

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/20/2024



surveys



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 09/20/2024

Custom Survey

Date(s): 12/31/1969 - 12/31/1969

1 survey(s) 193 response(s)

Report Filters

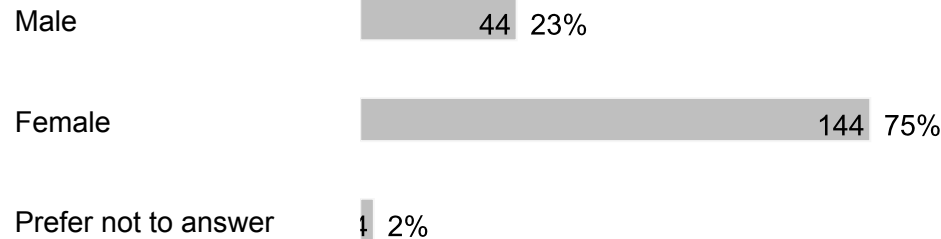
School: Tropical Elementary	Race: N/A	Grade: N/A
Gender: N/A	Ethnicity: N/A	Tag: N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

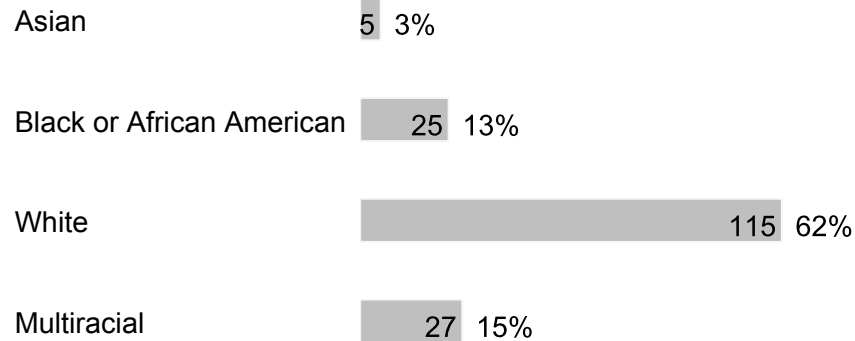
Number of Responses | Percentages of Total Responses

1. Gender



192 respondents

2. Race



Other 14 8%

186 respondents

3. Ethnicity

Hispanic 69 36%

Non-Hispanic or Latino 115 61%

Prefer not to answer 6 3%

190 respondents

4. Grade

Grade PK 1 1%

Grade K 19 10%

Grade 1 19 10%

Grade 2 30 16%

Grade 3 43 22%

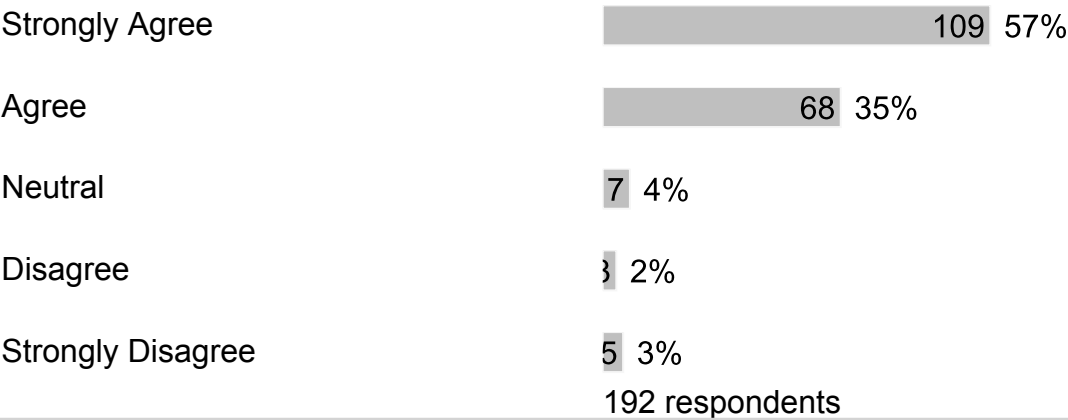
Grade 4 45 23%

Grade 5 35 18%

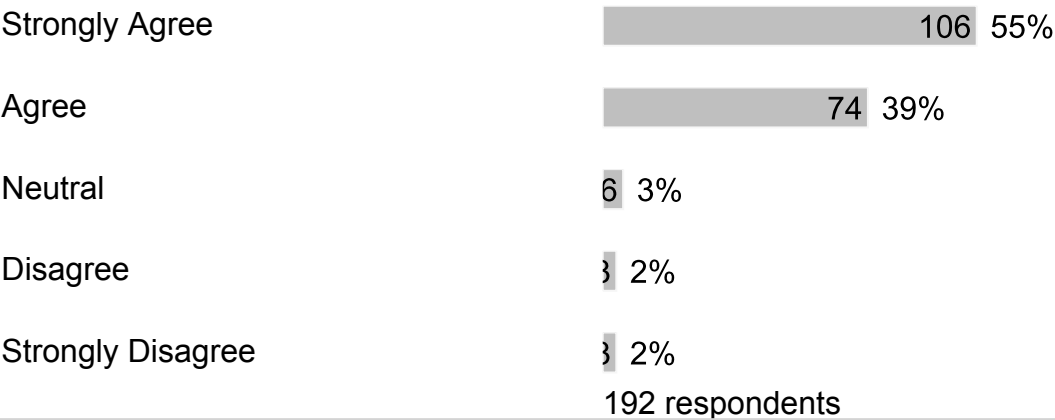
192 respondents

B. Safety

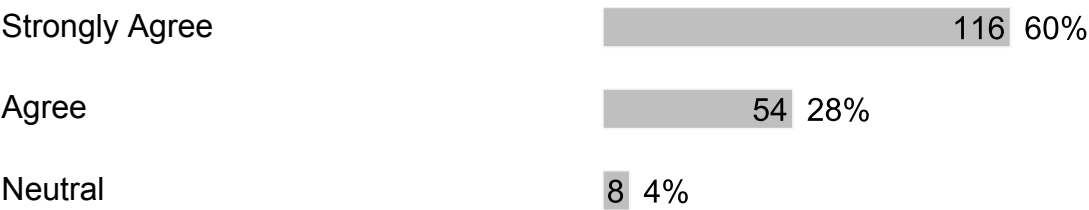
1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 7 4%

Strongly Disagree 7 4%

192 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 6 3%

Agree 30 16%

Neutral 31 16%

Disagree 56 29%

Strongly Disagree 67 35%

190 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 12 6%

Agree 28 15%

Neutral 23 12%

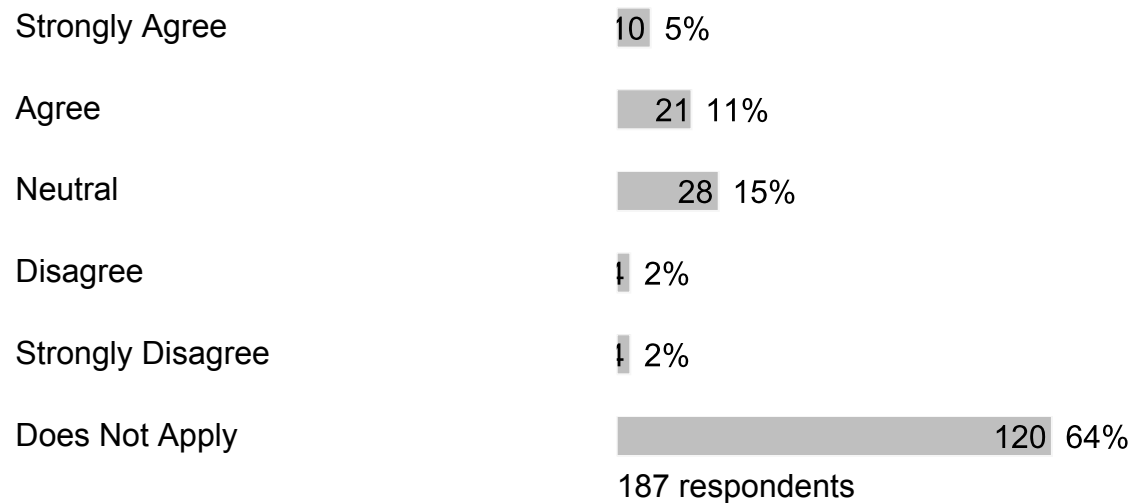
Disagree 1 1%

Strongly Disagree 1 1%

Does Not Apply 120 64%

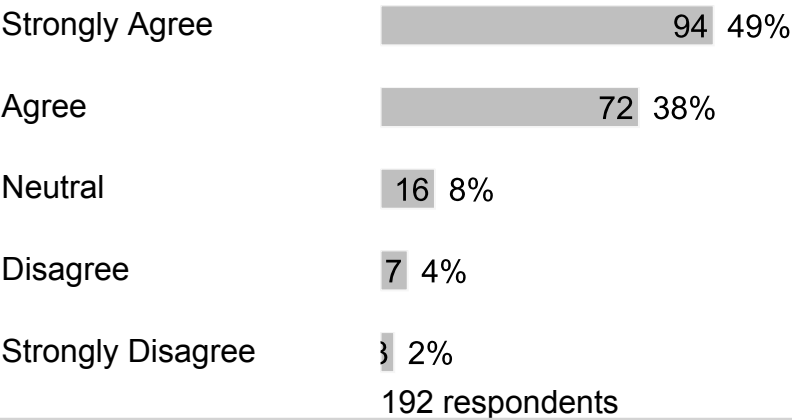
187 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

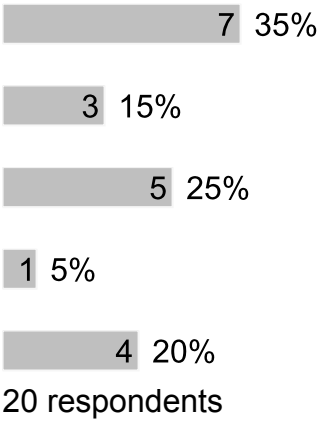


C. Equity

1. Our school provides an equitable and inclusive environment for students.

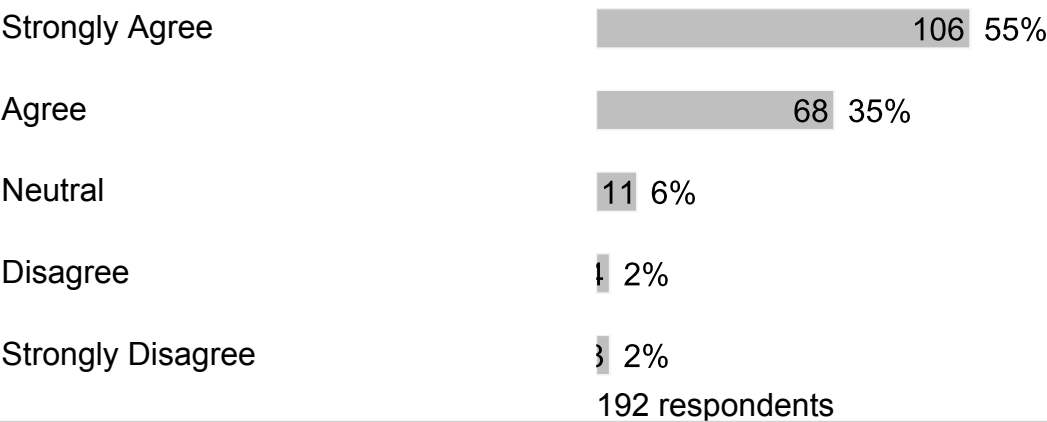


2. Intentionally Left Blank

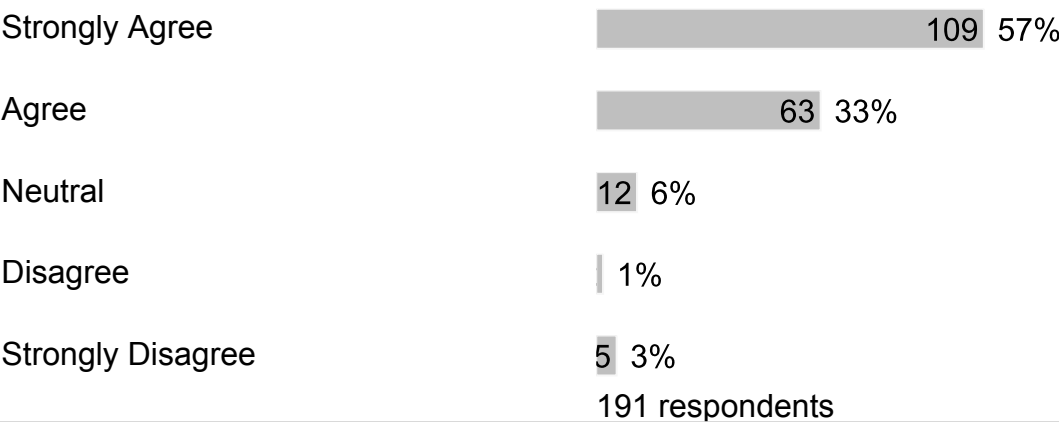


D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



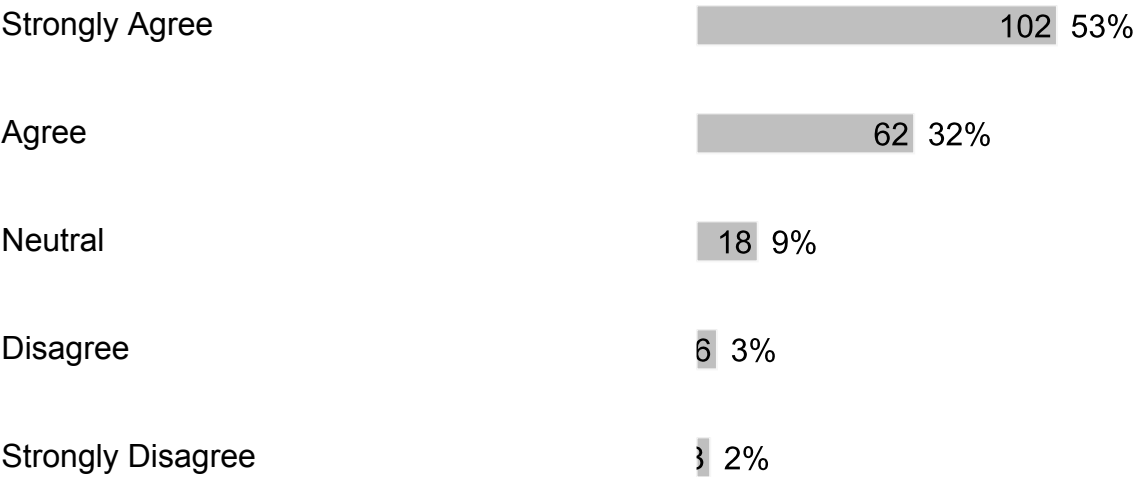
3. At school, my child has up-to-date computers and other technology to learn.





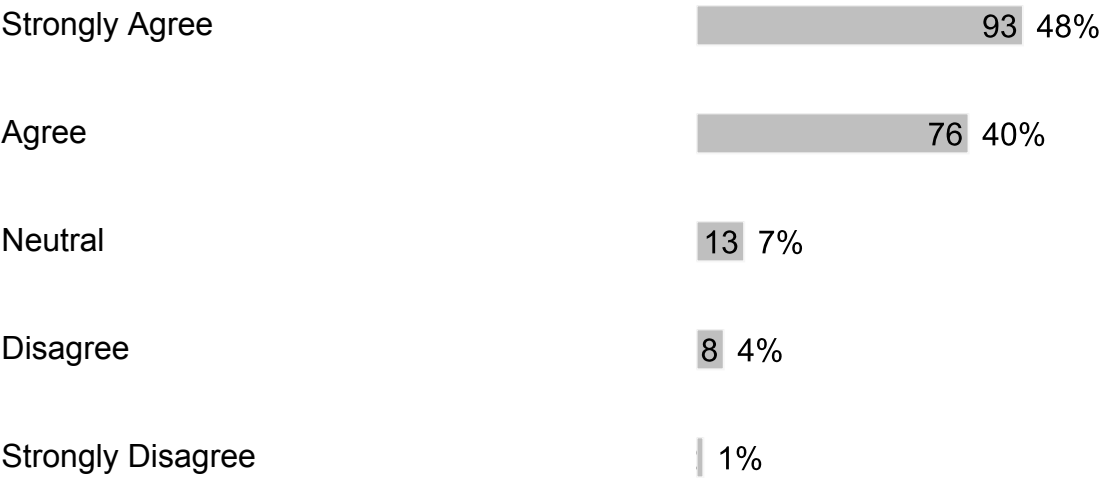
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



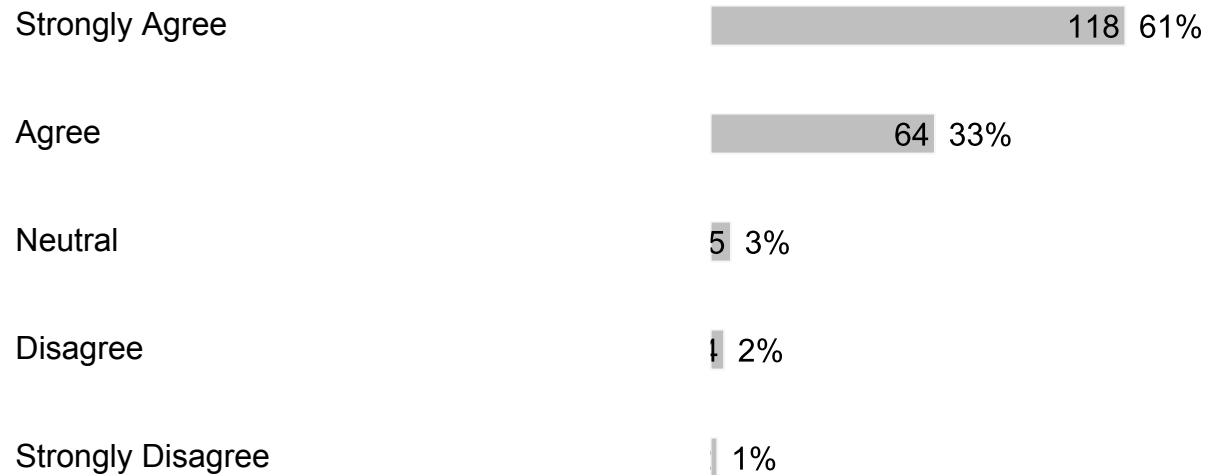
191 respondents

2. My child likes going to school.



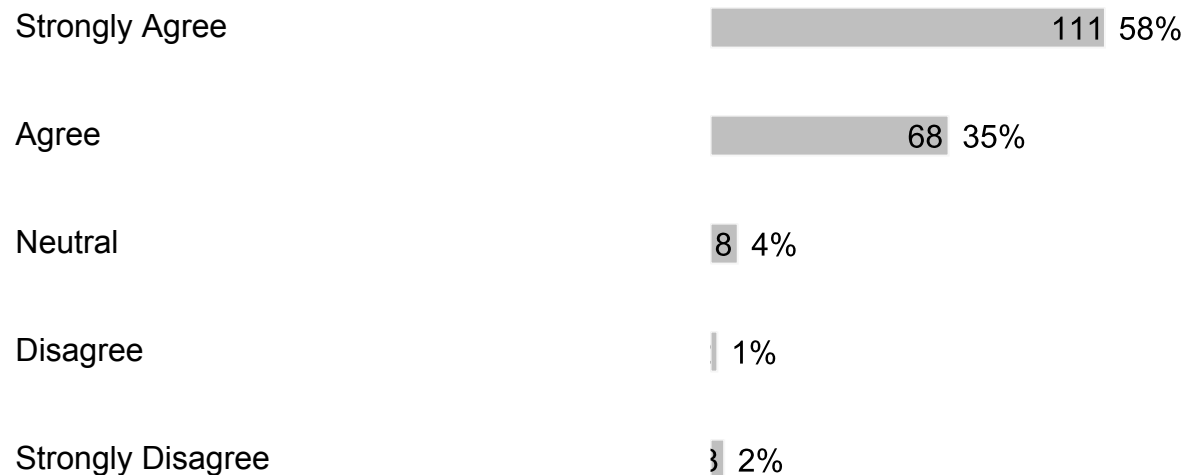
192 respondents

3. I would recommend my child's school to my friends and/or family.



193 respondents

4. Our school treats students with value, respect and compassion.



192 respondents

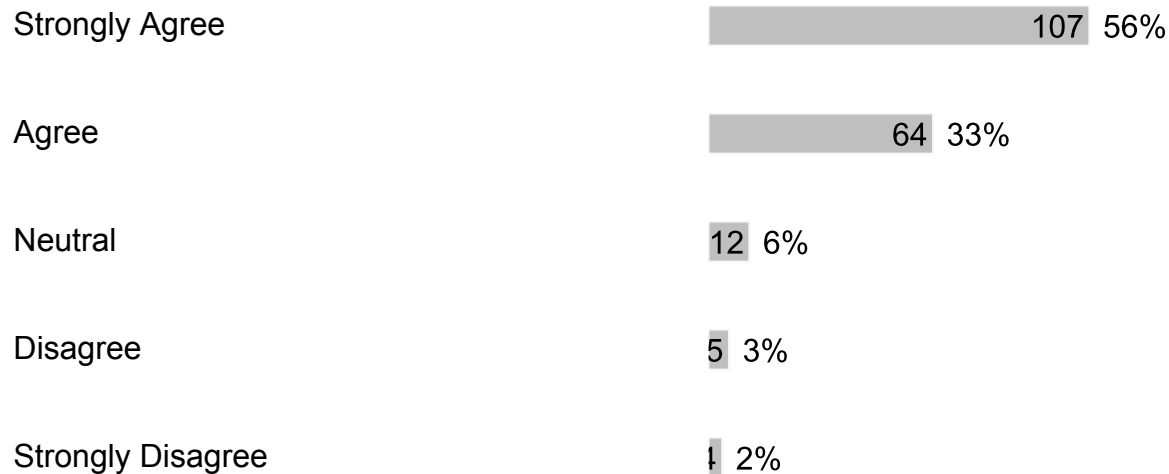
5. The office staff is helpful and made me feel valued as a parent/guardian.





191 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



192 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral 19 10%

Disagree 1 1%

Strongly Disagree 1 1%

191 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 127 72%

College and/or Career Planning 8 5%

Family Counseling 39 22%

Athletics 36 20%

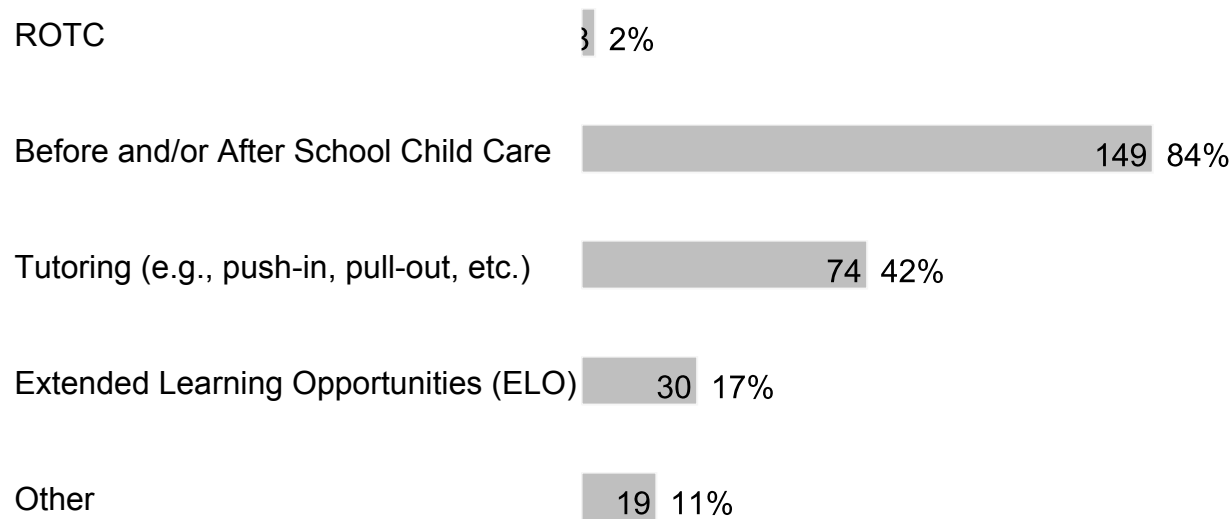
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 62 35%

Performing Arts 50 28%

Mentoring 21 12%

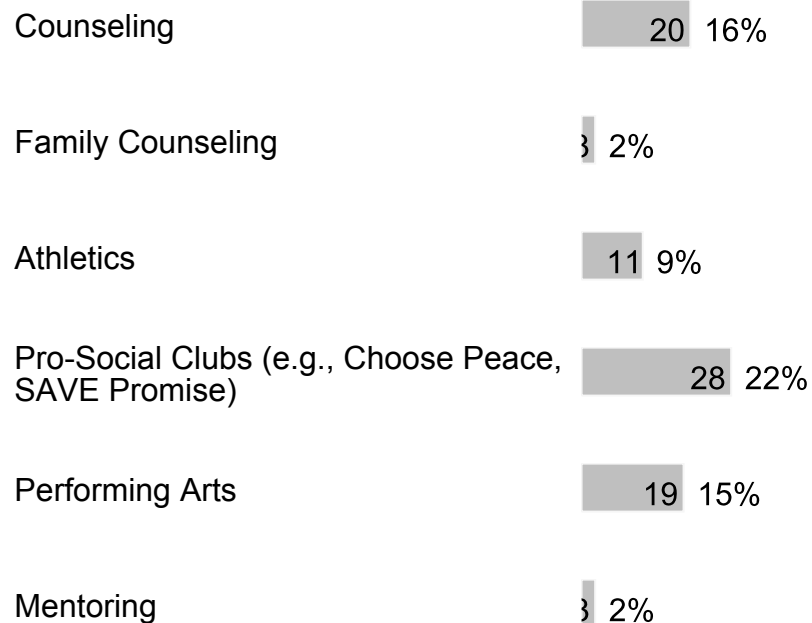
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 57 32%

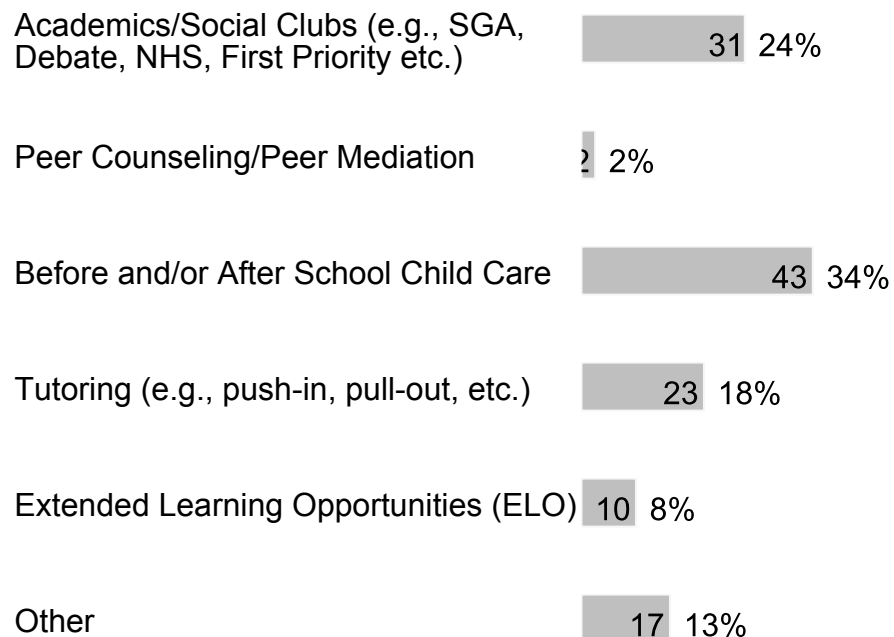
Peer Counseling/Peer Mediation 13 7%



177 respondents

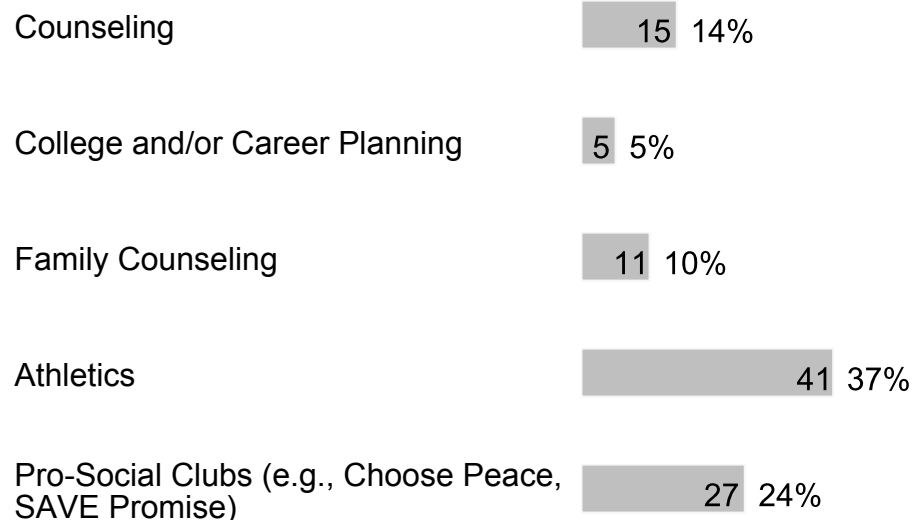
9. At our school, my child participates in the following programs/services (check all that apply):

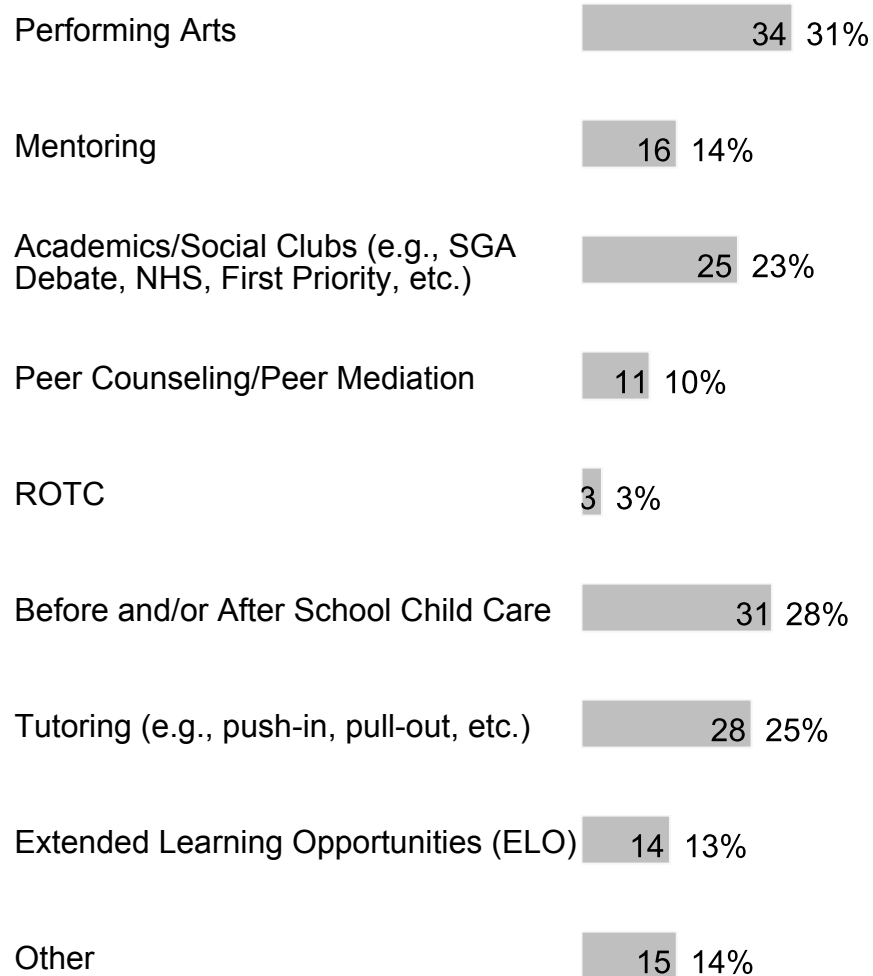




128 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





111 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Disagree

7 4%

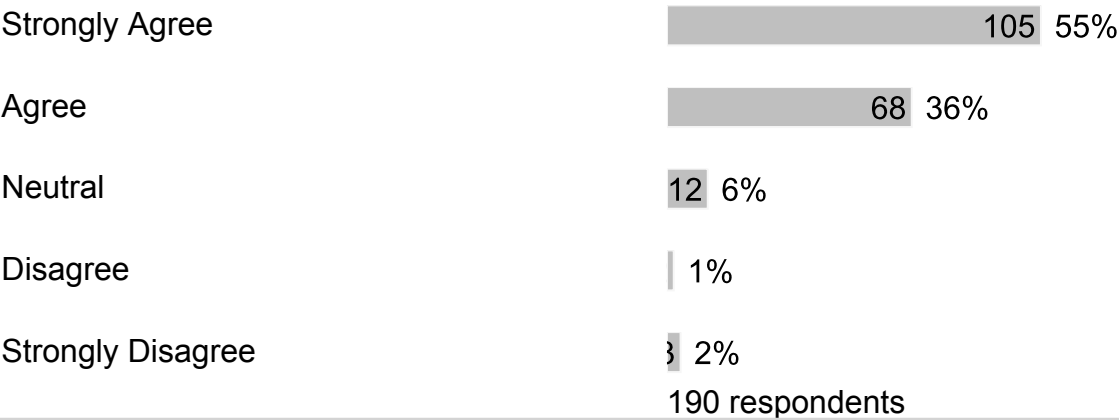
Strongly Disagree

3 2%

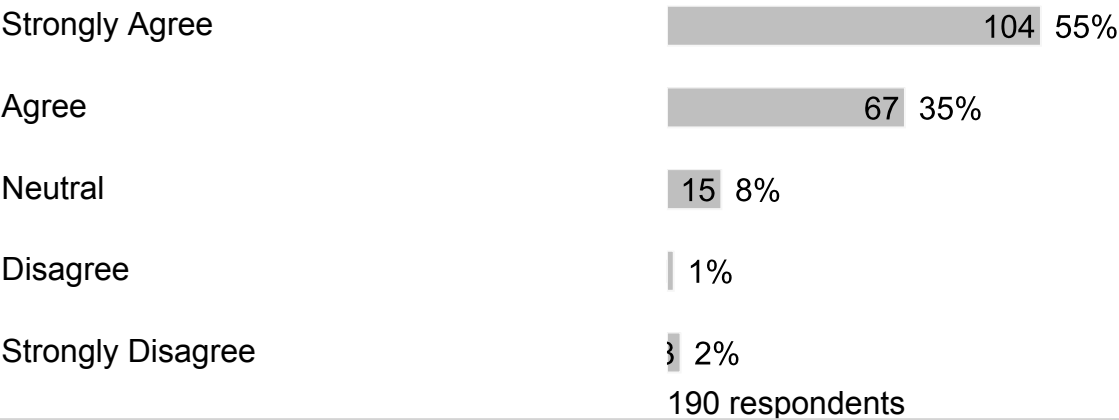
181 respondents

F. Accountability

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree | 2%

190 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 94 49%

Agree 72 38%

Neutral 18 9%

Disagree 5 3%

Strongly Disagree | 1%

191 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 97 51%

Agree 70 37%

Neutral 13 7%

Disagree 7 4%

Strongly Disagree | 2%

191 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 98 51%

Agree 73 38%

Neutral	12	6%
Disagree	6	3%
Strongly Disagree	1	1%

191 respondents

7. Our school has high expectations for students.

Strongly Agree	104	55%
Agree	65	34%
Neutral	15	8%
Disagree	5	3%
Strongly Disagree	1	1%

190 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	111	58%
Agree	61	32%
Neutral	9	5%
Disagree	5	3%
Strongly Disagree	5	3%

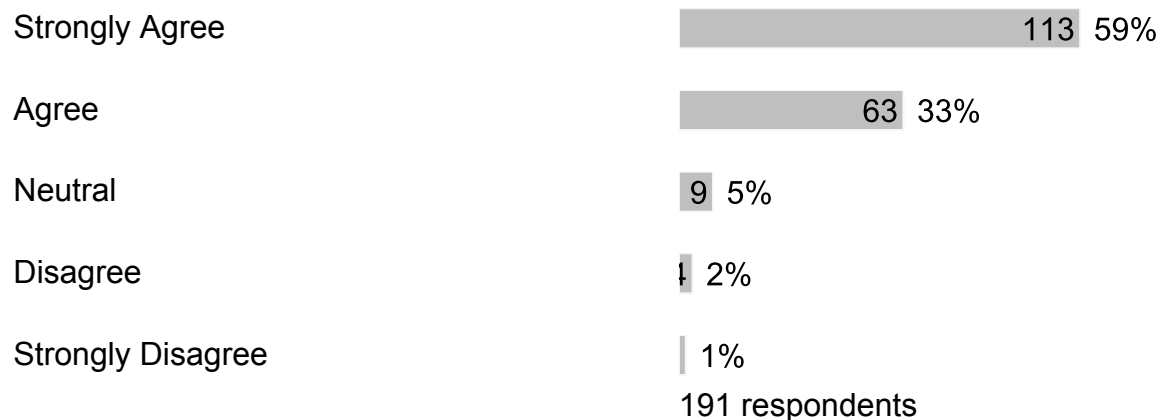
191 respondents

9. My child's teachers give work that challenges my child.

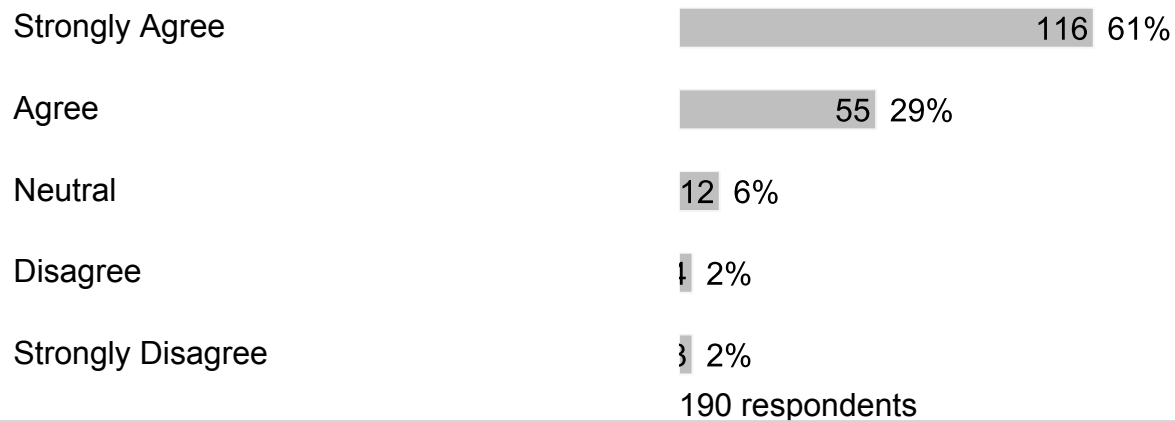
Strongly Agree	112	59%
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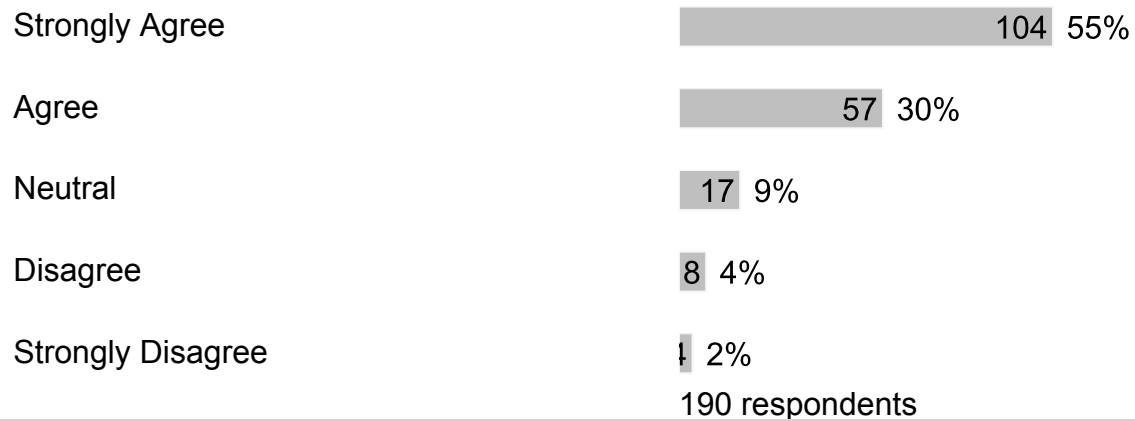
10. My child's teachers work as a team to help my child learn.



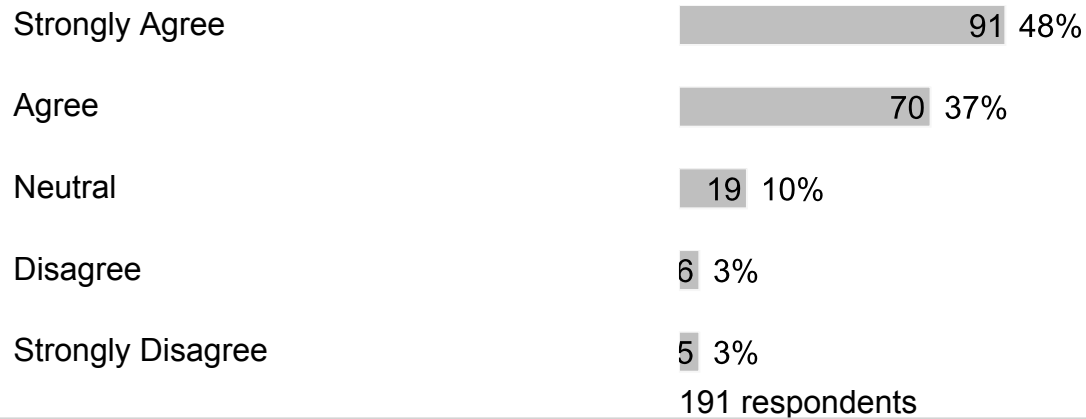
11. My child's teachers use a variety of teaching strategies.



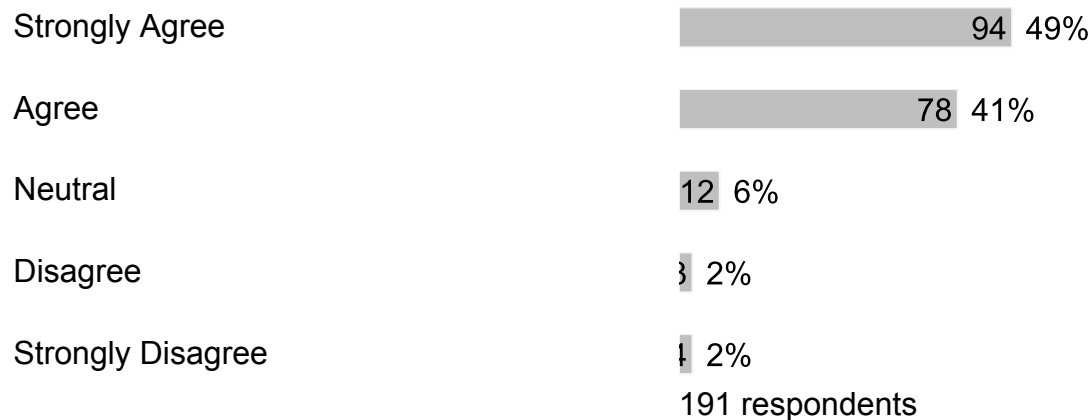
12. My child's teachers adjust the instruction to meet my child's learning needs.



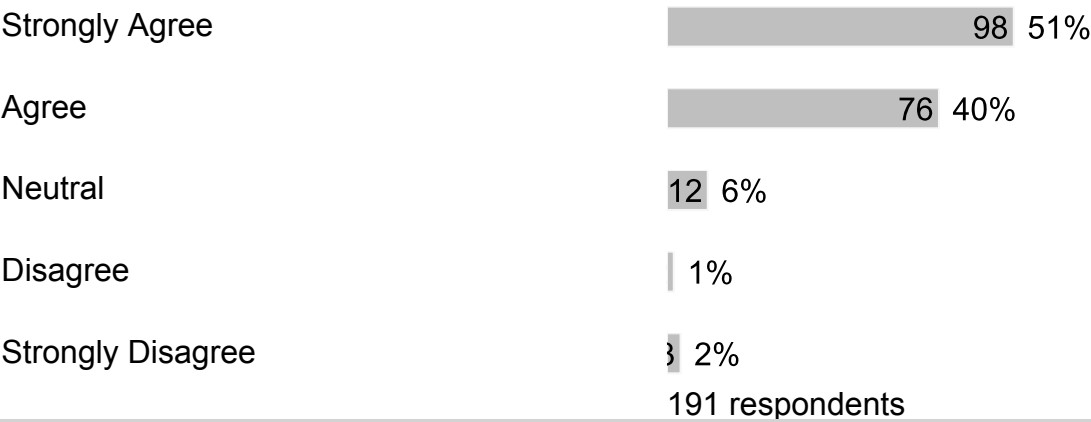
13. My child sees a relationship between what is being taught and everyday life.



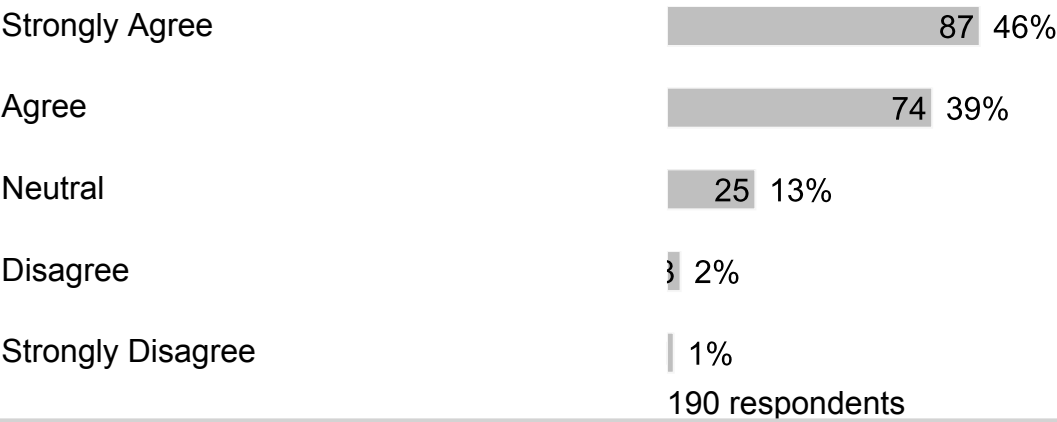
14. Clear learning expectations are set for my child.



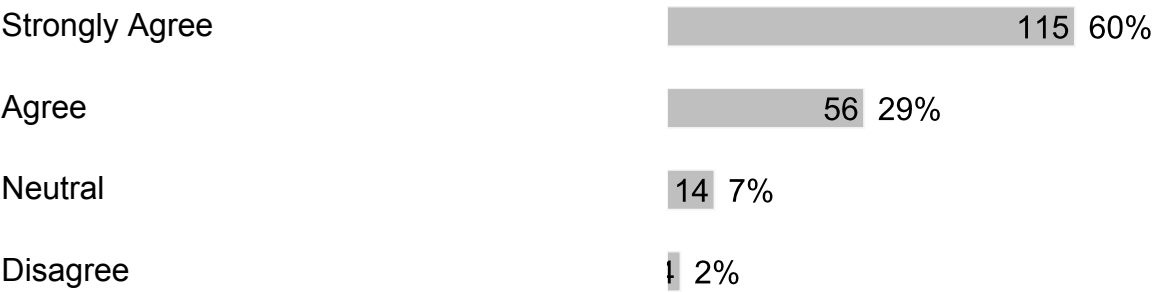
15. My child’s understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree | 1%
191 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 111 58%
Agree 67 35%
Neutral 8 4%
Disagree | 1%
Strongly Disagree | 1%

190 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 105 55%
Agree 69 36%
Neutral 11 6%
Disagree | 2%
Strongly Disagree | 1%

191 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 95 50%
Agree 64 34%
Neutral 22 12%

Disagree 6 3%

Strongly Disagree 1 2%

191 respondents

21. Families are encouraged to volunteer.

Strongly Agree 118 62%

Agree 53 28%

Neutral 15 8%

Disagree 1 2%

Strongly Disagree 1 1%

191 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 110 58%

Agree 58 31%

Neutral 18 9%

Disagree 3 2%

Strongly Disagree 1 1%

190 respondents

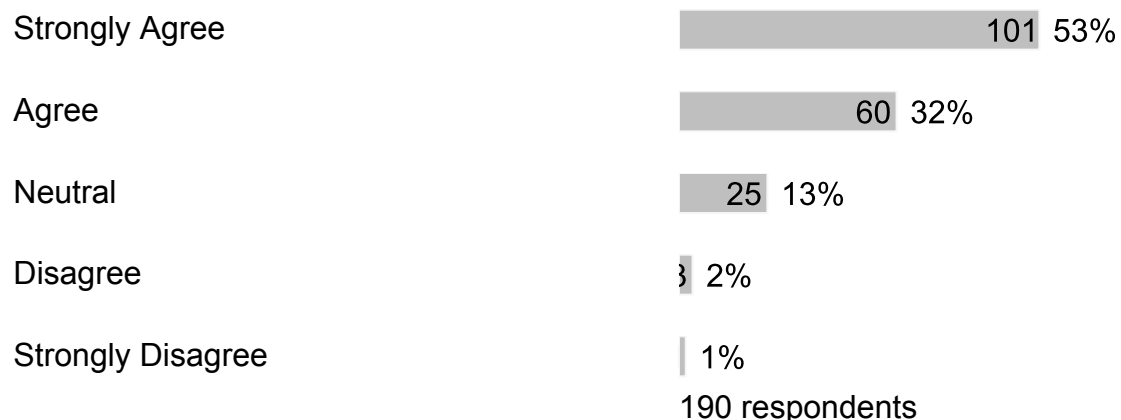
23. I am well-informed of the school's goals and activities.

Strongly Agree 101 53%

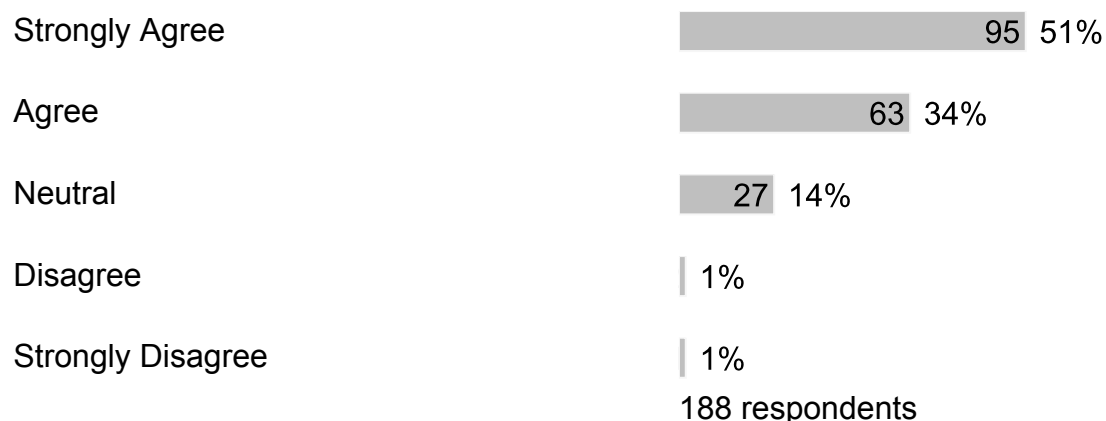
Agree 62 33%



24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

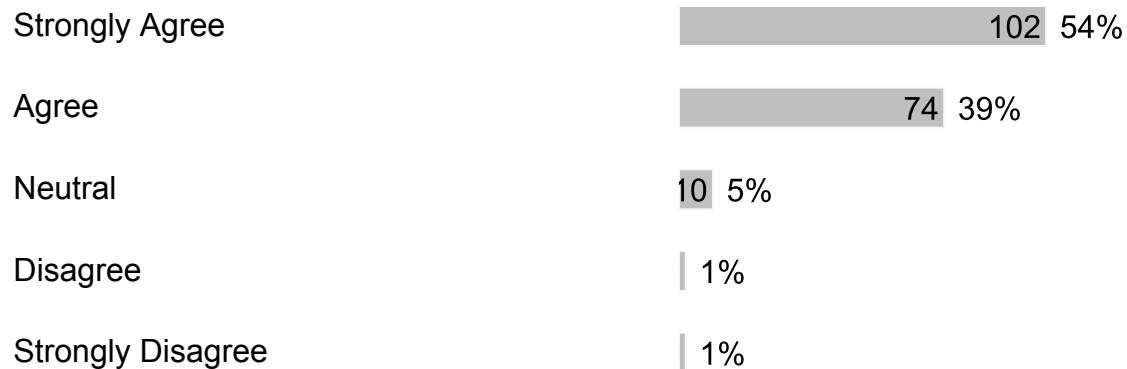


26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



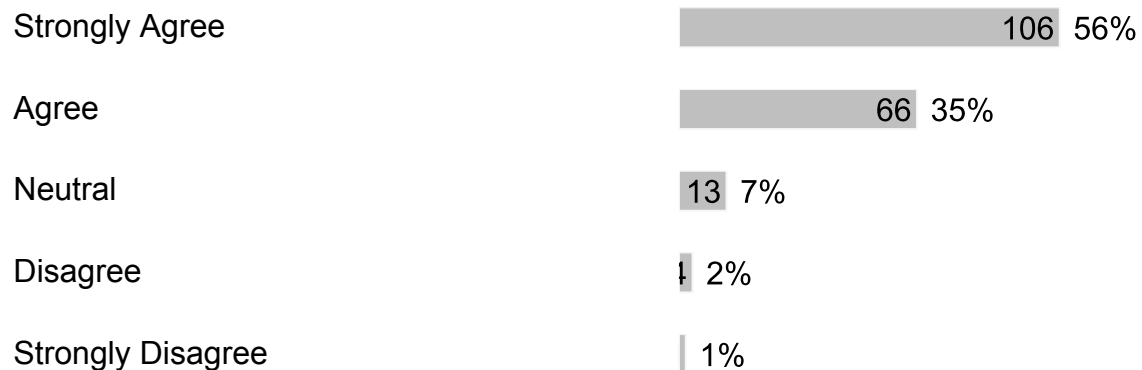
187 respondents

27. Our school communicates information in ways that are easy for families to understand.



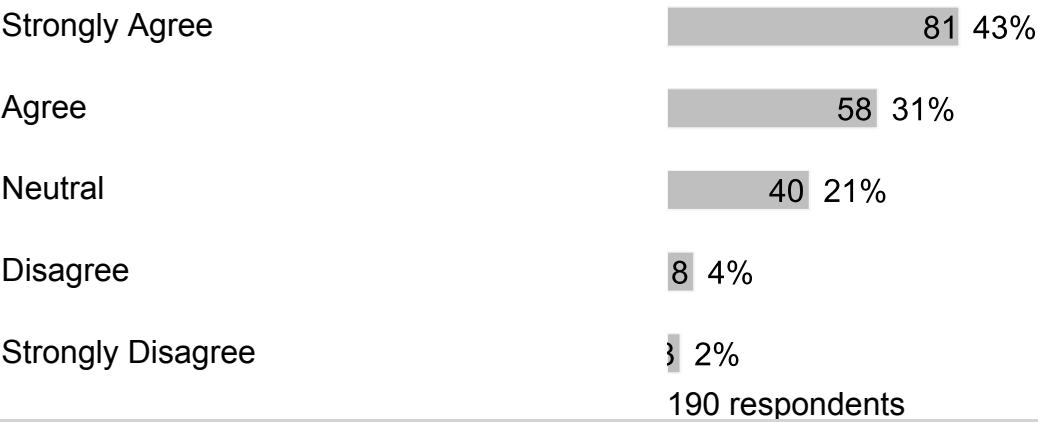
189 respondents

28. Teachers regularly post information online or send home a newsletter.

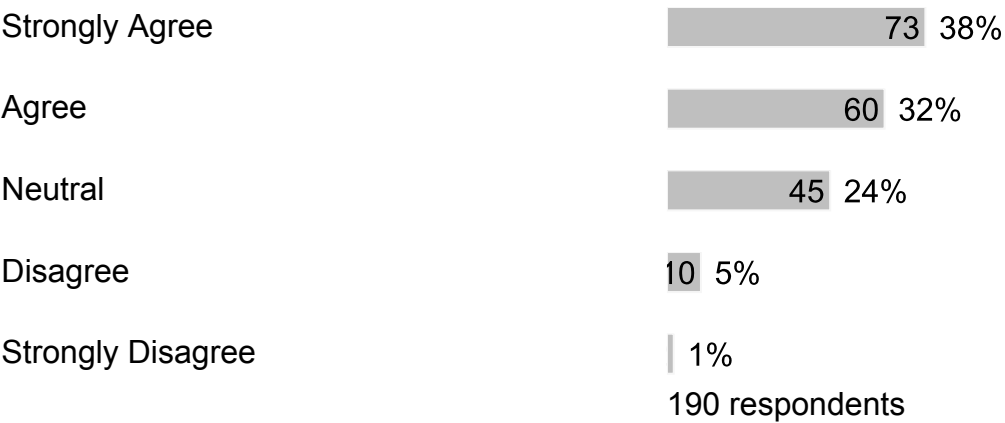


190 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report