BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/20/2024



surveys BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 09/20/2024

Custom Survey	Date(s): 12/31/1969 - 12/31/1969	1 survey(s) 193 response(s)
Report Filters		
School:	Race:	Grade:
Tropical Elementary	N/A	N/A
Gender:	Ethnicity:	Tag:
N/A	N/A	N/A



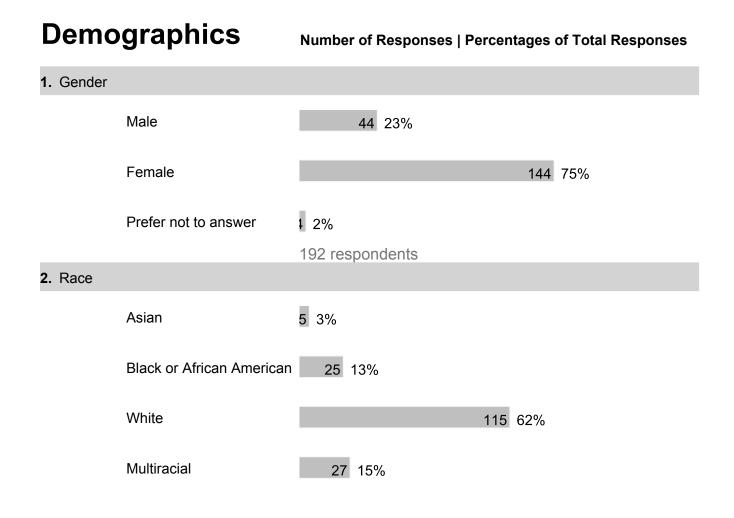
BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese

Custom Survey

Date(s): 12/31/1969 - 12/31/1969

1 survey(s) 193 response(s)

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	Other	14 8%
		186 respondents
3. Ethnicity		
	Hispanic	69 36%
	Non-Hispanic or Latino	115 61%
	Prefer not to answer	6 3% 190 respondents
4. Grade		
	Grade PK	1%
	Grade K	19 10%
	Grade 1	19 10%
	Grade 2	30 16%
	Grade 3	43 22%
	Grade 4	45 23%
	Grade 5	35 18% 192 respondents

B. Safety

Neutral

1. My child feels safe at school.

Strongly Agree	109 57%
Agree	68 35%
Neutral	7 4%
Disagree	3 2%
Strongly Disagree	5 3% 192 respondents
2. My child's school is clean and well-maintai	
Strongly Agree	106 55%
Agree	74 39%
Neutral	6 3%
Disagree	3 2%
Strongly Disagree	2%192 respondents
3. I would recommend my child's school to m	y friends and/or family.
Strongly Agree	116 60%
Agree	54 28%

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8 4%

Disagree	7 4%
Strongly Disagree	7 4%
	192 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

	Strongly Agree	6 3%	
	Agree	30 16%	
	Neutral	31 16%	
	Disagree	56 29%	
	Strongly Disagree	67 35% 190 respondents	
5. After my child was bullied, I contacted school staff.			
	Strongly Agree	12 6%	
	Agree	28 15%	
	Neutral	23 12%	
	Disagree	1%	
	Strongly Disagree	1%	
	Does Not Apply	120 64% 187 respondents	
6.	6. After I contacted school staff, the bullying behavior against my child stopped.		

Strongly Agree	10 5%
Agree	21 11%
Neutral	28 15%
Disagree	1 2%
Strongly Disagree	1 2%
Does Not Apply	120 64%
	187 respondents

C. Equity

1. Our school provides an equitable and inclusive environment for students.

Strongly Agree	94 49%
Agree	72 38%
Neutral	16 8%
Disagree	7 4%
Strongly Disagree	3 2% 192 respondents
2. Intentionally Left Blank	
	7 35%
	3 15%
	5 25%
	1 5%
	4 20%

D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

	Strongly Agree	106 55%
	Agree	68 35%
	Neutral	11 6%
	Disagree	4 2%
	Strongly Disagree	3 2% 192 respondents
2.	Our school provides qualified staff membe	ers to support student learning.
	Strongly Agree	109 57%
	Agree	63 33%
	Agree Neutral	63 33% 12 6%
	-	
	Neutral	12 6% 1% 5 3%
3.	Neutral Disagree	 12 6% 1% 5 3% 191 respondents
3.	Neutral Disagree Strongly Disagree	 12 6% 1% 5 3% 191 respondents

9 5%
3 2%
3 2%192 respondents

E. Wellness Support

1. If my child has a problem, they know who they can go to for help. 102 53% Strongly Agree 62 32% Agree Neutral 18 9% 6 3% Disagree 3 2% Strongly Disagree 191 respondents 2. My child likes going to school. 93 48% Strongly Agree Agree 76 40% Neutral 13 7% 8 4% Disagree Strongly Disagree 1%

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3. I would recommend my child's school to my friends and/or family. Strongly Agree 118 61% Agree 64 33% 5 3% Neutral 1 2% Disagree Strongly Disagree 1% 193 respondents 4. Our school treats students with value, respect and compassion. Strongly Agree 111 58% 68 35% Agree Neutral 8 4% Disagree 1% Strongly Disagree 3 2% 192 respondents 5. The office staff is helpful and made me feel valued as a parent/guardian. 105 55% Strongly Agree

Agree	60 31%
Neutral	15 8%
Disagree	7 4%
Strongly Disagree	1 2%
	191 respondents
6. When visiting the school, I am greeted with cour	tesy and respect by the office staff.
Strongly Agree	107 56%
Agree	64 33%
Neutral	12 6%
Disagree	5 3%
Strongly Disagree	1 2%
	192 respondents
7. Phone calls to the school are answered in a poli	te and respectful manner by the office staff.
Strongly Agree	107 56%
Agree	61 32%

Neutral		19 10%	
Disagree		1%	
Strongly	Disagree	1%	
8. At our sch	ool, the following programs/services are	191 respondents available (check all that apply):	
	Counseling	127 72	2%
	College and/or Career Planning	8 5%	
	Family Counseling	39 22%	
	Athletics	36 20%	
	Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	62 35%	
	Performing Arts	50 28%	
	Mentoring	21 12%	
	Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	57 32%	
	Peer Counseling/Peer Mediation	13 7%	

	ROTC	3 2%
	Before and/or After School Child Care	149 84%
	Tutoring (e.g., push-in, pull-out, etc.)	74 42%
	Extended Learning Opportunities (ELO) 30 17%
	Other	19 11%
		177 respondents
9. At our sch	nool, my child participates in the following	g programs/services (check all that apply):
	Counseling	20 16%
	Family Counseling	3 2%
	Athletics	11 9%
	Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	28 22%
	Performing Arts	19 15%
	Mentoring	3 2%

	Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)	31 24%
	Peer Counseling/Peer Mediation	2 2%
	Before and/or After School Child Care	43 34%
	Tutoring (e.g., push-in, pull-out, etc.)	23 18%
	Extended Learning Opportunities (ELO)) 10 8%
	Other	17 13%
		128 respondents
10. At our so were availab	chool, these are the following programs/s le (check all that apply):	services that my child values most or would value if they
	Counseling	15 14%
	College and/or Career Planning	5 5%
	Family Counseling	11 10%
	Athletics	41 37%
	Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	27 24%

	Performing Arts	34 31%
	Mentoring	16 14%
	Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.)	25 23%
	Peer Counseling/Peer Mediation	11 10%
	ROTC	3 3%
	Before and/or After School Child Care	31 28%
	Tutoring (e.g., push-in, pull-out, etc.)	28 25%
	Extended Learning Opportunities (ELO)	14 13%
	Other	15 14%
44 000	r achool has a family resource contar and/or a	111 respondents
11. Our	r school has a family resource center and/or a	a staff member assigned to work with families.
Stro	ongly Agree	44 24%
Agr	ree	50 28%
Neu	utral	77 43%

Disagree

7 4%

Strongly Disagree

3 2%

F. Accountability

1. The principal is a positive educational leader at the school.

	Strongly Agree	105 55%
	Agree	68 36%
	Neutral	12 6%
	Disagree	1%
	Strongly Disagree	3 2% 190 respondents
2.	The assistant principal(s) is a positive education	
	Strongly Agree	104 55%
	Agree	67 35%
	Neutral	15 8%
	Disagree	1%
	Strongly Disagree	3 2% 190 respondents
3.	Our school's administration provides strong inst	
	Strongly Agree	91 48%
	Agree	75 39%
	Neutral	19 10%

	Disagree	1%	
	Strongly Disagree	3 2%190 respondents	
4. (Our school has established goals and a plan for		learning.
	Strongly Agree		94 49%
	Agree	72	38%
	Neutral	18 9%	
	Disagree	5 3%	
	Strongly Disagree	1% 191 respondents	
5. (Our school meets my expectations to prepare m	ny child well for the	next level of study.
	Strongly Agree		97 51%
	Agree	70	37%
	Neutral	13 7%	
	Disagree	7 4%	
	Strongly Disagree	2% 191 respondents	
6. (Our school shares responsibility for student lear		arents and community members.
	Strongly Agree		98 51%
	Agree	73	38%

	Neutral	12 6%
	Disagree	6 3%
	Strongly Disagree	1%
7	Our school has high expectations for students.	191 respondents
1.	Our school has high expectations for students.	
	Strongly Agree	104 55%
	Agree	65 34%
	Neutral	15 8%
	Disagree	5 3%
	Strongly Disagree	1%
_		190 respondents
8.	My child's teachers provide curriculum that mee	ets the learning needs of my child.
	Strongly Agree	111 58%
	Agree	61 32%
	Neutral	9 5%
	Disagree	5 3%
	Strongly Disagree	5 3% 191 respondents
9.	My child's teachers give work that challenges m	iy child.

Strongly Agree

112 59%

Agree	61 32%
Neutral	10 5%
Disagree	5 3%
Strongly Disagree	3 2% 191 respondents
10. My child's teachers work as a team to help m	ny child learn.
Strongly Agree	113 59%
Agree	63 33%
Neutral	9 5%
Disagree	1 2%
Strongly Disagree	1% 191 respondents
11. My child's teachers use a variety of teaching	
Strongly Agree	116 61%
Agree	55 29%
Neutral	12 6%
Disagree	1 2%
Strongly Disagree	3 2%190 respondents
12. My child's teachers adjust the instruction to r	neet my child's learning needs.

	Strongly Agree	104 55%
	Agree	57 30%
	Neutral	17 9%
	Disagree	8 4%
	Strongly Disagree	1 2% 190 respondents
13. My child sees a relationship between what is being taught and everyday life.		eing taught and everyday life.
	Strongly Agree	91 48%
	Agree	70 37%
	Neutral	19 10%
	Disagree	6 3%
	Strongly Disagree	5 3% 191 respondents

14. Clear learning expectations are set for my child.

Strongly Agree	94 49%
Agree	78 41%
Neutral	12 6%
Disagree	3 2%
Strongly Disagree	1 2% 191 respondents

15. My child's understanding of what was taught is regularly assessed.

~	O sector of a factor instant affected from the	
		191 respondents
	Strongly Disagree	3 2%
	Disagree	1%
	Neutral	12 6%
	Agree	76 40%
	Strongly Agree	98 51%

16. Our school works to keep instructional time free from distraction.

Strongly Agree	87 46%
Agree	74 39%
Neutral	25 13%
Disagree	3 2%
Strongly Disagree	1% 190 respondents
My child's teachers keep me informed regularly ded.	about my child's progress and how they are being
Strongly Agree	115 60%
Agree	56 29%
Neutral	14 7%
Disagree	1 2%

Strongly Disagree

1%

191 respondents

18. My child's teachers report on my child's progress in easy to understand language.

	Strongly Agree	111 58%
	Agree	67 35%
	Neutral	8 4%
	Disagree	1%
	Strongly Disagree	1% 190 respondents
19	Teachers schedule conferences to share stude	

19. Teachers schedule conferences to share student learning progress with families.

	Strongly Agree	105 55%
	Agree	69 36%
	Neutral	11 6%
	Disagree	1 2%
	Strongly Disagree	1% 191 respondents
20.	0. My child is prepared for success in the next school year.	
	Strongly Agree	95 50%
	Agree	64 34%
	Neutral	22 12%

	Disagree	6 3%
	Strongly Disagree	1 2% 191 respondents
21.	Families are encouraged to volunteer.	
	Strongly Agree	118 62%
	Agree	53 28%
	Neutral	15 8%
	Disagree	1 2%
	Strongly Disagree	1% 191 respondents
22.	22. Families are given the opportunity to participate on school committees.	
	Strongly Agree	110 58%
	Agree	58 31%
	Neutral	18 9%
	Disagree	3 2%
	Strongly Disagree	1% 190 respondents
23.	I am well-informed of the school's goals and a	
	Strongly Agree	101 53%
	Agree	62 33%

Neutral	23 12%
Disagree	1%
Strongly Disagree	1% 190 respondents

24. Our school reports the achievement of school goals.

Strongly Agree	101 53%
Agree	60 32%
Neutral	25 13%
Disagree	3 2%
Strongly Disagree	1% 190 respondents

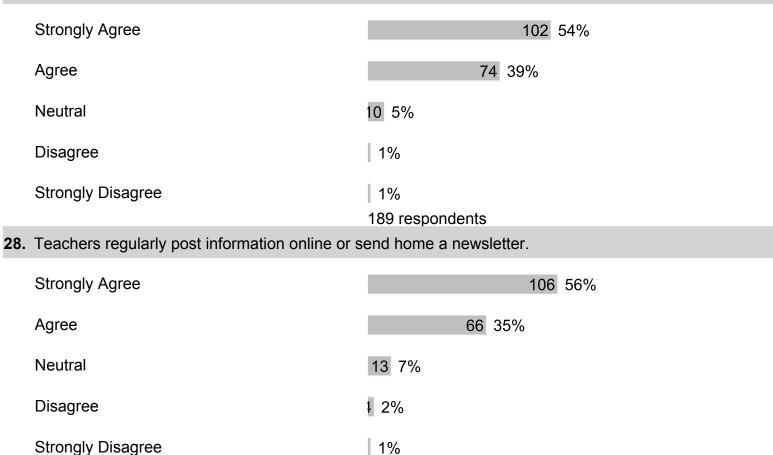
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

	Strongly Agree	95 51%
	Agree	63 34%
	Neutral	27 14%
	Disagree	1%
	Strongly Disagree	1%
		188 respondents
C	The School Improvement Dian (SID) is regular	w reviewed and reviewed through the School Advisory

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree		71 38%
Agree	57	30%
Neutral	56	30%
Disagree	1%	
Strongly Disagree	1% 187 responder	nts

27. Our school communicates information in ways that are easy for families to understand.



29. Our school asks families for their ideas on the best way to communicate school-related information.

	Strongly Agree	81 43%
	Agree	58 31%
	Neutral	40 21%
	Disagree	8 4%
	Strongly Disagree	3 2% 190 respondents
30.	0. Our school asks for family input when changing rules or policies.	
	Strongly Agree	73 38%
	Agree	60 32%
	Neutral	45 24%

Strongly Disagree

10 5% 1%

G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report