BCPS SCHOOL STAFF CUSTOMER SURVEY 2024

run on 09/19/2024



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 Custom Survey
 1 survey(s) 30 response(s)

 Report Filters
 Ethnicity:
 Experience:

 School:
 N/A
 Ethnicity:
 Tag:

 N/A
 N/A
 Tag:

 N/A
 N/A
 Tag:

 N/A
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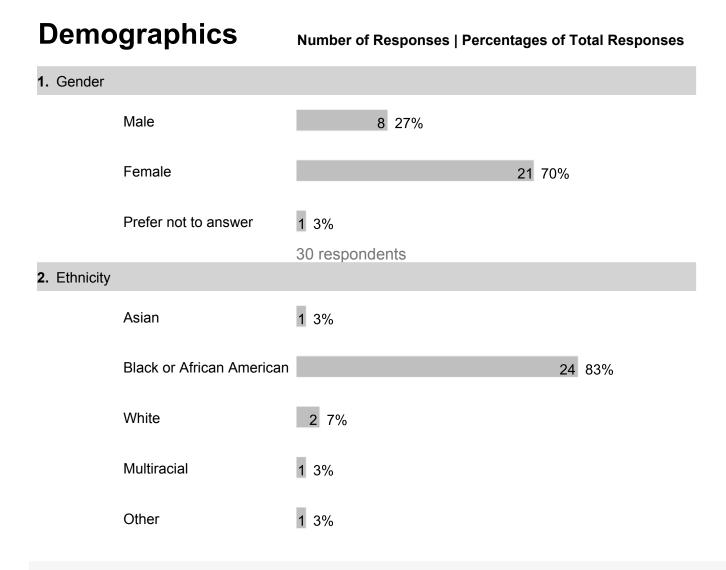


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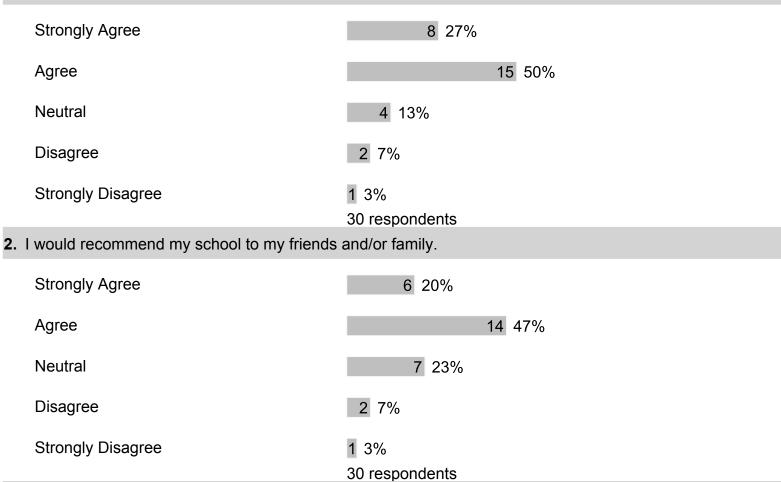


3. Ethnicity		29 respondents
J. Lunneity	Hispanic	1 4%
	Not Hispanic or Latino	17 71%
	Prefer not to answer	6 25% 24 respondents
4. Role		
	Support Staff	5 17%
	Teacher	12 40%
	Educational Support Professional	4 13%
	Clerical	1 3%
	Facilities	1 3%
	Other	7 23%
5. Experien	се	30 respondents
	1 - 3 years	3 10%
	4 - 10 years	9 30%

11 - 20 years	5 17%		
More than 20 years		13	43%
	30 respondents		

C. Safety

1. I feel safe at my school.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Agree

Neutral	14 47%
Disagree	6 20%
Strongly Disagree	5 17% 30 respondents
4. Has a student reported an incident of bullying	g or cyberbullying to you this year?
Yes	3 10%
No	27 90% 30 respondents
5. After an incident of bullying or cyberbullying	was reported to me, I did the following (check all that apply):
Reported the incident to administration	5 17%
Addressed the incident myself	3 10%
Confronted the alleged bully(ies) directly	2 7%
Does not apply to me	21 70%
	30 respondents
6. After addressing the bullying or cyberbullying	reported to me, the bullying:
Stopped	4 13%
Stayed the same	1 3%
Powered by AdvancED eProve	

Don't know	2 7%
Does not apply to me	23 77%
7. In my school, rules are applied equally to stu	30 respondents
Strongly Agree	8 27%
Agree	11 37%
Neutral	6 20%
Disagree	5 17% 30 respondents

D. Equity

1. My school provides an equitable and inclusive environment for staff.

Strongly Agree	8 27%
Agree	11 37%
Neutral	8 27%
Disagree	2 7%
Strongly Disagree	1 3% 30 respondents

E. School Support

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	8 27%
Agree	11 37%
Neutral	9 30%
Disagree	1 3%
Strongly Disagree	1 3% 30 respondents
2. Teachers in our school use a variety of	
Strongly Agree	9 30%
Agree	12 40%
Neutral	6 20%
Disagree	3 10% 30 respondents

F. Wellness Support

1. If students have a problem, they know who they can go to for help. Strongly Agree 9 30% 15 50% Agree Neutral 5 17% 1 3% Strongly Disagree 30 respondents 2. If students have a problem, they can come to me for help. 17 57% Strongly Agree 8 27% Agree Neutral 5 17% 30 respondents 3. If I have a professional or personal problem, I know someone at work who I can talk to for help. Strongly Agree 12 40% Agree 12 40%

Neutral	4 13%
Disagree	1 3%
Strongly Disagree	1 3%
	30 respondents
In my school, adults treat students with respect.	
Strongly Agree	6 20%
Agree	12 40%
Neutral	10 33%
Disagree	1 3%
Strongly Disagree	1 3%
	30 respondents
5. In my school, students treat adults with respect.	
Strongly Agree	3 10%
Agree	11 37%
Neutral	10 33%

Disagr	ee	3 10%	
Strong	ly Disagree	3 10%	
		30 respondents	
6. In my so	chool, colleagues/adults treat each other	with respect.	
Strong	ly Agree	7 23%	
Agree		13 43%	
Neutra	al	5 17%	
Disagr	ree	3 10%	
Strong	ly Disagree	2 7%	
		30 respondents	
7. At my s	chool the following programs/services are	e available (check all that apply):	
	Counseling		26 87%
	College and/or Career Planning		26 87%
	Family Counseling	18 60%	
	Athletics	1 3%	

	Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	4 13%
	Performing Arts	3 10%
	Mentoring	15 50%
	Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	4 13%
	Peer Counseling/Peer Mediation	5 17%
	Tutoring (e.g., push-in, pull-out, etc.)	13 43%
	Extended Learning Opportunities (ELO)	16 53%
	Other	4 13%
		30 respondents
8. Our scho	ool implements changes based on the fee	edback from staff.
Strongly	y Agree	4 13%
Agree		11 37%
Neutral		10 33%
Disagre	e	3 10%

Strongly	Disagree
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2 7%

30 respondents 9. Our school maintains facilities that support student learning. Strongly Agree 8 27% Agree 15 50% Neutral 6 20% 1 3% Strongly Disagree 30 respondents **10.** I enjoy eating food prepared by the cafeteria. **Strongly Agree** 2 7% Agree 4 13% Neutral 12 40% 7 23% Disagree Strongly Disagree 5 17% 30 respondents **11.** Families regularly participate in school involvement activities offered by our school.

Strong	gly Agree	2 7%
Agree		7 23%
Neutra	al	12 40%
Disag	ree	6 20%
Strong	gly Disagree	3 10%
		30 respondents
12. Our so	chool has a family resource center and/or	a staff member assigned to work with families.
Strong	gly Agree	6 20%
Agree		12 40%
Neutra	al	9 30%
Disag	ree	2 7%
Strong	gly Disagree	1 3%
		30 respondents
13. Our so	chool asks families for their ideas on the b	est way to communicate school-related information.
Strong	gly Agree	5 17%

Agree	11 38%
Neutral	9 31%
Disagree	3 10%
Strongly Disagree	1 3%
	29 respondents

G. Accountability

1. Our school has a culture of high expectations.

	Strongly Agree	6 20%
	Agree	11 37%
	Neutral	12 40%
	Strongly Disagree	1 3% 30 respondents
2. Our school has a continuous improvement process.		
	Strongly Agree	6 20%
	Agree	16 53%
	Neutral	8 27%
30 respondents 3. Our school's leaders expect staff members to hold all students to high academic standards.		
	Strongly Agree	7 23%
	Agree	15 50%
	Neutral	7 23%
	Disagree	1 3% 30 respondents
4. Our school's leaders hold themselves accountable for student learning.		

Strongly Agree	7 23%	
Agree	18 60%	
Neutral	5 17% 30 respondents	
5. Our school's leaders hold all staff members a	accountable for student learning.	
Strongly Agree	8 27%	
Agree	16 53%	
Neutral	6 20% 30 respondents	
6. I receive feedback from my supervisor regarding my professional performance.		
Strongly Agree	7 23%	
Agree	14 47%	
Neutral	7 23%	
Disagree	2 7% 30 respondents	
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.		
Strongly Agree	8 28%	
Agree	13 45%	
Neutral	6 21%	
Disagree	1 3%	

Strongly Disagree

1 3%

29 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

	Strongly Agree	7 23%
	Agree	16 53%
	Neutral	7 23% 30 respondents
9. (Our school uses the results of student assess	ments to improve teaching and learning.
	Strongly Agree	7 23%
	Agree	17 57%
	Neutral	4 13%
	Disagree	2 7% 30 respondents
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.		
	Strongly Agree	8 27%
	Agree	17 57%
	Neutral	5 17% 30 respondents
11.	In our school, a formal process is in place to	30 respondents support new staff members in their professional practice.
	Strongly Agree	5 17%

Agree	13 43%
Neutral	9 30%
Disagree	3 10% 30 respondents
12. My lessons provide opportunities for stude	
Strongly Agree	9 30%
Agree	17 57%
Neutral	4 13% 30 respondents
13. I structure lessons, tasks and activities that	require students' use of digital tools for learning.
Strongly Agree	9 31%
Agree	11 38%
Neutral	8 28%
Disagree	1 3% 29 respondents
14. I use student achievement data to modify a	and adjust materials and lessons for my students.
Strongly Agree	9 31%
Agree	9 31%
Neutral	11 38% 29 respondents
15. I use formative assessments to monitor stu	

	Strongly Agree	10 34%
	Agree	11 38%
	Neutral	8 28%
		29 respondents
16. stuc	I participate in targeted professional learning dents.	activities designed to meet the individual needs of my
	Strongly Agree	8 27%
	Agree	11 37%
	Neutral	11 37%
		30 respondents
17.	Teachers participate in collaborative learning	g communities across grade levels and/or content areas.
	Strongly Agree	10 33%
	Agree	7 23%
	Neutral	11 37%
	Disagree	2 7%
		30 respondents
18.	The school ensures I receive formal training	in the use of student assessment data.
	Strongly Agree	4 14%
	Agree	12 41%
	Neutral	11 38%
	Disagree	1 3%
_		

Strongly Disagree

1 3%

29 respondents

19. In our school, staff members provide peer coaching to teachers.

. In our school, staff members provide peer coaching to teachers.	
Strongly Agree	4 13%
Agree	14 47%
Neutral	11 37%
Strongly Disagree	1 3% 30 respondents
20. In our school, staff members participate in on the school.	continuous professional learning based on identified needs of
Strongly Agree	8 27%
Agree	14 47%
Neutral	7 23%
Disagree	1 3% 30 respondents
21. I am provided with professional development opportunities that are relevant to my role.	
Strongly Agree	9 30%
Agree	12 40%
Martinal	8 27%
Neutral	0 21/0

22. Our school shares responsibility for student learning with its staff, parents and community members.

	Strongly Agree	5 17%
	Agree	12 40%
	Neutral	10 33%
	Disagree	3 10%
23	I feel confident in my classroom managemen	30 respondents
23.	Theer confident in my classicom managemen	
	Strongly Agree	10 34%
	Agree	13 45%
	Neutral	6 21%
		29 respondents
24.	Our school ensures the effective use of funds	available through the budget, grants, awards, etc.
	Strongly Agree	5 17%
	Agree	10 34%
	Neutral	12 41%
	Strongly Disagree	2 7%
		29 respondents
25.	Teachers keep parents informed regularly ab	out their child's progress and how they are being graded.
	Strongly Agree	7 24%
	Agree	12 41%

	Neutral	8 28%
	Disagree	2 7% 29 respondents
26.	Most teachers report student progress in eas	by to understand language to families.
	Strongly Agree	9 31%
	Agree	8 28%
	Neutral	11 38%
	Disagree	1 3% 29 respondents
27.	I provide students with timely feedback abou	t their learning.
	Strongly Agree	8 27%
	Agree	15 50%
	Neutral	7 23% 30 respondents
28.	I schedule conferences to share student lear	ning progress with families.
	1 time per year	4 13%
	2 times per year	4 13%
	3 or more times per year	3 10%

Does not apply	19 63%
	30 respondents
29. Our school provides opportunities for stak (SAC) and/or the School Advisory Forum (SAF	eholders to be involved through the School Advisory Council
Strongly Agree	10 34%
Agree	12 41%
Neutral	7 24% 29 respondents
30. Our school's leaders ensure staff member	s use supervisory feedback to improve student learning.
Strongly Agree	6 20%
Agree	14 47%
Neutral	10 33% 30 respondents
31. I regularly post information online or send	
Strongly Agree	4 14%
Agree	8 28%
Neutral	9 31%
Disagree	7 24%
Strongly Disagree	1 3% 29 respondents
32. Our school communicates well about its g	oals and activities.

	Strongly Agree	4 13%
	Agree	15 50%
	Neutral	9 30%
	Disagree	2 7% 30 respondents
33.	Our school communicates information in way	ys that are easy for families to understand.
	Strongly Agree	5 17%
	Agree	16 55%
	Neutral	8 28% 29 respondents
34.	I am accessible via (check all that apply):	
	Emails	26 87%
	Texts	17 57%
	Phone calls	22 73%
	Personal visits	12 40%
		30 respondents

H. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report