

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/13/2024



surveys



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 09/13/2024

Custom Survey

1 survey(s) 182 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	46	26%
Female	123	69%
Other	1	2%
Prefer not to answer	6	3%

179 respondents

2. Race

Asian	5	3%
Black or African American	52	30%
Native Hawaiian or Other Pacific Islander	1	1%

White 78 45%

Multiracial 17 10%

Other 19 11%

172 respondents

3. Ethnicity

Hispanic 50 32%

Non-Hispanic or Latino 90 57%

Prefer not to answer 18 11%

158 respondents

4. Grade

Grade 1 1%

Grade 8 1%

Grade 9 61 34%

Grade 10 35 20%

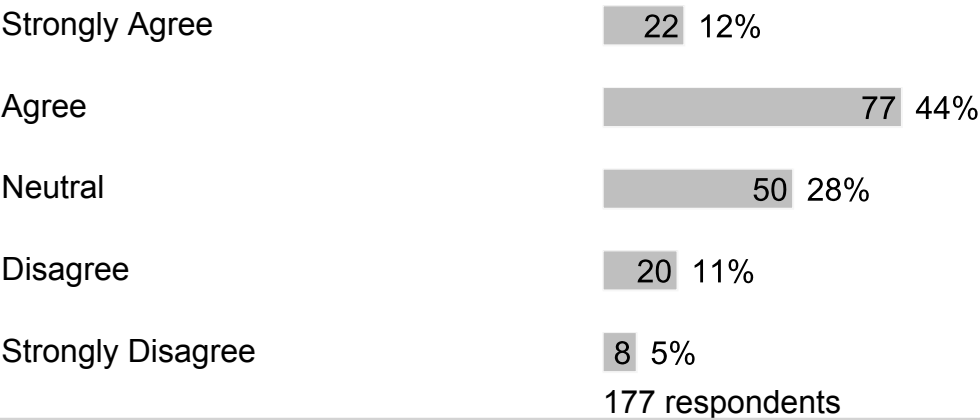
Grade 11 42 24%

Grade 12 38 21%

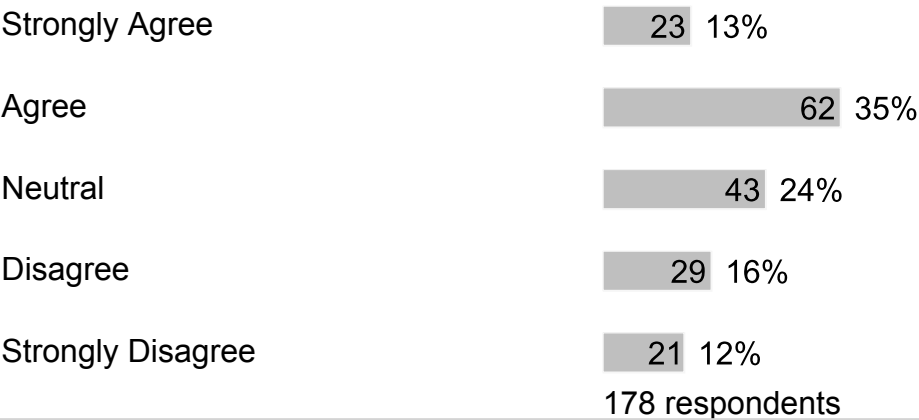
178 respondents

B. Safety

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 18 10%

Strongly Disagree 17 9%

179 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 8 5%

Agree 35 20%

Neutral 43 24%

Disagree 42 24%

Strongly Disagree 49 28%

177 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 5 3%

Agree 17 10%

Neutral 24 14%

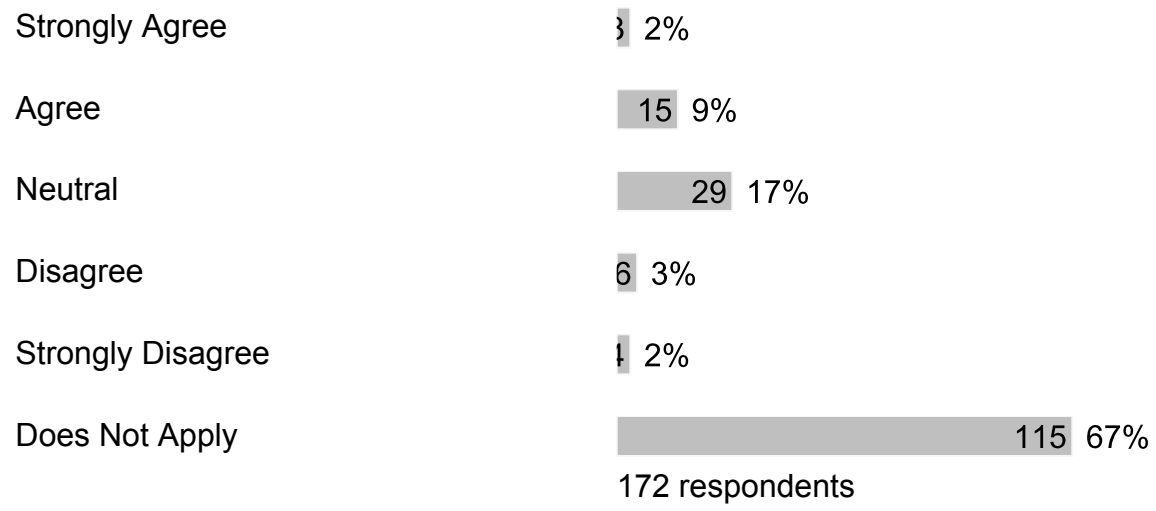
Disagree 13 7%

Strongly Disagree 5 3%

Does Not Apply 110 63%

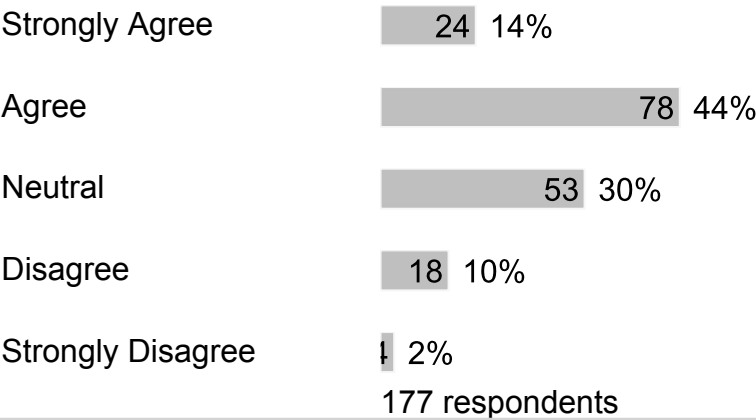
174 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

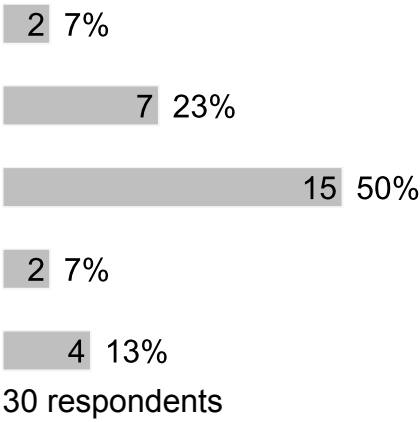


C. Equity

1. Our school provides an equitable and inclusive environment for students.

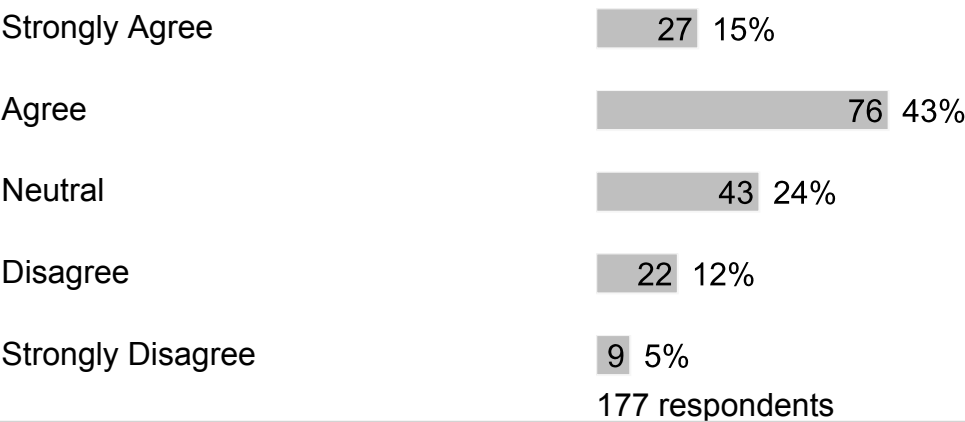


2. Intentionally Left Blank

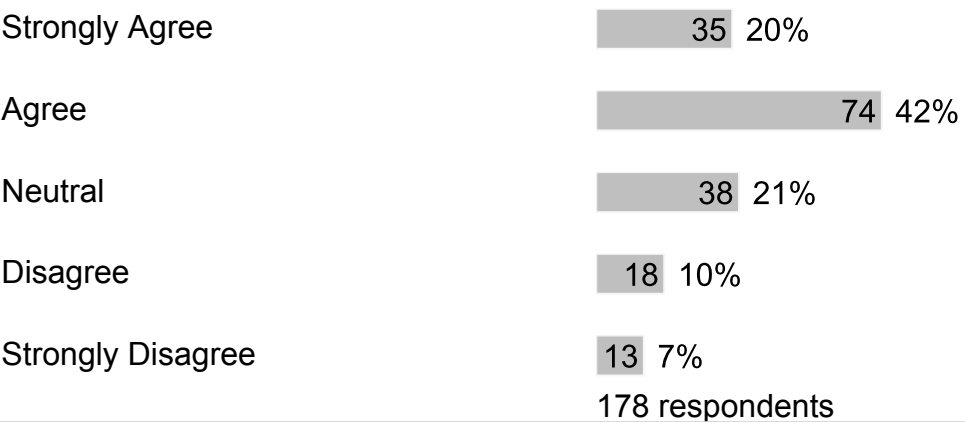


D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

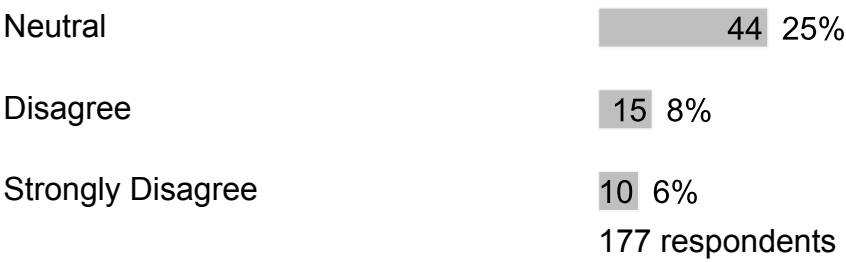


2. Our school provides qualified staff members to support student learning.



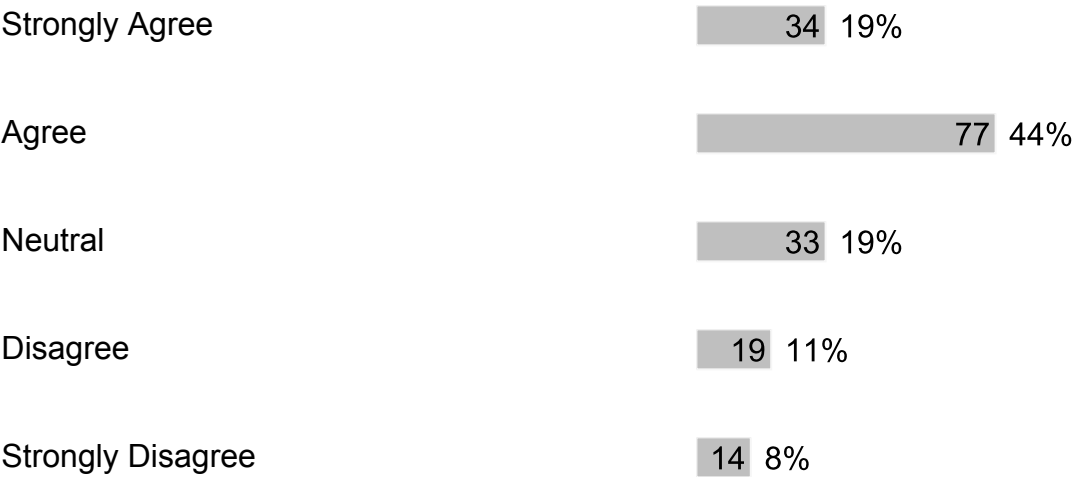
3. At school, my child has up-to-date computers and other technology to learn.





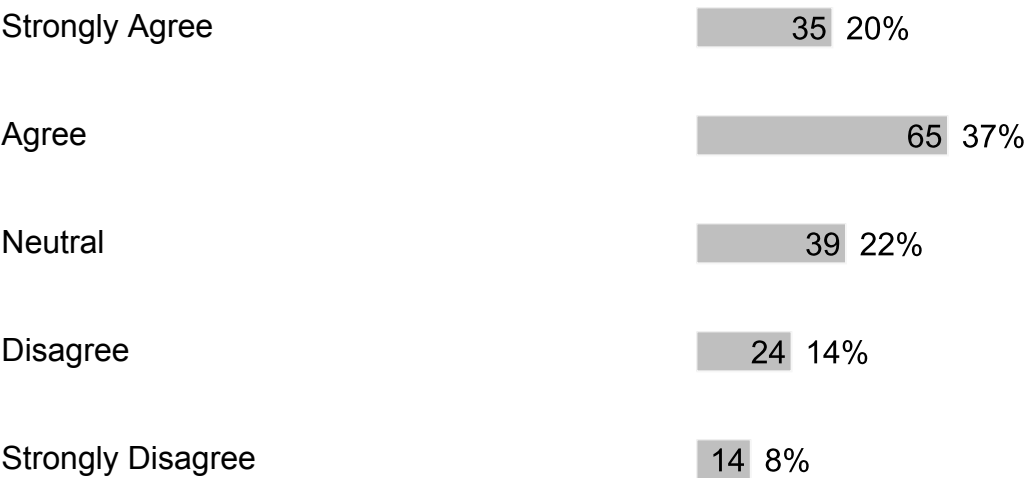
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



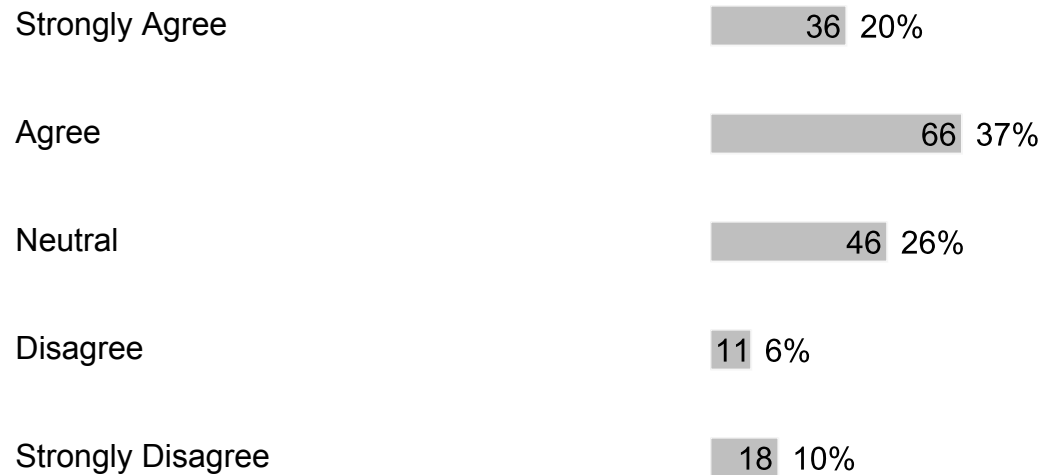
177 respondents

2. My child likes going to school.



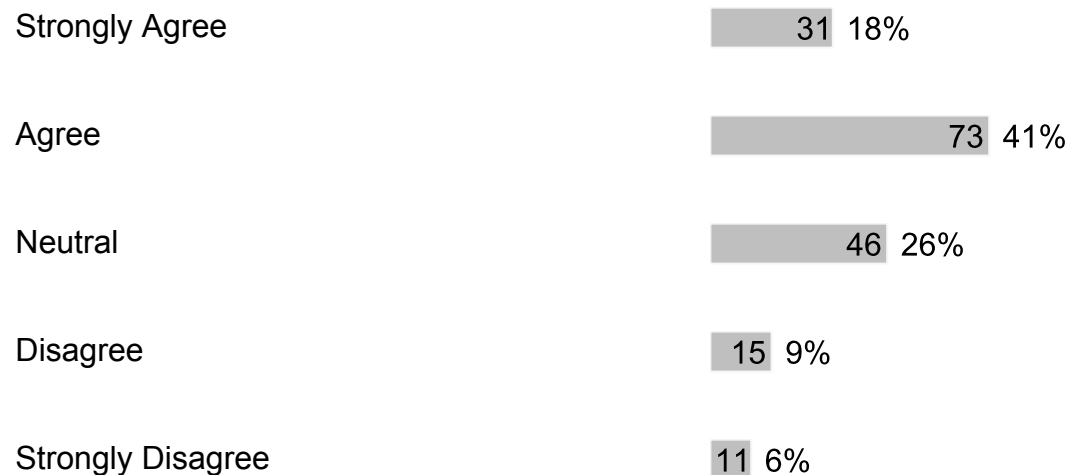
177 respondents

3. I would recommend my child's school to my friends and/or family.



177 respondents

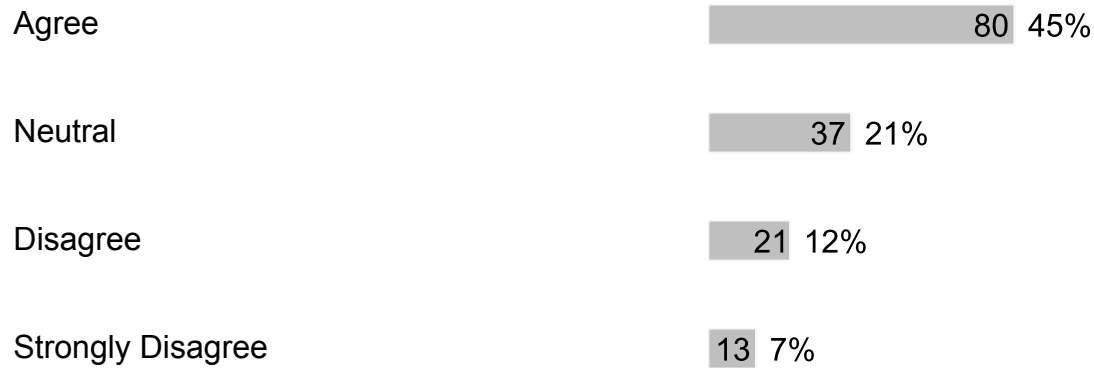
4. Our school treats students with value, respect and compassion.



176 respondents

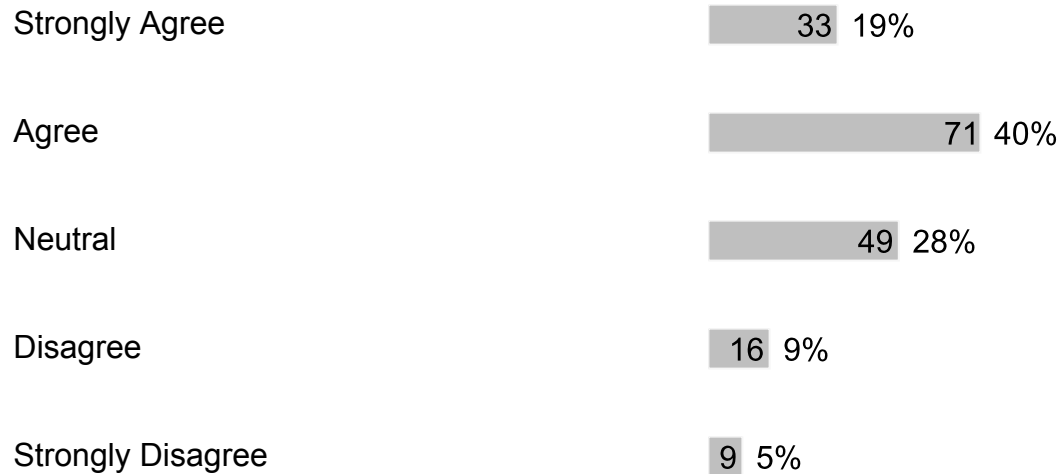
5. The office staff is helpful and made me feel valued as a parent/guardian.





178 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



178 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

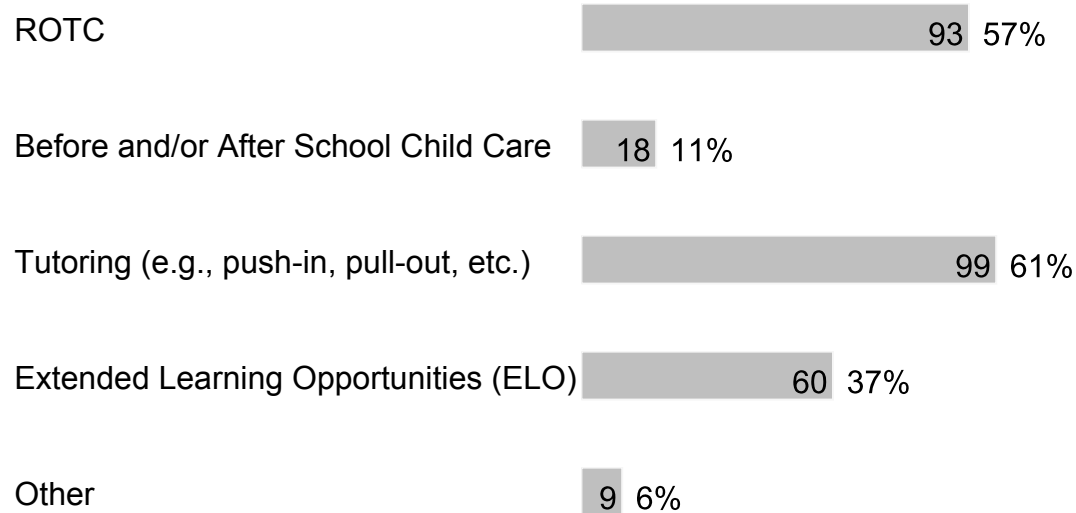


Neutral	40	23%
Disagree	19	11%
Strongly Disagree	10	6%

176 respondents

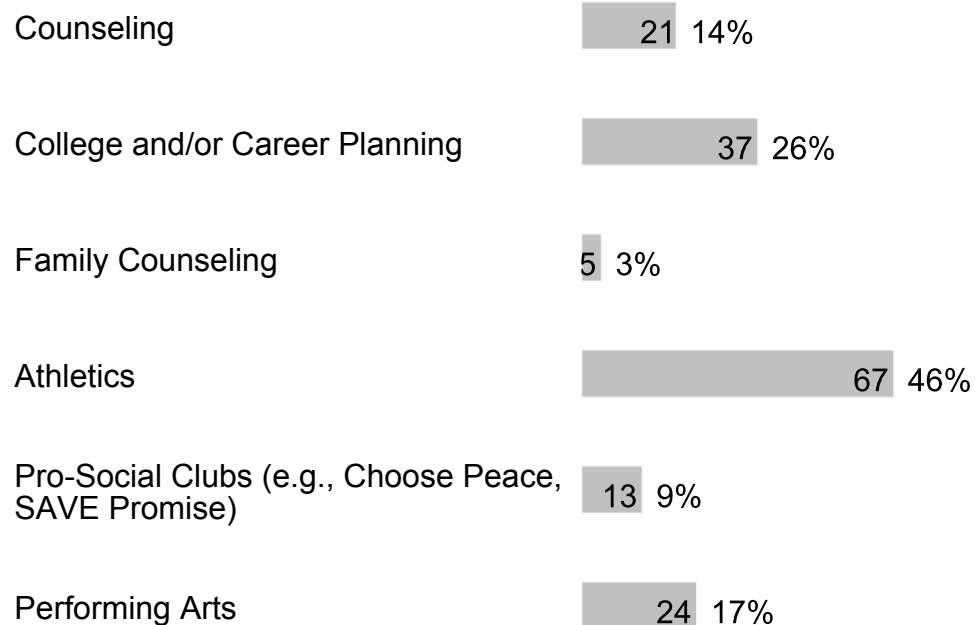
8. At our school, the following programs/services are available (check all that apply):

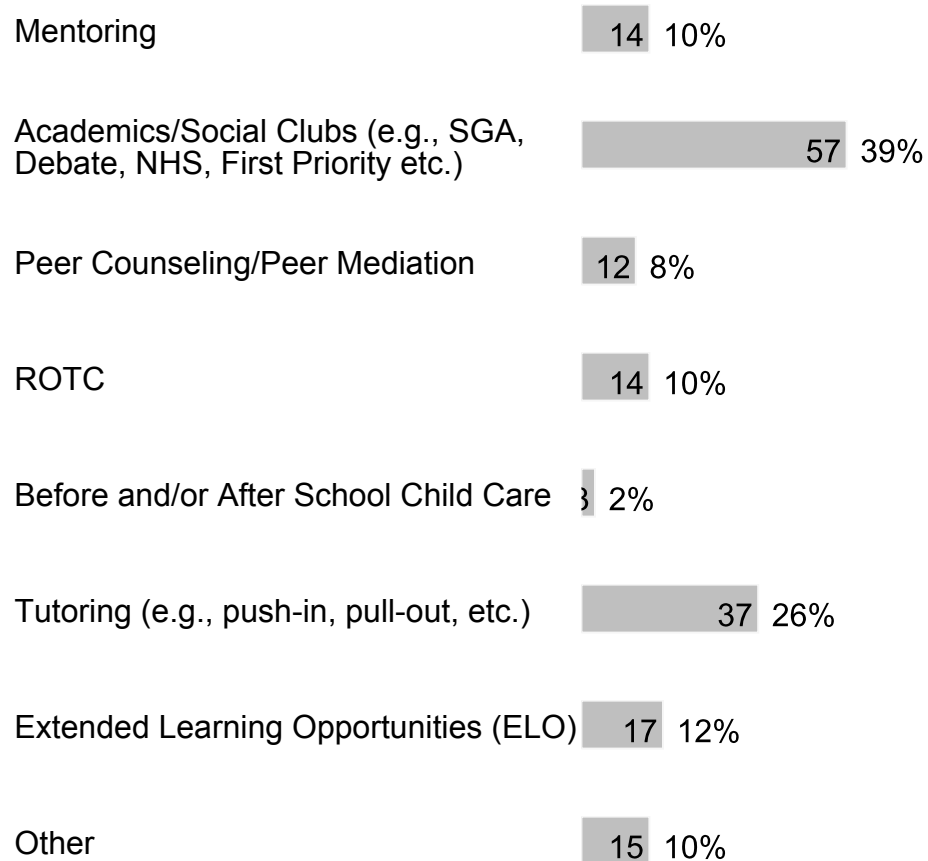
Counseling	117	72%
College and/or Career Planning	117	72%
Family Counseling	55	34%
Athletics	136	83%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	86	53%
Performing Arts	104	64%
Mentoring	68	42%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	114	70%
Peer Counseling/Peer Mediation	62	38%



163 respondents

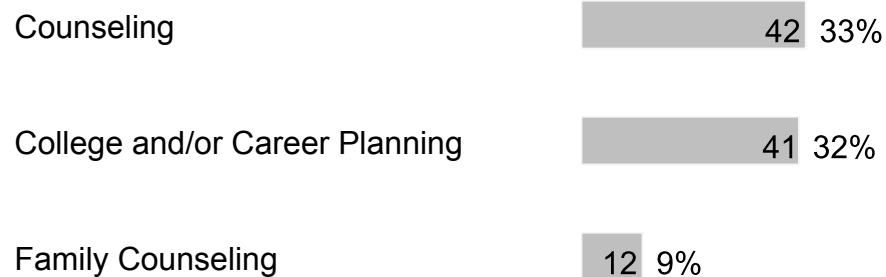
9. At our school, my child participates in the following programs/services (check all that apply):

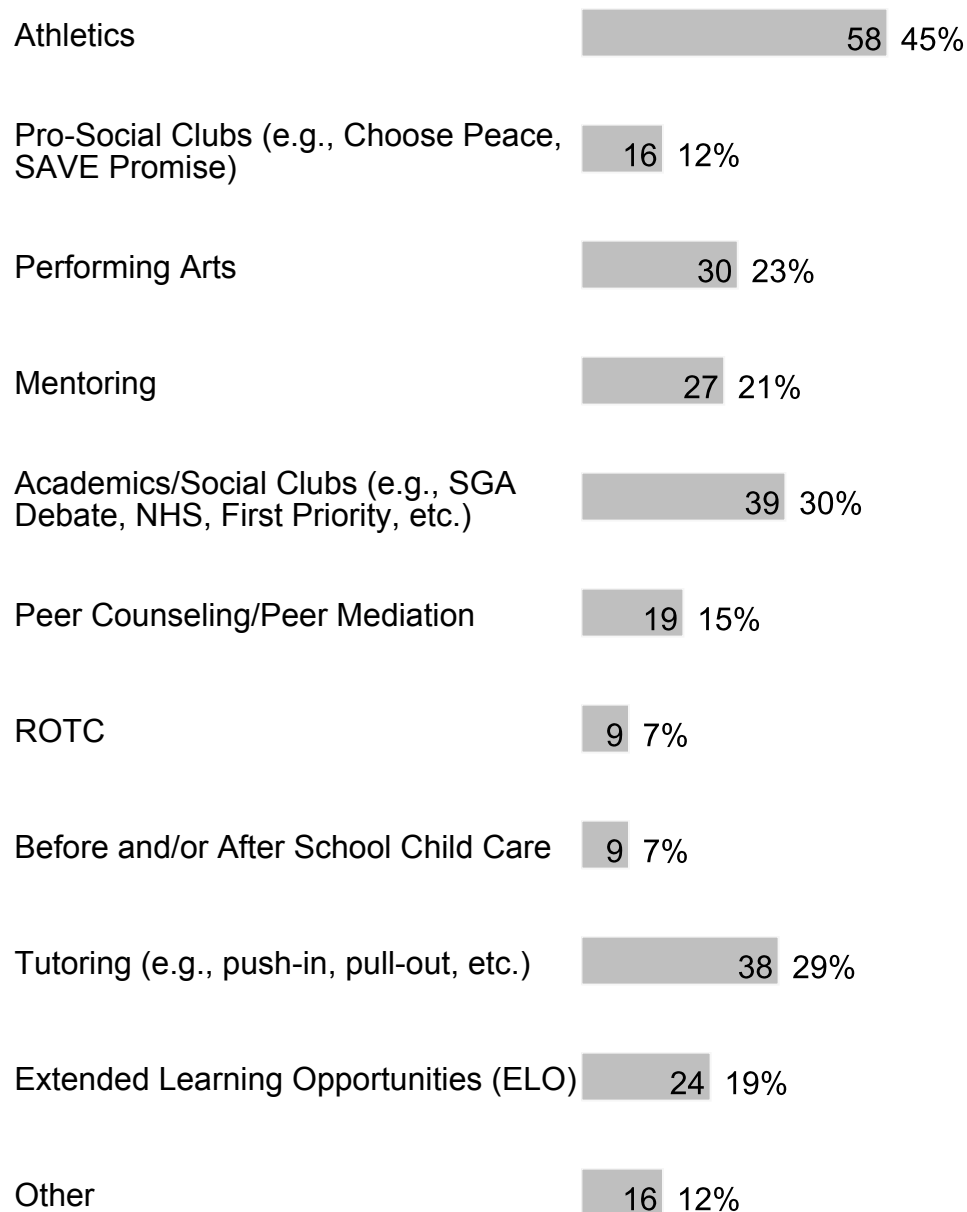




145 respondents

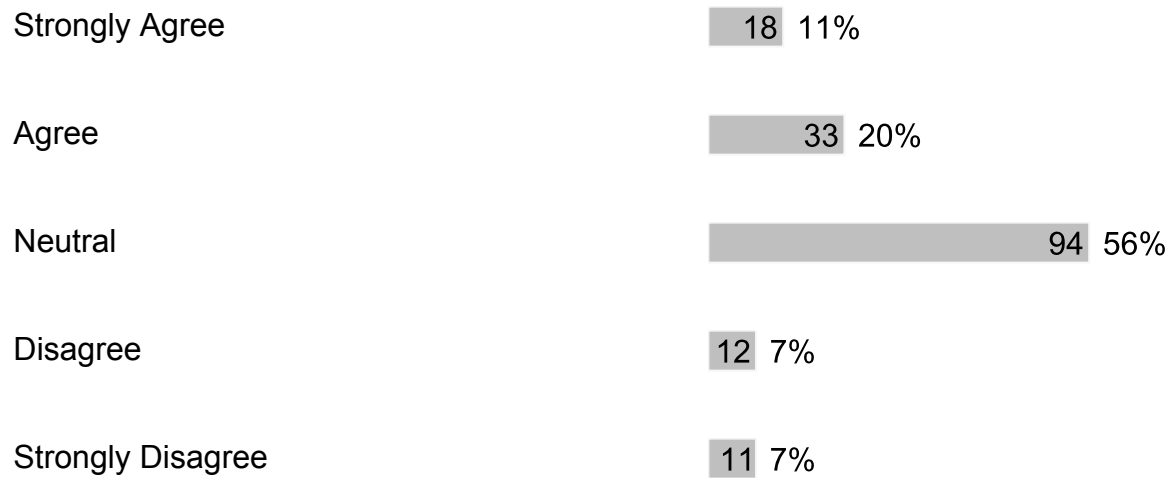
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





129 respondents

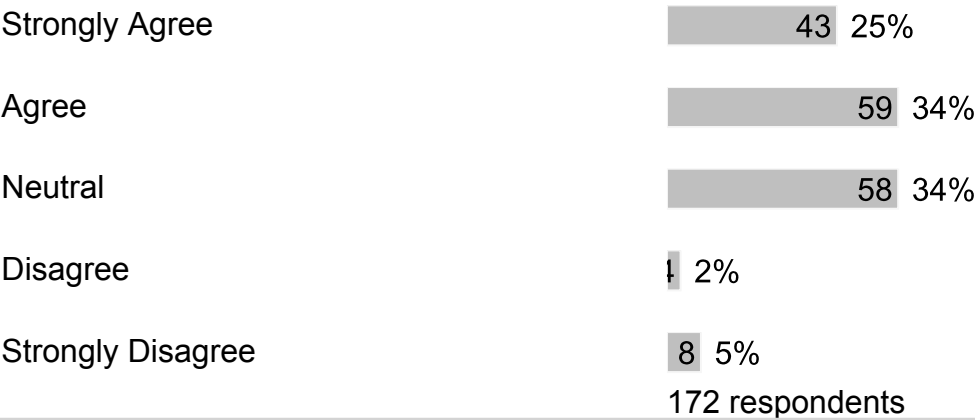
11. Our school has a family resource center and/or a staff member assigned to work with families.



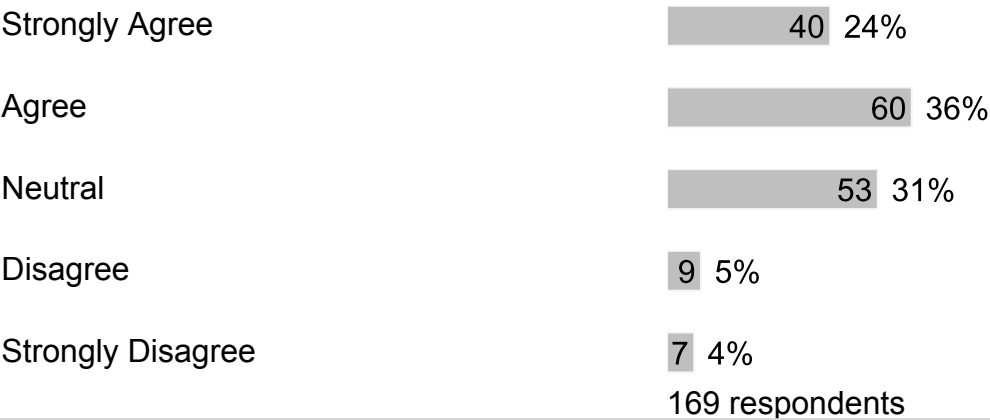
168 respondents

F. Accountability

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 6 4%

Strongly Disagree 10 6%

171 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 30 17%

Agree 65 38%

Neutral 57 33%

Disagree 12 7%

Strongly Disagree 8 5%

172 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 34 20%

Agree 63 37%

Neutral 37 22%

Disagree 26 15%

Strongly Disagree 11 6%

171 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 26 15%

Agree 74 43%

Neutral	49	29%
Disagree	17	10%
Strongly Disagree	5	3%

171 respondents

7. Our school has high expectations for students.

Strongly Agree	33	19%
Agree	72	42%
Neutral	42	25%
Disagree	14	8%
Strongly Disagree	10	6%

171 respondents

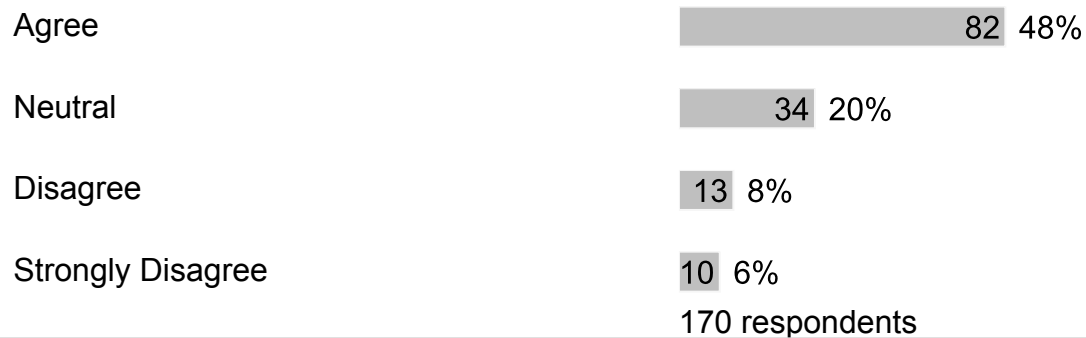
8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	31	18%
Agree	79	46%
Neutral	35	20%
Disagree	15	9%
Strongly Disagree	13	8%

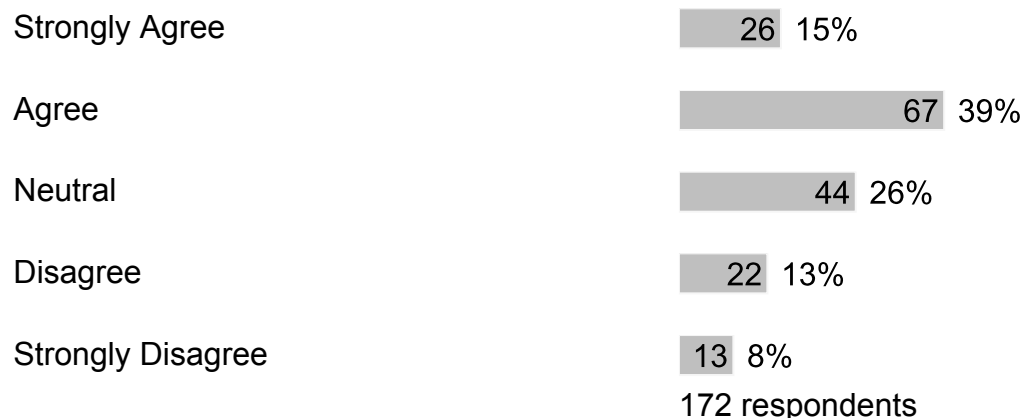
173 respondents

9. My child's teachers give work that challenges my child.

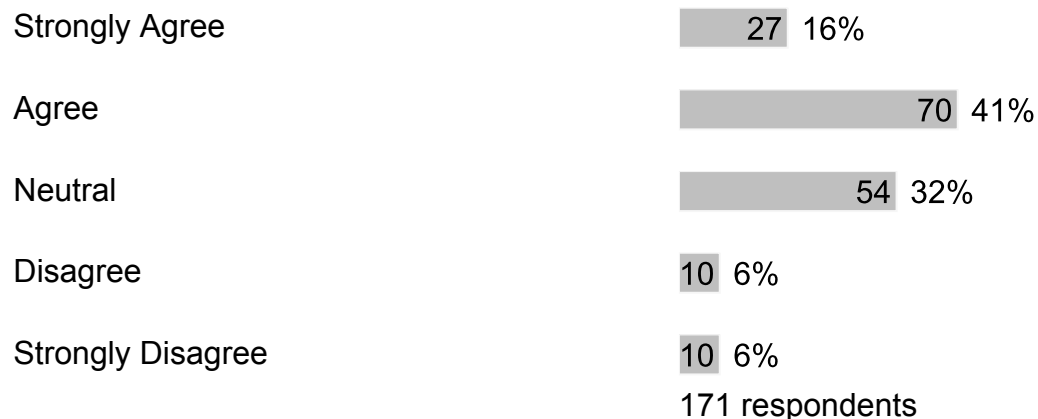
Strongly Agree	31	18%
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10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.

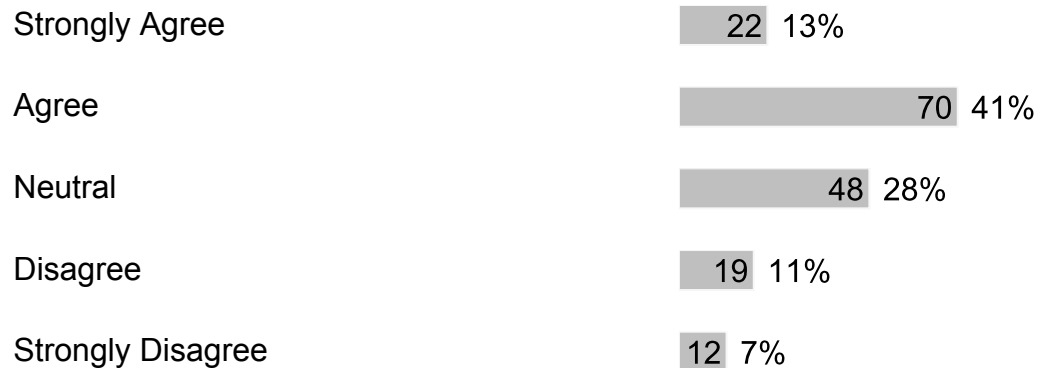


12. My child's teachers adjust the instruction to meet my child's learning needs.



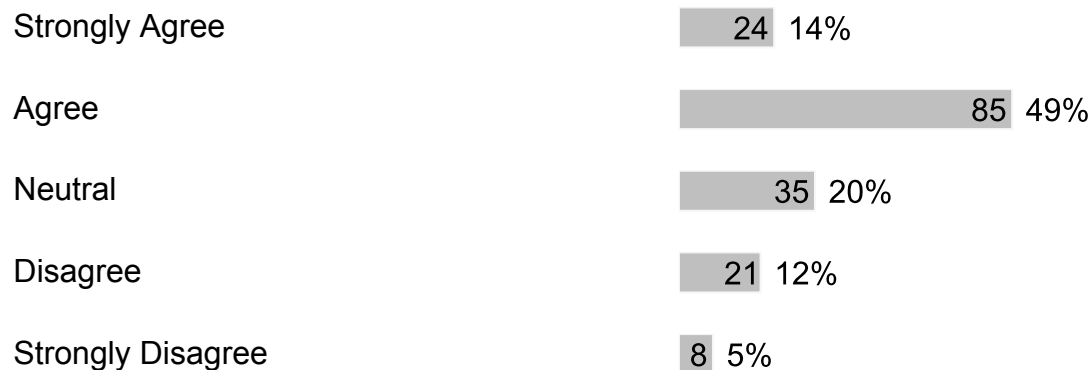
171 respondents

13. My child sees a relationship between what is being taught and everyday life.



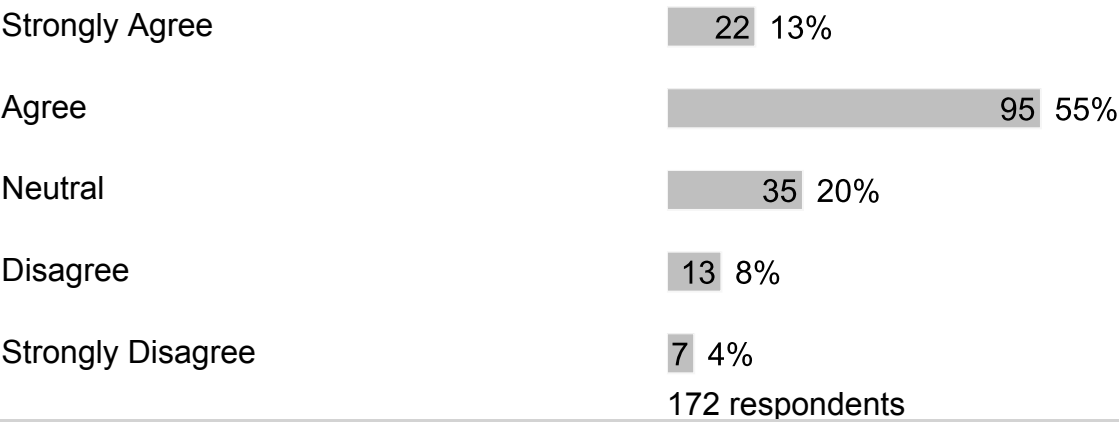
171 respondents

14. Clear learning expectations are set for my child.

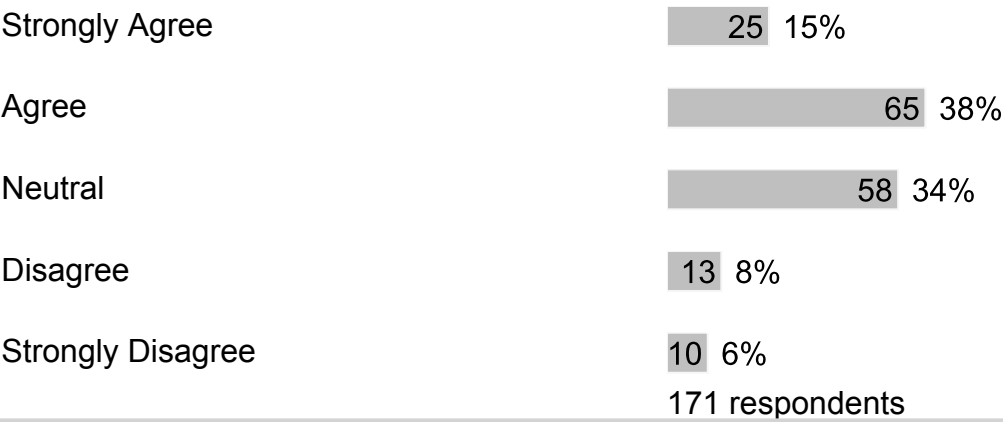


173 respondents

15. My child’s understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 27 16%

170 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 22 13%

Agree 62 36%

Neutral 48 28%

Disagree 27 16%

Strongly Disagree 12 7%

171 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 11 6%

Agree 32 19%

Neutral 56 33%

Disagree 30 18%

Strongly Disagree 41 24%

170 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 23 14%

Agree 75 44%

Neutral 40 24%

Disagree 16 9%

Strongly Disagree 15 9%

169 respondents

21. Families are encouraged to volunteer.

Strongly Agree 39 23%

Agree 86 50%

Neutral 33 19%

Disagree 6 4%

Strongly Disagree 7 4%

171 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 38 22%

Agree 90 53%

Neutral 31 18%

Disagree 7 4%

Strongly Disagree 5 3%

171 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 30 18%

Agree 77 46%



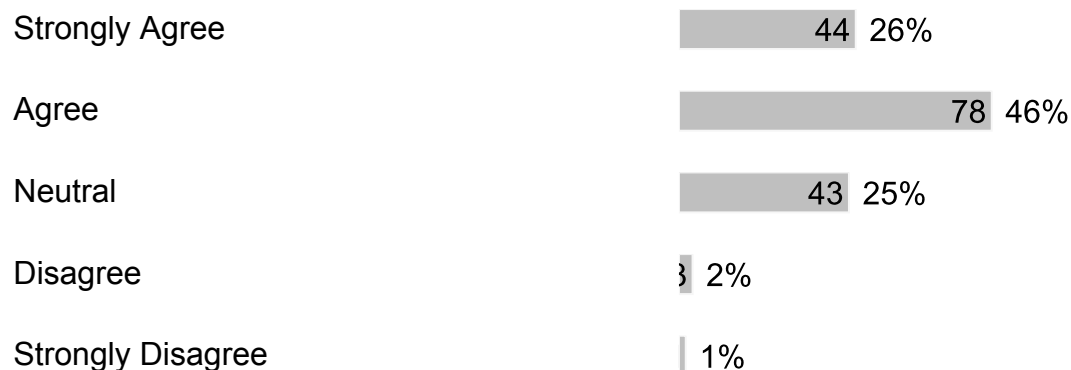
168 respondents

24. Our school reports the achievement of school goals.



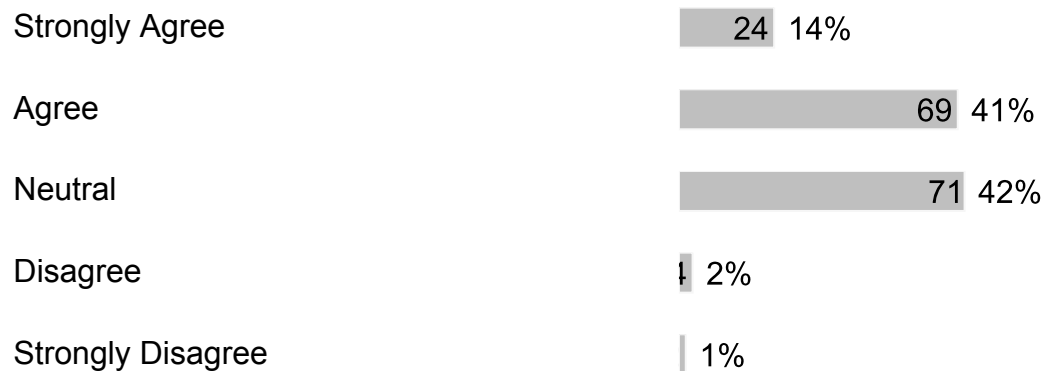
170 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



169 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



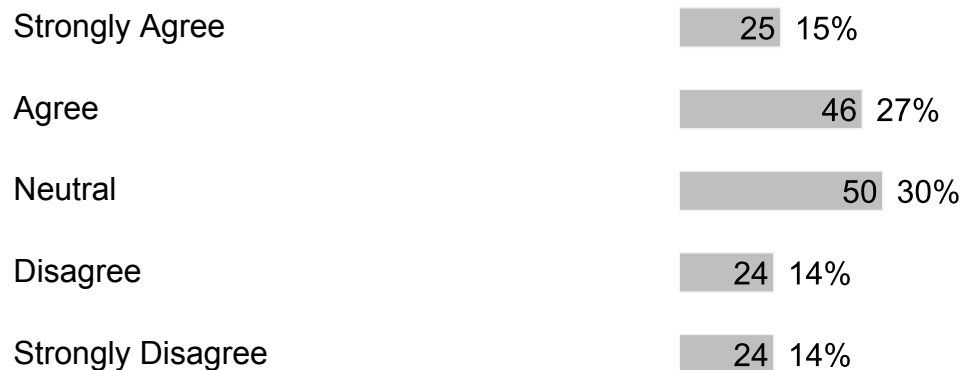
170 respondents

27. Our school communicates information in ways that are easy for families to understand.



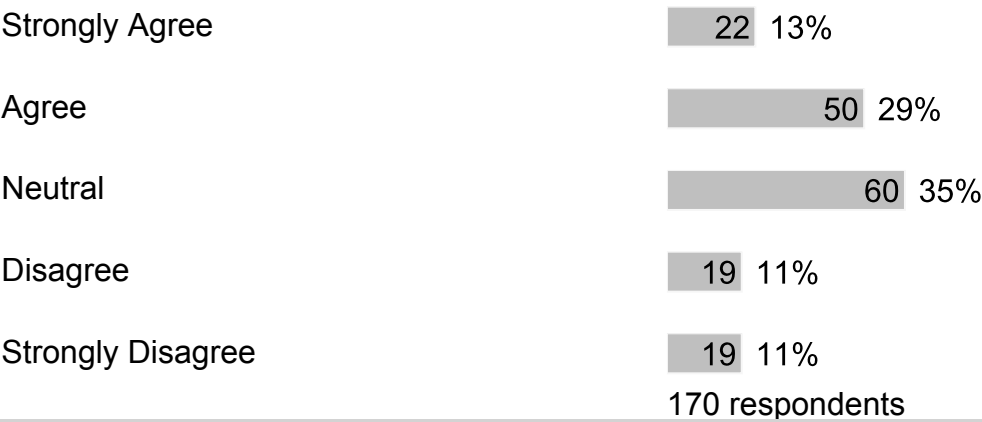
168 respondents

28. Teachers regularly post information online or send home a newsletter.

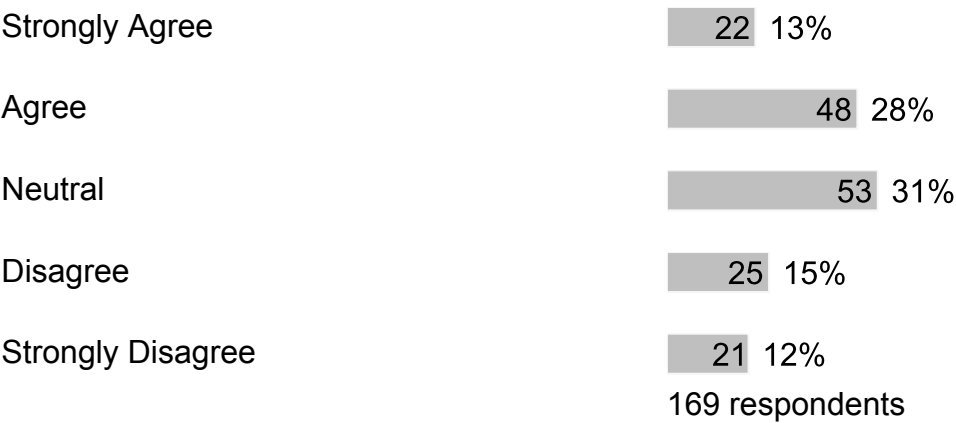


169 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report