%		
	Agree	31 36%		
	Neutral	32 38%		
	Strongly Disagree	2% 85 respondents		

**27.** Our school communicates information in ways that are easy for families to understand.

	Strongly Agree	24 28%	
	Agree	43 50%	
	Neutral	16 19%	
	Disagree	1%	
	Strongly Disagree	2 2% 86 respondents	
28.	. Teachers regularly post information online or send home a newsletter.		
	Strongly Agree	21 25%	
	Agree	31 36%	
	Neutral	21 25%	
	Disagree	6 7%	
	Strongly Disagree	6 7% 85 respondents	
29.	Our school asks families for their ideas on the best way to communicate school-related information.		
	Strongly Agree	16 19%	
	Agree	33 39%	
	Neutral	29 34%	
	Disagree	6 7%	

#### Strongly Disagree

#### 1%

#### 85 respondents

#### **30.** Our school asks for family input when changing rules or policies.

Strongly Agree	14 16%
Agree	33 39%
Neutral	31 36%
Disagree	6 7%
Strongly Disagree	1% 85 respondents

## **G.** Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report