

# **BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)**

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run on 09/23/2024



surveys



Custom Survey

1 survey(s) 88 response(s)

Report Filters

School:  
N/A

Race:  
N/A

Grade:  
N/A

Gender:  
N/A

Ethnicity:  
N/A

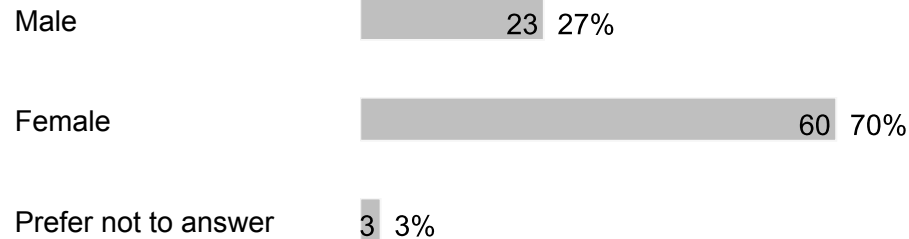
Tag:  
N/A

## BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

### Demographics

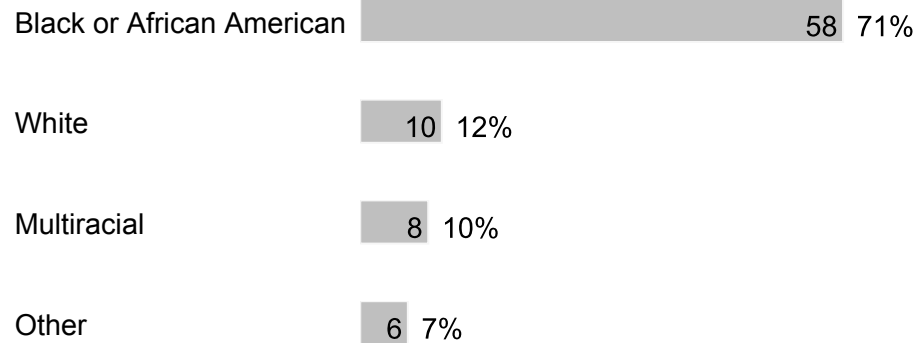
Number of Responses | Percentages of Total Responses

#### 1. Gender



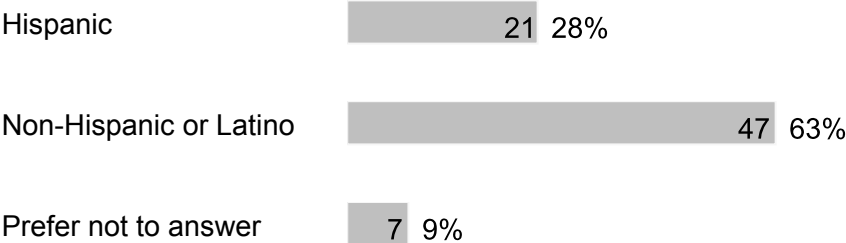
86 respondents

#### 2. Race



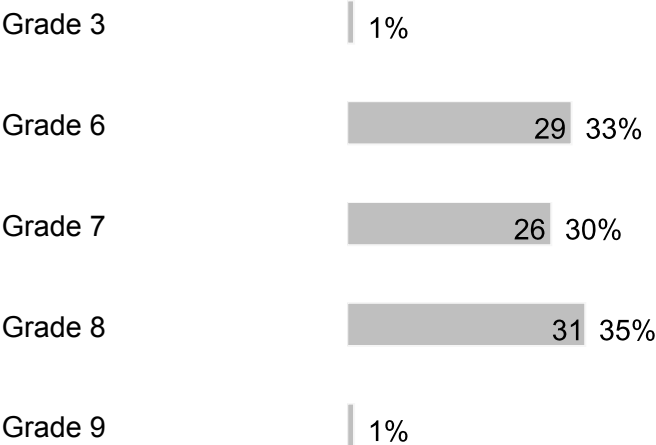
82 respondents

3. Ethnicity



75 respondents

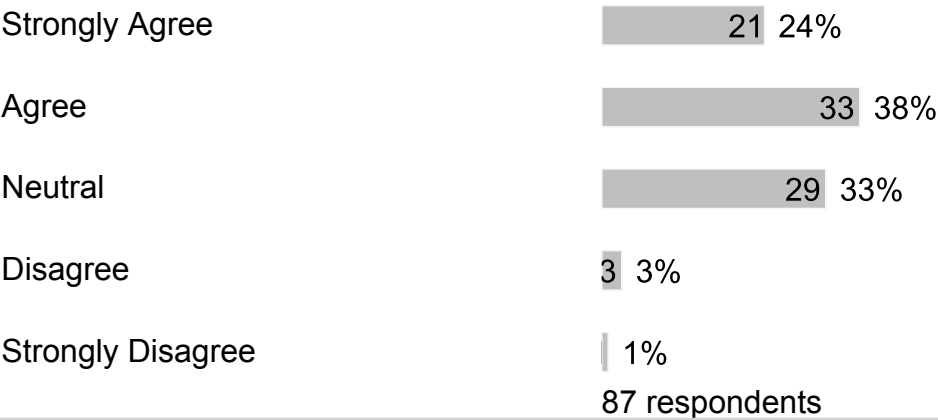
4. Grade



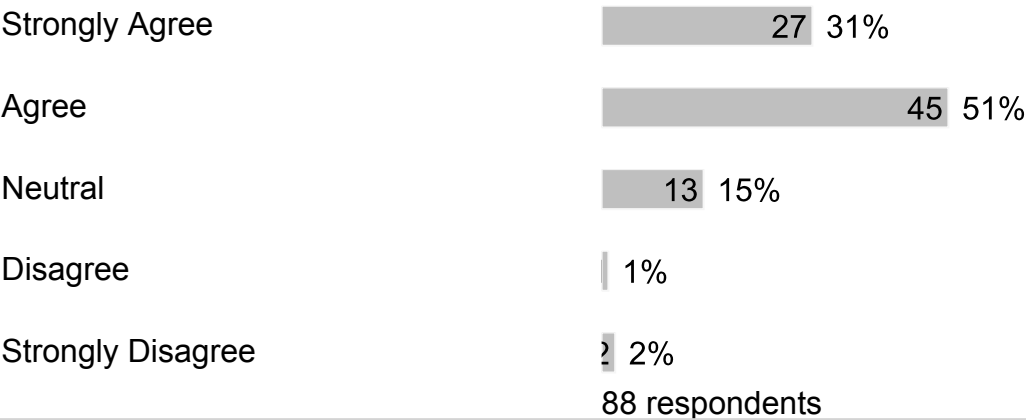
88 respondents

# B. Safety

## 1. My child feels safe at school.



## 2. My child's school is clean and well-maintained.



## 3. I would recommend my child's school to my friends and/or family.



Disagree 4 5%

Strongly Disagree 4 5%

87 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 9 10%

Agree 10 11%

Neutral 15 17%

Disagree 26 30%

Strongly Disagree 28 32%

88 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 6 7%

Agree 12 14%

Neutral 11 13%

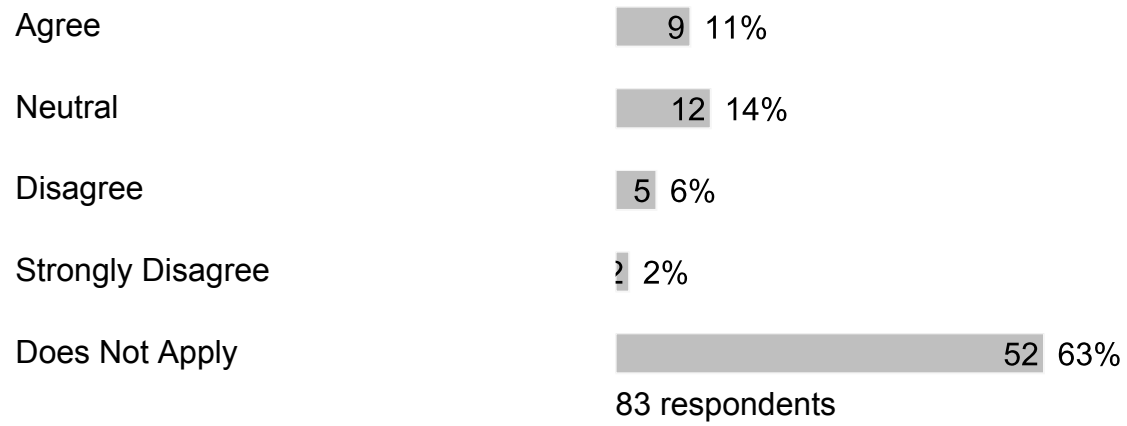
Disagree 4 5%

Does Not Apply 51 61%

84 respondents

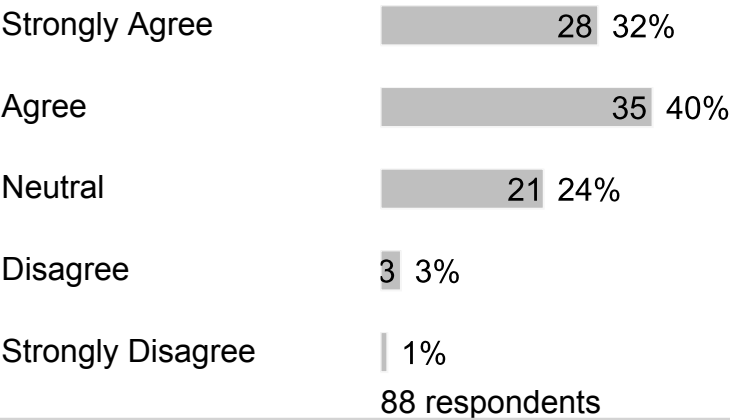
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 3 4%

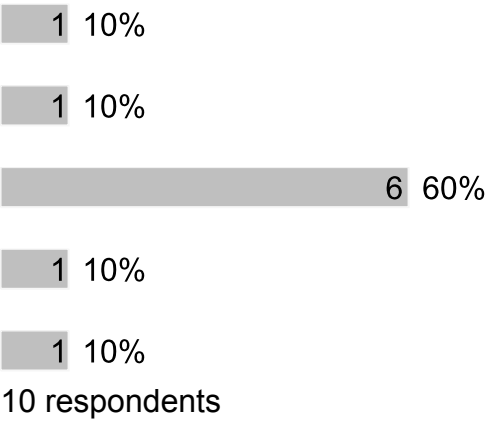


# C. Equity

## 1. Our school provides an equitable and inclusive environment for students.



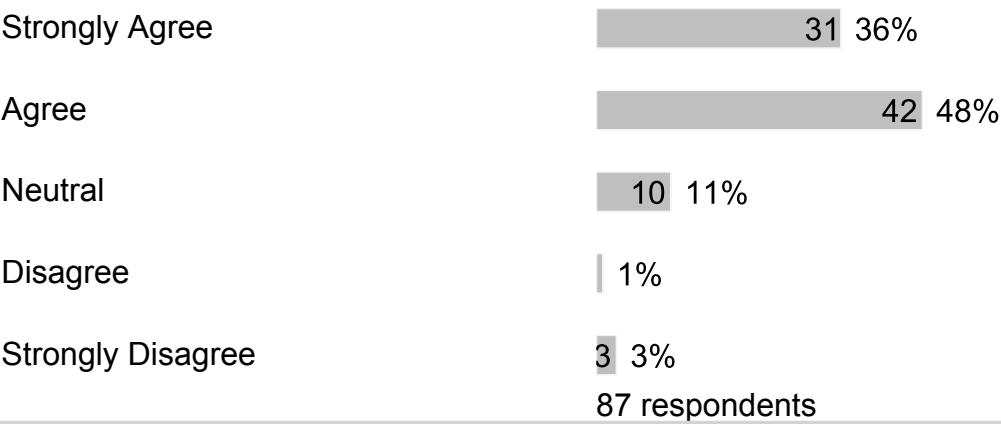
## 2. Intentionally Left Blank



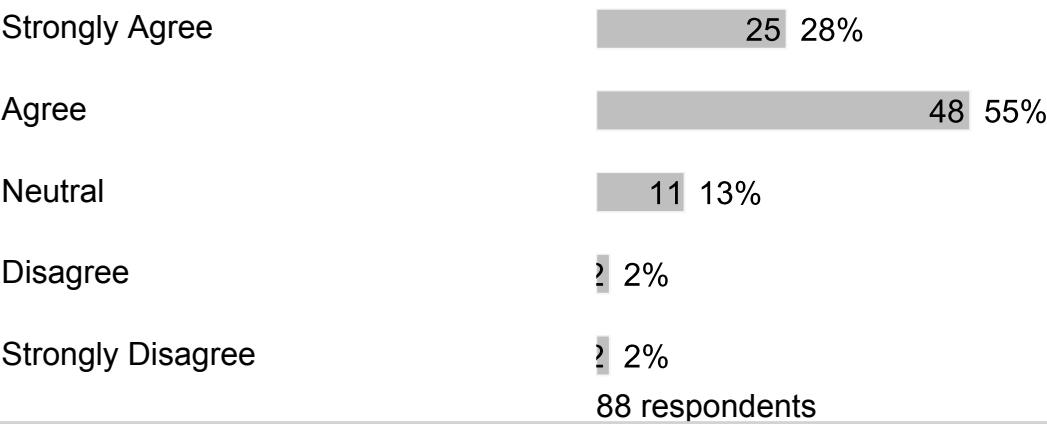


# D. School Support

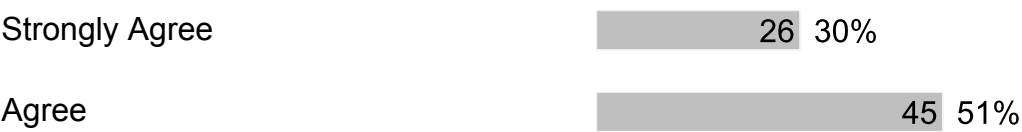
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



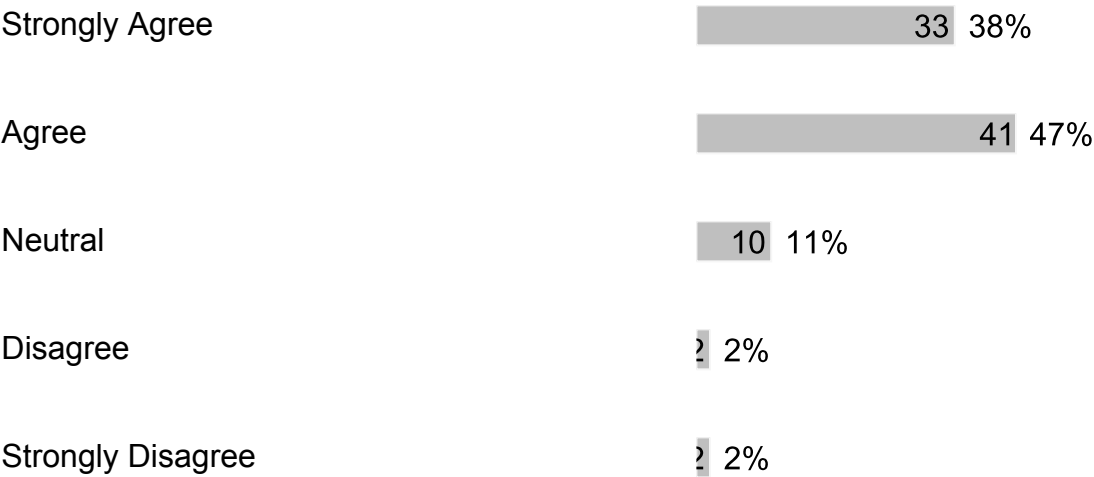
3. At school, my child has up-to-date computers and other technology to learn.





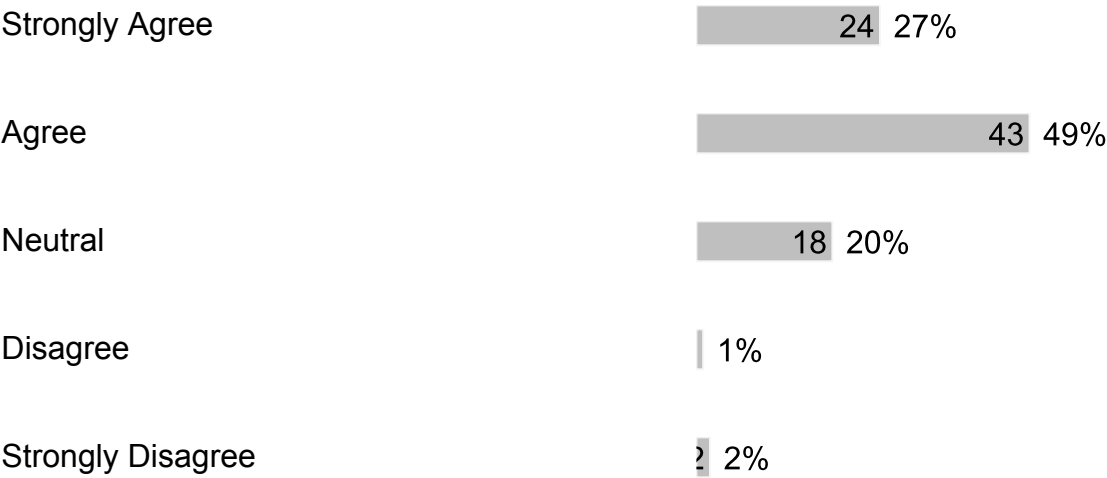
# E. Wellness Support

## 1. If my child has a problem, they know who they can go to for help.



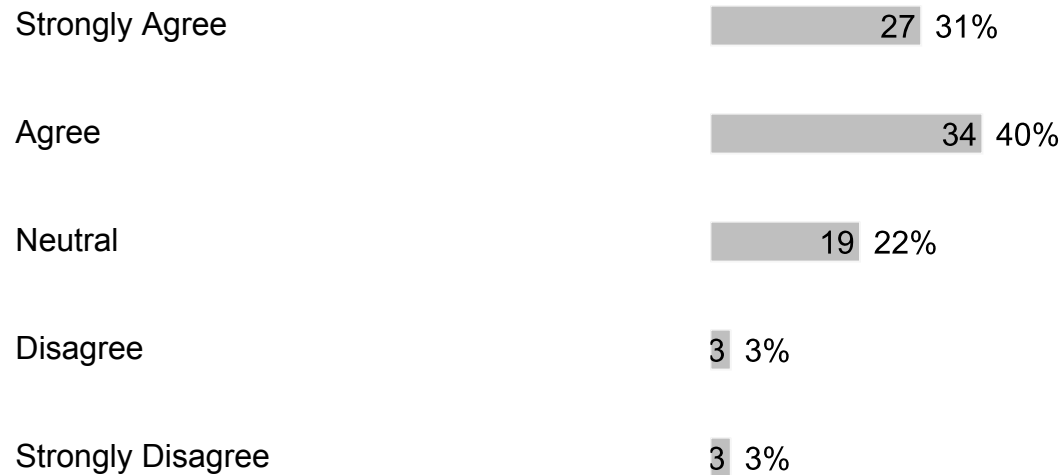
88 respondents

## 2. My child likes going to school.



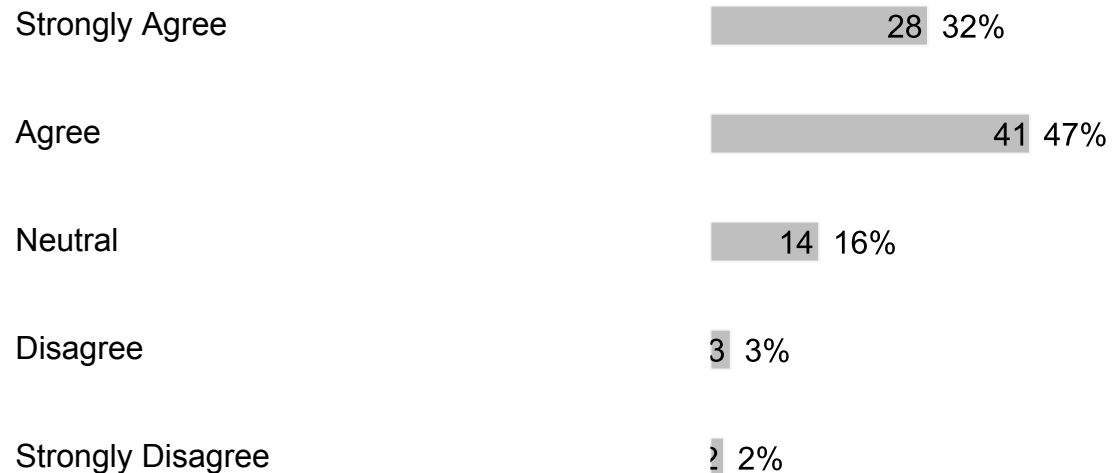
88 respondents

**3. I would recommend my child's school to my friends and/or family.**



86 respondents

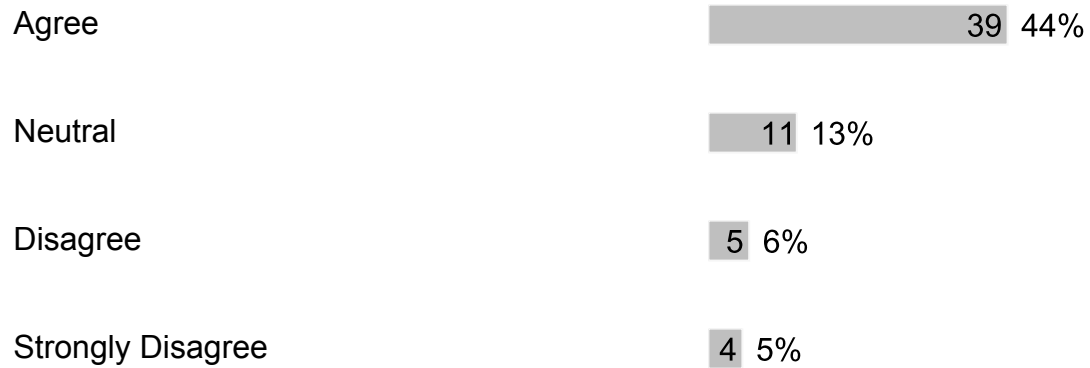
**4. Our school treats students with value, respect and compassion.**



88 respondents

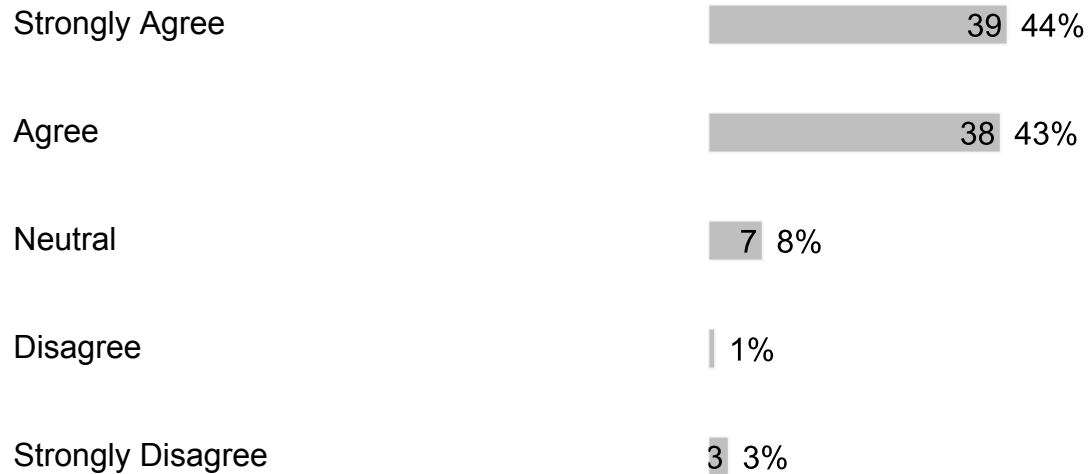
**5. The office staff is helpful and made me feel valued as a parent/guardian.**





88 respondents

**6. When visiting the school, I am greeted with courtesy and respect by the office staff.**



88 respondents

**7. Phone calls to the school are answered in a polite and respectful manner by the office staff.**

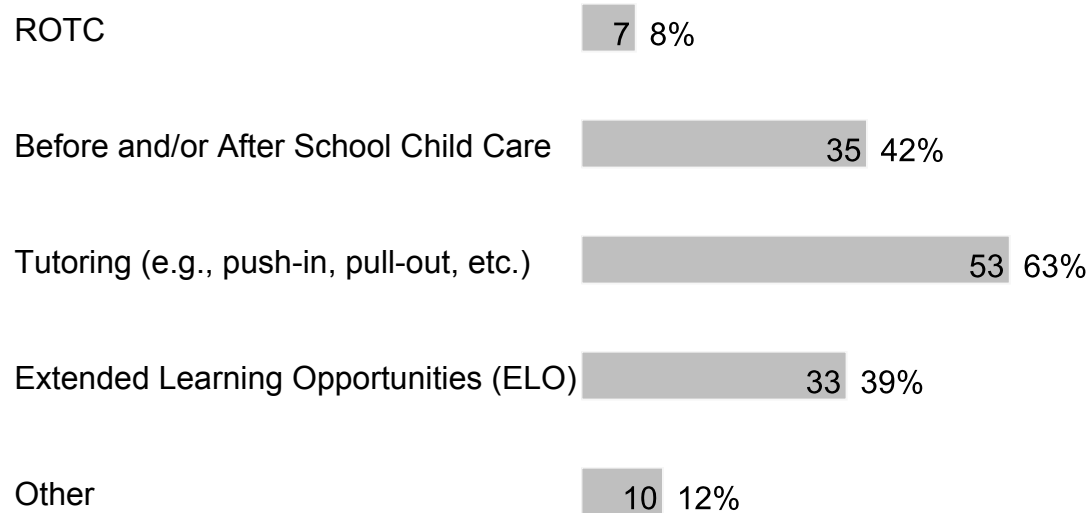


Neutral	11 13%
Disagree	3 3%
Strongly Disagree	4 5%

87 respondents

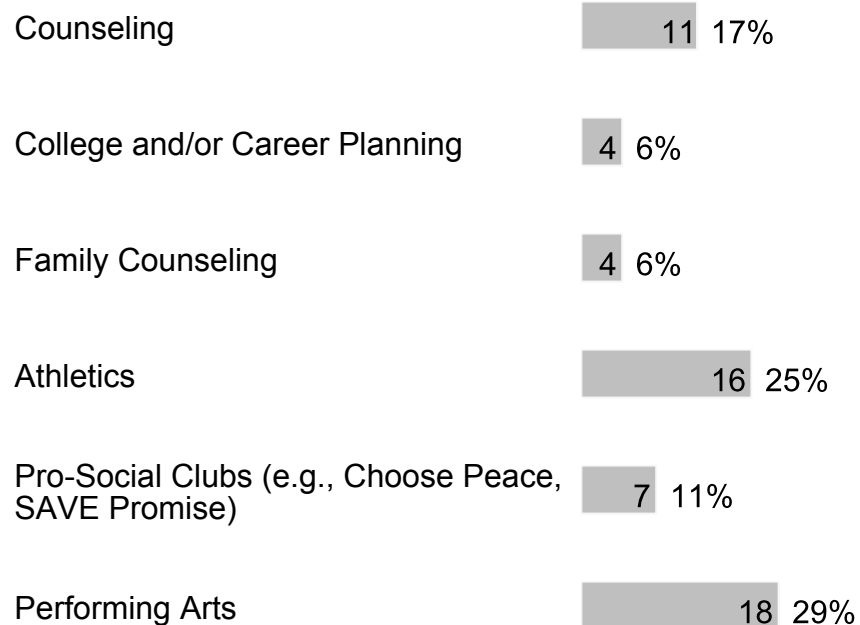
8. At our school, the following programs/services are available (check all that apply):

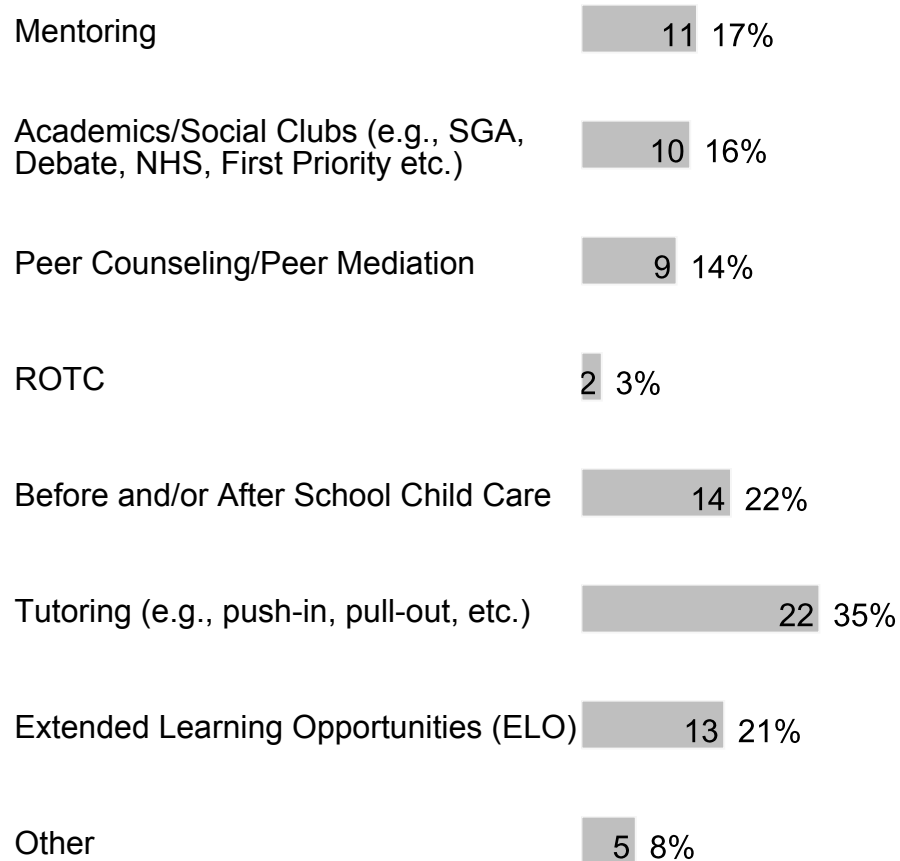
Counseling	62 74%
College and/or Career Planning	23 27%
Family Counseling	26 31%
Athletics	61 73%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	30 36%
Performing Arts	42 50%
Mentoring	32 38%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	39 46%
Peer Counseling/Peer Mediation	24 29%



84 respondents

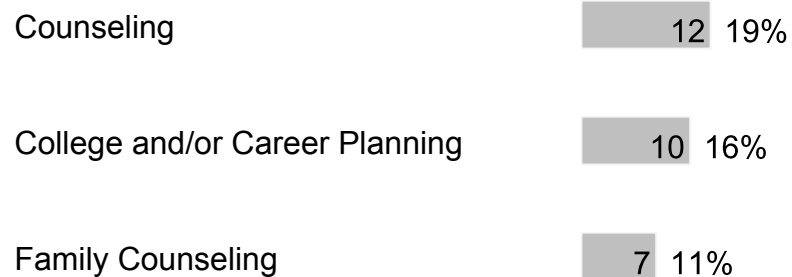
**9. At our school, my child participates in the following programs/services (check all that apply):**



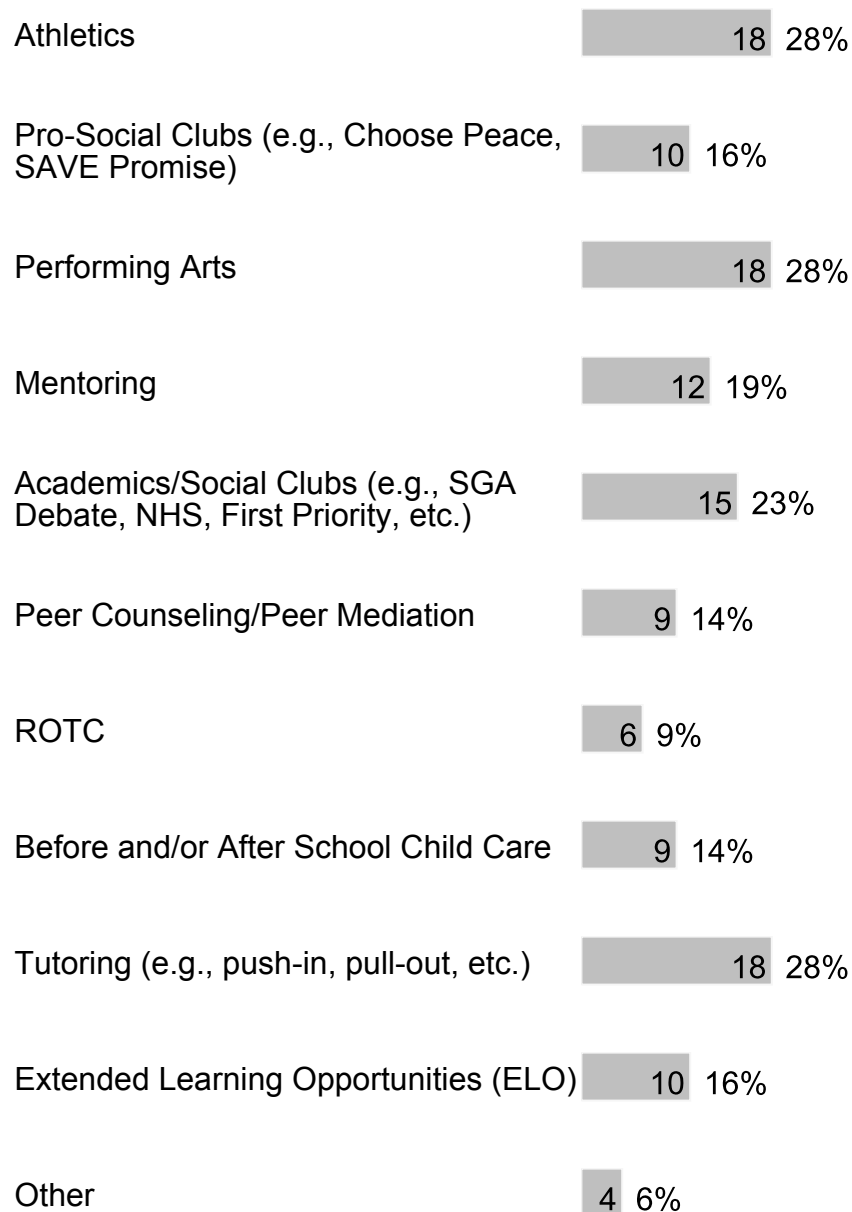


63 respondents

**10.** At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

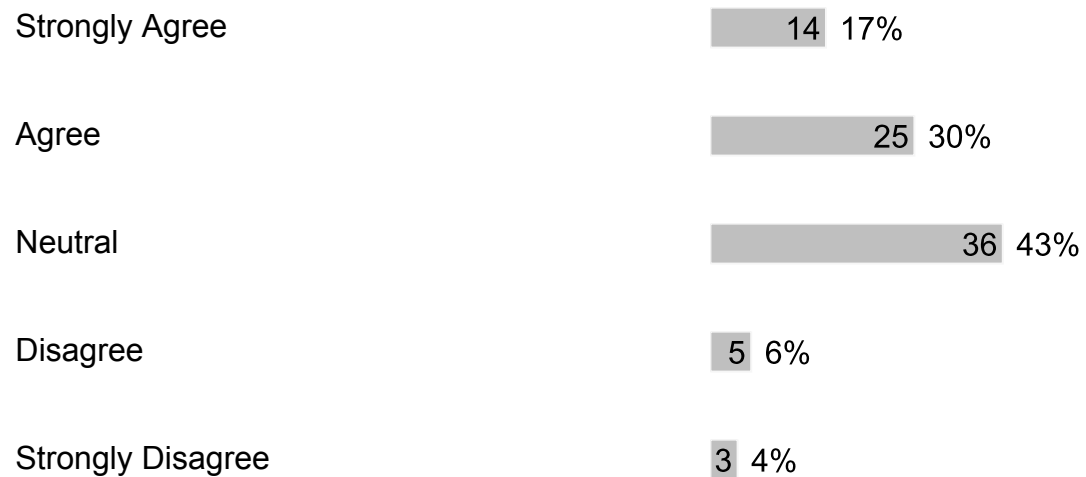






64 respondents

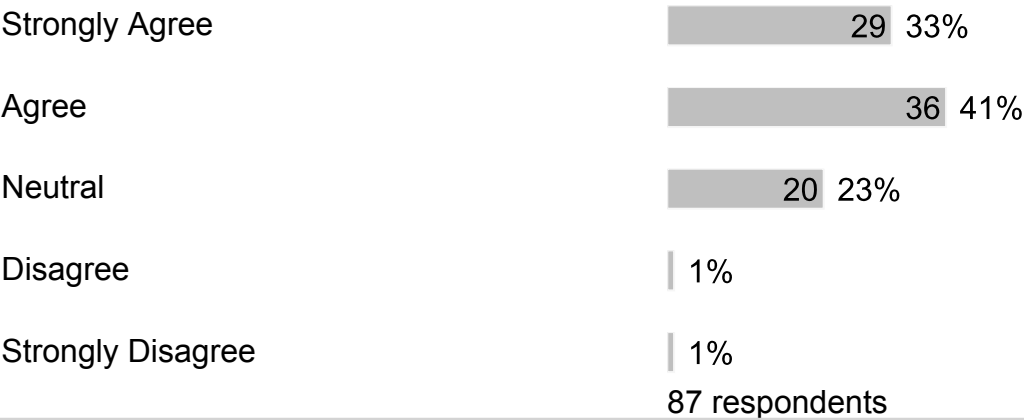
**11.** Our school has a family resource center and/or a staff member assigned to work with families.



83 respondents

# F. Accountability

## 1. The principal is a positive educational leader at the school.



## 2. The assistant principal(s) is a positive educational leader at the school.



## 3. Our school's administration provides strong instructional leadership.



Strongly Disagree | 1%

85 respondents

**4. Our school has established goals and a plan for improving student learning.**

Strongly Agree 28 33%

Agree 35 41%

Neutral 21 24%

Disagree | 1%

Strongly Disagree | 1%

86 respondents

**5. Our school meets my expectations to prepare my child well for the next level of study.**

Strongly Agree 27 31%

Agree 37 43%

Neutral 19 22%

Disagree 2 2%

Strongly Disagree | 1%

86 respondents

**6. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 25 29%

Agree 39 45%

Neutral 20 23%

Disagree | 1%

Strongly Disagree | 1%

86 respondents

**7. Our school has high expectations for students.**

Strongly Agree 27 31%

Agree 38 44%

Neutral 21 24%

Strongly Disagree | 1%

87 respondents

**8. My child's teachers provide curriculum that meets the learning needs of my child.**

Strongly Agree 26 30%

Agree 42 48%

Neutral 15 17%

Disagree 2 2%

Strongly Disagree 2 2%

87 respondents

**9. My child's teachers give work that challenges my child.**

Strongly Agree 28 33%

Agree 34 40%

Neutral 21 24%

Disagree | 1%

Strongly Disagree | 2%

86 respondents

**10. My child's teachers work as a team to help my child learn.**

Strongly Agree 28 32%

Agree 36 41%

Neutral 21 24%

Disagree | 1%

Strongly Disagree | 1%

87 respondents

**11. My child's teachers use a variety of teaching strategies.**

Strongly Agree 25 29%

Agree 38 44%

Neutral 21 24%

Disagree | 1%

Strongly Disagree | 1%

86 respondents

**12. My child's teachers adjust the instruction to meet my child's learning needs.**

Strongly Agree 24 28%

Agree 30 35%



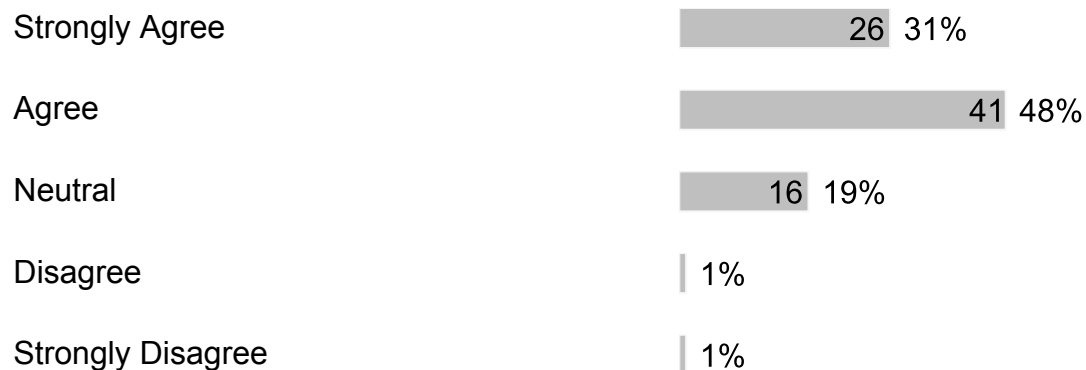
86 respondents

**13. My child sees a relationship between what is being taught and everyday life.**



86 respondents

**14. Clear learning expectations are set for my child.**



85 respondents

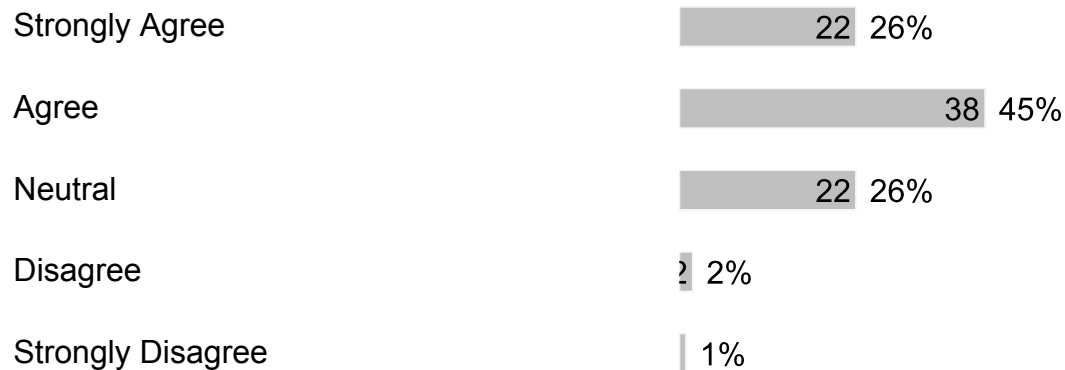
**15. My child's understanding of what was taught is regularly assessed.**





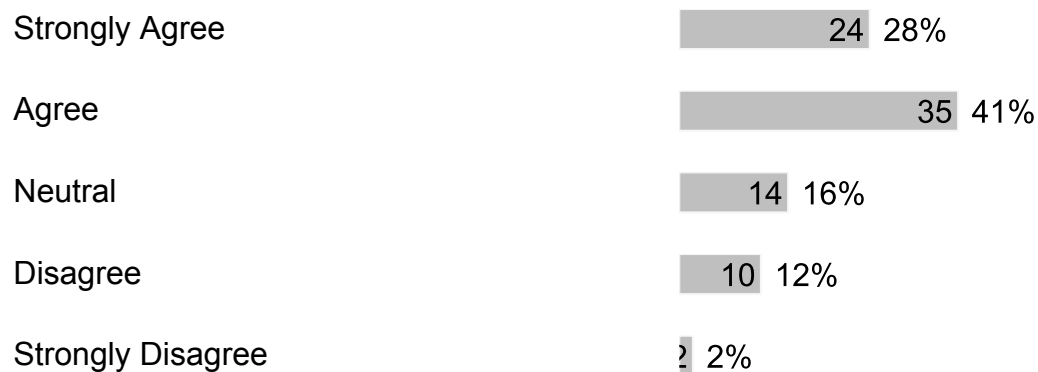
86 respondents

**16. Our school works to keep instructional time free from distraction.**



85 respondents

**17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.**



85 respondents

**18. My child's teachers report on my child's progress in easy to understand language.**







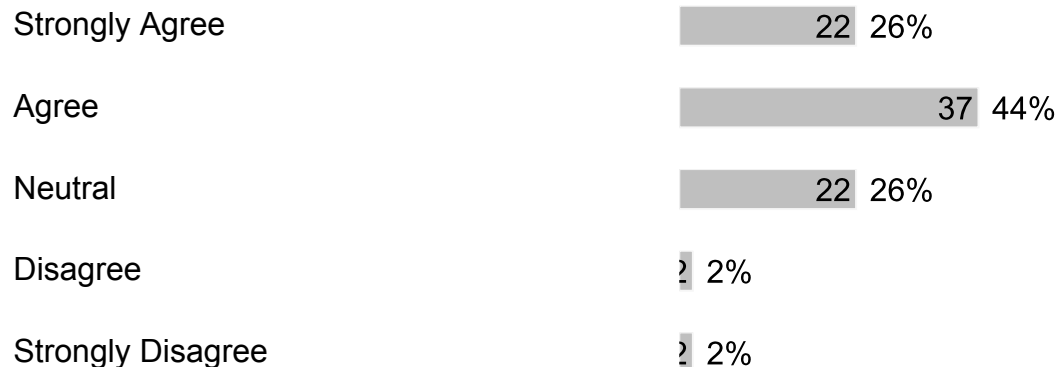
86 respondents

**19. Teachers schedule conferences to share student learning progress with families.**



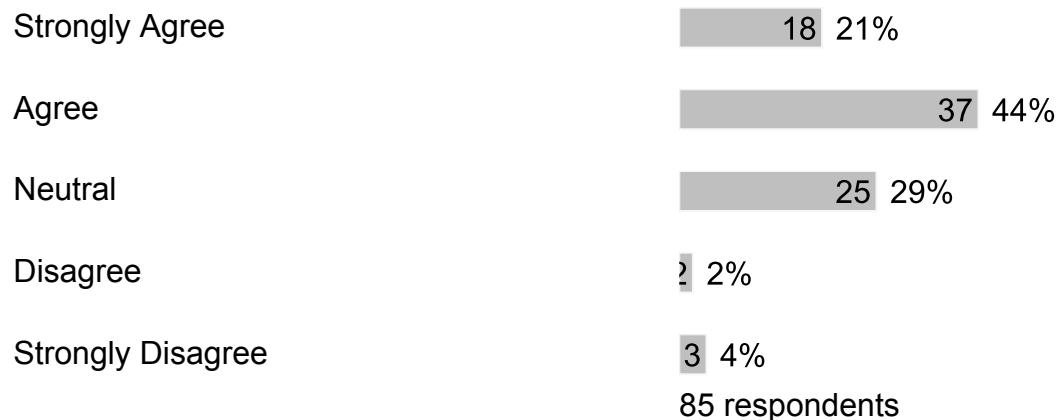
83 respondents

**20. My child is prepared for success in the next school year.**

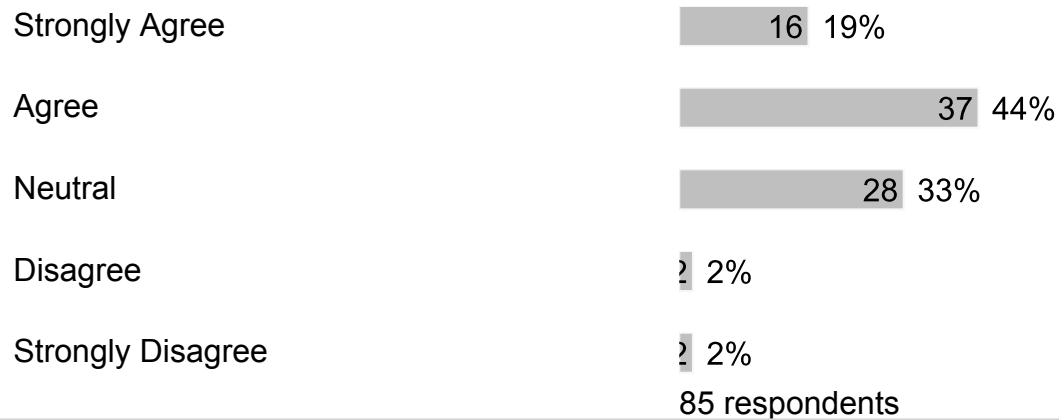


85 respondents

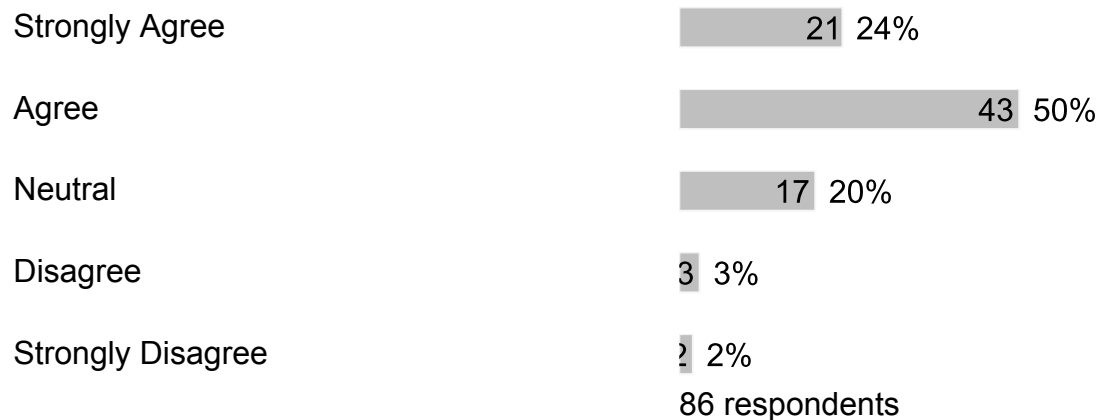
**21. Families are encouraged to volunteer.**



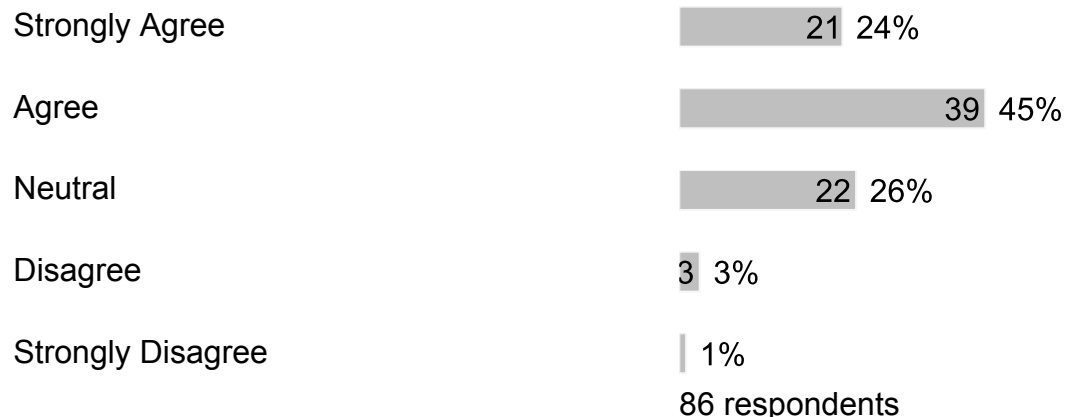
**22. Families are given the opportunity to participate on school committees.**



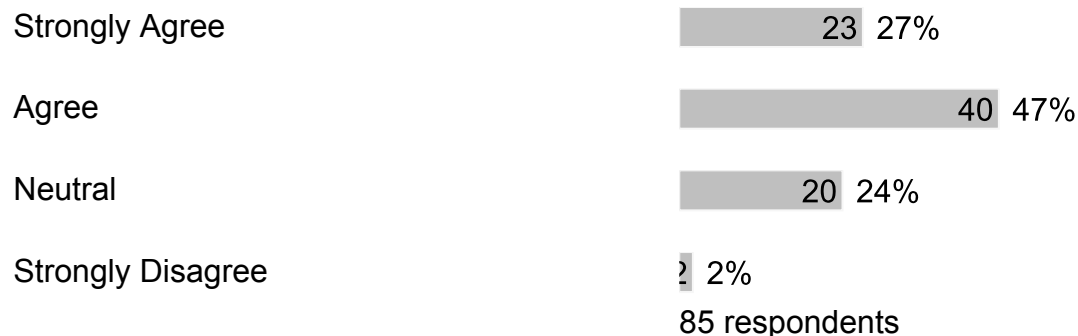
**23. I am well-informed of the school's goals and activities.**



**24. Our school reports the achievement of school goals.**



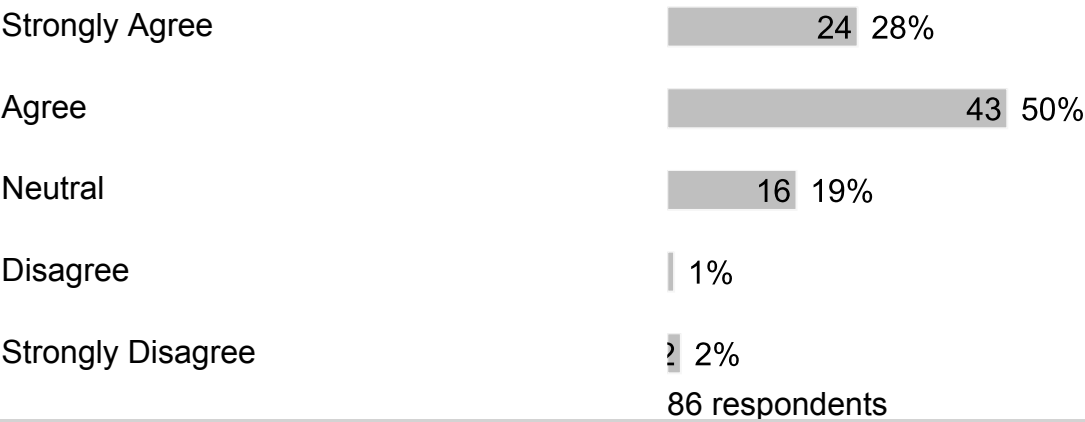
**25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



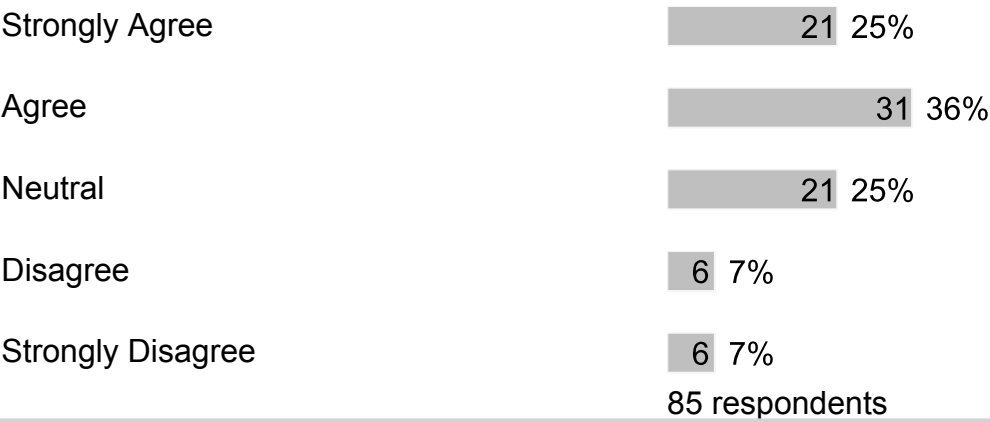
**26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).**



27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.

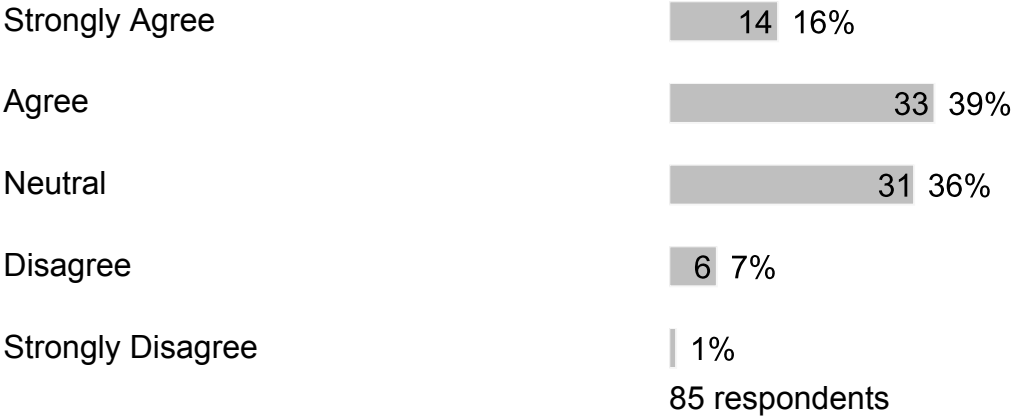


29. Our school asks families for their ideas on the best way to communicate school-related information.



Strongly Disagree | 1%  
85 respondents

30. Our school asks for family input when changing rules or policies.



## G. Additional Information

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report