

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2024

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run on 09/11/2024



surveys

Custom Survey

1 survey(s) 151 response(s)

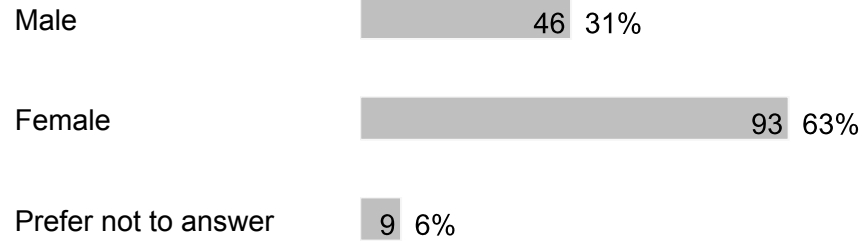
**Report Filters****School:**  
N/A**Ethnicity:**  
N/A**Experience:**  
N/A**Gender:**  
N/A**Role:**  
N/A**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2024

### Demographics

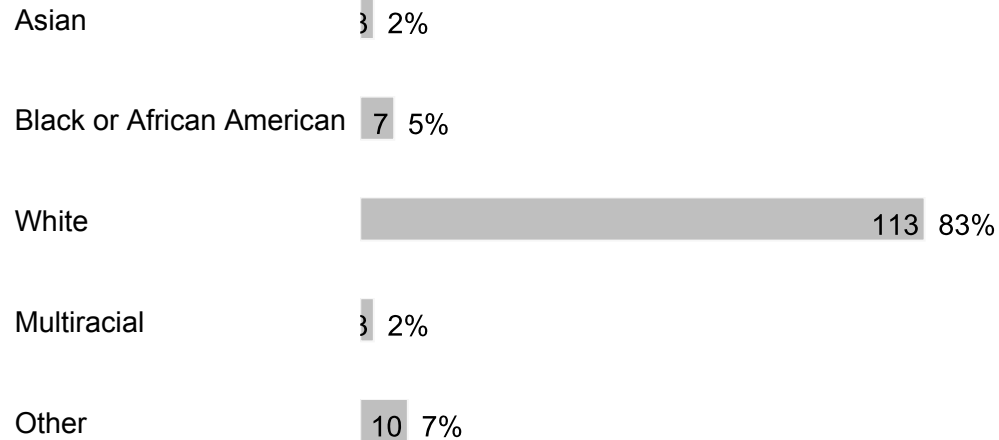
Number of Responses | Percentages of Total Responses

#### 1. Gender



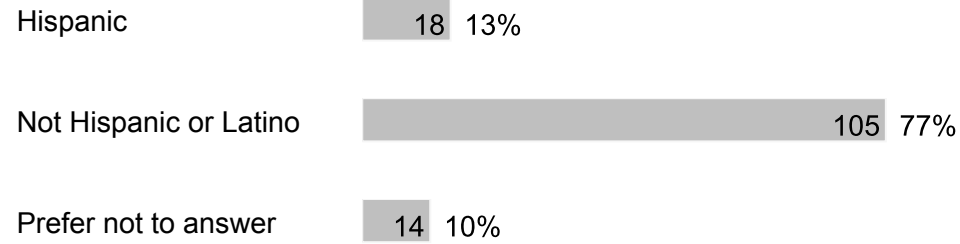
148 respondents

#### 2. Ethnicity



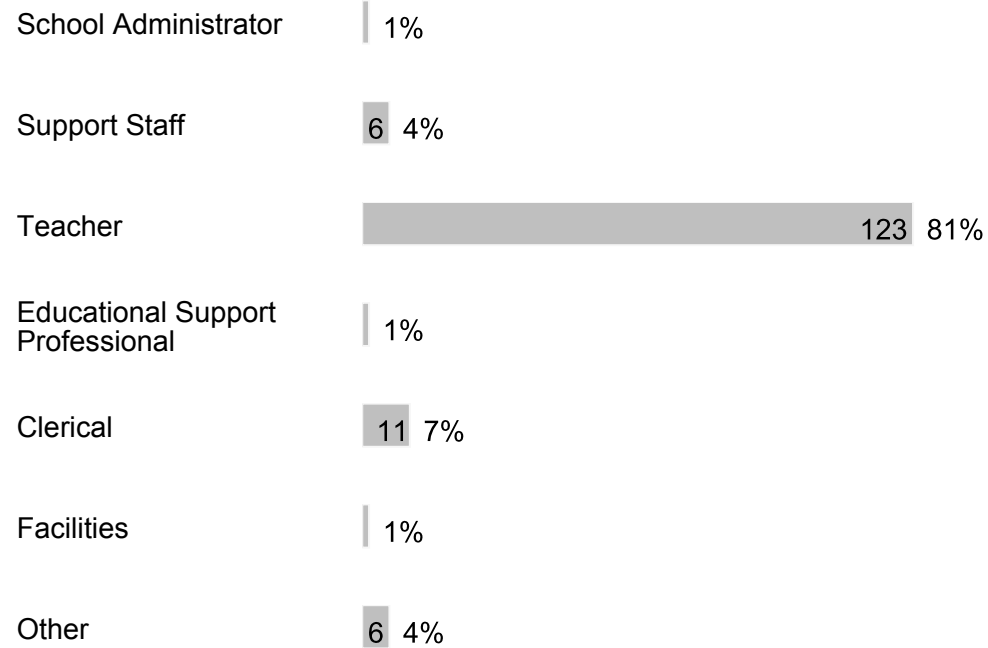
136 respondents

### 3. Ethnicity



137 respondents

### 4. Role



151 respondents

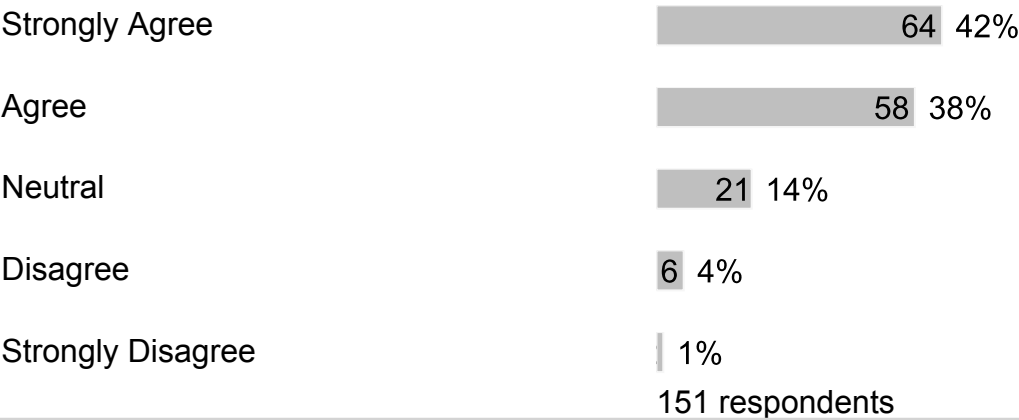
### 5. Experience



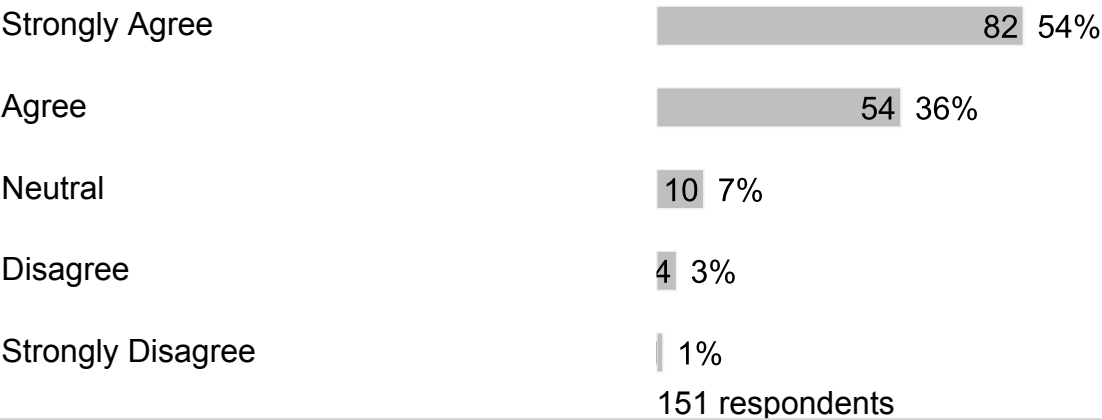


# C. Safety

## 1. I feel safe at my school.

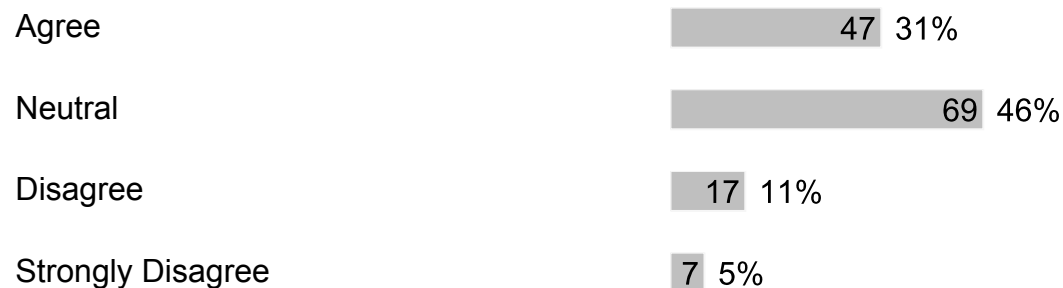


## 2. I would recommend my school to my friends and/or family.



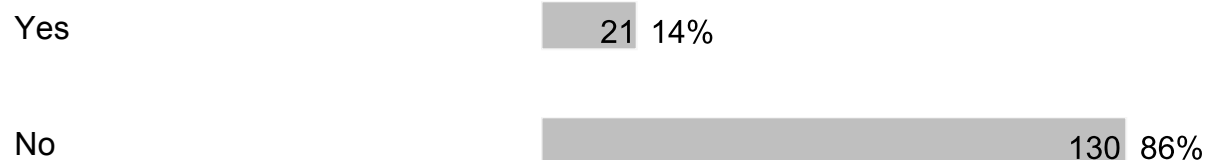
## 3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





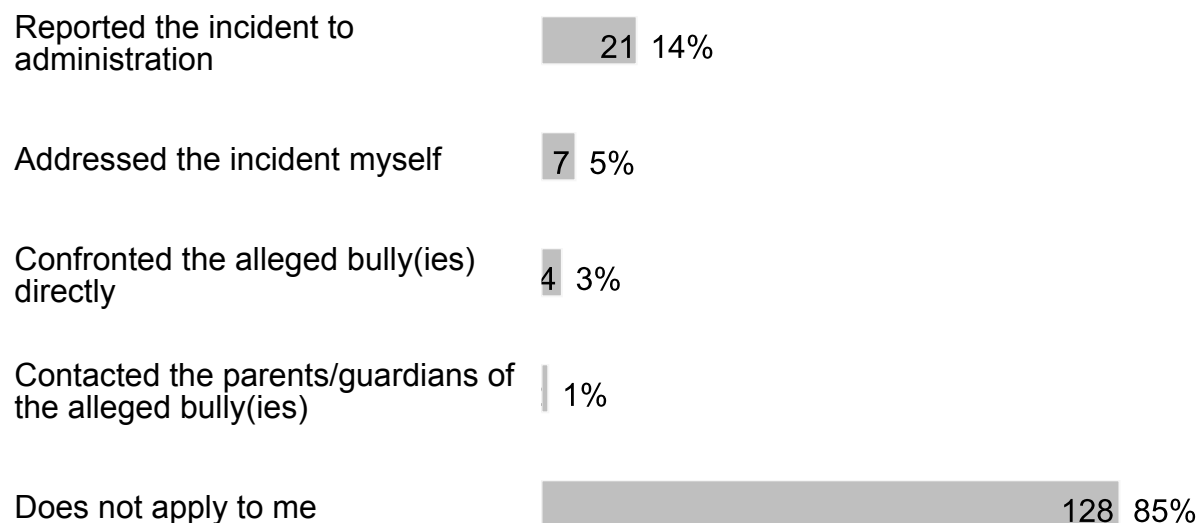
151 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



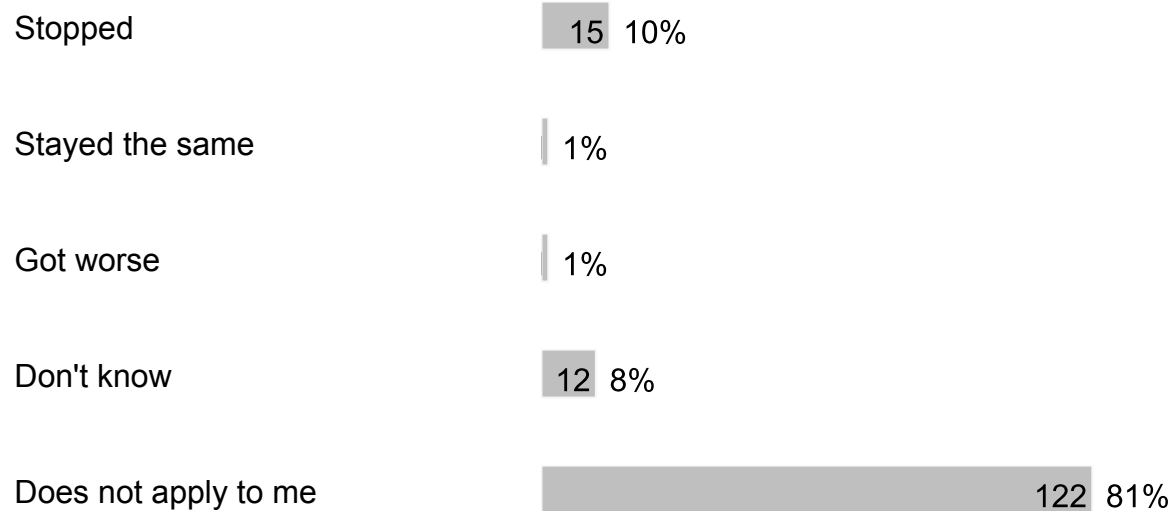
151 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



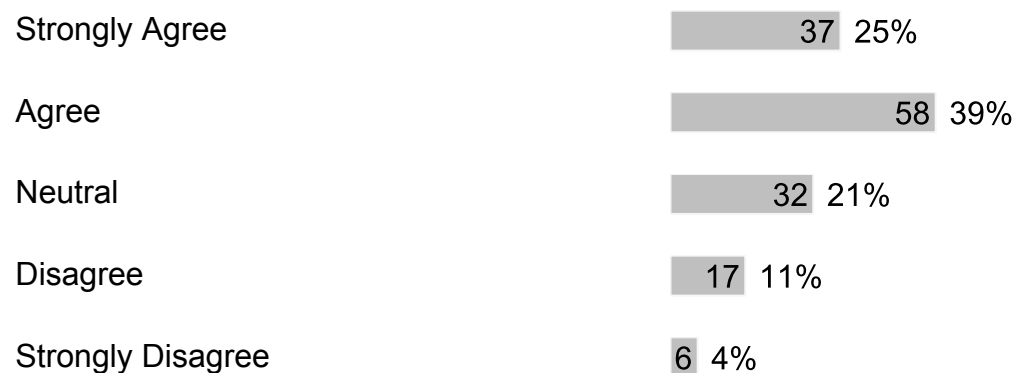
151 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



151 respondents

7. In my school, rules are applied equally to students.

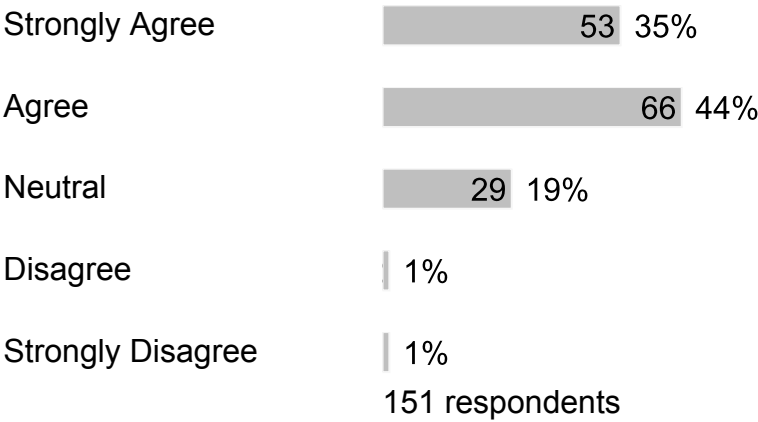


150 respondents



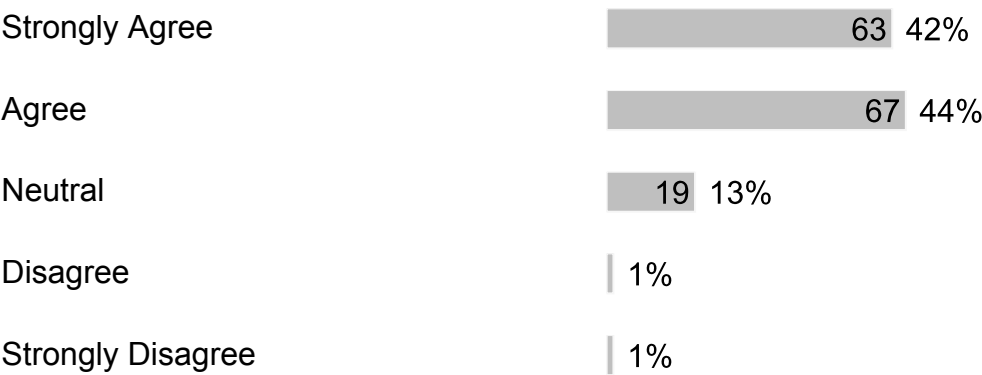
# D. Equity

## 1. My school provides an equitable and inclusive environment for staff.



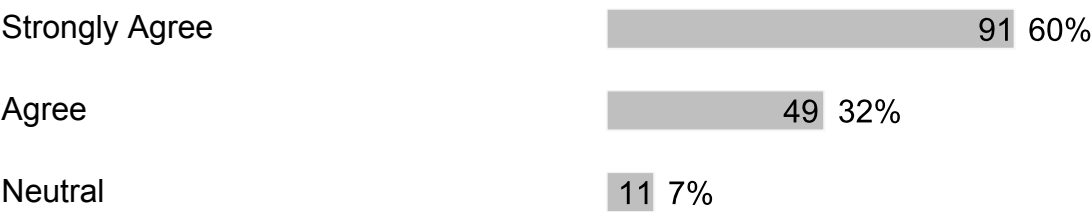
# E. School Support

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



151 respondents

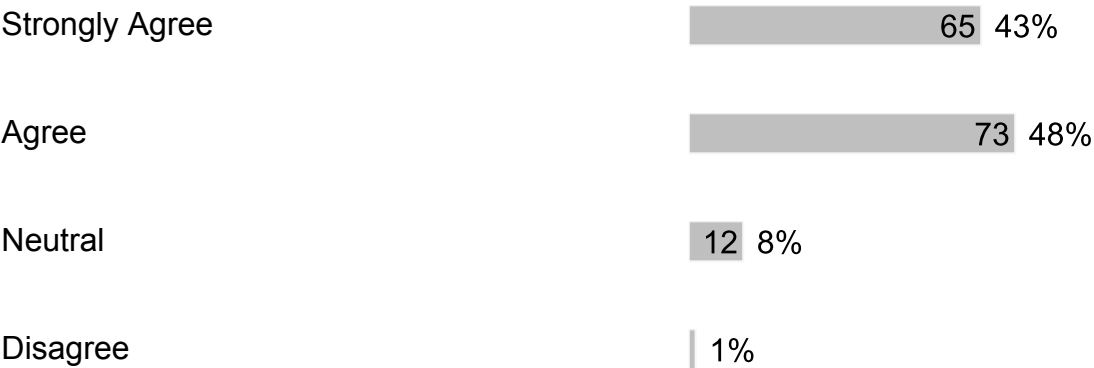
2. Teachers in our school use a variety of technology as instructional resources.



151 respondents

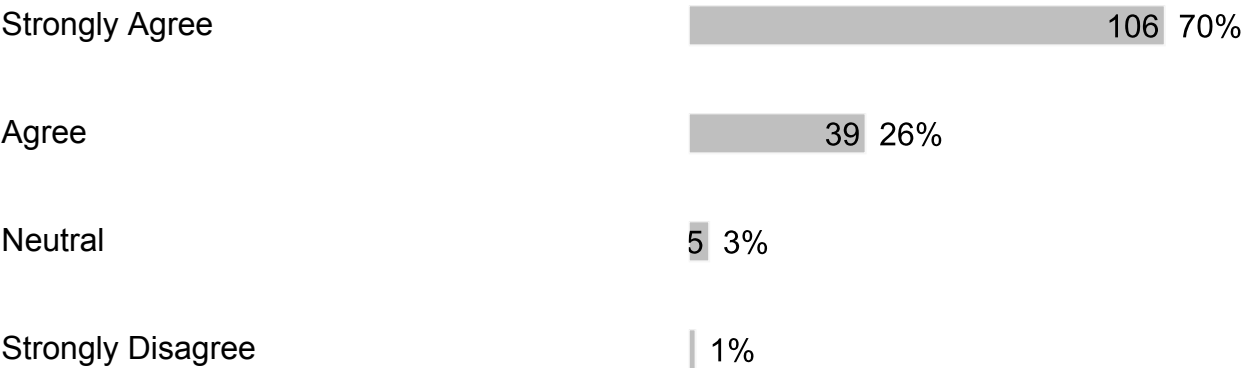
# F. Wellness Support

1. If students have a problem, they know who they can go to for help.



151 respondents

2. If students have a problem, they can come to me for help.



151 respondents

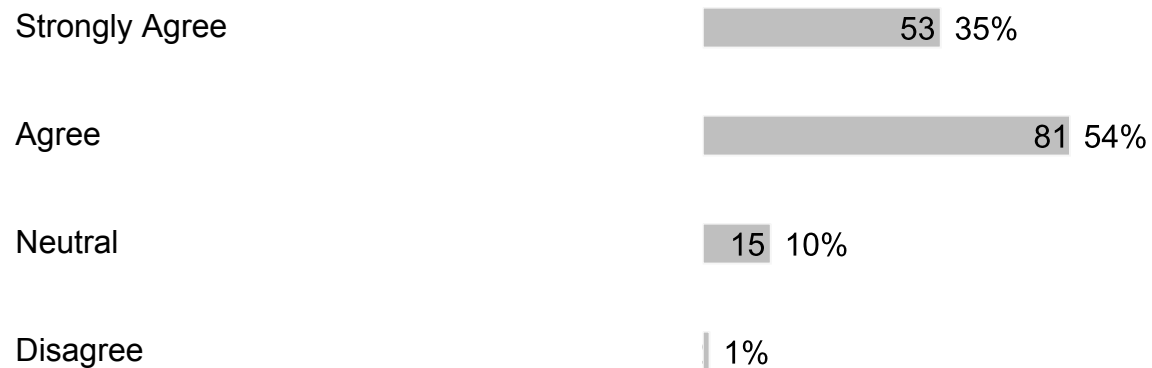
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





151 respondents

**4. In my school, adults treat students with respect.**



151 respondents

**5. In my school, students treat adults with respect.**



Strongly Disagree 6 4%

151 respondents

**6. In my school, colleagues/adults treat each other with respect.**

Strongly Agree 55 36%

Agree 67 44%

Neutral 21 14%

Disagree 7 5%

Strongly Disagree 1 1%

151 respondents

**7. At my school the following programs/services are available (check all that apply):**

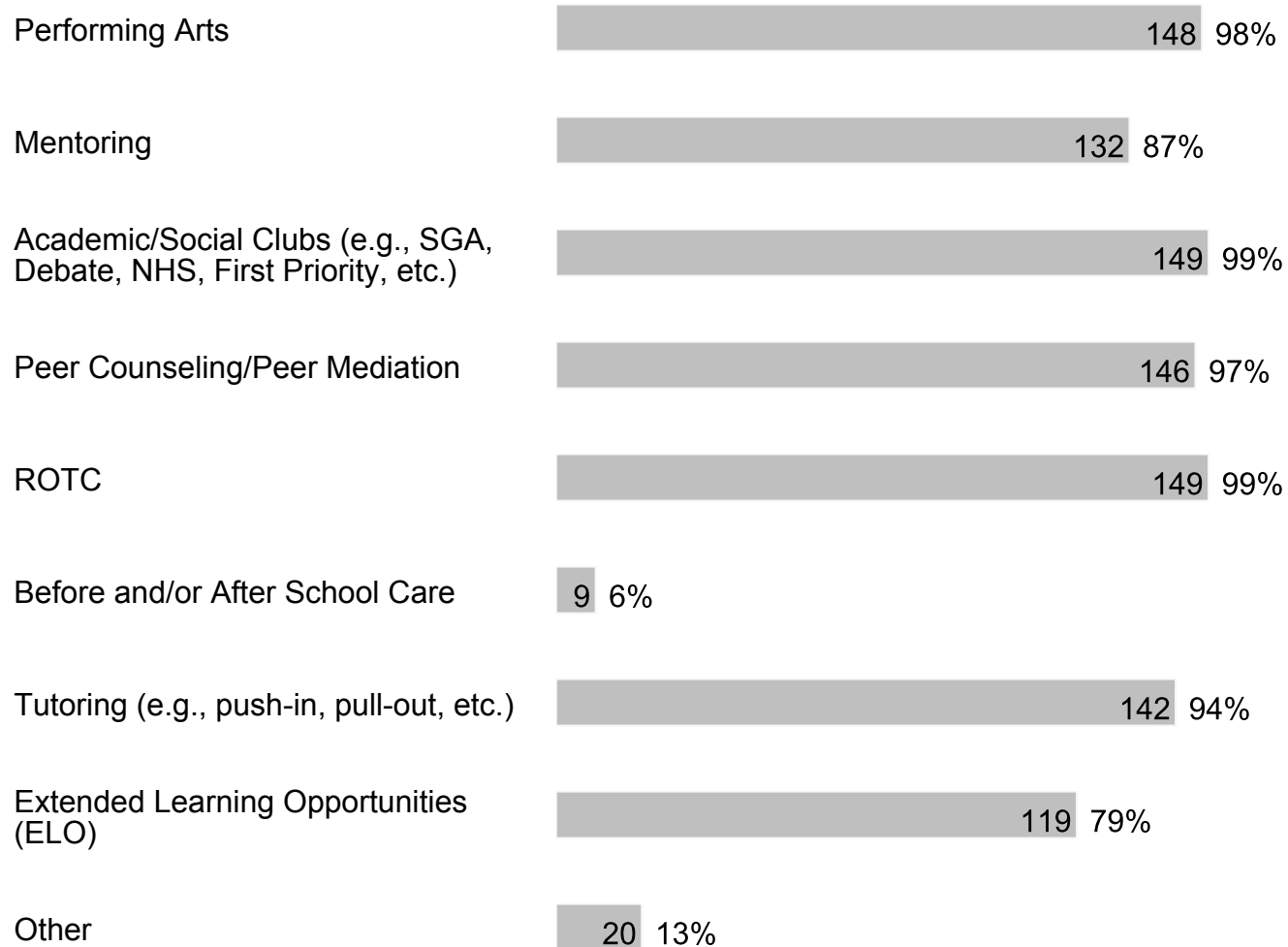
Counseling 150 99%

College and/or Career Planning 147 97%

Family Counseling 100 66%

Athletics 148 98%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 123 81%



151 respondents

**8. Our school implements changes based on the feedback from staff.**



Disagree 8 5%

Strongly Disagree 1 1%

151 respondents

**9. Our school maintains facilities that support student learning.**

Strongly Agree 57 38%

Agree 79 52%

Neutral 15 10%

151 respondents

**10. I enjoy eating food prepared by the cafeteria.**

Strongly Agree 11 7%

Agree 6 4%

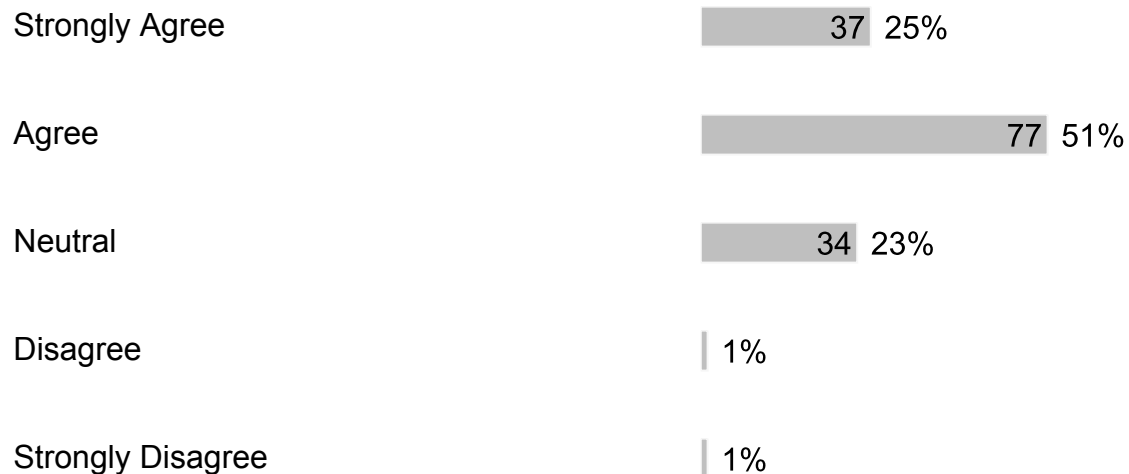
Neutral 113 75%

Disagree 10 7%

Strongly Disagree 11 7%

151 respondents

**11. Families regularly participate in school involvement activities offered by our school.**



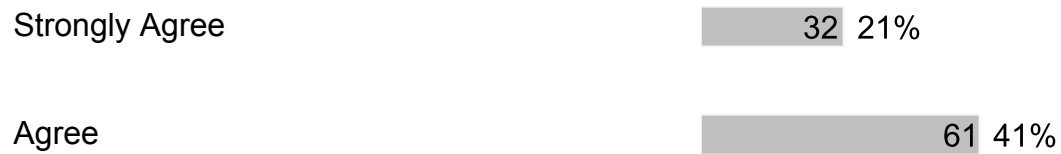
150 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**



150 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**





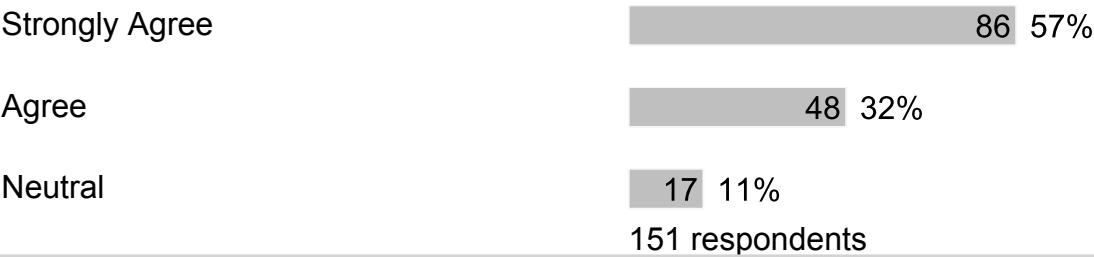
Neutral 54 36%

Disagree 3 2%

150 respondents

# G. Accountability

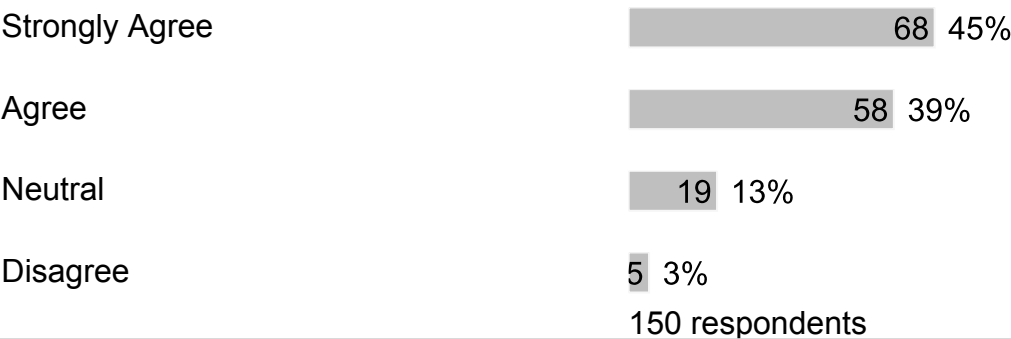
## 1. Our school has a culture of high expectations.



## 2. Our school has a continuous improvement process.



## 3. Our school's leaders expect staff members to hold all students to high academic standards.



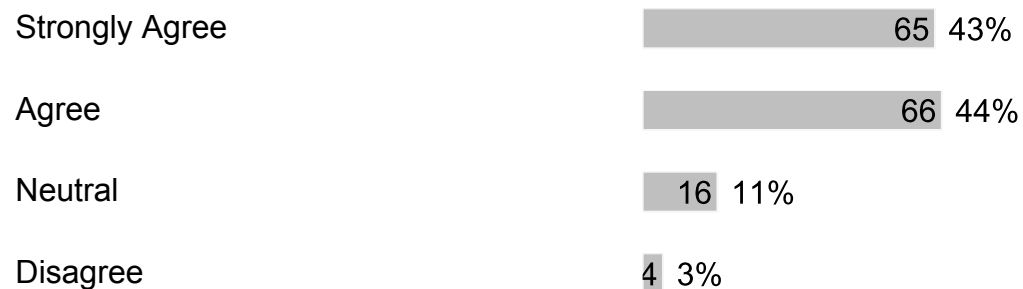
## 4. Our school's leaders hold themselves accountable for student learning.





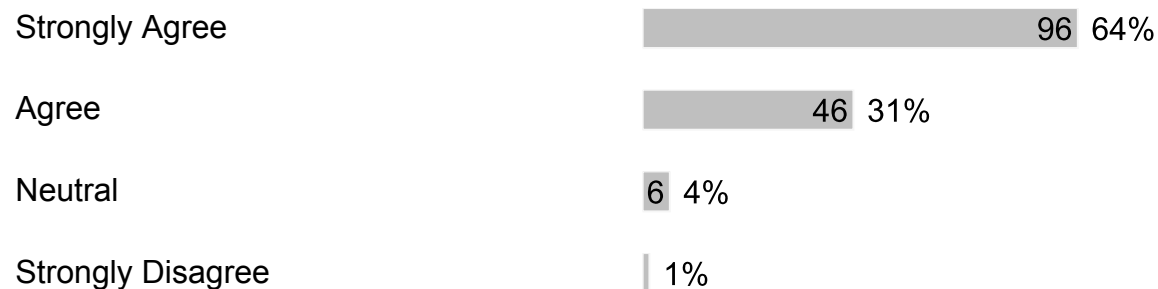
150 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**



151 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**



149 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



Neutral 17 11%

Disagree 1%

149 respondents

**8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.**

Strongly Agree 81 55%

Agree 50 34%

Neutral 16 11%

Disagree 1%

148 respondents

**9. Our school uses the results of student assessments to improve teaching and learning.**

Strongly Agree 81 54%

Agree 53 35%

Neutral 15 10%

Disagree 1%

150 respondents

**10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.**

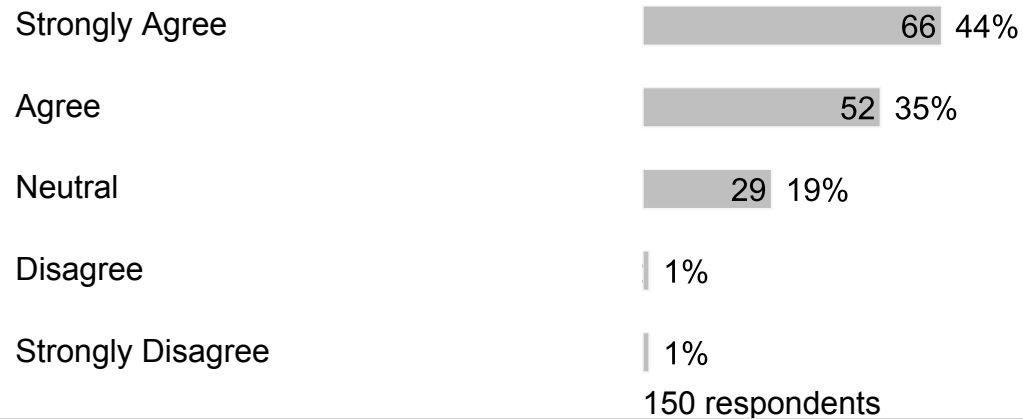
Strongly Agree 84 56%

Agree 51 34%

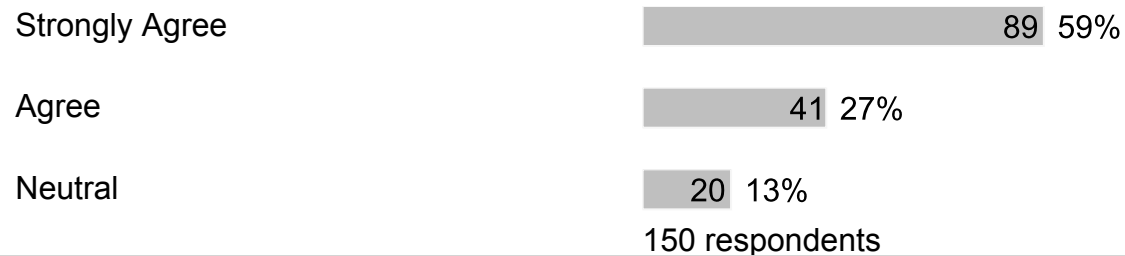
Neutral 15 10%

150 respondents

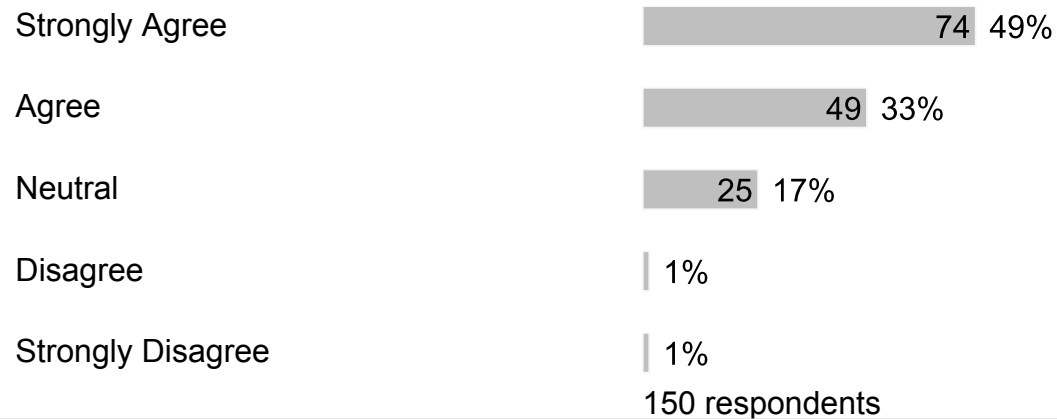
**11.** In our school, a formal process is in place to support new staff members in their professional practice.



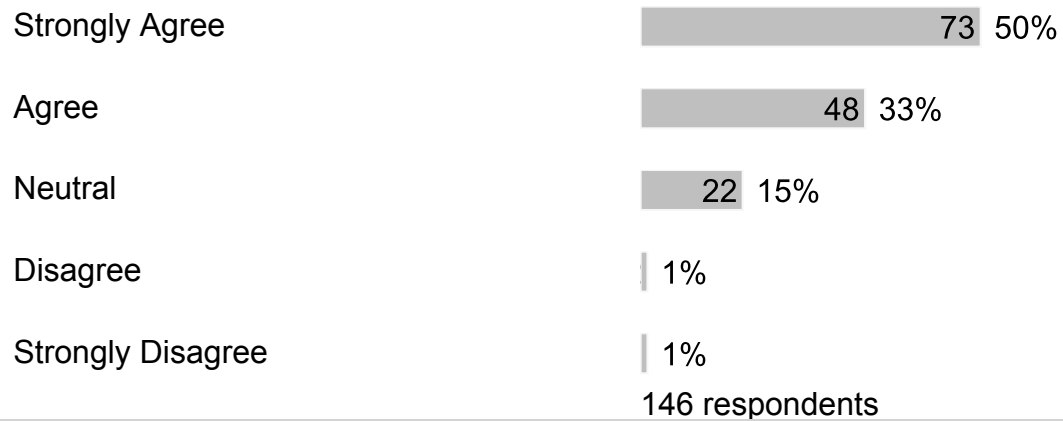
**12.** My lessons provide opportunities for students to be actively engaged in their learning.



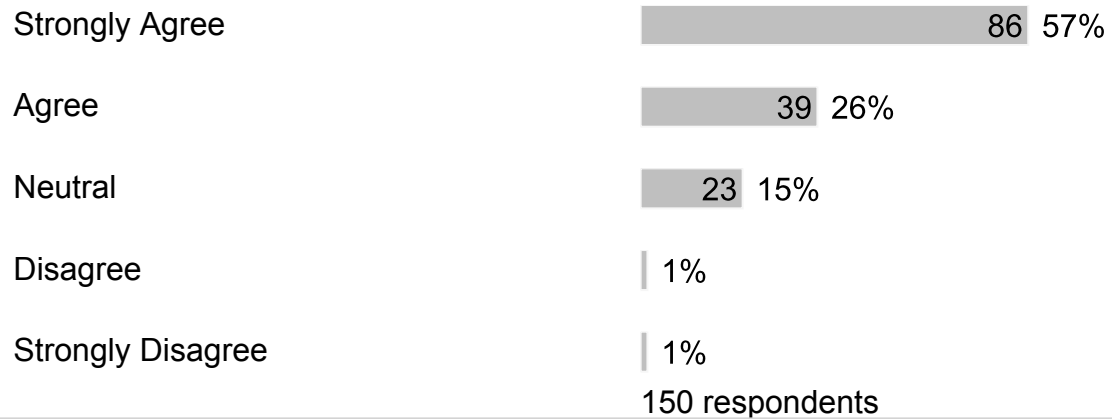
**13.** I structure lessons, tasks and activities that require students' use of digital tools for learning.



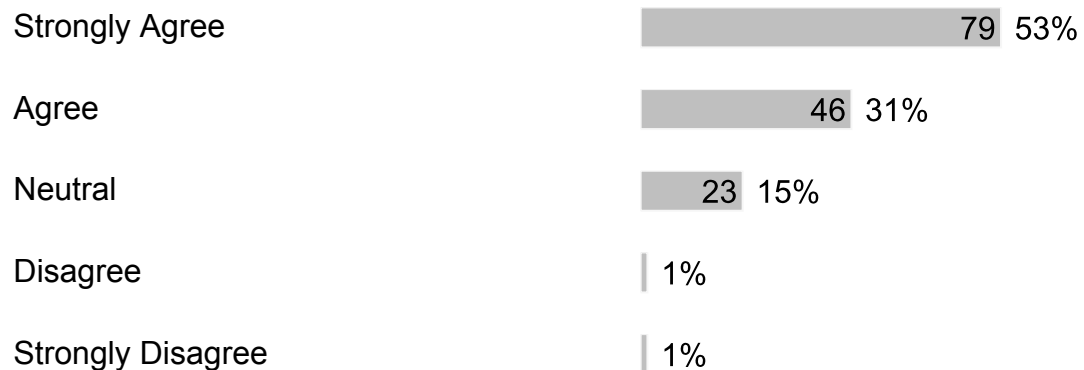
**14.** I use student achievement data to modify and adjust materials and lessons for my students.



**15. I use formative assessments to monitor student progress.**

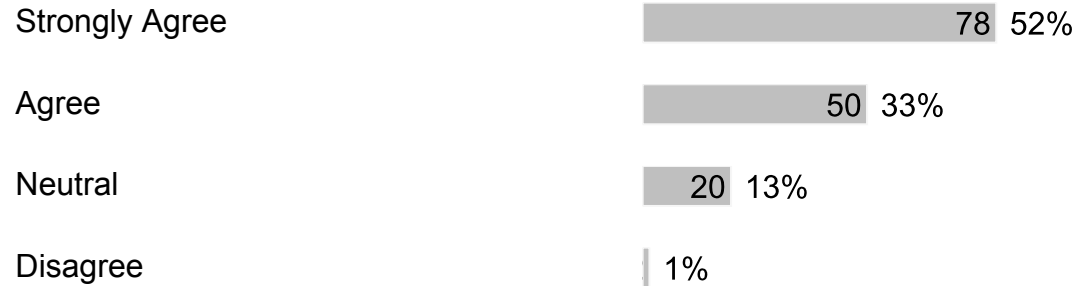


**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**



150 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**



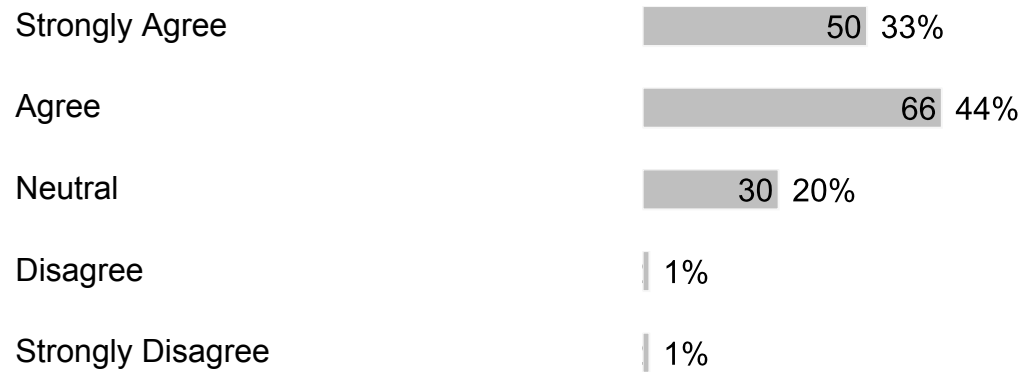
150 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**



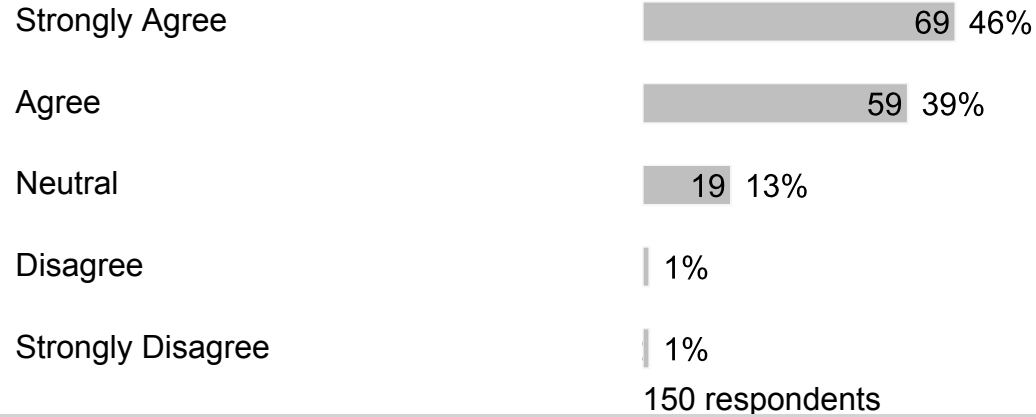
147 respondents

**19. In our school, staff members provide peer coaching to teachers.**

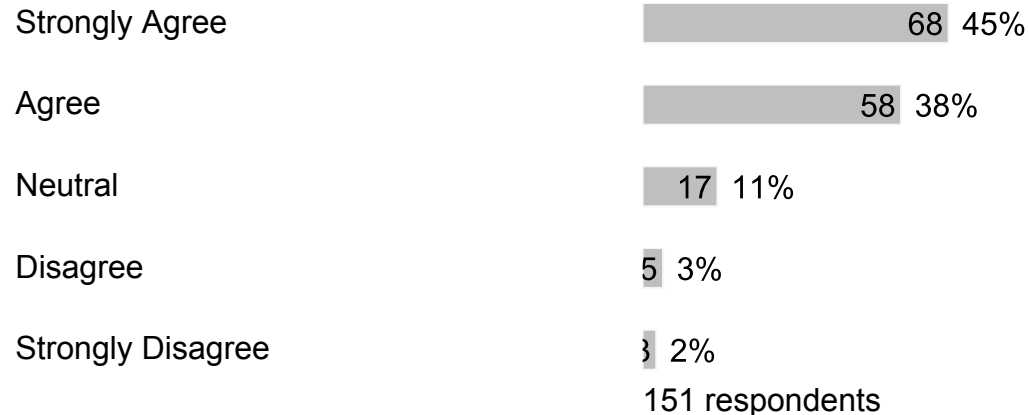


150 respondents

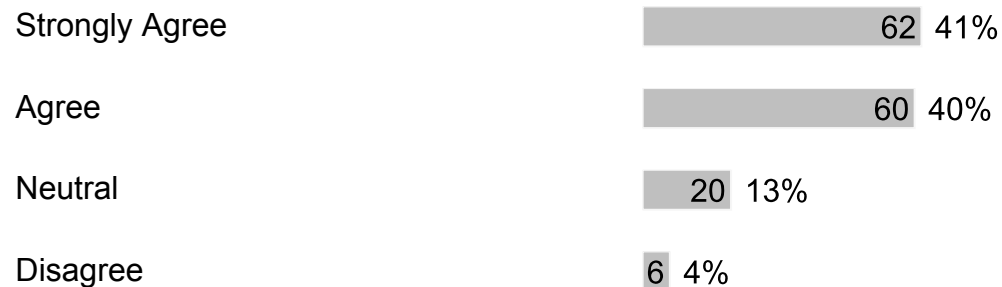
**20.** In our school, staff members participate in continuous professional learning based on identified needs of the school.



**21.** I am provided with professional development opportunities that are relevant to my role.



**22.** Our school shares responsibility for student learning with its staff, parents and community members.





Strongly Disagree | 1%  
150 respondents

**23. I feel confident in my classroom management strategies.**

Strongly Agree 84 56%  
Agree 46 31%  
Neutral 18 12%  
Disagree | 1%  
Strongly Disagree | 1%  
150 respondents

**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**

Strongly Agree 55 37%  
Agree 45 30%  
Neutral 39 26%  
Disagree 8 5%  
Strongly Disagree | 1%  
149 respondents

**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**

Strongly Agree 56 37%  
Agree 70 47%  
Neutral 23 15%

Disagree | 1%  
150 respondents

**26. Most teachers report student progress in easy to understand language to families.**

Strongly Agree 56 38%  
Agree 72 48%  
Neutral 20 13%  
Disagree | 1%  
149 respondents

**27. I provide students with timely feedback about their learning.**

Strongly Agree 75 50%  
Agree 54 36%  
Neutral 19 13%  
Disagree | 1%  
Strongly Disagree | 1%  
150 respondents

**28. I schedule conferences to share student learning progress with families.**

1 time per year 22 15%  
2 times per year 9 6%  
3 or more times per year 26 17%

Does not apply

94 62%

151 respondents

**29.** Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree

86 57%

Agree

47 31%

Neutral

18 12%

151 respondents

**30.** Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree

77 51%

Agree

49 33%

Neutral

24 16%

150 respondents

**31.** I regularly post information online or send home a newsletter.

Strongly Agree

63 42%

Agree

42 28%

Neutral

35 23%

Disagree

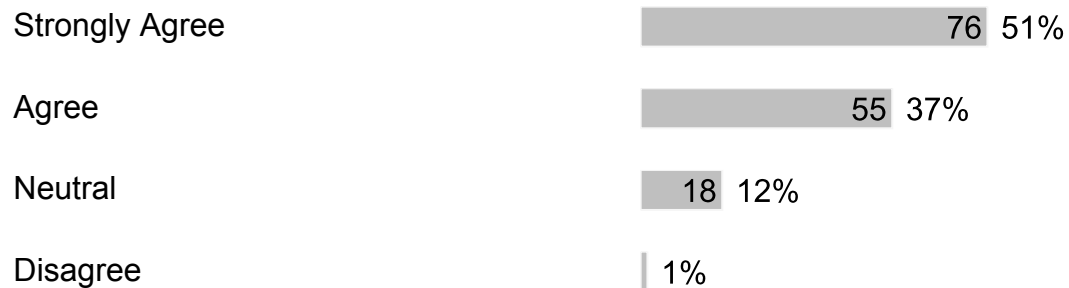
7 5%

Strongly Disagree

3 2%

150 respondents

**32.** Our school communicates well about its goals and activities.



150 respondents

**33. Our school communicates information in ways that are easy for families to understand.**



150 respondents

**34. I am accessible via (check all that apply):**



151 respondents

## H. Additional Information

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report