

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 10/04/2024



surveys

Custom Survey

1 survey(s) 324 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	88	28%
Female	214	69%
Prefer not to answer	0	3%

312 respondents

2. Race

Asian	19	6%
Black or African American	11	4%
Native Hawaiian or Other Pacific Islander	1	1%
White	216	72%

Multiracial 29 10%

Other 23 8%

300 respondents

3. Ethnicity

Hispanic 116 40%

Non-Hispanic or Latino 161 55%

Prefer not to answer 16 5%

293 respondents

4. Grade

Grade 2 0%

Grade 9 102 31%

Grade 10 86 27%

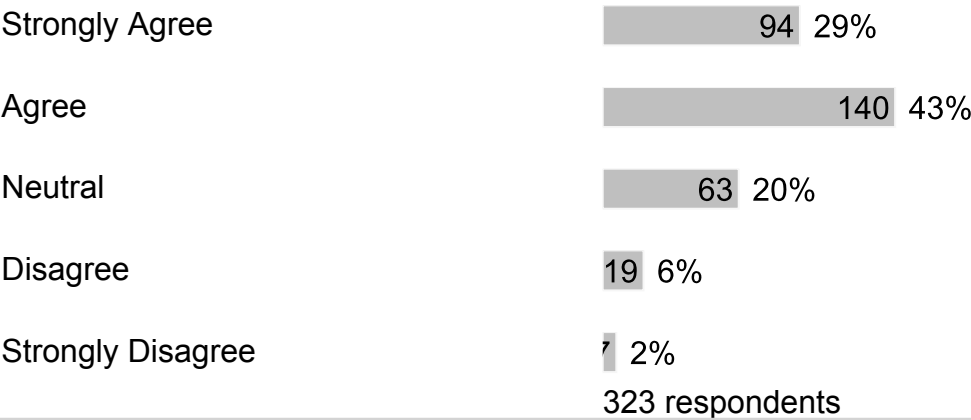
Grade 11 67 21%

Grade 12 68 21%

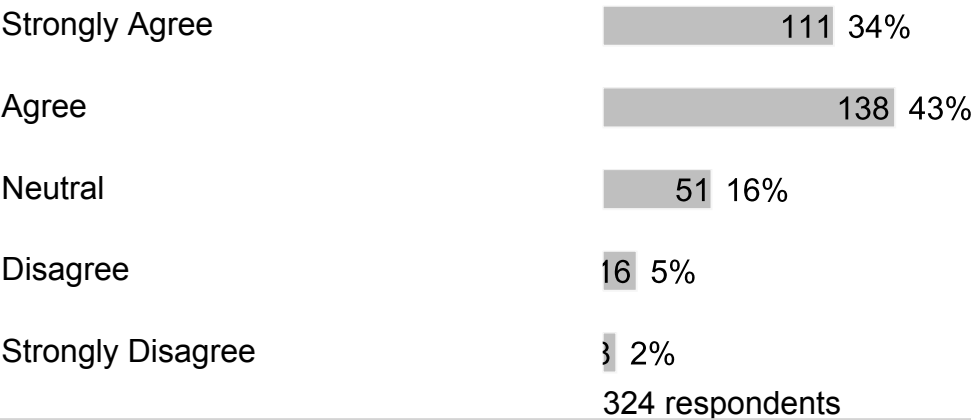
324 respondents

B. Safety

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree	17	5%
Strongly Disagree	18	6%
324 respondents		

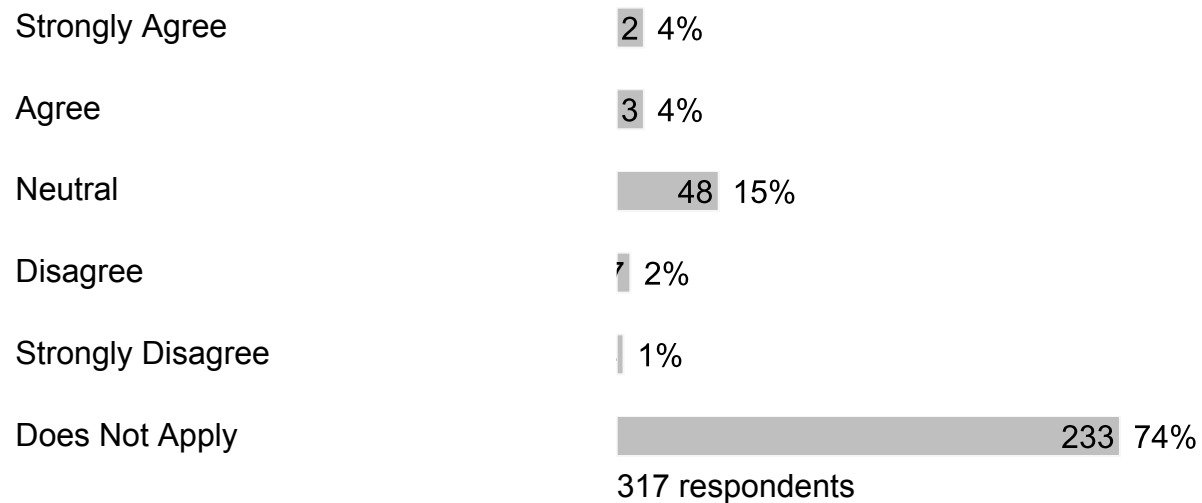
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	21	7%
Agree	44	14%
Neutral	62	20%
Disagree	75	24%
Strongly Disagree	115	36%
317 respondents		

5. After my child was bullied, I contacted school staff.

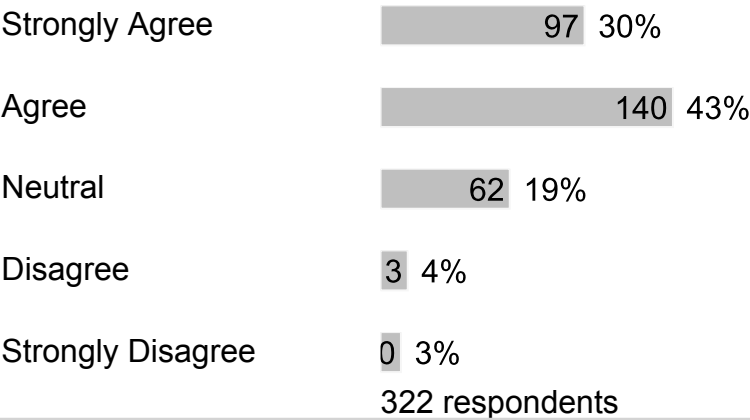
Strongly Agree	17	5%
Agree	15	5%
Neutral	43	14%
Disagree	3	4%
Strongly Disagree	1	1%
Does Not Apply	227	71%
318 respondents		

6. After I contacted school staff, the bullying behavior against my child stopped.

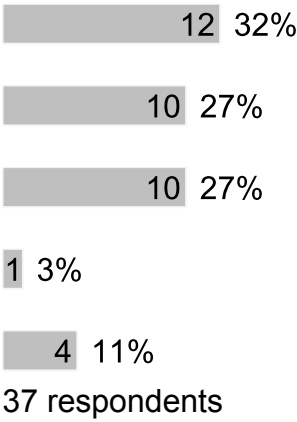


C. Equity

1. Our school provides an equitable and inclusive environment for students.

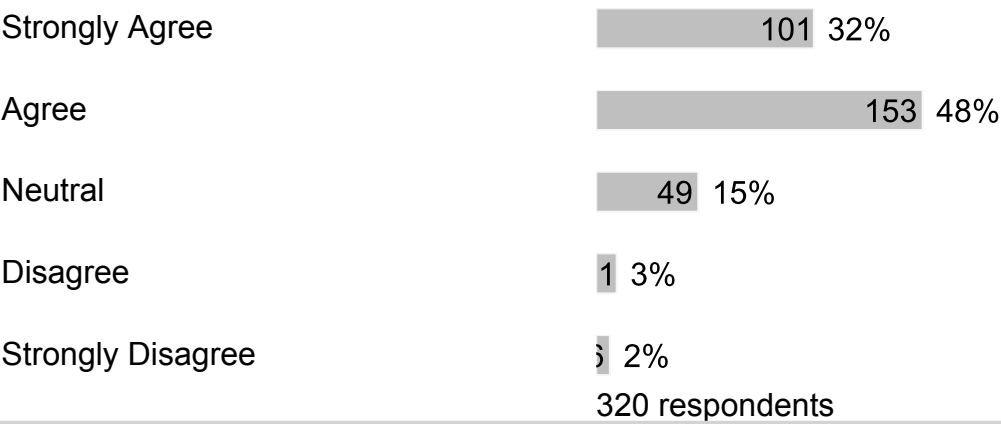


2. Intentionally Left Blank

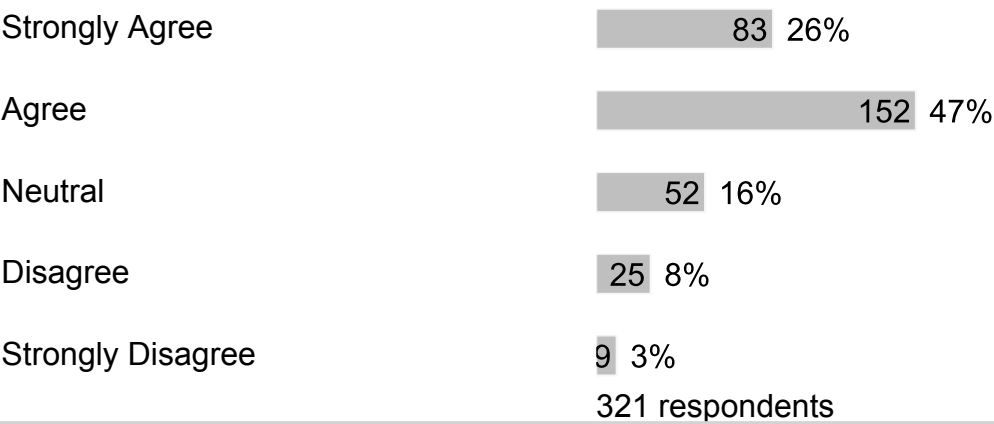


D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



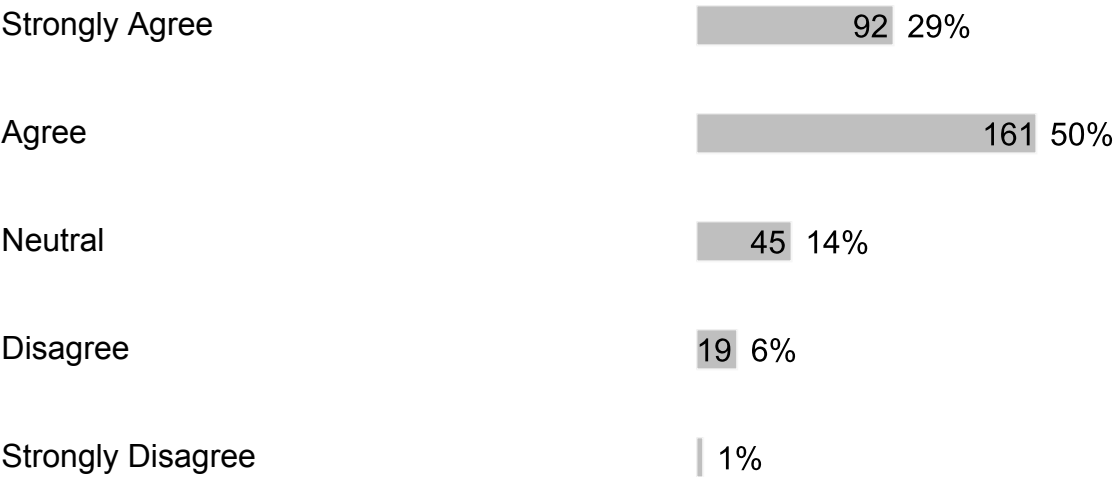
3. At school, my child has up-to-date computers and other technology to learn.





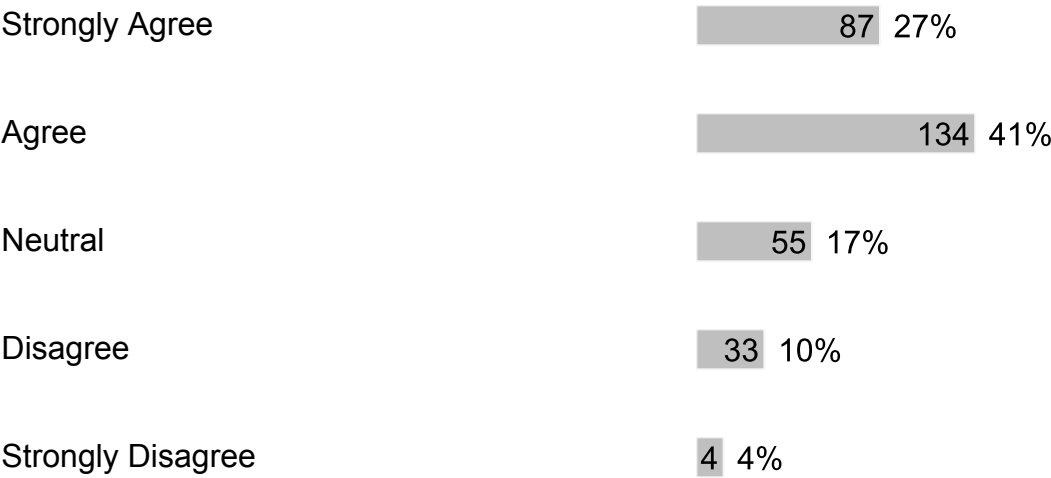
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



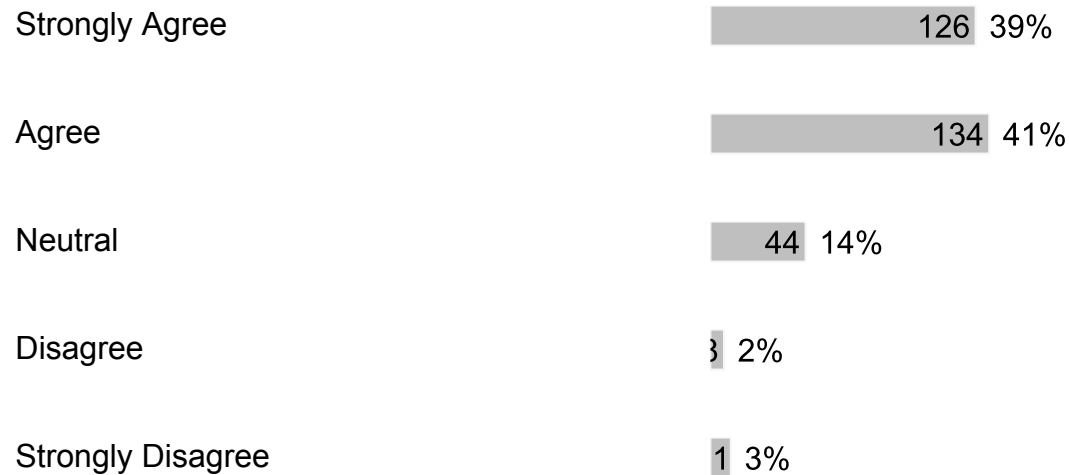
321 respondents

2. My child likes going to school.



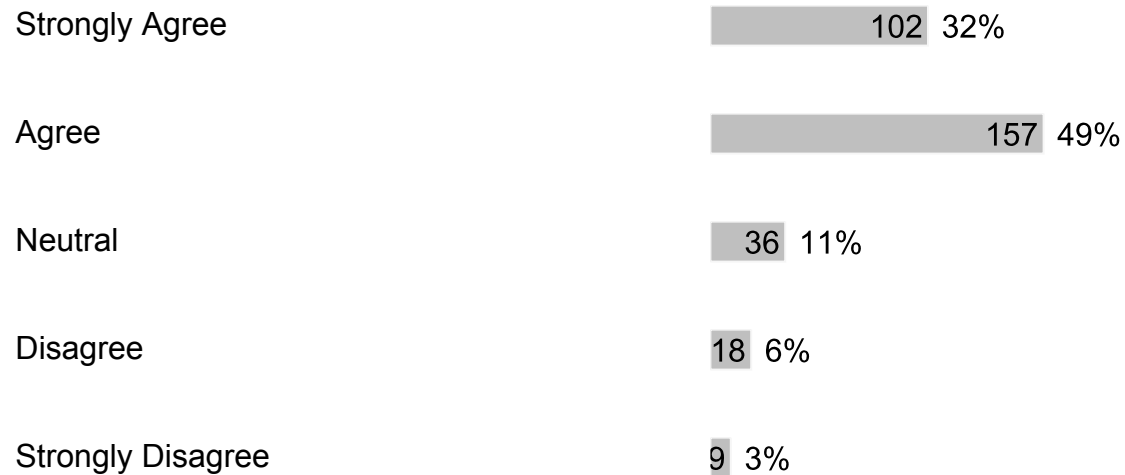
323 respondents

3. I would recommend my child's school to my friends and/or family.



323 respondents

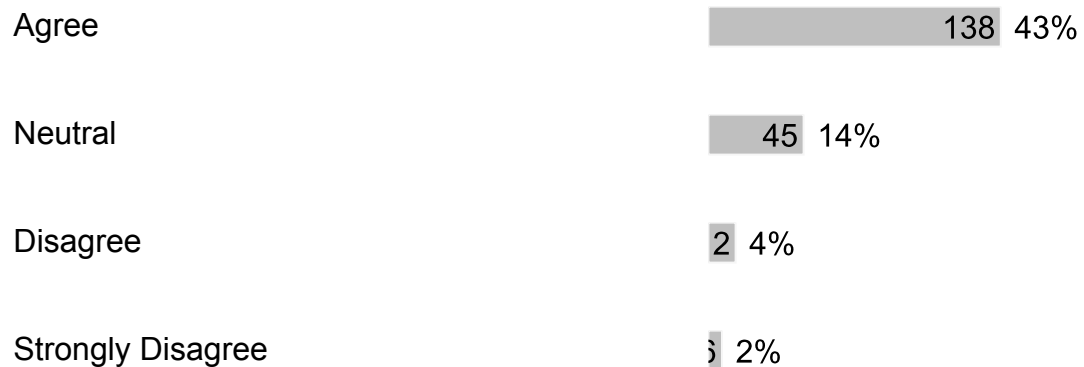
4. Our school treats students with value, respect and compassion.



322 respondents

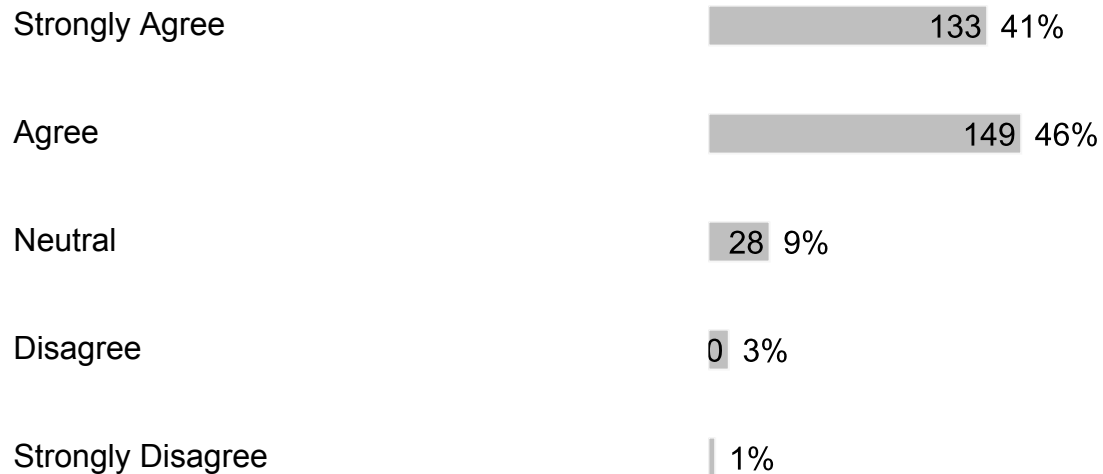
5. The office staff is helpful and made me feel valued as a parent/guardian.





323 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



323 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral 38 12%

Disagree 3 2%

Strongly Disagree 1 1%

322 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 270 87%

College and/or Career Planning 267 86%

Family Counseling 128 41%

Athletics 289 94%

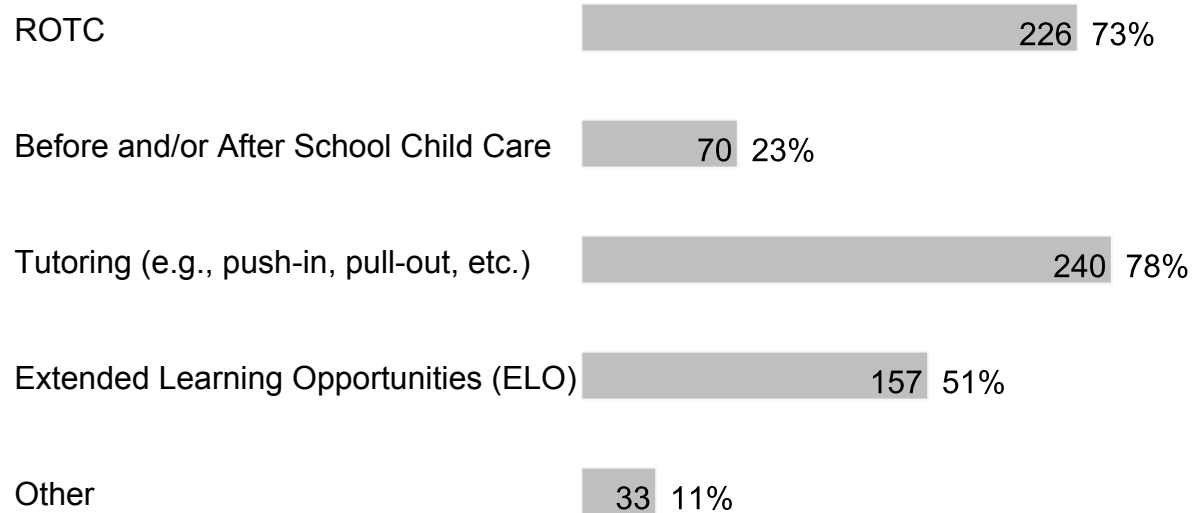
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 205 66%

Performing Arts 233 75%

Mentoring 155 50%

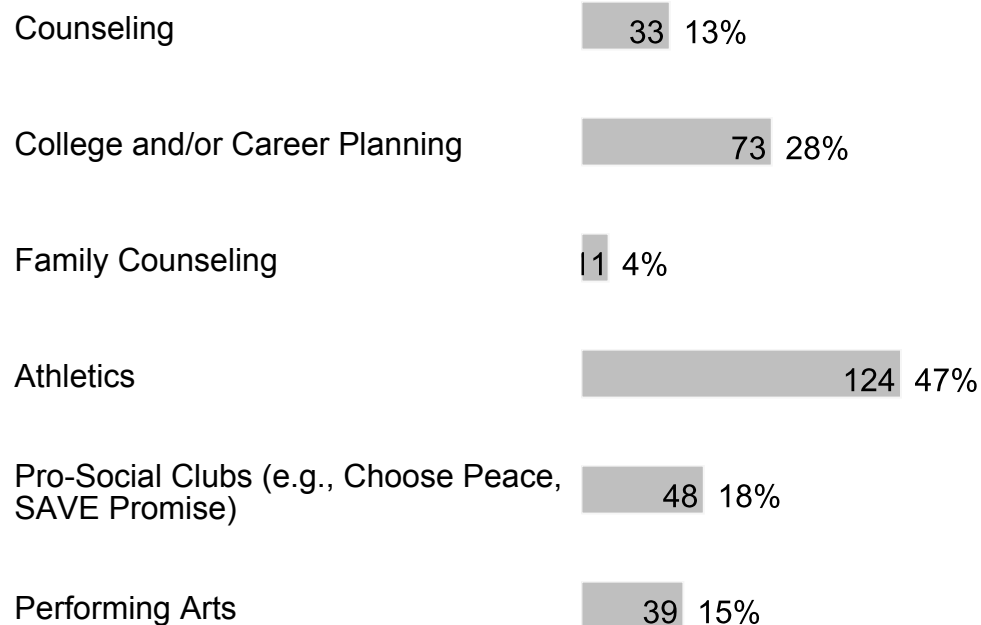
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 261 84%

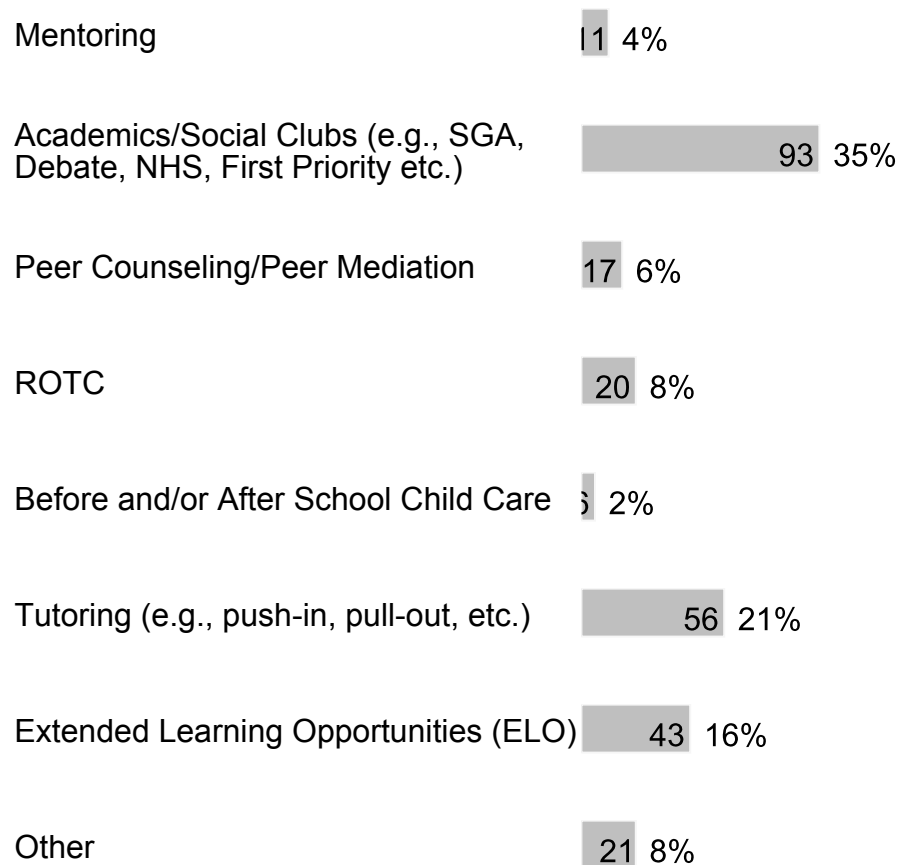
Peer Counseling/Peer Mediation 186 60%



309 respondents

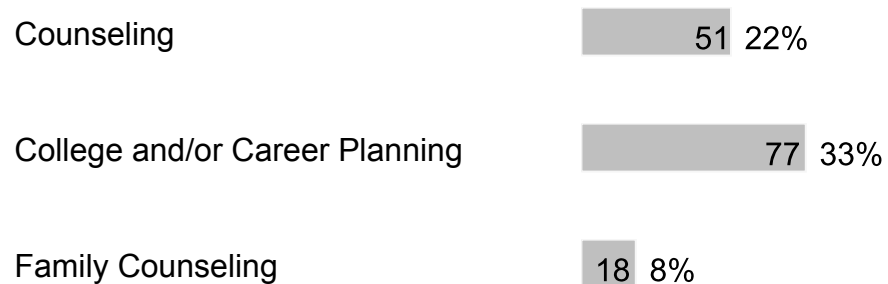
9. At our school, my child participates in the following programs/services (check all that apply):

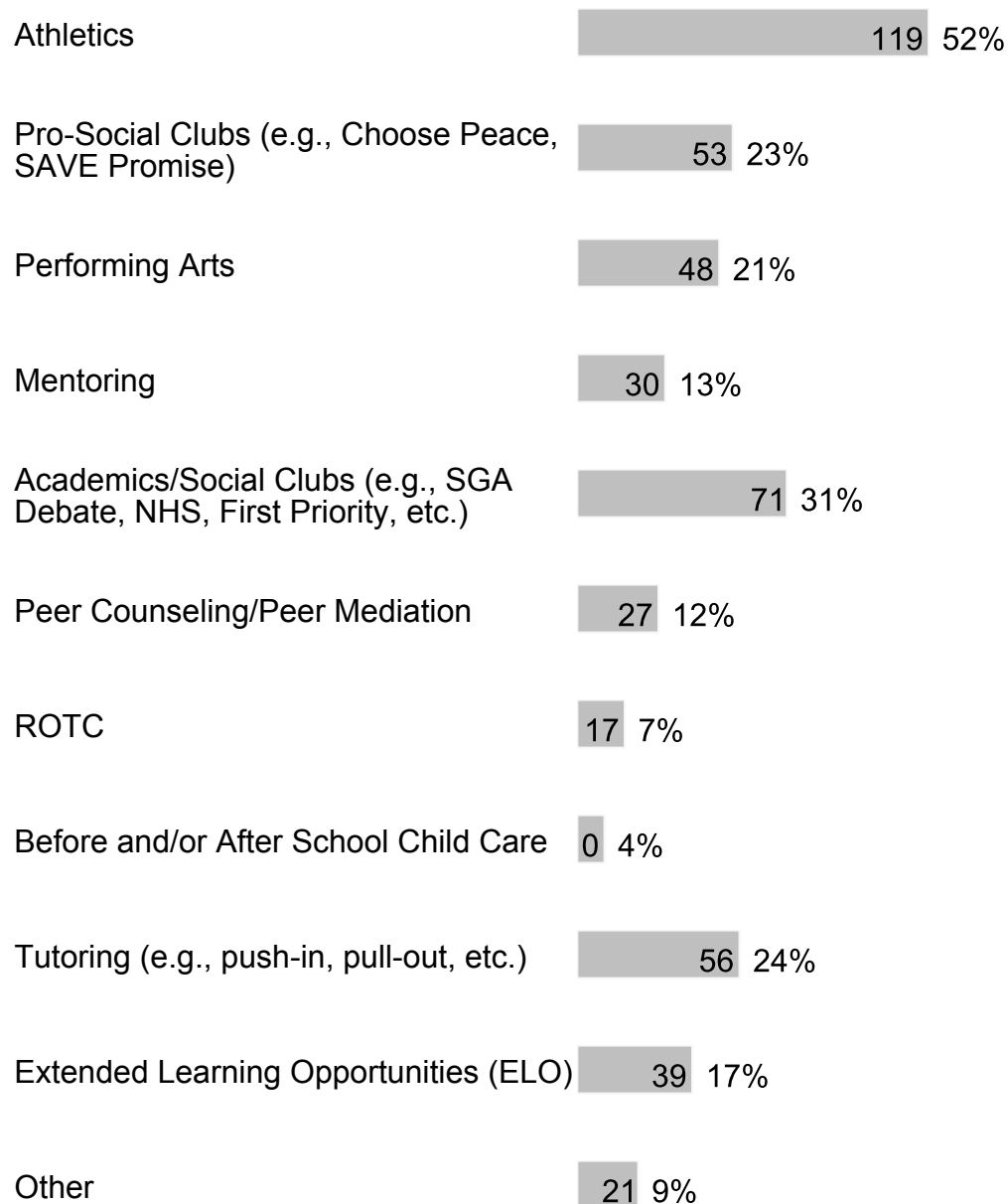




264 respondents

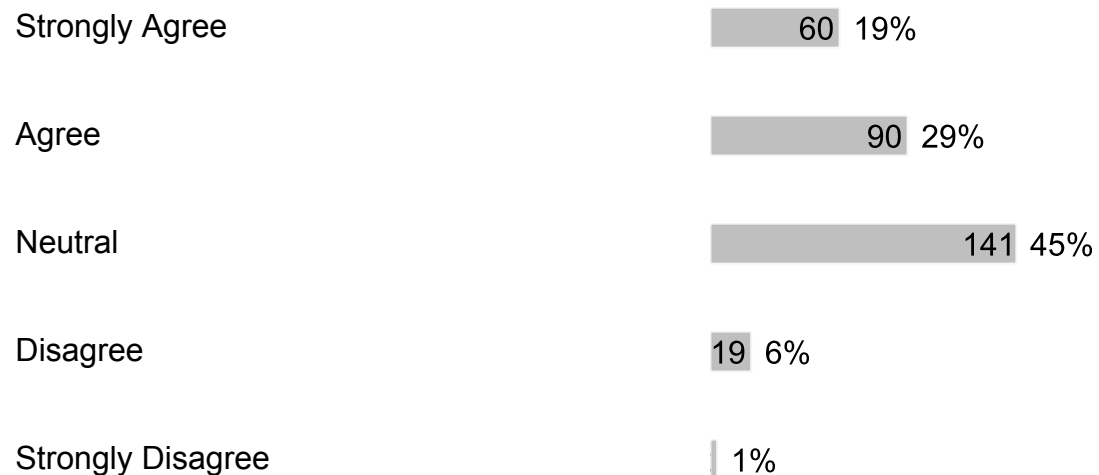
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





230 respondents

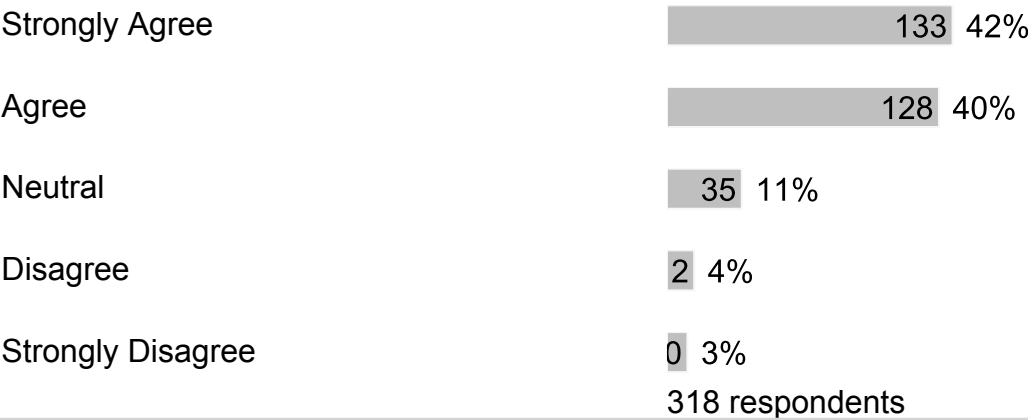
11. Our school has a family resource center and/or a staff member assigned to work with families.



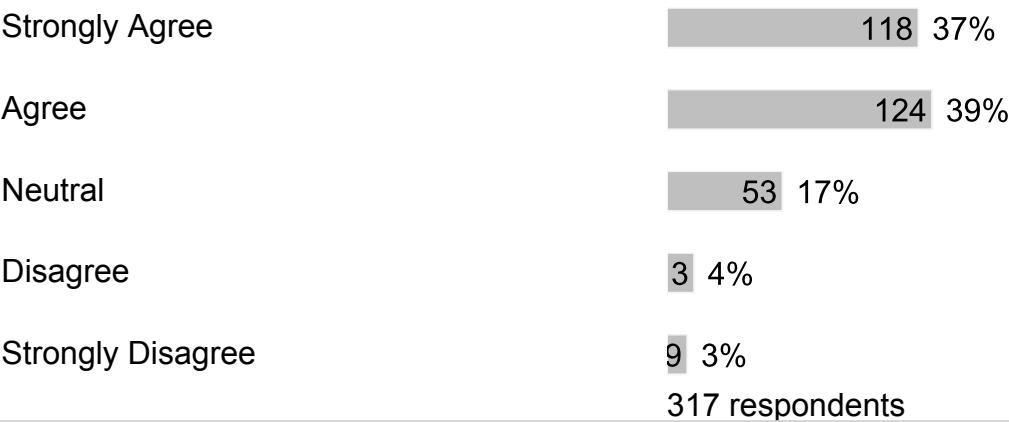
312 respondents

F. Accountability

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 4 4%

Strongly Disagree 15 5%

318 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 105 33%

Agree 130 41%

Neutral 60 19%

Disagree 18 6%

Strongly Disagree 7 2%

320 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 99 31%

Agree 134 42%

Neutral 51 16%

Disagree 22 7%

Strongly Disagree 2 4%

318 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 91 28%

Agree 147 46%

Neutral 52 16%

Disagree 19 6%

Strongly Disagree 1 3%

320 respondents

7. Our school has high expectations for students.

Strongly Agree 114 36%

Agree 153 48%

Neutral 39 12%

Disagree 7 2%

Strongly Disagree 3 2%

319 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 88 28%

Agree 150 47%

Neutral 47 15%

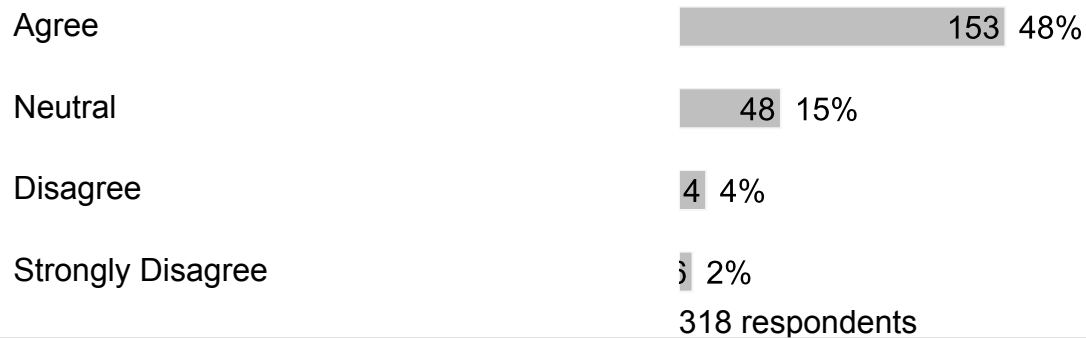
Disagree 26 8%

Strongly Disagree 7 2%

318 respondents

9. My child's teachers give work that challenges my child.

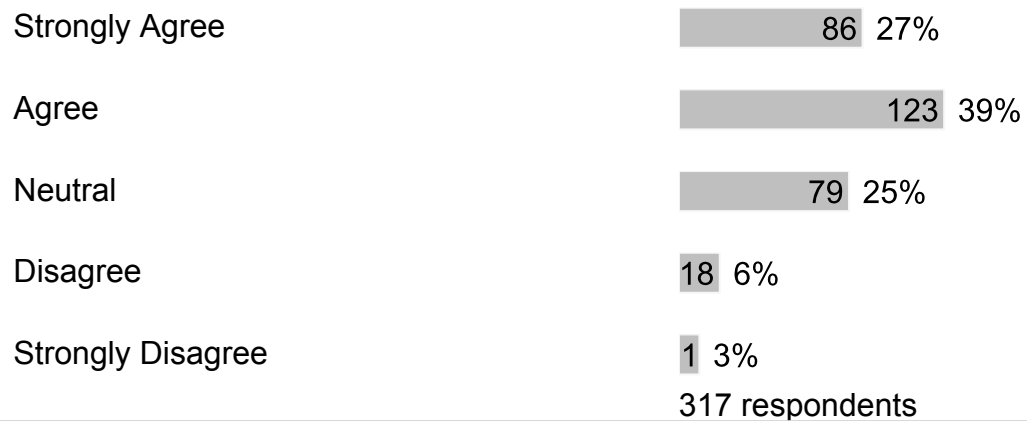
Strongly Agree 97 31%



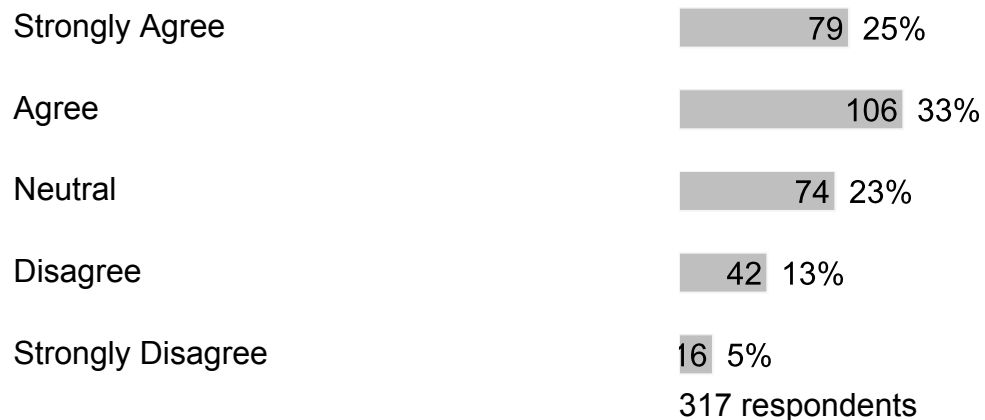
10. My child's teachers work as a team to help my child learn.



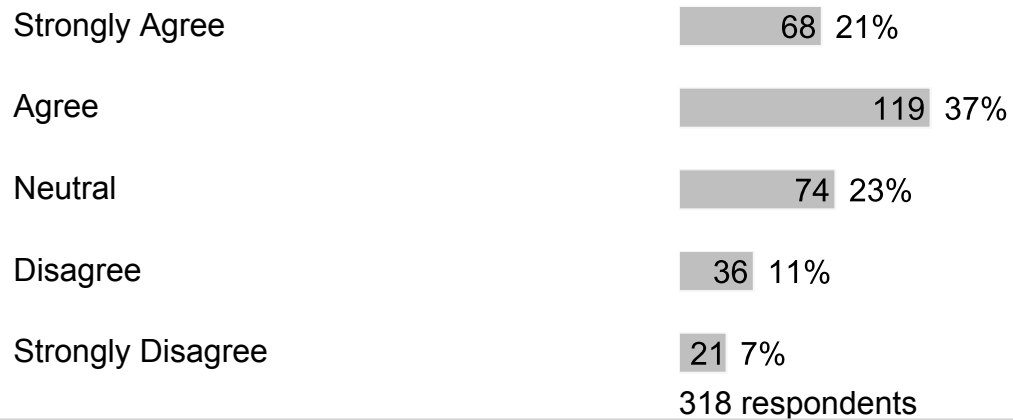
11. My child's teachers use a variety of teaching strategies.



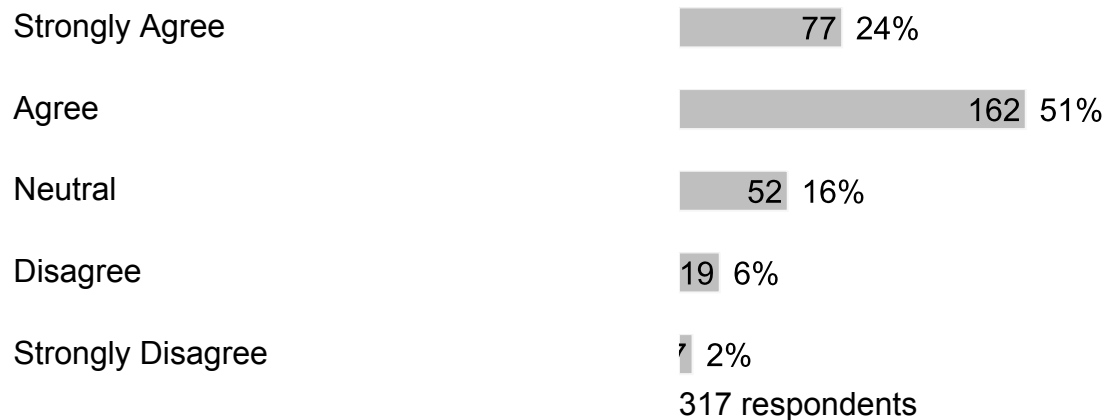
12. My child's teachers adjust the instruction to meet my child's learning needs.



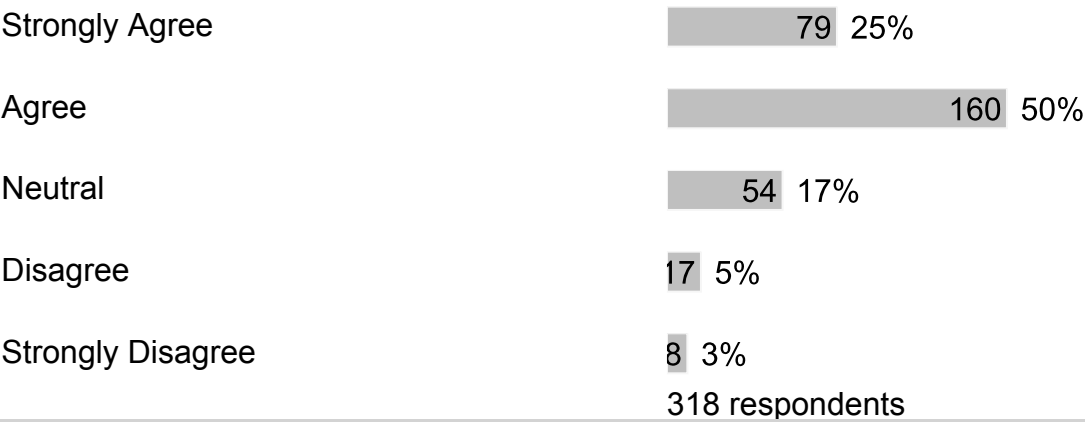
13. My child sees a relationship between what is being taught and everyday life.



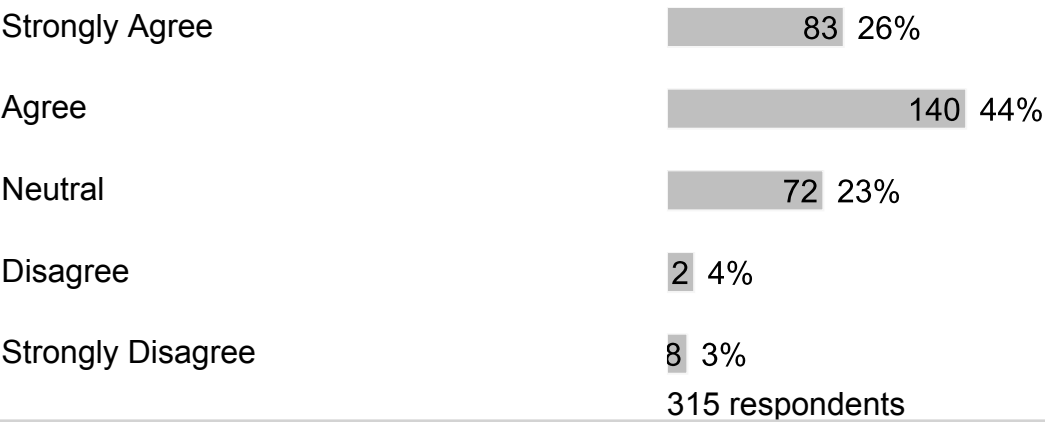
14. Clear learning expectations are set for my child.



15. My child’s understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 26 8%

315 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 81 26%

Agree 112 35%

Neutral 70 22%

Disagree 38 12%

Strongly Disagree 15 5%

316 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 67 21%

Agree 67 21%

Neutral 68 21%

Disagree 64 20%

Strongly Disagree 51 16%

317 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 89 28%

Agree 148 47%

Neutral 52 16%

Disagree 3 4%

Strongly Disagree 4 4%

316 respondents

21. Families are encouraged to volunteer.

Strongly Agree 93 29%

Agree 112 35%

Neutral 81 26%

Disagree 24 8%

Strongly Disagree 7 2%

317 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 99 31%

Agree 134 43%

Neutral 70 22%

Disagree 9 3%

Strongly Disagree 1 1%

315 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 100 32%

Agree 133 42%

Neutral	60	19%
Disagree	15	5%
Strongly Disagree	9	3%

317 respondents

24. Our school reports the achievement of school goals.

Strongly Agree	93	30%
Agree	138	44%
Neutral	63	20%
Disagree	16	5%
Strongly Disagree	5	2%

315 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	108	34%
Agree	150	48%
Neutral	51	16%
Disagree		1%
Strongly Disagree		1%

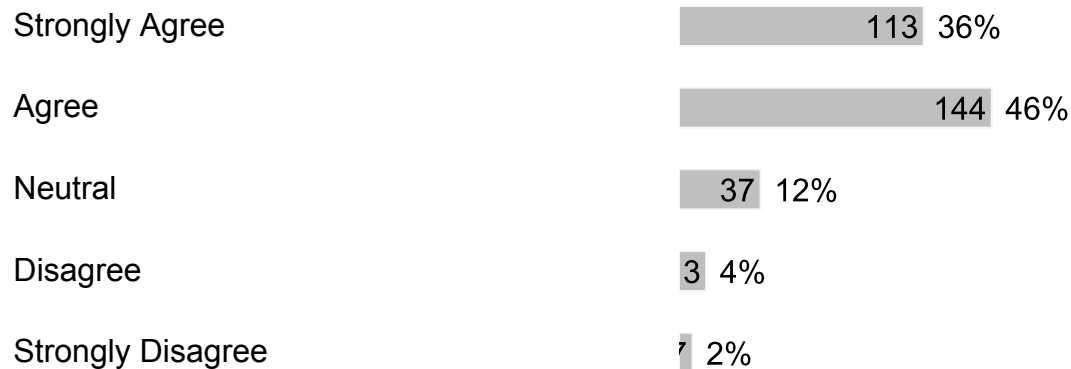
315 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



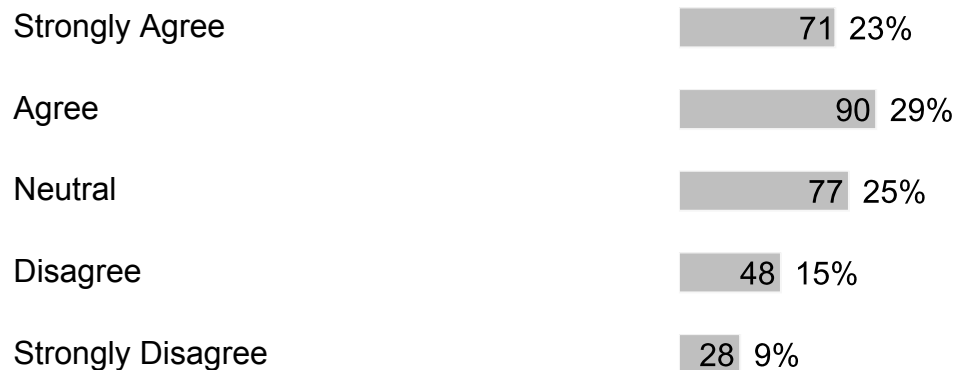
313 respondents

27. Our school communicates information in ways that are easy for families to understand.



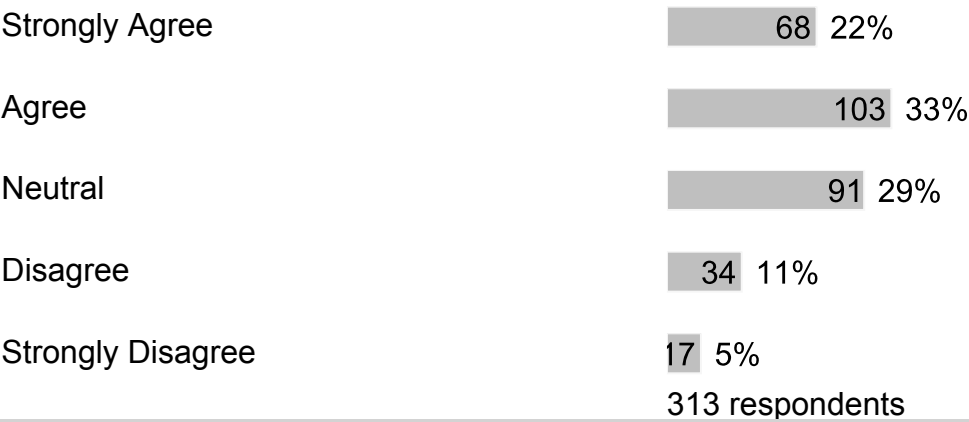
314 respondents

28. Teachers regularly post information online or send home a newsletter.

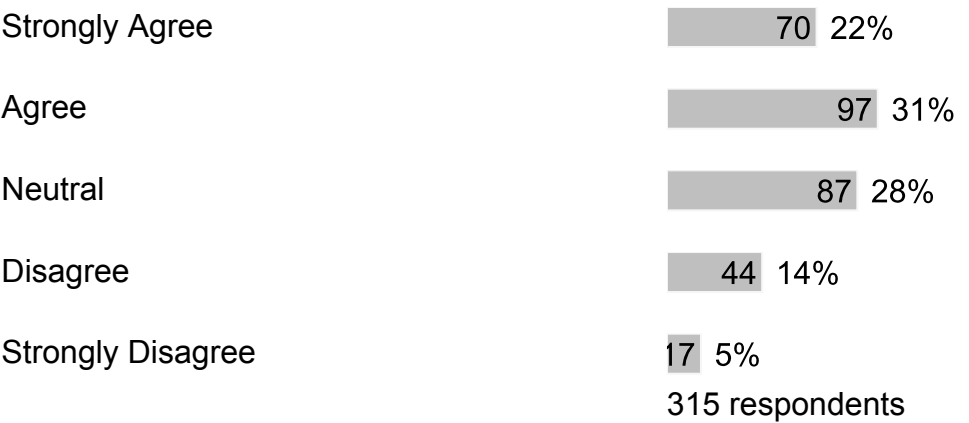


314 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report