

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/19/2024



surveys



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 09/19/2024

Custom Survey

1 survey(s) 126 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

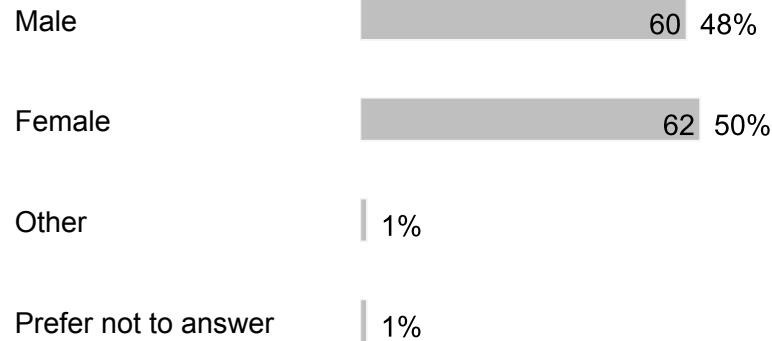
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

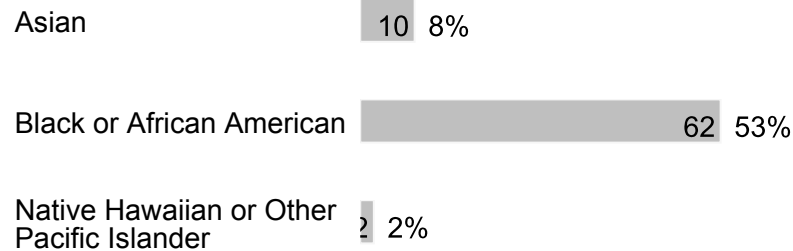
Number of Responses | Percentages of Total Responses

1. Gender



124 respondents

2. Race



White 12 10%

Multiracial 9 8%

Other 23 19%

118 respondents

3. Ethnicity

Hispanic 44 39%

Non-Hispanic or Latino 62 55%

Prefer not to answer 7 6%

113 respondents

4. Grade

Grade 1 1 1%

Grade 2 2 2%

Grade 6 1 1%

Grade 9 31 25%

Grade 10 38 30%

Grade 11 30 24%

Grade 12

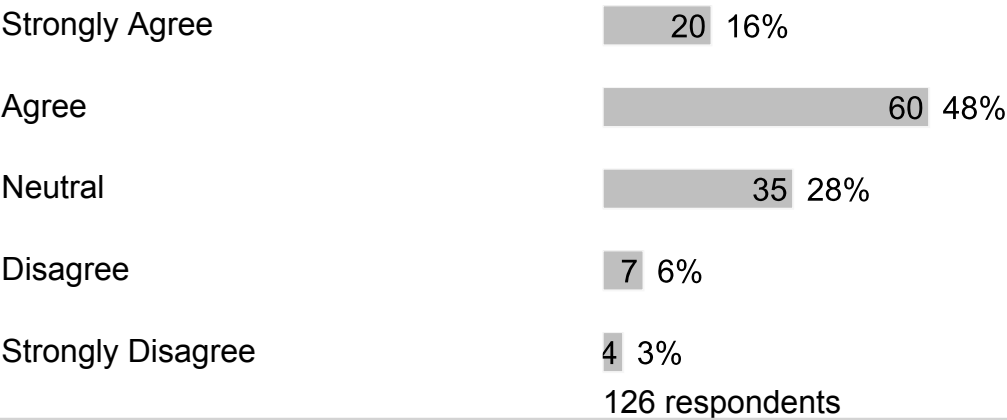


23 18%

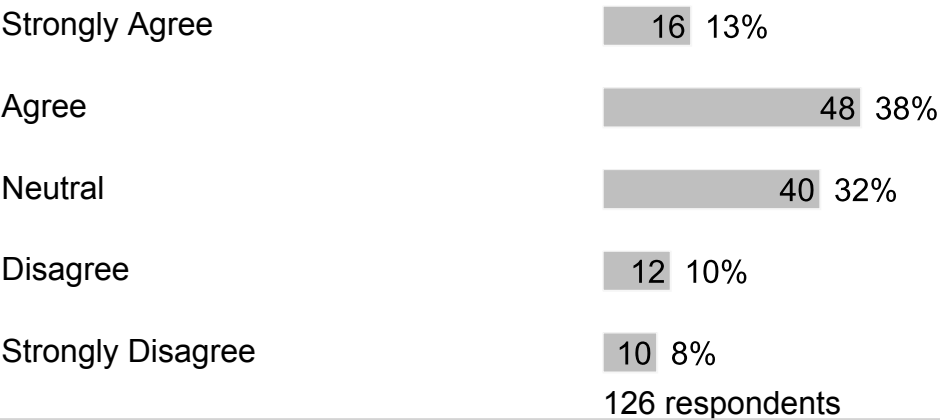
126 respondents

B. Safety

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 13 10%

Strongly Disagree 11 9%

125 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 17 14%

Agree 45 36%

Neutral 19 15%

Disagree 22 18%

Strongly Disagree 22 18%

125 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 17 14%

Agree 35 28%

Neutral 18 14%

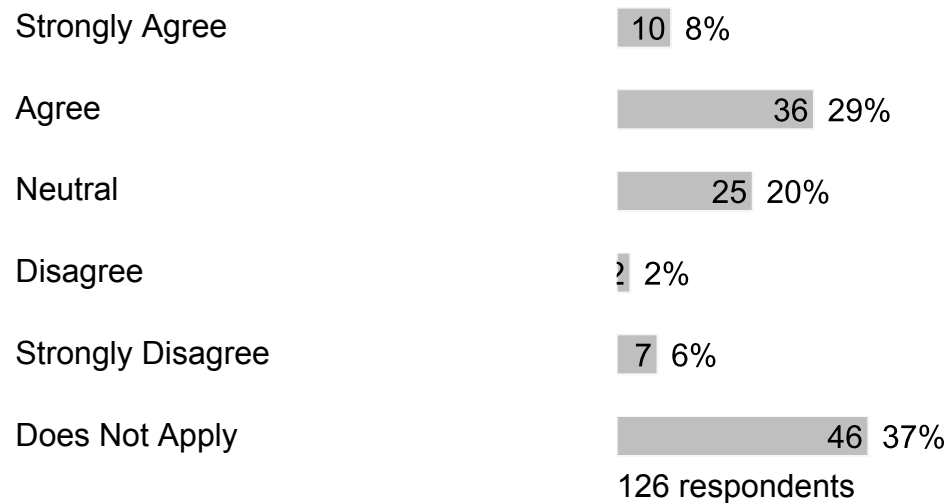
Disagree 6 5%

Strongly Disagree 2 2%

Does Not Apply 47 38%

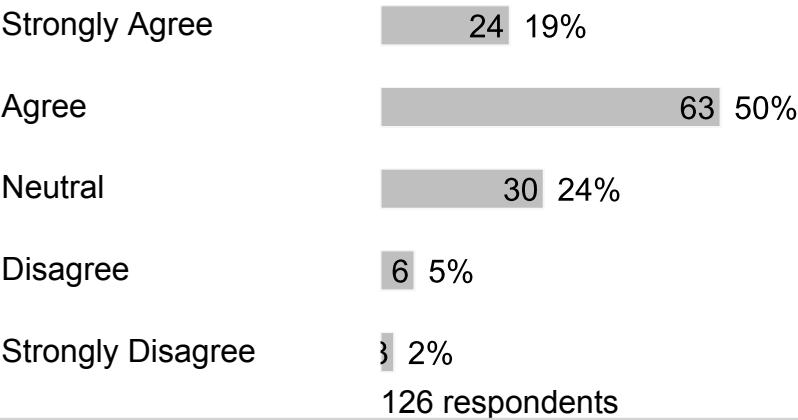
125 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

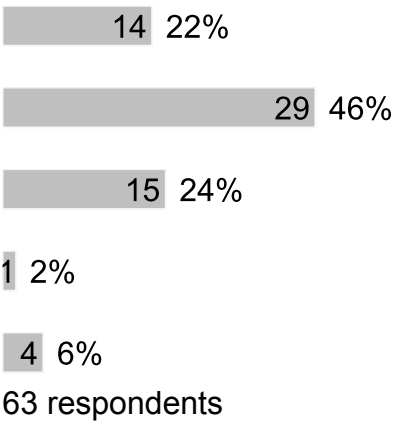


C. Equity

1. Our school provides an equitable and inclusive environment for students.

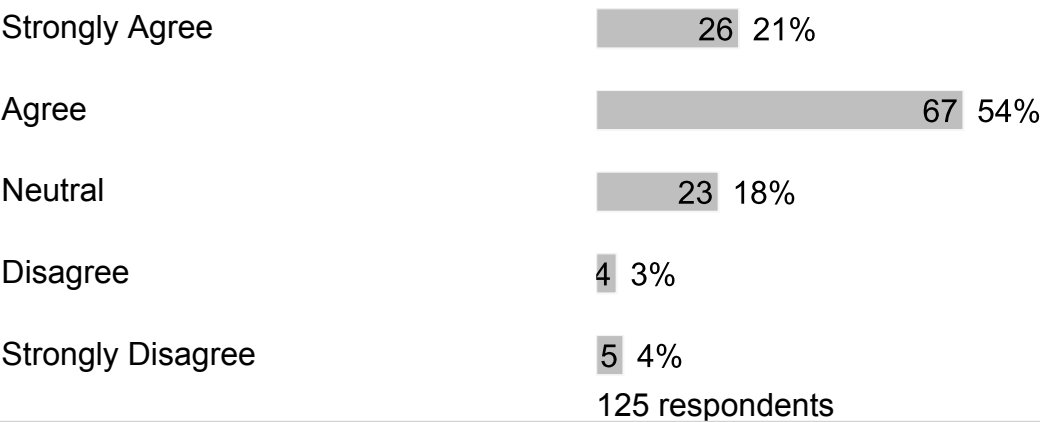


2. Intentionally Left Blank

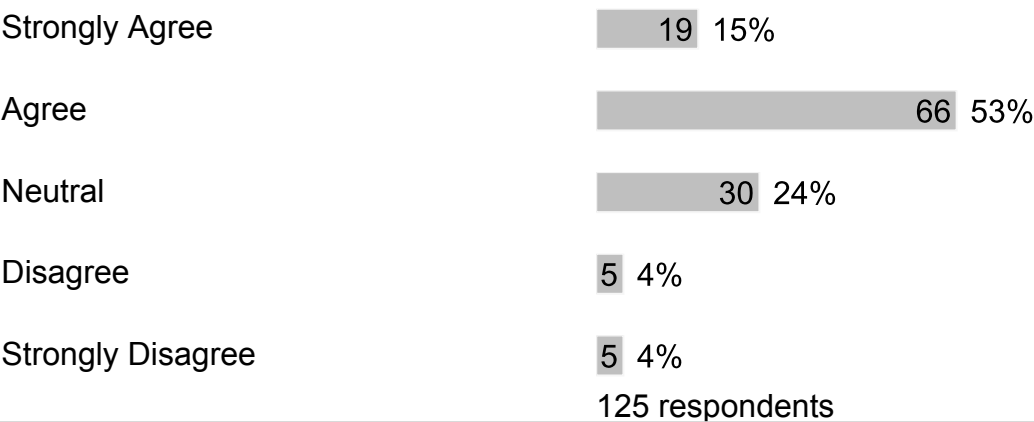


D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



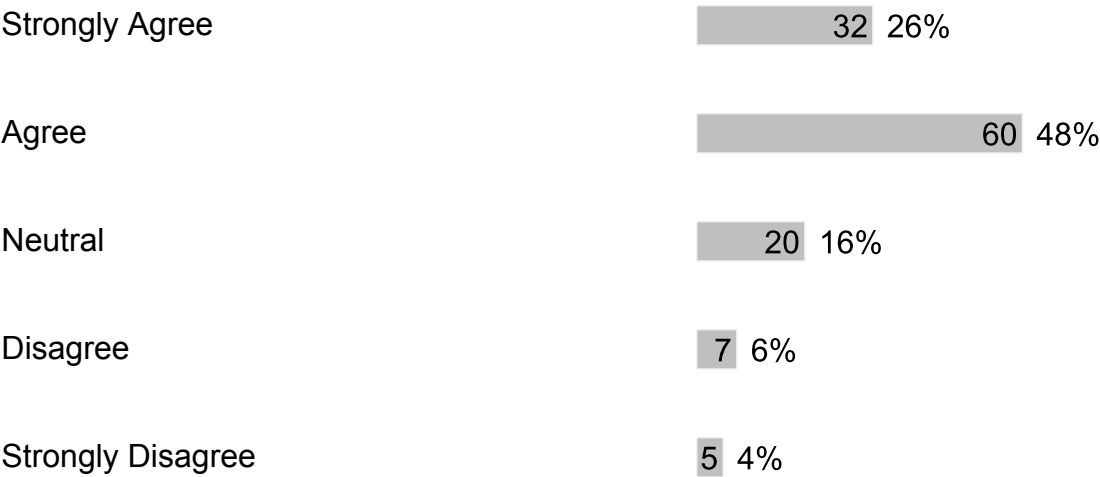
3. At school, my child has up-to-date computers and other technology to learn.





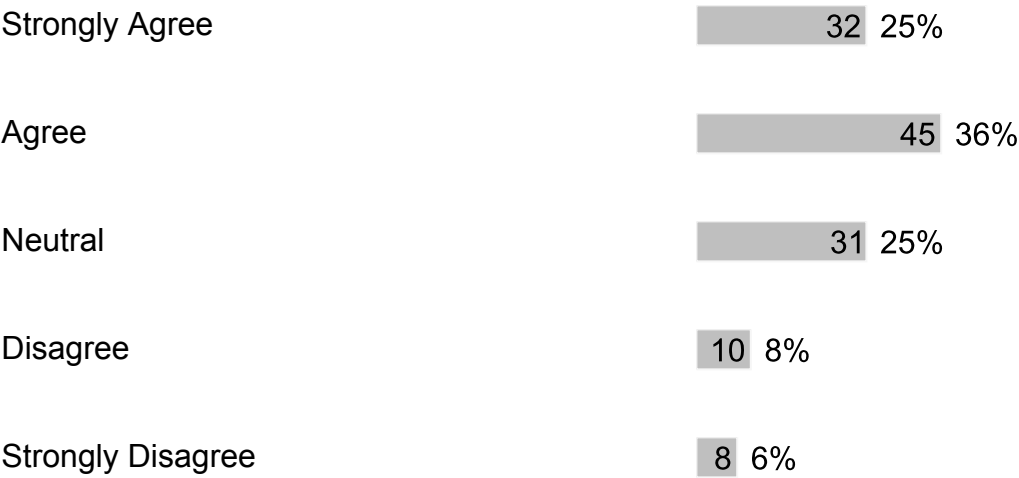
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



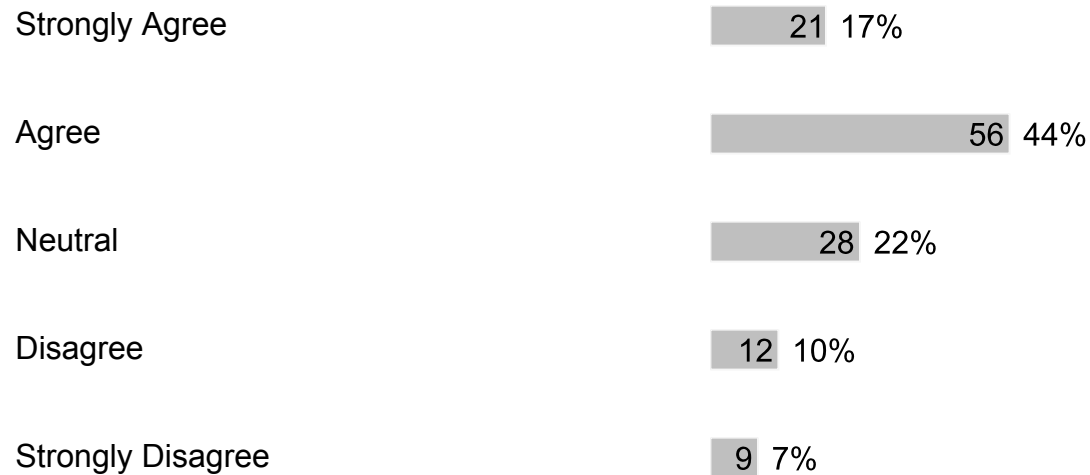
124 respondents

2. My child likes going to school.



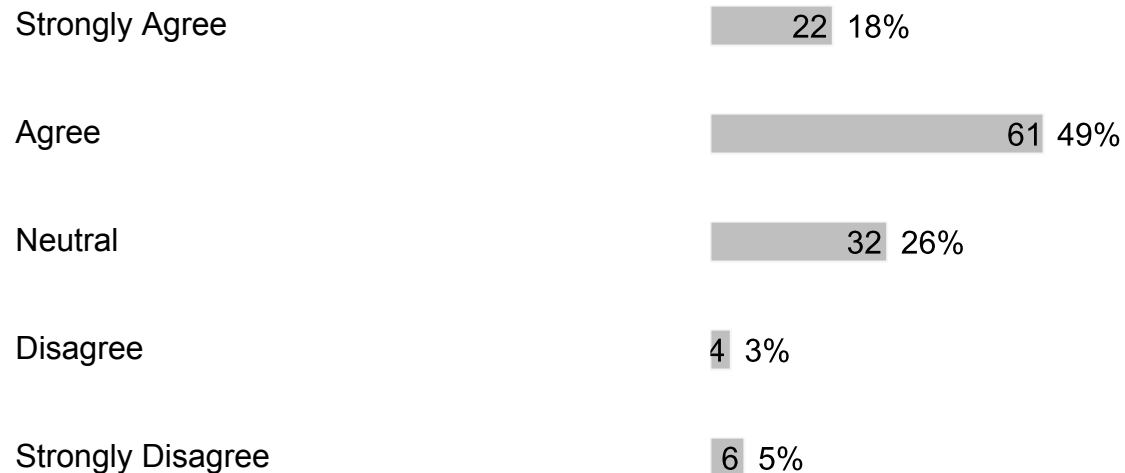
126 respondents

3. I would recommend my child's school to my friends and/or family.



126 respondents

4. Our school treats students with value, respect and compassion.



125 respondents

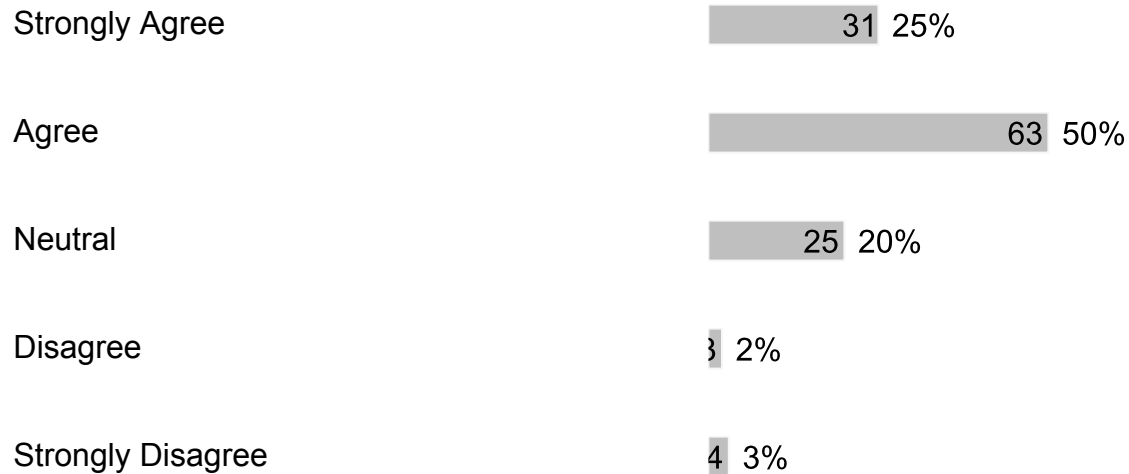
5. The office staff is helpful and made me feel valued as a parent/guardian.





125 respondents

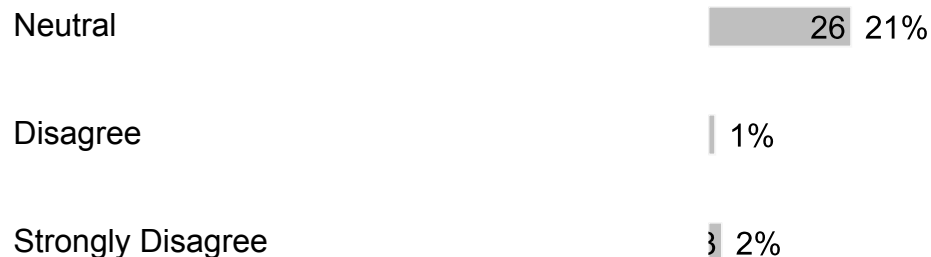
6. When visiting the school, I am greeted with courtesy and respect by the office staff.



126 respondents

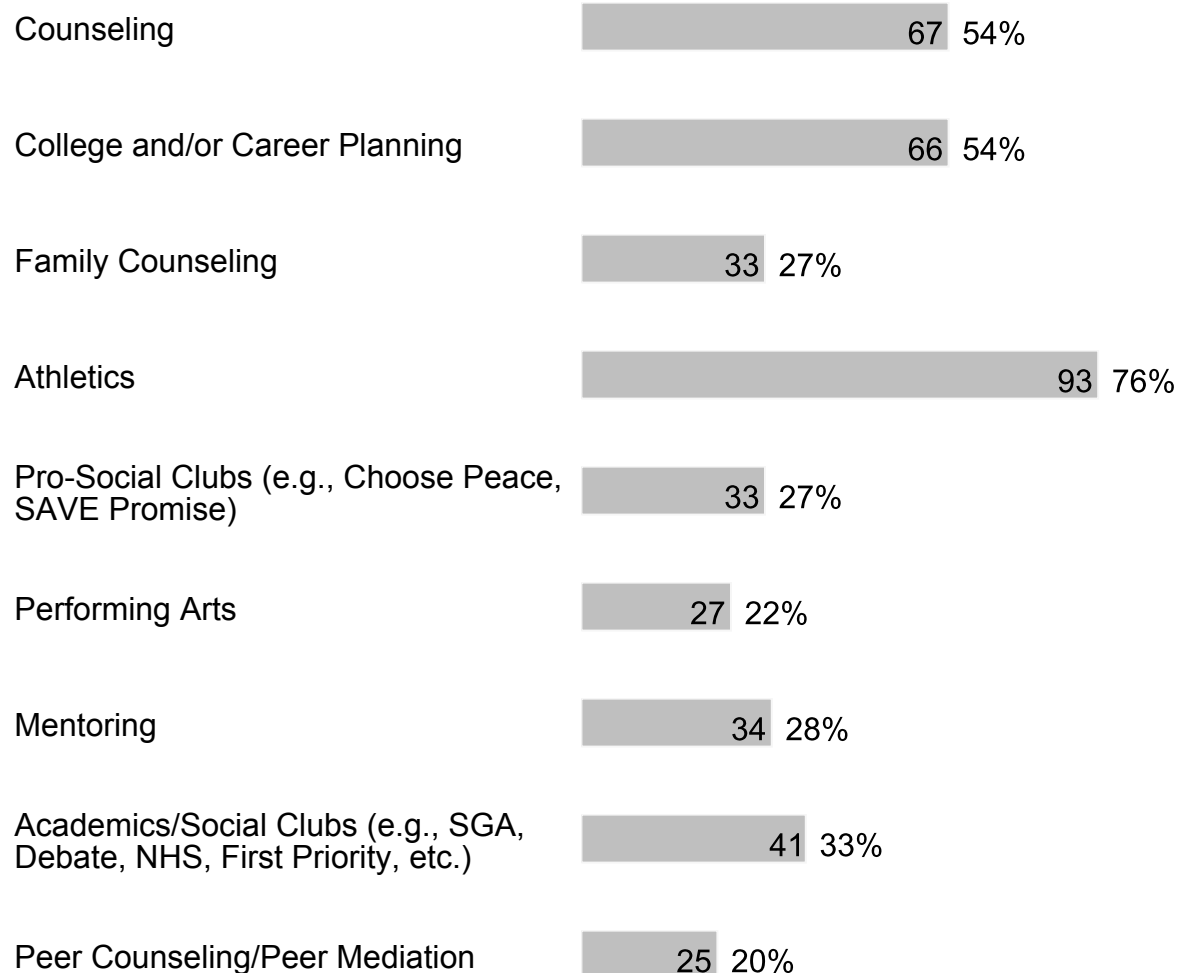
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

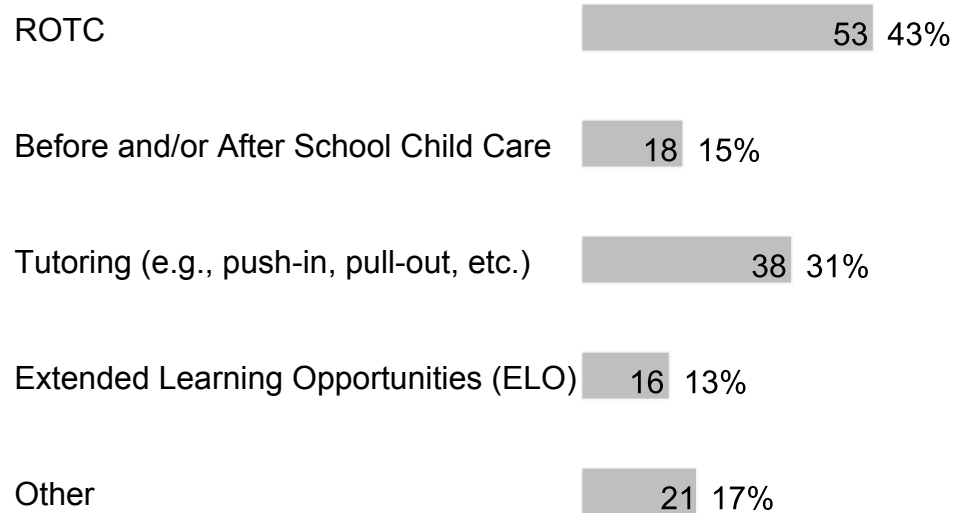




125 respondents

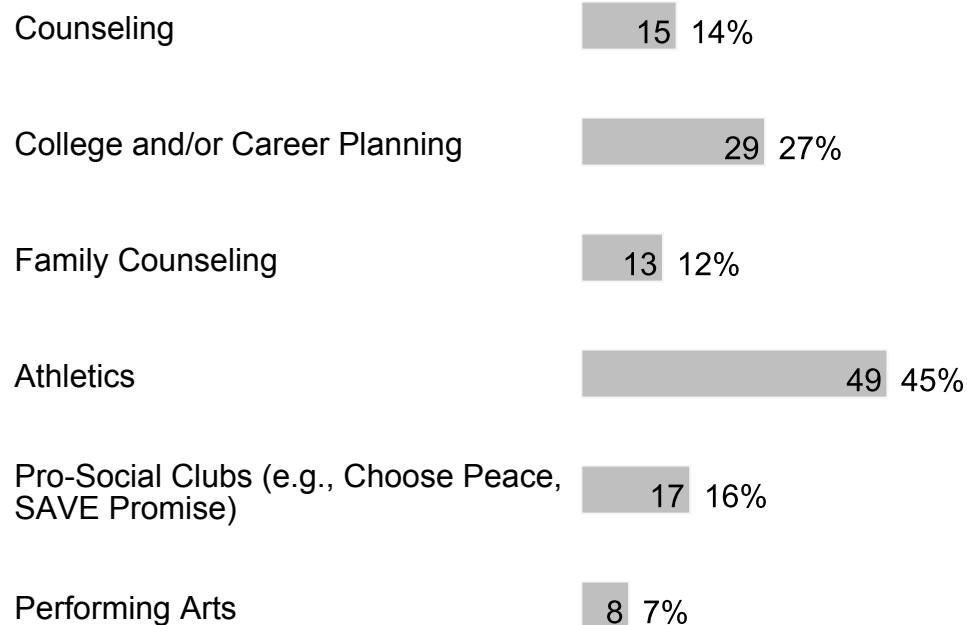
8. At our school, the following programs/services are available (check all that apply):

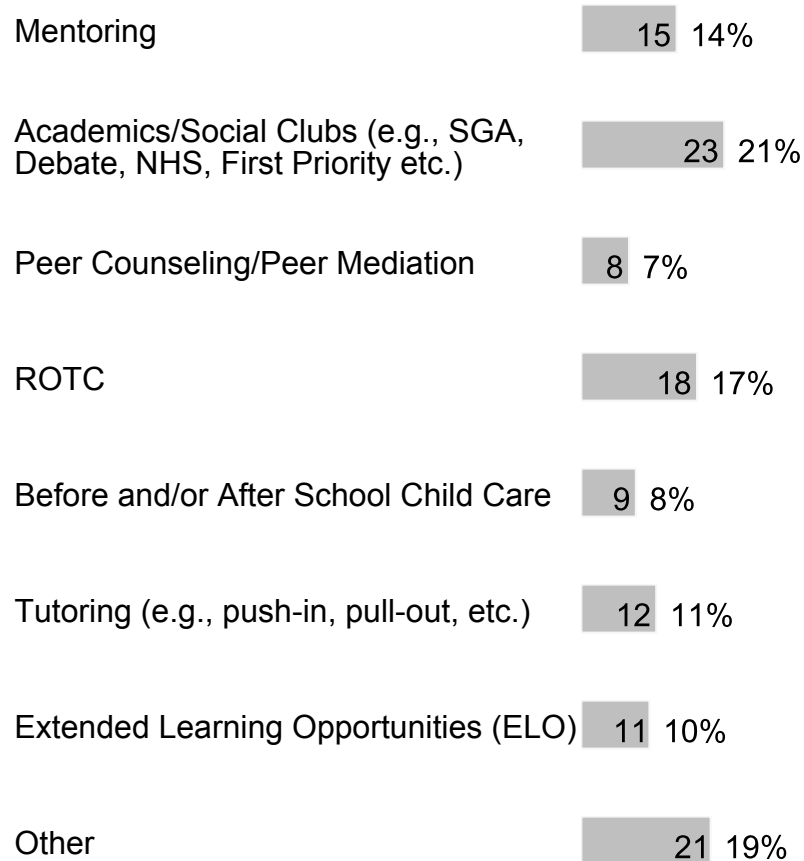




123 respondents

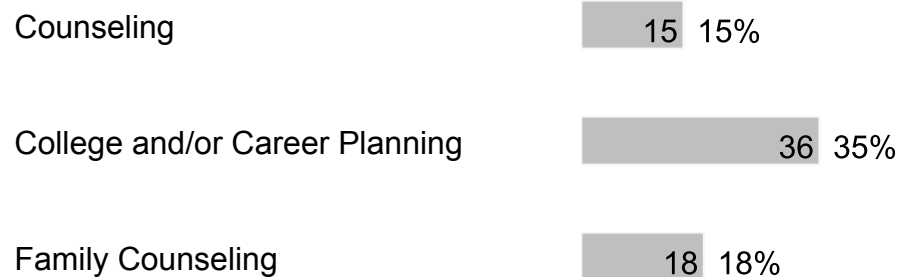
9. At our school, my child participates in the following programs/services (check all that apply):

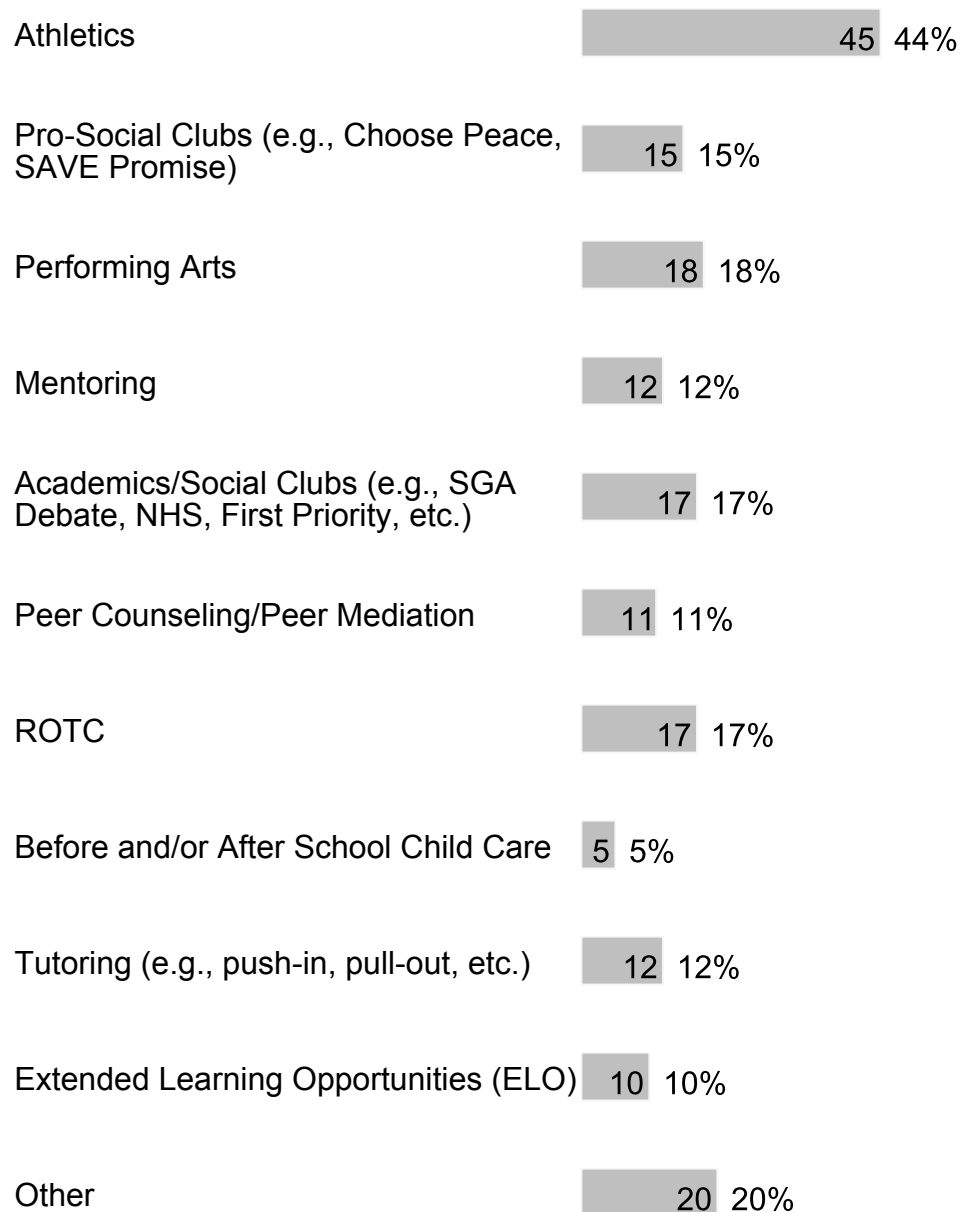




109 respondents

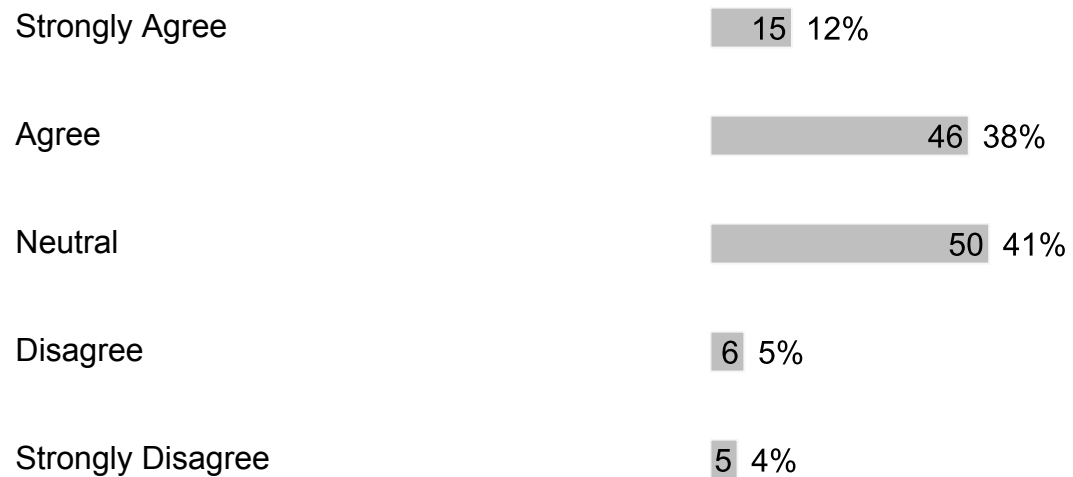
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





102 respondents

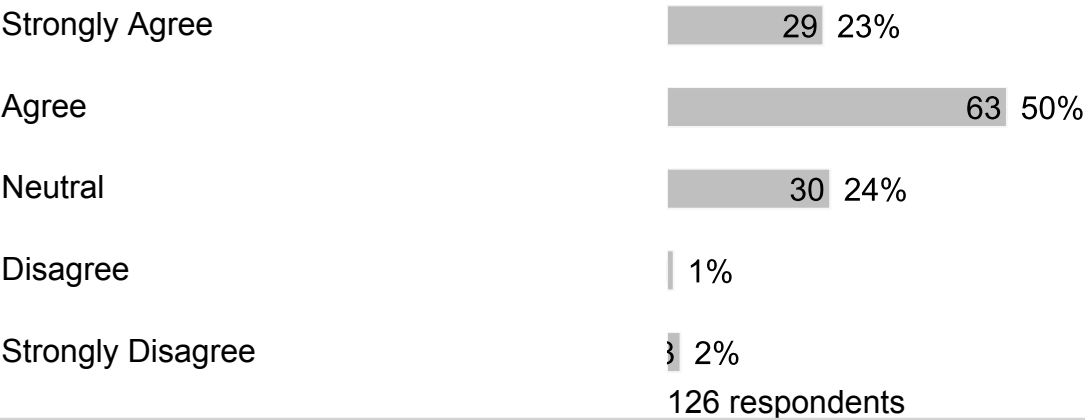
11. Our school has a family resource center and/or a staff member assigned to work with families.



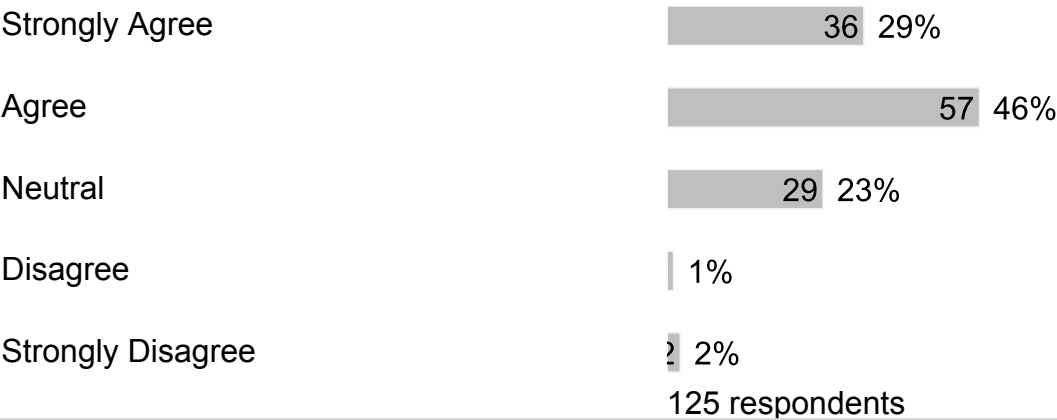
122 respondents

F. Accountability

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 4 3%

Strongly Disagree 3 2%

126 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 23 18%

Agree 68 54%

Neutral 30 24%

Disagree 2 2%

Strongly Disagree 3 2%

126 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 26 21%

Agree 59 47%

Neutral 31 25%

Disagree 6 5%

Strongly Disagree 4 3%

126 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

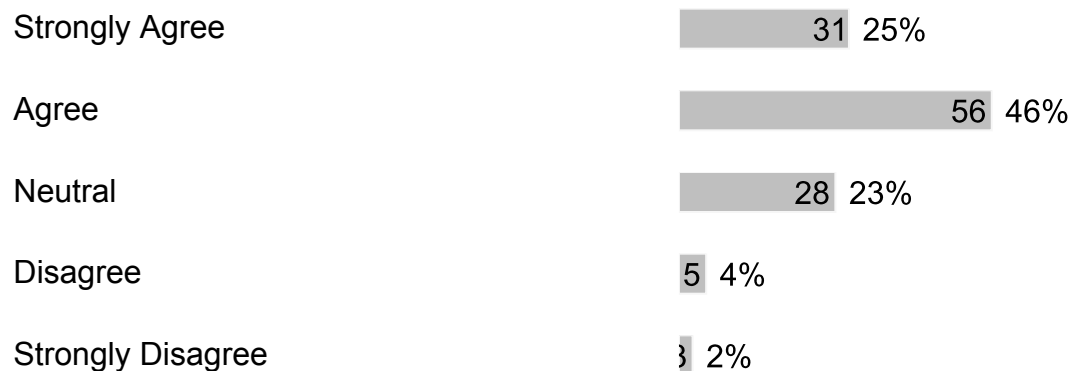
Strongly Agree 28 23%

Agree 60 48%



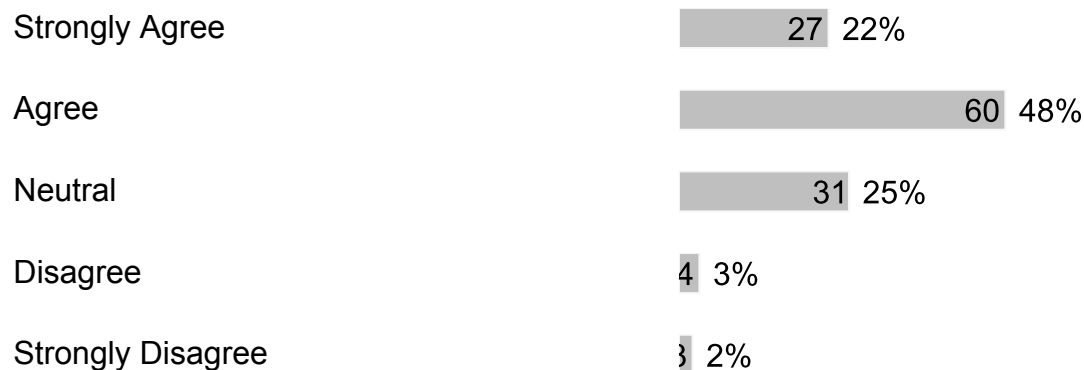
124 respondents

7. Our school has high expectations for students.



123 respondents

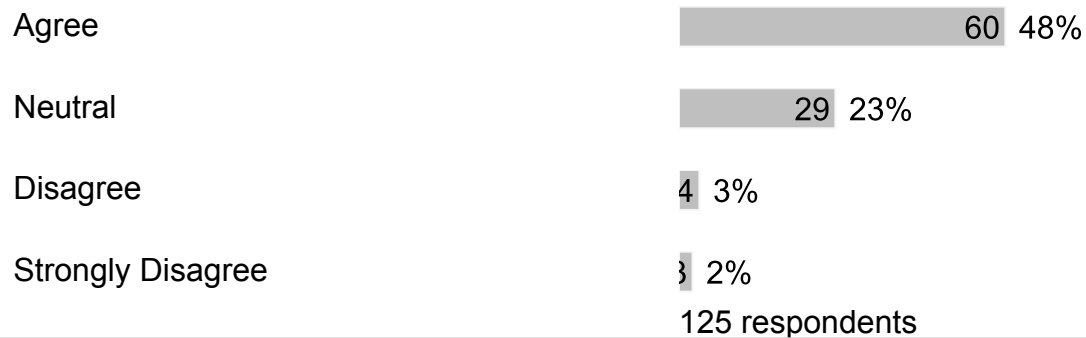
8. My child's teachers provide curriculum that meets the learning needs of my child.



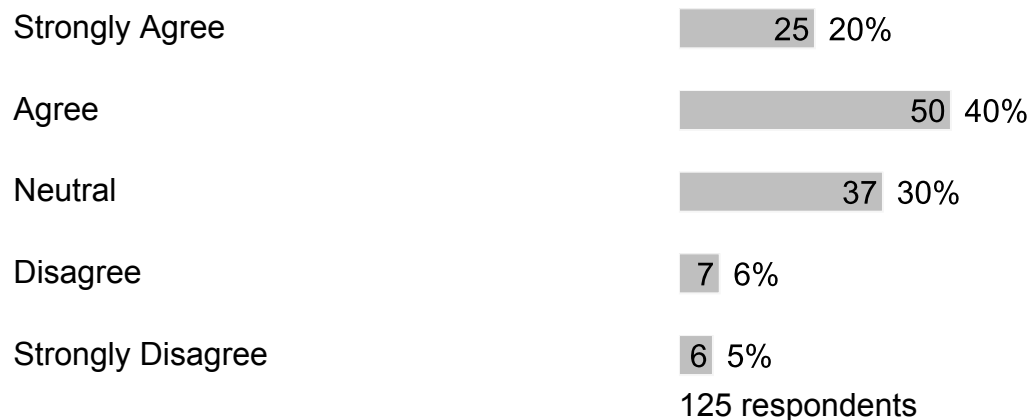
125 respondents

9. My child's teachers give work that challenges my child.

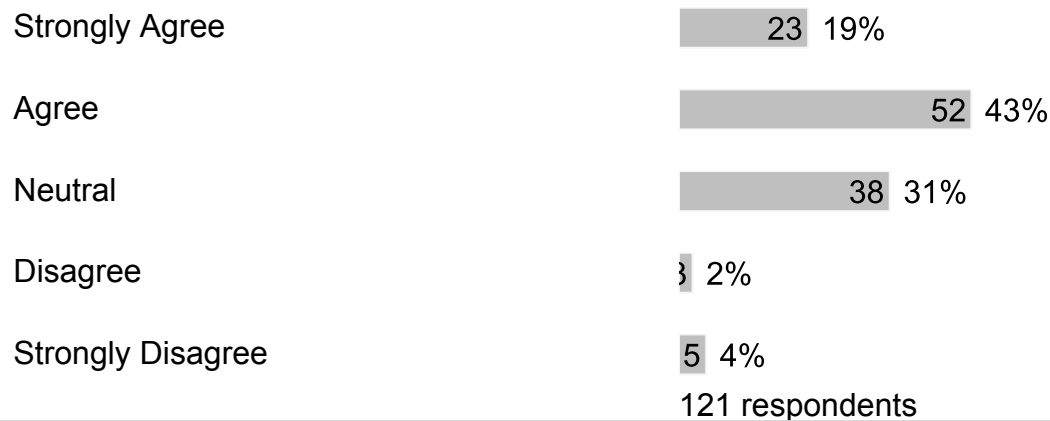




10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.

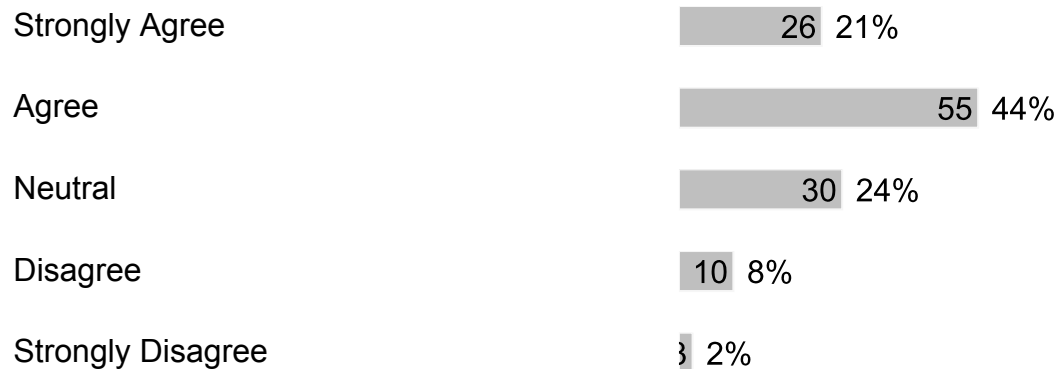


12. My child's teachers adjust the instruction to meet my child's learning needs.



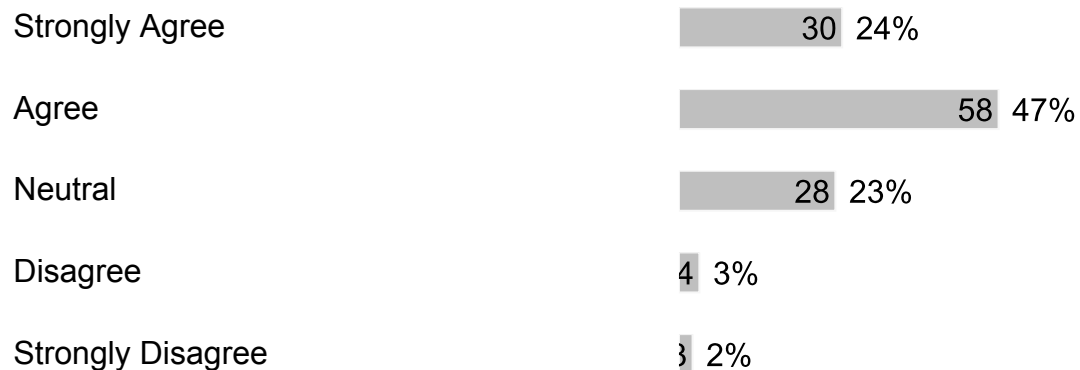
124 respondents

13. My child sees a relationship between what is being taught and everyday life.



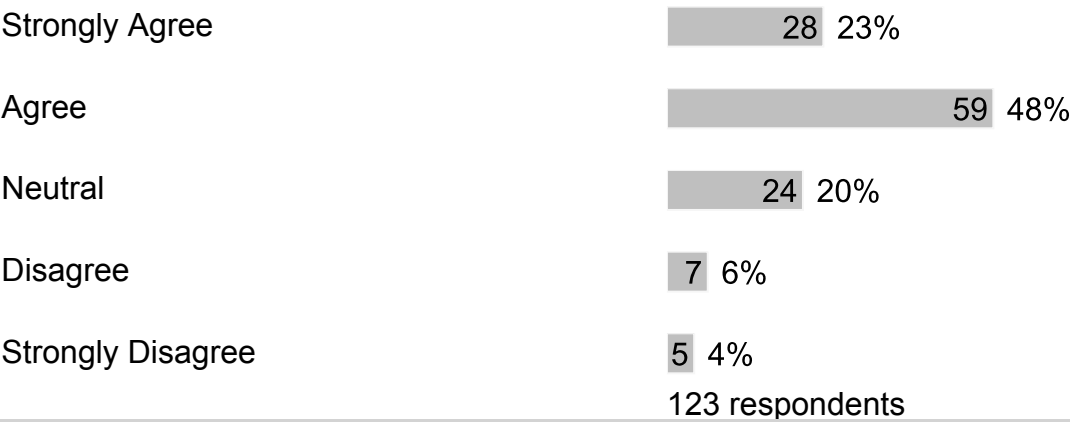
124 respondents

14. Clear learning expectations are set for my child.

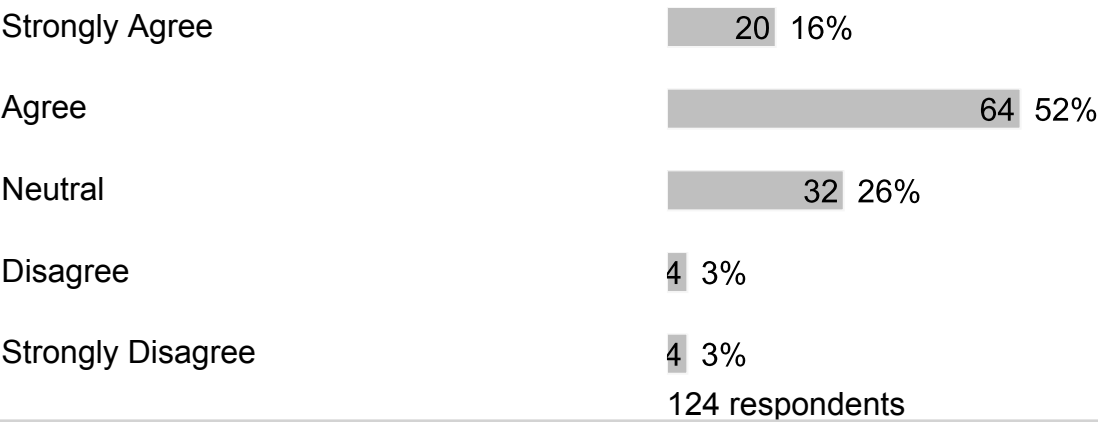


123 respondents

15. My child’s understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 11 9%

123 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 24 19%

Agree 51 41%

Neutral 32 26%

Disagree 9 7%

Strongly Disagree 8 6%

124 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 22 18%

Agree 44 36%

Neutral 27 22%

Disagree 18 15%

Strongly Disagree 12 10%

123 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 26 21%

Agree 60 48%

Neutral 28 23%

Disagree	4	3%
Strongly Disagree	6	5%

124 respondents

21. Families are encouraged to volunteer.

Strongly Agree	18	15%
Agree	54	44%
Neutral	36	29%
Disagree	8	7%
Strongly Disagree	7	6%

123 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree	20	16%
Agree	56	46%
Neutral	37	30%
Disagree	4	3%
Strongly Disagree	6	5%

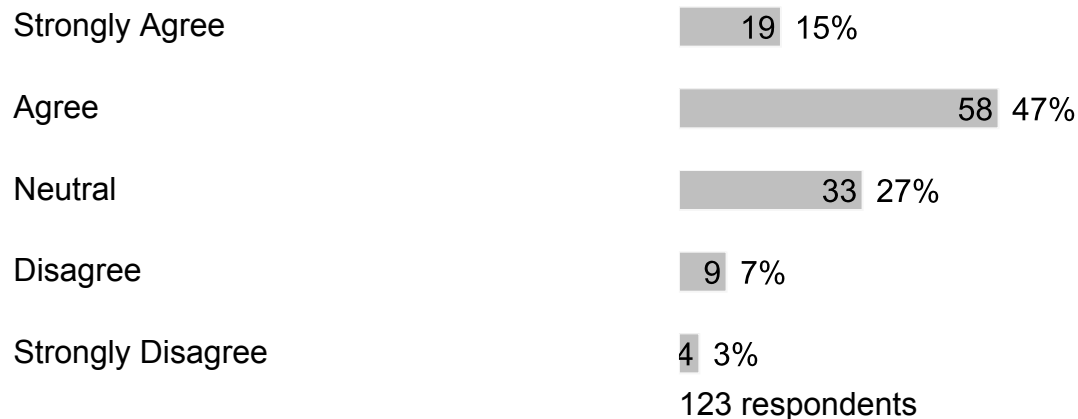
123 respondents

23. I am well-informed of the school's goals and activities.

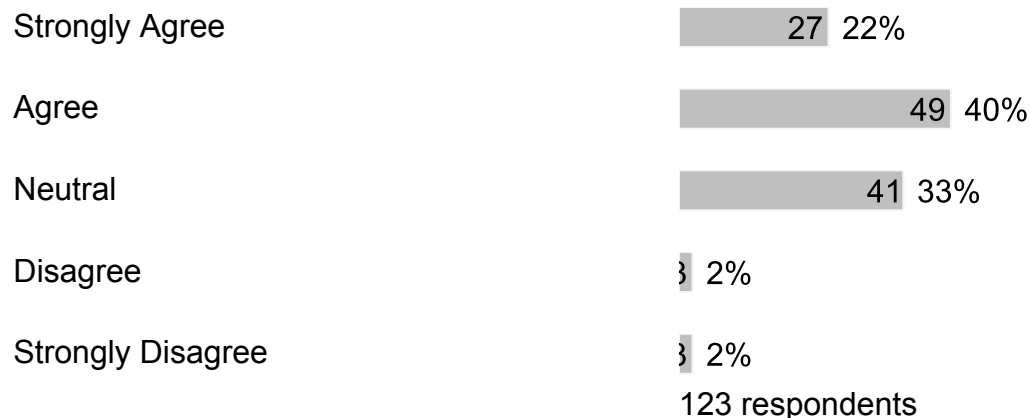
Strongly Agree	25	20%
Agree	57	46%



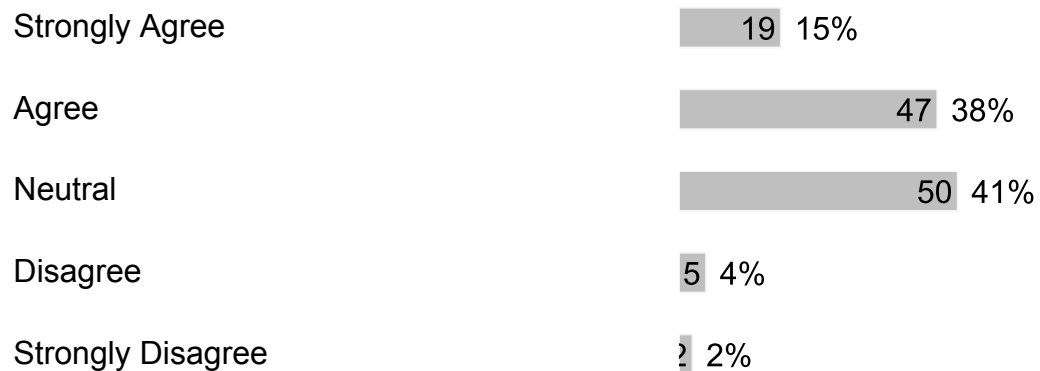
24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

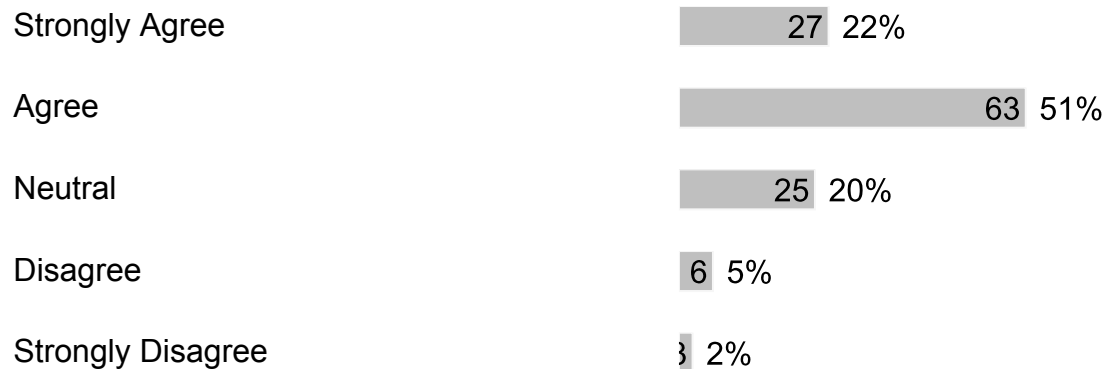


26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



123 respondents

27. Our school communicates information in ways that are easy for families to understand.



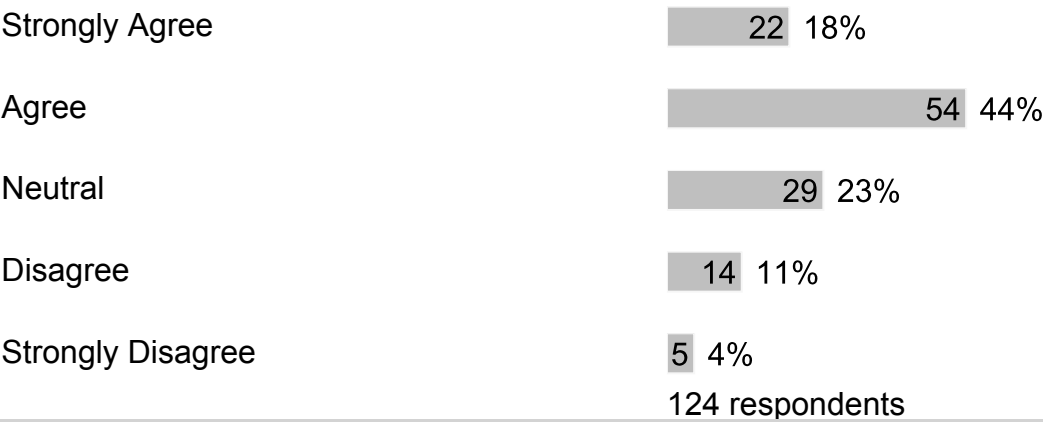
124 respondents

28. Teachers regularly post information online or send home a newsletter.

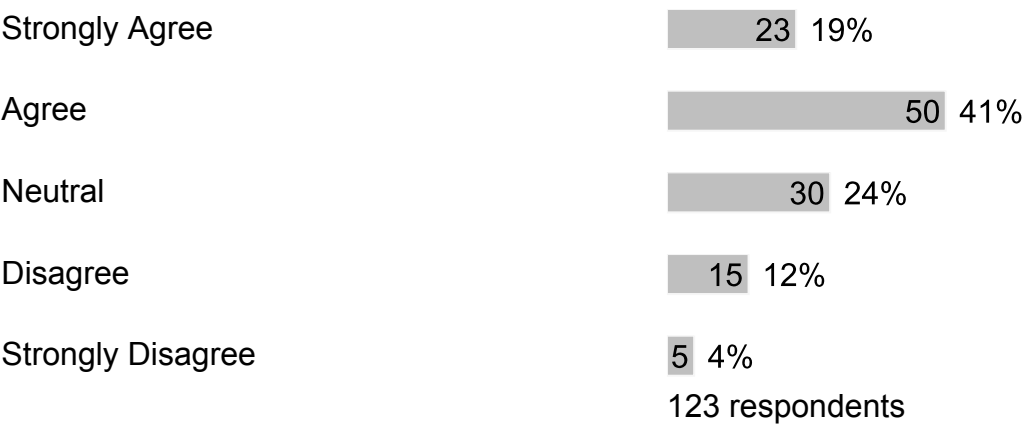


124 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report