BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2024





surveys BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...1

run on 09/11/2024

Custom Survey 1 survey(s) 474 response(s)

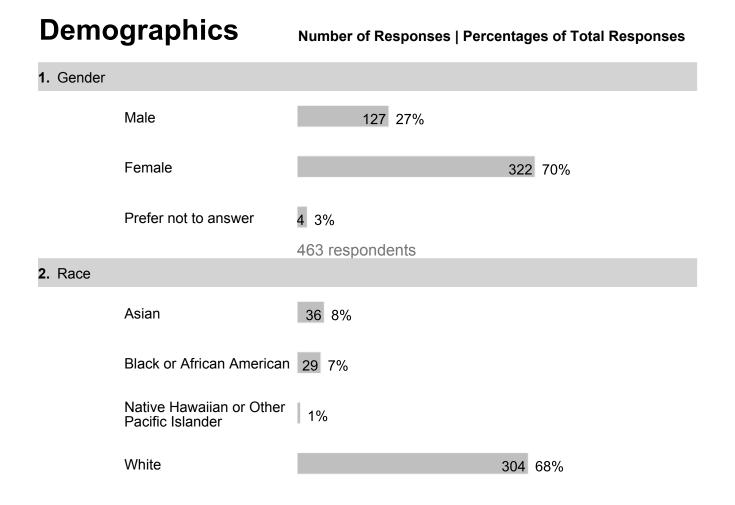
Report Filters					
School: N/A	Race: N/A	Grade: N/A			
Gender: N/A	Ethnicity: N/A	Tag: N/A			



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese

Custom Survey 1 survey(s) 474 response(s)

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)



50 11% Multiracial 24 5% Other 446 respondents 3. Ethnicity 128 29% Hispanic Non-Hispanic or Latino 280 63% Prefer not to answer 34 8% 442 respondents 4. Grade Grade 1 0% Grade 2 0% Grade 4 1% Grade 5 0% Grade 6 0% Grade 9 119 25% 115 24% Grade 10

Grade 11 138 29%

Grade 12 93 20%

472 respondents

B. Safety

1. My child feels safe at school. Strongly Agree 93 20% Agree 200 42% Neutral 118 25% Disagree 41 9% Strongly Disagree 9 4% 471 respondents 2. My child's school is clean and well-maintained. Strongly Agree 90 19% Agree 210 44% Neutral 104 22% Disagree 54 11% Strongly Disagree 5 3% 473 respondents 3. I would recommend my child's school to my friends and/or family. Strongly Agree 120 25% Agree 198 42% Neutral 90 19%

Disagree	32 7%		
Strongly Disagree	32 7% 472 respondents		
Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another udent over and over again. It is not bullying when 2 students of about the same strength or power argue, pht or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?			
Strongly Agree	29 6%		
Agree	41 9%		
Neutral	108 23%		
Disagree	125 27%		
Strongly Disagree	162 35% 465 respondents		
After my child was bullied, I contacted school staff.			
Strongly Agree	21 4%		
Agree	24 5%		
Neutral	57 12%		
Disagree	9 4%		
Strongly Disagree	1%		
Does Not Apply	339 73%		
	467 respondents		
After I contacted school staff the	hullying hehavior against my child stopped		

Strongly Agree 2 3%

Agree 2 3%

Neutral 69 15%

Disagree 3 3%

Strongly Disagree 9 2%

Does Not Apply 352 75%

C. Equity

1. Our school provides an equitable and inclusive environment for students.

Strongly Agree 114 25%

Agree 199 43%

Neutral 112 24%

Disagree 30 6%

Strongly Disagree) 2%

465 respondents

2. Intentionally Left Blank

7 16%

6 14%

26 60%

2 5%

2 5%

D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

Strongly Agree

132 28%

Agree

221 47%

Neutral

64 14%

Disagree

40 9%

Strongly Disagree

3 3%

470 respondents

2. Our school provides qualified staff members to support student learning.

Strongly Agree

126 27%

Agree

223 48%

Neutral

71 15%

Disagree

31 7%

Strongly Disagree

8 4%

469 respondents

3. At school, my child has up-to-date computers and other technology to learn.

Strongly Agree

117 25%

Agree

235 50%

Neutral 72 15%

Disagree 36 8%

Strongly Disagree) 2%

E. Wellness Support

1. If my child has a problem, they know who they can go to for help.

Strongly Agree 112 24%

Agree 231 49%

Neutral 69 15%

Disagree 44 9%

Strongly Disagree 3 3%

469 respondents

2. My child likes going to school.

Strongly Agree 92 20%

Agree 233 50%

Neutral 79 17%

Disagree 49 10%

Strongly Disagree 7 4%

3. I would recommend my child's school to my friends and/or family.			
Strongly Agree	138 29%		
Agree	199 42%		
Neutral	83 18%		
Disagree	22 5%		
Strongly Disagree	28 6%		
	470 respondents		
4. Our school treats students with value, respect and compassion.			
Strongly Agree	120 25%		
Agree	217 46%		
Neutral	93 20%		
Disagree	28 6%		
Strongly Disagree	3 3%		
	471 respondents		
5. The office staff is helpful	and made me feel valued as a parent/guardian.		
Strongly Agree	144 31%		

Agree	198 42%	
Neutral	82 17%	
Disagree	29 6%	
Strongly Disagree	7 4%	
	470 respondents	
When visiting the school, I am greeted with court	esy and respect by the office staff.	
Strongly Agree	171 36%	
Agree	206 44%	
Neutral	59 13%	
Disagree	.0 4%	
Strongly Disagree	3 3%	
	469 respondents	
Phone calls to the school are answered in a polite and respectful manner by the office staff.		
Strongly Agree	170 36%	
Agree	199 42%	

Neutral

Disagree

25 5%

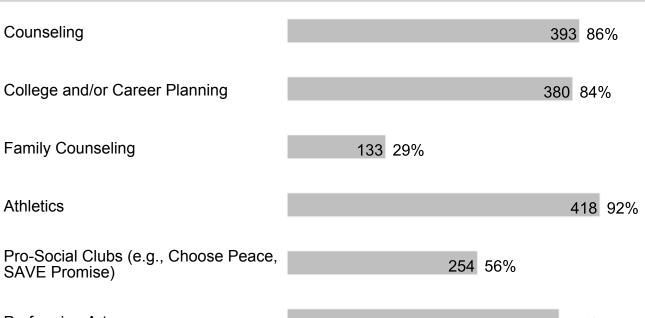
Strongly Disagree

3 2%

470 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling



Performing Arts 363 80%

Mentoring 203 45%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 375 82%

Peer Counseling/Peer Mediation 275 60%

ROTC 321 71%

Before and/or After School Child Care 52 11%

Tutoring (e.g., push-in, pull-out, etc.) 312 69%

Extended Learning Opportunities (ELO) 242 53%

Other 36 8%

455 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 63 15%

College and/or Career Planning 118 28%

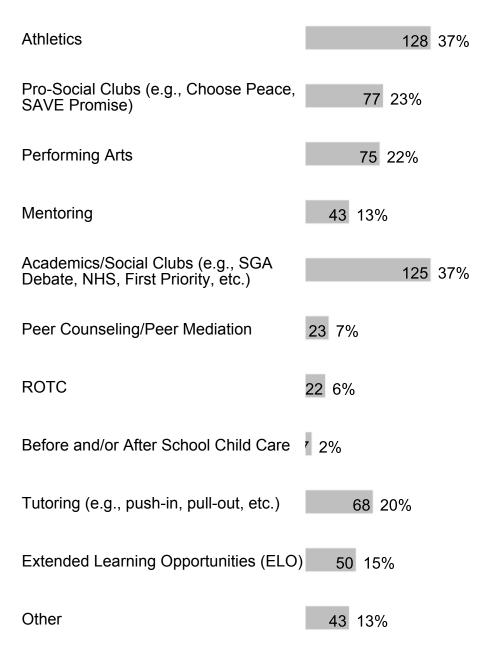
Family Counseling 3 2%

Athletics 147 35%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 81 19%

Performing Arts 75 18%

Mentoring 30 7% Academics/Social Clubs (e.g., SGA, 205 49% Debate, NHS, First Priority etc.) Peer Counseling/Peer Mediation 25 6% 27 6% **ROTC** Before and/or After School Child Care Tutoring (e.g., push-in, pull-out, etc.) 62 15% Extended Learning Opportunities (ELO) 67 16% Other 40 10% 416 respondents 10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply): Counseling 78 23% College and/or Career Planning 133 39% **Family Counseling** 21 6%



342 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 52 11%

Agree 125 27%

Neutral 235 51%

Disagree 30 7%

Strongly Disagree 6 3%

F. Accountability

1. The principal is a positive educational leader at the school.

Strongly Agree 169 36%

Agree 186 40%

Neutral 89 19%

Disagree 4 3%

Strongly Disagree 1 2%

469 respondents

2. The assistant principal(s) is a positive educational leader at the school.

Strongly Agree 157 34%

Agree 178 38%

Neutral 116 25%

Disagree 1 2%

Strongly Disagree 1%

467 respondents

3. Our school's administration provides strong instructional leadership.

Strongly Agree 143 31%

Agree 186 40%

Neutral 103 22%

Disagree 26 6% Strongly Disagree 3 2% 467 respondents 4. Our school has established goals and a plan for improving student learning. Strongly Agree 132 28% Agree 183 39% Neutral 116 25% Disagree 31 7% Strongly Disagree 1% 468 respondents 5. Our school meets my expectations to prepare my child well for the next level of study. Strongly Agree 140 30% Agree 202 43% Neutral 77 16% Disagree 33 7% Strongly Disagree 8 4% 470 respondents 6. Our school shares responsibility for student learning with its staff, parents and community members. 131 28% Strongly Agree Agree 193 41%

Neutral 99 21% Disagree 29 6% 5 3% Strongly Disagree 467 respondents 7. Our school has high expectations for students. 146 31% Strongly Agree Agree 226 48% Neutral 68 15% Disagree 9 4% Strongly Disagree) 2% 468 respondents 8. My child's teachers provide curriculum that meets the learning needs of my child. 123 26% Strongly Agree Agree 216 46% Neutral 84 18% Disagree 32 7% Strongly Disagree 2 3% 467 respondents 9. My child's teachers give work that challenges my child. Strongly Agree 132 28%

Agree 219 47% 91 19% Neutral 5 3% Disagree Strongly Disagree) 2% 467 respondents 10. My child's teachers work as a team to help my child learn. Strongly Agree 104 22% Agree 177 38% Neutral 106 23% 62 13% Disagree Strongly Disagree 6 3% 465 respondents 11. My child's teachers use a variety of teaching strategies. Strongly Agree 107 23% Agree 198 42% Neutral 110 24% Disagree 39 8% 2 3% Strongly Disagree 466 respondents 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 90 19% Agree 153 33% Neutral 129 28% Disagree 72 15% Strongly Disagree 24 5% 468 respondents 13. My child sees a relationship between what is being taught and everyday life. Strongly Agree 80 17% Agree 173 37% 146 31% Neutral Disagree 52 11% Strongly Disagree 7 4% 468 respondents 14. Clear learning expectations are set for my child. Strongly Agree 107 23% Agree 222 47% Neutral 98 21% Disagree 34 7% Strongly Disagree 3 2% 469 respondents

5.	My child's understanding of what was taught is regularly assessed.				
	Strongly Agree	114 24%			
	Agree	223 48%			
	Neutral	89 19%			
	Disagree	29 6%			
	Strongly Disagree	1 2% 466 respondents			
6.	Our school works to keep instructional time free from distraction.				
	Strongly Agree	90 19%			
	Agree	210 45%			
	Neutral	119 26%			
	Disagree	37 8%			
	Strongly Disagree	2% 465 respondents			
	My child's teachers keep me informed regularly ded.	about my child's progress and how they are being			
	Strongly Agree	81 17%			
	Agree	134 29%			
	Neutral	118 25%			
	Disagree	82 18%			

Strongly Disagree 50 11%

465 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 87 19%

Agree 162 35%

Neutral 119 26%

Disagree 56 12%

Strongly Disagree 39 8%

463 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 63 14%

Agree 87 19%

Neutral 131 28%

Disagree 95 20%

Strongly Disagree 90 19%

466 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 111 24%

Agree 218 47%

Neutral 92 20%

27 6% Disagree Strongly Disagree 9 4% 467 respondents 21. Families are encouraged to volunteer. Strongly Agree 88 19% Agree 144 31% Neutral 145 31% Disagree 62 13% Strongly Disagree 27 6% 466 respondents 22. Families are given the opportunity to participate on school committees. 95 21% Strongly Agree Agree 176 38% Neutral 149 32% Disagree 28 6% 4 3% Strongly Disagree 462 respondents 23. I am well-informed of the school's goals and activities. 111 24% Strongly Agree Agree 200 43%

Neutral 101 22% Disagree 41 9% Strongly Disagree 4 3% 467 respondents 24. Our school reports the achievement of school goals. Strongly Agree 109 23% Agree 197 42% Neutral 111 24% Disagree 38 8%) 2% Strongly Disagree 464 respondents **25.** Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF). Strongly Agree 124 27% Agree 198 43% Neutral 109 24% Disagree 9 4% Strongly Disagree 1 2% 461 respondents 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 85 19% Agree 157 34% Neutral 191 42% Disagree 7 4% Strongly Disagree ⁷ 2% 457 respondents 27. Our school communicates information in ways that are easy for families to understand. Strongly Agree 138 30% Agree 229 49% Neutral 73 16% Disagree 7 4% Strongly Disagree 3 2% 466 respondents 28. Teachers regularly post information online or send home a newsletter. Strongly Agree 91 20% Agree 140 30% Neutral 100 22% Disagree 88 19% Strongly Disagree 45 10% 464 respondents

20	Our echool asks	families for their	ideas on the hea	et way to commi	inicate school-rela	ted information
49.	Our school asks	lamines for their	lueas on the bes	st way to commit	inicale school-rela	ilea imormation.

Strongly Agree 71 15%

Agree 133 29%

Neutral 152 33%

Disagree 64 14%

Strongly Disagree 42 9%

462 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 70 15%

Agree 165 36%

Neutral 135 29%

Disagree 55 12%

Strongly Disagree 39 8%

G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report