BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 10/04/2024



surveys BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 10/04/2024

 Custom Survey
 1 survey(s) 324 response(s)

 Report Filters
 School:
 Race:
 Grade:

 N/A
 N/A
 School:
 Grade:

 N/A
 Ethnicity:
 Tag:

 N/A
 N/A
 N/A

Powered by AdvancED eProve 1. BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese

Custom Survey

1 survey(s) 324 response(s)

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics		Number of Responses Percentages of Total Responses	
1. Gender			
	Male	88 28%	
	Female		214 69%
	Prefer not to answer	0 3%	
2. Race		312 respondents	
	Asian	19 6%	
	Black or African American	11 4%	
	Native Hawaiian or Other Pacific Islander	1%	
	White		216 72%

	Multiracial	29 10%
	Other	23 8%
		300 respondents
3. Ethnicity		
	Hispanic	116 40%
	Non-Hispanic or Latino	161 55%
	Prefer not to answer	16 5% 293 respondents
4. Grade		
	Grade 2	0%
	Grade 9	102 31%
	Grade 10	86 27%
	Grade 11	67 21%
	Grade 12	68 21%
		324 respondents

B. Safety

1. My child feels safe at school.

	Strongly Agree	94 29%
	Agree	140 43%
	Neutral	63 20%
	Disagree	19 6%
	Strongly Disagree	2% 323 respondents
2 .	My child's school is clean and well-maintair	
	Strongly Agree	111 34%
	Agree	138 43%
	Neutral	51 16%
	Disagree	16 5%
	Strongly Disagree	3 2% 324 respondents
3.	l would recommend my child's school to my	
	Strongly Agree	116 36%
	Agree	125 39%
	Neutral	48 15%

Disagree	17 5%	
Strongly Disagree	18 6%	
	324 respondents	

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

	Strongly Agree	21 7%	
	Agree	44 14%	
	Neutral	62 20%	
	Disagree	75 24%	
	Strongly Disagree	115 36% 317 respondents	
5. /	After my child was bullied, I contacted scho		
	Strongly Agree	17 5%	
	Agree	15 5%	
	Neutral	43 14%	
	Disagree	3 4%	
	Strongly Disagree	1%	
	Does Not Apply	227 71% 318 respondents	
6. /	6. After I contacted school staff, the bullying behavior against my child stopped.		

Strongly Agree	2 4%
Agree	3 4%
Neutral	48 15%
Disagree	7 2%
Strongly Disagree	1%
Does Not Apply	233 74%
	317 respondents

C. Equity

1. Our school provides an equitable and inclusive environment for students.

Strongly Agree	97 30%
Agree	140 43%
Neutral	62 19%
Disagree	3 4%
Strongly Disagree	0 3% 322 respondents
2. Intentionally Left Blank	
	12 32%
	10 27%
	10 27%
	1 3%
	4 11% 37 respondents

D. School Support

Agree

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

	Strongly Agree	101 32%
	Agree	153 48%
	Neutral	49 15%
	Disagree	1 3%
	Strongly Disagree	3 2% 320 respondents
2.	Our school provides qualified staff member	rs to support student learning.
	Strongly Agree	83 26%
	Agree	152 47%
	Neutral	52 16%
	Disagree	25 8%
	Strongly Disagree	9 3% 321 respondents
3.	At school, my child has up-to-date compute	
	Strongly Agree	88 27%

155 48%

Neutral	57 18%
Disagree	15 5%
Strongly Disagree	32% 321 respondents

E. Wellness Support

1. If my child has a problem, they know who they can go to for help.

Strongly Agree	92 29%
Agree	161 50%
Neutral	45 14%
Disagree	19 6%
Strongly Disagree	1%
	321 respondents
2. My child likes going to school.	
Strongly Agree	87 27%
Agree	134 41%
Neutral	55 17%
Disagree	33 10%
Strongly Disagree	4 4%
	323 respondents

3. I would recommend my child's school to my friends and/or family.

	Strongly Agree	126 39%
	Agree	134 41%
	Neutral	44 14%
	Disagree	3 2%
	Strongly Disagree	1 3%
		323 respondents
4. (Our school treats students with value, respect and	
	Strongly Agree	102 32%
	Agree	157 49%
	Neutral	36 11%
	Disagree	18 6%
	Strongly Disagree	9 3%
		322 respondents
5 . T	The office staff is helpful and made me feel value	
	Strongly Agree	122 38%

Agree	138 43%
Neutral	45 14%
Disagree	2 4%
Strongly Disagree	3 2%
	323 respondents
6. When visiting the school, I am greeted with cou	irtesy and respect by the office staff.
Strongly Agree	133 41%
Agree	149 46%
Neutral	28 9%
Disagree	0 3%
Strongly Disagree	1%
	323 respondents
Phone calls to the school are answered in a po	lite and respectful manner by the office staff.
Strongly Agree	125 39%
Agree	148 46%

Neutral	38 12%
Disagree	3 2%
Strongly Disagree	1%
	322 respondents
8. At our school, the following programs/services are	available (check all that apply):
Counseling	270 87%
College and/or Career Planning	267 86%
Family Counseling	128 41%
Athletics	289 94%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	205 66%
Performing Arts	233 75%
Mentoring	155 50%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	261 84%
Peer Counseling/Peer Mediation	186 60%

	ROTC	2	226 73%
	Before and/or After School Child Care	70 23%	
	Tutoring (e.g., push-in, pull-out, etc.)		240 78%
	Extended Learning Opportunities (ELO)	157 51%	
	Other	33 11%	
		309 respondents	
9. At our sch	nool, my child participates in the following	g programs/services (check all th	at apply):
	Counseling	33 13%	
	College and/or Career Planning	73 28%	
	Family Counseling	11 4%	
	Athletics	124 47%	
	Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	48 18%	
	Performing Arts	39 15%	

	Mentoring	11 4%
	Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)	93 35%
	Peer Counseling/Peer Mediation	17 6%
	ROTC	20 8%
	Before and/or After School Child Care	3 2%
	Tutoring (e.g., push-in, pull-out, etc.)	56 21%
	Extended Learning Opportunities (ELO)	43 16%
	Other	21 8%
		264 respondents
10. At our so were availab	chool, these are the following programs/s le (check all that apply):	services that my child values most or would value if they
	Counseling	51 22%
	College and/or Career Planning	77 33%
	Family Counseling	18 8%

Athletics	119 52%
Pro-Social Clubs (e.g., Choose Peace SAVE Promise)	53 23%
Performing Arts	48 21%
Mentoring	30 13%
Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.)	71 31%
Peer Counseling/Peer Mediation	27 12%
ROTC	17 7%
Before and/or After School Child Care	9 0 4%
Tutoring (e.g., push-in, pull-out, etc.)	56 24%
Extended Learning Opportunities (EL	O) 39 17%
Other	21 9%
11. Our school has a family resource center and/or	230 respondents
	a star member assigned to work with allilles.

Strongly Agree	60 19%
Agree	90 29%
Neutral	141 45%
Disagree	19 6%
Strongly Disagree	1%
	312 respondents

F. Accountability

1. The principal is a positive educational leader at the school.

	Strongly Agree	133 42%
	Agree	128 40%
	Neutral	35 11%
	Disagree	2 4%
	Strongly Disagree	0 3% 318 respondents
2.	The assistant principal(s) is a positive education	
	Strongly Agree	118 37%
	Agree	124 39%
	Neutral	53 17%
	Disagree	3 4%
	Strongly Disagree	9 3% 317 respondents
3.	Our school's administration provides strong inst	
	Strongly Agree	97 31%
	Agree	136 43%
	Neutral	56 18%

	Disagree	4 4%
	Strongly Disagree	15 5% 318 respondents
4.	Our school has established goals and a plan for	
	Strongly Agree	105 33%
	Agree	130 41%
	Neutral	60 19%
	Disagree	18 6%
	Strongly Disagree	2% 320 respondents
5.	Our school meets my expectations to prepare m	
	Strongly Agree	99 31%
	Agree	134 42%
	Neutral	51 16%
	Disagree	22 7%
_	Strongly Disagree	2 4% 318 respondents
6.	Our school shares responsibility for student lear	ming with its staff, parents and community members.
	Strongly Agree	91 28%
	Agree	147 46%

	Neutral	52 16%
	Disagree	19 6%
	Strongly Disagree	1 3% 320 respondents
7.	Our school has high expectations for students.	
	Strongly Agree	114 36%
	Agree	153 48%
	Neutral	39 12%
	Disagree	7 2%
	Strongly Disagree	3 2% 319 respondents
8.	My child's teachers provide curriculum that mee	
	Strongly Agree	88 28%
	Agree	150 47%
	Neutral	47 15%
	Disagree	26 8%
	Strongly Disagree	2% 318 respondents
9.	My child's teachers give work that challenges m	
	Strongly Agree	97 31%

Agree	153 48%
Neutral	48 15%
Disagree	4 4%
Strongly Disagree	3 2% 318 respondents
10. My child's teachers work as a team to help	o my child learn.
Strongly Agree	88 28%
Agree	103 32%
Neutral	78 25%
Disagree	33 10%
Strongly Disagree	16 5% 318 respondents
11. My child's teachers use a variety of teaching	
Strongly Agree	86 27%
Agree	123 39%
Neutral	79 25%
Disagree	18 6%
Strongly Disagree	1 3% 317 respondents
12. My child's teachers adjust the instruction to	o meet my child's learning needs.

	Strongly Agree	79 25%
	Agree	106 33%
	Neutral	74 23%
	Disagree	42 13%
	Strongly Disagree	16 5%
13.	My child sees a relationship between what is b	317 respondents being taught and everyday life.
	Strongly Agree	68 21%
	Agree	119 37%
	Neutral	74 23%
	Disagree	36 11%
	Strongly Disagree	21 7%
14.	Clear learning expectations are set for my child	318 respondents d.
	Strongly Agree	77 24%
	Agree	162 51%
	Neutral	52 16%
	Disagree	19 6%
	Strongly Disagree	2% 317 respondents

15.	My child's	s understanding of what	was taught is regularly assessed.
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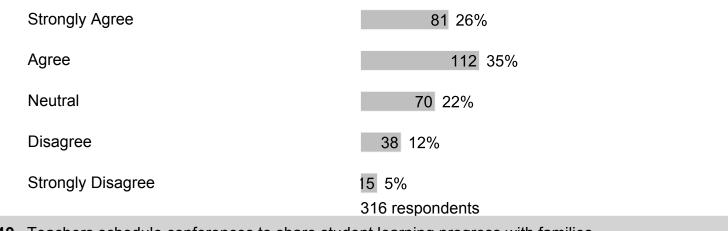
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Strongly Agree	79 25%
Agree	160 50%
Neutral	54 17%
Disagree	17 5%
Strongly Disagree	8 3% 318 respondents
16. Our school works to keep instructional time t	free from distraction.
Strongly Agree	83 26%
Agree	140 44%
Neutral	72 23%
Disagree	2 4%
Strongly Disagree	8 3% 315 respondents
17. My child's teachers keep me informed regula graded.	arly about my child's progress and how they are being
Strongly Agree	69 22%
Agree	97 31%
Neutral	66 21%
Disagree	57 18%

Strongly Disagree

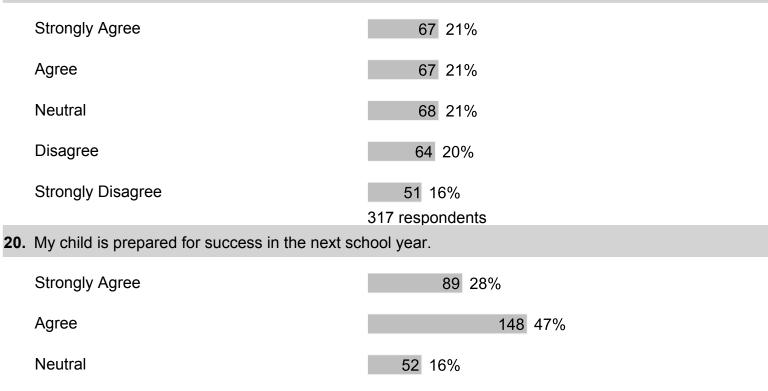
26 8%

315 respondents

18. My child's teachers report on my child's progress in easy to understand language.



19. Teachers schedule conferences to share student learning progress with families.



	Disagree	3 4%
	Strongly Disagree	4 4% 316 respondents
21.	Families are encouraged to volunteer.	
	Strongly Agree	93 29%
	Agree	112 35%
	Neutral	81 26%
	Disagree	24 8%
	Strongly Disagree	2% 317 respondents
22.	. Families are given the opportunity to participate on school committees.	
	Strongly Agree	99 31%
	Agree	134 43%
	Neutral	70 22%
	Disagree	9 3%
	Strongly Disagree	1% 315 respondents
23.	I am well-informed of the school's goals and a	
	Strongly Agree	100 32%
	Agree	133 42%

	Neutral	60 19%
	Disagree	15 5%
	Strongly Disagree	9 3% 317 respondents
24.	24. Our school reports the achievement of school goals.	
	Strongly Agree	93 30%
	Agree	138 44%
	Neutral	63 20%
	Disagree	16 5%
	Strongly Disagree	5 2% 315 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

	Strongly Agree	108 34%
	Agree	150 48%
	Neutral	51 16%
	Disagree	1%
	Strongly Disagree	1% 215 respondents
26	The School Improvement Plan (SIP) is regular	315 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

	Strongly Agree	87 28%
	Agree	114 36%
	Neutral	104 33%
	Disagree	5 2%
	Strongly Disagree	1% 313 respondents
27.	. Our school communicates information in ways that are easy for families to understand.	
	Strongly Agree	113 36%
	Agree	144 46%
	Neutral	37 12%
	Disagree	3 4%
	Strongly Disagree	2% 314 respondents
28.	Teachers regularly post information online or send home a newsletter.	
	Strongly Agree	71 23%
	Agree	90 29%
	Neutral	77 25%
	Disagree	48 15%
	Strongly Disagree	28 9%

314 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

	Strongly Agree	68 22%
	Agree	103 33%
	Neutral	91 29%
	Disagree	34 11%
	Strongly Disagree	17 5% 313 respondents
30.	• Our school asks for family input when changing rules or policies.	
	Strongly Agree	70 22%
	Agree	97 31%
	Neutral	87 28%
	Disagree	44 14%
	Strongly Disagree	17 5%315 respondents

G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report